

REF:

ALG CCS/ALG 19018181/AVF362

ASS. REQ. BY:

merimen

ASSIGNMENT

From:

Date:

15/10/19

Estimated Cost:

Veh No:

SKN50492 • Yr Regn: 2014 June

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SKN50492

Make:

Audi A4

c.c 1798

At Workshop n/s

premium

Colour:

Black.

A/C: Insured / Std / NI / NA

of

55 Ubi Road

Sp. Reading

8068.

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

2100376499-05

C/No:

WAUZZ28K8EA112308.

Claims No.

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured:

Excess:

800

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Modif: Nil / ☒ R/Rim / STD A/Rim or

SKN 50492 - *

MV: 621c

PV: 46.4k

Nett: 15.61c

15/10/19

Revert via merimen

Date/Time, File Pass to?

☐

: Prelim. Report

Days Of Repair:

6

1)

☐

: Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

Survey Fee:

200

2) 11/12 - typist

Add Fee:

☐

: Site Insp (\$)

Transportation

S + RS: \$

☐

: Interview (\$)

Photos

☐

: Tech. Insp (\$)

Other:

☐

: Wash and (\$)

TOTAL

211

Report Format:

Merimen

Lump Sum / L&L: (\$)

11,830.80

REP:

ATG CC5/ALG 19018181/AVF322

ASS. FID. BY:

merimen

ASSIGNMENT

From:

Date:

15/10/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKN 5049Z

at Workshop in/s

premium

of

55 Ubi Road

Insured:

Policy No.

2100376499-05

Claims No.

Sum Insured:

Excess:

800

(Client's Record)

Make of Veh:

10am

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Ref. or Market Value:

62K.

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

8/6

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV

REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKN 5049Z

Yr Regn:

2014 June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c 1798

Colour:

Black.

A/C:

Insured / Std / NI / NA

Sp. Reading

80168.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZ28K8EA112308.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 225/55R16-

R: 225/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

86

mm

R/Bal.

86

mm

L/Bal.

86

mm

L/Bal.

86

mm

D.O.A.

13/10/19

D.O.A.

15/10/19

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/10/19

Rec approved \$13,818. Repair limit \$15000 from Victor by merimen

16/10/19

Informed Huzaini c/A not exceeding \$15000 by email ex \$800

29/11/19

Final fig \$11,830.80 (Recd 15,006.20, 55%) confirmed by email

RECEIVED 11 DEC 2019

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 18 October 2019 10:44 AM
To: 'claims@premiumauto.com.sg'; SUR
Cc: nora.khai@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKN 5049 Z ON 13/10/2019 (AIG OD)

Dear Ezuwan Huzaini,

We have check with AIG.

Repair cost remain at **Not Exceeding Repair Limit \$15,000 or whichever lower.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 17 October 2019 6:39 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKN 5049 Z ON 13/10/2019 (AIG OD)

Hi Veron,

Can we propose the repair to be lumpsum and the limit repair is \$17,000.00?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 16 October 2019 5:31 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Cc: nora.khai@premiumauto.com.sg <nora.khai@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKN 5049 Z ON 13/10/2019 (AIG OD)

Dear Ezuwan Huzaini,

As instructed by our client, please proceed to repair the insured vehicle SKN 5049Z **Not Exceeding Repair Limit \$15,000 or whichever lower, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

AIG OIC Azlan, Syazairdina- syazairdina.azlan@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 15 October 2019 6:36 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKN 5049 Z ON 13/10/2019

Dear All,

Attached is the marked estimate. Kindly let us know the repair approval and the officer in-charge. Vehicle is currently in our workshop

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 14 October 2019 4:49 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKN 5049 Z ON 13/10/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 14 October 2019 11:57 AM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SKN 5049 Z ON 13/10/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 15/10/2019, 10am. Vehicle is in our compound.

Best Regards,

Syafiq

Claims Admin Assistant

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Veron Chen (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 18 October 2019 10:37 AM
To: Veron Chen (LKKAUTO); Azlan, Syazairdina; SUR
Cc: Fong, Andy-SY
Subject: RE: SKN 5049Z-DOA: 13/10/2019 (AIG REF: 4246695361SG)

Hi Veron,

Not approve. I think my instruction in mandate is clear cut. Also current confirm repair cost is not over repair limit yet.

Do note that our repair limit put up is final and non-negotiable. It seems like for every repair limit cases, repairer is haggling for higher repair cost which is causing delay to our Insured claim.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, October 18, 2019 8:51 AM
To: Koh, Victor-CK; Azlan, Syazairdina; SUR
Cc: Fong, Andy-SY
Subject: [EXTERNAL] SKN 5049Z-DOA: 13/10/2019 (AIG REF: 4246695361SG)

This message is from an external sender; be cautious with links and attachments.

Dear Victor/Azlan,

Please refer email from repairer.

Kindly advised.

Thu 17/10/2019 6:39 PM

Claims <claims@premiumauto.com.sg>

RE: OD CLAIM FOR SKN 5049 Z ON 13/10/2019 (AIG OD)

o Veron Chen (LKKAuto); 田 SUR
c nora.khai@premiumauto.com.sg

Hi Veron,

Can we propose the repair to be lumpsum and the limit repair is \$17,000.00?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 16 October 2019 5:31 PM
To: claims@premiumauto.com.sg; SUR
Cc: (nora.khai@premiumauto.com.sg)
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Dear Ezuwan Huzaini,

As instructed by our client, please proceed to repair the **insured vehicle SKN 5049Z** **Not Exceeding Repair Limit \$15,000 or whichever lower, (Excess S800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

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*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

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Best Regards,

Veron Chen | Case Handler

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Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

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Sent: Monday, 14 October 2019 4:49 PM

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Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKN 5049 Z ON 13/10/2019

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Best Regards,

Syafiq

Claims Admin Assistant

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Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SKN 5049 Z ON 13/10/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 15/10/2019, 10am. Vehicle is in our compound.

Best Regards,
Syafiq
Claims Admin Assistant

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View Received Message

This mail is associated with :

***SKN5049Z (4246695361SG)**

OD

Oct 13 2019 7:20PM

[LEONG HUI MIN JOIE]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 16/10/2019 17:03 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13818.00) - SKN5049Z - Claim Handler: Azlan, Syazairdina

Approved:13818.00:Repair limit \$15,000.00. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khoo, Kay-Eng

Date: 15 Oct 2019

Preliminary Advice

Vehicle No	: SKN5049Z	Accident Date	: 13/10/2019
Make	: AUDI A4	Policy No.	: 2100376499-05
Assignment Date	: 15/10/2019	Excess	: S\$0.00
Date of Inspection	: 15/10/2019	Est. Duration of Repair	: 9.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	26,084.00
Revised Amount	:S\$	13,818.00
Check Items (Estimated)	:S\$	5,777.00
Total	:S\$	19,595.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	62,000.00
COE / PARF Rebate	:S\$	46,424.00
Salvage Value	:S\$	
Margin for Repair	:S\$	15,576.00

Remarks

() The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : Kindly advice on offer repair cost to repairer. Please note the margin repair cost is \$15,576.00

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 14 October 2019 11:57 AM
To: 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SKN 5049 Z ON 13/10/2019
Attachments: SKN 5049 Z - 13102019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 15/10/2019, 10am. Vehicle is in our compound.

Best Regards,
Syafiq
Claims Admin Assistant

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	223B
Vehicle Details	
Vehicle No.:	SKN5049Z
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (EU6)
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	CJE075936
Chassis No.:	WAUZZZ8K8EA112308
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$28,964.00
Original Registration Date:	20 Jun 2014
First Registration Date:	20 Jun 2014
Transfer Count:	0
Actual ARF Paid:	\$22,550.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jun 2024
PARF Rebate Amount:	\$15,785.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jun 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,501.00
COE Rebate Amount:	\$30,639.00
Total Rebate Amount:	\$46,424.00

The information contained herein is correct as at 15 Oct 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Information	
Owner ID Type:	Singapore NRIC
Owner ID:	223B
Vehicle Details	
Vehicle No.:	SKN5049Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	15 Oct 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.8 TFSI MU (EU6)
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	CJE075936
Chassis No.:	WAUZZZ8K8EA112308
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$28,964.00
Original Registration Date:	20 Jun 2014
First Registration Date:	20 Jun 2014
Transfer Count:	0
Actual ARF Paid:	\$22,550.00
PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jun 2024
PARF Rebate Amount:	\$15,785.00
COE Information	
COE Expiry Date:	19 Jun 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,501.00
COE Rebate Amount:	\$30,639.00
Total Rebate Amount:	\$46,424.00

The information contained herein is correct as at 15 Oct 2019

OK

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☐ Audi A4 1.8A TFSI MU \$69,998 \$12,310 /yr 15-May-2014 1,798 cc 58,000 km Luxury Available

Probably The Best Condition Audi A4 In The Market! Good Buy! Best Deal! \$0 Downpayment! Balloon Scheme Available! Original Owner's Condition! Nearly New Condition! No Repair Needed! Accident-Free! Up To 3 Years Unlimited Mileage Warranty! High Trade In! Flexible...

007

☆ Rated: 15-Sep-2015 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi A4, A4, Used Audi


☐ Audi A4 1.8A TFSI MU \$63,500 \$10,900 /yr 30-Jul-2014 1,798 cc 91,000 km Luxury Available

1 Owner, Flexible Finance With Low Interest Rate, Speedy Delivery, Call Us Now Before It's Gone!

TTS Eurocars

☆ Rated: 16-Sep-2015 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi A4, A4, Used Audi


☐ Audi A4 1.8A TFSI MU \$66,800 \$11,390 /yr 29-Aug-2014 1,798 cc 89,000 km Luxury Available

Full Agent Maintained, Road Tax Till August 2020, Only 2 Owners, Gearbox Just Done By Agent With Warranty, STA/Vicom Evaluation Welcome, Very Well Kept By Last Owner, Upgraded To New Car, Bank/In-House Loan Available, Special Promotion Interest Rates, Don't...

☆ Rated: 23-Oct-2015 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi A4, A4, Used Audi


☐ Audi A4 1.8A TFSI MU \$67,800 \$11,590 /yr 30-Aug-2014 1,798 cc 59,339 km Luxury Available

Graded B by STA

Promo 1.98% Interest Rate! Purchase From An Award Winning Dealership! 1 Year Comprehensive Warranty Inclusive! STA Certified Accident-Free Quality Pre-Owned With Low Mileage Done And Agent Service History For Peace Of Mind. 100% Loan Approval With Our F...

Cosmo Automobiles

☆ Rated: 13-Oct-2015 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi A4, A4, Used Audi

**Merlin Motor & Engineering Works - Specialist for Audi Car repair, servicing & maintenance**

Established in 1980s, Merlin Motor Works is a Singapore-based company that provides excellent automotive solutions.

More info about this shop


☐ Audi A4 1.8A TFSI MU \$69,800 \$11,430 /yr 27-Nov-2014 1,798 cc 99,000 km Luxury Available

1 Owner, Low Mileage Facilited Audi A4 With Full Service History With Premium Automobiles (Agent) Since Day 1. In Superb Condition In & Out, Zero Repairs, Accident Or Mishaps. Condition Verifiable With STA Evaluation Upon Request. Up to 80% Loan Of The Car Price Ava...

Bavarian Marques Pte Ltd

☆ Rated: 02-Oct-2015 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi A4, A4, Used Audi


☐ Audi A4 1.8A TFSI MU \$72,800 \$12,000 /yr 29-Nov-2014 1,798 cc 71,000 km Luxury Available

Sparkling Fully Bodykits Audi A4, Tuned To Stage 2, 6 Port Braking System, Nice 2 Digit Number Plate(Selling \$4888), Well Maintained By Previous Owner, Owner Consignment, Flexible Loan Packages, Call Now.

Hamilton Autohub Pte Ltd

☆ Rated: 11-Oct-2015 Tags: 2014 Audi A4, 2014 audi a4, Audi A4, audi a4, Audi A4, A4, Used Audi

Save this search criteria, to get email alerts whenever a match is found.

[Save Search](#)

SHORTLISTED HISTORY

Compare

 Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEONG HUI MIN JOIE (LIANG HUIMIN)
Period of Insurance : 20 Jun 2019 To 19 Jun 2020
Engine No. : CJE075936
Chassis No. : WAUZZZ8K8EA112308

Vehicle No. : SKN5049Z
Policy No. : 2100376499-05
Endorsement No. :
Issued Date : 10 Jun 2019

ABOUT THE COVER

Make/Model : AUDI A4 1.8 TFSI MU (LITE EDITION)
Engine Capacity/Tonnage : 1,798.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2014
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDE") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186) and Section 96 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEONG HUI MIN JOIE (LIANG HUIMIN) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 30 Mobile App. Simply search and download "AIG 30" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 186), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 119938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

AIGASIA.PACIFIC

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/10/2019 11:40
Date Of Accident	13/10/2019 19:20
Exact Location Of Accident	BAYSHORE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN5049Z
Insured/Policyholder	
Name Of Registered Owner	LEONG HUI MIN JOIE
NRIC No	S7727223B
Email Address	KILLJOI@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97661869
Alternative Phone No	OFFICE-97661869

Vehicle Particulars

Manufacturer	AUDI
Model	A4 1.8T FSI MU 8K203
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100376499-05
Cover Note Number	

Driver

Name of Driver	LEONG HUI MIN JOIE
NRIC No	S7727223B
Date Of Birth	03/10/1977
Occupation	INDOOR
Date Of Driving Pass	28/02/1997
Driving Experience	22 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97661869
Fax Number	
Contact Number	OFFICE-97661869
Email Address	KILLJOI@HOTMAIL.COM

Address	24 BAYSHORE ROAD #10-04
Postcode	469971
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SLB 2479 L WAS DRIVING IN FRONT OF ME. I DID NOT REALISE HE STOPPED BEFORE TURNING AND THEREFORE I PROCEEDED TO MAKE THE LEFT TURN RESULTING IN MY FRONT OF VEHICLE COLLIDING WITH THE REAR OF HIS VEHICLE. WE STOPPED OUR VEHICLES IMMEDIATELY AND EXCHANGED OUR DETAILS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB2479L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

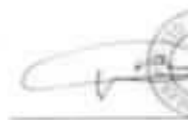
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

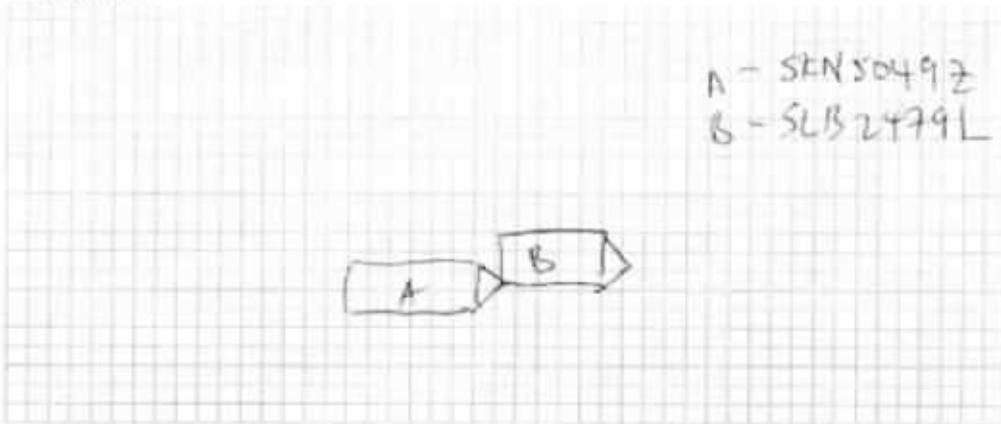

Policyholder's Signature
Date & Time: 14/10/2019

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: P. L. S.
NRIC/IN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

SLB2479L was driving in front of me. I did not realise he stopped before turning and therefore I proceeded to make the left turn resulting in my front of vehicle colliding with the rear of his vehicle. We stopped our vehicles immediately and exchanged our details.

DECLARATION

We declare the foregoing particulars are true in every respect

Policyholder's Signature
Date & Time: 14/10/2019

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/ID No.:

Accident Photo



Accident Photo



Accident Photo



Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Leong Hui Min
VEHICLE NUMBER : SKN 56492
DATE/ TIME OF ACCIDENT : 13/10 1920hr
PLACE OF ACCIDENT : Bayshore Road
THIRD PARTY VEHICLE (IF ANY) :

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Start from home and I'm going out

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Head to right rear

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

Inf

NAME: Leong Hui Min

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Leong Hui Min, (NRIC No. S 7223B), hereby confirm that the Singapore Accident Statement lodged by me on 14/10/19 at 1045 hours pertaining to the accident involving motor car Reg. No: SEN 50492, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

:



Name of Insured / Driver

:

Leong Hui Min Jole

Nric No.

:

S 7223B

Date

:

14/10/19

Signature

:

Same as above

Name of Policyholder

:

Nric No.

:

Date

:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15742

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1232/2019/NS
Date	:	14-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Leong Hui Min Joie
Address	:	24 Bayshore Road #10-04 Singapore 469971
Telephone	:	(HP) +65 97661869
Type of Claim	:	Own Damage Claim
Policy No.	:	2100376499-05
Vehicle No	:	SKN 5049 Z
Model Code	:	Audi A4 1.8 TFSI MU (A)
Model / Year	:	Jun-14
Engine No	:	CJE 075936
Chassic No.	:	WAUZZZ8K8EA112308
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	13-Oct-19
Place of Accident	:	Bayshore Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKN 5049 Z

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓ ✓
2	To remove and reinstall aircon condenser, radiator and charged air cooler. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	? X
3	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ 5,250.00	without lock carrier 1750 ✓ with lock carrier 3000.
4	To respray front bumper, bonnet, lhs front fender and hinges. X	\$ 3,200.00	1650 ✓
5	To carry out diagnostic check	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 10,202.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices		REMARKS
		S/Nett		
1	FRONT BUMPER <i>Distorted</i>	\$	2,100.00	✓ 1650
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	234.00	x
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$	207.00	✓
4	FRONT BUMPER GRILLE - LOWER CENTRE <i>new</i>	\$	123.00	✓
5	FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE <i>new</i>	\$	177.00	+
6	FRONT BUMPER SUPPORT ELEMENT - UPPER <i>Not Nec</i>		54.00	? X
7	RADIATOR GRILLE <i>new</i>	\$	1,005.00	+
8	FRONT BUMPER AIR GUIDE GRILLE - LH <i>new</i>	\$	123.00	✓ 98
9	FRONT WHEEL SPOILER - LH <i>new</i>	\$	45.00	+
10	SIGNAL HORN - LH HIGH TONE <i>Not Nec</i>	\$	184.00	? X
11	SPRING SHACKLE - LH HIGH TONE <i>Not Nec</i>	\$	23.00	? X
12	FRONT FENDER - LH <i>Distorted</i>	\$	904.00	✓ 700.80
13	FRONT FENDER ATTACHMENT PARTS <i>Not Nec</i>	\$	52.00	? X
14	FRONT FENDER BRACKET - LH FRONT <i>Bent</i>	\$	48.00	✓ 37.92
15	DEFORMATION ELEMENT BRACKET - LH REAR <i>Not Nec</i>	\$	45.00	? X
16	FRONT FENDER BRACE - LH LOWER <i>Bent</i>	\$	107.00	✓ 85.60
17	FRONT WHEEL HOUSING LINER - LH <i>Torn</i>	\$	223.00	? 178.40
18	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Not Nec</i>	\$	41.00	? X
19	BONNET <i>Dented</i>	\$	2,549.00	✓ 2039.20
20	BONNET PROTECTIVE FILM - FRONT <i>new</i>	\$	42.00	✓ 33.04
SUB TOTAL SPARE PARTS CHARGES		\$	8,286.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices		REMARKS
		S/Nett		
21	BONNET ATTACHMENT PARTS <i>Not Nec</i>	\$	152.00	? X
22	BONNET LID HINGE - LH / RH <i>plan</i>	2 \$	136.00	+
23	BONNET CATCH HOOK	\$	127.00	+
24	BONNET GAS FILLED STRUT <i>2 new</i>	\$	109.00	+
25	BONNET SEAL - LH <i>new</i>	\$	25.00	4. 19.92
26	BONNET EDGE PROTECTION - FRONT <i>new</i>	\$	25.00	19.92
27	BONNET LID LOCK <i>2</i>	\$	196.00	X
28	MICRO SWITCH <i>new</i>	\$	67.00	X
29	BONNET LOCK COVER	\$	21.00	X
30	HEADLIGHT MOUNTING - LH <i>crushed</i>	\$	107.00	✓ 85.60
31	HEADLIGHT BRACE - LH <i>new</i>	\$	41.00	? X
32	HEADLAMP BRACKET - LH <i>crushed</i>	\$	96.00	? 76.56
33	GAS DISCHARGE LAMP HEADLIGHT - LH <i>Smashed</i>	\$	2,152.00	✓ 1721.60
34	GAS DISCHARGE LAMP CONTROL UNIT <i>Not Nec</i>	\$	1,051.00	? X
35	DAY DRIVING LIGHTS POWER MODULE <i>Not Nec</i>	\$	520.00	? X
36	GAS DISCHARGE LAMP <i>Not Nec</i>	\$	398.00	? X
37	HEADLAMP COUPLING ELEMENT <i>new</i>	\$	29.00	? 22.73
38	HEADLIGHT HOSE - LH <i>new</i>	\$	32.00	+
39	HALOGEN FOG LAMP - LH <i>cut</i>	\$	242.00	✓ 193.60
40	HEADLIGHT LIFT CYLINDER - LH <i>crushed</i>	\$	192.00	✓ 153.20
SUB TOTAL SPARE PARTS CHARGES		:	\$ 5,718.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices		REMARKS
		S/Nett		
41	HEADLIGHT HOSE <i>Not Nec</i>	\$	170.00	+
42	LOCK CARRIER <i>Not Nec</i>	\$	928.00	? X
43	READY MIX COOLANT <i>Not Nec</i>	4 \$	84.00	? X
44	RADIATOR AIR GUIDE - LH <i>Not Nec</i>	\$	24.00	? X
45	RADIATOR SEALING STRIP <i>Not Nec</i>	\$	15.00	? X
46	STONE CHIP GUARD <i>Not Nec</i>	\$	67.00	? X
47	ADHESIVE TAPE <i>Not Nec</i>	\$	50.00	? X
48	FRONT NO PLATE <i>Not Nec</i>	S/N \$	40.00	✓
49	SUNDRIES <i>Nec.</i>	\$	500.00	? 23.60
TOTAL SPARE PARTS CHARGES		:	\$ 15,882.00	
TOTAL LABOUR CHARGES		:	\$ 10,202.00	
GRAND TOTAL CHARGES		:	\$ 26,084.00	26,837

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

26/6/12

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Lim*
Surveyed Date : *15/10/19*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, Without Lock Carries 06 Days.
With Lock Carries 07 Days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/1232/2019/NS

Date

21-Oct-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SKN 5049 Z

Model No

Audi A4 1.8 TFSI MU (A)

Quantity	Description	Unit Price	Amount
Parts			
1	Headlight retaining small plate LHS <i>bt</i>	\$ 22.00	17.12
2	Flat contact housing with contact <i>cn</i> locking mechanism	\$ 29.00	22.72
3	Air cond refrigerant pipe <i>ct</i>	\$ 289.00	231.20
4	Guide section LHS <i>cn</i>	\$ 33.00	26.08

TOTAL

\$ 373.00

For Premium Automobiles Pte Ltd

Paul
21/10/19

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices		REMARKS
		S/Nett		
1	FRONT BUMPER <i>Distorted</i>	\$	2,100.00	✓
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$	234.00	✓
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$	207.00	✓
4	FRONT BUMPER GRILLE - LOWER CENTRE <i>new</i>	\$	123.00	✓
5	FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE <i>new</i>	\$	177.00	✓
6	FRONT BUMPER SUPPORT ELEMENT - UPPER ?	\$	54.00	?
7	RADIATOR GRILLE <i>new</i>	\$	1,005.00	✓
8	FRONT BUMPER AIR GUIDE GRILLE - LH <i>new</i>	\$	123.00	✓
9	FRONT WHEEL SPOILER - LH <i>new</i>	\$	45.00	✓
10	SIGNAL HORN - LH HIGH TONE ?	\$	184.00	?
11	SPRING SHACKLE - LH HIGH TONE ?	\$	23.00	?
12	FRONT FENDER - LH <i>Distorted</i>	\$	904.00	✓
13	FRONT FENDER ATTACHMENT PARTS ?	\$	52.00	?
14	FRONT FENDER BRACKET - LH FRONT <i>Bent</i>	\$	48.00	✓
15	DEFORMATION ELEMENT BRACKET - LH REAR ?	\$	45.00	?
16	FRONT FENDER BRACE - LH LOWER <i>Bent</i>	\$	107.00	✓
17	FRONT WHEEL HOUSING LINER - LH ? <i>new</i>	\$	223.00	?
18	WHEEL HOUSING LINER ATTACHMENT PARTS ?	\$	41.00	?
19	BONNET <i>Distorted</i>	\$	2,549.00	✓
20	BONNET PROTECTIVE FILM - FRONT <i>new</i>	\$	42.00	✓
SUB TOTAL SPARE PARTS CHARGES		:	<u>\$ 8,286.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices		REMARKS
		S/Nett		
21	BONNET ATTACHMENT PARTS ?	\$	152.00	?
22	BONNET LID HINGE - LH / RH <i>new</i>	2 \$	136.00	✓
23	BONNET CATCH HOOK	\$	127.00	✓
24	BONNET GAS FILLED STRUT <i>new</i>	\$	109.00	✓
25	BONNET SEAL - LH <i>new</i>	\$	25.00	✓
26	BONNET EDGE PROTECTION - FRONT <i>new</i>	\$	25.00	✓
27	BONNET LID LOCK	\$	196.00	✗
28	MICRO SWITCH <i>new</i>	\$	67.00	✗
29	BONNET LOCK COVER	\$	21.00	✗
30	HEADLIGHT MOUNTING - LH <i>cracked</i>	\$	107.00	✓
31	HEADLIGHT BRACE - LH ?	\$	41.00	?
32	HEADLAMP BRACKET - LH ? <i>new</i>	\$	96.00	?
33	GAS DISCHARGE LAMP HEADLIGHT - LH <i>smushed</i>	\$	2,152.00	✓
34	GAS DISCHARGE LAMP CONTROL UNIT ?	\$	1,051.00	?
35	DAY DRIVING LIGHTS POWER MODULE ?	\$	520.00	?
36	GAS DISCHARGE LAMP ?	\$	398.00	?
37	HEADLAMP COUPLING ELEMENT ? <i>cut</i>	\$	29.00	?
38	HEADLIGHT HOSE - LH <i>new</i>	\$	32.00	✓
39	HALOGEN FOG LAMP - LH <i>cut</i>	\$	242.00	✓
40	HEADLIGHT LIFT CYLINDER - LH <i>cracked</i>	\$	192.00	✓
SUB TOTAL SPARE PARTS CHARGES		\$	5,718.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 15742

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1232/2019/NS
Date	:	14-Oct-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
6 days of repairs - ok - jb - 18 Nov 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Leong Hui Min Joie
Address	:	24 Bayshore Road #10-04 Singapore 469971
Telephone	:	(HP) +65 97661869
Type of Claim	:	Own Damage Claim
Policy No.	:	2100376499-05
Vehicle No	:	SKN 5049 Z
Model Code	:	Audi A4 1.8 TFSI MU (A)
Model / Year	:	Jun-14
Engine No	:	CJE 075936
Chassic No.	:	WAUZZZ8K8EA112308
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	13-Oct-19
Place of Accident	:	Bayshore Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKN 5049 Z

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To remove and reinstall aircon condenser, radiator and charged air cooler. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	
3	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ 5,250.00	\$ 1,750.00
4	To respray front bumper, bonnet, lhs front fender and hinges.	\$ 3,200.00	\$ 1,650.00
4a	Added labour charge - see attached	S/N \$ 380.00	\$ 380.00
5	To carry out diagnostic check	S/N \$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	\$ 10,582.00	\$ 4,332.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	REMARKS
1	FRONT BUMPER	\$ 2,100.00	\$ 1,680.00
2	FRONT BUMPER FIXING PARTS	\$ 234.00	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	
4	FRONT BUMPER GRILLE - LOWER CENTRE	\$ 123.00	
5	FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE	\$ 177.00	
6	FRONT BUMPER SUPPORT ELEMENT - UPPER	\$ 54.00	
7	RADIATOR GRILLE	\$ 1,005.00	
8	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 123.00	\$ 98.00
9	FRONT WHEEL SPOILER - LH	\$ 45.00	
10	SIGNAL HORN - LH HIGH TONE	\$ 184.00	
11	SPRING SHACKLE - LH HIGH TONE	\$ 23.00	
12	FRONT FENDER - LH	\$ 904.00	\$ 722.80
13	FRONT FENDER ATTACHMENT PARTS	\$ 52.00	
14	FRONT FENDER BRACKET - LH FRONT	\$ 48.00	\$ 37.92
15	DEFORMATION ELEMENT BRACKET - LH REAR	\$ 45.00	
16	FRONT FENDER BRACE - LH LOWER	\$ 107.00	\$ 85.60
17	FRONT WHEEL HOUSING LINER - LH	\$ 223.00	\$ 178.40
18	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 41.00	
19	BONNET	\$ 2,549.00	\$ 2,039.20
20	BONNET PROTECTIVE FILM - FRONT	\$ 42.00	\$ 33.04
	SUB TOTAL SPARE PARTS CHARGES	\$ 8,286.00	\$ 4,874.96

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices		REMARKS
		S/Nett		
			\$	4,874.96
		c/f		
21	BONNET ATTACHMENT PARTS	\$	152.00	
22	BONNET LID HINGE - LH / RH	2 \$	136.00	
23	BONNET CATCH HOOK	\$	127.00	
24	BONNET GAS FILLED STRUT	\$	109.00	
25	BONNET SEAL - LH	\$	25.00	\$ 19.92
26	BONNET EDGE PROTECTION - FRONT	\$	25.00	\$ 19.92
27	BONNET LID LOCK	\$	196.00	
28	MICRO SWITCH	\$	67.00	
29	BONNET LOCK COVER	\$	21.00	
30	HEADLIGHT MOUNTING - LH	\$	107.00	\$ 85.60
31	HEADLIGHT BRACE - LH	\$	41.00	
32	HEADLAMP BRACKET - LH	\$	96.00	\$ 76.56
33	GAS DISCHARGE LAMP HEADLIGHT - LH	\$	2,152.00	\$ 1,721.60
34	GAS DISCHARGE LAMP CONTROL UNIT	\$	1,051.00	
35	DAY DRIVING LIGHTS POWER MODULE	\$	520.00	
36	GAS DISCHARGE LAMP	\$	398.00	
37	HEADLAMP COUPLING ELEMENT	\$	29.00	\$ 22.72
38	HEADLIGHT HOSE - LH	\$	32.00	
39	HALOGEN FOG LAMP - LH	\$	242.00	\$ 193.60
40	HEADLIGHT LIFT CYLINDER - LH	\$	192.00	\$ 153.20
	SUB TOTAL SPARE PARTS CHARGES	\$	5,718.00	\$ 7,168.08

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 5049 Z

S/N	Parts Description	Damaged Parts & Prices		REMARKS
		S/Nett		
			\$	7,168.08
		c/f		
41	HEADLIGHT HOSE	\$	170.00	
42	LOCK CARRIER	\$	928.00	
43	READY MIX COOLANT	4 \$	84.00	
44	RADIATOR AIR GUIDE - LH	\$	24.00	
45	RADIATOR SEALING STRIP	\$	15.00	
46	STONE CHIP GUARD	\$	67.00	
47	ADHESIVE TAPE	\$	50.00	
48	FRONT NO PLATE	S/N \$	40.00	
49	SUPPLEMENTARY	\$	373.00	\$ 297.12
50	SUNDRIES	\$	500.00	\$ 33.60
	TOTAL SPARE PARTS CHARGES	:	\$ 16,255.00	\$ 7,498.80
	TOTAL LABOUR CHARGES	:	\$ 10,582.00	\$ 4,332.00
	GRAND TOTAL CHARGES	:	\$ 26,837.00	\$ 11,830.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1232/2019/NS 21-Oct-19 Glory Tan 1 of 1 SKN 5049 Z Audi A4 1.8 TFSI MU (A)
Quantity	Description	Unit Price	Amount
Parts			
1	Headlight retaining small plate LHS b7 ✓	\$ 22.00	\$ 17.12
2	Flat contact housing with contact locking mechanism LRA ✓	\$ 29.00	\$ 22.72
3	Air cond refrigerant pipe LH ✓	\$ 289.00	\$ 231.20
4	Guide section LHS LRA ✓	\$ 33.00	\$ 26.08
		\$ 373.00	\$ 297.12
Labour			
1	To remove and renew air cond pipe, vacuum and regas	S/N \$ 380.00	\$ 380.00 ✓
		\$ 373.00	\$ 297.12
	TOTAL	\$ 753.00	\$ 677.12

For Premium Automobiles Pte Ltd

 Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 29 November 2019 10:35 AM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiajee.yap@premiumauto.com.sg
Subject: RE: REVISED ESTIMATE - SKN5049Z - OD AIG - SURVEYED 15 OCT 19

Dear Mr Boo,

Confirm repair cost of \$11,830.80 before excess \$800 and GST @ 6 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 18 November 2019 4:36 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg
Subject: REVISED ESTIMATE - SKN5049Z - OD AIG - SURVEYED 15 OCT 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$11,830.80 @ 6 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKN 5049 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1323/2019/KK

6TH Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKN 5049 Z, Audi A4 1.8T FSI MU.

With reference to the above-mentioned vehicle, no. **SKN 5049 Z**, claimant, **Ms. Leong Hui Min Joie**, please find the related document per attached.

1. A copy of the Original invoice no. 85014549 – S\$ 11,802.96.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKN 5049 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6886 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014549 Date: 05/12/2019 Order: SKN5049Z Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SKN5049Z (V 23288) Regn Date: 20/06/2014 Mileage: 80169 WIP No.: 15742

Model: A4 1.8T FSI MU BM203H NEW LIM Chassis: WAUZZZ8K8EA112308 Engine: CJH 075936 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS HEADLIGHT.TO REALIGN FRONT LOCK CARRIER TO POSITION.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1750.00	1.00	1,750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,BONNET AND LHS FRONT FENDER	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND RENEW AIRCON PIPE,VACUUM AND REGAS	380.00	1.00	380.00
X	A8K0823721H	007492/(V)(GER)GASKE	1.00	24.90	19.92
X	A8T0816741A	007494/(V)(GER)PIPE	1.00	289.00	231.20
X	A8K0941043D	(GER)HEADLAMP	1.00	2152.00	1,721.60
X	A8K0821105J	FENDER	1.00	903.50	722.80
X	A8K0821171P	(SK)WHEEL HOUS AP	1.00	223.00	178.40
X	A8K0823029H	HOOD(LAST)	1.00	2549.00	2,039.20
X	A8K0807065C	(SK)COVER	1.00	2100.00	1,680.00
X	A8K0821467B	BRACKET	1.00	47.40	37.92
X	A8K0807283H	GUIDE AP	1.00	32.60	26.08
X	A8K0821135H	SUPPORT	1.00	107.00	85.60
X	A8T0823544	FOIL	1.00	41.30	33.04
X	A8K0805607B	MOUNTING	1.00	107.00	85.60
X	A8K0823126J	EDGING	1.00	24.90	19.92

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6806 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014549 Date : 05/12/2019 Order : SKN5049Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKN5049Z (V 23288) Regn Date: 20/06/2014 Mileage: 80169 WIP No.: 15742

Model: A4 1.8T FSI MU SK203H NEW LIM Chassis: WAUZZZ8K6EA112308 Engine: CJE 075936 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount	
X	A4D0807300	RIVET AP	Less 020%	4.00	2.20	7.04
X	A8K0807681K DIC	GRILL	Less 020%	1.00	122.50	98.00
X	A8T0941355A	007494/(V) (SK) PLATE	Less 020%	1.00	21.40	17.12
X	A8T0941741	COUPLPIECE AP	Less 020%	1.00	28.40	22.72
X	A8K0955101D	(SK) CYLINDER	Less 020%	1.00	191.50	153.20
X	A3C0973737	HOUSING AP	Less 020%	1.00	28.40	22.72
X	A8K0010515AK	STICKER	Less 020%	1.00	21.20	16.96
X	A8K0941699B	(SK) FOG LAMP	Less 020%	1.00	242.00	193.60
X	AN 0161857	POP-RIVET	Less 020%	4.00	3.00	9.60
X	A8T0941453D	BRACKET AP	Less 020%	1.00	95.70	76.56
</						

Parts 7,498.80
Labour 0.00
Sublet 4,332.00
Menus 0.00
Lubricant 0.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKN 5049 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1323/2019/KK
26 October 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 1.8 TFSI MU
Vehicle Chassis No. : WAUZZZ8K8EA112308
Vehicle Regn No. : **SKN 5049 Z**
Vehicle Mileage : 80169 KM
Vehicle Owner : Ms. Leong Hui Min Joie
Certificate No : 2100376499-05
Own Damage Excess : S\$ 856.00 (inclusive 7% GST)
Accident Date : 13/10/2019
Place : Bayshore Road
Repair Cost : \$ 11,802.96
WIP No. : 15742
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 26/10

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2019 16:26		15 Oct 2019 16:10 Edit Adj Rpt	S\$11,830.80 Edit Estimates	S\$11,830.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	LEONG HUI MIN JOIE, ID: S7727223B, Tel: +6597661869, Email: KILLJOI@HOTMAIL.COM		
Vehicle Reg. No.:	SKN5049Z	Date of Loss:	13/10/2019 19:00 - :59 [63 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 4246695361SG	Policy/Cover Note No.:	2100376499-05 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/10/2019]		
Driver/Custodian:	LEONG HUI MIN JOIE (42 / Female), NRIC: S7727223B, Tel: +6597661869 Email: KILLJOI@HOTMAIL.COM		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (16/10/2019): Alert - Adj Mandate Approved (S\$13818.00) - SKN5049Z - Claim Handler: Azlan, Sya...
- AIG_SG (16/10/2019): SKN5049Z / OD / 13/10/2019 / Coverage & Excess update

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN5049Z (42466953615G)

OD

Oct 13 2019 7:20PM

[LEONG HUI MIN JOIE]

Premium Automobiles Pte Ltd

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1	15/10/19 17:36	Adjuster Immediate Advice														Load HTML	
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1	15/10/19 16:59	General View														Load JPG	
2	15/10/19 16:59	General View														Load JPG	
3	15/10/19 16:59	General View														Load JPG	
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/10/19 17:00	Singapore Accident Statement	 Load PDF	
2	15/10/19 17:01	Certificate of Insurance	 Load PDF	
3	15/10/19 17:01	Driver's Driving License	 Load PDF	
4	15/10/19 17:01	INTERVIEW FORM AND UNDERTAKING	 Load PDF	
5	15/10/19 17:02	MARK ESTIMATE	 Load PDF	
6	17/12/19 15:16	Workshop Invoice	 Load PDF	
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1	14/10/19 11:51	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
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1	14/10/19 11:50	Sketch Plan	 Load JPG	☒
2	14/10/19 11:50	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19018181/AVF3E2

Date: 17/12/2019

REFERENCE

Insured/Claimant: LEONG HUI MIN JOIE Policy No: 2100376499-05
Date of Loss: 13/10/2019 Nature of Claim: OD Claim No: 4246695361SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKN5049Z
Make & Model: AUDI A4, 1.8 TFSI MU (B8) (A) Engine No: CJE075936
Reg. Date: 20/06/2014 (Man. Year: 2014) Chassis No: WAUZZZ8K8EA112308
Colour: Black Odometer: 80168 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$62,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,179.12	7,498.80	8,680.32	53.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,582.00	4,332.00	6,250.00	59.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	26,761.12	11,830.80	14,930.32	55.79
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	25,961.12	11,030.80	14,930.32	57.51
+ GST 7.00/7.00% (S\$)	1,817.28	772.16	1,045.12	57.51
Nett Amount (S\$)	27,778.40	11,802.96	15,975.44	57.51

INSPECTION

Date of Assignment: 15/10/2019
Date Inspected: 15/10/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	2,100.00 FS	*1,680.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	234.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	207.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE - LOWER CENTRE	Not Necessary	123.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT - UPPER CENTRE	Not Necessary	177.00 FS	*- FS
6	1		*FRONT BUMPER SUPPORT ELEMENT - UPPER	Not Necessary	54.00 FS	*- FS
7	1		*RADIATOR GRILLE	Not Necessary	1,005.00 FS	*- FS
8	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Cut	123.00 FS	*98.00 FS
9	1		*FRONT WHEEL SPOILER - LH	Not Necessary	45.00 FS	*- FS
10	1		*SIGNAL HORN - LH HIGH TONE	Not Necessary	184.00 FS	*- FS
11	1		*SPRING SHACKLE - LH HIGH TONE	Not Necessary	23.00 FS	*- FS
12	1		*FRONT FENDER - LH	Distorted	904.00 FS	*722.80 FS
13	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	52.00 FS	*- FS
14	1		*FRONT FENDER BRACKET - LH FRONT	Bent	48.00 FS	*37.92 FS
15	1		*DEFORMATION ELEMENT BRACKET - LH REAR	Not Necessary	45.00 FS	*- FS
16	1		*FRONT FENDER BRACE - LH LOWER	Bent	107.00 FS	*85.60 FS
17	1		*FRONT WHEEL HOUSING LINER - LH	Torn	223.00 FS	*178.40 FS
18	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	41.00 FS	*- FS
19	1		*BONNET	Dented	2,549.00 FS	*2,039.20 FS
20	1		*BONNET PROTECTIVE FILM - FRONT	Necessary	42.00 FS	*33.04 FS
21	1		*BONNET ATTACHMENT PARTS	Not Necessary	152.00 FS	*- FS
22	2		*BONNET LID HINGE - LH / RH	Not Necessary	136.00 FS	*- FS
23	1		*BONNET CATCH HOOK	Not Necessary	127.00 FS	*- FS
24	1		*BONNET GAS FILLED STRUT	Not Necessary	109.00 FS	*- FS
25	1		*BONNET SEAL - LH	Necessary	25.00 FS	*19.92 FS
26	1		*BONNET EDGE PROTECTION - FRONT	Necessary	25.00 FS	*19.92 FS
27	1		*BONNET LID LOCK	Not Necessary	196.00 FS	*- FS
28	1		*MICRO SWITCH	Not Necessary	67.00 FS	*- FS
29	1		*BONNET LOCK COVER	Not Necessary	21.00 FS	*- FS
30	1		*HEADLIGHT MOUNTING - LH	Cracked	107.00 FS	*85.60 FS
31	1		*HEADLIGHT BRACE - LH	Not Necessary	41.00 FS	*- FS
32	1		*HEADLAMP BRACKET - LH	Cracked	96.00 FS	*76.56 FS
33	1		*GAS DISCHARGE LAMP HEADLIGHT - LH	Smashed	2,152.00 FS	*1,721.60 FS
34	1		*GAS DISCHARGE LAMP CONTROL UNIT	Not Necessary	1,051.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
35	1		*DAY DRIVING LIGHTS POWER MODULE	Not Necessary	520.00 FS	*- FS
36	1		*GAS DISCHARGE LAMP	Not Necessary	398.00 FS	*- FS
37	1		*HEADLAMP COUPLING ELEMENT	Necessary	29.00 FS	*22.72 FS
38	1		*HEADLIGHT HOSE - LH	Not Necessary	32.00 FS	*- FS
39	1		*HALOGEN FOG LAMP - LH	Cut	242.00 FS	*193.60 FS
40	1		*HEADLIGHT LIFT CYLINDER - LH	Cracked	192.00 FS	*153.20 FS
41	1		*HEADLIGHT HOSE	Not Necessary	170.00 FS	*- FS
42	1		*LOCK CARRIER	Not Necessary	928.00 FS	*- FS
43	4		*READY MIX COOLANT	Not Necessary	84.00 FS	*- FS
44	1		*RADIATOR AIR GUIDE - LH	Not Necessary	24.00 FS	*- FS
45	1		*RADIATOR SEALING STRIP	Not Necessary	15.00 FS	*- FS
46	1		*STONE CHIP GUARD	Not Necessary	67.00 FS	*- FS
47	1		*ADHESIVE TAPE	Not Necessary	50.00 FS	*- FS
48	1		*FRONT NO PLATE	Not Necessary	40.00 FS	*- FS
49	1		*SUNDRIES	Necessary	500.00 FS	*33.60 FS
50	1		*HEADLIGHT RETAINING SMALL PLATE LHS	Bent	17.12 FS	*17.12 FS
51	1		*AIR COND REFRIGERANT PIPE	Cut	231.20 FS	*231.20 FS
52	1		*GUIDE SECTION LHS	Cracked	26.08 FS	*26.08 FS
53	1		*FLAT CONTACT HOUSING WITH CONTACT LOCKING MECHANISM	Cracked	22.72 FS	*22.72 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	16,179.12	7,498.80
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND REINSTALL AIRCON CONDENSER, RADIATOR AND CHARGED AIR COOLER. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS	New	1,200.00	0.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, BONNET AND LHS HEADLIGHT. TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,250.00	1,750.00
4	TO RESPRAY FRONT BUMPER, BONNET, LHS FRONT FENDER AND HINGES	New	3,200.00	1,650.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	TO REMOVE AND RENEW AIR COND PIPE, VACUUM AND REGAS	New	380.00	380.00
Gross Labour Cost (\$\$)			10,582.00	4,332.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >