

ASS. REC. BY:

REF:

053/FWD19018283/

d3

Special Instruction:

Survivor:

ASSIGNMENT (Office)

From (Person):

Veressa Chan

of

FWD

Date/Time: 16/10/19 @ 9:36am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

XD 833H

Insured:

SKW 2245X

at Workshop in/s

Polymath Garage

Tel:

8228 9818

of

10 Kaki Bukit Road 2 # 01-21 First East Centre

Policy No:

Claim No:

1201900030363

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A.

9/10/2009

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12pm @ 16/10/19

Person Contacted:

Sebastian

Vehicle IN (OUT)

Date/Time	Action/Instruction
	SKW 2245X: X
	XD 833H: X
21/10 3:04pm	Received email from Veressa Chan to cancel case. <i>Cable</i> 21/10/19

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Tuesday, 29 October 2019 2:04 PM
To: admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com; eileen.bay@fwd.com
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR XD 833H [OUR REF. TCL.MH.RO.50649.19.PG] FWD REF: 1201900030363

Hi Nivitha,

Please assist to cancel case from your end.
Case closed in Merimen.

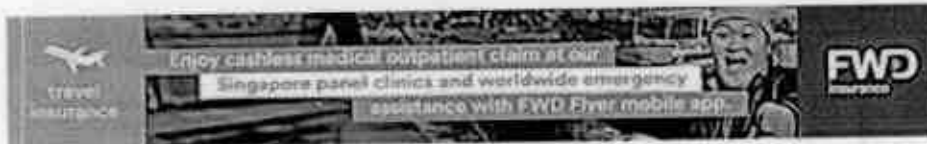
Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Wednesday, October 16, 2019 9:36 AM
To: 'admin-a@lkkauto.com'; 'admin-d@lkkauto.com'
Cc: Motor Claims SG - SG Common; Eileen Bay - SGUser
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR XD 833H [OUR REF. TCL.MH.RO.50649.19.PG] FWD REF: 1201900030363

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

I will upload the documents accordingly.

Thank you.

Best Regards,

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Wednesday, 16 October 2019 9:36 AM
To: admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com; eileen.bay@fwd.com
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR XD 833H [OUR REF. TCL.MH.RO.50649.19.PG] FWD REF: 1201900030363

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

I will upload the documents accordingly.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

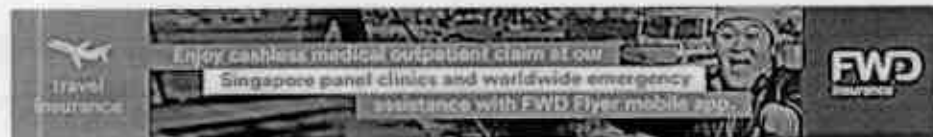


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Wednesday, October 16, 2019 9:21 AM
To: 'Ruby Ong'
Cc: claims@polymath.com.sg; Motor Claims SG - SG Common; Eileen Bay - SGUser
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR XD 833H [OUR REF. TCL.MH.RO.50649.19.PG] FWD REF: 1201900030363

WITHOUT PREJUDICE

Dear Ruby,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s **LKK Auto Consultants Pte Ltd.** to conduct the pre-repair survey (PRS) on your client's vehicle, XD833H. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.*

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

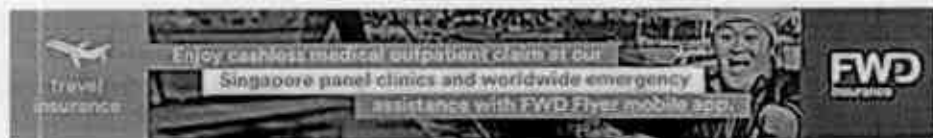


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]

Sent: Tuesday, October 15, 2019 7:25 PM

To: Venessa Chan - SGUser

Cc: claims@polymath.com.sg; Motor Claims SG - SG Common; Eileen Bay - SGUser

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR XD 833H [OUR REF.

TCL.MH.RO.50649.19.PG] FWD REF: 1201900030363

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Vanessa

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. XD 833H.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. Lawrence - Priority Services
2. Anthony - Precise Appraiser

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : POLYMATH GARAGE PTE LTD

10 Kaki Bukit Road 2
#01-21 First East Centre
Singapore 417868

Contact Person : **Mr Sebastian Huang @ 8228 9818**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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From: venessa.chan@fwd.com <venessa.chan@fwd.com>
Sent: Tuesday, 15 October 2019 3:58 PM
To: Ruby Ong <ruby@htapartners.com.sg>
Cc: claims@polymath.com.sg; motorclaims.sg@fwd.com; eileen.bay@fwd.com
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR XD 833H [OUR REF. TCL.MH.RO.50649.19.PG] FWD REF: 1201900030363

WITHOUT PREJUDICE

Dear Ruby,

We refer to your email dated on 15.10.2019 of the PRI Notice of your client's vehicle XD833H.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

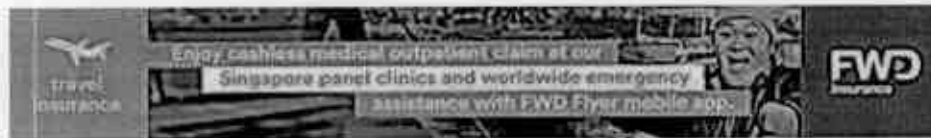


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]

Sent: Tuesday, October 15, 2019 3:50 PM

To: Motor Claims SG - SG Common

Cc: PMG Claims

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR XD 833H [OUR REF. TCL.MH.RO.50649.19.PG]

Importance: High

Your ref: SKW 2245X

WITHOUT PREJUDICE

Our ref : TCL.MH.ro.50649.19.pg

15 October 2019

FWD Singapore Pte Ltd

Motor Claims Department

6 Temasek Boulevard

#18-01 Suntec Tower 4

Singapore 038986

By Email Only

VERY URGENT

Dear Sirs,

CLAIMANT: MEGA TECH M&E PTE LTD

ACCIDENT INVOLVING XD 833H & SKW 2245X ALONG SLIP ROAD OF BARTLEY ROAD ON 9 OCTOBER 2019 @ 1210HRS

We are instructed by Mega Tech M&E Pte Ltd to notify you of a road traffic accident on 9 October 2019 at about 1210hrs along slip road of Bartley Road involving our client's vehicle registration number XD 833H and vehicle registration number SKW 2245X driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 278

Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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