

INS. CASE OWNER:

Richard

CC 4 ASM AXA1901 8360, April

LKK IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT 21/11/19

Date / Time:

12/11/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLW 21129R

Claim No.:

SAM02VK 142608

Name of Insured:

SOO THIAN SER

Policy No.:

P2107973

Insured Tel No.:

HP:

Make / Model:

HYUNDAI

Excess Sec II :SS

D.O.A:

5/10/19

Place of Accident:

WRI GEMANAN TUNJAS

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

Sims off

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJA 71182



INSRS: WSP: 51N Tel: 4N Liability: 51N RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

22/11/19 - TP video
22/11/19 11:59 am called OI, Mr Soo. Not pickup.
Call 2:30pm OI called back. Pls see email

2/12/19 - File -> SJA to send DS form
4/12/19 - File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

21/11/19

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

2/12/19

Confirm with

Wei Leang

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia :

Repair Cost:

SS 2000.00

Loss of Rental (LOR):

SS 500.00

(5 days)

X \$100.00

Loss of Use (LOU):

SS -

(\$ x days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 2507.45

Global Sum SS: 2500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 2500.00

Name 1:

Rin Yusin Workshop

(X) GIA

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT 5/12/19

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: ↑
- 3) Survey fee: \$350.00

ASS. REC. BY: Adwan

REF: ASM (AXA)

P

ASSIGNMENT

From: _____ Date: 21.10.2019

Veh No: SJQ 79182 Yr Regn: 2009 / May

Estimated Cost: _____

Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: SJQ 79182

Make: Suzuki Swift cc 1586

at Workshop m/s Sin Yu Workshop

Colour: Red A/C: Insured / Std / NI / NA

of Kafu Bukit Ave 6 #01-52

Sp Reading: 128084 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No: _____

C/No: JSAEZC31S00204068

Claims No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: _____

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 205/45 R17

R: 205/45 R17

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value: _____

Front R/Bal: 06 mm Rear R/Bal: 06 mm

IDAC Accident Rpt: _____ Consistent?: Yes or No

L/Bal: 06 mm R/Bal: 06 mm

GIA / PR Seen: _____ Consistent?: Yes or No

D.O.A. _____ D.O.I. 21/10/19

Est. Repairs: 05 days Res.: Yes or No

Survey held at Sin Yu Sin

Lum Sum: 20. % 3 Val.: Yes or No

Des. of Damages: Fnt / Rear / O/S N/S / UIC / Rooftop or

CA / REV / REP. / 24 HRS app!

The UIC / Chassis frame / Body Structure affected due to collision.

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time	Action / Instruction
	TPAXA
	COE Expiry: 30/04/24.
	US \$ 200 (Real \$ 2037.16/59%)
	MV: 24K
	PV: 1181K
	Net: 12.2K

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Returns to? _____

2) _____

Rep. Format: _____

Lump Sum / t.B.: _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photos: _____

Other: _____

TOTAL: _____

Add Fee: Site Insp (\$) Interview (\$) Tech. Invs (\$) Week-end (\$)

SIN YU SIN WORKSHOP

Reg No: 53253863C

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 91993103 / 97825292 Fax: (65) 68163103

Email : Sinyusin@hotmail.com

TP, AXA.
Kiao Tony

21 October 2019

QUOTATION FOR ACCIDENT REPAIR OF SJQ7918Z SUZUKI SWIFT THIRD PARTY INSURER: AXA

S/No.	Parts	Qty	Amount (\$)
1.	Rear door RH <i>dent</i>	1	\$ 695.10 ✓
2.	Rear door glass moulding LH <i>free</i>	1	\$ 85.70 +
3.	Rear door inner trimboard LH	1	\$ 368.30 +
4.	Rear fender LH <i>Repair</i>	1	\$ 520.40 +
5.	Rear fender inner shield LH <i>new</i>	1	\$ 91.30 +
6.	Rear knuckle bearing LH <i>new</i>	1	\$ 89.40 +
7.	Rocket panel side skirt LH <i>cut</i>	1	\$ 134.70 ✓

Subtotal before discount \$ 1984.915
Discount 15% \$ 297.73
Subtotal 1 \$ 1687.16

S/Nett.	Parts	Qty	Amount (\$)
1.	Rear sport rim LH <i>cut</i>	1	\$ 350 ✓
2.	Rear tyre LH 17" <i>cut</i>	1	\$ 280 200
2.	Rear fender inner shield clip LH <i>new</i>	1	\$ 30 +
4.	Rocket panel side skirt clip LH <i>new</i>	1	\$ 30 ✓

Subtotal 2 \$ 690

Labour

To check & reconnect electrical wiring	\$ 50 30
To remove & install rear left door components.	\$ 120 80
To remove & install side compartment trims, side garnish to facilitate repair	\$ 180 60
To conduct computerised wheel alignment	\$ 120 80
To remove & install rear undercarriage	\$ 120 +
To straighten, repair, realign on affected area and replace damaged parts	\$ 1000 400
To spray painting on affected area	\$ 1000 600
Total Labour Cost	\$ 2560

To straighten, repair, realign on affected area and replace damaged parts

To spray painting on affected area

- To display damaged parts during recovery
- Parts prices are subject to confirmation
- Third party (Total Cost Of Repairs) Total cost of parts + Total labour cost) **\$ 4,937.16**
- No illegal modification(s) is allowed.
- Supplementary item(s) must be re-inspected and is subject to final approval from insurance company

Acknowledged by Repairer

Signature:

Date:

Total Labour Cost

\$ 4,937.16

total: 2535.33

H/S: 2K

Admin King
H/S 21/10/18
050 days

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner Information	
Owner ID Type:	Singapore NRIC
Owner ID:	152C
Vehicle Details	
Vehicle No.:	SJQ7918Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	21 Oct 2019
Vehicle Make:	SUZUKI
Vehicle Model:	SWIFT 1.6 MT
Primary Colour:	Red
Manufacturing Year:	2009
Engine No.:	M16A1462418
Chassis No.:	JSAEZC31S00204068
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$14,551.00
Original Registration Date:	27 May 2009
First Registration Date:	27 May 2009
Transfer Count:	3
Actual ARF Paid:	\$14,551.00
PARF Eligibility	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Information	
COE Expiry Date:	30 Apr 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$13,088.00
COE Rebate Amount:	\$11,844.00
Total Rebate Amount:	\$11,844.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 21 Oct 2019

OK



Dealership! Accident Free Quality Pre Owned With Low Mileage Done For Peace Of Mind. 100% Loan Approval With Our Flexible In Hous...

88 Motor Trading

☆ Posted: 08-Oct-2019 Tags: 2005 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.3A (New 5-yr COE) \$23,888 \$4,770 /yr 11-Sep-2009 1,328 cc 123,630 km Hatchback Available

Full Loan Amount As Advertise! Car In Pristine Working Condition, Low Mileage Done At 12K Km Per Year Only, Guaranteed No Repair Needed, Buy With A Peace Of Mind, Call To Make Appointment Now, All Trade In Welcome With Various In House Or Bank Loan Availabl...

Creative Auto

☆ Posted: 11-Oct-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.3A (New 5-yr COE) \$25,800 \$5,150 /yr 16-Sep-2009 1,328 cc 102,454 km Hatchback Available

Full Loan Amount As Advertise! Car In Pristine Working Condition, Low Mileage Done At 12K Km Per Year Only, Guaranteed No Repair Needed, Buy With A Peace Of Mind, Call To Make Appointment Now, All Trade In Welcome With In House Or Bank Loan Available To Ca...

Creative Auto

☆ Posted: 09-Oct-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.3A (New 5-yr COE) \$25,800 \$5,150 /yr 29-Sep-2009 1,328 cc 116,000 km Hatchback Available

Superb Low Fuel Consumption At 17.9km/L. Superbly Well Maintained By Previous Owner. GearBox And Engine Still In Excellent State. Guarantee No Further Repair Needed. 100% Accident Free. Extended Warranty Provided. Flexible Loan Scheme And Trade In Are Welco...

SmartCars Boutique Pte Ltd

☆ Posted: 20-Oct-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Sell your Car for \$3,000 More

Owners who sell with Quotz typically get up to \$3,000 above market value. Sell your Car for the Highest Price Today.

Find out more!



Suzuki Swift 1.5A (COE till 09/2024) \$29,800 \$5,030 /yr 29-Sep-2009 1,490 cc 120,000 km Hatchback Available

100% Loan Available, Well Kept Interior And Exterior Condition. Spacious And Comfortable. Reliable And Easy Maintenance. Bank, In House Loan Application Available. Different Loan Schemes To Suit Your Purchase. Call Our Friendly Sales Executive For Viewing And Tes...

Motor Universe Credit Pte Ltd

☆ Posted: 25-Sep-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.5A (New 5-yr COE) \$27,800 \$5,550 /yr 29-Sep-2009 1,490 cc 100,000 km Hatchback Available

Excellent Unit. Don't Buy Without Viewing This Unit. New 5 Years COE. New Paintwork. Interior As Good As New. Tip Top Engine And Gearbox Condition. 6 Months Warranty After Purchase. Buy With Safe Piece Of Mind. Full Loan And Trade In Available. Welcome To Test...

☆ Posted: 25-Aug-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.5A (New 5-yr COE) \$26,800 \$5,350 /yr 06-Oct-2009 1,490 cc 92,886 km Hatchback Available

Very Nice White Swift. Almost Like New Interior. Very Well Maintained. Full Sport Bodykit. Keyless Entry/Start. Full Leather Seats. New 6 Road Tax. Accident-Free.

☆ Posted: 20-Oct-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.2A XG (New 5-yr COE) \$25,800 \$5,150 /yr 12-Oct-2009 1,242 cc 105,000 km Hatchback Available

Full Loan Amount As Advertised! Meticulously Well Maintained In Pristine Working Condition! Low Mileage Done At 10K Km Per Year Only, Guaranteed Accident Free With No Repair Needed! Buy With A Peace Of Mind! Call To Make An Viewing Appointment Now. All Trade In...

Creative Auto

☆ Posted: 15-Oct-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.5A (COE till 09/2024) \$27,800 \$5,620 /yr 12-Oct-2009 1,490 cc 128,239 km Hatchback Available

Low Cost Low Depreciation Unit. Swift And Nimble Hatchback Unit Great For Maneuvering And Parking. Good Consumption Of 1 Litre/13km. Ideally For Daily Joy Drives. 12,000km Mileage Clocked Annually Only, Under-Usage Low Mileage. Fully Done Up To Showro...

☆ Posted: 04-Oct-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki



Suzuki Swift 1.5A (New 5-yr COE) \$27,800 \$5,550 /yr 16-Oct-2009 1,490 cc 91,700 km Hatchback Available

Agent Maintained, \$4,800 Down Payment, \$510 Monthly, New Road Tax, Excellent Condition, Guarantee The Best Unit In Town, Do Drop By For Viewing/Test Drive.

☆ Posted: 19-Oct-2019 Tags: 2009 Suzuki Swift, 2009 Suzuki Swift, Suzuki Swift, Suzuki Swift, Suzuki Swift, Swift, Used Suzuki

UNWELLED HISTORY

Compare

Service Request Details

Claim

S9M022VK

ReferenceNone **Loss Date**

October 5, 2019

Report Date

Oct 16, 2019 4:04:00 PM

Request Date

October 17, 2019

Due Date

October 24, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*P. Wei Loang**T. 2.06 p.m**V. OUT**E. ✓*

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SJQ7918Z

Model
UNKNOWN

Service Address

...

Primary Contact/Insured

SOO THIAN SER
BLK 393 TAMPINES AVENUE 7, #09-253, 520393, Singapore
91017518

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Sin Yu Sin Workshop

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

SIN YU SIN WORKSHOP

Reg No: 53253863C

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 91993103/96533103 Fax: (65) 68163103

Email : Sinyusin@hotmail.com

16 October 2019

AXA INSURANCE SINGAPORE PTE LTD

AXA Insurance Singapore Pte Ltd
No 8. Shenton Way #B1-01
Singapore 068811

Dear Sir,

Re: ACCIDENT INVOLVING SJQ7918Z & SLW2529R ALONG ROAD 1 LORONG 1 GEYLANG

1. We act for Lee Yong Seng , the owner of motor vehicle no.SJQ7918Z, which was involved in the aforesaid accident.

2. Please note that we will proceed to engage our own surveyors and/or carry out repairs to our client's vehicle if you do not carry out an inspection of the vehicle on 18 October 2019 at 23.59hrs

Yours sincerely,



Summer Lee (LKK Auto)

From: sinyu sin <sinyusin@hotmail.com>
Sent: Wednesday, 16 October, 2019 3:36 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] Accident on 05/10/2019 involving SJQ7918Z & SLW2529R along jurong gateway road
Attachments: SJQ7918Z PRS.pdf
Categories: Shekhar

Dear Sirs,

We are instructed to send you the attached Notice of Accident / to conduct pre-repair survey.

Your insurer: SLW2529R

Thank you

Regards
Weileang
Sin Yu Sin Workshop
1 Kaki Bukit Ave 6
#01-52 (Autobay)
Singapore 417883

Tel: 91993103 Fax: 68163103

Hsiao Tong (LKKAuto)

From: sinyu sin <sinyusin@hotmail.com>
Sent: Monday, 25 November 2019 4:09 PM
To: Hsiao Tong (LKKAuto)
Subject: Accident on 05/10/2019 involving SJQ7918Z & SLW2529R along road 1 lorong 1 geylang
Attachments: SJQ7918Z LOD.pdf; SJQ7918Z LTA Search.pdf; SJQ7918Z Rental Bill.pdf; SJQ7918Z Repair Bill.pdf; SJQ7918Z Letter Authority.pdf; ts-p3022online-video-cuttercom-3-3-ds1y0kfzmp4.compressed.mp4

Dear Sir,

Please refer to the attached and accident scene video.
kindly takes note our insurer is in his lane.

Thank you

Regards
Welleang
Sin Yu Sin Workshop
1 Kaki Bukit Ave 6
#01-52 (Autobay)
Singapore 417883

Tel: 91993103 Fax: 68163103

◀ <TP - Mandate IA> - S9M022VK [ACCIDENT INVOLVING
SLW 2529R(OI) & SJQ 7918Z(TP) ON 05/10/2019]

Type

🔔 Question

Message

Liability: 100%. Insured encroached into third party's lane and resulted the collision. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,507.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 27-Nov-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/11/2019

Survey Details:

Date of loss	5-Oct-19
Date of appointment	17-Oct-19
Date of survey	21-Oct-19
Location of survey	SIN YU SIN WORKSHOP

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJQ 7918Z
Make and Model	SUZUKI SWIFT 1.6 MT
Date of registration	27/5/2009
Excess	
Market Value	\$24,000
Parf Rebate	\$11,844
Nett Loss	\$12,156

Repair details:

Initial Estimate	\$ 4,937.16
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,285.33
Check items (estimate)	\$ -
Labour	\$ 1,250.00
Total	\$ 2,535.33
Lump Sum(if applicable)	\$ 2,000.00
Number of days for repair	5



Remarks:

OI encroached into third party lane and resulted the accident.

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,000.00	
Loss of use		NIL	
Loss of rental	\$	500.00	(5days x \$100.00)
Loss of income		NIL	
LTA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	2,507.45	

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 29 November 2019 9:09 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 142808, vehicle number SJQ7918Z

28/11/19 10:41 PM *** MessageHI, pls proceed as per mandate. TY. - ANG Richard

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Thursday, 28 November, 2019 10:41 PM
To: admin-d@lkkauto.com
Subject: New message for service request 142808, vehicle number SJQ7918Z

AXA Insurance has sent you a message for claim number S9M022VK.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: sinyu sin <sinyusin@hotmail.com>
Sent: Saturday, 30 November 2019 1:39 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Accident on 05/10/2019 involving SJQ7918Z & SLW2529R along road 1 lorong 1 geylang //LKK REF: CC4/ASM19018360/Apb3

Dear Hsiao Tong,

Global sum at \$2,500(all-in) accept.
Kindly let us have the DV if needed.
Thank you

Regards
Weileang
Sin Yu Sin Workshop
1 Kaki Bukit Ave 6
#01-52 (Autobay)
Singapore 417883

Tel: 91993103 Fax: 68163103

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, November 30, 2019 12:47 PM
To: sinyu sin <sinyusin@hotmail.com>
Subject: RE: Accident on 05/10/2019 involving SJQ7918Z & SLW2529R along road 1 lorong 1 geylang //LKK REF: CC4/ASM19018360/Apb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$2,500.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinyu sin <sinyusin@hotmail.com>
Sent: Monday, 25 November 2019 4:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident on 05/10/2019 involving SJQ7918Z & SLW2529R along road 1 lorong 1 geylang

Dear Sir,

Please refer to the attached and accident scene video.
kindly takes note our insurer is in his lane.

Thank you

Regards

Weileang

Sin Yu Sin Workshop

1 Kaki Bukit Ave 6

#01-52 (Autobay)

Singapore 417883

Tel: 91993103 Fax: 68163103

SIN YU SIN WORKSHOP

53253863C

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 9 1993103/9 7825292

Email: sinyusin@hotmail.com

AXA Insurance Singapore Pte Ltd
Motor Claims Department
No 8. Shenton Way #B1-01
Singapore 068811

25 November 2019

Letter Of Demand

Without Prejudice

Re: ACCIDENT INVOLVING SJQ7918Z & SLW2529R ALONG ROAD 1 LORONG 1 GEYLANG

Vehicle No: SJQ7918Z
Vehicle Model: Suzuki Swift 1.6MT
Chassis No: JSAEZC31S00204068

Refer to the above matter.

We hereby offer as below in quantum

1. Repair Cost		\$ 2,000
2. Loss of use 5Day	@ \$120	\$ 600
4. LTA search		\$ 7.45

Total: \$ 2607.45

We hereby enclosed the documents for your necessary action:

X 



Sin Yu Sin Workshop

SIN YU SIN WORKSHOP

53253863C

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 91993103/97825292 Fax : 68163103

Email: sinyusin@hotmail.com

Lee Yong Seng
169A Still Road
Singapore 423999

Date: 25 November 2019

Re: Final Repair Bill.

Vehicle No: SJQ7918Z
Vehicle Model: Suzuki Swift 1.6MT
Chassis No: JSAEZC31S00204068

<u>Item</u>	<u>Qty</u>	<u>Price</u>
1. Lump Sum Of Repair	1	\$ 2,000
	Total:	<hr/> \$ 2,000 <hr/>

X 



Sin Yu Sin Workshop



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19018360/Abp3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 16-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLW 2529R	Veh. Inspected	SJQ 7918Z
Policy No.	P2067973	Coverage (\$)	0.00
Claim No.	S9M022VK	Excess (\$)	0.00
Assign From		Assign Date	17/10/2019

2. Vehicle Particulars & Condition

Make & Model	SUZUKI SWIFT	c.c	1586
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	JSAEZC31S00204068	Colour	RED
Odometer	128084	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/45 R17	BRIDGESTONE	6 mm
L/H Front Tyre	205/45 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	205/45 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	205/45 R17	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	05/10/2019	Inspection Date	21/10/2019
Survey held at	1 KAKI BUKIT AVE 6 #01-52		
Repairer	SIN YU SIN WORKSHOP		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **5 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJQ 7918Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR DOOR RH (CONSISTENT)	DENTED	695.10	695.10
1	REAR DOOR GLASS MOULDING LH (CONSISTENT)	NOT NECESSARY	85.70	-
1	REAR DOOR INNER TRIMBOARD LH (CONSISTENT)	NOT NECESSARY	368.30	-
1	REAR FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	520.40	-
1	REAR FENDER INNER SHIELD LH (CONSISTENT)	NOT NECESSARY	91.30	-
1	REAR KNUCKLE BEARING LH (CONSISTENT)	NOT NECESSARY	89.40	-
1	ROCKER PANEL SIDE SKIRT LH (CONSISTENT)	CUT	134.70	134.70
	LESS 15% DISCOUNT		-297.74	-124.47
			1,687.16	705.33
SPECIAL NETT ITEMS				
1	REAR SPORT RIM LH (SN) (CONSISTENT)	CUT	350.00	350.00
1	REAR TYRE LH 17 (SN) (CONSISTENT)	CUT	280.00	200.00
1	REAR FENDER INNER SHIELD CLIP LH (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	ROCKET PANEL SIDE SKIRT CLIP LH (SN) (CONSISTENT)	NECESSARY	30.00	30.00
			690.00	580.00
LABOUR				
	TO CHECK & RECONNECT ELECTRICAL WIRING.		50.00	30.00
	TO REMOVE & INSTALL LEFT DOOR COMPONENTS.		120.00	80.00
	TO REMOVE & INSTALL SIDE COMPARTMENT TRIMS ,SIDE GARNISH TO FACILITATE REPAIR .		150.00	60.00
	TO CONDUCT COMPUTERISED WHEEL ALIGNMENT.		120.00	80.00
	TO REMOVE & INSTALL REAR UNDERCARRIAGE.	NOT NECESSARY	120.00	-
	TO STRAIGHTEN ,REPAIR ,REALIGN ON AFFECTED AREA AND REPLACE DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF REAR FENDER LH.		1,000.00	400.00
	TO SPRAY PAINTING ON AFFECTED AREA.		1,000.00	600.00
			2,560.00	1,250.00
GRAND TOTAL			4,937.16	2,535.33

Report Ref No. CC4/ASM19018360/Apb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,000.00
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Report Ref No. CC4/ASM19018360/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ **Service Request Details**

Claim	5YN02ZVK	Vehicle Information	
Reference	CC4/ASM19018360/Apab3q2	Incident Vehicle Registration #	5JQ791BZ
Loss Date	5 October 2019	Make	TPVO UNKNOWN
Report Date	16 Oct 2019 4:04:00 PM	Model	UNKNOWN
Request Date	17 October 2019	Service Address	
Due Date		...	
Vendor Name	LMK AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured	
Type of Loss	Third Party Vehicle Damage	SOO THIAN SER	
Services	Pending verification - Direct Settlement	BLK 393 TAMPINES AVENUE 7, #09-253, S20392, Singapore	
		91017518	

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Additional Instructions: Sin Yu Sin Workshop

[Messages](#)
[Invoices](#)
[History](#)
[Documents](#)
[Assessment](#)
[Metrics](#)
[Notes](#)

Document Type:

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
📄 Accident Statement	Reports & Statement		Merriem	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ LKKinspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ LKKadjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
■ LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 November 2019
■ TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 November 2019
■ LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT & AGREEMENT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 November 2019
LTA SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 November 2019
PARIF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 November 2019
TP-MANDATE IA dtd 271119.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	27 November 2019
SLW 2529R_AXA-IB15.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	22 October 2019
SUJ 74918Z vs SLW 2529R-TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	22 October 2019
TP-IA 791B.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 October 2019
surveyor appointed.mtg	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	17 October 2019
Service appointment in Vendor Portal claim 59M022VK for vehicle SUJ7918Z.html	[[!item.documentType]]		VISHNU BATHAM Shekhar	17 October 2019
P2067973_NB_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	16 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ P2067973_CI_00001_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	VISHNU BATHAM Shekhar	16 October 2019
■ EMAIL TP PRL.png	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	16 October 2019
■ GIA SLW52WR INSD.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	16 October 2019
■ EMAIL TP PRL.png	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	16 October 2019
■ WORKSHOP.pdf	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	16 October 2019