

ASS. REC. BY:

REP:

Ala C03/A1919018298/A04302

ASSIGNMENT

From: Merimen

Date: 16/10/19

Veh No: EN22D Yr Regn: 2018 Dec

Estimated Cost:

Type: M.Carp / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: EN22D

Make: Audi A3 SB C.C. 999

at Workshop mis: Premium

Colour: Silver A/C: Insured / Std / NI / NA

of: 55 ubi Road 1

Sp. Reading: 7954 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No. 1800147186

C/No: WA42228V8KA028351

Claims No. 615007888656

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: 78A 1600 Excess: 12/10/19

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: 1:30pm

Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 205/55 R16

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

R: 205/55 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value: 98k.

Front

Rear

IDAC Accident Rpt: Consistent? : Yes or No

R/Bal. 06 mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. 06 mm

Est. Repairs: 03 days Res: Yes or No

D.O.A. D.O.I. 16/10/19

Lum Sum: % 3 Val: Yes or No

Survey held at: Premium.

CA REV / REP. / 24 HRS

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

Date: Person Contacted: Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG
	EN22D
16/10/19 @ 5:43pm	Revert to Victor via Merimen.
17/10/19 @ 4:43pm	Victor informed c/a via Merimen.
17/10/19 @ 5:52pm	Informed Syafiq, C/A B ex: \$1600 by email.
20/02/20 @ 5:41pm	Confirmed with Jia Yee final fig \$2960.40, 3 days by email. (Red \$2466.60, 45%)

RECEIVED 09 APR 2020

Date/Time, File Pass to? : Prell. Report

Days Of Repair: 3

1) 09/3 TRISA : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

2)

Add Fee: : Site Insp (\$)

Transportation:

Report Format: WER-00

: Interview (\$)

200

Lump Sum / L.B.I: 2960.40

: Tech. Insp (\$)

11

: Wheel and (\$)

Photos

Notes

TOTAL

211

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 16 Oct 2019

Preliminary Advice

Vehicle No	: EN22D	Accident Date	: 14/10/2019
Make	: AUDI A3 SPORTBACK	Policy No.	: 1800147186
Assignment Date	: 16/10/2019	Excess	: S\$0.00
Date of Inspection	: 16/10/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,427.00
Revised Amount	:S\$	3,300.00
Check Items (Estimated)	:S\$	200.00
Total	:S\$	3,500.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	98,000.00
COE / PARF Rebate	:S\$	38,203.00
Salvage Value	:S\$	
Margin for Repair	:S\$	59,797.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 15 October 2019 4:30 PM
To: 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR EN 22 D ON 14/10/2019
Attachments: EN 22 D - 14102019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 16/10/2019, 1.30pm.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 February 2020 5:41 PM
To: jiyee.yap@premiumauto.com.sg; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - EN22D - OD AIG - SURVEYED 16 OCT 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$2,960.40 before excess \$1,600.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>
Sent: Saturday, 4 January 2020 10:07 AM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - EN22D - OD AIG - SURVEYED 16 OCT 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$2960.40 @ 3 days.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiyee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 17 October 2019 5:52 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR EN 22 D ON 14/10/2019

Dear Syafiq,

As instructed by our client, please proceed to repair the insured vehicle **EN 22D (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Tuesday, 15 October 2019 4:30 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR EN 22 D ON 14/10/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 16/10/2019, 1.30pm.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Oct 2019 16:28	Cim Veh Model Changed		[] Merimen Administrator
2	15 Oct 2019 16:28	Cim Created	Reg No: EN22D, Policy No: 1800147186, Acct Date: 2019/10/14, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte, Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119136906	[I] Merimen Administrator
3	16 Oct 2019 16:49	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] Nivitha Govindasamy
4	16 Oct 2019 16:49	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Nivitha Govindasamy
5	16 Oct 2019 16:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
6	16 Oct 2019 16:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/25	[A] Nivitha Govindasamy
7	16 Oct 2019 16:49	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
8	16 Oct 2019 16:49	Cim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
9	16 Oct 2019 16:49	Cim Veh Model Changed	(205981) AUDI A3 SPORTBACK 999cc TFSI S TRONIC (LED) (A).	[A] Nivitha Govindasamy
10	16 Oct 2019 16:49	Assignment 1st Accessed		[A] Nivitha Govindasamy
11	16 Oct 2019 16:50	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Nivitha Govindasamy
12	16 Oct 2019 16:50	Cim Registration Modified	Init.Est.:->2,000 - 3,000.	[A] Nivitha Govindasamy
13	16 Oct 2019 17:41	Adj Rpt Initiated		[A] SHIAU CHAN
14	16 Oct 2019 17:41	Cim Dtl Modified	JPJ Reg. Date: -> 2018/12/10.	[A] SHIAU CHAN
15	16 Oct 2019 17:41	Cim Details Notified		[A] SHIAU CHAN
16	16 Oct 2019 17:42	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/25	[A] SHIAU CHAN
17	16 Oct 2019 17:43	Adj Mandate Request	Cur.Reg:3500.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	17 Oct 2019 09:05	Cim Registration Modified	Excess: -> 1600.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Yoke Shi
19	17 Oct 2019 12:43	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	17 Oct 2019 16:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/25, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
21	17 Oct 2019 16:43	Adj Mandate Set	Approved:3300.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2315384	16 Oct 2019 17:41:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	EN22D		11.77

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	013E
Vehicle Details	
Vehicle No.:	EN22D
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI STRONIC (LED)
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	CHZC25885
Chassis No.:	WAUZZZ8V8KA028351
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$21,569.00
Original Registration Date:	10 Dec 2018
First Registration Date:	10 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$22,197.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Dec 2028
PARF Rebate Amount:	\$16,647.00
Intended COE Rebate Details	
COE Expiry Date:	09 Dec 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$23,568.00
COE Rebate Amount:	\$21,556.00
Total Rebate Amount:	\$38,203.00

The information contained herein is correct as at 16 Oct 2019

OK

RECEIVED
17 DEC 2018



COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following information on this Cover Note is to be read in conjunction with the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : SEE THO WAI YIN
 Period of Insurance : 10 Dec 2018 to 9 Dec 2020
 Engine No. : LHZ C25885
 Chassis No. : WAUZZZ8V8KA028351



Vehicle No. : EN32D
 Cover Note No. : 1800147186
 Endorsement No. :
 Issued Date : 07 Dec 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,500 as "Young and/or Inexperienced Driver Excess" ("YIDEX") if you are of Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability test or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered operative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
 SEE THO WAI YIN - \$1800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Centre Add: 55 Ubi Road 1 Singapore 408689 63962323

For other Approved Reporting Centres/Audited Repairers, please contact our 24-hour accident emergency hotline at +65 6228 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA



If you do not receive your Certificate of Insurance and policy documents within 30 days from the date stated on this cover note, please contact AIG immediately.
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1996 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

DSO4126262
 PREMIUM LEASING -KTL
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Janile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15918

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1246/2019/KK
Date : 15-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Dr See Tho Wai Yin
Address : 75 Namly Avenue
Singapore 267645
Telephone : (HP) +65 98806478
Type of Claim : Own Damage Claims
Policy No. : 1800147186
Vehicle No : **EN 22 D**
Model Code : Audi A3 SB 1.0 TF
Model / Year : 10/12/2018
Engine No : SHZC25885
Chassis No : WAUZZZ8V8KA028351
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Oct-19
Place of Accident : 281 Alexandra Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. EN 22 D

S/n	Nature of Jobs	Estimated Charges	Surveyor's Reccomendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper. Re-organise crash management components. Reinstall all parts removed.	\$ 1,050.00 ✓ 500 ✓	✓
3	To respray front bumper.	\$ 900.00 ✓ 550 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 2,502.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EN 22 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>replaced</i>	\$ 1,698.00 ✓	1358.40
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 170.00 +	}
3	FRONT BUMPER GRILLE - CENTER <i>new</i>	\$ 146.00 +	
4	FRONT BUMPER LOWER CENTER CLOSING ELEMENT <i>new</i>	\$ 270.00 +	
5	FRONT BUMPER CLOSING ELEMENT - RH <i>new</i>	\$ 270.00 +	
6	FRONT BUMPER AIR GUIDE GRILLE - RH <i>new</i>	\$ 171.00 +	
7	SUNDRIES <i>3 items</i>	\$ 200.00 ? X	
TOTAL SPARE PARTS		\$ 2,925.00	
TOTAL LABOUR CHARGES		\$ 2,502.00	
GRAND TOTAL		\$ 5,427.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 16/10/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, O3 pays

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15918

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1246/2019/KK
Date : 15-Oct-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,

3 days - ok - Jy - 04 Dec 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Dr See Tho Wai Yin
Address : 75 Nanyang Avenue
Singapore 267645
Telephone : (HP) +65 98806478
Type of Claim : Own Damage Claims
Policy No. : 1800147186
Vehicle No : **EN 22 D**
Model Code : Audi A3 SB 1.0 TF
Model / Year : 10/12/2018
Engine No : SHZC25885
Chassis No : WAUZZZ8V8KA028351
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Oct-19
Place of Accident : 281 Alexandra Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. EN 22 D

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendations</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper. Re-organise crash management components. Reinstall all parts removed.	\$ 1,050.00	\$ 500.00
3	To respray front bumper.	\$ 900.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 2,502.00	\$ 1,602.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. EN 22 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,698.00	\$ 1,358.40
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER GRILLE - CENTER	\$ 146.00	
4	FRONT BUMPER LOWER CENTER CLOSING ELEMENT	\$ 270.00	
5	FRONT BUMPER CLOSING ELEMENT - RH	\$ 270.00	
6	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 171.00	
7	SUNDRIES	\$ 200.00	
	TOTAL SPARE PARTS	\$ 2,925.00	\$ 1,358.40
	TOTAL LABOUR CHARGES	\$ 2,502.00	\$ 1,602.00
	GRAND TOTAL	\$ 5,427.00	\$ 2,960.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: EN 22 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1246/2019/NH

4th March 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR EN 22 D, Audi A3 SB 1.0 TFSI.

With reference to the above-mentioned vehicle, no. **EN 22 D**, claimant, **Dr. See Tho Wai Yin**, please find the related document per attached.

1. A copy of the Original invoice no. 85014939 – S\$ 1,455.63.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – EN 22 D

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408689
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:54

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014939	Account: A0006 IT 01
	Date : 03/03/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : EN0022D	
	Term : 30	

Regn No: EN0022D (V 40212) Regn Date: 10/12/2018 Mileage: 8721 WIP No.: 15918

Model: A3 SPORTSBACK 1.0 TFSI 8VFANG Chassis: WAUZZZ8V8KA028351 Engine: CH2 C25885 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SNEOSR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK COVER	192.00	1.00	192.00
X	ABV08D7065R GRU	Less: 020%	1.00	1698.00	1,358.40

Parts 1,358.40
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,360.40

7% GST 95.23

Grand Total 1,455.63



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: EN 22 D

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1246/2019/KK
8 Nov 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SB 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V8KA028351
Vehicle Regn No. : EN 22 D
Vehicle Mileage : 8721 KM
Vehicle Owner : Dr. See Tho Wai Yin
Certificate No : 1800147186
Own Damage Excess : S\$ 1,712.00 (Inclusive 7% GST)
Accident Date : 14/10/2019
Place : 281 Alexandra Road
Repair Cost : \$ 1455.63
WIP No. : 15918
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

9.30 am

Date :

9/11/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Oct 2019 17:41		16 Oct 2019 16:49 Edit Adj Rpt	S\$2,960.40 Edit Estimates	S\$2,960.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	SEE THO WAI YIN , ID: S0337013E, Tel: +6598806478, Email: NOEMAIL								
Vehicle Reg. No.:	EN22D	Date of Loss:	14/10/2019 18:00 - :59 [10 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 6150078886SG	Policy/Cover Note No.:	1800147186 (Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 25/10/2019]								
Driver/Custodian:	SEE THO WAI YIN (77 / Male), NRIC: S0337013E, Tel: +6598806478 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> AIG_SG (17/10/2019): Alert - Adj Mandate Approved (S\$3300.00) - EN22D - Claim Handler: Chan, Yoke Shi AIG_SG (17/10/2019): EN22D / OD / 14/10/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*EN22D (6150078886SG)
 OD
 Oct 14 2019 6:00PM
 [SEE THO WAI YIN]
 Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View	View In Browser ▼
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	16/10/19 17:42	Adjuster Immediate Advice	1	Load HTM
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	16/10/19 17:37	General View	1	Load JPG <input checked="" type="checkbox"/>
2	16/10/19 17:37	Chassis Number	1	Load JPG <input checked="" type="checkbox"/>
3	16/10/19 17:37	General View	1	Load JPG <input checked="" type="checkbox"/>
4	16/10/19 17:37	General View	1	Load JPG <input checked="" type="checkbox"/>
5	16/10/19 17:37	General View	1	Load JPG <input checked="" type="checkbox"/>
6	16/10/19 17:37	General View	1	Load JPG <input checked="" type="checkbox"/>
7	16/10/19 17:37	General View	1	Load JPG <input checked="" type="checkbox"/>
8	16/10/19 17:37	General View	1	Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	16/10/19 17:36	Singapore Accident Statement	1	Load PDF
2	16/10/19 17:36	Certificate of Insurance	1	Load PDF
3	16/10/19 17:36	Driver's Driving License	1	Load PDF
4	16/10/19 17:36	ESTIMATE	1	Load PDF
5	17/10/19 14:22	UNDERTAKING & INTERVIEW FORM	1	Load PDF
6	10/03/20 10:37	WORKSHOP INVOICE	1	Load PDF
7	10/03/20 10:38	DISCHARGE VOUCHER	1	Load PDF

Linked Accident Report Documents

			View	View In Browser ▼
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	06/12/19 18:57	Accident Statement	1	Load HTM
2	06/12/19 18:58	Accident Statement	1	Load HTM
3	06/12/19 18:58	Accident Statement	1	Load HTM
4	06/12/19 19:01	Accident Statement	1	Load HTM
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
2	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
3	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
4	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
5	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
6	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
7	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
8	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
9	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>
10	15/10/19 16:26	Accident Photo	1	Load JPG <input checked="" type="checkbox"/>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19018298/AQD3N2
Date: 10/03/2020

REFERENCE

Insured/Claimant: SEE THO WAI YIN Policy No: 1800147186
Date of Loss: 14/10/2019 Nature of Claim: OD Claim No: 6150078886SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **EN22D**
Make & Model: AUDI A3 SPORTBACK, 999cc TFSI S TRONIC (LED) Engine No: CHZC25885
Reg. Date: 10/12/2018 (Man. Year: 2018) Chassis No: WAUZZZ8V8KA028351
Colour: Silver Odometer: 7954 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$98,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,925.00	1,358.40	1,566.60	53.56
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,502.00	1,602.00	900.00	35.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,427.00	2,960.40	2,466.60	45.45
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	3,827.00	1,360.40	2,466.60	64.45
+ GST 7.00/7.00% (S\$)	267.89	95.23	172.66	64.45
Nett Amount (S\$)	4,094.89	1,455.63	2,639.26	64.45

INSPECTION

Date of Assignment: 16/10/2019
Date Inspected: 16/10/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER	Deformed	1,698.00 FS	*1,358.40 FS	
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS	
3	1		*FRONT BUMPER GRILLE-CENTER	Not Necessary	146.00 FS	*- FS	
4	1		*FRONT BUMPER LOWER CENTER CLOSING ELEMENT	Not Necessary	270.00 FS	*- FS	
5	1		*FRONT BUMPER CLOSING ELEMENT-RH	Not Necessary	270.00 FS	*- FS	
6	1		*FRONT BUMPER AIR GUIDE GRILLE-RH	Not Necessary	171.00 FS	*- FS	
7	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS	
					Total Parts (S\$)	2,925.00	1,358.40

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,502.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >