

FW: DIRECT SETTLEMENT FINAL REPORT - SDL118J //LKK REF: CC3/III19018238/Gpb3

Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>

Tue 7/4/2020 12:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: PBSP <pml-pbsp@simedarby.com.sg>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>

📎 1 attachments (597 KB)

IMG_9445.PNG;

Dear Hsiao Yong

Please refer attach from joseph.

Sharon Heng
Admin Executive
Bodyshop

BMW
Performance Motors

DDI: +65 6319 0123

FAX: +65 6474 3229

Address : 303 Alexandra Road, Singapore 159941

EMail: sharon.heng.leekun@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Yaguel Renan Joseph Estoria

Sent: Thursday, 2 April, 2020 9:29 AM

To: Sharon Heng L K

Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SDL118J //LKK REF: CC3/III19018238/Gpb3

Hi Sharon,

As per customer they are not claiming anymore medical check.
Please refer to attach

Best regards

Joseph Yaguel

Motor Claims Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5199
Address : 303 Alexandra Road, Singapore 159941
Email: yaguel.renan.joseph@simedarby.com.sg

www.bmw.com.sg



<https://www.pml-bmw.com.sg/en/all-models/x-series/X5/2018/bmw-x5-at-a-glance.html>

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>

Sent: Monday, 3 February, 2020 11:20 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; PBSP <pml-pbsp@simedarby.com.sg>; Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>

Cc: 甯珺 © <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SDL118J //LKK REF: CC3/III19018238/Gpb3

Dear Joseph

Please arrange the driver and passenger to sign the Authorisation Letter to Claim Medical Bills.
Please refer to attach the Authorisation letter was signed by the owner of vehicle but not driver and passenger.

Sharon Heng
Admin Executive
Bodyshop

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A member of the Sime Darby Group



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 3 February, 2020 10:59 AM

To: Sharon Heng L K; PBSP

Cc: 甯瑀 @; Guo Qiang (LKKAUTO)

Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SDL118J //LKK REF: CC3/III19018238/Gpb3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,483.41
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. Medical Fee for Alexander James Ding Ting Ruei(Driver)	\$ 30.00
4. Medical Fee for Valencia Low Ching Wee(Passenger)	\$ 30.00
Total	\$ 9,843.41

Kindly let us have a copy of authorisation letter signed by the driver & passenger to claim for Medical fee.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

“Wishing you a Happy and Prosperous New Year”



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 22 January 2020 5:15 PM

To: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SDL118J //LKK REF: CC3/III19018238/Gpb3

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

“Wishing you a Happy and Prosperous New Year”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>

Sent: Thursday, 16 January 2020 5:20 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SDL118J

Dear Hsiao Tong

Thanks very much.

Sharon Heng
Admin Executive
Bodyshop

BMW
Performance Motors

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Email: sharon.heng.leekun@simedarby.com.sg

www.bmw.com.sg

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-----Original Message-----

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 16 January, 2020 3:58 PM

To: Sharon Heng L K; Guo Qiang (LKKAUTO)

Cc: Toh Jing Xuan; Bernard Wan Chong Huat

Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SDL118J

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at P/P \$8,863.00(before GST) with 05 repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Wishing you a Happy and Prosperous New Year”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>

Sent: Thursday, 16 January 2020 3:01 PM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Toh Jing Xuan <toh.jing.xuan@simedarby.com.sg>; Bernard

Wan Chong Huat <bernard.wan@simedarby.com.sg>

Subject: DIRECT SETTLEMENT FINAL REPORT - SDL118J

Dear Guo Qiang

For your perusal :

Labor\$4599.00

Parts\$4264.00

Total\$8863.00

Owner is claimingLOSS OF USE = \$60 X 5 DAYS.

MEDICAL FEE - \$60.00

Note : 5 working days.

Sharon Heng

Admin Executive

Bodyshop

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A member of the Sime Darby Group

-----Original Message-----

From: service.pml@sime-darby.com.sg [mailto:service.pml@sime-darby.com.sg]

Sent: Thursday, 16 January, 2020 2:51 PM

To: Sharon Heng L K

Subject: Message from KM_C458

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