

INS. CASE OWNER:

CC4 / III1901

8263, K

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

16/10/19

Date / Time:

16/10/19

Registered in Merimen:

16/10/19

Pre-assign / CCU / FTE

SMD 3684R



Insured Vehicle No.:

Claim No.:

Name of Insured:

COMFORT TRANSPORTATION PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

11/10/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SIMON FUNG KA CHU

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SGL 5792



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hua
Seng

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

20/11

7/11

25/11

16/12

17/11

21/11

SGL 5792 - 1

SMD 3684R - 1

Pending liability approval - (Vehicle rep # in OIS report)

OI AVP provided

20/11 email send TP (agreed)

Rec LOR to TP (pending LOD)

LOD in file past RT type report

Pending mandate approval

Offe GTS 8263 (pending acceptance)

21/11 - GTS 8263 file past GTS send av

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

KENNETH

Repair Cost:

US

S\$ 1600.00

(4 days)

Reduction:

S\$ 1019.25

379

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

THU 11/11/2020

Email

Call

Final Liability:

%

100.00

(Agreed / Assessed)

BOLA S/N No.:

19

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 1600

S\$ 800.00

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$ 120.00

(\$ 60 x 4 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

S\$ 745

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ 927.45

Global Sum S\$:

920.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 920.00

Name 1:

Hua Seng spray painting co.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
11/2/2020

ASS. REC. BY:

REF: 711 /

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____

GIA / PR Soon: _____

Est. Repairs: _____

Lum Sum: _____

Consistent? : Yes or No

Consistent? : Yes or No

Res.: Yes or No

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: _____

Colour: _____

Sp. Reading: _____

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. _____

L/Bal. _____

D.O.A. _____

Survey held at _____

Rear

R/Bal. _____

L/Bal. _____

D.O.I. _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 / File pass to

17/10 6/1pm @ 1600k email

(Ref = #1013.23 / 39.T.)

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

) \$ - RS. \$

) Fuel

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

HWA SENG SPRAY PAINTING CO
 160 Sin Ming Drive
 #05-11 Sin Ming Autocity
 SINGAPORE 575722
 (COMPANY REGISTRATION NO. 09574400B)
 TEL: 64533100
 FAX: 62669932

Date of accident: 11/10/2019
 Your Insured
 Vehicle no: SHD 3684R

ESTIMATE REPAIR COSTS TO MAZDA 6 REG NO.: SGC 579 Z

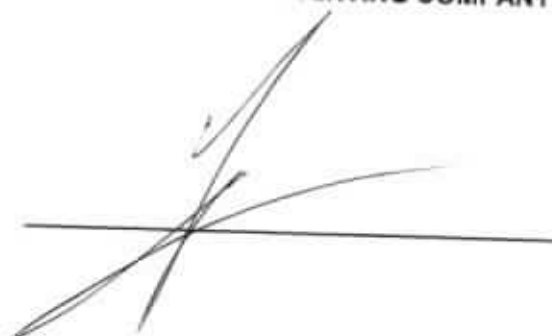
			SS	
1 pc	O/S Rear Door			
2pcs	Door Sticker	(\$27.20/pc)	1160.30	✓
			54.40	✓
			<hr/>	
			1214.70	
			<hr/>	
			121.47	
			<hr/>	
			1093.23	

Less: 10% 20%

LABOUR & MISC CHARGES

Panel Knocking	400.00	350
Spray Painting (Red Pearl Special)	1000.00	660
Labour to Door Trim & Attach Parts	120.00	60
	<hr/>	
TOTAL	2613.23	

HWA SENG SPRAY PAINTING COMPANY



Not Notarized
 Return After Paint
 61 Day @ 1600k
 4 days

Let's Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged parts during survey
- Part prices are subject to confirmation
- Third party survey is not a "Final Proposal" same
- No financial consultation is allowed
- Supplementary parts/materials may be required and subject to approval from Insurance Company

Accepted by Repairer
 Signature: _____
 Date: _____

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 16 October 2019 9:11 AM
To: Painter Hsh; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Pooi Chin Han Daniel
Subject: RE: Date of accident 11/10/2019 at UPPER CROSS ROAD involving car number SGC 579 Z & SHD 3684 R
Attachments: Scan_20191015.pdf

11:50am @ 16/10/19
P: Ah Boon
V: In
S: Icemeftn

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SGC579Z and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Painter Hsh [mailto:hsh.painter@yahoo.com]
Sent: 16 October, 2019 8:03 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: Date of accident 11/10/2019 at UPPER CROSS ROAD involving car number SGC 579 Z & SHD 3684 R

dear sir,

kindly arrange LKK Auto Consultants Pte Ltd
to survey.

thank you.

hwa seng spray painting co
hwee boon
hp 98630678

On Tuesday, 15 October 2019, 02:36:13 pm GMT+8, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Painter Hsh [<mailto:hsh.painter@yahoo.com>]

Sent: 15 October, 2019 10:22 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Date of accident 11/10/2019 at UPPER CROSS ROAD involving car number SGC 579 Z & SHD 3684 R

Dear sir,

Your insured vehicle no : SHD 3684 R

Kindly arrange your surveyor to survey vehicle no : SGC 579 Z

Attach is estimate, gia report and Lta search.

Please let us have your list of surveyor.

thank u.

hwee boon

hwa seng spray painting co

hp98630678

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SGC579Z (MCT19100231)
[SHD3684R]**

TP

CHIAM MENG KONG (ZHAN MINGGUANG)

Oct 11 2019 11:00AM

[COMFORT TRANSPORTATION PTE LTD]

HWA SENG SPRAY PAINTING CO

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 18/12/2019 08:56 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1007.45) - SGC579Z - Claim Handler: Pooi Chin Han Daniel

Approved:1007.45:Request TP WS to issue Tax invoice for Repairs in III's favour

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2019 Edit Reg		16 Oct 2019 00:00 Edit Adj Rpt	S\$1,600.00 Edit Estimates	S\$1,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	CHIAM MENG KONG (ZHAN MINGGUANG), ID: S7538305C								
Vehicle Reg. No.:	SGC579Z	Date of Loss:	11/10/2019 11:00 - :59 [47 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19100231	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHD3684R	Policy No. (Claimant):							
		Excess:							
Repairer:	Hwa Seng Spray Painting Co (160 SIN MING) 160 SIN MING DRIVE, #05-11 SIN MING AUTOCITY, S75722 Sin Ming - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	Sampo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (18/12/2019): Alert - Adj Mandate Approved (S\$1007.45) - SGC579Z - Claim Handler: Pool Chin Ha... III_SG (21/11/2019): Alert - Adj Mandate Maintained - SGC579Z - Claim Handler: Pool Chin Han Daniel 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGC579Z (MCT19100231)
[SHD3684R]
TP
CHIAM MENG KONG (ZHAN MINGGUANG)
Oct 11 2019 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Hwa Seng Spray Painting Co

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	21/11/19 09:47	Video - Accident IV		Load MP4	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
2	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
3	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
4	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
5	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
6	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
7	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
8	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
9	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
10	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
11	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
12	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>
13	16/12/19 13:58	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/10/19 14:59	EMAIL FROM III DD 16102019		Load PDF	
2	16/10/19 14:59	TP EST & GIA REPORT		Load PDF	
3	17/10/19 17:35	TP ESTIMATE- MARKED		Load PDF	
4	06/12/19 14:19	LTA SEARCH		Load PDF	
5	12/02/20 10:37	WORKSHOP INVOICE		Load PDF	
6	12/02/20 10:37	AUTHORISATION TO ACT FORM		Load PDF	
7	12/02/20 10:37	DISCHARGE VOUCHER		Load PDF	
8	12/02/20 10:37	GIROFORM		Load PDF	
9	12/02/20 10:37	LOD		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	17/10/19 08:37	Singapore Accident Statement		Load PDF	
2	21/11/19 09:46	Singapore Accident Statement TP SGC579Z		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) | [Save](#) | [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19018263/KGS3Q2

Date: 12/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: SGC579Z Insured Vehicle No: SHD3684R
 Vehicle No: SGC579Z Date of Loss: 11/10/2019 Nature of Claim: TP Claim No: MCT19100231

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGC579Z
 Make & Model: MAZDA 6, 2.0 4-DOOR SEDAN (A) Engine No: PE20680522
 Reg. Date: 30/10/2015 (Man. Year: 2015) Chassis No: JM6GJ1072G0215165
 Colour: Metallic Red Odometer: 77754 km
 Engine Capacity: 1998 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
 Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8 mm
 Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,093.23	971.76	121.47	11.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,520.00	1,070.00	450.00	29.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,613.23	2,041.76	571.47	21.87
Approved Total (Overridden) (S\$)		1,600.00		
Nett Amount (S\$)	2,613.23	1,600.00	1,013.23	38.77
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
	(S\$)	1,840.00		
Liabe Amount (50.00%) (S\$)		920.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		927.45		
Global Sum Settlement (S\$)		920.00		

INSPECTION

Date of Assignment: 16/10/2019
 Date Inspected: 16/10/2019 Inspected At: HWA SENG SPRAY PAINTING CO (HQ)
 BLK 15, SIN MING IND EST., #01-117, SECTOR A, Singapore 575673

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Dec 2019)
Parts:	143	MAZDA 6 2.0 4-DOOR SEDAN (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGC579Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*O/S REAR DOOR	Bent / Warped	1,160.30 FL	*1,160.30 FL
2	2		*DOOR STICKER	Necessary	54.40 FL	*54.40 FL
					Sub Total (S\$)	1,214.70
					- List Item Discount on L Items 10.00/20.00% (S\$)	121.47
					Total Parts (S\$)	971.76

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL KNOCKING	New	400.00	350.00
2	SPRAY PAINTING (RED PEARL SPECIAL)	New	1,000.00	660.00
3	LABOUR TO DOOR TRIM & ATTACH PARTS	New	120.00	60.00
Gross Labour Cost (S\$)			1,520.00	1,070.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >