niverior		ASS	IGNMENT (Office	e)		
	Crystal Lu	of	MSIG		Date/Time: 15.10-	19 44Bp.m
Estimated Co			Bill to:			
	s/TP RES / OD R	DY SISE	/ MV / CS		SM (15	16
	m/s (AS Ga			Insured:		010713
	Bukit Inve		n	Tet	979 6119	18 102417
Policy No:	000943295		Claim N	0: 232121		
Sum Insured:			Excess			
Make of Veh					0.0.A. 12-10-X	019
(Client's Recor		nip	14-10-	٢١٥١		
Date / KEV	REP. / REV 24		A11		H.O.D. Endorsement:	
Date/Time:	2.15.1.1 21.350	7-Person Co	mineted Allan	V	chicle IN OUT	
Date/Time	Action/Instruction	(V)	Stimate			
	8MS (510)	(
	SDV 838E	CC3/AXPHO	6513 Aug 10342	Dogunia	KI Seri	
		+				
	Informal 1	Srustal non	ding workshop	est bu	merimen	
17/10/19	TALIDIMISS!		The second secon	The second secon	1110111111	
17/10/19	Adrian a	Mumed 1	S & 3900	(Red Ca	05.84 6870	

ISE TEC BY MINAN

<u>A</u>	SSIGNMENT
Freeze Euste 17 - 10 - 201 1	Veh No. SDY878E. YTREET DOOT DEC.
Estimped Cost.	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No. SDY 878E	Make: Horden Accord Euro R cc 1988
at Workshop m/s Cas Garage	Colour while A/C: Insured / Std / NI / NA
1 KgKi Bukit Ave 6# 02-22	Sp.Reading 258366. T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No:	CINO: CL71301142 .
Claims No.	Gen. Cond. Good/ Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inordes / Jammed / Leaked / Burnt or
(Client's Record)	Brake: anorder / Jammed / Leaked / Burnt or
Make of Veh: After 10.00 a.m	Modi: Nil / \$/Rim / STD A/Rim or
	Tyre Size: F: 215 55 (47.
(Policy Condition)	R: 215/55/217.
	OIS B9 I DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO of
Ball or Market Value	Front Rear
DAC Accident Rport: Consistent? : Yes or No.	R/Bal. 86 mm R/Bal. 96 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. Q6 mm UBal. Q6 mm
Est Repairs days Res.: Yes or No	D.O.A. D.O.J. 17/10/19.
Lum Sum: % 3 Val.: Yes bit No	Survey held at CAS.
me	Des. of Damages : Frt / Rear / O/\$ 1 N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN	
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	700 0 % a 1 b 7
TP MSIG.	EDE Expig: 30/11/27
	4
	VED 1 3 NOV 2019
my:651c.	
PV: 40-71C Nett: 24.3K	13/11/20
7/eq (> 1/5/c	.0(-1
Institute.File Pass tol : Prell. Report	Days Of Repair: 5
; Final Report	Resurvey No. of Trip: Survey Fee: 200
DistarTime, File Faction (si7)	Transportation:
13 11 - toput Ad	id Fee: Site Insp (\$)_8+RS_SI
9	: Interview (\$) Photos
Fermen Menmen	Tech. Invs (\$) (Red 1
Lung Sum / LB 22 3900 =	Westend (\$
	7774 211

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	16 Oct 2019 09:51		16 Oct 2019 11:53 Assign				New Assign Cancel Ca	A STATE OF THE STA
	Main	Re	ference	Cla	im Details	Docum	ents	Show All
The state of the s	UBFOLDER DET	TAILS				[Cr	eated by ins	urer]
Insured:		конс	HUN SENG, ID	57432756G				
Main Clain	sant:	LI XUE	HENG, ID: S8	100962G				
Vehicle Re	g. No.:	SDY8	78E	b	te of Loss:	[14	10/2019 10:00 2 Months and Date (Man Yr)	7 Days From LT
Claim Typi	r:	TP / 2	32121	Po	licy/Cover Note No.:	Cov	10943295 (Corr erage: 26/04/2 04/2020	
Vehicle Re	g. No. (Insured)	SMC15	10	Po	licy No. (Claimant):	1		
- Davids Collin				Ex	cess:	5\$0	.00	
Repairer		Cas Ga	rage Pte Ltd (H	Q) No.1, Kaki I	Bukit Ave 6, #02-22	Autobay, 417883	Kaki Bukit - Te	At:
Handling I	nsurer:	MSIG 1 6643 1	nsurance (Sing 307]	apore) Pte. L	td. (HQ) - Tel: +65 (827 7888 [Har	idled by Jowy	n Tay Mei Ling
Adjuster:		LKK A	to Consultants	Pte Ltd (HQ)	- Tel: 6256-3561	Imm.Advice	due 17/10/2	019]
Adj Asg. R	emarks:	(Manua	Survey appt 17/1 I Assign). Liab: cl 8782 7171.	10/19, 10am. C lear. Agree on S	wner waiting. Manua SJE. Assign: LKK Auto	l assigned to LKK Consultants as I	via email on 1: HS appt is full.	5/10/19. Contact: Allan
ASSOCIA	TED MAIL REC	EIVED				View A	ut Comp	ose Case Mail
There are	no mail for this o	ase.						
E	DCIATED TASK							

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. To:

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Jowyn Tay Mei Ling Attn:

Date:

13 Nov 2019

Preliminary Advice

Insured Vehicle No : SMC151C

: SDY878E

Accident Date

: 12/10/2019

TP Vehicle No Make

: HONDA ACCORD

Assignment Date

: 16/10/2019

Date of Inspection

: 17/10/2019

Est. Duration of Repair

:5

Inspection At

: CAS GARAGE PTE LTD (HQ)

NO.1, KAKI BUKIT AVE 6, #02-22 AUTOBAY

SINGAPORE 417883

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,205.84	
Revised Amount	:S\$	3,900.00	(LUMP SUM)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	3,900.00	

:8\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

The vehicle is economical/not economical for repair.

(X)

The above survey was conducted on a 'without prejudice' basis.

View Sent Message

This mail is associated with:

*SDY878E (232121) [SMC151C]

LI XUE HENG
Oct 12 2019 10:00AM
[KOH CHUN SENG]
Cas Garage Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 17/10/2019 14:37 PM.

To MSI_CLSC
Subject TP SURVEY SDY 878E

Dear Crystal,

Please be informed that we have inspected the vehicle SDY 878E on 17/10/2019.

We are pending workshop estimate from repairer,

Best Regards, Veron Chen

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From:

Crystal Lee <crystal_lee@sg.msig-asia.com>

Sent:

Tuesday, 15 October 2019 4:48 PM

To:

Admin-D (LKKAuto); assignments; Winnie Chua; Helene Phua

Cc:

Ong Zi Hui

Subject:

Survey Request - Manual Assigned

Attachments:

SDY878E.PDF

PRI - SDY878E AND SMC151C (MSIG) ALONG UNITED SQUARE ON 12.10.2019

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

Survey appt 17/10/19, 10am. Owner waiting. Request survey conduct by Adrian from LKK.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MSSAD INSURANCE GROUP

From: Helene Phua

Sent: Tuesday, 15 October, 2019 3:37 PM

To: Crystal Lee <crystal lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com> Subject: FW: PRI - SDY878E AND SMC151C (MSIG) ALONG UNITED SQUARE ON 12.10.2019

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Tuesday, 15 October, 2019 3:37 PM To: 'Nicole Chong' <nicole@casgarage.sg> Cc: Jowyn Tay <jowyn tay@sg.msig-asia.com>

Subject: RE: PRI - SDY878E AND SMC151C (MSIG) ALONG UNITED SQUARE ON 12.10.2019

Hi.

Thank you for your selection.

We will proceed to assign MSIG In-House Surveyors via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg 🕜 🎯 🗓









A Member of MISSAD INSURANCE GROUP

From: Nicole Chong [mailto:nicole@casgarage.sg]

Sent: Tuesday, 15 October, 2019 2:51 PM

To: Helene Phua <helene phua@sg.msig-asia.com> Cc: Jowyn Tay <jowyn tay@sg.msig-asia.com>

Subject: Re: PRI - SDY878E AND SMC151C (MSIG) ALONG UNITED SQUARE ON 12.10.2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Helene.

We request your in house surveyor to survey our client's vehicle.

On Tue, 15 Oct 2019 at 13:42, Helene Phua < helene phua@sg.msig-asia.com > wrote:	
Hi.	
We refer to your email dated 15/10/2019.	
Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:	
LKK Auto Consultants Pte Ltd	
Formteam Consultancy Pte Ltd	
A-Pac Adjusters & Surveyors Pte Ltd	
4) STA Inspection Pte Ltd	
5) Appraisal VP Pte Ltd	
AutoProbe Consultants	
7) MSIG In-House Surveyors	
This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% will express payment. Priority will be given to those opted for our in-house surveyor	tł
To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).	10
If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:	

1) Kalvin Ang	6) Chow Bo Xiong
Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Nicole Chong <nicole@casgarage.sg>
Sent: Tuesday, 15 October 2019 11:05 AM
To: Claims <claims@sg.msig-asia.com>

Subject: PRI - SDY 878E AND SMC 151C ALONG UNITED SQUARE ON 12.10.2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

Kindly arrange your in house surveyor to survey our client's vehicle.

Do let us know when is the available date and time for inspection of the vehicle at:

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,

Nicole Chong

Admin and Finance Officer

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Regards, Nicole Chong Admin and Finance Officer CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119 Office: 6484 2220 UEN: 201828067M

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	962G
Vehicle No.:	SDY878E
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Oct 2019
Vehicle Make:	HONDA
Vehicle Model:	ACCORD EURO-R 2.0 M
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	K20A6541222
Chassis No.:	CL71301142
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$27,810.00
Original Registration Date:	05 Dec 2007
First Registration Date:	05 Dec 2007
Transfer Count:	2
Actual ARF Paid: Intended PARF Rebate Details	\$30,591.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	*
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	30 Nov 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$50,168.00
COE Rebate Amount:	\$40,747.00
Total Rebate Amount:	\$40,747.00

The information contained herein is correct as at 16 Oct 2019

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	962G	
Vehicle Details		
Vehicle No.:	SDY878E	
Vehicle to be Exported:	Yes	
Intended Deregistration Date:	17 Oct 2019	
Vehicle Make:	HONDA	
Vehicle Model:	ACCORD EURO-R 2.0 M	
Primary Colour:	White	
Manufacturing Year:	2007	
Engine No.:	K20A6541222	
Chassis No.:	CL71301142	
Maximum Power Output:	162.0 kW (217 bhp)	
Open Market Value:	\$27,810.00	
Original Registration Date:	05 Dec 2007	
First Registration Date:	05 Dec 2007	
Transfer Count:	2	
Actual ARF Paid:	\$30,591.00	
International Party Reparty Republic		
PARF Eligibility:	Forfeited	
PARF Eligibility Expiry Date:		
PARF Rebate Amount:	\$0.00	-
Interest (COER-lists thriall)		
COE Expiry Date:	30 Nov 2027	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	10	
PQP Paid:	\$50,168.00	
COE Rebate Amount:	\$40,733.00	
Total Rebate Amount:	\$40,733.00	

The information contained herein is correct as at 17 Oct 2019

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	14/10/2019 15:36	
Date Of Accident	12/10/2019 10:25	
Exact Location Of Accident	UNITED SQUARE	
Country/State of Loss	SINGAPORE	

Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SDY878E	
Insured/Policyholder		
Name Of Registered Owner	LI XUE HENG	
NRIC No	S8100962G	
Email Address	NOEMAIL	
Mobile Phone No	(LOCAL) +65-98440878	
Alternative Phone No	OFFICE-98440878	
Vehicle Particulars		

Manufacturer HONDA Model EURO R

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number GA =298607/1

Cover Note Number

Driver

 Name of Driver
 LI XUE HENG

 NRIC No
 \$8100962G

 Date Of Birth
 08/01/1981

 Occupation
 INDOOR

 Date Of Driving Pass
 26/02/2001

Driving Experience 18 YEARS AND 7 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98440878

Fax Number

Contact Number OFFICE-98440878

EMail Address NOEMAIL

Address

16 WEST COAST VIEW

Postcode

S127186

NO Was driver an employee of the Insured's Company

If No. Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

4

Passenger 1

ambulance?

NAME:

: UNKNOWN

GENDER:

MALE

Passenger 2

NAME:

UNKNOWN

GENDER:

: MALE

Passenger 3

NAME:

UNKNOWN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

ON 12/10/2019 AT ABOUT 1025, AFTER MY VEHICLE DROVE PAST THE ENTRANCE AND MAKE MY WAY INTO THE MULTI STOREY CARPARK OF UNITED SQUARE, SUDDENLY VEHICLE B FAIL TO STOP AT THE STOP LINE AND MAKE A RIGHT TURN WHICH NEVER FOLLOWED THE RULE OF TRAFFIC, COLLIDED TO THE RIGHT HAND PORTION OF MY VEHICLE A CAUSING THE DAMAGES OF MY VEHICLE A.

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SMC151C

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number Contact Number Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

write black a solice

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Drivet.
- 3. Information provided must be as truthful and accurate as possible. Any wilful mitrapresentation or withholding of material facts may allow insurance companies to reguldate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy bability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investination-
- The report will be forwarded by the insurers of the GIA Records Management Centra established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- B. Consent under the Personal Data Protection Act (PDPA)

funderstand, asknowledge, agree and consent that:

- My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/parabnal information set but in this (form) and any other personal information provided by me or possessed by my insurer |collectively the "Personal Information"| and disclose and transfer such Personal information to all (newter(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured wehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my daims;
 - (III) carrying out and/or dealing with my instructions or responsing to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of sertain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to chillect, use, discipse and/or process my Personal information for one or more of the shove Purposes; and
- my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (ii) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (iii) for complying with requirements under any regulations, laws or court orders.

Folleyholder's Signature Ogte & Time:

Oriver's Signature (If driver is not the policyhelder) Date & Time:

Reporting Centre Personnel's Signature HITIC/FIN No.:

Sketch Plan #2 Pg. 1

	And the street little	
		A - SDY 878 B
mulli storay		B + SMC/5/0
corpork -		
of united	I A KEY I	
square		
	Stophal	+
DESCRIBE CIRCUMSTANCES	DETHE ACCIDENT	
ON 17 10 2019	of about 10 25 after n	my vehicle drive pass
the entrance an	I make my way into the n	mHi - Story carperte
	re, suddenly vehicle B fail	
	M form which never fullwed +	
	4 hard puttien of my vel	
demayer of my		
	71-	
		E 0
ECLARATION We declare the forgeoing partie	Over 114 Division and Control of	
Yi	are that is every respect.	
olicyholder's Signature ete & Time:	Oriver's Signature (If driver is not the policyhalder) Date & Time:	Reporting Centre Personnel's Signature Name: NREC/FIM Mou



VEHICLE REPAIR ESTIMATE

Insurance Company: MSIG INSURANCE (SINGAPORE) PTE LTD

MOTOR CLAIMS DEPARTMENT

Address:

NO 16, RAFFLES QUAY ,#24-01,HONG LEONG BUILDING

S(048581)

Telephone:

68277888

Fax: 68277800

Email motorsurvey@sg.msig_asia.com

Make/ Model :

HONDA EURO R

Date:

16.10.2019

Chassis No:

CL71301142

Vehicle No:

SDY878E

Date/Time of Accide 12.10.2019/1025

Date of Reg:

05.12.2007

Materials Cost/ Spare Parts Cost

	TO BE COMPLETED BY SERVICE	ADVI	SOR		
ITEMS	PARTS DESCRIPTION	QTY	LIST PRICE \$		FINAL PRICE
1	FRONT DOOR RH Piston	1	\$ 1,450.60		\$ -0.450.60
2	FRONT DOOR INNER TRIM RH for	1	\$ 785.90	592	\$ 785.90
3	FRONT DOOR CHROME HANDLE RH	1	\$ 290.60		\$ ~ 290.60
4	FRONT DOOR OUTER MOLDING RH >446	1	\$ 158.70		\$ 158.7
5	FRONT DOOR WEATHERSTRIP RH (DOOR) A44	-1	\$ 145.60		\$ + 145.60
6	FRONT DOOR WEATHERSTRIP RH (FRAME) A	-1	\$ 148.70		\$ 148.70
7	FRONT DOOR CHECKER RH NEW	1	\$ 45.60		\$ + 45.60
8	FRONT DOOR HINGES RH Beat	2	\$ 56.30		\$ -112.60
9	FRONT DOOR RUNCHANNEL 1940	2	\$ 185.60		\$ 2 371.2
10	FRONT DOOR GLASS REGULATOR	1	\$ 498.60		\$ 498.60
11	FRONT DOOR GLASS MOTOR ~~~	1	\$ 385.90		\$ * 385.90
12	FRONT DOOR GLASS SWITCH	-1	\$ 325.80		\$ # 325.80
13	FRONT DOOR SPEAKER 2	1	\$ 198.70		\$ + 198.70
14	FRONT DOOR STOPPER	2	\$ 35.80		\$ + 71.60
15	FRONT SIDE MIRROR ASSY	-1	\$ 735.60		\$ - 735.60
16	FRONT SIDE ROCKER PANEL 40	1	\$ 485.90		\$ - 485.90
17	FRONT FENDER RH Devted	1	\$ 635.80		\$ 635.80
18	FRONT FENDER INNER COWLING RH Delad	1	\$ 165.80		\$ - 165.80
19	FRONT ABSORBER RH 7	1	\$ 398.70		\$ - 398.7
20	FRONT KNUCLE ARM RH	1	\$ 485.30		\$ + 485.30
21	FRONT UPPER ARM RH	1	\$ 289.50		\$ * 289.50
22	FRONT LOWER ARM RH	1	\$ 398.70		\$ + 398.70
23	FRONT ABSORBER RH	-1	\$ 185.70		\$ 4 185.7
24	FRONT WHEEL HUB BEARING RH ~~	- 1	\$ 498.70		\$ 498.70
ist Price (ost				\$ 9,269.80

PARTS DISCOUNT 20% \$

7,415.84

3610.70

2888-56

SPECIAL NETT	PARTS DESCRIPTION	QTY	PRICE \$	FINAL PRICE \$
I	FRONT TYRE RH	1	\$ 250.00	\$ + 250.00
2	FRONT DOOR INNER TRIM CLIPS ALL	1 SET	\$ 30.00	\$ 30.00
3	FRONT RIM RH 64	1	\$ 780.00	\$ 580 780:00
4	FRONT FENDER INNER COWLING CLIPS ALL	1 SET	\$ 30.00	\$ - 30.00
otal Special Nett	Items		·	\$ 1,090.00

640

Job Scope		Quotation
TO RENEW DAMAGED PARTS, REPLACE, BEAT, WELD, REALIGN AND ALIGNE ALL PARTS	S	1.500.00
		600
Spray Painting		
Job Scope		Quotation
TO RESPRAY AFFECTED AREAS	S	1,200.00
Others Cost (Accident Repair Related Expenses)		
		Ouotation
Job Scope	\$	Quotation
Job Scope TO TUFFCOAT AFFECTED AREA	_	× 200.00
Job Scope TO TUFFCOAT AFFECTED AREA TO REMOVE/ REFIT INTERIOR UPHOLSTERY	\$	× 200.00
Job Scope TO TUFFCOAT AFFECTED AREA TO REMOVE/ REFIT INTERIOR UPHOLSTERY TO REMOVE/ REFIT WIRING CHECKS ON FRONT WINDOW SWITCH AND RESET	\$	メ 200.00 × 150.00 メ 120.00
Job Scope TO TUFFCOAT AFFECTED AREA TO REMOVE/ REFIT INTERIOR UPHOLSTERY TO REMOVE/ REFIT WIRING CHECKS ON FRONT WINDOW SWITCH AND RESET TO REMOVE FRONT UNDERCARRIAGE	\$ \$ \$	ナ 200.00 ナ 150.00 ナ 120.00 ナ 200.00
Job Scope TO TUFFCOAT AFFECTED AREA TO REMOVE/ REFIT INTERIOR UPHOLSTERY TO REMOVE/ REFIT WIRING CHECKS ON FRONT WINDOW SWITCH AND RESET TO REMOVE FRONT UNDERCARRIAGE TO PERFORM COMPUTERISED WHEEL ALIGNMENT BEFORE AND AFTER	\$ \$ \$	ナ 150.00 ナ 150.00 ナ 120.00 ナ 200.00 テ 180:00
	\$ \$ \$ \$ \$	メ 200.00 メ 150.00 メ 120.00

CAS GARAGE PTE LTD

* YAKI BUKIT AVENUE 6 102-22 AUTOBAY

	LKK Auto Consultants hence notify the Repairer of the following:
CAS GARAGE PTE LTD	To resurvey before latter spray painting To display damaged partial during resurvey
Person Incharge: Allan Direct Contact: +65 8782 7171 Email: allangoh.cas@gmail.com Fax: +65 6509 9501	Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No diegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company
	"rampulations by Repairer

1360

Adrian Ling 4 5 17/10/19. 05 Days.

total: 488856 Us: 3.9K

Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitt	ed Ins Auth ed	Status		
Main	16 Oct 2019 09:51		16 Oct 2019 11:53 Edit Adj Rpt	S\$3,900.00 Edit Estimates	\$\$3,900.00 View Rpt		Pending for Survey Report Cancel Case		
	Main	Refe	rence	Claim Deta	ils	Documents	Show All		
CLAIM S	UBFOLDER DET	AILS			[Create	ed by insurer]			
Insured:	KOH CHUN	SENG, ID: S743.	2756G						
Main Claimant:	LI XUE HE	NG, ID: S810096	2G						
Vehicle Re No.:	SDY878E	8E				019 10:00 - :59 onths and 7 Days From	LTA Reg Date (Man Yr)]		
Claim Type	e: TP / 2321	P / 232121				r 1000943295 (Comprehensive) Coverage: 26/04/2019 - 25/04/2020			
Vehicle Re No. (Insured):	SMC151C			Policy No (Claiman					
-				Excess:	\$\$0.00				
Repairer:	Cas Garage	e Pte Ltd (HQ) No	1, Kaki Bukit Ave 8	5, #02-22 Autobay,	417883 Kaki B	Sukit - Tel:			
Hundling Insurer:	MSIG Insu	rance (Singapore) Pte. Ltd. (HQ) -	Tei: +65 6827 788	3 [Handled	by Jowyn Tay Mei Li i	ng - 6643 1307]		
Adjuster:	LKK Auto C	Consultants Pte Li	d (HQ) - Tel: 625	5-3561 [Handled	by XING GUO	QIANG] [Final f	Rpt due 15/11/2019]		
Adj Asg. Remarks:				ing. Manual assigne IS appt is full. Conta			nual Assign). Liab: clear.		
ASSOCIA	TED MAIL REC	EIVED				View	All Compose Case Mail		
There are	no mail for this c	ase.							
ALL ASS	OCIATED TASK	r s ⊟			View All	Search Tasks Cre	eate New Task Complete		
Due Da	te Priority	Type Task G	roup Subject	Handler A	signed By	Completed On	Created On Done		
No results					AND PROPERTY.	March 10 to 10 to 10 to 15 to 15			

Page 1 of 2 Merimen e-Claims

Claim Documents

*SDY878E (232121) [SMC151C] TP LI XUE HENG Oct 12 2019 10:00AM [KOH CHUN SENG] Cas Garage Pte Ltd

Ass	essment Reports		1 per	page 🗸	~
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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1	12/11/19 17:18	General View	0	Load JPG	V
2	12/11/19 17:18	General View	0	Load JPG	2
3	12/11/19 17:18	General View	0	Load JPG	2
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5	12/11/19 17:18	General View	0	Load JPG	2
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8	12/11/19 17:18	General View	0	Load JPG	2
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15	12/11/19 17:18	General View	0	Load JPG	V
16	12/11/19 17:18	General View	0	Load JPG	2
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18	12/11/19 17:18	General View	0	Load JPG	2
19	12/11/19 17:18	General View	0	Load JPG	12
20	12/11/19 17:18	General View	0	Load JPG	M
21	12/11/19 17:18	General View	0	Load JPG	V
22	12/11/19 17:18	General View	0	Load JPG	2
23	12/11/19 17:18	Reinspection Photo	6	Load JPG	12
24	12/11/19 17:18	Reinspection Photo	0	Load JPG	82
25	12/11/19 17:18	Reinspection Photo	0	Load JPG	Ø.
26	12/11/19 17:18	Reinspection Photo	0	Load JPG	2
27	12/11/19 17:18	Reinspection Photo	0	Load JPG	82
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29	12/11/19 17:18	Reinspection Photo	6	Load JPG	Ø
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39	12/11/19 17:18	Reinspection Photo	0	Load JPG	8

Page 2 of 2 Merimen e-Claims

Ass	essment Reports		1 per	page 🔻	2
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42	12/11/19 17:18	Reinspection Photo	0	Load JPG	V
43	12/11/19 17:18	Reinspection Photo	0	Load JPG	8
Doc	umentation		1 per	page 🔽	2
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	16/10/19 09:52	PRI	0	Load PDF	
2	16/10/19 09:52	TP GIA	6	Load PDF	
3	16/10/19 10:45	OI GIA	0	Load PDF	
4	16/10/19 10:45	Status of Driving Licence	0	Load PDF	
5	16/10/19 11:13	Manual Assign to LKK as IHS appt is full	0	Load PDF	
6	16/10/19 11:13	Agree on SJE	0	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	16/10/19 11:50	Survey Request - Manual Assigned	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19018233/AGVF3E2

Date:

14/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

1000943295

Claimant

SDY878E

Insured Vehicle No:

SMC151C

Vehicle No: Date of Loss:

12/10/2019

Nature of Claim:

TP

Claim No: 232121

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SDY878E

Make & Model:

HONDA ACCORD, 2.0 Euro R (CL7) (M) 05/12/2007 (Man. Year: 2007)

Engine No: Chassis No: K20A6541222

Reg. Date: Colour:

Odometer:

CL71301142 258366 km

Engine Capacity:

1998 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/55 R17

Rear Tyre Size:

215/55 R17

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIM	S	Repairer's	Adjuster's	Difference	Diff %
Parts		8,505.84	3,528.56	4,977.28	58.52
Miscellaneous Item	15	0.00	0.00	0.00	
Labour		3,700.00	1,360.00	2,340.00	63.24
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	12,205.84	4,888.56	7,317.28	59.95
	Approved Total (Overridden) (S\$)		3,900.00		
	Nett Amount (S\$)	12,205.84	3,900.00	8,305.84	68.05

INSPECTION

Date of Assignment:

16/10/2019

Date Inspected:

17/10/2019 Inspected At:

Cas Garage Pte Ltd (HQ)

No.1, Kaki Bukit Ave 6, #02-22

Autobay

Singapore 417883

Estimated Period of Repair:

5.0 days

Adjuster: XING GUO QIANG Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 2 of 3

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Nov 2019)

Parts: 143 HONDA ACCORD 2.0 Euro R (CL7) (M) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SDY878E)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Distorted	1,450.60 FL	*1,120.00 FL
2	1		*FRONT DOOR INNER TRIM RH	Torn	785.90 FL	*592.00 FL
3	1		*FRONT DOOR CHROME HANDLE RH	Not Necessary	290.60 FL	*-FL
4	1		*FRONT DOOR OUTER MOLDING RH	Not Necessary	158.70 FL	*-FL
5	1		*FRONT DOOR WEATHERSTRIP RH (DOOR)	Not Necessary	145.60 FL	*-FL
6	1		*FRONT DOOR WEATHERSTRIP RH (FRAME)	Not Necessary	148.70 FL	*-FL
7	1		*FRONT DOOR CHECKER RH	Not Necessary	45.60 FL	*- FL
В	2		*FRONT DOOR HINGES RH	Bent	112.60 FL	*112.60 FL
9	2		*FRONT DOOR RUNCHANNEL	Not Necessary	371.20 FL	*-FL
10	1		*FRONT DOOR GLASS REGULATOR	Damaged	498.60 FL	*498.60 FL
11	1		*FRONT DOOR GLASS MOTOR	Not Necessary	385.90 FL	*-FL
12	1		*FRONT DOOR GLASS SWITCH	Not Necessary	325.80 FL	*-FL
13	1		*FRONT DOOR SPEAKER	Not Necessary	198.70 FL	*-FL
14	2		*FRONT DOOR STOPPER	Not Necessary	71.60 FL	*- FL
15	1		*FRONT SIDE MIRROR ASSY	Not Necessary	735.60 FL	*- FL
16	1		*FRONT SIDE ROCKER PANEL	Torn	485.90 FL	*485.90 FL
17	1		*FRONT FENDER RH	Dented	635.80 FL	*635.80 FL
18	1		*FRONT FENDER INNER COWLING RH	Deformed	165.80 FL	*165.80 FL
19	1		*FRONT ABSORBER RH	Not Necessary	398.70 FL	*-FL
20	1		*FRONT KNUCKLE ARM RH	Not Necessary	485.30 FL	*- FL
21	1		*FRONT UPPER ARM RH	Not Necessary	289.50 FL	*-FL
22	1		*FRONT LOWER ARM RH	Not Necessary	398.70 FL	*-FL
23	1		*FRONT ABSORBER RH	Not Necessary	185.70 FL	*- FL
24	1		*FRONT WHEEL HUB BEARING RH	Not Necessary	498.70 FL	*-FL
25	1		*FRONT TYRE RH	Not Necessary	250.00 FS	*-F8
26	1		*SET FRONT DOOR INNER TRIM CLIPS	Necessary	30.00 FS	*30.00 FS
27	1		*FRONT RIM RH	Cut	780.00 FS	*580.00 FS
28	1		*SET FRONT FENDER INNER COWLING CLIPS	Necessary	30.00 FS	*30.00 FS
F=Fra	anchise	part. S=Spc	Nett. L=ListItemDisc.	1 towns and the second		
				Sub Total (S\$)	10,359.80	4,250.70
			- List Item Discount on L Items	20.00/20.00% (S\$)	1,853.96	722.14
				Total Parts (S\$)	8,505.84	3,528.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO RENEW DAMAGED PARTS, REPLACE, BEAT, WELD, REALIGN AND ALIGNE ALL PARTS	New	1,500.00	600.00
2	TO RESPRAY AFFECTED AREAS	New	1,200.00	600.00
3	TO TUFFCOAT AFFECTED AREA	New	200.00	0.00
4	TO REMOVE / REFIT INTERIOR UPHOLSTERY	New	150.00	0.00
5	TO REMOVE / REFIT WIRING CHECKS ON FRONT WINDOW SWITCH AND RESET	New	120.00	0.00
6	TO REMOVE FRONT UNDERCARRIAGE	New	200.00	0.00
7	TO PERFORM COMPUTERISED WHEEL ALIGNMENT BEFORE AND AFTER	New	180.00	80.00
8	TO REMOVE / REFIT AND REPLACE DOOR MECHANISM	New	150.00	80.00
	Gross Labou	r Cost (S\$)	3,700.00	1,360.00
	Report was unsubmitted during	ng this print-out.		

< END OF ESTIMATES >