

22/03/2012

ASS. REC. BY:

REF: CS/MSG No 18309/T23 f3⁵²

Special Instruction:

Survivor: Taufikn

ASSIGNMENT (Office)

From (Person): Pang xia sui

of

MSG

Date/Time: 16.10.19 12.17 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLT 17155

Insured:

at Workshop m/s Volkswagen

Tel:

63057293

of 247 Alexandra Road

Policy No: 29038734ARW

Claim No: 608398

Sum Insured:

Excess:

\$1500.00

\$2,000/-

Make of Veh:

D.O.A.

12.10.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

mp²

H.O.D. Endorsement:

Date/Time: 16.10.19 530pm

Person Contacted:

Edmund Goh

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLT 17155 - X

18/10/19	@ 11:31 am revised PA to Xiu Shi, vic member.
18/10/19	@ 11:33 am mandate requested authorise repair to Xiu Shi via member
19/10/19	@ 15:53 pm mandate approved by Eng the Huey N: via member

ASS. REC. BY:

Taufhin

REF:

MSLG

ASSIGNMENT

From:

Date:

17/10/19

Estimated Cost:

Veh No:

SLT17155

Yr Regn:

2017, Oct.

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volvo V40

C.C. 1984

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading

8449

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WV92275 NBJW83289

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

255/45 R19

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

17/10/19.

Survey held at

W. M. M. M.

Des. of Damages: ☒ Frt / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No:

SLT17155

at Workshop m/s

Volvo

of

247 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$1,500.00

(Client's Record)

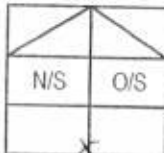
\$2,000/-

Make of Veh:

11am (writing)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$148K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

21/10/19 Repair Cost including Excess \$2,000/-
@ 08:52 am informed clm to Edmund (repair) v.e encl.

07/11/19 Confirmed P/P \$ 8,580.29 @ 7 days with Taufhin.
(\$ 7,248.18 Red - 46%)

RECEIVED 8 NOV 2019

Date/Time, File Pass to?

08/11/19

1) Typist

Date/Time, File Return to?

2)



Days Of Repair:

7

Resurvey No. of Trip:

1

Add Fee:



Survey Fee:

200

Transportation:

S + PS, SI

Photos

Others

TOTAL

Report Format:

Lump Sum / L.B.:

8,580.29 p/p

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2019		16 Oct 2019 17:17 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:		TANG WAI LING JANE, ID: S1767521D, Tel: +6596607960		[Created by insurer]					
Vehicle Reg. No.:		SLT1715S	Date of Loss:	12/10/2019 13:00 - :59 [33 Months and 11 Days From LTA Reg Date (Man Yr)]					
Claim Type:		OD / 608398	Policy/Cover Note No.:	29038734AVW (Comprehensive) Coverage: 20/10/2018 - 19/10/2019					
		Excess:	S\$1,500.00						
Repairer:		Volkswagen Group Singapore Pte Ltd (Alexandra) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pang Xiu Shi - 6594 2586]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 17/10/2019]							
Driver/Custodian:		LEE TONG HIAN (56 / Male), NRIC: S1522442H, Tel: +6596196612 Email: bjand@singnet.com.sg							
Adj Asg. Remarks:		Survey appt 17/10/19, 11am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert. To arrange survey on 17/10/2019 (Thursday).							
ASSOCIATED MAIL RECEIVED									
There are no mail for this case.				View All Compose Case Mail					
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 8 November 2019 10:54 am
To: Ong Germaine (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); SUR
Subject: RE: [EXT] RE: SLT1715S - FINALSIATION

Dear Germaine,

Supplementary approved by MSIG.

Finalize amount confirmed.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Friday, 1 November 2019 2:37 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Subject: RE: [EXT] RE: SLT1715S - FINALSIATION

Dear Shirley

Please see attachment

<charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Subject: SLT1715S - FINALSIATION

Dear Taufikh

Please see attached finalisation

COR: As per attached

7 working days

Please revert

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 21 October 2019 8:52 am
To: Goh, Edmund (VWG Singapore)
Cc: Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); SUR
Subject: SLT1715S OD (MSIG) DOA - 12/10/2019

Dear Edmund,

As instructed by our client, please proceed to repair the insured vehicle **SLT 1715S (REPAIR COST INCLUDING EXCESS \$ 2,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLT1715S (608398)**

OD

Oct 12 2019 1:00PM

[TANG WAI LING JANE]

Volkswagen Group Singapore Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 08/11/2019 09:56 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8580.29) - SLT1715S - Claim Handler: Pang Xiu Shi

Approved:8580.29.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLT1715S (608398)**

OD

Oct 12 2019 1:00PM

[TANG WAI LING JANE]

Volkswagen Group Singapore Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 19/10/2019 15:53 PM.
To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9804.60) - SLT1715S - Claim Handler: Pang Xiu Shi

Approved:9804.60:Approved mandate \$9804.60 (including excess \$2000). Check items of \$1800.17 to be verified and confirmed. Please inform workshop and owner that excess should be \$2000 instead of \$1500

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pang Xiu Shi

Date: 07 Nov 2019

Preliminary Advice

Vehicle No	: SLT1715S	Accident Date	: 12/10/2019
Make	: VOLKSWAGEN TIGUAN R-LINE	Policy No.	: 29038734AVW
Assignment Date	: 16/10/2019	Excess	: S\$2,000.00
Date of Inspection	: 17/10/2019	Est. Duration of Repair	: 7 days
Inspection At	: Volkswagen Group Singapore Pte Ltd (Alexandra) 247 ALEXANDRA ROAD Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,828.47 (Inclusive supp)
Revised Amount	:S\$	8,580.29 (Inclusive supp)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,580.29
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	76,035.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,965.00

Remarks

- (X) The vehicle is economical for repair. We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Supplementary amount is \$ 71.83.
- () The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pang Xiu Shi

Date: 18 Oct 2019

Preliminary Advice

Vehicle No	: SLT1715S	Accident Date	: 12/10/2019
Make	: VOLKSWAGEN TIGUAN R-LINE	Policy No.	: 29038734AVW
Assignment Date	: 16/10/2019	Excess	: S\$1,500.00
Date of Inspection	: 17/10/2019	Est. Duration of Repair	: 7 days
Inspection At	: Volkswagen Group Singapore Pte Ltd (Alexandra) 247 ALEXANDRA ROAD Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,756.64
Revised Amount	:S\$	9,804.60
Check Items (Estimated)	:S\$	1,800.17
Total	:S\$	11,604.77

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	148,000.00
COE / PARF Rebate	:S\$	76,035.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,965.00

Remarks

- (X) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

MS16
WINNER
OD
REC

CW

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/10/2019 08:31
Date Of Accident	12/10/2019 13:30
Exact Location Of Accident	ADAM ROAD BUKIT TIMAH JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT1715S
Insured/Policyholder	
Name Of Registered Owner	TANG WAI LING JANE
NRIC No	S1767521D
Email Address	JANENBLOND@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96607960
Alternative Phone No	OFFICE-96607960

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TIGUAN R-LINE 2.0 TSI 162KW 4MOTION DSG

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	LEE TONG HAN
NRIC No	S1767521D
Date Of Birth	26/12/1962
Occupation	INDOOR
Date Of Driving Pass	21/03/1980
Driving Experience	39 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96196612
Fax Number	
Contact Number	
Email Address	BJAND@SINGNET.COM.SG

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 4





**SINGAPORE
POLICE FORCE**



T/20191012/2063

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3.

Report No: T/20191012/2063

CONTINUATION OF REPORT

Driver			
Name	LEE TONG HIAN		ID No. S1522442H
Related Vehicle	SLT1715S (Car)		Contact No. 96196612
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	NIL		Date Discharge NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 12/10/2019 at about 1330hrs, I was in my vehicle (SLT1715S) stationary stop along Adam Road turning right towards Bukit Timah Road. I was at the left right turn lane and the traffic light was red light, suddenly I felt a jerk at the rear of my vehicle and thereafter, I noticed that a SBS Transit bus (SMB3122Y) had knocked on my rear. However, at this point of time I do not require any medical attention.

However, we both stepped out of the vehicle and exchanged phone number and subsequently, I drove off as I do not want to congest the traffic. I noticed that my rear right bumper was hit squarely on it, however the bus front right bumper was damaged.

I have an in-car camera installed at the front and the rear. Video footages were captured as well.

We both then agreed to settle via insurance claim purposes.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	521D
Vehicle Details	
Vehicle No.:	SLT17155
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Oct 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN R-LINE 380 TSI
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CHH227301
Chassis No.:	WVGZZZ5NZJW832289
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$41,462.00
Original Registration Date:	20 Oct 2017
First Registration Date:	20 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$50,047.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Oct 2027
PARF Rebate Amount:	\$37,535.00
Intended COE Rebate Details	
COE Expiry Date:	19 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$38,500.00
Total Rebate Amount:	\$76,035.00

25,023

The information contained herein is correct as at 18 Oct 2019

OK

8-

Accident Photo



VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No.: M200985052

APPT: 17/10/19, 1100, 247, ✓



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page

1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
TANG
WAI LING JANE
72 KINGS DRIVE
Singapore 266439

Document no.
Document date 14-10-2019
Customer no 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002326/ 1
Job order date 14-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLT1715S	AD14WT	20-10-2017	WVGZZZ5NZJW832289	Tiguan R-Line 2.0 TSI 162kW 4Motion DSG	121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00 ✓	#1	360.00	385.20
	WATER TEST	1	pcs.	100.00 ✓	#1	100.00	107.00
	Check Short Circuit / Harness Repair	1	pcs.	200.00 ✓	#1	200.00	214.00
5NA807421 GRU	Cover For Bumper Primed	1	pcs.	1,108.32 ✓	#1	1,108.32	1,185.90 797.79
5NA807521C GRU	Spoiler Primed	1	pcs.	238.30 ✓	#1	238.30	254.98
5NA807568A 041	Rear Diffuser Black	1	pcs.	430.09 ✓	#1	430.09	460.20 171.52
5NA807833 2ZZ	Exhaust Pipe Tips Bright (LHS)	1	pcs.	99.37 ✓	#1	99.37	106.33 309.66
5NA807834 2ZZ	Exhaust Pipe Tips Bright	1	pcs.	99.37 ✓	#1	99.37	106.33
5NA807055 9B9	Bracket Satin Black (EXHAUST LHS)	1	pcs.	49.06 ✓	#1	49.06	52.49
5NA807056 9B9	Bracket Satin Black (RHS)	1	pcs.	49.06 ✓	#1	49.06	52.49
5NA807305A	Bumper (REINFORCEMENT)	1	pcs.	495.59 ✓	#1	495.59	530.28 1356.82
5NA807863	Attachment Strip	1	pcs.	53.32 ✓	#1	53.32	57.05
5NA807393	Guide Piece (BUMPER BRACKET LHS)	1	pcs.	33.41 ✓	#1	33.41	35.75 38.39
5NA807394	Guide Piece (BUMPER BRACKET RHS)	1	pcs.	33.41 ✓	#1	33.41	35.75
5NA807441A GRU	Cover For Towing Eye Prim	1	pcs.	30.24 ✓	#1	30.24	32.36 21.77
5NA853835 2ZZ	Decorative Moulding Brigh	1	pcs.	191.58 ✓	#1	191.58	204.99 137.94
5NA853841 2ZZ	Decorative Moulding Brigh (LHS)	1	pcs.	147.52 ✓	#1	147.52	157.85 106.21
5NA853842 2ZZ	Decorative Moulding Brigh	1	pcs.	150.53 ✓	#1	150.53	161.07 108.38
5NA919492	Sensor Bracket	1	pcs.	11.67 ✓	#1	11.67	12.49 8.40
5NA919492A	Sensor Bracket	1	pcs.	11.67 ✓	#1	11.67	12.49 8.40
5NA919491A	Sensor Bracket	1	pcs.	11.67 ✓	#1	11.67	12.49 8.40
5NA919491	Sensor Bracket	1	pcs.	11.67 ✓	#1	11.67	12.49 8.40
3Q0919275 GRU	Sensor Primed	1	pcs.	11.67 ✓	#1	11.67	12.49 8.40
D 822150A1	Bonding Agent For Plastic	3	pcs.	164.62 ✓	#1	493.86	528.43
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	56.90 ✓	#1	56.90	60.88 40.97
5NA945106A	Reflector (RIGHT INNER)	1	pcs.	74.29 ✓	#1	74.29	79.49 53.49
5NA945104	Reflector (RIGHT OUTER)	1	pcs.	63.86 ✓	#1	63.86	68.33 45.98
5NA827025L	Rear Trunk Lid	1	pcs.	63.86 ✓	#1	63.86	68.33
5NA827933 GRU	Spoiler Primed	1	pcs.	1,885.72 ✓	#1	1,885.72	2,017.72 1357.72
5G0945087B	Additional Brake Light Wi	1	pcs.	913.49 ✓	#1	913.49	977.43
5NA853687 2ZZ	Inscription Bright Chrome (Tiguan)	1	pcs.	155.54 ✓	#1	155.54	166.43
7N0853675F 2ZZ	Inscription Bright Chrome (380 TSI)	1	pcs.	92.39 ✓	#1	92.39	98.86 66.52
5NA853630 FOD	Vw Sign Black High Gloss/	1	pcs.	61.92 ✓	#1	61.92	66.25 44.58
D 004660M2	2k-Glass Glue Application	1	pcs.	83.19 ✓	#1	83.19	89.01 59.90
D 00920002	Primer	1	pcs.	123.02 ✓	#1	123.02	131.63
D 181802M1	Activator For Precoated W	1	pcs.	25.92 ✓	#1	25.92	27.73 18.66
		1	pcs.	24.00 ✓	#1	24.00	25.68 17.28

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation
Non binding - Preview

Page 2/2

Company
MSG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details
Ms.
TANG
WAI LING JANE
72 KINGS DRIVE
Singapore 266439

Document no
Document date 14-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002326/ 1
Job order date 14-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLT1715S	AD14WT	20-10-2017	WVGZZZ5NZJW832289	Tiguan R-Line 2.0 TSI 162kW 4Motion DSG	121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	115.74	123.84
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
5NA945208F	Led Tail Light (OUTER RHS)	1	pcs.	565.02	#1	565.02	604.57
5NA945308E	Led Tail Light With Rear (RHS INNER)	1	pcs.	568.11	#1	568.11	607.88
	LABOUR	2.5	pcs.	475.00	#1	2,375.00	2,541.25
	TRANSFER BOOTLID PARTS	0.5	pcs.	475.00	#1	475.00	508.25
	RE+REINSTALLED REAR WSCREEN	1	pcs.	550.00	#1	550.00	588.50
	RE+REINSTALLED REAR LUAGGAGE TRIM	0.5	pcs.	475.00	#1	475.00	508.25
	Spray Painting	2.5	pcs.	500.00	#1	2,500.00	2,675.00
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60

Quotation valid till 21-10-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	660.00	15,096.64	7%	1,102.96	15,756.64	16,859.60
Total	660.00	15,096.64		1,102.96	15,756.64	16,859.60

15828.47*

Customer

Service Advisor

---VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).---

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanglin 97495749
Not Authorise
17/10/19 @ 1110
Excess: \$1500.
Resurvey before paint.
7 days.
sue@lkkauto.com

MODEL	Tiguan R-Line 2.0 TSI
-------	-----------------------

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1				
	Total			\$0.00

<u>No.</u>	<u>Item No.</u>	<u>Description</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Discount</u>	<u>Amount</u>
1	D 169300M2	1k Window Adhesive	2	\$ 49.88	28%	\$ 71.83
			TOTAL:			\$71.83

\$71.83

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page 1/3

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
TANG
WAI LING JANE
72 KINGS DRIVE
Singapore 266439

Document no.
Document date 31-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002378/ 1
Job order date 17-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLT1715S	AD14WT	20-10-2017	WVGZZZ5NZJW832289	Tiguan R-Line 2.0 TSI 162kW 4Motion DSG	9,239

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	WATER TEST	1	pcs.	100.00	#1	100.00	107.00
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
5NA807421 GRU	Cover For Bumper Primed XR-171019	1	pcs.	1,108.32	28.00% #1	797.99	853.85
5NA807521C GRU	Spoiler Primed SO-171019	1	pcs.	238.30	28.00% #1	171.58	183.59
5NA807568A 041	Rear Diffuser Black SO-171019	1	pcs.	430.09	28.00% #1	309.66	331.34
5NA807863	Attachment Strip SO-171019	1	pcs.	53.32	28.00% #1	38.39	41.08
5NA807441A GRU	Cover For Towing Eye Prim SO-171019	1	pcs.	30.24	28.00% #1	21.77	23.29
5NA853835 2ZZ	Decorative Moulding Brigh SO-171019	1	pcs.	191.58	28.00% #1	137.94	147.60
5NA853841 2ZZ	Decorative Moulding Brigh (LHS)*SO-171019	1	pcs.	147.52	28.00% #1	106.21	113.64
5NA853842 2ZZ	Decorative Moulding Brigh XR-171019	1	pcs.	150.53	28.00% #1	108.38	115.97
5NA919492	Sensor Bracket XR-171019	1	pcs.	11.67	28.00% #1	8.40	8.99
5NA919492A	Sensor Bracket XR-171019	1	pcs.	11.67	28.00% #1	8.40	8.99
5NA919491A	Sensor Bracket XR-171019	1	pcs.	11.67	28.00% #1	8.40	8.99
5NA919491	Sensor Bracket XR-171019	1	pcs.	11.67	28.00% #1	8.40	8.99
D 822150A1	Bonding Agent For Plastic XR-171019	1	pcs.	56.90	28.00% #1	40.97	43.84
D 180KU2A1	2k-Plastic Adhesive XR-171019	1	pcs.	74.29	28.00% #1	53.49	57.23
5NA945106A	Reflector (RIGHT INNER)*SO-171019	1	pcs.	63.86	28.00% #1	45.98	49.20
5NA827025L	Rear Trunk Lid SO-171019	1	pcs.	1,885.72	28.00% #1	1,357.72	1,452.76
5NA853687 2ZZ	Inscription Bright Chrome (Tiguan)*SO-171019	1	pcs.	92.39	28.00% #1	66.52	71.18
7N0853675F 2ZZ	Inscription Bright Chrome (380 TSI)*XR-171019	1	pcs.	61.92	28.00% #1	44.58	47.70
5NA853630 FOD	Vw Sign Black High Gloss/ SO-171019	1	pcs.	83.19	28.00% #1	59.90	64.09
D 169300M2	1k Window Adhesive SO-171019	2	pcs.	49.88	28.00% #1	71.83	76.86
D 00920002	Primer XR-171019	1	pcs.	25.92	28.00% #1	18.66	19.97
D 181802M1	Activator For Precoated W XR-171019	1	pcs.	24.00	28.00% #1	17.28	18.49

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 2/3

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
TANG
WAI LING JANE
72 KINGS DRIVE
Singapore 266439

Document no.
Document date 31-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002378/ 1
Job order date 17-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SLT1715S	AD14WT	20-10-2017	WVGZZZ5NZJW832289	Tiguan R-Line 2.0 TSI 162kW 4Motion DSG	9,239

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
D 002000A2	Adhesive Remover XR-171019	1	pcs.	115.74	28.00% #1	83.33	89.16
D 00950025	Applicator XR-171019	2	pcs.	9.48	28.00% #1	13.65	14.61
5NA945308E	Led Tail Light With Rear (RHS INNER)*SO-171019	1	pcs.	568.11	28.00% #1	409.04	437.67
	LABOUR	2	pcs.	475.00	#1	950.00	1,016.50
	TRANSFER BOOTLID PARTS	0.5	pcs.	475.00	#1	237.50	254.13
	RE+REINSTALLD REAR WSCREEN	1	pcs.	550.00	#1	550.00	588.50
	RE+REINSTALLED REAR LUAGGAGE TRIM	0.5	pcs.	475.00	#1	237.50	254.13
	Spray Painting	3	pcs.	500.00	#1	1,500.00	1,605.00
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	Insurance Excess	1	pcs.	-2,000.00	#1	-2,000.00	-2,140.00
	Collection of Insurance Excess and deductible						
	REINFORCEMENT	1	pcs.	495.59	28.00% #1	356.82	381.80
	MSIG OD/RECOVERY CLAIM DOA: 12.10.19 SURVEYOR: LKK TAUFIKH						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	660.00	5,920.29	1,697.64	7%	460.62	1,697.64	6,580.29	7,040.91
Total	660.00	5,920.29	1,697.64		460.62	1,697.64	6,580.29	7,040.91

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page	3/3
Document no.	
Document date	31-10-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019002378/ 1
Job order date	17-10-2019
Service Advisor	PEARLYN CHEONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Ms.
TANG
WAI LING JANE
72 KINGS DRIVE
Singapore 266439

License plate	Model code	First registration	VIN	Model	Mileage
SLT1715S	AD14WT	20-10-2017	WVGZZZ5NZJW832289	Tiguan R-Line 2.0 TSI 162kW 4Motion DSG	9,239

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Oct 2019		16 Oct 2019 17:17 Edit Adj Rpt	S\$8,580.29 Edit Estimates	S\$8,580.29 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TANG WAI LING JANE , ID: S1767521D, Tel: +6596607960									
Vehicle Reg. No.: SLT1715S		Date of Loss: 12/10/2019 13:00 - :59 [23 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 608398		Policy/Cover Note No.: 29038734AVW (Comprehensive) Coverage: 20/10/2018 - 19/10/2019 Excess: S\$2,000.00							
Repairer: Volkswagen Group Singapore Pte Ltd (Alexandra) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pang Xiu Shi - 6594 2586]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 15/11/2019]									
Driver/Custodian: LEE TONG HIAN (56 / Male), NRIC: S1522442H, Tel: +6596196612 Email: bjand@singnet.com.sg									
Adj Asg. Remarks: Survey appt 17/10/19, 11am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert. To arrange survey on 17/10/2019 (Thursday).									
				View All Compose Case Mail					
ASSOCIATED MAIL RECEIVED									
- MSIG_SG (08/11/2019): Alert - Adj Mandate Approved (S\$8580.29) - SLT1715S - Claim Handler: Pang Xiu Sh... - MSIG_SG (19/10/2019): Alert - Adj Mandate Approved (S\$9804.60) - SLT1715S - Claim Handler: Pang Xiu Sh...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT1715S (608398)
 OD
 Oct 12 2019 1:00PM
 [TANG WAI LING JANE]
 Volkswagen Group Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	14/10/19 09:09	Accident Statement	Load HTM	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/19 11:31	Adjuster Immediate Advice	Load HTM	☒
2	07/11/19 11:30	Adjuster Immediate Advice	Load HTM	☒
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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2	14/10/19 09:05	Accident Photo [Linked Accident Report Documents]	Load JPG	☒
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8	14/10/19 09:05	Accident Photo [Linked Accident Report Documents]	Load JPG	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	18/10/19 11:33	General View	Load JPG	☒
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24	18/10/19 11:33	General View	Load JPG	☒
25	18/10/19 11:33	General View	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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28	18/10/19 11:33	General View	 Load JPG	☒
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69	07/11/19 11:31	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/10/19 17:51	ESTIMATE	 Load PDF	
2	15/10/19 17:51	Email to arrange survey	 Load PDF	
3	15/10/19 17:57	PARF_COE Rebate Enquiry	 Load PDF	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	14/10/19 09:06	Sketch Plan [Linked Accident Report Documents]	 Load TIF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	16/10/19 09:01	Email - Survey Appt 17/10/19	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Assessment Reports			1 per page ▼	✓
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	18/10/19 11:31	SLT 1715S GIA.pdf		Load PDF
2	18/10/19 11:31	POLICE REPORT.pdf		Load PDF
3	18/10/19 11:31	ESTIMATE.pdf		Load PDF
4	07/11/19 11:30	ESTIMATE & SUPP MARKED.pdf		Load PDF

Linked Accident Report Documents

Assessment Reports			View	View in Browser ▼
No	Finalized On	Volkswagen Centre Singapore (HQ)	1 per page ▼	✓
1	14/10/19 09:09	Accident Statement		Load HTM

Photos/Images			3 per page ▼	✓
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	14/10/19 09:05	Accident Photo		Load JPG ✓
2	14/10/19 09:05	Accident Photo		Load JPG ✓
3	14/10/19 09:05	Accident Photo		Load JPG ✓
4	14/10/19 09:05	Accident Photo		Load JPG ✓
5	14/10/19 09:05	Accident Photo		Load JPG ✓
6	14/10/19 09:05	Accident Photo		Load JPG ✓
7	14/10/19 09:05	Accident Photo		Load JPG ✓
8	14/10/19 09:05	Accident Photo		Load JPG ✓
9	14/10/19 09:06	Driving License		Load JPG ✓
10	14/10/19 09:06	Driving License		Load JPG ✓

Documentation			1 per page ▼	✓
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	14/10/19 09:06	Sketch Plan		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST There are no document checklists configured.	Reset Save Print
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19018309/T1SF3S2
Date: 11/11/2019

REFERENCE

Insured/Claimant: TANG WAI LING JANE Policy No: 29038734AVW
Date of Loss: 12/10/2019 Nature of Claim: OD Claim No: 608398

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT1715S
Make & Model: VOLKSWAGEN TIGUAN R-LINE, 2.0 TSI (DSG) (A) Engine No: CHH227301
Reg. Date: 20/10/2017 (Man. Year: 2017) Chassis No: WVGZZZ5NZJW832289
Colour: White Odometer: 8949 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$148,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/45 R19 Rear Tyre Size: 255/45 R19
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,793.47	4,445.29	4,348.18	49.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,035.00	4,135.00	2,900.00	41.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,828.47	8,580.29	7,248.18	45.79
- Excess (S\$)	2,000.00	2,000.00	0.00	0.00
(S\$)	13,828.47	6,580.29	7,248.18	52.41
+ GST 7.00/7.00% (S\$)	967.99	460.62	507.37	52.41
Nett Amount (S\$)	14,796.46	7,040.91	7,755.55	52.41

INSPECTION

Date of Assignment: 16/10/2019 Volkswagen Group Singapore Pte Ltd (Alexandra)
Date Inspected: 17/10/2019 Inspected At: 247 ALEXANDRA ROAD
Estimated Period of Repair: 7.0 days Singapore 159934

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Nov 2019)

Parts: M1-SUV VOLKSWAGEN TIGUAN R-LINE 2.0 TSI (DSG) (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLT1715S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,108.32 FS	*797.99 FS
2	1		*SPOILER PRIMED	Deformed	238.30 FS	*171.58 FS
3	1		*REAR DIFFUSOR BLACK	Cracked	430.09 FS	*309.66 FS
4	1		*EXHAUST PIPE TIPS BRIGHT (LHS)	Not Necessary	99.37 FS	*- FS
5	1		*EXHAUST PIPE TIPS BRIGHT	Not Necessary	99.37 FS	*- FS
6	1		*BRACKET SATIN BLACK (EXHAUST LHS)	Not Necessary	49.06 FS	*- FS
7	1		*BRACKET SATIN BLACK (RHS)	Not Necessary	49.06 FS	*- FS
8	1		*BUMPER (REINFORCEMENT)	Bent	495.59 FS	*356.82 FS
9	1		*ATTACHMENT STRIP	Necessary	53.32 FS	*38.39 FS
10	1		*GUIDE PIECE (BUMPER BRACKET LHS)	Not Necessary	33.41 FS	*- FS
11	1		*GUIDE PIECE (BUMPER BRACKET RHS)	Not Necessary	33.41 FS	*- FS
12	1		*COVER FOR TOWING EYE PRIM	Deformed	30.24 FS	*21.77 FS
13	1		*DECORATIVE MOULDING BRIGH	Necessary	191.58 FS	*137.94 FS
14	1		*DECORATIVE MOULDING BRIGH (LHS)	Necessary	147.52 FS	*106.21 FS
15	1		*DECORATIVE MOULDING BRIGH	Necessary	150.53 FS	*108.38 FS
16	1		*SENSOR BRACKET	Necessary	11.67 FS	*8.40 FS
17	1		*SENSOR BRACKET	Necessary	11.67 FS	*8.40 FS
18	1		*SENSOR BRACKET	Necessary	11.67 FS	*8.40 FS
19	1		*SENSOR BRACKET	Necessary	11.67 FS	*8.40 FS
20	3		*SENSOR PRIMED	Not Necessary	493.86 FS	*- FS
21	1		*BONDING AGENT FOR PLASTIC	Necessary	56.90 FS	*40.97 FS
22	1		*2K-PLASTIC ADHESIVE	Necessary	74.29 FS	*53.49 FS
23	1		*REFLECTOR (RIGHT INNER)	Cracked	63.86 FS	*45.98 FS
24	1		*REFLECTOR (RIGHT OUTER)	Not Necessary	63.86 FS	*- FS
25	1		*REAR TRUNK LID	Bent	1,885.72 FS	*1,357.72 FS
26	1		*SPOILER PRIMED	Not Necessary	913.49 FS	*- FS
27	1		*ADDITIONAL BRAKE LIGHT WI	Not Necessary	155.54 FS	*- FS
28	1		*INSCRIPTION BRIGHT CHROME (TIGUAN)	Necessary	92.39 FS	*66.52 FS
29	1		*INSCRIPTION BRIGHT CHROME (380 TSI)	Necessary	61.92 FS	*44.58 FS
30	1		*VW SIGN BLACK HIGH GLASS/	Necessary	83.19 FS	*59.90 FS
31	1		*2K-GLASS GLUE APPLICATION	Not Necessary	123.02 FS	*- FS
32	1		*PRIMER	Necessary	25.92 FS	*18.66 FS
33	1		*ACTIVATOR FOR PRECOATED W	Necessary	24.00 FS	*17.28 FS
34	1		*ADHESIVE REMOVER	Necessary	115.74 FS	*83.33 FS
35	1		*APPLICATOR	Necessary	18.96 FS	*13.65 FS
		2pcs				
36	1		*LED TAIL LIGHT (OUTER RHS)	Not Necessary	565.02 FS	*- FS
37	1		*LED TAIL LIGHT WITH REAR (RHS INNER)	Cracked	568.11 FS	*409.04 FS
38	1		*REAR NUMBER PLATE	Dented	80.00 FS	*80.00 FS
39	1		*1K WINDOW ADHESIVE	Necessary	71.83 FS	*71.83 FS
		2pcs				

F=Franchise part. S=SpcNett.

Total Parts (S\$) 8,793.47 4,445.29

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC AND PROGRAMMING.	New	360.00	360.00
2	WATER TEST.	New	100.00	100.00
3	CHECK SHORT CIRCUIT / HARNESS REPAIR.	New	200.00	200.00
4	LABOUR.	New	2,375.00	950.00
5	TRANSFER BOOTLID PARTS.	New	475.00	237.50
6	RE+REINSTALLED REAR WSCREEN.	New	550.00	550.00
7	RE+REINSTALLED REAR LUGGAGE TRIM.	New	475.00	237.50
8	SPRAY PAINTING.	New	2,500.00	1,500.00
Gross Labour Cost (\$\$)			7,035.00	4,135.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >