

ASS. REC. BY:

REF:

01M3619018257/RTD302

Special Instruction:

Surveyor: RAHUL

ASSIGNMENT (Office)

From (Person): Crystal Lee

of

MSLG

Date/Time:

16/10/19 @ 10:40am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLG 30J

Insured:

at Workshop m/s

Valeo Wagen

Tel:

92361588

of

Policy No:

2873626777 trans Avenue 9
Arw

Claim No:

608539

Sum Insured:

Excess:

0.00

Make of Veh:

(Client's Record)

D.O.A.

14/10/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:40am @ 16/10/19

Person Contacted:

Geminie

Vehicle

IN/OUT

Date/Time

Action/Instruction

Voluntary ✓

SLG 30J-CS/FCI/5005280/Dtd 3/2

D.O.A. 17/3/2018

17/10 @ 8:45 - Revert via menmen

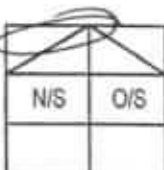
17/10 @ 17:46 - mandate approval by Jocelyn Ng not exceeding 10,115 inclusive check item x supplementary

ASSIGNMENT

From _____ Date: _____
 Estimated Cost: _____
☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SLH 30J
 at Workshop m/s Volkswagen TMS
 of 17, Toms Ave 9
 Insured: MSIH
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: TBA
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 58K
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLH 30J Yr Regn: 2016 APR
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____

Make: Volkswagen Jetta 1.4 TSI c.c. 1390
 Colour: WHITE A/C: Insured / Std / NI / NA
 Sp. Reading: 79498 T/Radio: Insured / Std / NI / NA
 Eng/No: _____

Ci/No: WVWZZZ16ZFM050769

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or _____

Brake: ☒ In order / Jammed / Leaked / Burnt or _____

Modl: Nil / 8/Rim / STD A/Rim or _____

Tyre Size: F: 225/45 R17
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>14/10/19</u>	D.O.A. <u>16/10/19</u>

Survey held at Volkswagen

Des. of Damages: ☒ Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
18/10- 10:04am	inform VW authorise repair not exceeding \$10K. Zero excess
21/10- 10:51am	capped at \$150 (3000) email from Jocelyn
	Part by part \$10,313.74 Cled: 6323.34; 38%

RECEIVED 4 NOV 2019

4/11/2019

Date/Time, File Pass to?

☐ : Prel. Report
☒ : Final Report

11/4/11 Typist

Date/Time, File Return to?

Days Of Repair: 8

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Insp (\$)

☐ : W/S and (\$)

Survey Fee: 200

Transportation: _____

S + RS. \$

Photos

Others

TOTAL

Report Format: TP

Lump Sum / E: 10,313.74

11

211

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 16 October 2019 10:40 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: auftrag_2019002356_1.191016-081847190.pdf; SLG30J MSIG OD.PDF

OD CLAIM SLG30J DOA: 14/10/2019 (Car in at Tuas)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua

Sent: Wednesday, 16 October, 2019 9:30 AM

To: Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>

Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: OD CLAIM SLG30J DOA: 14/10/2019 (Car in at Tuas), please outsource. Tks.

Dear Jeannie,

FYNA. Tks.

Dear Crystal,

Please arrange survey at 17 Tuas Ave 9

Vehicle at workshop. Please outsource as IHS unable to attend due to training. Tks.

Best Regards

Winnie Chua

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Senior Admin Officer, Claims Services (In-House Survey)
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Ong Germaine (VGS - SG/Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: Wednesday, 16 October 2019 8:23 AM
To: Claims <claims@sg.msig-asia.com>; Winnie Chua <pingping_chua@sg.msig-asia.com>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: OD CLAIM SLG30J DOA: 14/10/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Claim

Please arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

Denise Tay (LKKAuto)

From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Sent: Tuesday, 22 October 2019 10:51 AM
To: Ong Germaine (VGS - SG/Singapore)
Cc: Chee Steven (VGS - SG/Singapore; Rajah Kumar; Jeannie Cheng; Denise Tay (LKKAuto))
Subject: RE: OD CLAIM SLG30J DOA: 14/10/2019 (Mandate request)

Dear Germaine,

Reference to the conversation between Joseph Kumar and yourself, please proceed to repair at capped of \$13,000.00.

Please removed the question marks items which are found useable and not damaged from the capped of repair cost.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Chee Steven (VGS - SG/Singapore) [<mailto:steven.chee@vw.com.sg>]
Sent: Thursday, 17 October 2019 2:29 PM
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Claims <claims@sg.msig-asia.com>; Winnie Chua <pingping_chua@sg.msig-asia.com>
Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: OD CLAIM SLG30J DOA: 14/10/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Claims,

Please update this claim status.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 18 October 2019 10:04 AM
To: steven.chee@vw.com.sg; Ong Germaine (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Cc: SUR
Subject: Own Damage / MSIG / SLG 30J

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLG 30J (Excess \$500/-)**.
Repair cost all in not exceeding \$10,000/-, Which ever lower.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jeannie Cheng Jin Rong

Date: 16 Oct 2019

Preliminary Advice

Vehicle No	: SLG30J	Accident Date	: 14/10/2019
Make	: VOLKSWAGEN JETTA	Policy No.	: 28736267AVW
Assignment Date	: 16/10/2019	Excess	: S\$500.00
Date of Inspection	: 16/10/2019	Est. Duration of Repair	: 8.00
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (TUAS) NO: 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,637.08
Revised Amount	:S\$	10,313.74
Check Items (Estimated)	:S\$	337.25
Total	:S\$	10,650.99
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	58,000.00
COE / PARF Rebate	:S\$	47,885.00
Salvage Value	:S\$	
Margin for Repair	:S\$	10,115.00

Remarks

- () The vehicle is economical/not economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.
- (x) Please note the margin of repair is \$10,115.00

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	121A
Vehicle Details	
Vehicle No.:	SLG30J
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI 1633G5 HID SR NAV
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CAXF75034
Chassis No.:	WVWZZZ16ZFM050769
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$21,889.00
Original Registration Date:	29 Apr 2016
First Registration Date:	29 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$22,645.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Apr 2026
PARF Rebate Amount:	\$16,983.00
Intended COE Rebate Details	
COE Expiry Date:	28 Apr 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,300.00
COE Rebate Amount:	\$30,902.00
Total Rebate Amount:	\$47,885.00

The information contained herein is correct as at 16 Oct 2019

OK

6-6.5mth

AUDIT TRAIL				
No.	On	Audit	Remarks	By
20	17 Oct 2019 17:46	Adj Mandate Set	Approved:10313.74;repair at not exceeding \$10,115.00 include check and supplementary items and subject to excess \$500.00.	[1] Jocelyn Ng Shin Bun

Date From Date To Audit Type None Go

ACTIVITY

[16/10/2019 14:06] Crystal Lee:

Car at Tuas w/shop. Outsource as per Winnie instruction. Manual assigned to LKK via email on 16/10/19.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2314522	16 Oct 2019 10:40:04	Video Upload	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SLG30J	Jeannie Cheng Jin Rong	xx.xx
2315289	16 Oct 2019 16:58:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLG30J		11.77

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 15/10/2019 10:37
 Date Of Accident 14/10/2019 18:55
 Exact Location Of Accident MARYMOUNT RD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLG30J
Insured/Policyholder
 Name Of Registered Owner VICTOR KUAH CHUAN CHEE
 NRIC No S8930121A
 Email Address NOEMAIL
 Mobile Phone No (LOCAL) +65-94230969
 Alternative Phone No OFFICE-94230969

Vehicle Particulars

Manufacturer VOLKSWAGEN
 Model JETTA TSI COMFO 90 D7F
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
 Are you claiming under your own insurance policy for repair to your vehicle? YES
 If No, Please state action to be taken
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number A28736267AVW
 Cover Note Number

Driver

Name of Driver VICTOR KUAH CHUAN CHEE
 NRIC No S8930121A
 Date Of Birth 31/08/1989
 Occupation INDOOR
 Date Of Driving Pass 11/02/2010
 Driving Experience 9 YEARS AND 8 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-94230969
 Fax Number
 Contact Number OFFICE-94230969
 EMail Address NOEMAIL

Address	BLK 808 THOMSON ROAD #16-19 SINGAPORE
Postcode	298190
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : NG RUYIN GENDER: : FEMALE
Passenger 2	NAME: : VALERIE KUAH GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	ES6611M
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

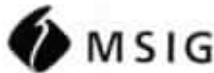
Policyholder's Signature
Date & Time:

15/04/2019

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:





MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGLX Centre 2 Singapore 068807
Tel: (65) 6827 7888 Fax: (65) 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form N.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 25736267 AVW

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle

SLG36J

2. Name of Policyholder

Kuah Chuan Chee Victor

3. Effective Date of the Commencement of Insurance for the purposes of the Act

29/04/2019

4. Date of Expiry of Insurance

28/04/2020

5. Persons or Classes of Persons entitled to drive*

Kuah Chuan Chee Victor

Geoffrey Kuah Chuan Aik

Hg Ru Yin

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.



Signature / Date

5/14/19

Counter-Signatory

Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

Amy Ler
Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

XWCPLK/IS20190405/0534200

VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Worldwide Partners

Date: 14/10/2019 Time: 19:32
 Technician Name: Thomas RZBUBER
 Reg. No: SL6303 Job No: VS19003280
 Odometer Reading (Customer Vehicle): 71497
 KM Travelled by Assistance Vehicle: _____ (1 way)
 Fault Reported: ACCIDENT
 Fault Found: ACCIDENT
 How was vehicle repaired? _____

Customer Name: VIRGIL KULL
 Customer Telephone: 9423 0969
 Make/Model: VW JETTA
 Location: 808 THOMSON ROAD
 Time on Scene: 19:37
 Time Job Completed: _____
 Repaired at Breakdown Scene: Y/N
 VIN No: _____

Hubcaps Y/N
 Spare Wheel Y/N
 Tools Y/N
 Audio System Y/N
 Keys + Remote Y/N
 Aerial Y/N
 Cashcard Y/N
 Fuel E 3/4 F

Interior Condition :
 Front Seats
 Rear Seats
 Floor Covering
 Headlining

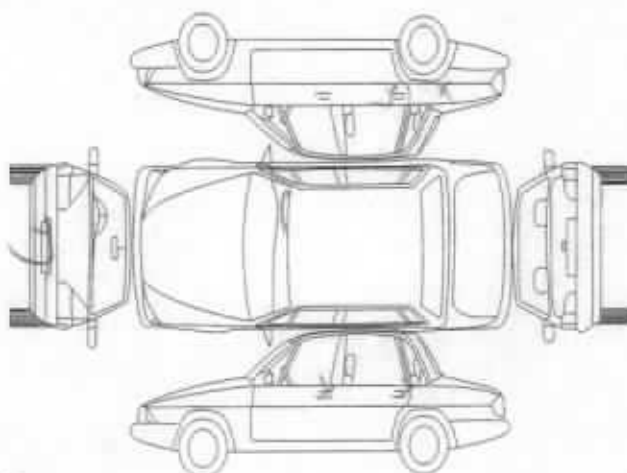
Day/Night

Wet/Dry

Clean/Soiled

Please circle the above as appropriate

Place X on damaged area for scratch and Y for dent



Delivery to Dealership / Date and Time:

VW WORKSHOP

Vehicle received in the above condition YES/NO

If not stated as above specify difference: _____

W 19:32
D 19:34
C 19:37

CUSTOMER DECLARATION

- I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

Customer Name & Signature (green copy)		Dealer/Workshop Signature, Name & Stamp (yellow copy)		Operators Signature (white & pink copy)	
--	---	---	---	---	---

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
VICTOR
KUAH CHUAN CHEE
14 LENTOR GROVE
Singapore 789188

Document no.
Document date 15-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002345/ 1
Job order date 15-10-2019
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLG30J	1633G5	29-04-2016	WWZZZ16ZFM050769	JETTA TSI Comfo 90 D7F	79,497

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20
	Leaked Check, Vacuum & Regas	1	pcs	238.00	#1	238.00	254.66
5C6823031E	Hood	1	pcs	1,136.21	28.00% #1	818.07	875.33
	FRT BONNET repair						
5C6807217AKGRU	Cover For Bumper Primed	1	pcs	1,122.37	28.00% #1	808.11	864.68
5C6807109C	Bumper Bracket	1	pcs	634.44	28.00% #1	456.80	488.78
	REINFORCEMENT						
5C6807248H	Foam Insert	1	pcs	102.20	28.00% #1	73.58	78.73
	FOAM LH						
5C6807248G	Foam Insert	1	pcs	102.20	28.00% #1	73.58	78.73
	FORM RH						
5C6805706J	Guide	1	pcs	101.32	28.00% #1	72.95	78.06
	BUMPER CENTRE BRACKET						
5C6807183A	Guide Piece	1	pcs	31.65	28.00% #1	22.79	24.39
	BUMPER SIDE BRACKET LH						
5C6807184A	Guide Piece	1	pcs	31.65	28.00% #1	22.79	24.39
	BUMPER SIDE BRACKET RH						
5C6807281	Headlight Housing	1	pcs	110.03	28.00% #1	79.22	84.77
	FOG LAMP BRACKET LH						
5C6919493A	Sensor Bracket	1	pcs	15.07	28.00% #1	10.85	11.61
5C6919494A	Sensor Bracket	1	pcs	15.07	28.00% #1	10.85	11.61
D 180KU2A1	2k-Plastic Adhesive	1	pcs	74.29	28.00% #1	53.49	57.23
D 822150A1	Bonding Agent For Plastic	1	pcs	56.90	28.00% #1	40.97	43.84
5C6955103D	Pressure Cylinder With Je	1	pcs	118.08	28.00% #1	85.02	90.97
	NOZZLE CYLINDER LH						
5C6853651AJZLL	Radiator Grille Satin Bla	1	pcs	585.02	28.00% #1	406.81	435.29
5C6853671P 9B9	Cooling Air Grill Satin B	1	pcs	189.48	28.00% #1	136.43	145.98
	CENTRE LOWER GRILLE						
5C6853685E 9B9	Cooling Air Grill Satin B	1	pcs	87.26	28.00% #1	62.83	67.23
	FOG LAMP GRILLE LH						
5C8941751B	Gas Discharge Headlight W	1	pcs	3,301.15	28.00% #1	2,376.83	2,543.21
	H/LAMP LH						
1J0973737	Flat Contact Housing With	2	pcs	17.95	28.00% #1	25.85	27.66
	H/LAMP WIRE HOUSING						
5C6805588Q	Lock Carrier With Mountin	1	pcs	1,122.41	28.00% #1	808.14	864.71
5C6805587	Support For Lock Carrier	1	pcs	83.54	28.00% #1	60.15	64.36
5C6805931	Cross Support	1	pcs	37.32	28.00% #1	28.87	28.75
	H/LAMP TOP PANEL LH						
5C0816411	Air Conditioner Condenser	1	pcs	892.79	28.00% #1	642.81	687.81
1K0121251BN	Radiator	1	pcs	655.67	28.00% #1	472.08	505.13
	RADIATOR OUTER						
1K0121253AA	Radiator	1	pcs	655.67	28.00% #1	472.08	505.13
	RADIATOR INNER						
1K0122291BE	Quick Coupling Piece	1	pcs	25.15	28.00% #1	18.11	19.38
	RADIATOR TOP HOSE ADAPTOR						
G 013A8JM1	Coolant Concentrate	2	pcs	42.83	28.00% #1	61.68	66.00

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 2/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
VICTOR
KUAH CHUAN CHEE
14 LENTOR GROVE
Singapore 789188

Document no.
Document date 15-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002345/ 1
Job order date 15-10-2019
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLG30J	1633G5	29-04-2016	WVWZZZ16ZFM050769	JETTA TSi Comfo 90 D7F	79,497

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5C8121284G	Air Duct 3x su AIR GUIDE RH	1	pcs	26.79	28.00% #1	19.29	20.64
5C8121283G	Air Duct 3cm AIR GUIDE LH	1	pcs	26.79	28.00% #1	19.29	20.64
1K0129618BF	Air Duct 3de U - AIR INTAKE HOSE	1	pcs	32.28	28.00% #1	23.24	24.87
5C8821105A	Fender 3bt FENDER LH	1	pcs	561.97	28.00% #1	404.62	432.94
5C8821135	Cross Support 3rm FENDER BRACKET LH	1	pcs	44.24	28.00% #1	31.85	34.08
WHT004694	Expanding Nut rm	8	pcs	1.05	28.00% #1	6.05	6.47
	Towing assistance	1	pcs	195.00	#1	195.00	208.65
	A/C GAS	1	pcs	60.00	#1	60.00	64.20
	LABOUR 4.5	8	pcs	475.00	#1 2157.50	3,800.00	4,066.00
	Spray Painting 3	6	pcs	500.00	#1 1500	3,000.00	3,210.00
	FRT NUMBER PLATE 6t	1	pcs	80.00	#1	80.00	85.60
	MSIG IN HOUSE OD CLAIM						
	DOA : 14/10/2019						
	EXCESS : \$500						
	SURVEY BY :						

Quotation valid till 22-10-2019

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	798.00	15,839.08	3,384.89	7%	1,164.60	3,384.89	16,637.08	17,801.68
Total	798.00	15,839.08	3,384.89		1,164.60	3,384.89	16,637.08	17,801.68

Customer

Service Advisor

LIK Auto Consultants hence notify
the Repairer of the following:

- To inspect before/after work condition
- Visit our website: www.sales.vw.com.sg (for online service appointments) and www.volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be authorised and is subject to final approval from insurance Company

Authorised by Repairer
Signature:
Date:

Resue
Up 90010068
8 days
EXCESS: TBA

16/10/19 @ 1355

Revers
Resue before print

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No. M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page

1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
VICTOR
KUAH CHUAN CHEE
14 LENTOR GROVE
Singapore 789188

Document no.
Document date 15-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002345/ 1
Job order date 15-10-2019
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLG30J	1633G5	29-04-2016	WWWZZZ16ZFM050769	JETTA TSI Comfo 90 D7F	79,497

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Leaked Check, Vacuum & Regas	1	pcs.	238.00	#1	238.00	254.66
5C6523031E	Hood	1	pcs.	1,136.21	28.00%	818.07	875.33
	FRT BONNET repair						
5C6807217AKGRU	Cover For Bumper Primed	1	pcs.	1,122.37	28.00%	808.11	864.88
5C6807109C	Bumper Bracket	1	pcs.	634.44	28.00%	456.80	488.78
	REINFORCEMENT						
5C6807248H	Foam Insert	1	pcs.	102.20	28.00%	73.58	78.73
	FOAM LH						
5C6807248G	Foam Insert	1	pcs.	102.20	28.00%	73.58	78.73
	FORM RH						
5C6805706J	Guide	1	pcs.	101.32	28.00%	72.95	78.06
	BUMPER CENTRE BRACKET						
5C6807183A	Guide Piece	1	pcs.	31.85	28.00%	22.79	24.39
	BUMPER SIDE BRACKET LH						
5C6807184A	Guide Piece	1	pcs.	31.85	28.00%	22.79	24.39
	BUMPER SIDE BRACKET RH						
5C6807261	Headlight Housing	1	pcs.	110.03	28.00%	79.22	84.77
	FOG LAMP BRACKET LH						
5C6819493A	Sensor Bracket	1	pcs.	15.07	28.00%	10.85	11.61
5C6819494A	Sensor Bracket	1	pcs.	15.07	28.00%	10.85	11.61
D 160KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	28.00%	53.49	57.23
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	28.00%	40.97	43.84
5C6855103D	Pressure Cylinder With Je	1	pcs.	118.08	28.00%	85.02	90.97
	NOZZLE CYLINDER LH						
5C6853651AJZLL	Radiator Grille Satin Bla	1	pcs.	565.02	28.00%	406.81	435.29
5C6853671P 9B9	Cooling Air Grill Satin B	1	pcs.	189.48	28.00%	136.43	145.98
	CENTRE LOWER GRILLE						
5C6853685E 9B9	Cooling Air Grill Satin B	1	pcs.	87.26	28.00%	62.83	67.23
	FOG LAMP GRILLE LH						
5C6841751B	Gas Discharge Headlight W	1	pcs.	3,301.15	28.00%	2,376.83	2,543.21
	H/LAMP LH						
1J0973737	Flat Contact Housing With	2	pcs.	17.95	28.00%	25.85	27.66
	H/LAMP WIRE HOUSING						
5C6805588Q	Lock Carrier With Mountin	1	pcs.	1,122.41	28.00%	808.14	864.71
5C6805567	Support For Lock Carrier	1	pcs.	83.54	28.00%	60.15	64.36
5C6805931	Cross Support	1	pcs.	37.32	28.00%	28.87	28.75
	H/LAMP TOP PANEL LH						
5C0816411	Air Conditioner Condenser	1	pcs.	892.79	28.00%	642.81	687.81
1K0121251BN	Radiator	1	pcs.	655.87	28.00%	472.08	505.13
	RADIATOR OUTER						
1K0121253AA	Radiator	1	pcs.	655.87	28.00%	472.08	505.13
	RADIATOR INNER						
1K0122291BE	Quick Coupling Piece	1	pcs.	25.15	28.00%	18.11	19.38
	RADIATOR TOP HOSE ADAPTOR						
G 013A5JM1	Coolant Concentrate	2	pcs.	42.83	28.00%	61.68	66.00

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 2/2

Company
MSG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
VICTOR
KUAN CHUAN CHEE
14 LENTOR GROVE
Singapore 789188

Document no.
Document date 15-10-2019
Customer no. S211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002345/ 1
Job order date 15-10-2019
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLG30J	1833G5	29-04-2018	WVWZZZ16ZFM050769	JETTA TSI Comfo 90 D7F	79,497

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
506121284G	Air Duct 3x AIR GUIDE RH	1	pcs.	26.79	28.00% #1	19.29	20.64
506121283G	Air Duct 3ea- AIR GUIDE LH	1	pcs.	26.79	28.00% #1	19.29	20.64
1K01296188F	Air Duct 3de- U - AIR INTAKE HOSE	1	pcs.	32.28	28.00% #1	23.24	24.87
508821105A	Fender 3bt- FENDER LH	1	pcs.	561.97	28.00% #1	404.62	432.94
508821135	Cross Support 3ea- FENDER BRACKET LH	1	pcs.	44.24	28.00% #1	31.85	34.08
WHT004894	Expanding Nut 4- Towing assistance	8	pcs.	1.05	28.00% #1	6.05	6.47
	A/C GAS	1	pcs.	195.00	#1	195.00	208.65
	LABOUR	4-5	pcs.	60.00	#1	60.00	64.20
	Spray Painting	3	pcs.	475.00	#1	1,425.00	1,489.20
	FRT NUMBER PLATE	1	pcs.	500.00	#1	500.00	528.00
	MSG IN HOUSE OD CLAIM			80.00	#1	80.00	85.60
	DCA : 14/10/2019						
	EXCESS : \$500						
	SURVEY BY :						

Quotation valid till 22-10-2019

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	798.00	15,839.08	3,384.89	7%	1,164.60	3,384.89	16,637.08	17,801.68
Total	798.00	15,839.08	3,384.89		1,164.60	3,384.89	16,637.08	17,801.68

Customer

Service Advisor

LKK Auto Consultants hence notify
the Repairer of the following:

• To resurvey below after repair completion
• VISIT OUR WEBSITE: www.lkk.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)
• Parts prices are subject to confirmation

• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

16/10/19 Rasul
4p 90010068
8 days
EXCESS: TBA

16/10/19 @ 1355

Revers
Resing before print

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page 1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
VICTOR
KUAH CHUAN CHEE
14 LENTOR GROVE
Singapore 789188

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

30-10-2019
5211001211
200412212G
39999
2019002356/ 1
15-10-2019
TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLG30J	1633G5	29-04-2016	WVWZZZ16ZFM050769	JETTA TSI Comfo 90 D7F	79,497

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Leaked Check, Vacuum & Regas	1	pcs.	238.00	#1	238.00	254.66
	Cover for Bumper Primed	1	pcs.	1,122.37	28.00% #1	808.11	864.68
5C6807109C	Bumper Bracket	1	pcs.	634.44	28.00% #1	456.80	488.78
	REINFORCEMENT*XR-151019						
5C6805706J	Guide	1	pcs.	101.32	28.00% #1	72.95	78.06
	BUMPER CENTRE BRACKET*XR-151019						
5C6807183A	Guide Piece	1	pcs.	31.65	28.00% #1	22.79	24.39
	BUMPER SIDE BRACKET LH*XR-151019						
5C6807184A	Guide Piece	1	pcs.	31.65	28.00% #1	22.79	24.39
	BUMPER SIDE BRACKET RH*XR-151019						
5C6919493A	Sensor Bracket	1	pcs.	15.07	28.00% #1	10.85	11.61
	AO-161019						
5C6919494A	Sensor Bracket	1	pcs.	15.07	28.00% #1	10.85	11.61
	AO-161019						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	28.00% #1	53.49	57.23
	XR-151019						
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	28.00% #1	40.97	43.84
	XR-151019						
5C6853651AJZLL	Radiator Grille Satin Bla	1	pcs.	565.02	28.00% #1	406.81	435.29
	XR-151019						
5C8941751B	Gas Discharge Headlight W	1	pcs.	3,301.15	28.00% #1	2,376.83	2,543.21
	H/LAMP LH*SO-171019						
5C6805588Q	Lock Carrier With Mountin	1	pcs.	1,122.41	28.00% #1	808.14	864.71
	XR-151019						
5C6805567	Support For Lock Carrier	1	pcs.	83.54	28.00% #1	60.15	64.36
	XR-151019						
5C6805931	Cross Support	1	pcs.	37.32	28.00% #1	26.87	28.75
	H/LAMP TOP PANEL LH						
1K0122291BE	Quick Coupling Piece	1	pcs.	25.15	28.00% #1	18.11	19.38
	RADIATOR TOP HOSE						
	ADAPTOR*AO-161019						
G 013A8JM1	Coolant Concentrate	2	pcs.	42.83	28.00% #1	61.68	66.00
	XR-151019						
5C6121283G	Air Duct	1	pcs.	26.79	28.00% #1	19.29	20.64
	AIR GUIDE LH*XR-151019						
1K0129618BF	Air Duct	1	pcs.	32.28	28.00% #1	23.24	24.87
	U - AIR INTAKE HOSE*AO-161019						
5C6821105A	Fender	1	pcs.	561.97	28.00% #1	404.62	432.94
	FENDER LH*XR-151019						
5C6821135	Cross Support	1	pcs.	44.24	28.00% #1	31.85	34.08
	FENDER BRACKET LH*XR-151019						
WHT004694	Expanding Nut	8	pcs.	1.05	28.00% #1	6.05	6.47
	XR-151019						
	Towing assistance	1	pcs.	195.00	#1	195.00	208.65
	A/C GAS	1	pcs.	60.00	#1	60.00	64.20
	LABOUR	4.5	pcs.	475.00	#1	2,137.50	2,287.13

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page 2/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
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14 LENTOR GROVE
Singapore 789188

Document no.
Document date 30-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002356/ 1
Job order date 15-10-2019
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLG30J	1633G5	29-04-2016	WVWZZZ16ZFM050769	JETTA TSI Comfort 90 D7F	79,497

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Spray Painting	3	pcs.	500.00	#1	1,500.00	1,605.00
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	Insurance Excess	-1	pcs.	500.00	#1	-500.00	-535.00
	MSIG IN HOUSE OD CLAIM						
	DOA : 14/10/2019						
	EXCESS : \$500						
	SURVEY BY : RASUL (LKK)						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	598.00	9,215.74	2,233.45	7%	686.96	2,233.45	9,813.74	10,500.70
Total	598.00	9,215.74	2,233.45		686.96	2,233.45	9,813.74	10,500.70

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2019		16 Oct 2019 14:11 Edit Adj Rpt	\$510,313.74 Edit Estimates	\$510,313.74 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Victor Kuah Chuan Chee, ID: S8930121A, Tel: +6594230969								
Vehicle Reg. No.:	SLG303	Date of Loss:	14/10/2019 18:00 - :59 [41 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 608539	Policy/Cover Note No.:	28736267AVW (Comprehensive) Coverage: 29/04/2019 - 28/04/2020						
		Excess:	\$500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (Tuas) No: 17 Tuas Ave 9, 639197 Tuas - Tel: 65156560								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jeannie Cheng Jin Rong - 6594 2537]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/11/2019]								
Driver/Custodian:	Victor Kuah Chuan Chee (30 / Male) , NRIC: S8930121A, Tel: +6594230969 Email:								
Adj Asg. Remarks:	Car at Tuas w/shop. Manual assigned to LKK via email on 16/10/19... Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
MSIG_SG (17/10/2019): Alert - Adj Mandate Approved (\$510313.74) - SLG303 - Claim Handler: Jeannie Chen...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLG30J (608539)
 OD
 Oct 14 2019 6:00PM
 [Victor Kuah Chuan Chee]
 Volkswagen Group Singapore Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	16/10/19 10:40	ES6611M - TP Accident Video	1 Load MP4	

Assessment Reports

1 per page

No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	15/10/19 11:13	Accident Statement	1 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/19 17:04	Adjuster Immediate Advice	1 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/11/19 14:18	General View	1 Load JPG	
2	04/11/19 14:18	General View	1 Load JPG	
3	04/11/19 14:18	General View	1 Load JPG	
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34	04/11/19 14:18	General View	1 Load JPG	
35	04/11/19 14:18	General View	1 Load JPG	
36	04/11/19 14:18	General View	1 Load JPG	

Video			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
37	04/11/19 14:18	General View		☒
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40	04/11/19 14:18	General View		☒
41	04/11/19 14:18	General View		☒
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65	04/11/19 14:18	General View		☒
66	04/11/19 14:18	General View		☒
67	04/11/19 14:19	Reinspection Photo		☒
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91	04/11/19 14:19	Reinspection Photo		☒
92	04/11/19 14:19	Reinspection Photo		☒

Video				1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
93	04/11/19 14:19	Reinspection Photo		Load JPG	☒
94	04/11/19 14:19	Reinspection Photo		Load JPG	☒
95	04/11/19 14:19	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	16/10/19 10:39	ES6611M - TP Accident Report		Load PDF	
2	16/10/19 10:39	Estimate		Load PDF	
3	16/10/19 10:39	Transfer Fee Enquiry		Load PDF	
4	16/10/19 10:39	PARF_COE Rebate Enquiry		Load PDF	
5	16/10/19 10:39	Email to arrange survey		Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print	
1	16/10/19 14:05	Survey Request - Manual Assigned		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	16/10/19 16:56	ESTIMATE		Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print	
1	15/10/19 11:13	Accident Statement		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print	
1	15/10/19 11:08	Accident Photo		Load JPG	☒
2	15/10/19 11:08	Accident Photo		Load JPG	☒
3	15/10/19 11:08	Accident Photo		Load JPG	☒
4	15/10/19 11:08	Accident Photo		Load JPG	☒
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Documentation				1 per page	☒
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1	15/10/19 11:07	Sketch Plan		Load TIF	
2	15/10/19 11:07	Sketch Plan #2		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19018257/R1TD3E2

Date: 12/11/2019

REFERENCE

Insured/Claimant:	Victor Kuah Chuan Chee	Policy No:	28736267AVW	
Date of Loss:	14/10/2019	Nature of Claim:	OD	Claim No: 608539

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLG30J	Engine No:	CAXF75034
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Chassis No:	WVWZZZ16ZFM050769
Reg. Date:	29/04/2016 (Man. Year: 2015)	Odometer:	79498 km
Colour:	White		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$58,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/45 R17	Rear Tyre Size:	225/45 R17
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,784.08	5,823.24	2,960.84	33.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,853.00	4,490.50	3,362.50	42.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,637.08	10,313.74	6,323.34	38.01
+ GST 7.00/7.00% (S\$)	1,164.60	721.96	442.64	38.01
Nett Amount (S\$)	17,801.68	11,035.70	6,765.98	38.01

INSPECTION

Date of Assignment:	16/10/2019	
Date Inspected:	16/10/2019 Inspected At:	Volkswagen Group Singapore Pte Ltd (Tuas) No: 17 Tuas Ave 9 Singapore 639197
Estimated Period of Repair:	8.0 days	

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 12 Nov 2019)
Parts:	143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLG30J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HOOD FRT BONNET	Repair	818.07 FS	*- FS
2	1		*COVER FOR BUMPER PRIMED	Deformed	808.11 FS	*808.11 FS
3	1		*BUMPER BRACKET REINFORCEMENT	Bent	456.80 FS	*456.80 FS
4	1		*FOAM INSERT FOAM LH	Serviceable	73.58 FS	*- FS
5	1		*FOAM INSERT FORM RH	Serviceable	73.58 FS	*- FS
6	1		*GUIDE BUMPER CENTRE BRACKET	Cracked	72.95 FS	*72.95 FS
7	1		*GUIDE PIECE BUMPER SIDE BRACKET LH	Necessary	22.79 FS	*22.79 FS
8	1		*GUIDE PIECE BUMPER SIDE BRACKET RH	Necessary	22.79 FS	*22.79 FS
9	1		*HEADLIGHT HOUSING FOG LAMP BRACKET LH	Serviceable	79.22 FS	*- FS
10	1		*SENSOR BRACKET	Necessary	10.85 FS	*10.85 FS
11	1		*SENSOR BRACKET	Necessary	10.85 FS	*10.85 FS
12	1		*2K-PLASTIC ADHESIVE	Necessary	53.49 FS	*53.49 FS
13	1		*BONDING AGENT FOR PLASTIC	Necessary	40.97 FS	*40.97 FS
14	1		*PRESSURE CYLINDER WITH JE NOZZLE CYLINDER LH	Serviceable	85.02 FS	*- FS
15	1		*RADIATOR GRILLE SATIN BLA	Cracked	406.81 FS	*406.81 FS
16	1		*COOLING AIR GRILL SATIN B CENTRE LOWER GRILLE	Serviceable	136.43 FS	*- FS
17	1		*COOLING AIR GRILL SATIN B FOG LAMP GRILLE LH	Serviceable	62.83 FS	*- FS
18	1		*GAS DISCHARGE HEADLIGHT W H/LAMP LH	Cracked	2,376.83 FS	*2,376.83 FS
19	2		*FLAT CONTACT HOUSING WITH H/LAMP WIRE HOUSING	Serviceable	25.85 FS	*- FS
20	1		*LOCK CARRIER WITH MOUNTIN	Cracked	808.14 FS	*808.14 FS
21	1		*SUPPORT FOR LOCK CARRIER	Bent	60.15 FS	*60.15 FS
22	1		*CROSS SUPPORT H/LAMP TOP PANEL LH	Bent	26.87 FS	*26.87 FS
23	1		*AIR CONDITIONER CONDENSER	Serviceable	642.81 FS	*- FS
24	1		*RADIATOR OUTER	Serviceable	472.08 FS	*- FS
25	1		*RADIATOR INNER	Serviceable	472.08 FS	*- FS
26	2		*COOLANT CONCENTRATE	Necessary	61.68 FS	*61.68 FS
27	1		*AIR DUCT AIR GUIDE RH	Serviceable	19.29 FS	*- FS
28	1		*AIR DUCT AIR GUIDE LH	Cracked	19.29 FS	*19.29 FS
29	1		*AIR DUCT U-AIR INTAKE HOSE	Deformed	23.24 FS	*23.24 FS
30	1		*FENDER LH	Bent	404.62 FS	*404.62 FS
31	1		*CROSS SUPPORT FENDER BRACKET LH	Necessary	31.85 FS	*31.85 FS
32	1		*EXPANDING NUT (8PCS)	Necessary	6.05 FS	*6.05 FS
33	1		*FRT NUMBER PLATE	Bent	80.00 FS	*80.00 FS
34	1		*QUICK COUPLING PIECE RADIATOR TOP HOSE ADAPTOR	Broken	18.11 FS	*18.11 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	8,784.08	5,823.24
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	200.00	0.00
2	DIAGNOSTIC AND PROGRAMMING	New	360.00	360.00
3	TOWING ASSISTANCE	New	195.00	195.00
4	A/C GAS	New	60.00	60.00
5	LABOUR	New	3,800.00	2,137.50
6	SPRAY PAINTING	New	3,000.00	1,500.00
7	LEAKED CHECK, VACUUM & REGAS	New	238.00	238.00
Gross Labour Cost (\$\$)			7,853.00	4,490.50

Report was unsubmitted during this print-out.

< END OF ESTIMATES >