

ASS. REC. BY:

REF: CS/MSG/19018265/RIQF302 Special Instruction:

Supervisor: Rasu

**ASSIGNMENT (Office)**

From (Person): Vinimala D/O Raja Sanyam of MSIG Date/Time: 16.10.19 14.16 p.m

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

**OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS**

To Inspect Vehicle No: SMP 47465 Insured: \_\_\_\_\_

at Workshop m/s Cycle & Carriage Tel: 91865111

of 188 Pandan Loop

Policy No: B29115120 mcy Claim No: 608523

Sum Insured: \_\_\_\_\_ Excess: \$1000.00

Make of Veh: \_\_\_\_\_ D.O.A. 12.10.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 16.10.19 2.07 p.m Person Contacted: Kerlyu Vehicle IN/OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	<u>SMP 47465 - x</u>
<u>16/10/19 @ 5.27pm</u>	<u>report to Vinimala via Meshmen.</u>
<u>17/10/19 @ 11.12am</u>	<u>Chen Han informed C/A via Meshmen.</u>
<u>17/10/19 @ 11.57am</u>	<u>informed Kerlyu C/A &amp; Ex: \$1000 by email.</u>
<u>19/11/19 @ 5.07pm</u>	<u>confirmed with Kerlyu from fig 157428.50, 4 days. CRed \$ 1234.28, 14%.</u>

*Murphy*



Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Vimimala D/O Raja Singam

Date: 16 Oct 2019

**Preliminary Advice**

Vehicle No	: SMP4746S	Accident Date	: 12/10/2019
Make	: MERCEDES-BENZ C180	Policy No.	: B29115720MCY
Assignment Date	: 16/10/2019	Excess	: S\$1,000.00
Date of Inspection	: 16/10/2019	Est. Duration of Repair	: 4.00
Inspection At	: CYCLE & CARRIAGE INDUSTRIES PTE LTD (PANDAN LOOP) 188 PANDAN LOOP SINGAPORE 128378		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,662.78
Revised Amount	:S\$	7,248.18
Check Items (Estimated)	:S\$	304.28
Total	:S\$	7,552.46
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	174,000.00
COE / PARF Rebate	:S\$	77,850.00
Salvage Value	:S\$	
Margin for Repair	:S\$	96,150.00

**Remarks**

- ( X ) The vehicle is economical for repair.
- ( ) The above survey was conducted on a 'without prejudice' basis.

**...CLAIM SUBFOLDER...(New Assignment)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Oct 2019		16 Oct 2019 14:16 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
<b>Insured:</b>		<b>JARDINE CYCLE AND CARRIAGE LIMITED GROUP OF COMPANIES,</b>		<b>[Created by insurer]</b>					
<b>Vehicle Reg. No.:</b>		<b>SMP4746S</b>	<b>Date of Loss:</b>	Co. Reg. No.: 196900092R 12/10/2019 17:00 - :59 [21 Months and 11 Days From LTA Reg Date (Man Yr)]					
<b>Claim Type:</b>		<b>OD / 608253</b>	<b>Policy/Cover Note No.:</b>	B29115720MCY (Comprehensive) Coverage: 01/01/2019 - 31/12/2019					
<b>Repairer:</b>		<b>Cycle &amp; Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300</b>							
<b>Handling Insurer:</b>		<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimimala D/O Raja Singam - 65942471]</b>							
<b>Adjuster:</b>		<b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 17/10/2019]</b>							
<b>Driver/Custodian:</b>		<b>TAN WEI JIE ABEL (32 / Male) , NRIC: S87067931, Tel: +6596465416 Email: NOEMAIL</b>							
<b>Adj Asg. Remarks:</b>		Car in, Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert. Please request for copy of the staff pass from C&C as the driver mentioned that he was a employee of C&C. To uploaded in Merimen.							
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>   <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
<a href="#">View All</a>   <a href="#">Search Tasks</a>   <a href="#">Create New Task</a>   <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 19 November 2019 5:02 PM  
**To:** Kerlyn Ong  
**Cc:** SUR  
**Subject:** RE: SMP4746S

Dear Kerlyn,

WITHOUT PREJUDICE

Confirm final fig \$7,428.50 before excess \$1,000.00 & GST and 4 repair days.

Kindly send the relevant documents to MSIG Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Thursday, 24 October 2019 1:52 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SMP4746S

Dear Rasul,

Please proceed to finalize.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 17 October 2019 11:51 AM  
**To:** Kerlyn Ong  
**Cc:** Cheong Chin Leong; SUR  
**Subject:** OD VEHICLE SMP 4746S (DOA: 12/10/2019)

Der Kerlyn,

As instructed by our client, please proceed to repair the insured vehicle **SMP 4746S (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		[I]
1	16 Oct 2019 09:21	<b>Clim Veh Model Changed</b>	(205645) MERCEDES-BENZ C180 1.6 CAB (R17 LED) (A).		Vimmala D/O Raja Singam
2	16 Oct 2019 09:21	<b>Clim Created</b>	Reg No: SMP4746S, Policy No: B29115720MCY, Acct Date: 2019/10/12, Claim Type: S C, Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Ins.Status => Notification. Cre ated from SAS:MCC419136255		Vimmala D/O Raja Singam
3	16 Oct 2019 09:21	<b>Clim Registration Modified</b>	Excess: -> 1000.00.		Vimmala D/O Raja Singam
4	16 Oct 2019 13:44	<b>Notification Status Changed</b>	Ins.Status => Incoming Claim		Vimmala D/O Raja Singam
5	16 Oct 2019 13:44	<b>Clim Registration Modified</b>	Setl.Type:3->0, Claim Type:SC->OD, Init.Est.:->9,000 - 10,000.		Vimmala D/O Raja Singam
6	16 Oct 2019 13:47	<b>Clim Registration Modified</b>	Rep:1137->200065.		Vimmala D/O Raja Singam
7	16 Oct 2019 13:47	<b>Adj Co Assigned</b>	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. Please request for copy of the staff pass from C&C as the driver mentioned that he was a employee of C&C. To uploaded in Merimen.		Vimmala D/O Raja Singam
8	16 Oct 2019 13:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2019/10/17		Vimmala D/O Raja Singam
9	16 Oct 2019 13:47	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.		Vimmala D/O Raja Singam
10	16 Oct 2019 14:12	<b>Assignment 1st Accessed</b>			[A] Crystal Lee
11	16 Oct 2019 14:15	<b>Adj Assignment Cancelled</b>	Car in, Outsource as per Winnie instruction.		[I] Crystal Lee
12	16 Oct 2019 14:15	<b>Adj Est Details Deleted</b>	Deleting Est Details For Cancelling Adjuster Assignment		[I] Crystal Lee
13	16 Oct 2019 14:16	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):Car in. Survey & revert. Please contact us ASAP if y ou cannot attend this assignment. Please revert. Please request for copy of the staff pa ss from C&C as the driver mentioned that he was a employee of C&C. To upload		[I] Crystal Lee
14	16 Oct 2019 14:16	<b>Adj Next Rpt Changed</b>	Next Rpt:Im. Advice.Due Date:2019/10/17		[I] Crystal Lee
15	16 Oct 2019 14:16	<b>Adj Mandate Set</b>	Approved:25000.00.Reinsp:Adj decides.		[I] Crystal Lee
16	16 Oct 2019 14:36	<b>Assignment 1st Accessed</b>			[A] LEE SU THING
17	16 Oct 2019 14:57	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL		[A] LEE SU THING
18	16 Oct 2019 17:24	<b>Adj Rpt Initiated</b>			[A] SHIAU CHAN
19	16 Oct 2019 17:24	<b>Clim Dtl Modified</b>	JPJ Reg. Date: 2018/01/01 -> 2018/05/07.		[A] SHIAU CHAN
20	16 Oct 2019 17:27	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/11/15		[A] SHIAU CHAN

 **AUDIT TRAIL**

No.	On	Audit	Remarks	By
21	16 Oct 2019 17:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/15	[A] SHIAU CHAN
22	16 Oct 2019 17:27	<b>Adj Mandate Request</b>	Cur.Req:7552.46:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
23	17 Oct 2019 11:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/15	[I] NG CHEN HOW
24	17 Oct 2019 11:12	<b>Adj Mandate Set</b>	Approved:7248.18.	[I] NG CHEN HOW

Date From



Date To



Audit Type

None

Go

**ACTIVITY**

[16/10/2019 14:14] Crystal Lee:  
Car in, Outsource as per Winnie instruction.

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2314889	16 Oct 2019 13:44:14	OD/TP Case (Insurer)	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SMP4746S	608253	xx.xx
2315354	16 Oct 2019 17:24:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMP4746S		11.77

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	367W
Vehicle Details	
Vehicle No.:	SMP4746S
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C180 CAB (R17 LED)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	27491031422700
Chassis No.:	WDD2054402F714491
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$49,443.00
Original Registration Date:	07 May 2018
First Registration Date:	07 May 2018
Transfer Count:	1
Actual ARF Paid:	\$61,221.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 May 2028
PARF Rebate Amount:	\$45,915.00
Intended COE Rebate Details	
COE Expiry Date:	06 May 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,330.00
COE Rebate Amount:	\$31,935.00
<b>Total Rebate Amount:</b>	<b>\$77,850.00</b>

The information contained herein is correct as at 16 Oct 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/10/2019 16:42
Date Of Accident	12/10/2019 17:45
Exact Location Of Accident	IN FRONT OF BLK 235 BT. BATOK AVE EAST AVE 5
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMP4746S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CYCLE & CARRIAGE INDUSTRIES PTE LTD
Co Reg No	196400367W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-68661824

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B29115720MCY
Cover Note Number	

### Driver

Name of Driver	TAN WEI JIE ABEL
Passport No/FIN	SXXXX793I
Date Of Birth	27/02/1987
Occupation	INDOOR
Date Of Driving Pass	23/10/2006
Driving Experience	12 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96465416
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address 57 SUNRISE AVE #04-16  
 Postcode 806748  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

**General Information of the Accident**

Type Of Accident COLLIDED INTO MOTORCYCLIST  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

**Details of Police Action**

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

REFER TO ATTACHED.

**Attachment(s)**

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number FX3421B  
 Vehicle Make/Model/Colour SUZUKI HAYABUSA  
 Details Of Properties  
 Vehicle Category MOTORCYCLE  
 Name of Driver MOHAMED IBRAHIM BIN MOHAMED JAIS  
 NRIC/Passport Number SXXXX724H  
 Contact Number 97456265  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

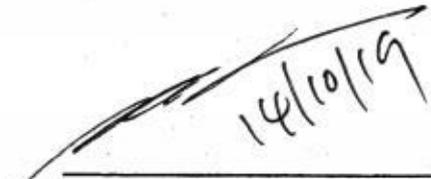
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



\_\_\_\_\_  
Policyholder's Signature  
Date & Time

  
14th Oct 1000hrs  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time

  
14/10/19  
\_\_\_\_\_  
Reporting Centre Personnel's  
Name:  
NRIC/FIN No.:



**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
Tel +65 6827 7888, Fax +65 6827 7800  
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA), ROAD TRANSPORT (AMENDMENT) ACT 2019 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.4  
Company Ownership

**MOTORMAX PLUS-COMMERCIAL**  
**Comprehensive**

Certificate No. B 29115720 MCY

Excess : SGD1,000  
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle  
SMP4746S

2. Name of Policyholder  
Cycle & Carriage Industries PL

3. Effective Date of the Commencement of Insurance for the purposes of the Act  
27/09/2019

4. Date of Expiry of Insurance  
31/12/2019

5. Persons or Classes of Persons entitled to drive\*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes and for the Policyholder's business.  
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.  
Approved Insurers

for Chief Executive Officer



Mercedes-Benz

Cycle & Carriage Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

ESTIMATE FOR SMP4746S

MSIG INSURANCE (S'PORE) PTE LTD

MOTOR CLAIM DEPARTMENT  
16 RAFFLES QUAY #24-01  
HONG LEONG BUILDING  
SINGAPORE 048581  
66431303

Vehicle & Document Information

WIP No 37838  
Reg No/Reg Date SMP4746S / 07/05/2018  
Date In/Mileage / 0  
Chassis No WDD2054402F714491  
Engine No 27491031422700  
Make/Model MB/MB C 180 CABRIOLET (A205)  
Colour/Trim 029 992 Selenite Gr/ 041 124 ARTICOLeath

Account No	Terms	Date/Time Printed	CSE	Operator	Qty	Unit Price	Disc%	Amount
WI000558	Credit	16/10/2019/ 11:43	K0	301 / Kerlyn Ong				

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
Z REQUEST Customer Request M BPNSUN POLICY NO/ACC DATE : B29115720MCY // 12/10/2019 DRIVE IN/EXCESS : 16/10/2019 // TBA DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				480 960.00
A BPIRES RESPRAY LH/ FRONT DOOR & LH/ WING MIRROR				750 1200.00
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	380.00
A BPILAB REMOVE & TRANSFER DOOR MECHANICAL & ELETRICAL INSTALE TO NEW DOOR.NETT			0.19	400.00
M LH/ FRONT DOOR	1.00	3307.01	00.00	3307.01
M LH/ FRONT DOOR SEAL	1.00	202.87	00.00	202.87
M LH/ FRONT DOOR INSULATION	1.00	35.87	00.00	35.87
M LH/ FRONT DOOR SEALING RAIL	1.00	174.41	00.00	174.41
M LH/ WING MIRROR FRAME	1.00	1334.69	00.00	1334.69
M LH/ WING MIRROR BOWL	1.00	180.32	00.00	180.32
M ADD.LH TURN SIGNAL LAMP	1.00	183.33	00.00	183.33
M LH/ FRONT DOOR WINDOW GUIDE	1.00	304.28	00.00	304.28

*Rasul*  
*HP 20010068*  
*4 days*  
*16/10/19 @ 1600*  
*EXCESS: 1000*  
*Revert*  
*Resurvey before paint*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Confirmed & accepted by  
Acknowledged by Repairer  
Signature  
Date:

Kerlyn Ong Kai Li  
DID : 6771 4420 HP : 9186 5113  
Email : kerlyn.ong@eyelecarriage.com.sg  
Cycle & Carriage Industries Pte Ltd  
Customer Service Centre - Pandan Loop

	Nett	8,662.78
7% GST on	8662.78	606.39
<b>Total Payable</b>		<b>9,269.17</b>

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

ESTIMATE FOR SMP4746S

MSIG INSURANCE (S'PORE) PTE LTD

MOTOR CLAIM DEPARTMENT  
16 RAFFLES QUAY #24-01  
HONG LEONG BUILDING  
SINGAPORE 048581  
66431303

Vehicle & Document Information

WIP No	37838
Reg No/Reg Date	SMP4746S / 07/05/2018
Date In/Mileage	17/10/2019/ 9417
Chassis No	WDD2054402F714491
Engine No	27491031422700
Make/Model	MB/MB C 180 CABRIOLET (A205)
Colour/Trim	029 992 Selenite Gr/ 041 124 ARTICOLeath

**SMP4746S**

Account No	Terms	Date/Time Printed	CSE	Operator
WI000558	Credit	23/10/2019/ 13:21	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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<b>THIS IS NOT AN OFFICIAL TAX INVOICE</b>				
Z REQUEST Customer Request M BPNSUN				
POLICY NO/ACC DATE : B29115720MCY // 12/10/2019				
DRIVE IN/EXCESS : 16/10/2019 // \$1000				
DATE IN/DATE SURVEY:16/10/2019 1600 // LKK - RASUL				
BY/AUTHORIZED ON : 17/10/2019 1151 // LKK - SIEW				
A BPILAB				480.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				
A BPIRES				750.00
RESPRAY LH/ FRONT DOOR & LH/ WING MIRROR				
A BPILAB			0.10	380.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT				
A BPILAB			0.19	400.00
REMOVE & TRANSFER DOOR MECHANICAL & ELECTRICAL INSTALL TO NEW DOOR.NETT				
X LH/ FRONT DOOR	1.00	3307.01	00.00	3307.01
X LH/ FRONT DOOR SEAL	1.00	202.87	00.00	202.87
X LH/ FRONT DOOR INSULATION	1.00	35.87	00.00	35.87
X LH/ FRONT DOOR SEALING RAIL	1.00	174.41	00.00	174.41
X LH/ WING MIRROR FRAME	1.00	1334.69	00.00	1334.69
X LH/ WING MIRROR BOWL	1.00	180.32	00.00	180.32
X ADD.LH TURN SIGNAL LAMP	1.00	183.33	00.00	183.33
X BPNEXC				-1000.00
INSURANCE EXCESS				

ESTIMATE

Finalization

Confirmed & accepted by				
		Nett		6,428.50
		7% GST on	6428.50	450.00
		<b>Total Payable</b>		<b>6,878.50</b>
Authorized signatory and company stamp				

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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www.mercedes-benz.com.sg

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, #21-01 SGX Centre 2  
Singapore 068807

**Our File No:** CS/MSG19018265/R1QF3N2

**Date:** 25/11/2019

#### REFERENCE

**Insured/Claimant:** JARDINE CYCLE AND CARRIAGE LIMITED  
GROUP OF COMPANIES

**Policy No:** B29115720MCY

**Date of Loss:** 12/10/2019

**Nature of Claim:** OD **Claim No:** 608523

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SMP4746S  
**Make & Model:** MERCEDES-BENZ C180, 1.6 CAB (R17 LED) (A) **Engine No:** 27491031422700  
**Reg. Date:** 07/05/2018 (Man. Year: 2018) **Chassis No:** WDD2054402F714491  
**Colour:** Grey **Odometer:** 9417 km  
**Engine Capacity:** 1595 cc  
**Market Value/New Car Price:** S\$174,000.00  
**Sum Insured (S\$):** Market Value/New Car Price

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** **Steering (Serviceable):** Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:**

#### CONDITION OF TYRES

**Front Tyre Size:** 225/50 R17 **Rear Tyre Size:** 225/50 R17  
**Front Left Side:** Goodyear 6 mm **Rear Left Side:** Goodyear 6 mm  
**Front Right Side:** Goodyear 6 mm **Rear Right Side:** Goodyear 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,722.78	5,418.50	304.28	5.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,940.00	2,010.00	930.00	31.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,662.78</b>	<b>7,428.50</b>	<b>1,234.28</b>	<b>14.25</b>
<b>- Excess (S\$)</b>	<b>1,000.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>7,662.78</b>	<b>6,428.50</b>	<b>1,234.28</b>	<b>16.11</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>536.39</b>	<b>450.00</b>	<b>86.39</b>	<b>16.11</b>
<b>Nett Amount (S\$)</b>	<b>8,199.17</b>	<b>6,878.50</b>	<b>1,320.67</b>	<b>16.11</b>

#### INSPECTION

**Date of Assignment:** 16/10/2019

**Date Inspected:** 16/10/2019 **Inspected At:**

Cycle & Carriage Industries Pte Ltd  
(Pandan Loop)  
188 Pandan Loop  
Singapore 128378

**Estimated Period of Repair:** 4.0 days

**Adjuster:** MOHD RASUL

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



**REPAIR DETAILS****Reference**

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 25 Nov 2019)
<b>Parts:</b> 143	MERCEDES-BENZ C180 1.6 CAB (R17 LED) (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMP4746S)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH/Front Door	Bent	3,307.01 FS	*3,307.01 FS
2	1		*LH/Front Door Seal	Necessary	202.87 FS	*202.87 FS
3	1		*LH/Front Door Insulation	Necessary	35.87 FS	*35.87 FS
4	1		*LH/Front Door Sealing Rail	Necessary	174.41 FS	*174.41 FS
5	1		*LH/Wing Mirror Frame	Cut	1,334.69 FS	*1,334.69 FS
6	1		*LH/Wing Mirror Bowl	Cracked	180.32 FS	*180.32 FS
7	1		*ADD.LH Turn Signal Lamp	Cracked	183.33 FS	*183.33 FS
8	1		*LH/Front Door Window Guide	Serviceable	304.28 FS	*- FS
<b>Total Parts (S\$)</b>					<b>5,722.78</b>	<b>5,418.50</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH	New	960.00	480.00
2	RESPRAY LH/FRONT DOOR & LH/WING MIRROR	New	1,200.00	750.00
3	USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
4	REMOVE & TRANSFER DOOR MECHANICAL & ELECTRICAL INSTALL TO NEW DOOR	New	400.00	400.00
<b>Gross Labour Cost (S\$)</b>			<b>2,940.00</b>	<b>2,010.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >