

## Vic (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 24 February, 2020 11:18 AM  
**To:** Vic (LKKAuto); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; Claims Dept of CTI  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D204902-SMD8063R-THP- Accident Involving SMD8063R (OI : CTI - SNM19D204902-SMD8063R-THP) and SMN8120G (TP : LKK REF - CC6/CTI19018282/Khb3) on 12.10.2019

**LKK REF - CC6/CTI19018282/Khb3**  
**CTPIS REF- SNM19D204902C02/thp**

Dear Vic

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$9,201.45.

We await your payment advice to enable our Irene to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Monday, February 24, 2020 10:16 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM19D204902-SMD8063R-THP- Accident Involving SMD8063R (OI : CTI - SNM19D204902-SMD8063R-THP) and SMN8120G (TP : LKK REF - CC6/CTI19018282/Khb3) on 12.10.2019

**CTI REF – SNM19D204902-SMD8063R-THP**  
**LKK REF – CC6/CTI19018044/Uha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SMD 8063R(OI) / SMN 8120G (TP) / OTHERS ON 12/10/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 6 vehicle chain collision and was the 3<sup>rd</sup> vehicle and was pushed forward from behind. A letter was sent out to the Insured to notify TP claim.

As such under BOLA scenario 28, we are liable to the damages sustained to TP vehicle and the damages were consistent to the nature of the accident.

Summary to offer to repairer **WEI LEE MOTOR WORKS** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,844.80	\$ 8,774.00
Loss of Use (\$80 x 7 days)	\$ 560.00	\$ 420.00 (\$60 x 7 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 14,096.80</b>	<b>\$ 9,201.45</b>

Breakdown of days is as follows:

Recommended Days	7 days
<b>TOTAL</b>	<b>7 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Thursday, 17 October, 2019 12:30 PM

**To:** Shu Pei (LKKAuto); Vic (LKKAuto)

**Cc:** Shu Pei (LKKAuto); Vic (LKKAuto)

**Subject:** RE: OUR REF: SNM19D204902-SMD8063R-THP- Accident Involving SMD8063R (OI : CTI - TBA) and SMN8120G (TP : LKK REF - CC6/CTI19018282/Khb3) on 12.10.2019

Dear Sir/Mdm,

We enclosed herewith our Insured GIA REPORT as requested by you.

Regards,

**Irene Tay**

Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI

**Sent:** Thursday, October 17, 2019 10:10 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** OUR REF: SNM19D204902-SMD8063R-THP- Accident Involving SMD8063R (OI : CTI - TBA) and SMN8120G (TP : LKK REF - CC6/CTI19018282/Khb3) on 12.10.2019

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Wednesday, October 16, 2019 5:26 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh; Vic (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SMD8063R (OI : CTI - TBA) and SMN8120G (TP : LKK REF - CC6/CTI19018282/Khb3) on 12.10.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 8120G at M/s Wei Lee Motor Works on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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