

LKK IDAC
 CC4 / AXA1701 3610, K P 3-1
 ASSIGNMENT 18/12/17
 Date / Time 13/7/17
 Registered in Merimen: 13/7/17
 Surveyor K9C
 DOI 25/3/11

Pre-assign / CCU / FTE
 Insured Vehicle No. FBE964411
 Name of Insured
 Insured Tel No. HP: 317/17
 Excess Sec II: SS D.O.A: 317/17
 Is driver the owner? (YES / NO) Nature of Accident
 If NO, Driver Name / Age
 Driver Tel No. (V/L YES / NO)
 O/GIA REPORT: YES / NO TP GIA REPORT: YES / NO
 Insured Liability: % Final? Yes / No
 86723255

INSRS WSP Tel Liability RMKS
 Hui Yang
 INSRS WSP Tel Liability RMKS
 INSRS WSP Tel Liability RMKS
 INSRS WSP Tel Liability RMKS

Date/Time	STAGE	DATE / PIC
11/7 - 11/7	Non-Reporting It (1st)	
11/7 - 11/7	Non-Reporting It (2nd)	
11/7 - 11/7	Non-Reporting It (Final)	
11/7 - 11/7	Notification It (if non-pickup)	
11/7 - 11/7	Call CI	
11/7 - 11/7	After call It to CI	
11/7 - 11/7	Documentation Check List: Handler Typist	
11/7 - 11/7	Notification It (if non-pickup)	
11/7 - 11/7	After call It to CI	
11/7 - 11/7	Authorization To Act	
11/7 - 11/7	Release Voucher	
11/7 - 11/7	Final Repair Bill	
11/7 - 11/7	Car Rental Invoice	
11/7 - 11/7	Towing Invoice	
11/7 - 11/7	LTA / GIA	
11/7 - 11/7	Medical Bill	
11/7 - 11/7	PIR	
11/7 - 11/7	Mandate/Reject Instruction	
11/7 - 11/7	LOI	
11/7 - 11/7	Payment Breakdown Form	
11/7 - 11/7	Post-Repair Photos	
11/7 - 11/7	Others	

PRELIMINARY ADVICE Date/Time: Sent By:
 FINALIZATION Date/Time: Confirm with: Confirm by:
 Repair Cost: \$5 (days) Reduction: % Email: Call:
 FINAL SETTLEMENT Date/Time: 16/12/17 Confirm with: Hui Yang
 Final Liability: % 50 (Agreed / Assessed) BOLA S/N No: NIL
 Repair Cost: 1150 \$5 575.00
 Loss of Rental (LOR) \$5 (days)
 Loss of Use (LOU) 240 \$5 (20-00-90 x 3 days)
 Loss of Income (LOI) \$5 (5 x days)
 LOR only: LOU only: LOR + LOU: LOR + LOI: (Tick only one)
 GIA/LTA Search \$5 2.00
 Medical \$5 -
 Disbursement \$5 - (e.g. Tow/Independent)
 Legal Cost \$5 -
 Total: \$5 692.00 Global Sum \$5: 690.00
 FINAL PAYMENT Date/Time: Confirm with: Confirm by:
 Payee 1: \$5 690.00 Name 1: Hui Yang Motor Pte Ltd
 Payee 2: (Strike if N.A.) \$5 Name 2:
 Payee 3: (Strike if N.A.) \$5 Name 3:

REF: AxA

ASSIGNMENT

From

Date: 19/7/2017

Estimated Cost

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No

SGZ 32555

at Workshop m/s

Mr. Yong

of

Insured

Policy No

Claims No

Sum Insured

Excess

(Client's Record)

Make of Veh

(Policy Condition)

after 12pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value

IDAC Accident Report

Consistent? Yes or No

GIA / PR Seen

Consistent? Yes or No

Est. Repairs

03 days

Res. Yes or No

Lum Sum

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

Date / Time

Action / Instruction

19/7 File 1011 to Carham

to 11pm 8/15 of email

(SOS: 7/19/10 34%)

Veh No

SGZ 32555

Yr Regn

10 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Honda City Red cc

1789

Colour

Black

A/C Insured / Std / NI / NA

Sp Reading

234401

T.Radio: Insured / Std / NI / NA

Engl No

C/No

RT1

1005032

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / SRim / STD A/Rim or

Tyre Size:

F: Ling Lay

R: Yokoh

235/55R17

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

6

mm

L/Bal.

9

mm

L/Bal.

6

mm

D.O.A.

7/7/12

D.O.I.

18/7/12

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: File Pass to:



Preli. Report

Days Of Repair:

1/



Final Report

Resurvey No. of Trip:

Date/Time: File Return to:

2/

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation

) \$ - RE \$

) Photos

) Others

)

TOTAL

Report Format :

Lump Sum / I.B.I.: (\$

輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Bldg 176 Sin Ming Drive #04-02 Singapore 575721
Tel: 64515752 (2 Lines) . Fax: 64514658
Reg No. 201629438M

man
18/07 7up5
after 12

07/07/2017

Owner: VISIOR CAR PTE LTD

Not Authorised
L1 Ins 81150/
Phony After Repair
3 days

ESTIMATE TO REPAIR HONDA CROSSROAD - SGZ3255S

1pc front LH door

Pullway \$ 935.00 ✓

\$ 935.00

less 20%

\$ 187.00

\$ 748.00

wiring

\$ 50.00 156

tuffkote

\$ 50.00 301

spray painting

\$ 600.00 400

labour charges

\$ 450.00 300

Total

\$ 1,898.00

LOOS Auto Consultants hence notify
the Receiver of the following:
• To receive labour for spray painting
• To receive damaged parts during recovery
• Parts costs are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• All damage rectification is covered
• Supplemental items must be recovered and
is subject to prior approval from Insurance Company

Authorised by Receiver

Signature:

Shu Pei (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 17 October 2019 9:14 AM
To: Lynn Khong
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: FW: FBE9644H (C0443357) DOA 07/07/2017
Attachments: FBE9644H INSD GIA.pdf; SGZ3255S TP GIA.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AXA17013620/Kpb3q2-1	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>
Sent: Thursday, 17 October 2019 8:50 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FBE9644H (C0443357) DOA 07/07/2017

Hi Team,

We refer to the above matters.
Insured has reported.

Please assist to check if your end is handling this file after email from Sashe in April.
Also, kindly also advise if the usage of the bike has been confirmed with Insured at point of accident, as per instructions from Vale during assignment.

Thank you.

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 23/04/2019 11:57 AM.
To sur@lkkauto.com;assignments@lkkauto.com
CC AXA_SG
Subject Please assist



Dear LKK

Received TP reminder LOD.

Please assist. Thank you.

Regards
Sashe

TO CHECK THE USGAE OF THE BIKE AT THE TIME OF ACCDT BEFORE ANY SETTLEMENT-VO

Best Regards,



Lynn Khong
Specialist, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: lynn.khong@axa.com.sg

Customer Care No. 1800 8804888

www.axa.com.sg



Please consider the environment before printing this message.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Upcoming leave notification: Early release 11.10.19

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAUTO)

From: Ady Suriaddy <adysuriaddyrosman@gmail.com>
Sent: Sunday, 27 October 2019 12:46 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING FBE 9644H(AXA) AND SGZ 3255S ALONG/AT SIMON ROAD IN FRONT OF UNIT 18 ON 07/07/2017

If I'm not wrong i just ended work and was on the way home so i took a shortcut through that road

On Tue, 22 Oct 2019, 15:50 Hsiao Tong (LKKAUTO), <chewht@lkkauto.com> wrote:

22 Oct 2019

MR ADY SURIADDY BIN ROSMAN

Dear Sirs/ Mdm

OUR REF : CC4/AXA17013620/Kpb3q2-1// C0443357

YOUR REF : FBE9644H

ACCIDENT INVOLVING FBE 9644H(AXA) AND SGZ 3255S ALONG/AT SIMON ROAD IN FRONT OF UNIT 18 ON 07/07/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from HUI YANG MOTOR PTE LTD acting on behalf of the owner of SGZ3255S against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Meantime, kindly advise the usage of your bike at the time of accident.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allow to driver the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 30 October 2019 8:11 AM
To: Lynn Khong
Cc: Admin A
Subject: RE: FBE9644H (C0443357) DOA 07/07/2017 //LKK REF: CC4/AXA17013620/Kpb3q2-1

Hi Lynn,

We refer to the your below email.

According to our insured, he just ended work and was on the way home so he took a shortcut through that road.

Kindly assist to re-open the case in Merimen in order for us to seek mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 17 October 2019 9:14 AM
To: Lynn Khong <lynn.khong@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: FBE9644H (C0443357) DOA 07/07/2017

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AXA17013620/Kpb3q2-1	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>
Sent: Thursday, 17 October 2019 8:50 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FBE9644H (C0443357) DOA 07/07/2017

Hi Team,

We refer to the above matters.
Insured has reported.

Please assist to check if your end is handling this file after email from Sashe in April.
Also, kindly also advise if the usage of the bike has been confirmed with Insured at point of accident, as per instructions from Vale during assignment.

Thank you.

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 23/04/2019 11:57 AM.
To sur@lkkauto.com; assignments@lkkauto.com
CC AXA_SG
Subject Please assist



Dear LKK

Received TP reminder LOD.

Please assist. Thank you.

Regards
Sashe

TO CHECK THE USGAE OF THE BIKE AT THE TIME OF ACCDT BEFORE ANY SETTLEMENT-VO

Best Regards,



Lynn Khong
Specialist, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: lynn.khong@axa.com.sg
Customer Care No. 1800 8804888
www.axa.com.sg



Please consider the environment before printing this message.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Upcoming leave notification: Early release 11.10.19

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 November 2019 3:32 PM
To: 'KHONG Lynn'
Cc: Admin A
Subject: RE: FBE9644H (C0443357) DOA 07/07/2017 //LKK REF: CC4/AXA17013620/Kpb3q2-1

Hi Lynn,

Noted with thanks.

I have seek mandate thru Merimen. Kindly refer to LKK Adjuster Report for the breakdown of mandate amount.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>
Sent: Thursday, 7 November 2019 10:50 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: FBE9644H (C0443357) DOA 07/07/2017 //LKK REF: CC4/AXA17013620/Kpb3q2-1

Hi Hsiao Tong,

Merimen file is not closed.

I just tried to send back adjuster report.
You may wish to check if it works.

Thanks

Best Regards,



Lynn Khong

Specialist, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: lynn.khong@axa.com.sg
Customer Care No. 1800 8804888
www.axa.com.sg



Please consider the environment before printing this message.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Upcoming leave notification: 08.11.19, 15.11.19, 21.11.19-06.12.19

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, November 7, 2019 10:44 AM
To: KHONG Lynn <lynn.khong@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: FBE9644H (C0443357) DOA 07/07/2017 //LKK REF: CC4/AXA17013620/Kpb3q2-1

Hi Lynn,

We refer to our below email.

Kindly assist to re-open the case in Merimen in order for us to seek mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 30 October 2019 8:11 AM
To: Lynn Khong <lynn.khong@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: FBE9644H (C0443357) DOA 07/07/2017 //LKK REF: CC4/AXA17013620/Kpb3q2-1

Hi Lynn,

We refer to the your below email.

According to our insured, he just ended work and was on the way home so he took a shortcut through that road.

Kindly assist to re-open the case in Merimen in order for us to seek mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 17 October 2019 9:14 AM

To: Lynn Khong <lynn.khong@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: FBE9644H (C0443357) DOA 07/07/2017

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AXA17013620/Kpb3q2-1	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>

Sent: Thursday, 17 October 2019 8:50 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FBE9644H (C0443357) DOA 07/07/2017

Hi Team,

We refer to the above matters.

Insured has reported.

Please assist to check if your end is handling this file after email from Sashe in April.
Also, kindly also advise if the usage of the bike has been confirmed with Insured at point of accident, as per instructions from Vale during assignment.

Thank you.

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 23/04/2019 11:57 AM.
To sur@lkkauto.com; assignments@lkkauto.com
CC AXA_SG
Subject Please assist



Dear LKK

Received TP reminder LOD.

Please assist. Thank you.

Regards
Sashe

TO CHECK THE USGAE OF THE BIKE AT THE TIME OF ACCDT BEFORE ANY SETTLEMENT-VO

Best Regards,



Lynn Khong
Specialist, Motor Claims Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: lynn.khong@axa.com.sg
Customer Care No. 1800 8804888
www.axa.com.sg



Please consider the environment before printing this message.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Upcoming leave notification: Early release 11.10.19

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are

not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Print Received Message

This mail is associated with :

***SGZ3255S (C0443357)**

[FBE9644H]

TP

VISION CAR PTE LTD

Jul 7 2017 1:00PM

[ADY SURIADDY BIN ROSMAN]

Hui Yang Motor Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 12/11/2019 18:15 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1472.50) - SGZ3255S - Claim Handler: Lynn Khong

Approved:1472.50:Engage Insured on settlement as he has reported TPV suddenly steered left and hit him, Thanks

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 16 November 2019 1:05 PM
To: Hui Yang Motor
Subject: Your Ref: SGZ3255S *Our Ref: CC4/AXA17013620/Kpb3q2-1 [ACCIDENT INVOLVING FBE 9644H(AXA) AND SGZ 3255S ON 07/07/2017]
Attachments: STATEMENT OF FBE9644H.pdf

Your Ref: **SGZ3255S** Without Prejudice
Our Ref: CC4/AXA17013620/Kpb3q2-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING FBE 9644H(AXA) AND SGZ 3255S ON 07/07/2017

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of \$690.00(all-in) towards your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Friday, 13 December 2019 3:00 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: SGZ3255S *Our Ref: CC4/AXA17013620/Kpb3q2-1 [ACCIDENT INVOLVING FBE 9644H(AXA) AND SGZ 3255S ON 07/07/2017]

Importance: High

Hi Hsiao Tong,

We accept Global sum \$690.00(all-in).

Please forward us the DV.

Thank you & Regards,
Bel

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, November 16, 2019 1:05 PM
To: Hui Yang Motor <hui_yang_motor@hotmail.com>
Subject: Your Ref: SGZ3255S *Our Ref: CC4/AXA17013620/Kpb3q2-1 [ACCIDENT INVOLVING FBE 9644H(AXA) AND SGZ 3255S ON 07/07/2017]

Your Ref: **SGZ3255S** Without Prejudice

Our Ref: CC4/AXA17013620/Kpb3q2-1

Dear Sirs/Mdm,

ACCIDENT INVOLVING FBE 9644H(AXA) AND SGZ 3255S ON 07/07/2017

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of \$690.00(all-in) towards your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

輝陽汽車有限公司

3019640882---

HUI YANG MOTOR PTE. LTD. 60143208

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

Date: 25/07/2017

AXA Insurance Singapore Pte Ltd

Motor Claims Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811



**RE: ACCIDENT INVOLVING SGZ3255S & FBE9644H ON 07-07-2017
ALONG SIMON ROAD (INFRONT OF UNIT 18)**

SETTLEMENT OF OUR CLAIM FOR SGZ3255S

Lump sum repair cost as recommended by surveyor	\$ 1,150.00
03 days Loss of use @ \$100.00 per day	\$ 300.00
TP Insurance Enquiry	\$ 2.00
Total	<u>\$ 1,452.00</u>

*The above claim applies only to vehicle damage and expressly exclude all personal injuries and other consequential loss.

Please let us have your reply soonest possible, thank you.

Best Regards,

Marco Neo

HUI YANG MOTOR PTE LTD

DID: 64515752

Fax: 64514658

email: hui_yang_motor@hotmail.com



輝陽汽車有限公司

HUI YANG MOTOR PTE LTD

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721


Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

VISIOR CAR PTE LTD

INVOICE : TP0133

25/07/2017

	Description	Amount
	<i>Date of Accident : 07/07/2017</i> <u>HONDA CROSSROAD - SGZ3255S</u> <i>Lump Sum repair cost as recommended by surveyor</i>	\$ 1,150.00
	<i>Total</i>	\$ 1,150.00
		

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jul 2017		13 Jul 2017 13:34 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	ADY SURIADDY BIN ROSMAN, ID: S96241731, Tel: +6593845141								
Main Claimant:	VISION CAR PTE LTD, Co. Reg. No.: 201619978W								
Vehicle Reg. No.:	SGZ3255S	Date of Loss:	07/07/2017 13:00 - :59 [117 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0443357	Policy/Cover Note No.:	P1933167 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	FBE9644H	Policy No. (Claimant):	5082570004						
		Excess:	S\$0.00						
Repairer:	Hui Yang Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #04-02, Sin Ming Autocare, 575721 Sin Ming - Tel: 64515752								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888 ... [Handled by Lynn Khong - 6880 4892]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 11/11/2019]								
Adj Asg. Remarks:	TO CHECK THE USGAE OF THE BIKE AT THE TIME OF ACCDT BEFORE ANY SETTLEMENT-VO								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (12/11/2019): Alert - Adj Mandate Approved (S\$1472.50) - SGZ3255S - Claim Handler: Lynn Khong AXA_SG (18/03/2019): Re: Fw: Re: PLS ADVISE TP TO FORWARD US COPY OF THE POLIICE REPORT-VO AXA_SG (20/11/2017): Re: PLS ADVISE TP TO FORWARD US COPY OF THE POLIICE REPORT-VO AXA_SG (13/07/2017): WP / New TP Assignment - C0443357/P1933167 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGZ3255S (C0443357)**
[FBE9644H]
TP
VISION CAR PTE LTD
Jul 7 2017 1:00PM
[ADY SURIADDY BIN ROSMAN]
Hui Yang Motor Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
------------------	---------------	--------------------	--------------	--------------	------	-----------------

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	19/07/17 15:54	LKK Auto Consultants Pte Ltd (HQ)			
		Adjuster Immediate Advice	1	Load HTML	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	19/03/19 12:19	LKK Auto Consultants Pte Ltd (HQ)			
		LKK Survey Photo	1	Load PDF	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	12/07/17 16:22	AXA Insurance Pte Ltd (HQ)			
		Email_ABS	1	Load PDF	
2	12/07/17 16:22	FBE9644H TP Estimate & GIA Report_ABS	1	Load PDF	
3	09/04/19 16:19	TPPD LOD - VISION CAR PTE LTD	1	Load PDF	
4	17/10/19 09:03	FBE9644H INSD GIA	1	Load PDF	
5	17/10/19 09:03	SGZ3255S TP GIA	1	Load PDF	
6	17/10/19 09:03	Policy Schedule	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			
1	19/07/17 15:52	TP ESTIMATE - MARKED	1	Load PDF	
2	07/11/17 10:26	TP ESTIMATE + TP GIA REPORT	1	Load PDF	
3	08/11/19 15:30	LKK Adjuster Report.	1	Load PDF	
4	20/01/20 11:21	AUTHORISATION TO ACT FORM	1	Load PDF	
5	20/01/20 11:21	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	1	Load PDF	
6	20/01/20 11:21	GIA SEARCH	1	Load PDF	
7	20/01/20 11:21	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17013620/KPB3Q2-1

Date: 20/01/2020

REFERENCE

Handling Insurer:	AXA Insurance Pte Ltd	Policy No:	P1933167
Claimant	SGZ3255S	Insured Vehicle No :	FBE9644H
Vehicle No :			
Date of Loss:	07/07/2017	Nature of Claim:	TP
		Claim No:	C0443357

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGZ3255S	Engine No:	HIDDEN
Make & Model:	HONDA CROSSROAD, 1.8 (A)	Chassis No:	RT11005032
Reg. Date:	01/10/2007 (Man, Year: 2007)	Odometer:	234401 km
Colour:	Black		
Engine Capacity:	1799 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55 R17	Rear Tyre Size:	235/55 R17
Front Left Side:	Linglong 9 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Linglong 9 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	748.00	748.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	745.00	405.00	35.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	1,898.00	1,493.00	405.00	21.34
Approved Total (Overridden) (\$\$)		1,150.00		
Nett Amount (\$\$)	1,898.00	1,150.00	748.00	39.41
+ Loss of Use (3.0 x S\$80.00/day) (\$\$)		240.00		
		(S\$)	1,390.00	
Liabile Amount (50.00%) (\$\$)		695.00		
+ Doc/Search Fee (\$\$)		2.00		
Nett Liability (\$\$)		697.00		
Global Sum Settlement (\$\$)		690.00		

INSPECTION

Date of Assignment:	13/07/2017	
Date Inspected:	18/07/2017 Inspected At:	Hui Yang Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #04-02, Sin Ming Autocare Singapore 575721
Estimated Period of Repair:	3.0 days	

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Jan 2020)
Parts:	M1-SUV	HONDA CROSSROAD 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGZ3255S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LH DOOR (CONSISTENT)	Dented / Warped	935.00 FL	*935.00 FL
						F=Franchise part, L=ListItemDisc.
					Sub Total (S\$)	935.00 935.00
					- List Item Discount on L Items 20.00/20.00% (S\$)	187.00 187.00
					Total Parts (S\$)	748.00 748.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	WIRING	New	50.00	15.00
2	TUFFKOTE	New	50.00	30.00
3	SPRAY PAINTING	New	600.00	400.00
4	LABOUR CHARGES	New	450.00	300.00
Gross Labour Cost (S\$)			1,150.00	745.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >