

AUS. REC. BY:

REF:

CS/CT21908290/Avd3n2

Special Instruction:

Singer: AdrianASSIGNMENT (Office)From (Person): Irene Tay of CTI Date/Time: 16/10/19 @ 10:59am

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: 8MM23182 Insured: GBC 9041Hat Workshop m/s premium Tel: 8768 9911of 55 ubi Road 1Policy No: DMCVSN 30428019011 Claim No: SNM19D20482702

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 11/10/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 11:11am 16/10/19 Person Contacted: Gzuwan Vehicle IN / OUT

Date/Time	Action/Instruction
	<u>John/18</u>
	<u>GBC 9041H X</u>
	<u>8mm 23182 X</u>
<u>3/12/19</u>	<u>Final fig \$3580 confirmed by email (Ref 227, 391)</u>

ASSIGNMENT

220

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	
Main	24 Oct 2019		06 Dec 2019 09:53 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	
Main Claimant:	LING KHING HOOI
Vehicle Reg. No.:	SMM2318Z
Claim Type:	TP / SNM19D204827C02
Vehicle Reg. No. (Insured):	GBC9041H
Date of Loss:	11/10/2019 16:00 - :59
Policy/Cover Note No.:	DMCVSN30428019011
Policy No. (Claimant):	
Excess:	S\$0.00
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]	
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/12/2019]	
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 6 December 2019 9:51 AM
To: Chong Boon Sen; SUR; Irene Tay (irene.tay@sg.cntaiping.com); Claims Dept of CTI
Subject: RE: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Irene,

Refer to your email dated 16.10.2019.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 6 December 2019 9:43 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Veron,

This one actually merimen assigned to STA.

Not sure if should check with Irene who to assign to?

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, December 5, 2019 9:45 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: FW: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Boon Sen,

Kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 3 December 2019 5:13 PM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: SUR <sur@lkkauto.com>; boonsen.chong (boonsen.chong@sg.cntaiping.com)

<boonsen.chong@sg.cntaiping.com>; 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Irene,

Kindly create claim in merimen

WORKSHOP DETAILS

PREMIUM AUTOMOBILES PTE LTD

55 UBI ROAD 1

SINGAPORE 408699

MAKE AND MODEL

AUDI A3 SB

2019, 999 cc

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 16 October 2019 12:52 PM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Wednesday, 16 October 2019 10:59 AM

To: Asher Sng (LKK Auto) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear LKK,

Please send your surveyor to survey this vehicle now.

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, October 16, 2019 10:51 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Hi Irene,

As requested. Here are the email correspondence.

FYI, we always practice to survey the vehicle first even liability not clear or your insured non reporting.
Please arrange surveyor to come now or we will need to do paper survey

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 October 2019 10:53 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;

claims@premiumauto.com.sg

Subject: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Irene,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 15 October, 2019 9:31 AM

To: claims@premiumauto.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 12 October 2019 11:50 AM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey on 16/10/2019, Wednesday, 9am.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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on the road.

The new Audi A8.



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www.avg.com

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 16 October 2019 10:59 AM
To: Asher Sng (LKK Auto); assignments
Subject: FW: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019
Attachments: FW: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z A... (1.18 MB)

Dear LKK,

Please send your surveyor to survey this vehicle now.

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, October 16, 2019 10:51 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Hi Irene,

As requested. Here are the email correspondence.

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Thank you.

Best Regards,

Ezuwan Huzaini

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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Sent: Tuesday, 15 October 2019 10:53 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;
claims@premiumauto.com.sg

Subject: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Irene,

Fya

Regards,

Claims Department

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T: (65) 63896116 | F: (65) 62247175

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Cc: 'Claims' <claims@premiumauto.com.sg>

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Best Regards,

Syafiq

Claims Admin Assistant

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55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
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To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear All,

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We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey on 16/10/2019, Wednesday, 9am.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 14 October 2019 3:49 PM
To: claims@premiumauto.com.sg
Cc: claims@premiumauto.com.sg
Subject: FW: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019
Attachments: SMM 2318 Z - 11102019.PDF

Dear Sir/Mdm,

We refer to the above matter and your email below.

I have just spoken to our insured to do reporting by this week.

We are unable to commit on liability till we vet thru our insured version.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI
Sent: Monday, October 14, 2019 2:43 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; claims@premiumauto.com.sg
Subject: OUR REF: SNM19D204827-GBC9041H-THP - ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear Irene,

Please conduct PRS for SMM2318Z.

Note : officer in charge – Irene Tay 63896192.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, October 12, 2019 11:50 AM

To: Claims Dept of CTI

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SMM 2318 Z AND YOUR INSURED GBC 9041 H DATED ON 11/10/2019

Dear All,

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We will forward you the estimate once is available.

Kindly arrange the survey on 16/10/2019, Wednesday, 9am.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	927A
Vehicle Details	
Vehicle No.:	SMM2318Z
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SB 1.0 TFSI S TRONIC (LED & NAV)
Primary Colour:	Blue
Manufacturing Year:	2019
Engine No.:	CHZC29194
Chassis No.:	WAUZZZ8VXKA064140
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$22,824.00
Original Registration Date:	21 Jun 2019
First Registration Date:	21 Jun 2019
Transfer Count:	0
Actual ARF Paid:	\$23,954.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Jun 2029
PARF Rebate Amount:	\$17,965.00
Intended COE Rebate Details	
COE Expiry Date:	20 Jun 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,999.00
COE Rebate Amount:	\$25,776.00
Total Rebate Amount:	\$43,741.00

The information contained herein is correct as at 03 Dec 2019

OK

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 3 December 2019 5:17 PM
To: jiajee.yap@premiumauto.com.sg; SUR; CS A Team; Admin A
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SMM2318 - TP CHINA - SURVEYED 22 OCT 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm repair cost of \$3580.00 before GST @ 3 days of repairs.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Tuesday, 3 December 2019 3:16 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMM2318 - TP CHINA - SURVEYED 22 OCT 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$3580.00 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/10/2019 11:39
Date Of Accident	11/10/2019 16:25
Exact Location Of Accident	JUNCTION OF BENDEMEER RD AND LAVENDER ST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMM2318Z
Insured/Policyholder	
Name Of Registered Owner	LING KHING HOOI
NRIC No	S2538927A
Email Address	LINGKH@YMAIL.COM
Mobile Phone No	(LOCAL) +65-82182131
Alternative Phone No	OFFICE-82182131

Vehicle Particulars

Manufacturer	AUDI
Model	SPORTBACK 1.0

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900100498
Cover Note Number	

Driver

Name of Driver	LING RUI JIA CINDY
NRIC No	S8604390D
Date Of Birth	24/02/1986
Occupation	INDOOR
Date Of Driving Pass	29/10/2010
Driving Experience	8 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93628097
Fax Number	
Contact Number	

Address	25 JALAN SONGKET
Postcode	537397
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC9041H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

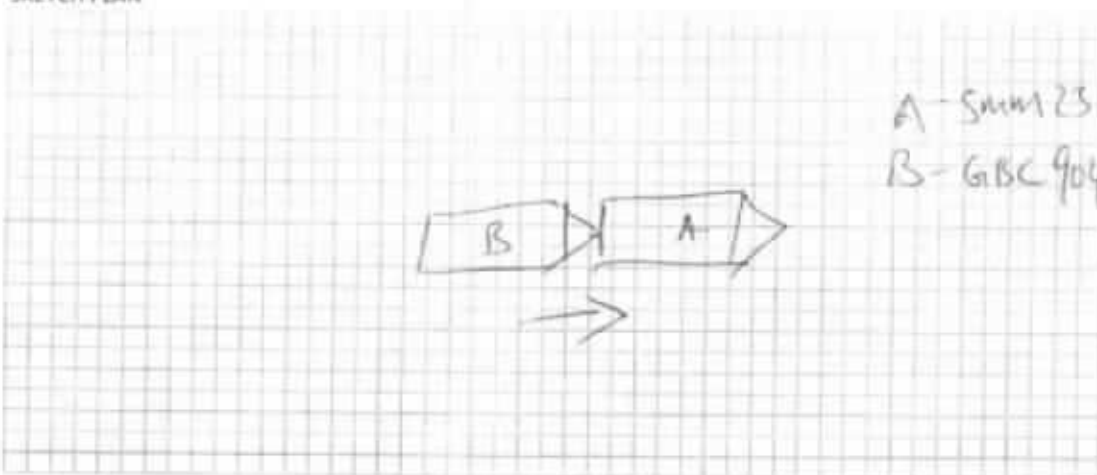
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: F. Zaman
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was stopping at traffic light at Junction of Bendemeer road and Lavender Street. When traffic light turns green, As I was preparing to drive off, the car I was driving was hit by a vehicle from the back.

There is no injury.

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: E. Sum
NRIC/ID No.:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15669

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1239/2019/NS
Date : 15-Oct-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **GBC 9041 H**

China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Attn: Ms Angie - Motor Claims Dept/Windscreen

Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr Ling Khing Hooi
Address : 25 Jalan Songket
Singapore 537397
Telephone : (HP) +65 82182131
Type of Claim : Third Party Claims
Policy No. : 1900100498
Vehicle No : **SMM 2318 Z**
Model Code : A3 Sportsback 1.0 TF
Model / Year : Jun-19
Engine No : CHZ C29194
Chassis No : WAUZZZ8VXKA064140
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Oct-19
Place of Accident : Junction Of Bendemeer Rd And Lavender St

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMM 2318 Z

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and reinstall rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00 700 ✓	✓
3	To respray rear bumper.	\$ 900.00 700 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: <u>\$ 2,422.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No] SMM 2318 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Rehnd.</i>	\$ 1,708.00	✓ 1708
2	REAR BUMPER STICKY PAD <i>m</i>	2 \$ 11.00	✓
3	REAR BUMPER FIXING PARTS <i>new</i>	\$ 175.00	✓
4	REAR BUMPER LOCKING MECHANISM - LH / RH <i>new</i>	2 \$ 24.00	✓
5	REAR BUMPER SPOILER - LH <i>new</i>	\$ 216.00	✓
6	REAR LIGHT REFLECTOR - LH / RH <i>new</i>	2 \$ 54.00	✓
7	REAR BUMPER SIDE REINFORCEMENT BEAM	\$ 522.00	✓
8	REAR BUMPER BRACKET - LH / RH	2 \$ 51.00	✓
9	REAR PARKING AID SENSOR - INNER / OUTER	2 \$ 462.00	✓
10	REAR PARKING AID SEAL RING	4 \$ 12.00	✓
11	SUNDRIES <i>?</i> <i>m</i>	\$ 200.00	✓ X
TOTAL SPARE PARTS		: \$ 3,435.00	
TOTAL LABOUR CHARGE		: \$ 2,422.00	
GRAND TOTAL		: \$ 5,857.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 16/10/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised , 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15669

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1239/2019/NS
Date : 15-Oct-19

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle is : **GBC 9041 H**

China Taiping Insurance (SG) Pte Ltd
105 Cecil Street
#19-00 The Octagon
Singapore 069534

Hi Adrian,
3 days - ok - Jy - 03 Dec 2019

Attn: Ms Angie - Motor Claims Dept/Windscreen
Tel: 6389 6541 - Fax: 6224 7175

Owner's Name : Mr Ling Khing Hooi
Address : 25 Jalan Songket
Singapore 537397
Telephone : (HP) +65 82182131
Type of Claim : Third Party Claims
Policy No. : 1900100498
Vehicle No : **SMM 2318 Z**
Model Code : A3 Sportsback 1.0 TF
Model / Year : Jun-19
Engine No : CHZ C29194
Chassis No : WAUZZZ8VXKA064140
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Oct-19
Place of Accident : Junction Of Bendemeer Rd And Lavender St

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMM 2318 Z

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and reinstall rear parking aid. Check function and renew according to damage.	S/N \$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00	\$ 700.00
3	To respray rear bumper.	\$ 900.00	\$ 700.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 2,422.00	\$ 1,872.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn NoJ SMM 2318 Z

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,708.00	\$ 1,708.00
2	REAR BUMPER STICKY PAD	2 \$ 11.00	
3	REAR BUMPER FIXING PARTS	\$ 175.00	
4	REAR BUMPER LOCKING MECHANISM - LH / RH	2 \$ 24.00	
5	REAR BUMPER SPOILER - LH	\$ 216.00	
6	REAR LIGHT REFLECTOR - LH / RH	2 \$ 54.00	
7	REAR BUMPER SIDE REINFORCEMENT BEAM	\$ 522.00	
8	REAR BUMPER BRACKET - LH / RH	2 \$ 51.00	
9	REAR PARKING AID SENSOR - INNER / OUTER	2 \$ 462.00	
10	REAR PARKING AID SEAL RING	4 \$ 12.00	
11	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 3,435.00	\$ 1,708.00
TOTAL LABOUR CHARGE		\$ 2,422.00	\$ 1,872.00
GRAND TOTAL		\$ 5,857.00	\$ 3,580.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19018290/AVD3N2

Date: 24/12/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30428019011
Claimant Vehicle No :	SMM2318Z	Insured Vehicle No :	GBC9041H
Date of Loss:	11/10/2019	Nature of Claim:	TP
		Claim No:	SNM19D204827C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMM2318Z	Engine No:	CHZC29194
Make & Model:	AUDI A1 SPORTBACK, 1.0 TFSI S-tronic (A)	Chassis No:	WAUZZZ8VXKA064140
Reg. Date:	21/06/2019 (Man. Year: 2019)	Odometer:	2342 km
Colour:	Blue		
Engine Capacity:	999 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,435.00	1,708.00	1,727.00	50.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,422.00	1,872.00	550.00	22.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,857.00	3,580.00	2,277.00	38.88
+ GST 7.00/7.00% (S\$)	409.99	250.60	159.39	38.88
Nett Amount (S\$)	6,266.99	3,830.60	2,436.39	38.88

INSPECTION

Date of Assignment:	06/12/2019		
Date Inspected:	16/10/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 24 Dec 2019)

Parts: 144 AUDI A1 SPORTBACK 1.0 TFSI S-tronic (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMM2318Z)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,708.00 FS	*1,708.00 FS
2	2		*REAR BUMPER STICKY PAD	Not Necessary	11.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
4	2		*REAR BUMPER LOCKING MECHANISM-LH/RH	Not Necessary	24.00 FS	*- FS
5	1		*REAR BUMPER SPOILER-LH	Not Necessary	216.00 FS	*- FS
6	2		*REAR LIGHT REFLECTOR-LH/RH	Not Necessary	54.00 FS	*- FS
7	1		*REAR BUMPER SIDE REINFORCEMENT BEAM	Not Necessary	522.00 FS	*- FS
8	2		*REAR BUMPER BRACKET-LH/RH	Not Necessary	51.00 FS	*- FS
9	2		*REAR PARKING AID SENSOR-INNER/OUTER	Not Necessary	462.00 FS	*- FS
10	4		*REAR PARKING AID SEAL RING	Not Necessary	12.00 FS	*- FS
11	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
F=Franchise part, S=SpcNett.						
					Total Parts (S\$)	3,435.00 1,708.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL REAR PARKING AID.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	700.00
3	TO RESPRAY REAR BUMPER	New	900.00	700.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,422.00	1,872.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >