

INSURANCE

INS. CASE OWNER:

winnic.

CC 4 ASM  
/AXA1901 8259, A p639

LKK:

IDAC

Surveyor:

Adnan

DOI:

ASSIGNMENT

17/10/19

Date / Time:

17/10/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SME 3039H

Claim No.:

S9M0R3DC/142026

Name of Insured:

LIM TZE JER, RELVIN (UN ZISIE RELVIN)

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

10/10/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SME 3039H



INSRS:

WSP:

Tel:

Liability:

RMKS:

my  
sumtion

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

21/10/19

AXA instruction: reject TP claim.

Email to TP: reject claim

15/11/19

KUE - SUM P - to close

Hoang Tong  
30-10-19

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia.:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

350.00

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OO RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 04 days Rest: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLESS6U Yr Regn: 2016 JulyType: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel C.C. 1496Colour: Red A/C: Insured / Std / NI / NASp. Reading: 140581 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: Ru11200551Gen. Cond: Good / Fair / Poor / BurntSteering: in order / Jammed / Leaked / Burnt orBrake: in order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/60R16R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Campesin

Front

Rear

R/Bal. 06 mmR/Bal. 06 mmL/Bal. 06 mmL/Bal. 06 mm

D.O.A.

D.O.I. 17/10/19

Survey held at

M6 SolutionDes. of Damages: Front / Rear / O/S / N/S / UIC / Rooftop orFront N/S

The UIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction         |
|-------------|------------------------------|
|             | TP AYA                       |
|             | US \$ 7750 (Red) 202487 4V61 |
|             | MV: 62K                      |
|             | PV: 44.9K                    |
|             | Nett: 17.1K.                 |

Date/Time, File Path in?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Path in?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp / \$☐ : Interview / \$☐ : Tech. Insp / \$☐ : Other / \$

Survey Fee:

Transportation:

S + PS / \$

Parking

Other

Total

Report Format: \_\_\_\_\_

Long Form / Short Form

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

|                                           |                     |          |             |
|-------------------------------------------|---------------------|----------|-------------|
| TO                                        | : AXA               | DATE     | : 17-Oct-19 |
| ATTENTION                                 | : MOTOR CLAIMS DEPT | JOB TYPE | : T/P CLAIM |
| ESTIMATE REPORT                           | :                   |          |             |
| <u>VEHICLE DETAILS</u>                    |                     |          |             |
| VEHICLE NO                                | : SLE556U           |          |             |
| MODEL                                     | : HONDA VEZEL       |          |             |
| CHASSIS NO                                | :                   |          |             |
| <u>ACCIDENT DETAILS</u>                   |                     | DATE     | : 10-Oct-19 |
|                                           |                     | TIME     | : 16:20HRS  |
| THIRD PARTY REQUESTOR / CONTACT : JACK LI |                     |          |             |

## CLAIM DETAIL : PARTS

| S/N | DESCRIPTION                              | QTY | UNIT LIST PRICE              | TOTAL LIST PRICE             |
|-----|------------------------------------------|-----|------------------------------|------------------------------|
| 1   | FRONT BUMPER <i>torn</i>                 | 1   | \$ 720.60                    | \$ 720.60                    |
| 2   | FRONT BUMPER SIDE RETAINER <i>new</i>    | 1   | \$ 62.20                     | \$ 62.20                     |
| 3   | HID HEADLAMP LH <i>cracked</i>           | 1   | \$ <del>1750.30</del> 150.30 | \$ <del>1750.30</del> 150.30 |
| 4   | HID HEADLAMP LOWER BRACKET LH <i>new</i> | 1   | \$ 60.00                     | \$ 60.00                     |
| 5   | FRONT FENDER LH <i>dented</i>            | 1   | \$ 587.50                    | \$ 587.50                    |
| 6   | WHEEL ARCH LH <i>hit</i>                 | 1   | \$ 210.00                    | \$ 210.00                    |

*3218.40* TOTAL PRICE \$ 2,990.60  
*2574.72* LESS 20% \$ 598.12  
SUB TOTAL PRICE \$2,392.48

| S/N | DESCRIPTION                       | QTY | UNIT S/NETT | TOTAL S/NETT |
|-----|-----------------------------------|-----|-------------|--------------|
| 1   | FRONT BUMPER CLIP(SET) <i>new</i> | 1   | \$ 20.00    | \$ 20.00     |
| 2   | WHEEL ARCH CLIPS(SET) <i>new</i>  | 1   | \$ 20.00    | \$ 20.00     |

*40* TOTAL \$40.00

## CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

| S/N | JOB DESCRIPTION                         | PRICE       | ADJUSTED COST | APPROVED |
|-----|-----------------------------------------|-------------|---------------|----------|
| 1   | TO PANEL BEAT, REMOVE AND REPLACE PARTS | \$ 1,000.00 | <i>400</i>    |          |

|   |                                                                                   |    |          |     |  |
|---|-----------------------------------------------------------------------------------|----|----------|-----|--|
| 2 | TO SPRAY PAINT AFFECTED AREA                                                      | \$ | 1,000.00 | 400 |  |
| 3 | WIRING CHECK                                                                      | \$ | 80.00    | 30  |  |
| 4 | REFOCUS HEADLAMP BEAM                                                             | \$ | 60.00    | X   |  |
| 5 | TO CHECK DIAGNOSTICS OF VEHICLE<br>MANAGEMENT/CONTROL<br>UNITS, RESET MEMORIES TO | \$ | 180.00   | X   |  |

830

**TOTAL**

**\$2,320.00**

**ESTIMATE REPORT**

TOTAL PARTS COST : \$2,432.48  
TOTAL LABOUR COST : \$2,320.00  
TOTAL REPAIR COST : \$4,752.48

**APPROVED DETAILS**

EXCESS :  
NO. OF WORKING DAYS :  
RE-SURVEY :  
PART BY PART OR LUMP SUM :  
DATE & TIME OF SURVEY :  
SURVEYED BY :  
CONTACT NUMBER :  
FAX NUMBER :

Adrian King  
2/5 17/10/15  
04 Days.

total: 3444.72  
H/S: 2750

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Information           |                                     |
|-------------------------------|-------------------------------------|
| Owner ID Type:                | Company                             |
| Owner ID:                     | 190R                                |
| Vehicle Details               |                                     |
| Vehicle No.:                  | SLE556U                             |
| Vehicle to be Exported:       | Yes                                 |
| Intended Deregistration Date: | 17 Oct 2019                         |
| Vehicle Make:                 | HONDA                               |
| Vehicle Model:                | VEZEL 1.5X CVT ABS D/AIRBAG 2WD 5DR |
| Primary Colour:               | Red                                 |
| Manufacturing Year:           | 2016                                |
| Engine No.:                   | L15B4400551                         |
| Chassis No.:                  | RU11200551                          |
| Maximum Power Output:         | 96.0 kW (128 bhp)                   |
| Open Market Value:            | \$20,298.00                         |
| Original Registration Date:   | 05 Jul 2016                         |
| First Registration Date:      | 05 Jul 2016                         |
| Transfer Count:               | 1                                   |
| Actual ARF Paid:              | \$10,418.00                         |
| Intended PARF Rebate Details  |                                     |
| PARF Eligibility:             | Yes                                 |
| PARF Eligibility Expiry Date: | 04 Jul 2026                         |
| PARF Rebate Amount:           | \$7,813.00                          |
| Intended COE Rebate Details   |                                     |
| COE Expiry Date:              | 04 Jul 2026                         |
| COE Category:                 | E - Open Category                   |
| COE Period(Years):            | 10                                  |
| QP Paid:                      | \$57,390.00                         |
| COE Rebate Amount:            | \$37,058.00                         |
| Total Rebate Amount:          | \$44,871.00                         |

The information contained herein is correct as at 17 Oct 2019

OK

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Monday, 21 October 2019 8:53 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 142646, vehicle number SLE556U

|                          |                                                                                                                                                  |     |                       |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----------------------|
| <input type="checkbox"/> | Services Pending verification - Direct Settlement                                                                                                | LSP | 17/10/2019 3:28:13 PM |
| <input type="checkbox"/> | UPLOAD IA WITHOUT EST                                                                                                                            | LSP | 17/10/2019 3:31:12 PM |
| <input type="checkbox"/> | FILE PASS TO CHT****PENDING EST                                                                                                                  | LSP | 18/10/2019 4:58:12 PM |
| <input type="checkbox"/> | 18/10/19 11:45 AM HO Winnie----- REJECT TP CLAIM - SLE556U-----Hi all, as per video attached, TP encroach into OI lane, pls reject TP claim. Tks | LSP | 21/10/2019 8:40:05 AM |

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Friday, 18 October 2019 12:57 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 142646, vehicle number SLE556U

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: winnie.ho@axa.com.sg <winnie.ho@axa.com.sg>  
Sent: Friday, 18 October, 2019 12:36 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 142646, vehicle number SLE556U

AXA Insurance has sent you a message for claim number S9M023DC.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 21 October 2019 5:09 PM  
**To:** 'mg3solution@gmail.com'  
**Subject:** <REJECTION> Your Ref: SLE556U \*Our Ref: CC4/ASM19018359/Apb3 [ACCIDENT INVOLVING SME 3039H(AXA) & SLE 556U ON 10/10/2019]  
**Attachments:** SLE 556U vs SME 3039H- OI VIDEO.MP4

Your Ref: **SLE556U**  
Our Ref: CC4/ASM19018359/Apb3

**Without Prejudice**

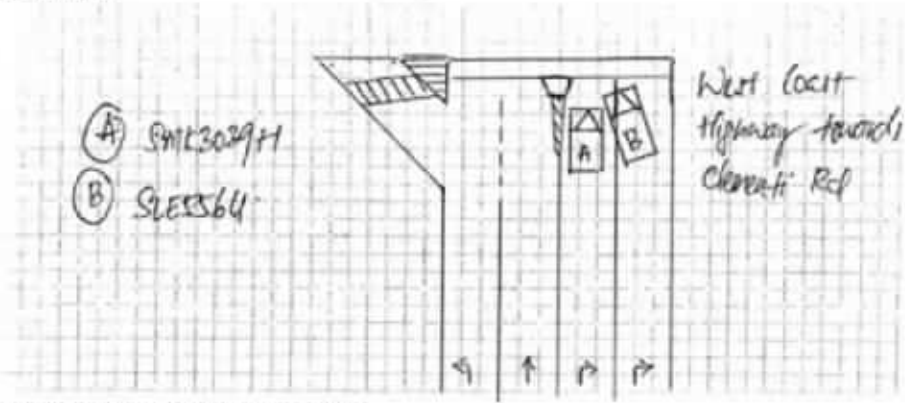
Dear Sirs/Madam,

### ACCIDENT INVOLVING SME 3039H(AXA) & SLE 556U ON 10/10/2019

We refer to the above matter.

Attached is a copy of our insured accident report and video footage for your easy reference. As per video, your client had encroached into our insured's lane and resulted the accident. We are of the view that our driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

| SKETCH PLAN                                                                                                                                                                                                                            |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|                                                                                                                                                    |  |
| DESCRIBE CIRCUMSTANCES OF THE ACCIDENT                                                                                                                                                                                                 |  |
| <p>I was driving along West Coast Highway in the 2nd lane towards Clementi Rd when the traffic light was in my favor. Suddenly veh B from the 1st lane cut into my lane and collided into my right portion. I have video attached.</p> |  |

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19018359/Apb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 19-11-2019

ATTN:WINNIE

Code : ASM



## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |              |                |            |
|--------------|--------------|----------------|------------|
| Insured Veh. | SME 3039H    | Veh. Inspected | SLE 556U   |
| Policy No.   | VPA/P2274019 | Coverage (\$)  | 0.00       |
| Claim No.    | S9M023DC     | Excess (\$)    | 0.00       |
| Assign From  |              | Assign Date    | 17/10/2019 |

## 2. Vehicle Particulars & Condition

|              |             |              |            |
|--------------|-------------|--------------|------------|
| Make & Model | HONDA VEZEL | c.c          | 1496       |
| Engine No.   | HIDDEN      | Year of Reg. | 2016       |
| Chassis No.  | RU11200551  | Colour       | RED        |
| Odometer     | 140581      | Steering     | IN ORDER   |
| Brakes       | IN ORDER    | Modification | SPORTS RIM |
| General      | GOOD        |              |            |

## 3. Conditions of Tyres

|                | Size       | Make    | Balance |
|----------------|------------|---------|---------|
| R/H Front Tyre | 205/60 R16 | CAMPEON | 6 mm    |
| L/H Front Tyre | 205/60 R16 | CAMPEON | 6 mm    |
| R/H Rear Tyre  | 205/60 R16 | CAMPEON | 6 mm    |
| L/H Rear Tyre  | 205/60 R16 | CAMPEON | 6 mm    |

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

|                |                                                                                                                    |                 |            |
|----------------|--------------------------------------------------------------------------------------------------------------------|-----------------|------------|
| Accident Date  | 10/10/2019                                                                                                         | Inspection Date | 17/10/2019 |
| Survey held at | MG SOLUTION PTE LTD<br>23 KAKI BUKIT AVE 4<br>(SOUTH WING) #02-03B<br>VICOM INSPECTION CENTRE,<br>SINGAPORE 415933 |                 |            |

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 4 Working Days |
|-------------------------------------|----------------|

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 556U**

| Qty                                                                         | Description of Parts                                                           | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------|---------------------------|-------------------|
| <b><u>REPLACEMENT OF PARTS</u></b>                                          |                                                                                |               |                           |                   |
| 1                                                                           | FRONT BUMPER (CONSISTENT)                                                      | TORN          | 720.60                    | 720.60            |
| 1                                                                           | FRONT BUMPER SIDE RETAINER (CONSISTENT)                                        | NOT NECESSARY | 62.20                     | -                 |
| 1                                                                           | HID HEADLAMP LH (CONSISTENT)                                                   | CRACKED       | 1,750.30                  | 1,750.30          |
| 1                                                                           | HID HEADLAMP LOWER BRACKET LH (CONSISTENT)                                     | NOT NECESSARY | 60.00                     | -                 |
| 1                                                                           | FRONT FENDER LH (CONSISTENT)                                                   | DENTED        | 587.50                    | 587.50            |
| 1                                                                           | WHEEL ARCH LH (CONSISTENT)                                                     | CUT           | 210.00                    | 160.00            |
|                                                                             | LESS 20% DISCOUNT                                                              |               | -678.12                   | -643.68           |
|                                                                             |                                                                                |               | 2,712.48                  | 2,574.72          |
| <b><u>SPECIAL NETT ITEMS</u></b>                                            |                                                                                |               |                           |                   |
| 1                                                                           | SET FRONT BUMPER CLIP (SN) (CONSISTENT)                                        | NECESSARY     | 20.00                     | 20.00             |
| 1                                                                           | SET WHEEL ARCH CLIPS (SN) (CONSISTENT)                                         | NECESSARY     | 20.00                     | 20.00             |
|                                                                             |                                                                                |               | 40.00                     | 40.00             |
| <b><u>LABOUR</u></b>                                                        |                                                                                |               |                           |                   |
|                                                                             | TO PANEL BEAT ,REMOVE AND REPLACE PARTS.                                       |               | 1,000.00                  | 400.00            |
|                                                                             | TO SPRAY PAINT AFFECTED AREA.                                                  |               | 1,000.00                  | 400.00            |
|                                                                             | WIRING CHECK.                                                                  |               | 80.00                     | 30.00             |
|                                                                             | REFOCUS HEADLAMP BEAM.                                                         | NOT NECESSARY | 60.00                     | -                 |
|                                                                             | TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO . | NOT NECESSARY | 180.00                    | -                 |
|                                                                             |                                                                                |               | 2,320.00                  | 830.00            |
| <b>GRAND TOTAL</b>                                                          |                                                                                |               | <b>5,072.48</b>           | <b>3,444.72</b>   |
| <b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b> |                                                                                |               |                           | <b>2,750.00</b>   |

Report Ref No. CC4/ASM19018359/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

|              |                                                                                                            |
|--------------|------------------------------------------------------------------------------------------------------------|
| Claim        | 59M023DC                                                                                                   |
| Reference    | CC4/ASM1901B359/App3ip  |
| Loss Date    | 10 October 2019                                                                                            |
| Report Date  | 17 Oct 2019 8:36:00 AM                                                                                     |
| Request Date | 17 October 2019                                                                                            |
| Due Date     |                                                                                                            |
| Vendor Name  | LKX AUTO CONSULTANTS PTE LTD (TP)                                                                          |
| Type of Loss | Third Party Vehicle Damage                                                                                 |
| Services     | Pending verification - Direct Settlement                                                                   |

Actions

Next Step

Wait for: Approve invoice

Add Invoice

|                                 |                                                                                                         |
|---------------------------------|---------------------------------------------------------------------------------------------------------|
| Vehicle Information             |                                                                                                         |
| Incident Vehicle Registration # | SLE556U                                                                                                 |
| Make                            | TPVD                                                                                                    |
| Model                           | HONDA VEZEL                                                                                             |
| Service Address                 |                                                                                                         |
| ...                             |                                                                                                         |
| Primary Contact/Insured         | LIM TZE JEK RELVIN (LIN ZUIE RELVIN)<br>41 SEMBAWANG CRESCENT, #13-40, 756988,<br>Singapore<br>97610739 |
| Claim Handler                   | HO Winnie<br>6568804833<br>winnie.ho@axa.com.sg                                                         |

Additional Instructions

| Messages                                            | Invoices | History | Documents | Assessment          | Metrics | Notes            |
|-----------------------------------------------------|----------|---------|-----------|---------------------|---------|------------------|
| <div>Document Type<div>Document SubType</div></div> |          |         |           |                     |         |                  |
| <div>+ Upload Documents</div>                       |          |         |           |                     |         |                  |
| NAME                                                |          |         | TYPE      | SUB-TYPE            | AUTHOR  | DATE<br>UPLOADED |
| Accident Statement                                  |          |         |           | Reports & Statement | Merimen |                  |

| NAME                                                                                                                                | TYPE                          | SUB-TYPE                      | AUTHOR                               | DATE<br>UPLOADED    |
|-------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-------------------------------|--------------------------------------|---------------------|
|  LKKInvoice1 (5).pdf                             | Invoice                       | Surveyor/ Assessor<br>expense | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 20 November<br>2019 |
|  LKKInspection.pdf                               | Forms / Claim<br>Documents    | Others                        | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 20 November<br>2019 |
|  LKKAdjustment 1 a.pdf                           | Forms / Claim<br>Documents    | Others                        | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 20 November<br>2019 |
|  LKK PHOTO-2.pdf                                 | Forms / Claim<br>Documents    | Others                        | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 20 November<br>2019 |
|  LKK PHOTO.pdf                                   | Forms / Claim<br>Documents    | Others                        | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 20 November<br>2019 |
|  Email to TP_reject dtd 211019.pdf               | Letters and<br>Correspondence | Third Party                   | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 21 October<br>2019  |
|  Video - Accident.MP4                            | Evidence                      | Videos                        | HO Winnie                            | 18 October<br>2019  |
|  REPLY FROM TP.mpg                               | Letters and<br>Correspondence | Workshop                      | KUMAR Shalindra                      | 17 October<br>2019  |
|  TP PRI FROM WORKSHOP WITH TP GIA<br>SLE556U.jpg | Letters and<br>Correspondence | Workshop                      | KUMAR Shalindra                      | 17 October<br>2019  |
|  TP-GIA 556.pdf                                | Reports & Statement           | Others                        | LKK AUTO CONSULTANTS PTE<br>LTD (TP) | 17 October<br>2019  |