



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

31 October 2019

**SOH ENG JOO**  
BLK 431 CLEMENTI AVENUE 3,  
#04-308  
SINGAPORE 120431

Dear Sir/Madam,

**OUR REF : CC4/ASM19018176/Apb3 // S9M023L5**  
**YOUR REF : SJE 8012T**  
**ACCIDENT INVOLVING SJE 8012T AND SMA 8547C ALONG/AT PIE TWDS**  
**CHANGI AIRPORT ON 11/10/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from **HUA MENG SPRAY PAINTING WORKSHOP** acting on behalf of the owner of **SMA 8547C** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

## AUTHORISATION TO ACT

I/We, Tan Puay See Alice ("the third party claimant") of \_\_\_\_\_ (address),  
owner of SMA 8547C (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**  
**WORKSHOP** ("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SMA 8547C that was damaged pursuant  
to the accident which occurred on 11-10-2019 (date) along PIE towards Changi  
Airport (location) involving vehicle no/s SJE 8012T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem  
fit and the workshop is further authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 14 (day) of 10 (month) 20 19 (year)

X 

Signed by "the third party claimant"  
(with company stamp if applicable)

華明噴漆廠  
HUA MENG SPRAY PAINTING WORKSHOP  
AUTOBAY@KAKI BUKIT  
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883  
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

Signed by "the workshop"  
(with company stamp)



WITHOUT PREJUDICE  
TO OUR CLIENT'S PERSONAL INJURY  
CLAIM (PRESENT OR FUTURE) WHICH IS  
EXPRESSLY RESERVED

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJE 8012T	(Insd veh)	Model: HONDA SHUTTLE
	SMA 8547C	(TP veh)	
Date of Accident/ Time:	11/10/2019		

Repair Estimate	: \$	13,899.28	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	6,600.00	
Payee Name : HUA MENG SPRAY PAINTING WORKSHOP			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 HUA MENG SPRAY PAINTING WORKSHOP AUTOBAY@KAKI BUKIT 1 KAKI BUKIT AVE #01-34 SINGAPORE 417883 Tel: 6742 8064 / 6740 5518 Fax: 6742 8063		 Signature of Witness / Workshop stamp (if applicable) Name of Witness: _____ Date: 13/01/2020
Signature of Representative: Cheok Jing Yee Date: 13/01/2020 		
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: 14/01/2020		



WIN WIN RENT-A-CAR PTE LTD

## Invoice

SMA8547C  
TAN PUAY SEE ALICE  
BLK 537 HOUGANG ST 52  
#15-92  
S(530537)

Invoice No : WPLIN0003784  
Invoice Date : 25/10/2019  
Due Date : 25/10/2019  
VHA No : 4358  
Referral ID : H010

Description :	Amount
Rental for 6 Day/s @ \$120 per Day \$	720.00

Vehicle No : SKT 8174 T

Vehicle Description : Honda Vezel 1.5 A

Rental Period : 12/10/2019 to 18/10/2019

Total Amount Payable : \$ 720.00

**WIN WIN RENT-A-CAR PTE LTD**8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807**VHA No: 4358**

Invoice No :

Hirer's Vehicle No :

UEN: 201505115E

**VEHICLE RENTAL AGREEMENT****HIRER'S PARTICULARS**Name: (as in I/C) Tan Puan See, Alice  
NRIC / FIN No: S7508850G1  
Address (Res): Blk 537 Hougang Street 52 #15-92  
Singapore 530537  
Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

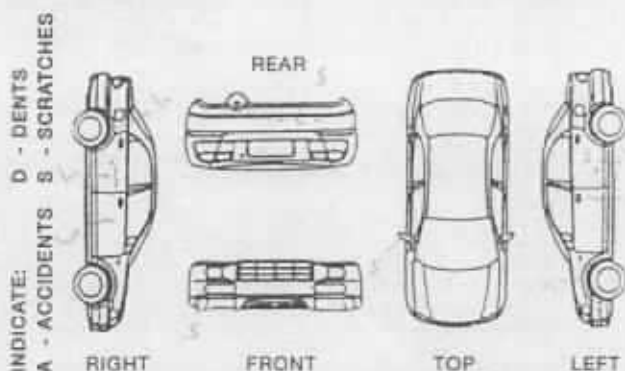
Issue Date: 16.12.2002 Date of Birth: 26.03.1975Tel: (O) (R) HP: 8188 7575**ADDITIONAL DRIVER'S PARTICULARS**Name: (as in I/C) Eric Tan Chio BoonNRIC / FIN No: S8408163EAddress (Res): Blk 873 Yuhuan Street 21 #02-181  
Singapore 760875

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: 08.07.2003 Date of Birth: 13.05.1984

Tel: (O) (R) H/P:

**VEHICLE CHECK LIST****MISSING / FAULTY ACCESSORIES / PARTS**

REMARKS :

Vehicle No: SKT 8174T Replace Ve: SMA 8547CMileage Out: 81560 Mileage Out:Make & Model: HONDA VEZEL Auto / ManualOut : Date 12/10/12 Time: 11:40

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS-\$ 2000/-**CHARGES**Daily 6 @ \$ 120 per day \$720 -

Weekly @ \$ per week

Monthly @ \$ per month

Hours @ \$ per hour

Extension @ \$

Delivery/Collection Service

**SUB-TOTAL \$****PETROL LEVEL**

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

**TOTAL CHARGES \$**

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

**\*IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE: THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
18/10/12	16.05HRS				

## Enquire Vehicle & Owner Information ( Vehicle No. SJE8012T As At 11 Oct 2019 / 14:25:00 )

### Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: H47 (SMA8547C)

### Current Owner Details

Owner ID Type: Singapore NRIC  
Owner ID: S1151815Z  
Owner Name: SOH ENG JOO  
Registered Address Type: HDB / HUDC  
Registered Block/House No.: 431  
Registered Street Name: CLEMENTI AVENUE 3  
Registered Unit No.: # 04 - 308  
Registered Building Name: -  
Registered Postal Code: 120431

### Current Vehicle Details

Vehicle No.: SJE8012T  
Make Description/Model: TOYOTA / ALLION 1.5 A  
Insurance Company Name: AXA INSURANCE PTE LTD