



Our Ref: File 379 – SLQ2603R

WITHOUT PREJUDICE

Date: 28th November 2019 (AR Registered)

Attention: Motor Claim Department

India International Insurance Pte Ltd
64 Cecil Street #05 IOB Building
Singapore 049711

Dear Sir / Ma'am,

**TRAFFIC ACCIDENT INVOLVING SLQ2603R & SHD3235D ALONG BUKIT BATOK WEST AVE 5 & BUKIT BATOK ST 34
DATED ON 09/10/19 @ 1550HRS**

We have been authorized by JAMES SEAN MURRAY, the owner of vehicle number: SLQ2603R, to claim against the party/parties responsible for the damages arising from the above-mention accident.

Our record show that you are the insurer of vehicle number: SHD3235D, at the material time of the accident with the driver of our client's vehicle, JAMES SEAN MURRAY .

As a result of the accident caused by your Insured Driver's negligent and/or management of your insured vehicle Number: SHD3235D, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Including GST)	\$3,852.00
(2) Loss of Use - 4 Days (Car Rental)	\$480.00
(3) LTA Search receipt	\$7.45
	<u>\$4,339.45</u>

A Copy of each of the following supporting documents are enclosed:

(1) Repairer Invoice, LTA Receipt, LOA & Discharged voucher

Our Ref: File 379 – SLQ2603R

VAG Singapore Pte Ltd

GST Registration 201111738H

48 Toh Guan Road East #04-123 Tel (65) 6515 9515 Fax (65) 6795 5015 www.vag.sg



We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please made payment to "VAG Singapore Pte Ltd"

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Jeslyn Chua (DID: 6958 1686)

Email: jeslyn@vag.sg

NB: We encourage all parties to liaise with us via email or phone call to expedite all matters

PS: Please quote our reference number when replying

c.c Client – JAMES SEAN MURRAY

AUTHORISATION, ASSIGNMENT AND INDEMNITY

To: VRC Singapore Pte Ltd
48 Toh Guan Road East #05-155
Enterprise Hub
Singapore 608586

ACCIDENT INVOLVING MY/OUR VEHICLE NO. SLQ2603R AND SHD32350 ON 9/10/2019
AT/ALONG Bukit Batok West Ave 5 / Bukit Batok S434

1. I/We, James Sean Murray, the owner of motor vehicle no. SLQ2603R ("my vehicle") hereby appoint you and authorize you to commence repairs to my vehicle. Except for cases where direct settlement is made with the opposite party's insurers, you will only commence repairs only upon receipt of notification from my/our appointed solicitors that I/we have appointed to act for me/us in the claim in respect of the above caption.
2. Pending notification by my/our solicitors to you. I/we authorize you to appoint a surveyor to survey the damages to my vehicle and to do all necessary work ("the preliminaries") with a view to expediting the repairs to my vehicle. In the event that I/we decide not to proceed with the repairs to my vehicle after the preliminaries were done and/or arranged by you. I/we agree to pay for all the expenses incurred for the preliminaries.
3. You shall not be liable for any delay in the repairs to my vehicle for delays occasioned by the delay in notification by my/our appointed solicitors that I/we have appointed them to act for me/us in the claim in respect of the above caption.
4. I/we also authorize you to liaise with and give all necessary instructions to my/our solicitors as if the instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including, if necessary to commence legal proceedings in my/our name against the third party. Further, I/we have authorized my/our solicitors to direct all correspondence including documents in support of my/our claim and court documents to you as my/our nominated representative to facilitate the settlement of my/our claim.
5. In consideration of you agreeing not to collect from me/us the repair costs, rental fees for another vehicle (if applicable) and surveyor's fees now. I/we agree to assign the whole proceeds of my/our third party claim to you. In this regard, I/we shall authorize my/our solicitors to receive the settlement sum from the third party's insurers and for our solicitors to release all the balance of the settlement funds less the legal costs and disbursements, directly to you whom I/we have so authorized and I/we hereby absolve you and the third party's insurers of any and all liability during your/their course of following any/or all of my/our instructions. My/Our solicitors shall accept this as my/our irrevocable authority to pay the compensation amount in my/our third party claim directly to you after deducting of their costs on a solicitor and client basis. In the event that the third party insurers should make payment to the settlement sum directly to me/us, we will notify you and/or our solicitors of same and make payment to my/our solicitors the settlement sum so received by me/us for my solicitors' necessary action.
6. In the event that my/our claim or suit for damages against the third party is unsuccessful or is dismissed for whatever reasons, I/we understand that I/we shall be liable to pay the legal costs of the third party and the sum of monies due to you including the survey fees and any other costs and disbursements and incidentals incurred by you.
7. If my/our claim against the third party and/or his insurers is unsuccessful or cannot be proceeded with and/or if any judgment or settlement is not honored or satisfied by the third party, I/we authorize you to make a claim under my own motor comprehensive policy for the repair costs and other losses recoverable under the policy. In this respect, I/we understand and accept that the excess amount under the policy shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim (or indemnity for the repair costs and/or other losses recoverable under the policy or offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill, survey fee and other expenses reasonably incurred on my/our behalf or to pay you the difference in amount as the case may be.
9. I/we further understand that I/we may receive communications from the third party's insurers including but not limited to statements to be signed by me/us confirming that all items being claimed were caused by the accident or letter of offer/proposal at settlement enclosing discharge voucher. I/we undertake that we will not communicate with the third party's insurers or sign any documents whatsoever or do any act which will jeopardise my/our claim; but rather I/we will direct all communications and forward all documents received by me/us to you or to our solicitors.

Dated this 10 day of 10

20182019.

Signature / Company Stamp
578690384

Nric: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19100206
Claimant Ref: SLQ 2603R

We/I, VAG SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 3,852.00 (repair cost), S\$ 480.00 (loss of ~~use~~/rental), S\$ 7.45 (search fee), vehicle no. SLQ 2603R that was damaged pursuant to the accident which occurred on 09/10/2019 (date) at BUKIT BATOK WEST (location) involving vehicle no. 3HD 32350 (insured vehicle). This is pursuant to the inspection conducted on 24/10/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JAMES SEAN MURRAY ("the third party claimant") of vehicle no. SLQ 2603R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLQ 2603R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,339.45 to VAG SINGAPORE PTE LTD.

Dated this 18 day of 3 2020

CLAIMANT:

Signature: [Signature]
Signed by "the workshop" (with chop)
Name: Jeslyn Chua
NRIC: S8235592H
Address: _____
Nationality: _____
Occupation: _____

WITNESS:

Signature: [Signature] CTY
Signed by appointed Surveyor
Name: LKK AUTO CONSULTANTS PTE LTD
NRIC: 199607198R
Address: 51 UBI AVE 1 #02-25
PAYA UBI INDUSTRIAL PARK S(408933)
Nationality: _____
Occupation: _____



TAX INVOICE

VAG Singapore Pte Ltd

VAG WEST

48 Toh Guan Road East
#05-123 Enterprise Hub
Singapore 608586

VAG EAST

8 Kaki Bukit Ave 4
#02-11 Premier @ Kaki Bukit
Singapore 415875

VAG NORTH

160 Sin Ming Drive
#04-17 Sin Ming AutoCity
Singapore 575722

Tel: 6515 9515

Invoice No. : INV2019-110455

Invoice Date : 28/11/2019
Job No. : SO2019-06968
Membership Start Date :
Payment Mode : INS CLAIM

Registration Number : SLQ2603R
Chassis Number : TRUZZZ8P1A1007771
Mileage : -
Next Servicing Mileage :
Next Servicing Date :
Vehicle Make & Model : Audi Audi A3 Cab. 1.8 FSI

Invoice To :

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04-#05
IOB BUILDING S(049711)
Singapore

Tel : 63476100
Email :

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	415600	Insurance Lump Sum Repair	1	3,600.00	3,600.00

Terms & Conditions

- * Warranty where applicable is subject to the terms and conditions listed at www.vag.sg/warranty.
- * Quotations are subject to prevailing GST and valid for 30 days.
- * Goods sold are not returnable or refundable.
- * Deposits paid for indent items shall be forfeited if the balance is not paid and goods collected within 90 days.
- * Interest is chargeable on overdue payments at a rate of 1% per month or part thereof.
- * These terms and conditions are subject to change without prior notice.

I hereby accept all terms and conditions of this invoice and certify that all goods and services described herein have been satisfactorily delivered to me. I hereby agree that VAG Singapore Pte Ltd, its agents, affiliates, services providers or related companies may collect, use and disclose my personal data to provide service, marketing and other information in accordance with VAG's personal data protection policy available at www.vag.sg/privacy.

Sub Total	3,600.00
GST 7%	252.00
Total SGD	3,852.00

Customer Signature

GST REGISTRATION NO: 201111738H

Prepared By: Jeslyn

BANK ACCOUNT: DBS CURRENT -107-900719-8



WIN WIN RENT-A-CAR PTE LTD

File 379

Invoice

SHARON SHALOM MURRAY
3 JALAN RAJAWALI
#01-02
S(598436)
C/O VAG SINGAPORE PTE LTD

Invoice No : WPLIN0003853
Invoice Date : 11/11/2019
Due Date : 11/11/2019
VHA No : 4093
Referral ID : V002

Description :	Amount
Rental for 5 Day/s @ \$120 per Day \$	600.00

Vehicle No : SLM6788K

Vehicle Description : Mitsubishi Lancer 1.6 A

Rental Period : 04/11/2019 to 09/11/2019

Total Amount Payable : \$ 600.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

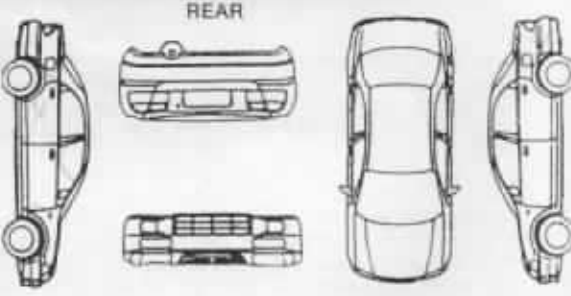

VHA No: 4093

Invoice No: WPLIN3853

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

Hirer's Vehicle No :


HIRER'S PARTICULARS		Vehicle No: 21M 57342		Replace Veh No:	
Name: (as in I/C) Sharm Shalum Mulla		Mileage Out: 40,110km		Mileage Out: 40,231km	
NRIC / FIN No: S1923174C		Make & Model: Mitsubishi Lancer		Auto / Manual	
Address (Res): 3 Jalan Kelenang #01-02		Out : Date 4/11/2019		Time: 10:00am	
Name & Address of Employer:		HIRE / PERIOD EXPIRY		Time:	
Occupation: L324F		Driving Exp: 2/10/1997		NON-WAIVER EXCESS=\$	
Singapore Driving Licence No:		CHARGES			
Issue Date:		Daily 5 @ \$ 120 per day		600 -	
Tel: (O) (R) HP :		Weekly @ \$ per week			
ADDITIONAL DRIVER'S PARTICULARS		Monthly @ \$ per month			
Name: (as in I/C)		Hours @ \$ per hour			
NRIC / FIN No:		Extension @ \$			
Address (Res):		Delivery/Collection Service			
Occupation:		SUB-TOTAL \$			
Singapore Driving Licence No:		PETROL LEVEL			
Issue Date:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
Tel: (O) (R) H/P:		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
VEHICLE CHECK LIST		Fuel 92.5 Litres			
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		Traffic / Parking Fines			
		TOTAL CHARGES \$			
RIGHT FRONT TOP LEFT		Hirer's Signature 			
MISSING / FAULTY ACCESSORIES / PARTS		Additional Driver's Signature			
REMARKS :					

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN * SIGNATURE OF HIRER / DRIVER * FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
4/11/19	10:00am	40231	J. S. S. S. S.	4025 Collected	

Land Transport Authority
Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Oct 2019 / 08:05:47
Receipt Date/Time : 11 Oct 2019 / 08:05:47

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191011-000160
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD3235D As at 09 Oct 2019/15:50:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD3235D Enquiry Fee 20191011080139490512	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8442	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.