

ASS. REC. BY:

REF: CS/MSG19018171/R2vf3.02

Special Instruction:

Surveyor: Rasi

ASSIGNMENT (Office)

From (Person): Crystal Lee

of

MSIG

Date/Time: 15.10.19 2.05pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBH 3938J

Insured:

FBH 8401H

at Workshop m/s

Aa Autolubron

Tel:

68441184

of 13 Kaki Bukit road 4 #03-29

Policy No:

72207500

Claim No:

MSC/V/19-001223

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 12.10.2019

CA / REV / REP. / REV 24 HRS

"up"

H.O.D. Endorsement:

Date/Time: 15.10.19 2.40pm

Person Contacted:

Anna

Vehicle: IN/OUT

Date/Time

Action/Instruction (✓) Estimate

FBH 8401H NBR/MSG19018171/4 DCP: 12/10/2019

GBH 3938J NBR/MSG19018171/4 DCP: 12/10/2019

16/10/19

Informal Crystal pending workshop est by merimen

17/3/20

Send preli revised via merimen

ASS. REQ. BY:

REF: MSG

H
943

ASSIGNMENT

From:

Date:

15/10/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

GBH 3938J

at Workshop m/s

Ace Autolution

of 13 kaki Bukit Road & # 03-29

Insured:

Berghy 212

Policy No:

Claims No:

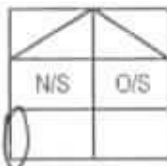
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS ^(up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GBH 3938J

Yr Regn:

2018 / MAY

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA HIACE DX 3.0 L M C.C. 2982

Colour:

WHITE

A/C:

Insured / Std / NI / NA

Sp. Reading

67814

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KDH 2010 231198

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ~~Order~~ / Jammed / Leaked / Burnt orBrake: ~~Order~~ / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195R15C

R:

~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

12/10/19

D.O.L.

15/10/19

Survey held at

ACE AUTOLUTION

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S REAR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/3/20

Adrian confirmed and 2,400 / 3 days (Ref 989.93, 8890)

RECEIVED 17 MAR 2020

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2) 17/3 - typist

Report Format:

MRTmen

Lump Sum / LRU:

1400/-

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp (\$



West end (\$

Survey Fee:

Transportation:

3 + RS, St

Floors

Other

TOTAL

200

11

211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Jowyn Tay Mei Ling	Date: 17 Mar 2020

Preliminary Advice

Insured Vehicle No	: FBH8401H		
TP Vehicle No	: GBH3938J	Accident Date	: 12/10/2019
Make	: TOYOTA HIACE	Assignment Date	: 16/10/2019
Date of Inspection	: 15/10/2019	Est. Duration of Repair	: 3
Inspection At	: ACE AUTOLUTION PTE LTD (KAKI BUKIT) 13 KAKI BUKIT ROAD 4, #03-29/30 BARTLEY BIZ CENTRE SINGAPORE 417807		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,209.93
Revised Amount	:S\$	1,400.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,400.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2019		16 Oct 2019 09:24 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	REDUAN BIN ALIAS, ID: S8114927E, Tel: +6581011857, Email: redsoulz81@hotmail.xcom								
Main Claimant:	RELIABLE TRANSPORT & LOGISTIC SERVICES (PTE LTD), Co. Reg. No.: 201540943H								
Vehicle Reg. No.:	GBH3938J	Date of Loss:	12/10/2019 14:00 - :59 [16 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/19-001223	Policy/Cover Note No.:	72207500 (TP, Fire & Theft) Coverage: 10/10/2019 - 09/10/2020						
Vehicle Reg. No. (Insured):	FBH8401H	Policy No. (Claimant):							
		Excess:							
Repairer:	Ace Autolution Pte Ltd (KAKI BUKIT) 13 Kaki Bukit Road 4, #03-29/30 Bartley Biz Centre, 417807 Kaki Bukit - Tel: 68441184								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Imm.Advice due 17/10/2019]								
Driver/Custodian (Insured):	REDUAN BIN ALIAS (38 / Male), NRIC: S8114927E, Tel: +6581011857 Email: redsoulz81@hotmail.xcom								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 15/10/19. (Manual Assign). Liab: unclear. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Jenny/Shu Wen @ 6844 1184 / 9657 2134.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Sent Message

This mail is associated with :

***GBH3938J (MSC/V/19-001223)
[FBH8401H]**

TP
RELIABLE TRANSPORT & LOGISTIC SERVICES (PTE LTD)
Oct 12 2019 2:00PM
[REDUAN BIN ALIAS]
Ace Autolution Pte Ltd

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 16/10/2019 11:11 AM.
To MSI_CLSC
Subject TP SURVEY GBH 3938J

Dear Crystal,

Please be informed that we have inspected the vehicle GBH 3938J on 15/10/2019.

We are pending workshop estimate from repairer.

Best Regards,
Veron Chen

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 15 October 2019 2:05 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

GBH3938J DOA: 12/10/2019 FBH8401H (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 4371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of  INSURANCE GROUP

From: Helene Phua
Sent: Tuesday, 15 October, 2019 1:55 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: GBH3938J DOA: 12/10/2019 FBH8401H (MSIG)

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Tuesday, 15 October, 2019 1:54 PM
To: Ace Autolution <admin@aceauto.com.sg>
Cc: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: RE: GBH3938J DOA: 12/10/2019 FBH8401H (MSIG)

Hi,

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the insurance.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG



A Member of **MS&AD** INSURANCE GROUP

From: Ace Autolution [<mailto:admin@aceauto.com.sg>]
Sent: Tuesday, 15 October, 2019 1:48 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: Re: GBH3938J DOA: 12/10/2019 FBH8401H (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Helene,

We choice LKK Auto Consultant Pte Ltd.

Thank you.

Regards,

On Tue, Oct 15, 2019 at 11:48 AM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 14/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection.

- 1) EKR Auto Consultants Pte Ltd
- 2) Fortmean Consultancy Pte Ltd
- 3) Aspac Adjusters & Surveyors Pte Ltd
- 4) STX Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoPte Consultants
- 7) **MSIG In-House Surveyors**

This Fast Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability.

Kalvin Ang	6) Chow Bo Xiong
------------	------------------

5) Kenneth Kong	7) Siew Meng Hui
6) Marcus Chua	8) Daniel Chan
7) Ng You Han	9) Victor Png
8) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) "Fast lane settlement is not applicable for cases that liability is in dispute"
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of MS&AD FINANCE GROUP

From: Ace Autolution <admin@aceauto.com.sg>
Sent: Monday, 14 October 2019 4:42 PM
To: Claims <claims@sg.msig-asia.com>
Subject: GBH3938J

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam ,

Please take noted the attached file for your reference .

Thank you .

Regards ,

Jenny / S. Wen

ACE AUTOLUTION PTE LTD

1 KAM BLOOM ROAD 4 ,

02-29 BAYVIEW BIZ CENTRE

SINGAPORE 110598

Tel : 6596 0000 / 6596 2134

Attachments:

1. GBH3938J.pdf

This email and any attachments may contain information that is privileged or confidential. The sending of this e-mail to any recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please do not disseminate, distribute or disclose its contents. If you are not the intended recipient, please immediately, delete the email and do not copy, distribute or disclose its contents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/10/2019 15:46
Date Of Accident	12/10/2019 14:45
Exact Location Of Accident	YISHUN RING RD BUS STOP BESIDE YISHUN PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBH3938J
Insured/Policyholder	
Name Of Registered Owner	RELIABLE TRANSPORT & LOGISTIC SERVICES (PTE LTD)
Co Reg No	201540943H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-98188940

Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCVSN1921701900
Cover Note Number	

Driver

Name of Driver	MOHAMMAD HAIKAL BIN RAIMI
NRIC No	S9105564C
Date Of Birth	01/02/1991
Occupation	OUTDOOR
Date Of Driving Pass	14/06/2013
Driving Experience	6 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98188940
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 441D FERNVALE RD #02-343
Postcode	794441
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : SITI FAEIRUZ GENDER: : FEMALE
Passenger 2	NAME: : FATHEEN FAEISHA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	YISHUN NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 31 YISHUN CENTRAL , POSTCODE: 768827 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8529999 - FAX NO: 68522299
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT T/20191013/2052

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBH8401H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name MOHAMMAD HAIKAL BIN RAIMI

Approximate Age

Injuries Sustain BODY

Injured person in which vehicle? GBH3938J

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

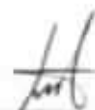
1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders


Policyholder's
Date & Time:


Driver's Signature
(If Driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NIC/PIN No:

Accident Sketch Plan

SKETCH PLAN



Vehicle A: GSH 3433 J
Vehicle B: PBH 401 H

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report! T/2019/013/2052

DECLARATION

I/We declare that the particulars are true in every respect.

Policyholder's
Date & Time

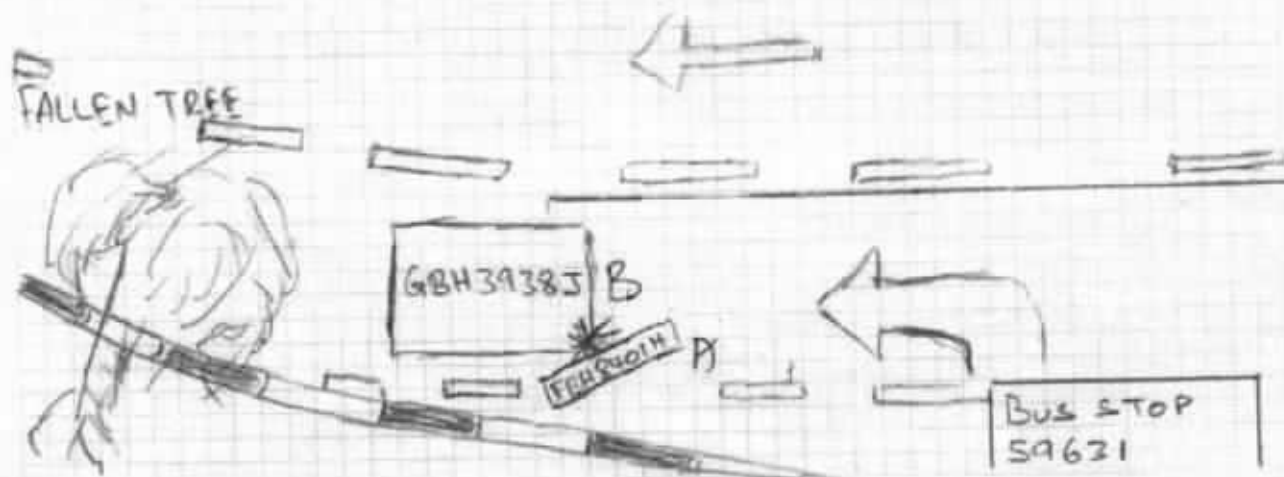


Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Officer's Signature
Name:
NRIC/ID No.

SKETCH PLAN

Along Yishun Ring Road Bus Stop (59631)



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Handwritten note across the section: *Police Report*

Handwritten note across the section: *Refer to 17/09/2013/2030*

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
Policyholder's Signature

Date & Time:
14/10/2019 (1500)

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature] 14/10/2019
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20191013/2052

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 758827
Tel No: 1800-8529999

1 of 3

Report No: T/20191013/2052

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 13/10/2019 14:08		Vide Report No.:		Station Diary No.: 43	
Informant's Particulars					
Name of Informant: MOHAMMAD HAIKAL BIN RAIMI			Address: APT BLK 441D FERNVALE ROAD #02-343 SINGAPORE 794441		
ID Type / ID No.: NRIC NO / S9105564C			Contact No.: Home/Office: Mobile: 98188940		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 28	Date of Birth: 01/02/1991	Type of Informant: Driver		
Race: Malay			Language: English		Institution / School Name:
Occupation: LOGISTICS DRIVER			Driving Licence Information: Class: 2B, 2A, 3, 4 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury	Drink Drive: No	Date/Time of Accident: 12/10/2019 14:45	Type of Location: Straight Road
Location: YISHUN RING ROAD Bustop beside Yishun Park, along Yishun Ring Road				
Weather: Raining		Road Surface: Wet		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control:		Traffic Volume: Light
Type of Collision: Stationary Vehicle Against Moving Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBH8401H	Motorcycle	BAJAJ CHETAK	PULSAR	Red	Slightly Damaged	1
GBH3938J	Van	TOYOTA	HIACE EURO 5	White	Totally Damaged	2

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20191013/2052

Police Station Of Origin:
Yishun North N.P.C.
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

2 of 3

Report No. T/20191013/2052

CONTINUATION OF REPORT

Rider			
Name	REDUAN BIN ALIAS		ID No. S8114927E
Related Vehicle	FBH8401H (Motorcycle)		Contact No. 81011857
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	MOHAMMAD HAIKAL BIN RAIMI		ID No. S9105564C
Related Vehicle	GBH3938J (Van)		Contact No. 98188940
Hospital/Clinic	GUI YING TCM CLINIC		Class of Driving Licence & Expiry Date Class: 2B,2A,3,4 Date of Expiry: NIL
Date Treatment	13/10/2019		Date Discharge 13/10/2019
No. of Days granted Medical Leave	03	Degree of Injury	Slight

Brief Details.

On 12/10/19 yesterday at about 1445hrs, I was driving my van(GBH 3938J, TOYOTA HIACE EURO 5, WHITE IN COLOUR) along Yishun Ring Road, beside Yishun Park on the left lane, where I came across a fallen tree on the road. As such I came to a complete stop before changing to the right lane as it was not blocked by the tree. When my vehicle was at a complete stop, I heard a "bang" sound and that is when I discovered a motorcycle(FBH 8401H, BAJAJ PULSAR, RED IN COLOUR) hit the rear of my van. I stepped out of the vehicle and discovered my rear left light was damaged. We quickly exchanged particulars as it was raining and met again on the same day at about 2025hrs to further exchange particulars and we both agreed to lodge an accident report at our own time.

On 13/10/19 today at about 1200hrs I went to Gui Ying TCM Clinic as my back starts to hurt upon waking up from sleep this morning due to yesterday's incident. I am unfit to work for 3 days and my MC no. is 53174821-M. No Traffic Police or ambulance was at scene on the time of incident. I am lodging this report to claim from insurance.

POLICE REPORT

SINGAPORE
POLICE FORCE

T/20191013/2052

Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

3 of 3

Report No: T/20191013/2052

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

L /

Sr-Staff Sgt SZE WEIJIE, WILSON

Sgt Sze Weijie

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

13/10/2019 14.08

Officer In Charge Of Case:

TP / GIA /

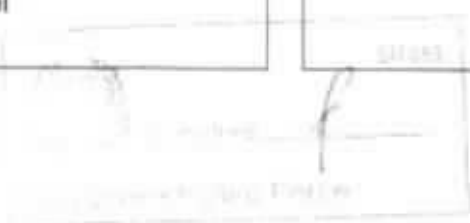
Staff Sgt WONG SIEU LUI

Contact No.: 65476151

Classification Of Case:

Authentication Stamp

NP168





ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29
Singapore 417807
Tel:6702 4282 Fax:6702 4202

Vehicle No. GBH3938J TOYOTA HIACE

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$)	ADJUSTMENT
PARTS (LIST ITEMS)				
1	REAR TAILGATE <i>Xnn</i>		1816.00	X
1	REAR TAILGATE BADGE <i>Xnn</i>		68.20	X
1	REAR TAILGATE OUTER GARNISH <i>Xnn</i>		353.50	X
1	REAR TAILGATE WEATHERSTRIP <i>Xnn</i>		420.00	X
2	REAR TAILGATE STOPPER LH & RH @\$81.00 <i>Xnn</i>		162.00	X
1	REAR TAILGATE SIDE RUBBER <i>Xnn</i>		90.00	X
1	REAR TAILGATE INNER TRIM BOARD <i>Xnn</i>		656.00	X
2	REAR TAILGATE HINGE LH & RH @\$171.80 <i>Xnn</i>		343.60	X
1	REAR BUMPER <i>de</i>		612.00	X
2	REAR BUMPER SIDE RETAINER LH & RH @\$152.20 <i>Xbvc</i>		304.40	X
2	REAR BUMPER STEP <i>Xnn</i>		158.40	X
1	REAR TAILLAMP LH <i>bro</i>		785.00	425
1	REAR TAILLAMP INNER SEALER <i>Xnn</i>		66.00	X
1	REAR END PANEL (INNER) <i>Xnn</i>		994.80	X
1	REAR END PANEL (OUTER) <i>Xnn</i>		490.00	X
1	REAR END PANEL TOP PLATE <i>Xnn</i>		190.00	X
1	REAR FENDER LH <i>repair</i>		1445.00	R
1	REAR CORNER PANEL LH <i>ca</i>		225.00	185
			9179.90	
		less	25%	2294.98
				6884.93
SPECIAL NETT ITEMS				
1	REVERSE SENSOR <i>Xnn</i>		200.00	X
1	TOYOTA STICKER <i>Xnn</i>		75.00	X
1	HIACE STICKER <i>Xnn</i>		70.00	X
1	70KM/H STICKER <i>Xnn</i>		60.00	X
1 SET	REAR BUMPER CLIPS <i>nn</i>		100.00	50
1	REAR WINDSCREEN SEALANT <i>Xnn</i>		80.00	X
1	REAR WINDSCREEN INNER SEAL <i>Xnn</i>		100.00	X
1 SET	REAR TAILLAMP CLIPS <i>nn</i>		80.00	50
	TOTAL PARTS		7649.93	



ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29
Singapore 417807
Tel: 6702 4282 Fax: 6702 4202

Vehicle No. GBH3938J TOYOTA HIACE

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace parts	1600.00	400
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1200.00	250
3	To remove, refix wiring system at accident damaged areas	250.00	30
4	To conduct water seepage test	120.00	30
5	To perform anti-rust treatment on affected areas	270.00	40
6	To transfer rear boot mechanism	120.00	X m
Labour Total :		3560.00	
TOTAL (PARTS & LABOUR):		11209.93	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resur
5/12/19
Hp 90010568

3 days
P/P 4/5

15/10/19 @ 1650

Resur after repair

750

916.50
100.00
750.00
1766.50

20%
1413.20

43-1,400

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19018171/R1VF3N2
Date: 19/03/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 72207500
Claimant Vehicle No : GBH3938J **Insured Vehicle No :** FBH8401H
 Date of Loss: 12/10/2019 Nature of Claim: TP Claim No: MSC/V/19-001223

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GBH3938J**
 Make & Model: TOYOTA HIACE, 3.0 D DX (M) Engine No: 1KD2742855
 Reg. Date: 17/05/2018 (Man. Year: 2017) Chassis No: KDH2010231198
 Colour: White Odometer: 67814 km
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195R15C Rear Tyre Size: 195R15C
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,649.92	1,016.50	6,633.42	86.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,560.00	750.00	2,810.00	78.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,209.92	1,766.50	9,443.42	84.24
Approved Total (Overridden) (S\$)		1,400.00		
Nett Amount (S\$)	11,209.92	1,400.00	9,809.92	87.51

INSPECTION

Date of Assignment: 16/10/2019
 Date Inspected: 15/10/2019 Inspected At: Ace Autolution Pte Ltd (KAKI BUKIT)
 13 Kaki Bukit Road 4, #03-29/30 Bartley Biz Centre
 Singapore 417807
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Mar 2020)
Parts:	213	TOYOTA HIACE 3.0 D DX (M) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBH3938J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Not Necessary	1,816.00 FL	*- FL
2	1		*REAR TAILGATE BADGE	Not Necessary	68.20 FL	*- FL
3	1		*REAR TAILGATE OUTER GARNISH	Not Necessary	353.50 FL	*- FL
4	1		*REAR TAILGATE WEATHERSTRIP	Not Necessary	420.00 FL	*- FL
5	2		*REAR TAILGATE STOPPER LH & RH	Not Necessary	162.00 FL	*- FL
6	1		*REAR TAILGATE SIDE RUBBER	Not Necessary	90.00 FL	*- FL
7	1		*REAR TAILGATE INNER TRIM BOARD	Not Necessary	656.00 FL	*- FL
8	2		*REAR TAILGATE HINGE LH & RH	Not Necessary	343.60 FL	*- FL
9	1		*REAR BUMPER	Deformed	612.00 FL	*612.00 FL
10	2		*REAR BUMPER SIDE RETAINER LH & RH	Serviceable	304.40 FL	*- FL
11	2		*REAR BUMPER STEP	Not Necessary	158.40 FL	*- FL
12	1		*REAR TAILLAMP LH	Broken	785.00 FL	*425.00 FL
13	1		*REAR TAILLAMP INNER SEALER	Not Necessary	66.00 FL	*- FL
14	1		*REAR END PANEL (INNER)	Not Necessary	994.80 FL	*- FL
15	1		*REAR END PANEL (OUTER)	Not Necessary	490.00 FL	*- FL
16	1		*REAR END PANEL TOP PLATE	Not Necessary	190.00 FL	*- FL
17	1		*REAR FENDER LH	Repair	1,445.00 FL	*- FL
18	1		*REAR CORNER PANEL LH	Cracked	225.00 FL	*185.00 FL
19	1		*REVERSE SENSOR	Not Necessary	200.00 FS	*- FS
20	1		*TOYOTA STICKER	Not Necessary	75.00 FS	*- FS
21	1		*HIACE STICKER	Not Necessary	70.00 FS	*- FS
22	1		*70KM/H STICKER	Not Necessary	60.00 FS	*- FS
23	1		*SET REAR BUMPER CLIPS	Necessary	100.00 FS	*50.00 FS
24	1		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
25	1		*REAR WINDSCREEN INNER SEAL	Not Necessary	100.00 FS	*- FS
26	1		*SET REAR TAILLAMP CLIPS	Necessary	80.00 FS	*50.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	9,944.90	1,322.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,294.98	305.50
Total Parts (\$\$)	7,649.92	1,016.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS;REPLACE PARTS	New	1,600.00	400.00
2	TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED	New	1,200.00	250.00
3	TO REMOVE,REFIX WIRING SYSTEM AT ACCIDENT DAMAGED AREAS	New	250.00	30.00
4	TO CONDUCT WATER SEEPAGE TEST	New	120.00	30.00
5	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	New	270.00	40.00
6	TO TRANSFER REAR BOOT MECHANISM	New	120.00	0.00
Gross Labour Cost (S\$)			3,560.00	750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >