

ASS. REC. BY:

REF: AIG CC3/AIG 19018294/ A2F3N2

Meriman

ASSIGNMENT

From:

Date: 16/10/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SMM3962G

at Workshop m/s Premium
of 55 ubi Road 1

Insured:

Policy No.

Claims No. 40938449895G 17/10/19

Sum Insured: Excess: 284 1600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 1681C

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 09/11/19 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SMM3962G. Yr Regn: 2019 / June

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4 Sedan. cc 1984

Colour:

Black.

A/C: Insured / Std / NI / NA

Sp. Reading:

2318

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU222F41KA052811

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size:

F: 205/60R16-

R: 205/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

D.O.I. 16/10/19

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

Smm 3962G - X

17/10/19 @ 9.30am revert to Victor via Meriman.

17/10/19 @ 10.56am Victor Informed CIA via Meriman.

17/10/19 @ 11.48am Informed TRAY C/A @ Ex \$1600 by email.

20/01/20 @ 5.27pm Confirmed with Mr BOO final fig \$19493.36, 9 days by email.
(Red \$14209.64, 42%)

RECEIVED 09 MAR 2020

Date/Time, File Pass to?

☐

: Preli. Report

1) 09/13 12:00pm

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 9

Resurvey No. of Trip: 1

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

S + RS: SI

Photos

Others

TOTAL

200

11

211

Report Format:

MEP-00

Lump Sum / L.B.E. (\$)

19493.36

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 15 October 2019 3:09 PM
To: 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SMM 3962 G ON 14/10/2019
Attachments: SMM 3962 G - 14102019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 16/10/2019, vehicle is in.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khoo, Kay-Eng

Date: 17 Oct 2019

Preliminary Advice

Vehicle No	: SMM3962G	Accident Date	: 14/10/2019
Make	: AUDI A4	Policy No.	: 1900113415
Assignment Date	: 16/10/2019	Excess	: S\$0.00
Date of Inspection	: 16/10/2019	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,703.00
Revised Amount	:S\$	19,591.00
Check Items (Estimated)	:S\$	6,860.00
Total	:S\$	26,451.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	168,000.00
COE / PARF Rebate	:S\$	75,937.00
Salvage Value	:S\$	
Margin for Repair	:S\$	92,063.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Oct 2019 15:07	Cim Veh Model Changed		[] Merimen Administrator
2	15 Oct 2019 15:07	Cim Created	Reg No: SMM3962G. Policy No: 1900113415. Acct Date: 2019/10/14. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119136785	[I] Merimen Administrator
3	16 Oct 2019 16:34	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
4	16 Oct 2019 16:34	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	16 Oct 2019 16:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	16 Oct 2019 16:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/25	[A] LEE SU THING
7	16 Oct 2019 16:34	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	16 Oct 2019 16:34	Cim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	16 Oct 2019 16:34	Cim Veh Model Changed	(202153) AUDI A4 2.0 TFSI QU S-TRONIC (A).	[A] LEE SU THING
10	16 Oct 2019 16:35	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	16 Oct 2019 17:49	Adj Rpt Initiated		[A] SHIAU CHAN
12	16 Oct 2019 17:49	Cim Dtl Modified	JPJ Reg. Date: -> 2019/06/27.	[A] SHIAU CHAN
13	16 Oct 2019 17:49	Cim Details Notified		[A] SHIAU CHAN
14	17 Oct 2019 09:30	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/10/25	[A] SHIAU CHAN
15	17 Oct 2019 09:30	Adj Mandate Request	Cur.Reg:26451.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	17 Oct 2019 10:01	Cim Registration Modified	Init.Est.:->5,000 - 6,000. Excess: -> 1600.00. 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Nadaraja, Deeban
17	17 Oct 2019 10:01	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	17 Oct 2019 10:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/25. Mandate Remarks: Front number plate damage photos? Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	17 Oct 2019 10:56	Adj Mandate Set	Approved:19591.00:Front number plate damage photos? Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2315396	16 Oct 2019 17:49:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMM3962G		11.77

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 20 February 2020 5:22 PM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SMM3962G - OD AIG - SURVEYED 16 OCT 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$19,493.36 before excess \$1,600.00 & GST and 9 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 26 December 2019 4:28 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SMM3962G - OD AIG - SURVEYED 16 OCT 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$19,493.36 @ 9days exclude 2 Sundays and 1 PH.

Your early closure is well appreciated.

Best regards - jlb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 17 October 2019 11:48 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SMM 3962 G ON 14/10/2019

Dear TRoy,

As instructed by our client, please proceed to repair the insured vehicle **SMM 3962G (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 16 October 2019 2:38 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMM 3962 G ON 14/10/2019

Dear all,

Survey was carried up by Adrian just now afternoon. Herein attached the estimate repair with marking for your reference. Kindly assist to advise who is the case handler for this mentioned case and update us the claims status. Please do take note that vehicle is in our compound.

Thanks

Best Regards,

Troy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	879I
Vehicle Details	
Vehicle No.:	SMM3962G
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2019
Engine No.:	CVK078858
Chassis No.:	WAUZZZF41KA052811
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,718.00
Original Registration Date:	27 Jun 2019
First Registration Date:	27 Jun 2019
Transfer Count:	0
Actual ARF Paid:	\$39,206.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jun 2029
PARF Rebate Amount:	\$29,404.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jun 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$52,410.00
COE Rebate Amount:	\$46,533.00
Total Rebate Amount:	\$75,937.00

The information contained herein is correct as at 16 Oct 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHIN SZE CHIANG (CHEN SIQIANG)
Period of Insurance : 27 Jun 2019 To 26 Jun 2021
Engine No. : CVK 078858
Chassis No. : WAUZZZF41KA052811

Vehicle No. : SMM3962G
Policy No. : 1900113415
Endorsement No. :
Issued Date : 28 Jun 2019

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2019
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHIN SZE CHIANG (CHEN SIQIANG) - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125223

PREMIUM LEASING - SH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

She Han Yee Loh



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Chin See Chiang
VEHICLE NUMBER : SMM 2962 G
DATE/ TIME OF ACCIDENT : 14 OCT 2019 / 823 pm
PLACE OF ACCIDENT : Junction of Tampines Rd in Hengong Ave 1
THIRD PARTY VEHICLE (IF ANY) : SMA SMT 7323R

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

From home to Kovan market

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Side swipe between my car and 3rd party vehicle.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

[Signature]

NAME:

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Chin Sue Chiang, (NRIC No. S88791), hereby confirm that the Singapore Accident Statement lodged by me on 15 Oct 2019 at 1105 hours pertaining to the accident involving motor car Reg. No: SMM 3962 G, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Chin Sue Chiang

Nric No.

:

S88791

Date

:

15 Oct 2019

Signature

:



Name of Policyholder

:

As above

Nric No.

:

As above

Date

:

As above

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15891

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1247/2019/KK
Date	:	15-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Chin Sze Chiang
Address	:	24 Glasgow Road #02-07 Singapore 549340
Telephone	:	(HP) +65 93689035
Type of Claim	:	Own Damage Claims
Policy No.	:	1900113415
Vehicle No	:	SMM 3962 G
Model Code	:	Audi A4 SEDAN 2.0 TFSI
Model / Year	:	27/6/2019
Engine No	:	CVK 078858
Chassis No	:	WAUZZZF41KA052811
Mileage	:	
Date In	:	15-Oct-19
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-Oct-19
Place of Accident	:	87 Tampines Road Towards Upper Serangoon Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMM 3962 D

S/n	Nature of Jobs	Estimated Charges	Surveyor's Reccomendations
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To remove and reinstall aircond condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00 ? ✓	
3	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ 5,250.00	1750 Without Lock Carrier 3000 With Lock Carrier
4	To respray front bumper, bonnet and lhs front fender.	\$ 3,000.00 165? ✓	
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 10,122.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>Distorted</i>	\$ 1,999.00	✓ 1594.20
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 531.00	X
3	FRONT BUMPER SECURING STRIP <i>new</i>	\$ 32.00	✓
4	FRONT BUMPER GRILLE - CENTER <i>new</i>	\$ 178.00	X
5	FRONT BUMPER LOWER CENTER CLOSING ELEMENT	\$ 191.00	X 152.40 ✓
6	FRONT BUMPER AIR GUIDE - LH <i>missing</i>	\$ 56.00	✓ 44.40
7	RADIATOR GRILLE <i>cut</i>	\$ 1,227.00	✓ 981.60
8	FRONT BUMPER AIR GUIDE GRILLE - LH <i>Def</i>	\$ 123.00	✓ 98
9	FRONT BUMPER FOAM FILLER PIECE <i>cracked.</i>	\$ 113.00	✓ 90.40 ✓
10	FRONT BUMPER CARRIER <i>Not new</i>	\$ 733.00	✓ X
11	FRONT BUMPER TOP COVER <i>new</i>	\$ 116.00	✓
12	FRONT BUMPER GUIDE SECTION - LH <i>Def</i>	\$ 33.00	✓ 26.08
13	FRONT BUMPER BRACKET - LH <i>new</i>	\$ 207.00	✓ X
14	FRONT BUMPER LOCK CARRIER <i>cracked</i>	\$ 125.00	✓ 100 ✓
15	FRONT BUMPER BRACKET SUPPORT - LH/RH <i>new</i>	\$ 52.00	✓ X
16	FRONT BUMPER SENSOR <i>Def.</i>	2 \$ 924.00	✓ 184.80 ✓
17	FRONT BUMPER SENSOR SEAL RING <i>new</i>	4 \$ 48.00	✓ X
18	FRONT BUMPER WIRING SET <i>new</i>	\$ 470.00	✓
19	HIGH TONE HORN - LH <i>Not new</i>	\$ 37.00	✓ X
20	HIGH TONE HORN BRACKT - LH <i>Not new</i>	\$ 26.00	✓ X
SUB TOTAL SPARE PARTS		\$ 7,221.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
21	FRONT FENDER - LH <i>Disturbed</i>	\$ 700.00 ✓	591.60
22	FRONT FENDER ATTACHMENT PARTS <i>Not new</i>	\$ 183.00 ? X	
23	FRONT FENDER CLOSING ELEMENT - LH <i>Dist</i>	\$ 45.00 ✓	36
24	FRONT FENDER BRACKET - LH <i>Dist</i>	\$ 32.00 ✓	25.20
25	FRONT FENDER END PLATE - LH <i>Not new</i>	\$ 45.00 ? X	
26	FRONT FENDER BRACKET - REAR <i>Not new</i>	\$ 29.00 ? X	
27	FRONT FENDER BRACE - LH <i>Bent</i>	\$ 107.00 ✓	85.40
28	FRONT WHEEL HOUSING LINER - LH <i>Not new</i>	\$ 223.00 ? X	
29	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Not new</i>	\$ 221.00 ? X	
30	FRONT WHEEL SPOILER <i>For</i>	\$ 66.00 ?	52.32 ✓
31	FRONT WHEEL SPOLER END PLATE - LH <i>Not new</i>	\$ 32.00 ? X	
32	STONE CHIP GUARD - LH <i>me</i>	\$ 46.00 ✓	36.64
33	BONNET <i>Dented</i>	\$ 2,554.00 ✓	2043.20
34	BONNET ATTACHMENT PARTS <i>Not new</i>	\$ 373.00 ? X	
35	BONNET IMPACT PROTECTION - CENTER/LH/RH <i>Build</i>	\$ 75.00 ?	39.68 ✓
36	FRONT FENDER LEDGE COVER OUTER - LH <i>Not new</i>	\$ 56.00 ? X	
37	FRONT FENDER LEDGE COVER INNER - LH <i>Sold</i>	\$ 28.00 ✓	22.24
38	FRONT FENDER LEDGE COVER SHORT - LH <i>Not new</i>	\$ 21.00 ? X	
39	GAS FILLED STRUT <i>3 new</i>	\$ 109.00 +	
40	BONNET SAFETY CATCH - LH	\$ 46.00 +	
SUB TOTAL SPARE PARTS		\$ 4,991.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
41	BONNET LID LOCK	\$ 196.00	+
42	BONNET BOWDEN CABLE - CENTER	\$ 53.00	+
43	BONNET RELEASE CABLE	\$ 53.00	+
44	BONNET RELEASE LEVER	\$ 12.00	+
45	BONNET LID LOCK CABLE	\$ 67.00	X
46	LED HEADLIGHT - LH	\$ 7,087.00	✓ 549.60
47	HEADLIGHT POWER MODULE	\$ 716.00	+
48	HEADLIGHT CONTROL SYSTEM	\$ 685.00	+
49	HEADLIGHT DRAIN HOSE - LH	\$ 32.00	+
50	HEADLIGHT OUTER COMPENSATING PIECE	\$ 36.00	+
51	HEADLIGHT INNER COMPENSATING PIECE	\$ 39.00	+
52	FRONT LIFT CYLINDER	\$ 192.00	✓ 153.20
53	CORRUGATED PIPE	\$ 83.00	? X
54	LOCK CARRIER COOLANT RADIATOR	\$ 928.00	? 742 ✓
55	RADIATOR PRESSURE PIPE		+
56	RADIATOR OUTER AIR GUIDE - LH	\$ 25.00	+
57	RADIATOR INNER AIR GUIDE - LH	\$ 11.00	+
58	RADIATOR AIR GUIDE - UPPER	\$ 15.00	+
59	RADIATOR AIR GUIDE - LOWER	\$ 19.00	+
60	SIGN 'CAUTION'	\$ 13.00	X
SUB TOTAL SPARE PARTS		\$ 10,262.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
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Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
61	AIR CONDITIONER STICKER <i>NEC</i>	\$ 7.00	<i>X</i>
62	READY-MIX COOLANT <i>NEC</i>	4 \$ 660.00	<i>? 131.84 ✓</i>
63	FRONT NO PLATE <i>NEC</i>	S/N \$ 40.00	<i>✓</i>
64	SUNDRIES <i>NEC</i>	\$ 400.00	<i>? 57.36 ✓</i>
TOTAL SPARE PARTS		: \$ 23,581.00	
TOTAL LABOUR CHARGES		\$ 10,122.00	
GRAND TOTAL		\$ 33,703.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :

Surveyed Date :

Authorised Date :

Excess Cost :

Liability :

Remarks :

Adrian Lij
16/10/19

Not Authorised Without Lock 06 Days
Carrier
with Lock 09 Days
Carrier

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after survey handling
- To display damaged parts during resurvey
- Parts provided subject to confirmation
- Third party settlement on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplemental work must be resurveyed and is subject to the approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15891

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1247/2019/KK
Date : 15-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

9 days exclude 2 Sundays 1 PH

/b 26 Dec 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Chin Sze Chiang
Address : 24 Glasgow Road
#02-07
Singapore 549340
Telephone : (HP) +65 93689035
Type of Claim : Own Damage Claims
Policy No. : 1900113415
Vehicle No : **SMM 3962 G**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : 27/6/2019
Engine No : CVK 078858
Chassis No : WAUZZZF41KA052811
Mileage :
Date In : 15-Oct-19
Estimated By : Johnny Boo / Allan Wu
Accident Date : 14-Oct-19
Place of Accident : 87 Tampines Road Towards Upper Serangoon Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMM 3962 D

S/n	Nature of Jobs		Estimated Charges	Surveyor's Reccomendations
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To remove and reinstall aircond condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,200.00	\$ 1,200.00
3	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$	5,250.00	\$ 3,000.00
4	To respray front bumper, bonnet and lhs front fender.	\$	3,000.00	\$ 1,650.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 10,122.00</u>	<u>\$ 6,522.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remarks</u>
1	FRONT BUMPER	\$ 1,999.00	\$ 1,599.20
2	FRONT BUMPER FIXING PARTS	\$ 531.00	
3	FRONT BUMPER SECURING STRIP	\$ 32.00	
4	FRONT BUMPER GRILLE - CENTER	\$ 178.00	
5	FRONT BUMPER LOWER CENTER CLOSING ELEMENT	\$ 191.00	\$ 152.40
6	FRONT BUMPER AIR GUIDE - LH	\$ 56.00	\$ 44.40
7	RADIATOR GRILLE	\$ 1,227.00	\$ 981.60
8	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 123.00	\$ 98.00
9	FRONT BUMPER FOAM FILLER PIECE	\$ 113.00	\$ 90.40
10	FRONT BUMPER CARRIER	\$ 733.00	
11	FRONT BUMPER TOP COVER	\$ 116.00	
12	FRONT BUMPER GUIDE SECTION - LH	\$ 33.00	\$ 26.08
13	FRONT BUMPER BRACKET - LH	\$ 207.00	
14	FRONT BUMPER LOCK CARRIER	\$ 125.00	\$ 100.00
15	FRONT BUMPER BRACKET SUPPORT - LH/RH	\$ 52.00	
16	FRONT BUMPER SENSOR	2 \$ 924.00	\$ 184.80
17	FRONT BUMPER SENSOR SEAL RING	4 \$ 48.00	
18	FRONT BUMPER WIRING SET	\$ 470.00	
19	HIGN TONE HORN - LH	\$ 37.00	
20	HIGH TONE HORN BRACKT - LH	\$ 26.00	
SUB TOTAL SPARE PARTS		\$ 7,221.00	\$ 3,276.88

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
			\$ 3,276.88
21	FRONT FENDER - LH	\$ 700.00	\$ 559.60
22	FRONT FENDER ATTACHMENT PARTS	\$ 183.00	
23	FRONT FENDER CLOSING ELEMENT - LH	\$ 45.00	\$ 36.00
24	FRONT FENDER BRACKET - LH	\$ 32.00	\$ 25.20
25	FRONT FENDER END PLATE - LH	\$ 45.00	
26	FRONT FENDER BRACKET - REAR	\$ 29.00	
27	FRONT FENDER BRACE - LH	\$ 107.00	\$ 85.60
28	FRONT WHEEL HOUSING LINER - LH	\$ 223.00	
29	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 221.00	
30	FRONT WHEEL SPOILER	\$ 66.00	\$ 52.32
31	FRONT WHEEL SPOLER END PLATE - LH	\$ 32.00	
32	STONE CHIP GUARD - LH	\$ 46.00	\$ 36.64
33	BONNET	\$ 2,554.00	\$ 2,043.20
34	BONNET ATTACHMENT PARTS	\$ 373.00	
35	BONNET IMPACT PROTECTION - CENTER/LH/RH	\$ 75.00	\$ 39.68
36	FRONT FENDER LEDGE COVER OUTER - LH	\$ 56.00	
37	FRONT FENDER LEDGE COVER INNER - LH	\$ 28.00	\$ 22.24
38	FRONT FENDER LEDGE COVER SHORT - LH	\$ 21.00	
39	GAS FILLED STRUT	\$ 109.00	
40	BONNET SAFETY CATCH - LH	\$ 46.00	
	SUB TOTAL SPARE PARTS	\$ 4,991.00	\$ 6,177.36

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remarks</u>
			\$ 6,177.36
	<i>c/f</i>		
41	BONNET LID LOCK	\$ 196.00	
42	BONNET BOWDEN CABLE - CENTER	\$ 53.00	
43	BONNET RELEASE CABLE	\$ 53.00	
44	BONNET RELEASE LEVER	\$ 12.00	
45	BONNET LID LOCK CABLE	\$ 67.00	
46	LED HEADLIGHT - LH	\$ 7,087.00	\$ 5,669.60
47	HEADLIGHT POWER MODULE	\$ 716.00	
48	HEADLIGHT CONTROL SYSTEM	\$ 685.00	
49	HEADLIGHT DRAIN HOSE - LH	\$ 32.00	
50	HEADLIGHT OUTER COMPENSATING PIECE	\$ 36.00	
51	HEADLIGHT INNER COMPENSATING PIECE	\$ 39.00	
52	FRONT LIFT CYLINDER	\$ 192.00	\$ 153.20
53	CORRUGATED PIPE	\$ 83.00	
54	LOCK CARRIER COOLANT RADIATOR	\$ 928.00	\$ 742.00
55	RADIATOR PRESSURE PIPE		
56	RADIATOR OUTER AIR GUIDE - LH	\$ 25.00	
57	RADIATOR INNER AIR GUIDE - LH	\$ 11.00	
58	RADIATOR AIR GUIDE - UPPER	\$ 15.00	
59	RADIATOR AIR GUIDE - LOWER	\$ 19.00	
60	SIGN 'CAUTION'	\$ 13.00	
	SUB TOTAL SPARE PARTS	\$ 10,262.00	\$ 12,742.16

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMM 3962 D

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remarks
				\$ 12,742.16
61	AIR CONDITIONER STICKER		\$ 7.00	
62	READY-MIX COOLANT	4	\$ 660.00	\$ 131.84
63	FRONT NO PLATE	S/N	\$ 40.00	\$ 40.00
64	SUNDRIES		\$ 400.00	\$ 57.36
	TOTAL SPARE PARTS	:	\$ 23,581.00	\$ 12,971.36
	TOTAL LABOUR CHARGES		\$ 10,122.00	\$ 6,522.00
	GRAND TOTAL		\$ 33,703.00	\$ 19,493.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMM 3962 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1247/2019/NH

4th March 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMM 3962 G, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMM 3962 G**, claimant, **Mr. Chin Sze Chiang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014935 – S\$ 19,145.90.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMM 3962 G

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:09

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice No: 85014935

Date : 03/03/2020

Order : SMM3962G

Term : 30

Account: A0006 (T 0)

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No: SMM3962G (V 41868)

Regn Date: 27/06/2019

Mileage: 3236

WIP No.: 15891

Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,

Chassis: WAUZZZF41KA052811

Engine: CVK 078858

Dept: U

You have been assisted by :- UB-Tony Foong

(33)

		Details	Qty	Unit Price	Amount	
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00	
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00	
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHT.HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00	
S	BODYWORK	M: TO REMOVE AND REINSTALL AIRCON CONDENSER, RADIATOR AND ADDITIONAL RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS	1200.00	1.00	1,200.00	
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER,BONNET AND LHS HEADLIGHT. TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	3000.00	1.00	3,000.00	
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,BONNET AND LHS FRONT FENDER	1650.00	1.00	1,650.00	
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00	
X	A8W0807065D GRU	(SK)COVER	Less 020%	1.00	1999.00	1,599.20
X	A8W0807611	PLATE(SHARE) AP	Less 020%	1.00	190.50	152.40
X	A8W0121763	AIR DUCT	Less 020%	1.00	55.50	44.40
X	A8W0853651A 3FZ	GRILLE	Less 020%	1.00	1227.00	981.60
X	A8W0807681B 9B9	GRILL	Less 020%	1.00	122.50	98.00
X	A8W0807550A	FOAM INSER(LAST) AP	Less 020%	1.00	113.00	90.40
X	A8W0807283	GUIDE	Less 020%	1.00	32.60	26.08
X	A8W0807771	BRACKET AP	Less 020%	1.00	125.00	100.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 11:09

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014935 Date : 03/03/2020 Order : SMM3962G Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMM3962G (V 41868)	Regn Date: 27/06/2019	Mileage: 3236	WIP No.: 15891
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,	Chassis: WAUZZZF41KA052811	Engine: CVK 078858	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
X	A5Q0919275B GRU	Sensor(SHARE) AP	Less 020%	1.00	231.00
X	A8W0821105A	FENDER	Less 020%	1.00	699.50
X	A8W0821091	PLATE	Less 020%	1.00	45.00
X	A8W0821467	BRACKET	Less 020%	1.00	31.50
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00
X	A8W0821135C	SUPPORT	Less 020%	1.00	107.00
X	A8W0853823B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	A8W0823029A	HOOD	Less 020%	1.00	2554.00
X	A8W0823124	PROTECTION AP	Less 020%	1.00	24.70
X	A8W0823125	(SK) PROTECTION AP	Less 020%	1.00	24.90
X	A8W0820581C	COVER	Less 020%	1.00	27.80
X	A8W0941773A	HEADLIGHT(LAST)	Less 020%	1.00	7087.00
X	A8W0955101A	CYLINDER	Less 020%	1.00	191.50
X	A8W0805594	CARRIER AP	Less 020%	1.00	927.50
X	AG 12E040M2	COOLANT -25°C AP	Less 020%	4.00	41.20
X	A8W0853887L	007494/(V) (SK) SPOILE	Less 020%	1.00	65.40
X	A8Z0820535A	TEMP.SENS.	Less 020%	1.00	53.70

Parts 12,931.36
Labour 0.00
Sublet 6,562.00
Menus 0.00
Lubricant 0.00

Sub-Total 17,893.36

7% GST 1,252.54

Grand Total 19,145.90



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMM 3962 G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1247/2019/TG
29 October 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0 TFSI 8W
Vehicle Chassis No. : WAUZZZF41KA052811
Vehicle Regn No. : SMM 3962 G
Vehicle Mileage : 2318 KM
Vehicle Owner : Mr. Chin Sze Chiang
Certificate No : 1900113415
Own Damage Excess : S\$ 1,712.00 (Inclusive 7% GST)
Accident Date : 14/10/2019
Place : 87 Tampines Road towards Upper Serangoon Road
Repair Cost : S 19,145.90
WIP No. : 15891
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 5.45 pm
Date : 2 Nov 2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2019 17:49		16 Oct 2019 16:34 Edit Adj Rpt	S\$19,493.36 Edit Estimates	S\$19,493.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: **CHIN SZE CHIANG**, ID: S7218879I, Tel: +6596389035, Email: ERICCHINSC@GMAIL.COM

Vehicle Reg. No.: SMM3962G	Date of Loss: 14/10/2019 00:00 - :59 [3 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type: OD / 4093844989SG	Policy/Cover Note No.: (Comprehensive)
	Excess: S\$1,600.00

Repairer: **Premium Automobiles Pte Ltd (UBI)** 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911

Handling Insurer: **AIG Asia Pacific Insurance Pte. Ltd. (SG)** - Tel: 65-6419-3000 ... [Handled by **Nadaraja, Deeban**]
Deebanalnadaraja.Nadaraja@aig.com

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [Final Rpt due 25/10/2019]

Driver/Custodian: **CHIN SZE CHIANG** (47 / Male) , NRIC: S7218879I, Tel: +6596389035 Email: ERICCHINSC@GMAIL.COM

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (17/10/2019): Alert - Adj Mandate Approved (S\$19591.00) - SMM3962G - Claim Handler: Nadaraja, ...
- AIG_SG (17/10/2019): SMM3962G / OD / 14/10/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMM3962G (4093844989SG)
OD**

**Oct 14 2019 12:00AM
[CHIN SZE CHIANG]
Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser ▾		
Assessment Reports															1 per page ▾			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	17/10/19 09:30		Adjuster Immediate Advice												1	Load HTM				
															3 per page ▾			☒		
Photos/Images															3 per page ▾			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	17/10/19 09:11		General View												1	Load JPG		☒		
2	17/10/19 09:11		Chassis Number												1	Load JPG		☒		
3	17/10/19 09:11		General View												1	Load JPG		☒		
4	17/10/19 09:11		General View												1	Load JPG		☒		
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Assessment Reports			1 per page	☒
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/10/19 09:10	Singapore Accident Statement	Load PDF	
2	17/10/19 09:10	Certificate of Insurance	Load PDF	
3	17/10/19 09:10	Driver's Driving License	Load PDF	
4	17/10/19 09:10	UNDERTAKING & INTERVIEW FORM	Load PDF	
5	17/10/19 09:10	ESTIMATE	Load PDF	
6	12/03/20 09:15	WORKSHOP INVOICE	Load PDF	
7	12/03/20 09:15	DISCHARGE VOUCHER	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:01	Accident Statement	Load HTM	
2	06/12/19 19:01	Accident Statement	Load HTM	
3	06/12/19 19:03	Accident Statement	Load HTM	
4	06/12/19 19:04	Accident Statement	Load HTM	

Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/10/19 14:56	Accident Photo	Load JPG	☒
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1	15/10/19 15:05	Sketch Plan	 Load JPG	✓
2	15/10/19 15:05	Sketch Plan #2	 Load JPG	✓

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19018294/AQF3N2
Date: 12/03/2020

REFERENCE

Insured/Claimant: CHIN SZE CHIANG Policy No:
Date of Loss: 14/10/2019 Nature of Claim: OD Claim No: 4093844989SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMM3962G Engine No: CVK078858
Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A) Chassis No: WAUZZZF41KA052811
Reg. Date: 27/06/2019 (Man. Year: 2019) Odometer: 2318 km
Colour: Black
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$168,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	23,581.00	12,971.36	10,609.64	44.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,122.00	6,522.00	3,600.00	35.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	33,703.00	19,493.36	14,209.64	42.16
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	32,103.00	17,893.36	14,209.64	44.26
+ GST 7.00/7.00% (S\$)	2,247.21	1,252.54	994.67	44.26
Nett Amount (S\$)	34,350.21	19,145.90	15,204.31	44.26

INSPECTION

Date of Assignment: 16/10/2019
Date Inspected: 16/10/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 9.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Distorted	1,999.00 FS	*1,599.20 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	531.00 FS	*- FS
3	1	*FRONT BUMPER SECURING STRIP	Not Necessary	32.00 FS	*- FS
4	1	*FRONT BUMPER GRILLE-CENTER	Not Necessary	178.00 FS	*- FS
5	1	*FRONT BUMPER LOWER CENTER CLOSING ELEMENT	Necessary	191.00 FS	*152.40 FS
6	1	*FRONT BUMPER AIR GUIDE-LH	Missing	56.00 FS	*44.40 FS
7	1	*RADIATOR GRILLE	Cut	1,227.00 FS	*981.60 FS
8	1	*FRONT BUMPER AIR GUIDE GRILLE-LH	Damaged	123.00 FS	*98.00 FS
9	1	*FRONT BUMPER FOAM FILLER PIECE	Cracked	113.00 FS	*90.40 FS
10	1	*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
11	1	*FRONT BUMPER TOP COVER	Not Necessary	116.00 FS	*- FS
12	1	*FRONT BUMPER GUIDE SECTION-LH	Damaged	33.00 FS	*26.08 FS
13	1	*FRONT BUMPER BRACKET-LH	Not Necessary	207.00 FS	*- FS
14	1	*FRONT BUMPER LOCK CARRIER	Cracked	125.00 FS	*100.00 FS
15	2	*FRONT BUMPER BRACKET SUPPORT-LH/RH	Not Necessary	52.00 FS	*- FS
16	2	*FRONT BUMPER SENSOR	Damaged	924.00 FS	*184.80 FS
17	4	*FRONT BUMPER SENSOR SEAL RING	Not Necessary	48.00 FS	*- FS
18	1	*FRONT BUMPER WIRING SET	Not Necessary	470.00 FS	*- FS
19	1	*HIGH TONE HORN-LH	Not Necessary	37.00 FS	*- FS
20	1	*HIGH TONE HORN BRACKET-LH	Not Necessary	26.00 FS	*- FS
21	1	*FRONT FENDER-LH	Distorted	700.00 FS	*559.60 FS
22	1	*FRONT FENDER ATTACHMENT PARTS	Not Necessary	183.00 FS	*- FS
23	1	*FRONT FENDER CLOSING ELEMENT-LH	Damaged	45.00 FS	*36.00 FS
24	1	*FRONT FENDER BRACKET-LH	Damaged	32.00 FS	*25.20 FS
25	1	*FRONT FENDER END PLATE-LH	Not Necessary	45.00 FS	*- FS
26	1	*FRONT FENDER BRACKET-REAR	Not Necessary	29.00 FS	*- FS
27	1	*FRONT FENDER BRACE-LH	Bent	107.00 FS	*85.60 FS
28	1	*FRONT WHEEL HOUSING LINER-LH	Not Necessary	223.00 FS	*- FS
29	1	*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	221.00 FS	*- FS
30	1	*FRONT WHEEL SPOILER	Torn	66.00 FS	*52.32 FS
31	1	*FRONT WHEEL SPOILER END PLATE-LH	Not Necessary	32.00 FS	*- FS
32	1	*STONE CHIP GUARD-LH	Necessary	46.00 FS	*36.64 FS
33	1	*BONNET	Dented	2,554.00 FS	*2,043.20 FS
34	1	*BONNET ATTACHMENT PARTS	Not Necessary	373.00 FS	*- FS
35	1	*BONNET IMPACT PROTECTION-CENTER/LH/RH	Cracked	75.00 FS	*39.68 FS
36	1	*FRONT FENDER LEDGE COVER OUTER-LH	Not Necessary	56.00 FS	*- FS
37	1	*FRONT FENDER LEDGE COVER INNER-LH	Deformed	28.00 FS	*22.24 FS
38	1	*FRONT FENDER LEDGE COVER SHORT-LH	Not Necessary	21.00 FS	*- FS
39	1	*GAS FILLED STRUT	Not Necessary	109.00 FS	*- FS
40	1	*BONNET SAFETY CATCH-LH	Not Necessary	46.00 FS	*- FS
41	1	*BONNET LID LOCK	Not Necessary	196.00 FS	*- FS
42	1	*BONNET BOWDEN CABLE-CENTER	Not Necessary	53.00 FS	*- FS
43	1	*BONNET RELEASE CABLE	Not Necessary	53.00 FS	*- FS
44	1	*BONNET RELEASE LEVER	Not Necessary	12.00 FS	*- FS
45	1	*BONNET LID LOCK CABLE	Not Necessary	67.00 FS	*- FS
46	1	*LED HEADLIGHT-LH	Cracked	7,087.00 FS	*5,669.60 FS
47	1	*HEADLIGHT POWER MODULE	Not Necessary	716.00 FS	*- FS
48	1	*HEADLIGHT CONTROL SYSTEM	Not Necessary	685.00 FS	*- FS
49	1	*HEADLIGHT DRAIN HOSE-LH	Not Necessary	32.00 FS	*- FS
50	1	*HEADLIGHT OUTER COMPENSATING PIECE	Not Necessary	36.00 FS	*- FS
51	1	*HEADLIGHT INNER COMPENSATING PIECE	Not Necessary	39.00 FS	*- FS
52	1	*FRONT LIFT CYLINDER	Damaged	192.00 FS	*153.20 FS
53	1	*CORRUGATED PIPE	Not Necessary	83.00 FS	*- FS
54	1	*LOCK CARRIER COOLANT RADIATOR	Cracked	928.00 FS	*742.00 FS
55	1	*RADIATOR PRESSURE PIPE (NPA)	Not Necessary	0.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
56	1		*RADIATOR OUTER AIR GUIDE-LH	Not Necessary	25.00 FS	*- FS
57	1		*RADIATOR INNER AIR GUIDE-LH	Not Necessary	11.00 FS	*- FS
58	1		*RADIATOR AIR GUIDE-UPPER	Not Necessary	15.00 FS	*- FS
59	1		*RADIATOR AIR GUIDE-LOWER	Not Necessary	19.00 FS	*- FS
60	1		*SIGN CAUTION	Not Necessary	13.00 FS	*- FS
61	1		*AIR CONDITIONER STICKER	Not Necessary	7.00 FS	*- FS
62	4		*READY-MIX COOLANT	Necessary	660.00 FS	*131.84 FS
63	1		*FRONT NO PLATE	Necessary	40.00 FS	*40.00 FS
64	1		*SUNDRIES	Necessary	400.00 FS	*57.36 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					23,581.00	12,971.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE AND REINSTALL AIRCOND CONDENSER,RADIATOR AND ADDITIONAL RADIATOR.CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS	New	1,200.00	1,200.00
3	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS HEADLIGHT.TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	5,250.00	3,000.00
4	TO RESPRAY FRONT BUMPER,BONNET AND LHS FRONT FENDER	New	3,000.00	1,650.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			10,122.00	6,522.00

Report was unsubmitted during this print-out.

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