

ASS. REC. BY:

Surveyor: RasulREF: CS/MSG19018355/R1803³²

Special Instruction:

ASSIGNMENT (Office)

From (Person): Crystal Lee of MS19Date/Time: 17/10/19 @ 10:14am

Estimated Cost: _____ Bill to: _____

OD P WS/TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SKK 9303D

Insured: _____

at Workshop m/s Volkswagen
of 17 frans Ave 9Tel: 9236 1588

Policy No: _____

Claim No: _____

Sum Insured: _____

Excess: 75AD.O.A. 16/10/2019

Make of Veh: _____

(Client's Record)

CA REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 10:19am 17/10/19 Person Contacted: GermaineVehicle IN/OUT

Date/Time	Action/Instruction	Initials
	SKK 9303D - CC3/A14/S008658/Ruy3s2	SWA: 23/5/2015
18/10/19	@ 10:40 am received RA to Jeanne Chng via	
	mmmm.	
18/10/19	@ 10:55 am mandate requested authorize repair to	
	Jeanne Chng via mmmmm.	

John

es/ms919 018355/R/sd3

8599

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKK 9303D

at Workshop m/s Volkswagen

of 17, THURS AVE 9 #

Insured: MSKH

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: THA \$500

(Client's Record)

Make of Veh: 61K

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKK 9303D Yr Regn: 2013 / SGP

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volkswagen Tiguan 1.4 TSI CC 1390

Colour: WHITE A/C: Insured / Std / NI / NA

Sp Reading: 88347 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVG2225N2DW110981

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/50R18

R: 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>16/10/19</u>	D.O.I. <u>17/10/19</u>

Survey held at Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S PR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
21/10/19	@ 09:44 am mandate approved by Jocelyn Ng for Ben via messenger
21/10/19	@ 11:29 am informed CLA to Germane (repairer) via email
31/10/19	Confirmed P/P \$ 6,330.40 @ 5 days with Rasul (\$ 4,029.14 Red + 39%)
	RECEIVED 04 NOV 2019
	11/11/2019

Date/Time, File Pass to?

1) 21/11/19

2) Type 4

Date/Time, File Return to?

3) _____

4) _____

5) _____

6) _____

7) _____

8) _____

9) _____

10) _____

☐ : Preli. Report

☒ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Wash and

Survey Fee:

Transportation:

\$ + PS \$

Photos

Other:

TOTAL

200

Report Form

Report Form

Report Form

Report Form

Report Form

Report Form

Report Form

Report Form

Report Form

\$ 6,330.40 P/P

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, 17 October 2019 10:14 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui; Jeannie Cheng
Subject: Survey Request - Manual Assigned
Attachments: SAS2686798 - GIA.PDF; SKK9303D.pdf

OD CLAIM SKK9303D DOA: 16/10/2019 (Car in at Tuas)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Motor Survey
Sent: Thursday, 17 October, 2019 9:20 AM
To: Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>
Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>;
Germaine.ong@vw.com.sg; Tang Shu Shi (VGS - SG/Singapore <shushi.tang@vw.com.sg>; Chee Steven (VGS -
SG/Singapore <steven.chee@vw.com.sg>
Subject: FW: OD CLAIM SKK9303D DOA: 16/10/2019 (car in at tuas)

Dear Jeannie,

Please assist. Tks.

Dear Crystal,

Car in at Tuas, please outsource as IHS is unable to attend (training). Tks.

Best Regards

Winnie Chua



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Agnes Lee
Sent: Wednesday, 16 October 2019 6:28 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: FW: OD CLAIM SKK9303D DOA: 16/10/2019

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 16 October 2019 6:19 PM
To: Claims <claims@sg.msig-asia.com>; Winnie Chua <pingping_chua@sg.msig-asia.com>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: OD CLAIM SKK9303D DOA: 16/10/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear claim

Please see attached GIA report and estimate

Please arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

CONFIDENTIALITY NOTICE

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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 4 November 2019 10:54 am
To: Ong Germaine (VGS - SG/Singapore)
Cc: Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); SUR
Subject: RE: FINALISATION SKK9303D

Dear Germaine,

Finalize amount confirmed.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 30 October 2019 7:56 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; SUR <sur@lkkauto.com>
Subject: FINALISATION SKK9303D

Hi Rasul

Please see attached finalisation

COR: As per attached

5 working days

Please revert

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 21 October 2019 11:29 am
To: Ong, Germaine (VWG Singapore)
Cc: Goh, Edmund (VWG Singapore); Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); SUR
Subject: SKK 9303D OD (MSIG) DOA - 16/10/2019

Hi Germaine,

As instructed by our client, please proceed to repair the insured vehicle **SKK 9303D (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SKK9303D (608649)**

OD

Oct 16 2019 8:00AM

[Wu Yue]

Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 01/11/2019 17:37 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$6330.40) - SKK9303D - Claim Handler: Jeannie Cheng Jin Rong

Approved:6330.40:a if c

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKK9303D (608649)**

OD

Oct 16 2019 8:00AM

[Wu Yue]

Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **21/10/2019 09:44 AM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$6245.38) - SKK9303D - Claim Handler: Jeannie Cheng Jin Rong

Approved:6245.38:a if c

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jeannie Cheng Jin Rong

Date: 01 Nov 2019

Preliminary Advice

Vehicle No	: SKK9303D	Accident Date	: 16/10/2019
Make	: VOLKSWAGEN TIGUAN	Policy No.	: 80412912
Assignment Date	: 17/10/2019	Excess	: S\$500.00
Date of Inspection	: 17/10/2019	Est. Duration of Repair	: 5 days
Inspection At	: Volkswagen Centre Singapore (Tuas) 17 TUAS AVENUE Singapore 639176		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,359.54
Revised Amount	:S\$	6,330.40
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,330.40

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	61,000.00
COE / PARF Rebate	:S\$	47,732.00
Salvage Value	:S\$	
Margin for Repair	:S\$	13,268.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jeannie Cheng Jin Rong

Date: 17 Oct 2019

Preliminary Advice

Vehicle No	: SKK9303D	Accident Date	: 16/10/2019
Make	: VOLKSWAGEN TIGUAN	Policy No.	: 80412912
Assignment Date	: 17/10/2019	Excess	: S\$500.00
Date of Inspection	: 17/10/2019	Est. Duration of Repair	: 5 days
Inspection At	: Volkswagen Centre Singapore (Tuas) 17 TUAS AVENUE Singapore 639176		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,359.54
Revised Amount	:S\$	6,245.38
Check Items (Estimated)	:S\$	671.74
Total	:S\$	6,917.12

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	61,000.00
COE / PARF Rebate	:S\$	47,732.00
Salvage Value	:S\$	
Margin for Repair	:S\$	13,268.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/10/2019 10:10
Date Of Accident	16/10/2019 08:30
Exact Location Of Accident	ANG MO KIO AVE 1 & LOR CHUAN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK9303D
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	WU YUE
NRIC No	S8879859G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-86663998
Alternative Phone No	OFFICE-86663998

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUAN 1.4BMTSPORTFR110 TSID6F
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80412912 AVW
Cover Note Number	

Driver

Name of Driver	WU YUE
NRIC No	S8879859G
Date Of Birth	24/11/1988
Occupation	INDOOR
Date Of Driving Pass	13/10/2012
Driving Experience	7 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-86663998
Fax Number	
Contact Number	OFFICE-86663998
Email Address	NOEMAIL

Address	21 ELLINGTON SQUARE
Postcode	568932
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : LORNA GENDER: : FEMALE
Passenger 2	NAME: : BEVERLY GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH1081A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LISA WONG
NRIC/Passport Number	S1207456E
Contact Number	96516898
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

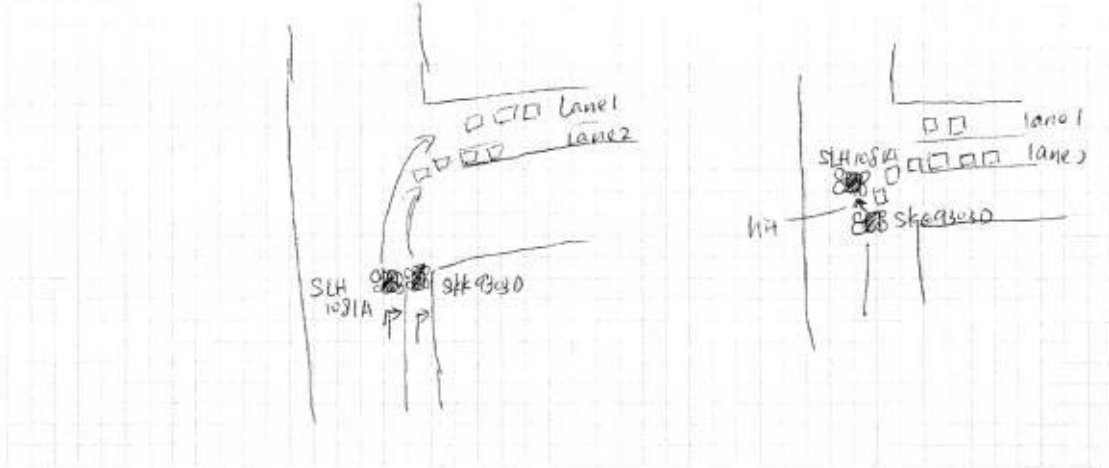
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Officer's Signature
Name:
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At the cross junction of Ang Mo Kio Ave 1 and Lor Chuan, both of our cars are turning right. There were too many cars in front of me, so I wanted to switch to lane 1 two lanes left at 8:30am.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Wu Yee Yee
 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:



Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Foreign Identification Number
Owner ID:	263N

Vehicle Details

Vehicle No.:	SKK9303D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 1.4 TSI BMT AT 5N22SY
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	CTH076746
Chassis No.:	WVGZZZ5NZDW110481
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$28,155.00
Original Registration Date:	13 Sep 2013
First Registration Date:	13 Sep 2013
Transfer Count:	0
Actual ARF Paid:	\$31,417.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Sep 2023
PARF Rebate Amount:	\$20,421.00

Intended COE Rebate Details

COE Expiry Date:	12 Sep 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$69,903.00
COE Rebate Amount:	\$27,311.00
Total Rebate Amount:	\$47,732.00

The information contained herein is correct as at 16 Oct 2019

OK

Volkswagen Tiguan Price Range Depreciation 2014 Vehicle Type

Advanced Search

Used Car Comparison

--- Comparing 2 Vehicles ---

Volkswagen Tiguan 1.4A TSI BMT

Volkswagen Tiguan 1.4A TSI BMT



Clear All

Add all to Shortlist

Add to Shortlist

Add to Shortlist

Back to search result

CAR DETAILS

Price	\$66,800	\$71,800
Instalment	\$1,033	\$991
Registration Date	29-Jan-2014	31-Aug-2014
Manufactured	2013	2014
Mileage	70,000 km	106,888 km
Transmission	Auto	Auto
Engine Cap	1,390 cc	1,390 cc
Road Tax	\$620 /yr	\$620 /yr
Power	118.0 kW (158 bhp)	118.0 kW (158 bhp)
Curb Weight	1,551 kg	1,551 kg
Features	1.4L Turbocharged TSI Engine At 158Bhp, 6-Speed Wet (DSG) Gear, BlueMotion Technology, 10 x SRS Airbags, Auto LED/DRL Headlights, Rain Sensor Wiper.	1.4L 158Bhp 240Nm Turbocharged Engine, 6-Speed DSG, Keyless Entry & Engine Start/Stop, Auto LED Headlights, Rain Sensing Wipers, Climate Control.
Accessories	Panoramic Sunroof, Navigation, Bluetooth, Auto Hold, Electric Park Brake, Keyless Entry/Start, Reverse Camera, Optical Parking Sensors, Solar Film.	LED Daytime Running Lights, Panoramic Sunroof, Bluetooth, Optical Parking Sensors, Reverse Camera, Auto Hold, Electric Park Brake, Park Assist.
Description	Special Offer Interest Rate At 1.98%! Very Low Mileage Of 70000km Only! Car In 100% No Modification! Very Neat/Clean Well Kept Interior, View And Test Drive To Believe!	Flexible Bank, In House Loan And Full Loan Available! Latest Arrival! High Paper Value Unit! Low Fuel Consumption, Low Maintenance. Original Paintwork Condition And Well Taken Care By Owner! Trade In Are Welcome! Call Our Friendly Representatives For More Information Or For A Viewing Of The Car.
COE	\$72,369	\$65,001
OMV	\$28,740	\$28,533
ARF	\$32,236	\$31,947
Depreciation	\$11,820 /yr	\$11,450 /yr
No. of Owners	2	2
Type of Vehicle	SUV	SUV
Category	PARF Car, Premium Ad Car	PARF Car
Availability	Available	Available

SELLER INFORMATION

Seller	Auto Zoom Enterprise Pte Ltd	SKL Automobile Pte Ltd
Address		

Accident Sketch Plan



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 069007
Tel: (65) 6827 7888 Fax: (65) 6827 7800
Co. Reg. No. 206412212G GST Reg. No. 29-0412212G

Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form N.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 80412912 AVW

Excess: SGD500

Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle

SKK930JD

2. Name of Policyholder

WU YUE

3. Effective Date of the Commencement of Insurance for the purposes of the Act

13/09/2019

4. Date of Expiry of Insurance

12/09/2020

5. Persons or Classes of Persons entitled to drive*

WU YUE

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

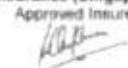
WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.


Signature / Date 20/8/2019

Counter-Signatory:

Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers


Amy Lee
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

KWCP/LWCY2019082015321404

VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Worldwide Partners

Date: 16/10/19 Time: 0849/0850 Customer Name: Wai Yui
 Technician Name: Ping GBE 90J Customer Telephone: 811-6 990
 Reg. No: SKK93037 Job No: US 19003300 Make/Model: VW Tiguan
 Odometer Reading (Customer Vehicle): Location: Lorry chuan
 KM Travelled by Assistance Vehicle: (1 way) Time on Scene: 0926
 Fault Reported: accident Time Job Completed: 1000
 Fault Found: Repaired at Breakdown Scene: Y/N
 How was vehicle repaired? Tow VIN No:

Hubcaps 8/N

Spare Wheel 8/N

Tools Y/N

Audio System Y/N

Keys + Remote Y/N

Aerial Y/N

Cashcard Y/N

Fuel E ☐ F ☐

Interior Condition:

Front Seats

Rear Seats

Floor Covering

Headlining

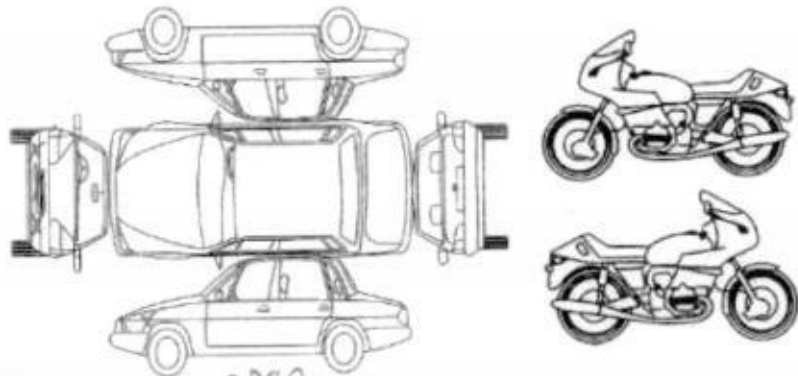
Day/Night

Wet/Dry

Clean/Soiled

Please circle the above as appropriate

Place X on damaged area for scratch and Y for dent



Delivery to Dealership / Date and Time:

MAC 16/10/19

0849
0850
0926
1000

Vehicle received in the above condition YES/NO

If not stated as above specify difference:

CUSTOMER DECLARATION

- I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

Customer Name & Signature (green copy)		Dealer/Workshop Signature, Name & Stamp (yellow copy)		Operators Signature (white & pink copy)	
--	---	---	--	---	---



VEHICLE MODIFICATION DECLARATION FORM

1. I, hereby, acknowledge that my vehicle: SLK 93030 (vehicle registration number),
Tiguan 1.4 (vehicle model) has been modified in the following area(s):

Please circle, where appropriate, on your area(s) of modifications.

(a) Any control units: Yes / No

(e) Exhaust system: Yes / No

(b) Engine system: Yes / No

(f) Electronic and electrical system: Yes / No

(c) Air in-take system: Yes / No

(d) Suspension system: Yes / No

2. I hereby declare the information provided in this document is true and accurate to the best of my knowledge.
3. I am fully aware that Volkswagen/Skoda Centre Singapore reserves the right to void the vehicle's warranty if the vehicle is found to be modified from the original stock condition.
4. I am fully aware of the risk to my vehicle when being repaired and/or serviced at Volkswagen/Skoda Centre Singapore resulting from any false and/or inaccurate declaration in this document; as the repair and/or service are intended for vehicles without any modifications under the Volkswagen/Skoda warranty guidelines.
5. Relevant charges for any diagnosis, repair and/or service work carried out by Volkswagen/Skoda Centre Singapore shall apply accordingly for vehicle with warranty that has been voided due to modification(s).
6. I hereby agree to fully indemnify Volkswagen/Skoda Centre Singapore, its staff, management and servants against all claims, losses, expenses or damages whatsoever arising from any cause in connection with any modification(s) of my vehicle.

For customer,

Name: Wu Yee

Signature: [Signature]

Date: 10.10.2019

For Volkswagen/Skoda Centre Singapore,

Name: _____

Signature: _____

Date: _____

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
WU
YUE
527 SERANGOON NORTH AVE 4
#13-104
Singapore 550527

Document no.
Document date 17-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002360/ 1
Job order date 16-10-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SKK9303D	5N22SY	13-09-2013	WVGZZZ5NZDW110481	Tiguan 1.4BMTSportFR110 TSID6F	87,610

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
5N0807217ERGRU	Cover For Bumper Primed <i>de</i>	1	pcs.	1,259.57	28.00% #1	906.89	970.37
5N0805903J 9B9	Front Spoiler Satin Black <i>3scr</i>	1	pcs.	252.03	28.00% #1	181.46	194.16
	XR-17/10/2019						
5N0807183D	Guide Piece <i>3scr</i>	1	pcs.	23.62	28.00% #1	17.01	18.20
	BUMPER SIDE BRACKET LH <i>3scr</i>						
	XR-17/10/2019						
5N0807184D	Guide Piece <i>3scr</i>	1	pcs.	23.62	28.00% #1	17.01	18.20
	BUMPER SIDE BRACKET RH <i>3scr</i>						
5N0998494B	1 Set Sensor Brackets <i>scr</i>	1	pcs.	23.94	28.00% #1	17.24	18.45
5N0919493F	Sensor Bracket <i>scr</i>	1	pcs.	13.79	28.00% #1	9.93	10.63
5N0919494F	Sensor Bracket <i>scr</i>	1	pcs.	13.79	28.00% #1	9.93	10.63
5N0919493G	Sensor Bracket <i>scr</i>	1	pcs.	13.79	28.00% #1	9.93	10.63
5N0919494G	Sensor Bracket <i>scr</i>	1	pcs.	13.79	28.00% #1	9.93	10.63
D 180KU2A1	2k-Plastic Adhesive <i>scr</i>	1	pcs.	74.29	28.00% #1	53.49	57.23
	XR-17/10/2019						
D 822150A1	Bonding Agent For Plastic <i>scr</i>	1	pcs.	56.90	28.00% #1	40.97	43.84
	XR-17/10/2019						
1T0919297A GRU	Sensor Primed <i>scr</i>	1	pcs.	164.62	28.00% #1	118.53	126.83
	SIDE SENSOR XR-17/10/2019 <i>3</i>						
1S0919275C GRU	Sensor Primed <i>3? xscr</i>	1	pcs.	164.62	28.00% #1	118.53	126.83
	CENTRE SENSOR <i>3? xscr</i>						
1S0919275D	Sensor <i>3? xscr</i>	1	pcs.	149.57	28.00% #1	107.69	115.23
	LOWER SENSOR <i>3? xscr</i>						
1T0919133B 9B9	Seal Ring Satin Black <i>scr</i>	2	pcs.	0.69	28.00% #1	0.99	1.06
1T0919133C 9B9	Seal Ring Satin Black <i>scr</i>	4	pcs.	0.69	28.00% #1	1.99	2.13
5N0955103A	Pressure Cylinder With Je <i>3? mcs</i>	1	pcs.	118.08	28.00% #1	85.02	90.97
	NOZZLE CYLINDER LH <i>3? xscr</i>						
5N0955104A	Pressure Cylinder With Je <i>3? xscr</i>	1	pcs.	118.08	28.00% #1	85.02	90.97
	NOZZLE CYLINDER RH <i>3? xscr</i>						
5N0955109A GRU	Cap Primed <i>3? xscr</i>	1	pcs.	28.39	28.00% #1	20.44	21.87
	NOZZLE COVER LH <i>3? xscr</i>						
5N0955110A GRU	Cap Primed <i>3? xscr</i>	1	pcs.	28.39	28.00% #1	20.44	21.87
	NOZZLE COVER RH <i>3? xscr</i>						
5N0853651J 9B9	Radiator Grille Complete <i>3scr</i>	1	pcs.	829.15	28.00% #1	596.99	638.78
	XR-17/10/2019						
5N0853671B 82V	Cooling Air Grill Titaniu <i>3? xscr</i>	1	pcs.	223.94	28.00% #1	161.24	172.53
	CENTRE LOWER GRILLE <i>3? xscr</i>						
5N0853665H 9B9	Cooling Air Grill Satin B <i>3scr</i>	1	pcs.	103.81	28.00% #1	74.74	79.97
	FOG LAMP GRILLE LH <i>3scr</i>						
5K0853101B 2ZZ	Decorative Moulding Chrom <i>3? xscr</i>		pcs.	65.99	28.00% #1	47.51	50.84
	LHS FOG LAMP GRILLE CHROME <i>3? xscr</i>						
5N2941753B	Headlamp For Cornering La <i>3 xscr</i>	1	pcs.	2,072.81	28.00% #1	1,492.42	1,596.89
	H/LAMP LH <i>3 xscr</i>						
5K0941699F	Halogen Fog Lights With S <i>3scr</i>	1	pcs.	249.75	28.00% #1	179.82	192.41
	FOG LAMP LH XR-17/10/2019 <i>3scr</i>						

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
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GST No.: M200985052



Quotation

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Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
WU
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527 SERANGOON NORTH AVE 4
#13-104
Singapore 550527

Document no.
Document date 17-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002360/1
Job order date 16-10-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SKK9303D	5N22SY	13-09-2013	WVGZZZ5NZDW110481	Tiguan 1.4BMTSportFR110 TSID6F	87,610

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5N0821105A	Fender <i>3bt-</i>	1	pcs.	672.55	28.00% #1	484.24	518.14
5N0821135	FENDER LH <i>3bt-</i>	1	pcs.	29.14	28.00% #1	20.98	22.45
5N0805911D	Cross Support <i>3bt-</i>	1	pcs.	150.46	28.00% #1	108.33	115.91
5N0854731B 9B9	FENDER BRACKET LH <i>3ca-</i>	1	pcs.	150.46	28.00% #1	108.33	115.91
5N0854731B 9B9	Wheelhouse Liner <i>3ca-</i>	1	pcs.	150.46	28.00% #1	108.33	115.91
5N0854731B 9B9	FENDER LINER LH <i>3ca-</i>	1	pcs.	150.46	28.00% #1	108.33	115.91
5N0854731B 9B9	Wheel Cover Satin Black <i>3sca-</i>	1	pcs.	461.57	28.00% #1	332.33	355.59
5N0854731B 9B9	FENDER PROTECTOR PAD LH <i>3sca-</i>	1	pcs.	461.57	28.00% #1	332.33	355.59
5N0854732B 9B9	XR-17/10/2019	1	pcs.	461.57	28.00% #1	332.33	355.59
3C0853586	Wheel Cover Satin Black <i>3sca-</i>	1	pcs.	461.57	28.00% #1	332.33	355.59
3C0853586	FENDER PROTECTOR PAD RH <i>3sca-</i>	1	pcs.	461.57	28.00% #1	332.33	355.59
3C0853586	XR-17/10/2019	14	pcs.	1.52	28.00% #1	15.32	16.39
1J0973737	Grommet <i>3sca-</i>	14	pcs.	1.52	28.00% #1	15.32	16.39
1J0973737	XR-17/10/2019	2	pcs.	17.95	28.00% #1	25.85	27.66
	Flat Contact Housing With <i>3sca-</i>	2	pcs.	17.95	28.00% #1	25.85	27.66
	H/LAMP WIRE HOUSING <i>3sca-</i>	2	pcs.	17.95	28.00% #1	25.85	27.66
	TOWING ASSISTANCE	1	pcs.	195.00	#1	195.00	208.65
	LABOUR	1	pcs.	475.00	#1	475.00	2,033.00
	Spray Painting	1	pcs.	500.00	#1	500.00	2,140.00
	MSIG (IN-HOUSE) OD CLAIM						
	DOA: 16/10/2019						
	EXCESS: \$500						
	SURVEY BY:						

Quotation valid till 23-10-2019

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	560.00	9,799.54	2,218.40	7%	725.17	2,218.40	10,359.54	11,084.71
Total	560.00	9,799.54	2,218.40		725.17	2,218.40	10,359.54	11,084.71

Customer

Service Advisor

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

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Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
WU
YUE
527 SERANGOON NORTH AVE 4
#13-104
Singapore 550527

Document no.
Document date 17-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002360/ 1
Job order date 16-10-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SKK9303D	5N22SY	13-09-2013	WVGZZZ5NZDW110481	Tiguan 1.4BMTSportFR110 TSID6F	87,610

[Signature]
21/10/19

[Signature]

Hp 90010068

5 days

17/10/19 @ 1410

EXCESS: TBA

REVERT

Resurvey before paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA

Commercial
Vehicles

Tax invoice

Preview

Page 1/3

Company
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4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
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527 SERANGOON NORTH AVE 4
#13-104
Singapore 550527

Document no.
Document date 30-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002381/ 1
Job order date 17-10-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SKK9303D	5N22SY	13-09-2013	WVGZZZ5NZDW110481	Tiguan 1.4BMTSportFR110 TSID6F	88,347

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
5N0807217ERGRU	Cover For Bumper Primed AO-181019	1	pcs.	1,259.57	28.00% #1	906.89	970.37
5N0805903J 9B9	Front Spoiler Satin Black XR-17/10/2019	1	pcs.	252.03	28.00% #1	181.46	194.16
5N0807183D	Guide Piece BUMPER SIDE BRACKET LH XR-17/10/2019	1	pcs.	23.62	28.00% #1	17.01	18.20
5N0807184D	Guide Piece BUMPER SIDE BRACKET RH*AO-181019	1	pcs.	23.62	28.00% #1	17.01	18.20
5N0998494B	1 Set Sensor Brackets XR-181019	1	pcs.	23.94	28.00% #1	17.24	18.45
5N0919493F	Sensor Bracket AO-181019	1	pcs.	13.79	28.00% #1	9.93	10.63
5N0919494F	Sensor Bracket AO-181019	1	pcs.	13.79	28.00% #1	9.93	10.63
5N0919493G	Sensor Bracket AO-181019	1	pcs.	13.79	28.00% #1	9.93	10.63
5N0919494G	Sensor Bracket AO-181019	1	pcs.	13.79	28.00% #1	9.93	10.63
D 180KU2A1	2k-Plastic Adhesive XR-17/10/2019	1	pcs.	74.29	28.00% #1	53.49	57.23
D 822150A1	Bonding Agent For Plastic XR-17/10/2019	1	pcs.	56.90	28.00% #1	40.97	43.84
1T0919297A GRU	Sensor Primed SIDE SENSOR XR-17/10/2019	1	pcs.	164.62	28.00% #1	118.53	126.83
1T0919133B 9B9	Seal Ring Satin Black XR-22/10/2019	2	pcs.	0.69	28.00% #1	0.99	1.06
1T0919133C 9B9	Seal Ring Satin Black XR-22/10/2019	4	pcs.	0.69	28.00% #1	1.99	2.13
5N0955103A	Pressure Cylinder With Je NOZZLE CYLINDER LH C/D-23/10/2019	1	pcs.	118.08	28.00% #1	85.02	90.97
5N0853651J 9B9	Radiator Grille Complete XR-17/10/2019	1	pcs.	829.15	28.00% #1	596.99	638.78
5N0853665H 9B9	Cooling Air Grill Satin B FOG LAMP GRILLE LH*XR-181019	1	pcs.	103.81	28.00% #1	74.74	79.97
5K0941699F	Halogen Fog Lights With S FOG LAMP LH XR-17/10/2019	1	pcs.	249.75	28.00% #1	179.82	192.41
5N0821105A	Fender FENDER LH*AO-181019	1	pcs.	672.55	28.00% #1	484.24	518.14
5N0821135	Cross Support FENDER BRACKET LH*AO-181019	1	pcs.	29.14	28.00% #1	20.98	22.45
5N0805911D	Wheelhouse Liner FENDER LINER LH*AO-181019	1	pcs.	150.46	28.00% #1	108.33	115.91

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

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Document no.
Document date 30-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002381/ 1
Job order date 17-10-2019
Service Advisor SHU SHI TANG

Company
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4 Shenton Way
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527 SERANGOON NORTH AVE 4
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License plate	Model code	First registration	VIN	Model	Mileage
SKK9303D	5N22SY	13-09-2013	WVGZZZ5NZDW110481	Tiguan 1.4BMTSportFR110 TSID6F	88,347

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5N0854731B 9B9	Wheel Cover Satin Black FENDER PROTECTOR PAD LH XR-17/10/2019	1	pcs.	461.57	28.00% #1	332.33	355.59
5N0854732B 9B9	Wheel Cover Satin Black FENDER PROTECTOR PAD RH*AO-181019	1	pcs.	461.57	28.00% #1	332.33	355.59
3C0853586	Grommet XR-17/10/2019	14	pcs.	1.52	28.00% #1	15.32	16.39
	TOWING ASSISTANCE	1	pcs.	195.00	#1	195.00	208.65
	LABOUR	2	pcs.	475.00	#1	950.00	1,016.50
	Spray Painting	2	pcs.	500.00	#1	1,000.00	1,070.00
	Insurance Excess	1	pcs.	-500.00	#1	-500.00	-535.00
	MSIG (IN-HOUSE) OD CLAIM DOA: 16/10/2019 EXCESS: \$500 SURVEY BY: RASUL REPAIR LIMIT: \$12,000						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	560.00	5,270.40	1,409.85	7%	408.13	1,409.85	5,830.40	6,238.53
Total	560.00	5,270.40	1,409.85		408.13	1,409.85	5,830.40	6,238.53

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Preview

Page	3/3
Document no.	
Document date	30-10-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019002381/ 1
Job order date	17-10-2019
Service Advisor	SHU SHI TANG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
WU
YUE
527 SERANGOON NORTH AVE 4
#13-104
Singapore 550527

License plate	Model code	First registration	VIN	Model	Mileage
SKK9303D	5N22SY	13-09-2013	WVGZZZ5NZDW110481	Tiguan 1.4BMTSportFR110 TSID6F	88,347

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Oct 2019		17 Oct 2019 17:19 Edit Adj Rpt	\$6,330.40 Edit Estimates	\$6,330.40 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Wu Yue, ID: S8879859G, Tel: +6586663998		
Vehicle Reg. No.:	SKK9303D	Date of Loss:	16/10/2019 08:00 - :59 [73 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 608649	Policy/Cover Note No.:	80412912 (Comprehensive) Coverage: 13/09/2019 - 12/09/2020
		Excess:	\$500.00
Repairer:	Volkswagen Centre Singapore (Tuas) 17 TUAS AVENUE, 639176 Tuas - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jeannie Cheng Jin Rong - 6594 2537]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 16/11/2019]		
Driver/Custodian:	Wu Yue (30 / Female) , NRIC: S8879859G, Tel: +6586663998 Email:		
Adj Asg. Remarks:	Car at Tuas w/shop. Survey & revert. Manual assigned to LKK via email on 17/10/19. manual assignment to LKK.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG_SG (01/11/2019): Alert - Adj Mandate Approved (\$6330.40) - SKK9303D - Claim Handler: Jeannie Che...
- MSIG_SG (21/10/2019): Alert - Adj Mandate Approved (\$6245.38) - SKK9303D - Claim Handler: Jeannie Che...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKK9303D (608649)

OD

Oct 16 2019 8:00AM

[Wu Yue]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter

View View in Browser

Assessment Reports

1 per page

No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	16/10/19 10:39	Accident Statement	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/19 10:40	Adjuster Immediate Advice	 Load HTM	
2	01/11/19 10:51	Adjuster Immediate Advice	 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/19 10:54	General View	 Load JPG	☒
2	18/10/19 10:54	General View	 Load JPG	☒
3	18/10/19 10:54	General View	 Load JPG	☒
4	18/10/19 10:54	General View	 Load JPG	☒
5	18/10/19 10:54	General View	 Load JPG	☒
6	18/10/19 10:54	General View	 Load JPG	☒
7	18/10/19 10:54	General View	 Load JPG	☒
8	18/10/19 10:54	General View	 Load JPG	☒
9	18/10/19 10:54	General View	 Load JPG	☒
10	18/10/19 10:54	General View	 Load JPG	☒
11	18/10/19 10:54	General View	 Load JPG	☒
12	18/10/19 10:54	General View	 Load JPG	☒
13	18/10/19 10:54	General View	 Load JPG	☒
14	18/10/19 10:54	General View	 Load JPG	☒
15	18/10/19 10:54	General View	 Load JPG	☒
16	18/10/19 10:54	General View	 Load JPG	☒
17	18/10/19 10:54	General View	 Load JPG	☒
18	18/10/19 10:54	General View	 Load JPG	☒
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20	18/10/19 10:54	General View	 Load JPG	☒
21	18/10/19 10:54	General View	 Load JPG	☒
22	18/10/19 10:54	General View	 Load JPG	☒
23	18/10/19 10:54	General View	 Load JPG	☒
24	18/10/19 10:54	General View	 Load JPG	☒
25	18/10/19 10:54	General View	 Load JPG	☒
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27	18/10/19 10:54	General View	 Load JPG	☒
28	18/10/19 10:54	General View	 Load JPG	☒
29	18/10/19 10:54	General View	 Load JPG	☒
30	18/10/19 10:54	General View	 Load JPG	☒
31	18/10/19 10:54	General View	 Load JPG	☒
32	18/10/19 10:54	General View	 Load JPG	☒
33	18/10/19 10:54	General View	 Load JPG	☒
34	18/10/19 10:54	General View	Load JPG	☒
35	18/10/19 10:54	General View	Load JPG	☒
36	18/10/19 10:54	General View	Load JPG	☒

Assessment Reports			1 per page ▼	✓
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
37	18/10/19 10:54	General View		Load JPG ✓
38	18/10/19 10:54	General View		Load JPG ✓
39	18/10/19 10:54	General View		Load JPG ✓
40	18/10/19 10:54	General View		Load JPG ✓
41	18/10/19 10:54	General View		Load JPG ✓
42	18/10/19 10:54	General View		Load JPG ✓
43	18/10/19 10:54	General View		Load JPG ✓
44	18/10/19 10:54	General View		Load JPG ✓
45	01/11/19 10:46	Reinspection Photo		Load JPG ✓
46	01/11/19 10:46	Reinspection Photo		Load JPG ✓
47	01/11/19 10:46	Reinspection Photo		Load JPG ✓
48	01/11/19 10:46	Reinspection Photo		Load JPG ✓
49	01/11/19 10:46	Reinspection Photo		Load JPG ✓
50	01/11/19 10:46	Reinspection Photo		Load JPG ✓
51	01/11/19 10:46	Reinspection Photo		Load JPG ✓
52	01/11/19 10:46	Reinspection Photo		Load JPG ✓
53	01/11/19 10:46	Reinspection Photo		Load JPG ✓
54	01/11/19 10:46	Reinspection Photo		Load JPG ✓
Documentation			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	17/10/19 14:56	Appointed LKK to survey vehicle		Load PDF
2	17/10/19 16:48	Enquire Road Tax Expiry Date		Load PDF
3	17/10/19 16:48	Status of Driving Licence		Load PDF
4	17/10/19 16:48	Estimate		Load PDF
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	17/10/19 17:18	Survey Request - Manual Assigned		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/19 10:52	SKD 9303D GIA.pdf		Load PDF
2	18/10/19 10:52	ESTIMATE.pdf		Load PDF
3	01/11/19 10:43	ESTIMATE MARKED.pdf		Load PDF

Linked Accident Report Documents

Assessment Reports			View	View in Browser ▼
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	16/10/19 10:39	Accident Statement		Load HTM
Photos/Images			3 per page ▼	✓
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	16/10/19 10:39	Accident Photo		Load JPG ✓
2	16/10/19 10:39	Accident Photo		Load JPG ✓
3	16/10/19 10:39	Accident Photo		Load JPG ✓
4	16/10/19 10:39	Accident Photo		Load JPG ✓
5	16/10/19 10:39	Accident Photo		Load JPG ✓
6	16/10/19 10:39	Accident Photo		Load JPG ✓
Documentation			1 per page ▼	✓
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	16/10/19 10:26	Sketch Plan		Load TIF
2	16/10/19 10:26	Sketch Plan #2		Load TIF
3	16/10/19 10:27	Accident Sketch Plan		Load JPG ✓
4	16/10/19 10:27	Accident Sketch Plan		Load JPG ✓
5	16/10/19 10:27	Accident Sketch Plan		Load JPG ✓
6	16/10/19 10:27	Accident Sketch Plan		Load JPG ✓

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19018355/R1SD3S2

Date: 06/11/2019

REFERENCE

Insured/Claimant:	Wu Yue	Policy No:	80412912	
Date of Loss:	16/10/2019	Nature of Claim:	OD	Claim No: 608649

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKK9303D		
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 HIGHLINE 280 TSI (A)	Engine No:	CTH076746
Reg. Date:	13/09/2013 (Man. Year: 2013)	Chassis No:	WVGZZZ5NZDW110481
Colour:	White	Odometer:	88347 km
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$61,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	235/50R18	Rear Tyre Size:	235/50R18
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,704.54	3,625.40	2,079.14	36.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,655.00	2,705.00	1,950.00	41.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,359.54	6,330.40	4,029.14	38.89
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	9,859.54	5,830.40	4,029.14	40.87
+ GST 7.00/7.00% (S\$)	690.17	408.13	282.04	40.87
Nett Amount (S\$)	10,549.71	6,238.53	4,311.18	40.87

INSPECTION

Date of Assignment:	17/10/2019	
Date Inspected:	17/10/2019	Inspected At: Volkswagen Centre Singapore (Tuas) 17 TUAS AVENUE Singapore 639176
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Nov 2019)

Parts: M1-SUV VOLKSWAGEN TIGUAN 1.4 HIGHLINE 280 TSI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKK9303D)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	906.89 FS	*906.89 FS
2	1		*FRONT SPOILER SATIN BLACK XR-17/10-2019	Scratched	181.46 FS	*181.46 FS
3	1		*BUMPER SIDE BRACKET LH	Cracked	17.01 FS	*17.01 FS
4	1		*BUMPER SIDE BRACKET RH	Cracked	17.01 FS	*17.01 FS
5	1		*SET SENSOR BRACKETS	Necessary	17.24 FS	*17.24 FS
6	1		*SENSOR BRACKET	Necessary	9.93 FS	*9.93 FS
7	1		*SENSOR BRACKET	Necessary	9.93 FS	*9.93 FS
8	1		*SENSOR BRACKET	Necessary	9.93 FS	*9.93 FS
9	1		*SENSOR BRACKET	Necessary	9.93 FS	*9.93 FS
10	1		*2K-PLASTIC ADHESIVE XR-17/10-2019	Necessary	53.49 FS	*53.49 FS
11	1		*BONDING AGENT FOR PLASTIC XR-17/10-2019	Necessary	40.97 FS	*40.97 FS
12	1		*SENSOR PRIMED SIDE SENSOR XR-17/10-2019	Necessary	118.53 FS	*118.53 FS
13	1		*SENSOR PRIMED CENTRE SENSOR	Serviceable	118.53 FS	*- FS
14	1		*SENSOR LOWER SENSOR	Serviceable	107.69 FS	*- FS
15	1		*SEAL RING SATIN BLACK	Necessary	0.99 FS	*0.99 FS
			(2 Pcs)			
16	1		*SEAL RING SATIN BLACK	Necessary	1.99 FS	*1.99 FS
			(4 Pcs)			
17	1		*NOZZLE CYLINDER LH	Missing	85.02 FS	*85.02 FS
18	1		*NOZZLE CYLINDER RH	Serviceable	85.02 FS	*- FS
19	1		*NOZZLE COVER LH	Serviceable	20.44 FS	*- FS
20	1		*NOZZLE COVER RH	Serviceable	20.44 FS	*- FS
21	1		*RADIATOR GRILLE COMPLETE XR-17/10/2019	Cracked	596.99 FS	*596.99 FS
22	1		*CENTRE LOWER GRILLE	Serviceable	161.24 FS	*- FS
23	1		*FOG LAMP GRILLE LH	Scratched	74.74 FS	*74.74 FS
24	1		*LHS FOG LAMP GRILLE CHROME	Serviceable	47.51 FS	*- FS
25	1		*H/LAMP LH	Serviceable	1,492.42 FS	*- FS
26	1		*FOG LAMP LH XR-17/10/2019	Cracked	179.82 FS	*179.82 FS
27	1		*FENDER LH	Bent	484.24 FS	*484.24 FS
28	1		*FENDER BRACKET LH	Bent	20.98 FS	*20.98 FS
29	1		*FENDER LINER LH	Cracked	108.33 FS	*108.33 FS
30	1		*FENDER PROTECTOR PAD LH	Scratched	332.33 FS	*332.33 FS
31	1		*FENDER PROTECTOR PAD RH	Deformed	332.33 FS	*332.33 FS
32	1		*GROMMET XR-17/10/2019	Necessary	15.32 FS	*15.32 FS
			(14 Pcs)			
33	2		*H/LAMP WIRE HOUSING	Serviceable	25.85 FS	*- FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					5,704.54	3,625.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK SHORT CIRCUIT/HARNESS REPAIR	New	200.00	200.00
2	DIAGNOSTIC AND PROGRAMMING	New	360.00	360.00
3	TOWING ASSISTANCE	New	195.00	195.00
4	LABOUR	New	1,900.00	950.00
5	SPRAY PAINTING	New	2,000.00	1,000.00
Gross Labour Cost (\$\$)			4,655.00	2,705.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >