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File x with me.

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1910-119

Your Ref : SCW222U

Date : 30.October 2019

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5850U AND SCW222U ON 14/10/19 07:20 PM ALONG MIDDLE ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore, seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,140.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.99</u> per day	\$	290.97
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,588.46

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5850U and SCW222U along MIDDLE ROAD on 14/10/19 07:20 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 30 (day) of October 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,300.00 (Global Sum) for vehicle no. SHC 5850U that was damaged pursuant to the accident which occurred on 14/10/2019 (date) along MIDDLE ROAD involving vehicle no/s SCW 222U.

This is pursuant to the inspection conducted on 16/10/2019 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHC 5850U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 5850U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of DEC (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1910-151 <b>DATE</b> : 30. October 2019 <b>REFERENCE NO</b> : AAD1910-119 <b>TERMS</b> : Net 30 Days <b>DUE DATE</b> : 29. November 2019 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5850U; DOA 14.10.19(LUMP SUM-19)	1	2,140.00	2,140.00

**Total SGD Excl. GST :** 2,000.00  
**7% GST :** 140.00  
**Total SGD Incl. GST :** 2,140.00

**\*\*\*\* TWO THOUSAND ONE HUNDRED FORTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

30 October, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 14/10/19 07:20 PM at MIDDLE ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5850U. The taxi was hired to TAN BENG TECK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.99 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

14-10-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1910-119	<b>Accident Date</b> 14-10-2019
10/15/2019 11:00	10/17/2019 16:00	SHC5850U

**Yours Faithfully,****Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Oct 2019 / 17:24:00

Receipt Date/Time : 15 Oct 2019 / 17:24:00

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191015-002737

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCW222U				
As at 14 Oct 2019/19:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SCW222U			
	Enquiry Fee	7.00	0.49	7.49
	20191015172236583486			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	xxxxxxxxxxxx8127	Credit Card:		7.45
		Visa/MasterCard		
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/AIG19018356/Kkb3**

10 FEBRUARY 2020

**CHUA XIUCHIN  
115 BRANKSOME ROAD  
SINGAPORE 439631**

Dear Sir/Madam,

**ACCIDENT INVOLVING SCW 222W AND SHC 5850U ON 14/10/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 5850U against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Oct 2019 15:09	<b>Clm Dtl Modified</b>	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lau Shu Pei
2	17 Oct 2019 15:09	<b>Clm Veh Model Changed</b>	(203061) RENAULT LATITUDE 2.0 D dCi (A).	[A] Lau Shu Pei
3	17 Oct 2019 15:09	<b>Clm Created</b>	Reg No: SHC5850U. Acct Date: 2019/10/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lau Shu Pei
4	17 Oct 2019 15:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	17 Oct 2019 15:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/29	[A] Lau Shu Pei
6	17 Oct 2019 15:09	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	17 Oct 2019 15:09	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	17 Oct 2019 15:10	<b>Label Added</b>	(23):Express.	[A] Lau Shu Pei
9	17 Oct 2019 15:10	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
10	16 Jan 2020 15:06	<b>Clm Registration Modified</b>	Acct Time:19:00:00->19:20:00.	[I] AIG OneClaim Integration User
11	14 May 2020 16:01	<b>Adj Rpt Initiated</b>		[A] NUR SHAQILAH BTE ABDOL WAHAB
12	14 May 2020 16:01	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] NUR SHAQILAH BTE ABDOL WAHAB
13	14 May 2020 16:01	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2014/12/11.	[A] NUR SHAQILAH BTE ABDOL WAHAB
14	14 May 2020 16:01	<b>Clm Details Notified</b>		[A] NUR SHAQILAH BTE ABDOL WAHAB
15	18 May 2020 15:07	<b>Adj Mandate Request</b>	Cur.Req:2441.43:BOLA 27- head to rear collision. Liability is down against OI.Surveyor recommended 2 repair days	[A] Khanchna Pothuraj
16	01 Jun 2020 14:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/29. Mandate Remarks: OI mentioned some pre-existing old damages on TPV. Pls advise if OI video was procured since OI video indicated available.	[I] Tan, Bennie-WZ
17	01 Jun 2020 14:38	<b>Adj Mandate Set</b>	Maintained:OI mentioned some pre-existing old damages on TPV. Pls advise if OI video was procured since OI video indicated available.	[I] Tan, Bennie-WZ
18	26 Nov 2021 13:28	<b>Adj Mandate Request</b>	Cur.Req:2441.43:\$2,441.43.	[A] CHEW HSIAO TONG
19	29 Nov 2021 11:01	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/10/29. Mandate Remarks: Subj to all docs/billings in order etc, SAB frm: \$2292.94-2341.43 (All-in) w/o LOI. LOI claimed in BI claim.	[I] Tan, Bennie-WZ
20	29 Nov 2021 11:01	<b>Adj Mandate Set</b>	Approved:2341.43:Subj to all docs/billings in order etc, SAB frm: \$2292.94-2341.43 (All-in) w/o LOI. LOI claimed in BI claim.	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type  

ACTIVITY	
[13/04/2021 14:40]	CHEW HSIAO TONG: No video from OI
[17/03/2021 14:10]	CHEW HSIAO TONG: Called OID Ms Phua to follow up on her video. Not pick up
[10/02/2020 14:49]	CHUA ZHEN LI: called and spoke to OI . OID is children. OID hit TP from behind. Informed TP claim, agree to settle & aware NCD will be affected.proceed send letter to OI -Jasper
[17/01/2020 16:15]	Lee Su Li: OINR *** SENT OUT SECOND REMINDER NON-REPORTING LETTER WITH TRAFFIC POLICE
[13/11/2019 13:27]	Lee Su Li: OINR *** SENT OUT FIRST REMINDER NON-REPORTING LETTER
[21/10/2019 15:59]	Lee Su Li: OINR *** SENT OUT FIRST NON-REPORTING LETTER

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2317289	18 Oct 2019 10:10:29	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC5850U	SCW222U	11.77
2504750	14 May 2020 16:01:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC5850U	SCW222U	11.00