

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLZ 5774M

Claimant's Vehicle No. SMP 5439Y

Accident on 15.10.19 involving vehicle/s No. _____

_____ along/at HILL V2 ROAD

DAIRY FARM Rd

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 10495.80 Payable to Volkswagen Centre Singapore

2. ~~Loss-of-Use~~ Car Rental S\$ 559.20 Payable to BKW

3. Medical and Search Fees S\$ _____ Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 21 October 2019 2:55 PM
To: FANTIEGANG2008@GMAIL.COM
Subject: ACCIDENT INVOLVING SLZ 5774M AND SMP 5439Y ON 15/10/2019

Our Ref: CC3/AIG19018353/eb3

21 OCT 2019

FAN TIEGANG

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 5774M AND SMP 5439Y ON 15/10/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, BENNETT TAN CHIN HIN (the third party claimant") of 451B BUKIT BATOK WEST AVE 6 #18-695 (address), owner of SMP5434Y Volkswagen Centre Singapore (vehicle no.) hereby authorize _____ ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMP5434Y that was damaged pursuant to the accident which occurred on 15/10/19 (date) along ROUND ABOUT OUTSIDE HILL V2 TOWARDS DAILY FARM ROAD (location) involving vehicle no/s S225774M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of NOV (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 10,495.80 (Repair Cost), S\$ 599.20 (Loss of Use/Rental), S\$ — (Disbursement) for vehicle no. SMP 5439Y that was damaged pursuant to the accident which occurred on 15/10/2019 (date) along ROUNDAABOUT OUTSIDE HILL V2 TOWARDS DAIRY FARM ROAD (location) involving vehicle no/s SLZ 5774M. This is pursuant to the inspection conducted on 21/10/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BENNETT TAN CHIN HIN (CHEN JINXING) ("the third party claimant") of vehicle no. SMP 5439Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMP 5439Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of APR (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
TAN
CHIN HIN, BENNETT
(CHEN JINXING)
451B BUKIT BATOK WEST AVE 6
#18-695
SINGAPORE 652451

Document no. 12333901783
Document date 28-11-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002455/ 1
Job order date 24-10-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate SMP5439Y	Model code NS73KCP2	First registration 30-09-2019	VIN TMBKC7NSXK8071990	Model Kodiaq Amb Plus 1.4 I TSI 110kW w/o WC	Mileage 1,972
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
565807521 9B9	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Cover For	1	pcs.	571.00	#1	571.00	610.97
	(BUMPER LOWER COVER BLACK)						
	SEA-29/10/2019						
565807441 9B9	Cover For	1	pcs.	25.80	#1	25.80	27.61
	(TOWING COVER) C/D-25/10/2019						
565919493A 9B9	Sensor Bra	1	pcs.	13.00	#1	13.00	13.91
	A/O-30/10/2019						
565919491C	Sensor Bra	1	pcs.	13.00	#1	13.00	13.91
	SEA-29/10/2019						
565919491B	Sensor Bra	1	pcs.	13.00	#1	13.00	13.91
	SEA-29/10/2019						
565919492B	Sensor Bra	1	pcs.	13.00	#1	13.00	13.91
	SEA-29/10/2019						
565919492C	Sensor Bra	1	pcs.	13.00	#1	13.00	13.91
	SEA-29/10/2019						
565919494A 9B9	Sensor Bra	1	pcs.	13.00	#1	13.00	13.91
	SEA-29/10/2019						
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
	XR-24/10/2019						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
	XR-24/10/2019						
565827023A	Rear Trunk	1	pcs.	3,535.00	#1	3,535.00	3,782.45
	SEA-29/10/2019						
5JA853687 2ZZ	Inscriptio	1	pcs.	72.80	#1	72.80	77.90
	(SKODA) SEA-29/10/2019						
565853687A 2ZZ	Lettering	1	pcs.	98.50	#1	98.50	105.40
	SEA-29/10/2019						
D 169300M2	1k Window Adhesive	1	pcs.	49.88	#1	49.88	53.37
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
	XR-24/10/2019						
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
	XR-24/10/2019						
D 181802M1	Activator For Precoated W	1	pcs.	24.00	#1	24.00	25.68
	XR-24/10/2019						
D 00940104	All Purpose Cleaner	1	pcs.	89.95	#1	89.95	96.25
	XR-24/10/2019						
565853621A FOD	Skoda Embl	1	pcs.	64.40	#1	64.40	68.91
	REAR EMBLEM XR-12/11/2019						
WHT007341	Riveted Cap Nut	2	pcs.	1.88	#1	3.76	4.02
	XR-12/11/2019						
	R&R REAR WINDSCREEN	1	pcs.	840.00	#1	840.00	898.80
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	TRANSFER BOOTLID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	PARTS						
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00

ŠKODA Centre Singapore

26 Leng Kee Rd
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Tax invoice

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SMP5439Y	NS73KCP2	30-09-2019	TMBKC7NSXK8071990	Kodiaq Amb Plus 1.4 I TSI 110kW w/o WC	1,972

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
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AIG DIRECT SETTLEMENT DOA: 15.10.19
TP VEH: SLZ5774M SURVEYOR: RASUL
LKK

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	9,329.16	7%	686.64	9,809.16	10,495.80
Total	480.00	9,329.16		686.64	9,809.16	10,495.80



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
22-Nov-2019	P 2876

	VHA NO.	DUE DATE	VEH. NO.
	P 2876	22-Nov-2019	SLM 3319 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 11 NOVEMEBR 2019 TO 18 NOVEMBER 2019 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SMP5439Y & SLZ5774M (VOLKSWAGEN)	7	80.00	560.00
GST @ 7%			\$39.20
TOTAL			\$599.20

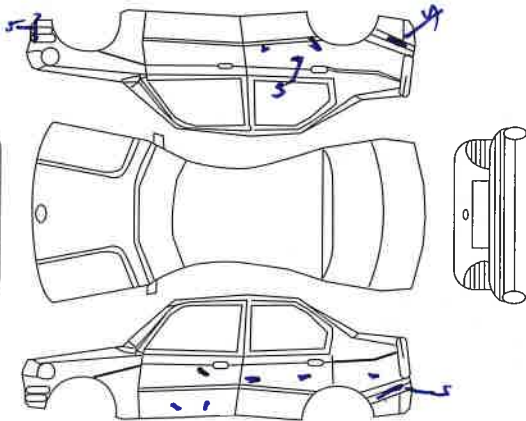
All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

HIRER'S PARTICULARS

Name (as in I/C) **TAN CHIN HIN BENNETT.**
NRIC/Passport No: **8523961/I** Date of Birth: **23/8/1985**
Address: **BK 4618 Bukit Batok West Ave 6 #16-695** Age: **34**
S: **652451**
Name & Address of Employer _____
Occupation _____ Driving Exp: _____
Driving Licence No: _____ Passed Date: **21/9/2007**
D/L Type: Local/Int'l/Others: _____
Tel(O) _____ (R) _____ HP **96572872**

DRIVER'S PARTICULARS

Name (as in I/C) _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
S: _____
Occupation _____ Driving Exp: _____ Yrs _____
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Others: _____ Contact No: _____



INDICATE:
A - Accidents
D - Dents
S - Scratches
X - Crack

Hirer's Own Vehicle No: **3MP5439Y** Replace Veh No: _____
Loan Vehicle No: **8LM3319B** VR No: _____
Make & Model: **SKODA 1.4** Auto/Manual Group: _____
CHARGES : \$ cts
Daily **7** day @\$ **80** Per day **560 00**
Weekly/Monthly week @\$ Per week/Monthly
Others
CDW/PAI @\$ Per day/Monthly
Delivery/Collection Svc
GST
OR No: (A) SUB-TOTAL
Petrol Level & Surcharge OUT IN E 1/4 1/2 3/4 F
First _____ km FREE per day GST **7%** **39 20**
Excess mileage is chargeable at _____ cents per km TOTAL CHARGES **599 20**

Security Deposit : \$ Bank: **CITI**
CASH/NETS/VISA/MC/AMEX/CHQ No: **4147463002821631**
Expiry Date: **10/22** Card ID No: **925**
Name as in Card: **BENNETT TAN**

NON WAIVER EXCESS (Subject to GST): \$ **2.000/-**

ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____

Additional Driver's Signature : _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim, Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
11/11/19	1340	45847	SY	

Hirer's/Driver Signature _____

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I have cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
18/11/19	1830	46176	Jln	

Hirer's/Driver Signature _____

Print Received Message

This mail is associated with :

***SMP5439Y (9157399871SG)
[SLZ5774M]**

TP

BENNETT TAN CHIN HIN (CHEN JINXING)

Oct 15 2019 7:00PM

[FAN TIEGANG]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 13/04/2020 13:52 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11095.00) - SMP5439Y - Claim Handler: Goh, Jeremy-CX

Approved:11095.00: As per LKK advice: that RENTAL VEH OUT ON 11 NOV 1.40PM AND SURVEYOR RECOMMENDED 5DAYS REPAIR and workshop do not carry out repairs on weekends. We will effect payment to BKW separately.