

INS. CASE OWNER:

Refer

CC 4 ASM
/AXA1901

8176, Apt 9

LKK
IDAC

Surveyor:

Adnan

DOI:

ASSIGNMENT

14/10/19

Date / Time:

15/10/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJE 8012T

Claim No.:

SAM02315 / 142055

Name of Insured:

Soh Eng Joo

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

11/10/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL/YES/NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SJE 682G

SKV 978TH

SJE 8012T

SAM 8547C

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:Hua
meng
TP

Date/ Time

16/10/19 - OMR

24/10/19 - ✓ OI GIA Rec'd

30/10/19 - PLS see MEW

9/11/2019 - File → Auto to end of Am & get Am

14/11/2020 - File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lib.:

Repair Cost:

S\$

6600.00

Loss of Rental (LOR):

S\$

6600.00

(6 days) X 1100

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LO ☐

(Tick only one)

GIA/LTA Search

S\$

7.445

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

6607.45

Global Sum S\$: 6600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

6600.00

Name 1:

Hua Meng Spray Painting Workshop.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MY
 To Inspect Vehicle No: _____
 at Workshop m/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 74K
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 06 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMA8547C Yr / Make: 2018 June
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda Shuttle E.C. 1496
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 38368 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: GK81202609
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: NI / S/Rim / STD A/Rim or
 Tyre Size: F: 205/50R16
 R: 205/50R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear
R/Bal. <u>06</u> mm		R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm		L/Bal. <u>06</u> mm
D.O.A. _____		D.O.I. <u>12/10/19</u>

Survey held at Hua meay
 Des. of Damages: Frt Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	<u>TP AXA.</u>
	<u>115 \$ 6000 Cred # 7749.30 / 56%</u>
	<u>MV:</u>
	<u>PV:</u>
	<u>Nett:</u>

Date/Time, File Pass 107 ☐ : Preli. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Date/Time, File Pass 107

3

Add Fee: ☐ Site Insp. 15
☐ Interview 15
☐ Tech. Insp. 15
☐ Wash and

Survey Fee:

Transportation:

1 - PC 30

1 -

1 -

1 -

1 -

Report Format:

Long Form / Short

HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

ESTIMATE

GK81202609

TAN PUAY SEE ALICE
BLK 537 HOUGANG ST 52
#15-92
S 530537

TPAXA
Xiao Tony

Date :18.10.2019
Vehicle No :SMA 8547 C
Make/Model :HONDA SHUTTLE
Accident date :11.10.2019

No	DESCRIPTION	Qty	Amount (\$\$)
<u>List Items</u>			
1	Rear windscreen rubber <i>new</i>	1	\$ 71.5 ✓
2	Rear tailgate <i>Distorted</i>	1	\$ 1078 ✓
3	Rear tailgate hinges @ \$ 90.20 <i>Not Nee</i>	2	\$ 180.4 X
4	Rear tailgate shock absorber @ \$ 198.00 <i>Not Nee</i>	2	\$ 396 X
5	Rear tailgate upper lock <i>Damaged</i>	1	\$ 159.5 ✓
6	Rear tailgate lower lock <i>Not Nee</i>	1	\$ 104.5 X
7	Rear tailgate weather strip <i>ht</i>	1	\$ 118.8 ✓
8	Rear tailgate inner board <i>crushed</i>	1	\$ 341 ✓
9	Rear tailgate H emblem <i>new</i>	1	\$ 41.8 ✓
10	Rear tailgate handle <i>Not Nee</i>	1	\$ 170.5 X
11	Rear tailgate Shuttle emblem <i>new</i>	1	\$ 50.6 ✓
12	Rear Dream sticker <i>new</i>	1	\$ 82.5 <i>50(2N)</i>
13	Rear tailgate reflector @ \$ 341.00 <i>LH ut</i>	2	\$ 682 <i>341</i>
14	Rear tailgate inner handle <i>new</i>	1	\$ 42.9 X
15	Rear tailgate side moulding <i>new</i>	1	\$ 99 ✓
16	Rear lamp @ \$ 506.00 <i>new</i>	2	\$ 1032 X
17	Rear end panel <i>Distorted</i>	1	\$ 484 ✓
18	Rear end panel inner top garnish <i>Deland</i>	1	\$ 121 ✓
19	Rear bumper <i>Deformed</i>	1	\$ 979 ✓
20	Rear bumper side holder @ \$ 41.80 <i>Not</i>	2	\$ 83.6 ✓
21	Rear bumper side reflector @ \$ 53.90 <i>Not</i>	2	\$ 107.8 X
22	Rear bumper side reflector garnish @ \$ 53.90 <i>LH Deformed</i>	2	\$ 107.8 <i>53.90</i>
23	Rear bumper clips (1 set) <i>Not</i>	1	\$ 66 <i>30</i>
24	Rear bumper LH side inner rubber <i>crushed</i>	1	\$ 75.9 ✓
25	Rear LH side lower cover <i>Deland</i>	1	\$ 214.5 ✓
26	Rear fender inner side garnish @ \$ 539.00 <i>LH Deland</i>	2	\$ 1078 <i>355</i>
27	Rear spare tyre top board <i>Deland</i>	1	\$ 429 <i>295</i>
28	Rear spare tyre top tool board <i>crushed</i>	1	\$ 429 ✓
29	Rear spare tyre well <i>Repair</i>	1	\$ 1760 X
			\$ 10586.6
			Less 20% Disc
			\$ 2117.3
			Total
			\$ 8469.3

542610
4340.88

S.N. 50

Service Request Details

Claim

S9M023L5

ReferenceNone **Loss Date**

October 11, 2019

Report Date

Oct 14, 2019 1:37:29 PM

Request Date

October 15, 2019

Due Date

October 22, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Jing Ya

T: 9.54 a.m

V: 1h

E: ✓

Actions**Next Step**

Agree to perform service

Decline Work

Accept Work

Vehicle Information**Incident Vehicle Registration #**

SMA8547C

Model
SHUTTLE

Service Address

...

Primary Contact/Insured

SOH ENG JOO
BLK 431 CLEMENTI AVENUE 3, #04-308, 120431, Singapore

YBOX1688@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions
NON-REPORTED

[Messages](#) [Invoices](#) [History](#) [Documents](#) [Assessment](#) [Metrics](#) [Notes](#)

New Message

TYPE



SENT

10/15/19 8:59 AM

FROM

WANG Peter

SUBJECT

Insured driver Non-reporting - Pls follow up

BODY



DHIWAR Namrata

From: Hua Meng <huameng@live.com.sg>
Sent: Monday, October 14, 2019 12:39 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] PRS - AXA INSURED: SJE 8012 T OUR REF: SMA 8547 C D.O.A: 11.10.2019
Attachments: img-X14123112.pdf
Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: Namrata

Dear Sir

Please refer the attachment for your necessary action and revert your surveyor name list to us urgently.

Your prompt reply will be appreciated by us.

Thank You.

Regards,
Jing Yee
Hua Meng Spray Painting Workshop
Tel : 6746 5519 Fax : 6743 4896



Virus-free. www.avg.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 October, 2019

SOH ENG JOO

BLK 431 CLEMENTI AVENUE 3,
#04-308
SINGAPORE 120431

Dear Sirs/Madam,

OUR REF : S9M023L5 // CC4/ASM19018176/Apb3

YOUR REF : SJE 8012T

**ACCIDENT INVOLVING SJE 8012T & SMA 8547C ALONG/AT PIE TWDS CHANGI
AIRPORT ON 11/10/2019**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) from **HUA MENG SPRAY PAINTING WORKSHOP** acting on behalf of the owner of **SMA 8547C** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Insurance Pte Ltd Customer Care Centre.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven **(7) days** from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact us at [6742 3197](tel:67423197) or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,
Chew Hsiao Tong

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAUTO)

From: Hua Meng <huameng@live.com.sg>
Sent: Tuesday, 17 December 2019 5:06 PM
To: Hsiao Tong (LKKAUTO)
Subject: Accident involving SMA8547C & SJE8012T & SKV9787H & SKR682G & SLD7630H on 11.10.2019 along PIE towards Changi Airport
Attachments: img-Z17165406.pdf

AXA REF: S9M023L5MC/PWX (SJE8012T)

Dear Sir/Madam

We refer above mentioned accident.

We would like to inform that we have finalized with your surveyor.

Kindly revert your offer within 14 days.

Your prompt reply will be appreciated by us.

We enclose relevant documents for your attention.

Thank You.

Regards,
Jing Yee
Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6 Blk C
#01-34/#01-61
Singapore 417883
Tel : 6746 5519 Fax : 6743 4896



<< <TP - Mandate IA> - S9M023L5 [ACCIDENT INVOLVING
SJE 8012T(OI) / SMA 8547C(TP) / OTHERS ON
11/10/2019]

Type

🔗 Question

Message

Liability: 100% (BOLA 28). 5 vehicles chain collision whereby OI was 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,487.45(if claim LOU) - \$6,863.45(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 17-Dec-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 17/12/2019

Survey Details:

Date of loss	11-Oct-19
Date of appointment	15-Oct-19
Date of survey	14-Oct-19
Location of survey	MENG SPRAY PAINTING WORKSHOP

Vehicle Details:

Claim Type:	Third party
Vehicle number	SMA 8547C
Make and Model	HONDA SHUTTLE 1.5G CVT
Date of registration	21/6/2018
Excess	
Market Value	\$74,000
Parf Rebate	\$36,461
Nett Loss	\$37,539

Repair details:

Initial Estimate	\$ 13,749.30
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 5,040.88
Check items (estimate)	\$ -
Labour	\$ 2,470.00
Total	\$ 7,510.88
Lump Sum(if applicable)	\$ 6,000.00
Number of days for repair	6



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

5 vehicles chain collision whereby Ol was 2nd car. (BOLA 28)

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 6,000.00	\$ 6,000.00
Loss of use (8days x \$60.00)	\$ 480.00	NIL
Loss of rental (8days x \$100)(w/GST)	NIL	\$ 856.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 6,487.45	\$ 6,863.45



Pls proceed with below changes

Type

🔗 Question

Message

Pls proceed DS. If LOU, please offer at \$50/day; If LOR, it is subject to rental vehicle. Please start to offer LOU/LOR @ 7 days, max @ 8 days. No changes to other costs.

Reply

Hsiao Tong (LKKAuto)

From: Hua Meng <huameng@live.com.sg>
Sent: Tuesday, 7 January 2020 5:27 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: Accident involving SMA8547C & SJE8012T & SKV9787H & SKR682G & SLD7630H on 11.10.2019 along PIE towards Changi Airport

Dear Xiao Tong

Kindly let us have your DV.

Thank You.

Regards,
Jing Yee
Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6 Blk C
#01-34/#01-61
Singapore 417883
Tel : 6746 5519 Fax : 6743 4896

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, January 6, 2020 11:14 AM
To: Hua Meng <huameng@live.com.sg>
Subject: RE: Accident involving SMA8547C & SJE8012T & SKV9787H & SKR682G & SLD7630H on 11.10.2019 along PIE towards Changi Airport

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$6,600.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hua Meng <huameng@live.com.sg>

Sent: Tuesday, 17 December 2019 5:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident involving SMA8547C & SJE8012T & SKV9787H & SKR682G & SLD7630H on 11.10.2019 along PIE towards Changi Airport

AXA REF: S9M023L5MC/PWX (SJE8012T)

Dear Sir/Madam

We refer above mentioned accident.

We would like to inform that we have finalized with your surveyor.

Kindly revert your offer within 14 days.

Your prompt reply will be appreciated by us.

We enclose relevant documents for your attention.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896





華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref : S9M023L5MC / PWX (SJE 8012T)

Our Ref : SMA 8547C

Date: 17.12.2019

Attn: Motor Claims Dept

ACCIDENT ON 11.10.2019 INVOLVING VEHICLE SMA8547C & SJE8012T & SKV9787H & SKR682G & SLD7630H ALONG PIE TWDS CHANGI AIRPORT

With regards to the above, we are writing on behalf of the registered owner of vehicle SMA 8547 C which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle SJE 8012 T. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost	\$	6,000.00
2) Loss of rental-\$120 X 06 days	\$	720.00
3) LTA search	\$	7.49
Total	\$	6,727.49

We hereby enclosed herewith the following documents for your consideration of the above claim.

a) Final Repair Bill Of SMA 8547 C

c) LTA SEARCH

b) GIA report

d) Owner / Driver NRIC & Driving License

華明噴漆廠

HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKI BUKIT

1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883

TEL: 6747 8064, 6746 5519 FAX: 6743 4896

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref :

17/12/2019

Our Ref :

Date:.....

VEHICLE NO :SMA 8547 C
MAKE / MODEL :HONDA SHUTTLE
NAME :TAN PUAY SEE ALICE
ADDRESS :BLK 537 HOUGANG ST 52
#15-92
S 530537

FINAL REPAIR BILL FOR VEHICLE NO:SMA 8547 C

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING
(LUMP SUM REPAIR)

\$ 6,000.00

SINGAPORE DOLLARS:SIX THOUSAND ONLY

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19018176/Apa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 17-01-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJE 8012T	Veh. Inspected	SMA 8547C
Policy No.	GA465919	Coverage (\$)	0.00
Claim No.	S9M023L5	Excess (\$)	0.00
Assign From		Assign Date	14/10/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA SHUTTLE	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	GK81202609	Colour	BLUE
Odometer	38368	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/50 R16	YOKOHAMA	6 mm
L/H Front Tyre	205/50 R16	YOKOHAMA	6 mm
R/H Rear Tyre	205/50 R16	YOKOHAMA	6 mm
L/H Rear Tyre	205/50 R16	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/10/2019	Inspection Date	14/10/2019
Survey held at	HUA MENG SPRAY PAINTING WORKSHOP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMA 8547C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN RUBBER (CONSISTENT)	NECESSARY	✓ 71.50	71.50
1	REAR TAILGATE (CONSISTENT)	DISTORTED	✓ 1,078.00	1,078.00
2	REAR TAILGATE HINGES @\$90.20 (CONSISTENT)	NOT NECESSARY	✓ 180.40	-
2	REAR TAILGATE SHOCK ABSORBER @\$198.00 (CONSISTENT)	NOT NECESSARY	✓ 396.00	-
1	REAR TAILGATE UPPER LOCK (CONSISTENT)	DAMAGED	✓ 159.50	159.50
1	REAR TAILGATE LOWER LOCK (CONSISTENT)	NOT NECESSARY	✓ 104.50	-
1	REAR TAILGATE WEATHER STRIP (CONSISTENT)	CUT	✓ 118.80	118.80
1	REAR TAILGATE INNER BOARD (CONSISTENT)	CRACKED	✓ 341.00	341.00
1	REAR TAILGATE H EMBLEM (CONSISTENT)	NECESSARY	✓ 41.80	41.80
1	REAR TAILGATE HANDLE (CONSISTENT)	NOT NECESSARY	✓ 170.50	-
1	REAR TAILGATE SHUTTLE EMBLEM (CONSISTENT)	NECESSARY	✓ 50.60	50.60
2	REAR TAILGATE REFLECTOR @\$341.00 (CONSISTENT)	N/S CUT	✓ 682.00	341.00
1	REAR TAILGATE INNER HANDLE (CONSISTENT)	NOT NECESSARY	✓ 42.90	-
1	REAR TAILGATE SIDE MOULDING (CONSISTENT)	NECESSARY	✓ 99.00	99.00
2	REAR LAMP @\$506.00 (CONSISTENT)	NOT NECESSARY	✓ 1,032.00	-
1	REAR END PANEL (CONSISTENT)	DENTED	✓ 484.00	484.00
1	REAR END PANEL INNER TOP GARNISH (CONSISTENT)	DEFORMED	✓ 121.00	121.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	✓ 979.00	979.00
2	REAR BUMPER SIDE HOLDER @\$41.80 (CONSISTENT)	NECESSARY	✓ 83.60	83.60
2	REAR BUMPER SIDE REFLECTOR @\$53.90 (CONSISTENT)	NOT NECESSARY	✓ 107.80	-
2	REAR BUMPER SIDE REFLECTOR GARNISH @\$53.90 (CONSISTENT)	N/S DEFORMED	✓ 107.80	53.90
1	SET REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	✓ 66.00	30.00
1	REAR BUMPER LH SIDE INNER RUBBER (CONSISTENT)	CRACKED	✓ 75.90	75.90
1	REAR LH SIDE LOWER COVER (CONSISTENT)	DEFORMED	✓ 214.50	214.50
2	REAR FENDER INNER SIDE GARNISH @\$539.00 (CONSISTENT)	N/S DEFORMED	✓ 1,078.00	355.00
1	REAR SPARE TYRE TOP BOARD (CONSISTENT)	DEFORMED	✓ 429.00	299.00
1	REAR SPARE TYRE TOP TOOL BOARD (CONSISTENT)	CRACKED	✓ 429.00	429.00
1	REAR SPARE TYRE WELL (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 1,760.00	-

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-2,100.82	-1,085.22
			8,403.28	4,340.88
1	REAR DREAM STICKER (CONSISTENT) (SN)	NECESSARY	82.50	50.00
	LESS 20% DISCOUNT		-16.50	-
			66.00	50.00
	SPECIAL NETT ITEMS			
1	SET REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	380.00	200.00
1	REAR CAMERA (SN) (CONSISTENT)	DAMAGED	800.00	450.00
			1,180.00	650.00
	LABOUR			
	TO SUPPLY REAR WINDSCREEN SEALANT .		50.00	50.00
	TO SUPPLY REAR END PANEL INNER SEALANT .		200.00	60.00
	REMOVE & REINSTALL REAR WINDSCREEN.		150.00	120.00
	REMOVE & REINSTALL BOOTLID INNER GARNISH .		200.00	80.00
	REMOVE & REINSTALL REVERSE SENSOR .		150.00	50.00
	REMOVE & REINSTALL EXHAUST PIPE.	NOT NECESSARY	100.00	-
	REMOVE,REPLACE & REPAIR CONSISTENT TO THE ACCIDENT.INCLUSIVE OF THE REPAIR OF REAR SPARE TYRE WELL .		1,800.00	1,000.00
	RESPRAY PAINTING.		1,300.00	1,000.00
	TUFF KOTE.		150.00	60.00
	REMOVE AND REINSTALL REAR CAMERA.		150.00	50.00
			4,250.00	2,470.00
	GRAND TOTAL		13,899.28	7,510.88
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			6,000.00

Report Ref No. CC4/ASM19018176/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M023L5

Reference

CC4/ASM19018176/Asa0u2

Loss Date

11 October 2019

Report Date

14 Oct 2019 1:37:29 PM

Request Date

17 January 2020

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SMAA8547C

Make

TPVD HONDA

Model

SHUTTLE

Service Address

...

Primary Contact/Insured

SOH ENG JOO

BLK 431 CLEMENTI AVENUE 3, #04-30B, 120431, Singapore

YBROX168B@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Approve Invoice

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UNLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LKK Adjustment 1.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
TP-MANDATE IA DO 171219.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
TP_ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
PARF_COE_Reduce_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 December 2019
OI GIA - SJ8012T 2nd car, wrong DOA PDF	Reports & Statement	GIA Report	WANG Peter	31 October 2019
AXA -LETTER TO INSURED NON REPORTING.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	16 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 TP-IA 8547.pdf	Reports & Statement	Others	LIX AUTO CONSULTANTS PTE LTD (TP)	15 October 2019
 CO_CLAIMANT.pdf	Letters and Correspondence	Workshop	DHIMAR Namrata	14 October 2019
 SKV9787H GIA.PDF	Reports & Statement	GIA Report	DHIMAR Namrata	14 October 2019
 SKR682G GIA.PDF	Reports & Statement	GIA Report	DHIMAR Namrata	14 October 2019
 SMA8547C TP GIA.PDF	Reports & Statement	GIA Report	DHIMAR Namrata	14 October 2019
 TP PRE EMAIL FROM WORKSHOP.mpg	Letters and Correspondence	Workshop	DHIMAR Namrata	14 October 2019
 TP PRE EMAIL FROM WORKSHOP.pdf	Letters and Correspondence	Workshop	DHIMAR Namrata	14 October 2019