	CHOW!	of	Msig	Dute/Tim	17/10/1903x
Estimated Cost			Bill to:		
To Inspect Veh	PTP RES / OD RES	FS8	4Z	Insured:	SD0 3128J
at Workshop m	In	Chencettoe	Motor	Tel: 67	55 6142
of	BIK 1019 YIS	nun lad pa	NEA 401-374		55 6142
Policy Not			Chim No:		
Sum Insured:_			Hypens		
Make of Veh: (Climi's Recerd)				D.O.A.	16/10/2019
CA / REV /	REP. / REV 24 HR	S		H.O.D.	Endocrement:
Date/Time: 8	50pm@ 17/10/10	Person Contr	oted: Jine		
Date/Time	Action/Instruction	shoule +	1		
	f9.84z-x				
	SDO BIDET	-×'			
21/10/14	Sent Preli by	1 moines			

ASS. REC. BY: REF: MSG/	
	ASSIGNMENT
From; Date:	
Estimated Cost:	
QD / TP / WS / TP RES / QD RES / EVA / INV / MV	Type: M.Car) M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Traller or
To Inspect Vehicle No:	Make T -A)
of Chery Hoe	107 VIOS 2 CC 1891
of	- NAIZ AC: Insured (Std (NUL)
Insured:	Sp.Reading 17770 T/Radio: Insured / Std / N1 / NA
Policy No.	CigNo:
Claims No.	Gen. Cond: GGOd [Fat/ Poor 18]
Sum Insured: Excess:	-   Jest Foor Burnt
(Client's Record)	Steering: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Brake: Ingeder / Jammed / Leaked / Burnt or
	Modi: NII / S/Rim / STD A/Rim or
(Policy Condition)	Tyre Size: F: 185/60R15
Remark: The veh had commenced Its N/S OF	R:
repair at the time of inspection.	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
Ball or Market Value:	TOYO LYOKO OF
IDAC Accident Rport: Consistent?: Yes or No	Front Rear
CIA - DO - NO	R/Bal. 9 mm R/Bal.
Set Daniel O'T	L/Bail. 6 mm L/Bail 0 mm
1	D.O.A. 16/10/19 DOI 17/10/10
NO 64 NO	Survey held at
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date:Person Contacted: Vehicle: IN / OUT	
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
- Fix post to	and the company
DECEN	/ED 1 a 669 2020
REGEL	TELL 1 0 1 1 0 2 0 2 0
Dota/Tano, File Pass to? : Prell. Report Day	- Or n
i) Float D.	rs Of Repair:
Collar I me, File Return to?	urvey No. of Trip: 3 Survey Fee: 150
19 2 20 Typist Add Fee:	Transportation
	: Site Insp (\$ )_s-Rs_si
Report Format :	Interview (\$ ), Fixes
Lump Sum / I.B.I: (S	Tech Invs (\$ )/Ones
PIP \$7484-95	Weekend (\$
A D	10144 1/41

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified:	Est Submitted	Adj Assigned	Adl But			sumi il		Status	
Main	18 Oct 2019 11:59		18 Oct 2019 13:47 Edit Adj Rpt	S\$0.00 Edit Estima	CONTRACT III	S\$0,00 View Rpt			Pending for Su Report Cancel Case	rvey
	Main	Re	ference		laim De	etails		Document	5	Show All
CLAIM SU	BFOLDER DE	TAILS					[Created	by insurer]		
Insured:	NG SONG	HERNG, ID: S14	785461							
Main Claimant:	TAN LIAN	WATT, ID: S07	34705G							
Vehicle Reg No.:	ES84Z				Date o		16/10/2019 15:00 - :59 [10 Months and 18 Days From LTA Reg Date (Man Yr)]			
Claim Type:	TP / 608	TP / 608798		Policy/ Note N	Cover	29077149 (Comprehensive) Coverage: 29/03/2019 - 28/03/2020				
Vehicle Reg No. (Insured):	SDQ31283		Policy (Claim	No.	5105794862					
\$11.000					Excess					
Repairer:	Cheng Ho	e Motor Pte Ltd	(Yishun) Blk 10	19 #01-374/	382, Yis	hun Indu	istrial Park	A, 768761 Yishui	n - Tel: 6755 6142	1
Handling Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (H	1Q) - Tel: +6	5 6827	7888 [	Handled by	Monica Chung	Pei Zhen - 6594	2552]
Claimant's Insurer:	7.8.4.4.4.KIA.F.	ome Insurance C	ALPERT CONTRACTOR							
Adjuster:	LKK Auto	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 .			[Hand	led by KI	ENNETH K	ong] [Final	<b>Rpt</b> due 17/11	/2019]
Driver/Cust dian (Insured):		ING ANGELA (55	Female), NF	UC: S162926	2A, Te	d: +6591	790798 Em	sail:		
Adj Asg. Remarks:	on WP. Ma	nual assigned to Li	KK via email on	17/10/19. Lik	sb: uncle	ear, manu	ual assignm	ent to LKK on 17	/10/19.	
ASSOCIAT	ED MAIL RE	CEIVED						- V	/iew All   Compos	e Case Mai
There are n	o mail for this	case.								
ALL ASSO	CIATED TAS	KS <sup>E</sup>					View All	Search Tasks	Create New Task	Complete
Due Date No results.	e Priority	Type Task	Group Sub	ject Hand	tter-	Assigne	od By	Completed On	Created On	Donie

## Yvonne Wong (LKK Auto)

From:

Efeeda (Cheng Hoe -Yishun) <chmotor@singnet.com.sg>

Sent:

Tuesday, February 18, 2020 4:06 PM

To:

SUR

Subject:

Fw: ES84Z DOA:16/10/2019 TP/MSIG

Hi Yvonne,

Please refer below.

Thank you

Rgds Efeeda

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax: 67557719

From: Kenneth Kong (LKKAuto)

Sent: Monday, November 25, 2019 8:36 AM

To: Efeeda (Cheng Hoe -Yishun)

Subject: RE: ES84Z DOA:16/10/2019 TP/MSIG (EMAIL 1/2)

Repair cost confirmed.

From: Efeeda (Cheng Hoe -Yishun) [mailto:chmotor@singnet.com.sg]

Sent: Thursday, 21 November, 2019 12:25 PM

To: Kenneth Kong (LKKAuto)

Subject: ES84Z DOA:16/10/2019 TP/MSIG (EMAIL 1/2)

Hi Kenneth,

Photos and finalization list as attached.

Please let us have your confirmation on the final sum-\$7484.95 / 7 DAYS via reply email.

Thank you

Rgds Efeeda Cheng Hoe Motor Pte Ltd Tel:67556142

Fax: 67557719

### Nivitha (LKK Auto)

Winnie Chua <pingping\_chua@sg.msig-asia.com> From:

Sent: Thursday, 17 October 2019 3:18 PM

assignments@lkkauto.com To:

chmotor@singnet.com.sg; Crystal Lee; Ong Zi Hui; Helene Phua Cc:

FW: Repair Survey (Single Joint Expert) - ES84Z DOA: 16/10/19 SDQ3128J (MSIG) Subject:

Car in workshop, manual assignment.

#### Manual Assigned

Dear Sir (LKK),

Please refer to the email below and arrange survey for the vehicle. Car is in.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Best Regards

#### Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey) Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping\_chua@sg.msig-asia.com



# MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Thursday, 17 October 2019 2:39 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Cc: Winnie Chua <pingping\_chua@sg.msig-asia.com>

Subject: RE: Repair Survey (Single Joint Expert) - ES84Z DOA: 16/10/19 SDQ3128J (MSIG)

Hi,

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

## Have a great week ahead!

#### Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene\_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

9000

A Member of MS&AD INSURANCE GROUP

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Thursday, 17 October, 2019 1:48 PM

To: Winnie Chua chua@sg.msig-asia.com>
Co: Helene Phua <helene phua@sg.msig-asia.com>

Subject: Re: Repair Survey (Single Joint Expert) - ES84Z DOA: 16/10/19 SDQ3128J (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Winnie,

Veh is in our workshop on 16/10/19. Kindly assist to arrange survey asap.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142 Fax : 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)
Sent: Thursday, October 17, 2019 10:01 AM

To: Winnie Chua Cc: Helene Phua

Subject: Re: Repair Survey (Single Joint Expert) - ES84Z DOA: 16/10/19 SDQ3128J (MSIG)

Good morning,

Our selection as below :-

### LKK Auto Consultants Pte Ltd

Kindly assist to arrange for survey asap.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Winnie Chua

Sent: Thursday, October 17, 2019 9:14 AM

To: chmotor@singnet.com.sg

Cc: Helene Phua

Subject: FW: Repair Survey (Single Joint Expert) - ES84Z DOA: 16/10/19 SDQ3128J (MSIG)

Hi,

We refer to your email/faxed dated 16/10/19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- A-Pac Adjusters & Surveyors Pte Ltd
- STA Inspection Pte Ltd
- Appraisal VP Pte Ltd
- AutoProbe Consultants
- MSIG In-House Surveyors (Appointment is full on 17 & 18/10/19)
- \*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

Kalvin Ang	6) Chow Bo Xiong	
2) Kenneth Kong	7) Siew Meng Hui	
3) Marcus Chua	8) Daniel Chan	
4) Ng You Han	9) Victor Png	
5) Gary Soon	10) Samuel Phun	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE is not available.

#### NB:

(a) \*Fast lane settlement is not applicable for cases that liability is in dispute\*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Best Regards

#### Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping\_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

**6** 

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A Member of MS&AD INSURANCE GROUP

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Wednesday, 16 October 2019 6:13 PM

To: Motor Survey < motorsurvey@sg.msig-asia.com > Subject: Repair Survey (Single Joint Expert) - ES84Z

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir,

OUR CLIENT: ES84Z

D OA-

16.10.19 @1455hrs

YR

INSURED : SDQ3128J

Kindly provide us your surveyor listing for the selection on the survey.

Thank you.

Regards June Cheng Hoe Motor Pte Ltd Tel:67556142

Fax: 67557719

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

#### Note: This document has not been finalised.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. To:

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Monica Chung Pei Zhen

Date:

21 Oct 2019

## Preliminary Advice

Insured Vehicle No : SDQ3128J

TP Vehicle No

: ES84Z

Accident Date

: 16/10/2019

Make

: TOYOTA VIOS

Assignment Date

: 18/10/2019

Date of Inspection

: 17/10/2019

Est. Duration of Repair

: 7.00

Inspection At

: CHENG HOE MOTOR PTE LTD (YISHUN)

BLK 1019 #01-374/382, YISHUN INDUSTRIAL PARK A

SINGAPORE 768761

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front body portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,192.36
Revised Amount	:S\$	5,900.96
Check Items (Estimated)	:S\$	1,792.60
Total	:S\$	7,693.56

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:5\$

#### Remarks

<ul> <li>The vehicle is economical/no</li> </ul>	t economical for repair
--	-------------------------

( X ) The above survey was conducted on a 'without prejudice' basis.

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	705G
Vehicle Details	
Vehicle No.:	ES84Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5 E (AUTO)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	2NR5272579
Chassis No.:	MR2B23F3001148643
Maximum Power Output:	79.0 kW (105 bhp)
Open Market Value:	\$13,390.00
Original Registration Date:	28 Nov 2018
First Registration Date:	28 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$13,390.00
Intended PARF Rebate Details	0 1554 AC 65 ROMAN
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2028
PARF Rebate Amount:	\$10,042.00
Intended COE Rebate Details	CAMERICA SERVICES
COE Expiry Date:	27 Nov 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$28,000.00
COE Rebate Amount:	\$22,400.00
Total Rebate Amount:	\$32,442.00

The information contained herein is correct as at 16 Oct 2019

ОК

## SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Mobile Number Fax Number Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

foresaid.	TO DESCRIPTION AND AND ADDRESS OF THE SECOND
THE COURSE OF THE STATE OF THE	ACCIDENT STATEMENT
Date Of Report	16/10/2019 17:39
Date Of Accident	16/10/2019 14:55
Exact Location Of Accident	T-JUNCTION OF BT BATOK ST 31 & BT BATOK WEST AVE 5
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	ES84Z
Insured/Policyholder	
Name Of Registered Owner	TAN LIAN WATT
NRIC No	S0734705G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98412345
Alternative Phone No	OTHERS-98412345
Vehicle Particulars	
Manufacturer	TOYOTA
Model	LIGHTVIOS 1.5 E (AUTO)
Exact Purpose for which vehicle was being used at time of accident	TUITION USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5105794862
Cover Note Number	28/11/2018- 27/11/2019
Driver	
Name of Driver	CLARA MICHELLE TAN HWEI SIAN
NRIC No	T0016121C
Date Of Birth	14/05/2000
Occupation	INDOOR
Date Of Driving Pass	16/10/2019
Driving Experience	0 YEAR AND 0 MONTH
Gender	FEMALE

(LOCAL) +65-98412345

NOEMAIL

Address 179 HILLCREST ROAD

Postcode 289062

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OTHER - LEARNER

Insurance Company of Driver's Own Vehicle

### General Information of the Accident

Type Of Accident COLLISION - HEAD ON COLLISION

Weather Conditions CLEAR Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

NAME:

: INSTRUCTOR - TAN LIAN WATT

GENDER: : MALE

#### **Details of Police Action**

Was the accident reported to the police?

NO

2

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I was driving m/car ES84Z and my instructor Mr. Tan was sitting beside me at the passenger seat. Our direction was green light and I proceeded to make a right turn when suddenly car B beat the red light and hit onto the right portion of our car. The accident was captured in our car in-built camera. No one was injured.

#### Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? YES

Remarks/ Reasons: EMAIL DIRECT TO NTUC

Was there any audio recorded?

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SDQ3128J

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category PRIVATE CAR

Name of Driver GOH MUI LING ANGELA

NRIC/Passport Number S1629262A Contact Number 91790798

Address Postcode

	Bt. Batok W	last Ave 5	
TIT		$\rightarrow$	A-ESBAZ
		<del>&gt;</del>	A= ES84Z B= 50@3128J
	POD 4	#11	Goh Mui Ling Angela
	1		S 1629262 A
			HP-91790798

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
Bt. Batok St. 31
I was driving Mar ES84Z and my Instructor Mr. Tan was
sitting beside me at the passenger seat. Our direction was
green and I proceeded to make a right turn when
suddenly car B beat the red light and hit outo
the right portion of our car. The accident was
raptured in our rar in-built camera. No one was injured
Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim
under your own comprehensive policy. Please check with your policy for more information.
We declare the foregoing particulars are true in every respect.
1 16 10 19

We declare the roregoing particulars are true in every respect.		1/2 16/10/19
Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder)	Reporting Centre Personnel's Signature Name: (YS)
GIANNE SECURITIES CO. VI	( ) Claim Own Policy ( Claim Third Party ( ) Claim OD/TP at other workshop (	NRIC/FIN No.: ( ) Reporting Only

1067235-001

### SKETCH PLAN

VEHICLE NO .: Es 84 Z

INSURER

DATE & TIME: 16/10/19

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

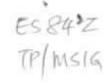
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# Cheng Hoe Motor Pte Ltd +



Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg GST:201001158E RCB NO:201001158E

MSIG INSURANCE (S) PTE LTD (SGX) M/S:

16 RAFFLES QUAY

#24-01 HONG LEONG BUILDING

SINGAPORE 048581

TEL: 68277660

FAX: 62257402 Not Notherthe Revery Bypains

ATTN: Motor Claim Department

WS Ref: Claim Type: TP/MSIG/YS

Accident Date:

Third Party 16/10/2019

TP Veh Reg No: SDQ3128J

ES1992135/YISHUN Estimate No:

17 Oct 2019 Date:

Policy No: 5105794862 Veh Reg No: ES84Z.1

Make/Model: TOYOTA VIOS 1.5E A

Chassis No: MR2B23F3001148643

Engine No: 2NR5272579 Reg. Date: 28/11/2018

Estimate Repair Cost to Vehicle No :ES84Z.1

	Description		U/Price	Quantity	Lis	t Price	Am	ount
	¥ 20.122.2000					<u>SS</u>		SS
	List Price				Bu			
J	FRONT BUMPER		459.00	1 PC	7122	459.00		
2	FRONT BUMPER RH SIDE RETAINER		95.30	1 PC	011	95.30		
3	FRONT BUMPER RH FOG LAMP		248.20	1 PC		248.20	7	
4	FRONT BUMPER RH FOG LAMP GARNISH		132.70	1 PC	en	132.70		
5	FRONT BUMPER CLIPS	W/M Di	3.50	6 PCS	na	21.00		
6	RH HEADLAMP	001/100 01)	1,144.90	1 PC		,144.90		
7	FRONT RH FENDER		733.60	1 PC	13,	733.60	_	
8	FRONT RH FENDER INNER SHIELD		195.40	1 PC		195.40	_	
9	FRONT RH FENDER INNER SHIELD CLIPS		3.50	8 PCS	1h	28.00	_	
10	FRONT RH DOOR		959.10	1 PC	R,	959.10	_	
11	FRONT RH DOOR FRAME STICKER		65.10	1 SET		65.10	_	
12	FRONT RH SHOCK ABSORBER		378.10	1 PC	A,	378.10	2	
13	FRONT RH KNUCKLE ARM		621.50	1 PC	15	621.50	7	
14	FRONT RH WHEEL BEARING		544.80	1 PC	ne	544.80	2	
15	FRONT RH SPORT RIM		1,081.85	1 PC	PUI	,081,85	-	178
					6	,708.55		
				Less 25%	1	,677.14	5,0	31:41
	Special Net							
16	FRONT RH DOOR SUN VISOR		120.00	1 SET	ne	120.00	_	
17	FRONT RH TYRE		185.00	In IPC	4	185.00	4015	_
				The Samuel		305.00	3	05,00
	Labour							
18	REMOVE & REFIX FRT BUMPER ASSY,GRILLE,HEADLAMP,FRT RH FENDER MIRROR,FRT RH DOOR,TRANSFER DOOR	R,FRT RH SIDE	980.00	1 LA		980.00	800	/

PANEL & REALIGN THE SAME

the Repairer of the following:

• To resurvey Surge the sucay pointing

• To display damaged partial during massivey

- « Parts prices are subject to confirmation
- . Third party survey is on a "Willout Projection" basis.
- \* No lilegal modification(s) is allowed.
- · Supplimentary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

## Cheng Hoe Motor Pte Ltd

Blk 1019, Yinhun Industrial Park A #01-374/382, Singapore 768/761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

M/S: MSIG INSURANCE (S) PTE LTD (SGX)

16 RAFFLES QUAY Estimate No: ES1992135/YISHUN

#24-01 HONG LEONG BUILDING Date: 17 Oct 2019 SINGAPORE 048581 Policy No: 5105794862

TEL: 68277660 FAX: 62257402 Veh Reg No: ES84Z.1

ATTN: Motor Claim Department Make/Model: TOYOTA VIOS 1.5E A WS Ref: TP/MSIG/YS Chassis No: MR2B23F3001148643

 Claim Type:
 Third Party
 Engine No:
 2NR5272579

 Accident Date:
 16/10/2019
 Reg. Date:
 28/11/2018

TP Veh Reg No: SDQ3128J

## Estimate Repair Cost to Vehicle No :ES84Z.1

	Description	U/Price	Quantity	List Price	Amount
19	REMOVE & REFIX FRT RH UNDERCARRIAGE, CHECK STEERING RACK & DRIVE SHAFT	180.00	1 LA	<u>\$\$</u> 180.00	1601 55
20	TO CONDUCT COMPUTERIZED WHEEL ALIGNMENT	60.00	1 PC	60.00	_
21	REMOVE & REFIX FRT RH DOOR GLASS & CHECK CENTRAL LOCKING	60.00	ILA	60.00	_
22	PUTTY & RESPRAY ON FRT BUMPER,FRT RH FENDER,FENDER INNER PANEL,FRT RH DOOR,REAR RH DOOR,BONNET	980.00	1 LA	980.00	ff01
23	RUSTPROOFING	60.00	1 LA	60.00	-
				2,320.00	2,320.00
				Total	S\$ 7,656.41

Total \$\$ 7,656.41
Add GST @ 7% 535.95
Total Amount Payable \$\$ 8,192.36

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

Merimen e-Claims

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case 1	lotified	Est Submitted	Ad) Assigned	Adj Rpt	A	tj Submitted	Ins Auth'ed	Status		
The second secon	8 Oct 2019 1:59		18 Oct 2019 13:47 Edit Adj Rpt	S\$7,484.95 Edit Estimat	O	7,484.95 View Rpt		Pending I Report Cancel C	or Survey	
м	ain	Refe	erence	Claim	Details		Documents		Show All	
CLAIM SUB	FOLDER DE	TAILS				[Created by	/ insurer]			
Insured:	NG SONG	HERNG, ID: 5147	85461							
Main Claimant:	TAN LIAN	WATT, ID: 5073	4705G							
Vehicle Reg. No.:	ES84Z			Date	of Loss:	16/10/2019 [10 Months a	15:00 - :59 and <b>18</b> Days From	LTA Reg Date	(Man Yr)]	
Claim Type:	TP / 6087	798			y/Cover No.:		omprehensive) 9/03/2019 - 28/03	/2020		
Vehicle Reg. No. (Insured):	SDQ31283				y No. mant):	5105794862	)			
				Exce						
Repairer:	Cheng Hoe	Motor Pte Ltd (Y	ishun) Blk 1019 #	01-374/382, Yo	shun Indi	ustrial Park A,	768761 Yishun - T	el: 6755 6142		
Handling Insurer:	MSIG Insu	rance (Singapore	) Pte. Ltd. (HQ)	Tel: +65 6827	7888	[Handled by M	onica Chung Pei	Zhen - 6594	2552]	
Claimant's Insurer:	NTUC Inco	me Insurance Co-	operative Ltd (H	Q) - Tel:						
Adjuster:	LKK Auto (	Consultants Pte Lt	d (HQ) - Tel: 625	6-3561 [Hand	dled by K	ENNETH KON	ig] [Final Rp	t due 17/11	/2019]	
Driver/Custo dian (Insured):	GOH MUI LI	ING ANGELA (55 / F	emale) , NRIC: 5	51629262A, T	el: +659	1790798 Email	lz			
Adj Asg. Remarks:	on WP. Man	ual assigned to LKK	via email on 17/1	0/19. Liab: unci	ear, man	ual assignmen	t to LKK on 17/10	/19:		
ASSOCIATE	D MAIL REC	EIVED					View	All Compo	se Case Mail	
<ul> <li>MSIG_SG</li> </ul>	(07/02/2020)	: Re: Alert: Im. R	eport (ES84Z)							
ALL ASSOC	IATED TASK	cs∃			,	View All   Sec	arch Tasks   Cre	ate New Task	Complete	
Due Date	Priority	Type Task G	roup Subject	Handler	Assign	ned By C	ompleted On	Created O	n Done	

#### Claim Documents

\*ES84Z (608798) [SDQ3128J] TAN LIAN WATT Oct 16 2019 3:00PM [NG SONG HERNG] Cheng Hoe Motor Pte Ltd

Vid	eo		1 per page	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbna	il Print
1	24/10/19 13:16	Video - AccidentTP	1 Load MP4	
Acc	essment Reports		1 per page	
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No 1	21/10/19 17:45	Adjuster Immediate Advice	■ Load HTM	-
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Pho	otos/Images		3 per page	
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1	16/10/19 18:26	Accident Photo [Linked Accident Report Documents]	Load 3PG	V
2	16/10/19 18:26	Accident Photo [Linked Accident Report Documents]	■ Load JPG	2
3	16/10/19 18:26	Accident Photo	Load 3PG	2
4	16/10/19 18:26	[Linked Accident Report Documents] Accident Photo	1 Load JPG	Z
5	16/10/19 18:26	[Linked Accident Report Documents]  Accident Photo [Linked Accident Report Documents]	Load JPG	<b>Z</b>
6	16/10/19 18:26	Accident Photo [Linked Accident Report Documents]	1 Load JPG	<b>Z</b>
7	16/10/19 18:26	THIRD PARTY CAR [Linked Accident Report Documents]	Load JPG	V
8	16/10/19 18:26	THIRD PARTY CAR [Linkard Accident Report Occurrents]	■ Load JPG	V
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Page 2 of 3

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23	21/10/19 17:46	General View	0	Load IPG	V
24	21/10/19 17:46	General View	0	Load JPG	V
25	21/10/19 17:46	General View	0	Load JPG	1
26	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
27	19/02/20 09:44	Reinspection Photo	0	Load JPG	7
28	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
29	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
30	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
31	19/02/20 09:44	Reinspection Photo	0	Load JPG	2
32	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
33	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
34	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
35	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
36	19/02/20 09:44	Reinspection Photo	0	Load JPG	V
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1	18/10/19 12:51	email to workshop	0	Load PDF	
2	18/10/19 12:53	email from workshop	0	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	18/10/19 13:45	Survey Request - Manual Assigned	0	Load PDF	

## **Linked Accident Report Documents**

			View	View in Brows	er V
Ass	essment Reports		1 per p	sage 🔍	~
No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)		Thumbnail	Print
1	06/12/19 19:01	Accident Statement	0	Load HTM	
2	06/12/19 19:01	Accident Statement	0	Load HTM	
3	06/12/19 19:02	Accident Statement	0	Load HTM	
4	06/12/19 19:03	Accident Statement	0	Load HTM	
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7	16/10/19 18:26	THIRD PARTY CAR	0	Load JPG	V
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No	Finalized On	Cheng Hoe Motor Pte Ltd (Yishun)		Thumbnail	
1	16/10/19 18:25	Sketch Plan	0	Load JPG	₹
2	16/10/19 18:25	Sketch Plan #2	0	Load JPG	~

Merimen e-Claims

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

Page 1 of 4

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

CS/MSG19018363/KYD3E2 Our File No:

Date: 19/02/2020

REFERENCE

29077149 Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: Claimant Vehicle ES84Z

Insured Vehicle No: SDQ3128J No:

Nature of Claim: TP Claim No: 608798 Date of Loss: 16/10/2019

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

ES84Z Reg No:

2NR5272579 Engine No: Make & Model: TOYOTA VIOS, 1.5 E (A)

MR2B23F3001148643 Chassis No: 28/11/2018 (Man. Year: 2018) Reg. Date:

Colour: Odometer: 17770 km Metallic Pearl White

1496 cc Engine Capacity: Market Value/New Car Price: N/A

Market Value/New Car Price Sum Insured (S\$):

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Yes Footbrake (Serviceable): Yes Steering (Serviceable): General Condition:

Pre-accident Condition: Yes Engine Modification: No Handbrake (Serviceable):

CONDITION OF TYRES

185/60 R15 Rear Tyre Size: 185/60 R15 Front Tyre Size: Yokohama 8 mm Rear Left Side: Front Left Side: Yokohama 4 mm Yokohama 8 mm Rear Right Side: Front Right Side: Yokohama 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,836.10	5,464.95	371.15	6.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,320.00	2,020.00	300.00	12.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,156.10	7,484.95	671.15	8.23
+ GST 7.00/7.00% (S\$)	570.93	523.95	46.98	8.23
Nett Amount (S\$)	8,727.03	8,008.90	718.13	8.23

INSPECTION

Date of Assignment: 18/10/2019

Cheng Hoe Motor Pte Ltd (Yishun) 17/10/2019 Inspected At: Date Inspected:

Blk 1019 #01-374/382, Yishun Industrial

Park A

Singapore 768761

Estimated Period of Repair: 7.0 days

Manager: YVONNE WONG YIN CHENG Adjuster: KENNETH KONG

Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Referen	ce				
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Feb 2020)			
Parts:	143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted,	no print-code for ES84Z)			
Validity:	These estimate numbers with t	es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page			
Further Info	rther Info: Items/values not in reference catalogue are prefixed with an asterisk *.				

# Recommended Parts

No.	Qtv	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled	459.00 FL	*459.00 FL
2	1		*FRONT BUMPER RH SIDE RETAINER	Distorted	95.30 FL	*95.30 FL
3	1		*FRONT BUMPER RH FOG LAMP	Serviceable	248.20 FL	*-FL
4	1		*FRONT BUMPER RH FOG LAMP GARNISH	Cut	132.70 FL	*132.70 FL
5	6		*FRONT BUMPER CLIPS	Necessary	21.00 FL	*21.00 FL
6	1		*RH HEADLAMP	Cut / Mtg Distorted	1,144.90 FL	*1,144.90 FL
7	1		*FRONT RH FENDER	Bent	733.60 FL	*733.60 FL
8	1		*FRONT RH FENDER INNER SHIELD	Cracked	195.40 FL	*195.40 FL
9	8		*FRONT RH FENDER INNER SHIELD CLIPS	Necessary	28.00 FL	*28.00 FL
10	1		*FRONT RH DOOR	Bent	959.10 FL	*959.10 FL
11	1		*SET FRONT RH DOOR FRAME STICKER	Necessary	65.10 FL	*65.10 FL
12	1		*FRONT RH SHOCK ABSORBER	Bent	378.10 FL	*378.10 FL
13	-1		*FRONT RH KNUCKLE ARM	Bent	621.50 FL	*621.50 FL
14	1		*FRONT RH WHEEL BEARING	Necessary	544.80 FL	*544.80 FL
15	1		*FRONT RH SPORT RIM	Dented	1,748.10FL	*1,748.10 FL
16	1		*SET FRONT RH DOOR SUN VISOR	Necessary	120.00 FS	*120.00 FS
17	1		*FRONT RH TYRE	Serviceable	185.00 FS	*- FS
7.7	anchise	part. S=Spo	:Nett. L=ListItemDisc.		I DAMESTON SERVICE	
				Sub Total (S\$)		7,246.60
			- List Item Discount on L I	tems 25.00/25.00% (S\$)	1,843.70	1,781.65
				Total Parts (S\$)	5,836.10	5,464.95

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items	NOTE:		
1	REMOVE & REFIX FRT BUMPER ASSY, GRILLE, HEADLAMP, FRT RH FENDER, FRT RH SIDE MIRROR, FRT RH DOOR, TRANSFER DOOR ATTACHMENT, KNOCK & REPAIR FRT RH FENDER INNER PANEL & REALIGN THE SAME	New	980.00	800.00
2	REMOVE & REFIX FRT RH UNDERCARRIAGE, CHECK STEERING RACK & DRIVE SHAFT	New	180.00	160.00
3	TO CONDUCT COMPUTERIZED WHEEL ALIGNMENT	New	60.00	60.00
4	REMOVE & REFIX FRT RH DOOR GLASS & CHECK CENTRAL LOCKING	New	60.00	60.00
5	PUTTY & RESPRAY ON FRT BUMPER, FRT RH FENDER, FENDER INNER PANEL, FRT RH DOOR, REAR RH DOOR, BONNET	New	980.00	880.00
6	RUSTPROOFING	New	60.00	60.00
	Gross Labou	r Cost (S\$)	2,320.00	2,020.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >