

ASS. REC. BY:

REF:

CS/MSG19018170/RN/f302

Special Instruction:

EXCESS \$500

Surveyor: RASU

ASSIGNMENT (Office)

Meriman

From (Person): Jeannie Chng Jin Rong of MSG

Date/Time: 15.10.19 1430p.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKS 8867H Insured:

at Workshop m/s Volkswagen

Tel: 63057293

of ref Alexandra Road

Policy No: 80432066A VW

Claim No: 608369

Sum Insured:

Excess: \$500.00

Make of Veh:

D.O.A. 11.10.2017

(Client's Receipt)

16.10.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 15.10.19 302p.m

Person Contacted: Edmund

Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SKS 8867H: X Limit \$8500/-
18/10	Revert Via Meriman
24/10	Workshop sent to us email confirm \$8500/- Excess \$500-00
25/10	Approval Mandate by Jocelyn Excess \$500/-

ASSIGNED BY:

Pahua

REF: MSG

716F

ASSIGNMENT

From: _____ Date: 16-10-2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKS 8867H

at Workshop m/s: Volkswagen

of 247 Alexandra Road

Insured: _____

Policy No. _____

Claims No. _____

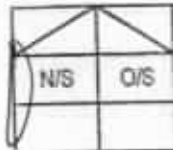
Sum Insured: _____ Excess: \$500.00

(Client's Record)

Make of Vch: 10-300-m. 11.000-h owner using

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 49K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lim Sum: _____ % 3 Val.: Yes or No

CA (REV) REP. / 24 HRS

Vehicle: IN / OUT

Driver: _____ Person Contacted: _____

Veh No: SKS 8867H Yr Regn: 2015 / MAY

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen GOLF A7 1.4 TSI c.c. 1395

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 42619 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WJWZZ2A42FW 048381

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/402R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 11/10/19

D.O.I. 16/10/19

Survey held at Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or +.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/12 Confirm \$8496-25 (Red \$9903-16, 53%)

RECEIVED 13 DEC 2019

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

Date/Time, File Return to?

13/12/19 Typist

Rep. Form#:

Lump Sum / I.R. #: PIP \$8496-25

Days Of Repair: 9

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : West-end (\$)

Survey Fee: 200

Transportation:

S + RS \$

Photos

Other

TOTAL

211

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Friday, December 13, 2019 11:40 AM
To: Cheong Pearlyn (VGS - SG/Singapore); Rasul (LKKAuto)
Cc: Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); SUR
Subject: RE: SKS8867H - FINALISE

Hi Pearlyn

Confirm \$8496.25 @ 9 days repair

Kindly send final invoice and all supporting documents directly to MSIG Insurance.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne.wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) [mailto:Pearlyn.cheong@vw.com.sg]
Sent: Thursday, November 21, 2019 11:36 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: SKS8867H - FINALISE

Dear Rasul,

Please confirmed

COR \$ 8496.25 before GST

Total 9 working days

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2019		15 Oct 2019 14:30 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Prince Hugues Maurice Jacques Marie, ID: S2669716F, Tel: +6596394783, Email: princehugues.1@gmail.com								
Vehicle Reg. No.:	SKS8867H	Date of Loss:	11/10/2019 18:00 - :59 [52 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 608369	Policy/Cover Note No.:	80432066AVW (Comprehensive) Coverage: 13/05/2019 - 12/05/2020						
		Excess:	S\$500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jeannie Cheng Jin Rong - 6594 2537]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 16/10/2019]								
Driver/Custodian:	Prince Hugues Maurice Jacques Marie (62 / Male), NRIC: S2669716F, Tel: +6596394783 Email: princehugues.1@gmail.com								
Adj Asg. Remarks:	Survey appt 16/10/19, 11am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert with market value, thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Friday, October 25, 2019 9:48 AM
To: Goh Edmund (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Cc: SUR
Subject: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SKS8867H (**excess \$500/-**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

REPAIR COST NOT EXCEEDING \$8500.00

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh Edmund (VGS - SG/Singapore) [mailto:edmund.goh@vw.com.sg]
Sent: Thursday, October 24, 2019 4:17 PM
To: Jocelyn Ng <jocelyn_ng@sg.msiga-asia.com>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Cc: Rajah Kumar <rajah_kumar@sg.msiga-asia.com>; Koh Ming Shao <MingShao_Koh@sg.msiga-asia.com>; Jeannie Cheng <jeannie_cheng@sg.msiga-asia.com>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear Jocelyn,

We will accept the repair limit of \$8,500.00

Yvonne Wong (LKK Auto)

From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Sent: Thursday, October 24, 2019 6:03 PM
To: Goh Edmund (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Cc: Rajah Kumar; Koh Ming Shao; Jeannie Cheng; Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Yvonne Wong (LKK Auto)
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear Edmund,

Thank you for your acceptance.

Please proceed to repair at repair limit \$8,500.00.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Goh Edmund (VGS - SG/Singapore) [mailto:edmund.goh@vw.com.sg]
Sent: Thursday, 24 October, 2019 4:17 PM
To: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jocelyn,

We will accept the repair limit of \$8,500.00

Yvonne Wong (LKK Auto)

From: Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Sent: Thursday, October 24, 2019 4:17 PM
To: Jocelyn Ng; Foo John (VGS - SG/Singapore)
Cc: Rajah Kumar; Koh Ming Shao; Jeannie Cheng; Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Yvonne Wong (LKK Auto)
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Jocelyn,

We will accept the repair limit of \$8,500.00

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
edmund.goh@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Sent: Thursday, 24 October 2019 12:18 PM

Yvonne Wong (LKK Auto)

From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Sent: Thursday, October 24, 2019 12:18 PM
To: Foo John (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Cc: Rajah Kumar; Koh Ming Shao; Jeannie Cheng; Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Yvonne Wong (LKK Auto)
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear John,

\$8,500.00 is our maximum offer.

Please confirm acceptance.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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From: Foo John (VGS - SG/Singapore) [mailto:John.Foo@vw.com.sg]
Sent: Wednesday, 23 October, 2019 6:22 PM
To: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>; Wong Meiy (VGS - SG/Singapore) <mey.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jocelyn,

This vehicle is a high spec model. From the attachment which Edmund has shown you previously. I would think \$9K is still reasonable and within the repair limit. Can you please increase another \$500?

Best Regards,

Yvonne Wong (LKK Auto)

From: Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Sent: Wednesday, October 23, 2019 6:22 PM
To: Jocelyn Ng; Goh Edmund (VGS - SG/Singapore)
Cc: Rajah Kumar; Koh Ming Shao; Jeannie Cheng; Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Yvonne Wong (LKK Auto)
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear Jocelyn,

This vehicle is a high spec model. From the attachment which Edmund has shown you previously. I would think \$9K is still reasonable and within the repair limit. Can you please increase another \$500?

Best Regards,

John Foo
Bodyshop Manager

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934
Body & Paint Department (1st Level)

Main: +65-6305 7132
HP: +65 96911588
John.foo@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Sent: Wednesday, 23 October 2019 4:55 PM
To: Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>;

Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear Edmund,

Please proceed to repair at not exceeding \$8,500.00.

Please removed the question marks items which are found useable and not damaged from the capped of repair cost.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Goh Edmund (VGS - SG/Singapore) [<mailto:edmund.goh@vw.com.sg>]
Sent: Wednesday, 23 October, 2019 2:15 PM
To: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jocelyn,

I have already discussed this issue to my boss and we will need a total amount of \$8.5 k for the repair. Please help us with the repair limit..

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
edmund.goh@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Goh Edmund (VGS - SG/Singapore)
Sent: Tuesday, 22 October 2019 9:04 AM
To: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: RE: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear Jocelyn,

For this vehicle, it is under the Highline EQP with more features such as HID lights, sun roof and infotainment centre. Please refer to attachments for the market value of this vehicle. I presume you have gotten the previous value from a lower – tier model. Please revise repair limit and what we are requesting for are within the repair limit. We will need 10k at least for the repairs for this vehicle.

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
edmund.goh@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>
Sent: Monday, 21 October 2019 3:16 PM
To: Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Koh Ming Shao <MingShao_Koh@sg.msig-asia.com>; Jeannie Cheng <jeannie_cheng@sg.msig-asia.com>
Subject: [EXT] Veh No: SKS8867H; DOA:11/10/2019; MSIG Ref: 608369

Dear Edmund,

Reference to the conversation between Joseph Kumar and yourself, please confirm acceptance to repair at not exceeding \$7,500.00 subject to check and supplementary parts and excess \$500.

Thank you
Have a great week ahead!

Jocelyn Ng
Executive, Claims Services
D: +65 6594 2539 | F: +65 6225 7402 | jocelyn_ng@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jeannie Cheng Jin Rong

Date: 17 Oct 2019

Preliminary Advice

Vehicle No	: SKS8867H	Accident Date	: 11/10/2019
Make	: VOLKSWAGEN GOLF	Policy No.	: 80432066AVW
Assignment Date	: 15/10/2019	Excess	: S\$500.00
Date of Inspection	: 16/10/2019	Est. Duration of Repair	: 9.00
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD (ALEXANDRA) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,235.08
Revised Amount	:S\$	11,318.55
Check Items (Estimated)	:S\$	214.39
Total	:S\$	11,532.94

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	54,000.00
COE / PARF Rebate	:S\$	44,237.00
Salvage Value	:S\$	
Margin for Repair	:S\$	9,763.00

Remarks

() The vehicle is economical for repair.

(X) Other comments : The repairer able undertake lump sum not exceeding \$9,000.00

MSIA
WINNER

OD
TRY
REC

OUT

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 12/10/2019 09:52
 Date Of Accident 11/10/2019 18:00
 Exact Location Of Accident CORONATION ROAD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKS8867H
Insured/Policyholder
 Name Of Registered Owner PRINCE HUGUES MAURICE
 NRIC No S2669716F
 Email Address PRINCEHUGUES.1@GMAIL.COM
 Mobile Phone No (LOCAL) +65-96394783
 Alternative Phone No OFFICE-96394783

Vehicle Particulars

Manufacturer VOLKSWAGEN
 Model GOLF A7 1.4 TSI (DSG)RECAT EQP

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number A 8043 2066 AVW
 Cover Note Number

Driver

Name of Driver PRINCE HUGUES MAURICE
 NRIC No S2669716F
 Date Of Birth 22/08/1957
 Occupation INDOOR
 Date Of Driving Pass 26/11/1979
 Driving Experience 39 YEARS AND 10 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-96394783
 Fax Number
 Contact Number OFFICE-96394783
 EMail Address PRINCEHUGUES.1@GMAIL.COM

Address	44 CORONATION ROAD WEST #03-02 ASTRID MEADONS
Postcode	269260
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

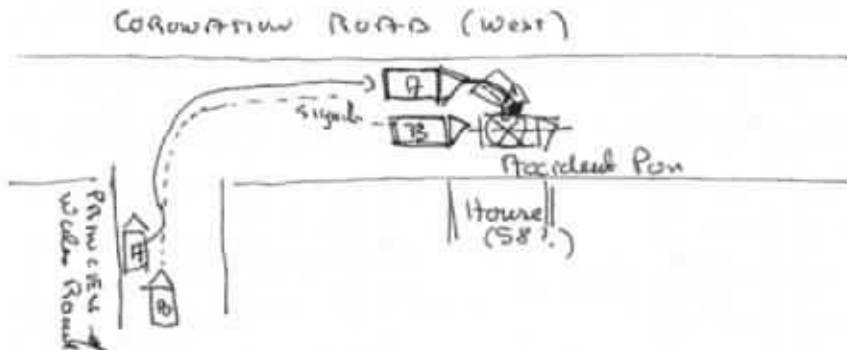
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC6375P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	GUO BINGHAO WINSON
NRIC/Passport Number	S9114164G
Contact Number	87507172
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

- A = GBC 6375 P (white car)
- B = SKS 8867 H (my car)



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving from Princess of Wales road, turned into Coronation Road (west?) and followed the vehicle no GBC 6375 P which just was turning the same way. As the vehicle slows down on the left, as nobody was on the road, I overtake him (with signal) when he suddenly, as he didn't see me, turn into a house (maybe no 58) and bang into me and scratch the left of my car!! (bumpers).

Driver name GUD BINGHAR, Winsor Licence S91141646 (27/05/2019)

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature:

Date & Time:

12/10/2019

Driver's Signature:

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:
12/10/2019

Driver's Signature
(If Driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/TIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	716F
Vehicle Details	
Vehicle No.:	SKS8867H
Vehicle to be Exported:	Yes
Intended Deregistration Date:	17 Oct 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT 5G13GZ SR HID
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	CX5218847
Chassis No.:	WVWZZZAUZFW048381
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$22,710.00
Original Registration Date:	13 May 2015
First Registration Date:	13 May 2015
Transfer Count:	0
Actual ARF Paid:	\$8,794.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 May 2025
PARF Rebate Amount:	\$6,595.00
Intended COE Rebate Details	
COE Expiry Date:	12 May 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$67,601.00
COE Rebate Amount:	\$37,642.00
Total Rebate Amount:	\$44,237.00

The information contained herein is correct as at 17 Oct 2019

OK

54000
44237

9763



☐ Volkswagen Golf 1.4A TSI \$57,800 \$9,290 /yr 10-Jul-2015 1,395 cc 42,000 km Hatchback Available

Graded B by **STP**

Lowest Mileage Used. Beautiful Brown Seats. Bank And Inhouse Good Loan Interest Rate And In House Loan Available. Original Paintwork, Extremely Well Maintained, It's 100% Accident Free. Inspection Are Welcome. All Stock Original Condition, No Modification, C...

☆ Posted: 12-Oct-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI EQP Sunroof \$59,898 \$9,140 /yr 05-Aug-2015 1,395 cc 119,888 km Hatchback Available

Full Agent Serviced Unit.Come With A Comprehensive 120 Points Check And 6 Months Warranty And 1 Free Servicing Package From MBM Wheelpower. Low Mileage Done. Low Bank Interest Rate From 2.28%. In House Loan Finance Up To 90% Available Too. Price Still Nego...

☆ Posted: 11-Oct-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI \$53,800 \$8,270 /yr 30-Sep-2015 1,395 cc - Hatchback Available

Asking Only \$8k Depreciation Nearly Scrap Value. 1 Owner. Well Kept And Maintained By Previous Owner. Pristine Condition! Bank/In House Loan Available. Subject To Approval! Buy With A Peace Of Mind. Trade In Welcome. Come View And Test Drive To Believe. Pleas...

AL Autocar Pte Ltd
☆ Posted: 11-Oct-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI EQP Sunroof \$53,822 \$9,430 /yr 14-Jan-2015 1,395 cc 69,221 km Hatchback Available

Comes With Park Assist (Parallel Self Automated Parking). Nice Number Plate! Agent Serviced & Maintained. Low Mileage Done 69k KM Only! Accident Free. Striking Lapiz Blue Paintwork On Mocca Brown Leather. Very Well Kept Interior & Leather Upholstery, Responsive E...

☆ Posted: 10-Oct-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Transform the look of your car

Think your used car needs a fresh face? You can consider changing the colour.Find your preferred workshop providing the best quality car spray paint service here.

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☐ Volkswagen Golf 1.4A TSI \$59,800 \$9,020 /yr 30-Nov-2015 1,395 cc 64,834 km Hatchback Available

Volkswagen Golf A7 Spec With HID, Interior And Exterior All Well Maintained And In Excellent Condition. 100% In House And Bank Loan Available. Trade In Welcome. Sms/Whatsapp/Call For Appointment And Viewing! Consignment Unit

Starise Automobile
☆ Posted: 07-Oct-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI EQP Sunroof \$57,800 \$10,040 /yr 10-Feb-2015 1,395 cc 78,243 km Hatchback Available

Graded B by **STP**

Cheapest In Market For High Specs Model! Flawless Interior And Exterior Condition. Superb Well Taken Care Previous Owner Unit! View To Believe! No Additional Repairs Required! In House Full Loan/Bank Loan And Trade-In Available! Call/SMS WhatsApp Us Now To View...

☆ Posted: 05-Oct-2017 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI EQP Sunroof \$62,000 \$9,130 /yr 30-Oct-2015 1,395 cc 43,000 km Hatchback Available

Euro Performance Asia Pte Ltd

☆ Posted: 04-Oct-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI \$61,100 \$9,230 /yr 30-Nov-2015 1,395 cc 56,300 km Hatchback Available

Car Is Very Well Maintained With Only One Driver. Fully Serviced By Agent From Day 1 And Always Parked Under Shelter. High Loans Up To 90% With Interest Rates Starting From 2.28%. Call Now To Book An Appointment To View This Beauty. Viewing Strictly Appointment...

☆ Posted: 03-Oct-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI \$54,800 \$9,630 /yr 24-Mar-2015 1,395 cc 62,000 km Hatchback Available

New Road Tax Till Next Year! Golf A7 Spec. Nice Bitted Number! Excellent Condition! Buy With A Peace Of Mind! Always Park Under The Roof! Drive With Passion! Trade In And Loan Available. Please Call For Appointment.

☆ Posted: 26-Sep-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



☐ Volkswagen Golf 1.4A TSI EQP Sunroof \$56,800 \$9,670 /yr 18-Mar-2015 1,395 cc 118,000 km Hatchback Available

High Spec! Powerful Yet V Fuel Efficient, Low Road Tax, Zippy, Silky Smoo Th And Superb Handling! Superb Safety Ratings! Beautiful DRL, Support Seats, High Spec, Low Depreciation, Premium Interior, Different Selectable Driving Modes, Cruise Control, Auto Rain Se...

☆ Posted: 18-Sep-2018 Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



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Kohjung Hengry StarAd

PRIME MOTOR & LEASING

JOHNSON YONG CREDIT ENTERPRISES PTE LTD GROUP OF COMPANIES

With over 200 units of vehicles
to choose from, ranging from
all European to Japanese Makes.

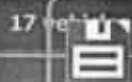
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Save Search

Print

Sort by Date Posted

20 results/page



Search

Volkswagen Golf

Advanced Search

Search

View All

To get alerted when new
Search Selection Volkswagen Golf

Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Volkswagen Golf	Any	Any	2015	661cc - 1,600cc	Any	Any	Available



Volkswagen Golf 1.2A TSI

\$55,800

\$8,590 /yr

28-Oct-2015

1,197 cc

86,889 km

Hatchback

Available

Graded B by **STI**

1 Owner! Fully And Solely Maintained At VW Since Day 1! STA Certified For A Peace Of Mind! High Trade In And In House Financing Available! View Today!

Posted: 12-Oct-2018

Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf 1.2A TSI

\$55,800

\$8,580 /yr

29-Oct-2015

1,197 cc

52,657 km

Hatchback

Available

Beautiful Metallic White With Brown Interior. 1 Very Careful Owner, Well Maintained By Previous Owner, Very Spacious And Big Boot Space, Powerful And Responsive TSI Engine! Ideal For Those Who Fancy Spacious And Comfort Interior Yet Powerful Drive! Interior And...

Posted: 15-Oct-2018

Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen

Volkswagen Golf 1.4A TSI EQP
Sunroof

\$61,800

\$9,110 /yr

27-Oct-2015

1,395 cc

69,339 km

Hatchback

Available

Graded B by **STI**

Offer 1.98% Interest Rate! Purchase From An Award Winning Dealership! 1 Year Comprehensive Warranty Inclusive! STA Certified Accident Free Quality Pre-Owned With Low Mileage And Agent Service History For Peace Of Mind. 100% Loan Approval With Our Flexibl...

Cosmo Automobiles

Posted: 19-Oct-2018

Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



Volkswagen Golf 1.4A TSI

\$55,000

\$8,380 /yr

22-Oct-2015

1,395 cc

74,000 km

Hatchback

Available

1 Owner, Fully Maintained With Volkswagen Servicing, Records Available, Well Maintained With Waxing Done Every Other Month At Orchard. Only Pumped 98 Fuel And Above With Shell.

SHELF OWNER

Posted: 14-Oct-2018

Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen



The right time for a new car is right now

With the constantly changing market conditions and shifting expectations, the best time for buying a new car is right here, right now.

Read this article



Volkswagen Golf 1.4A TSI

\$49,998

\$8,620 /yr

21-Apr-2015

1,395 cc

69,810 km

Hatchback

Available

Drive With Assurance! Extended Warranty Till 04/2020! Genuine And Transparent! Flexible Bank/In House Up To 100% Loan \$50k Monthly \$874, All Our Quality Consignment Cars Are Selling At The Most Reasonable Price With A Peace Of Mind! STA Inspection Welco...

CarQuotz Singapore

Posted: 14-Oct-2018

Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen

Volkswagen Golf 1.4A TSI EQP
Sunroof

\$59,800

\$8,880 /yr

30-Sep-2015

1,395 cc

54,000 km

Hatchback

Available

Cheapest In Market For High Spec Model! Fully Agent Maintained! 100% Accident Free! Flawless Interior And Exterior Condition. Superb Well Taken Care Previous Owner Unit! View To Believe! No Additional Repairs Required! High Loan And Trade-In Available!

PREMIUM!

Autotrader Traders Pte Ltd

Posted: 12-Oct-2018

Tags: 2015 Volkswagen Golf, 2015 volkswagen golf, Volkswagen Golf, volkswagen golf, Volkswagen, Golf, golf, Used Volkswagen

Compare



MSH WINTER OD TRY REC

RF OUT.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No.: M200985052



MRS PRINCE : 9025 05 11

APP T: 16/10/19, 1100, 247, ✓

Quotation
Non binding - Preview

Page 1/2
Document no.
Document date 14-10-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002321/1
Job order date 14-10-2019
Service Advisor PEARLYN CHEONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581
Customer Details:
Mr
PRINCE
HUGUES MAURICE
44 CORONATION ROAD WEST
#03-02 ASTRID MEADONS
Singapore 269260

License plate	Model code	First registration	VIN	Model	Mileage
SKS8867H	5G13GZ	13-05-2015	WVWZZZAUZFW048381	Golf 1.4 CLBMT 90 TSI D7F	121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	WHEEL ALIGNMENT	1	pcs	300.00	#1	300.00	321.00
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs	200.00	#1	200.00	214.00
	TYRE BALANCING	1	pcs	50.00	#1	50.00	53.50
5G4831055AS	Door	1	pcs	2,005.29	#1	2,005.29	2,145.66
	(LHS FRONT DOOR)						
5G4837851B	Door Seal	1	pcs	94.20	#1	94.20	100.79
	(LHS FRT DOOR)						
D 378500A2	Sound Absorber Laminated	2	pcs	38.79	#1	77.58	83.01
5G6839699D	Door Seal Outer	1	pcs	94.20	#1	94.20	100.79
	(LHR REAR DOOR SEAL)						
5G4837461H	Window Regulator Without	1	pcs	371.62	#1	371.62	397.63
5G4867911A	Door Seal Inner	1	pcs	177.54	#1	177.54	189.97
	(LHF inner door seal)						
5G6867913A	Door Seal Inner	1	pcs	77.64	#1	77.64	83.07
	(LHR inner door seal)						
8K0831401G	Hinge	2	pcs	41.60	#1	83.20	89.02
	(LHR lower & upper hinge)						
5G6807417APGRU	Cover For Bumper Primed	1	pcs	1,080.14	#1	1,080.14	1,155.75
5G098492 GRU	1 Set Sensor Brackets Pri	1	pcs	19.87	#1	19.87	21.26
5G0919491	Sensor Bracket	2	pcs	13.21	#1	26.42	28.27
5G0919491A	Sensor Bracket	1	pcs	13.21	#1	13.21	14.13
D 822150A1	Bonding Agent For Plastic	1	pcs	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs	74.29	#1	74.29	79.49
5G4833055AD	Door	1	pcs	2,005.29	#1	2,005.29	2,145.66
	(LHR DOOR)						
5G0601025AFZ49	Alloy Wheel Galvano Grey	1	pcs	1,314.47	#1	1,314.47	1,406.48
311601361	Rubber Valve	1	pcs	3.22	#1	3.22	3.45
	LABOUR	8	pcs	475.00	#1	3,800.00	4,086.00
	Spray Painting	8	pcs	500.00	#1	4,000.00	4,280.00
	TRANSFER DOOR PARTS	2	pcs	475.00	#1	950.00	1,016.50

Quotation valid till 21-10-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	910.00	16,325.08	7%	1,206.46	17,235.08	18,441.54
Total	910.00	16,325.08		1,206.46	17,235.08	18,441.54

LHF DOOR, LHR DOOR
LHR Fender, Bumper
& Locker panel.

12/12/20

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz Reg No. 199101494Z
GST No. M200985052



Quotation

Non binding - Preview

Page 2/2

Document no	
Document date	14-10-2019
Customer no	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019002321/ 1
Job order date	14-10-2019
Service Advisor	PEARLYN CHEONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details
Mr
PRINCE
HUGUES MAURICE
44 CORONATION ROAD WEST
#03-02 ASTRID MEADOWS
Singapore 269260

License plate	Model code	First registration	VIN	Model	Mileage
SKS8867H	5G13GZ	13-05-2015	VWVZZZAUZFW048381	Golf 1.4 CLBMT 90 TSI D7F	121
Customer				Service Advisor	

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[Signature]
11/12/19

[Signature]

HP 90010068

9 days

16/10/19 @ 1050

EXCESS: 500

Revert

Repay before paint

Link Auto Consultants hence notify the Repairer of the following:

- To respray before/after spray painting
- To display damaged part(s) during respray
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Two (2) days notification(s) is allowed
- Supplementary cost(s) shall be accompanied and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

Supplementary or Omitted List



VEHICLE NUMBER: SKS8867H

MODEL GOLF

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Price	Discount	Amount
1	5G0837205Q GRU	DOOR HANDLE OUTER SK	1	\$ 618.65	50%	\$ 309.33
2	5K2837015H	DOOR LATCH H	1	\$ 327.09	50%	\$ 163.55
3	5G6839431J 5AP	Glass Channel Black ad	1	\$ 218.59	50%	\$ 109.30
TOTAL:						\$582.18

Total Labour & Parts

\$582.18

Survey By

RASUL

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page

1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
PRINCE
HUGUES MAURICE
44 CORONATION ROAD WEST
#03-02 ASTRID MEADONS
Singapore 259260

Document no.
Document date 21-11-2019
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2019002460/ 1
Job order date 24-10-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SKS8867H	5G13GZ	13-05-2015	WWZZZAUZFW048381	Golf 1.4 CLBMT 90 TSI D7F	43,147

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	WHEEL ALIGNMENT	1	pcs.	300.00	25.00% #1	225.00	240.75
	Diagnostic and Programming	1	pcs.	360.00	20.00% #1	288.00	308.16
	Check Short Circuit / Harness Repair	1	pcs.	200.00	20.00% #1	160.00	171.20
	TYRE BALANCING	1	pcs.	50.00	20.00% #1	40.00	42.80
5G4831055AS	Door (LHS FRONT DOOR) SEA-29/10/2019	1	pcs.	2,005.29	50.00% #1	1,002.65	1,072.84
5G4837651B	Door Seal (LHS FRT DOOR) SEA-29/10/2019	1	pcs.	94.20	50.00% #1	47.10	50.40
D 378500A2	Sound Absorber Laminated XR-24/10/2019	2	pcs.	38.79	50.00% #1	38.79	41.51
5G6839699D	Door Seal Outer (LHR REAR DOOR SEAL) XR-24/10/2019	1	pcs.	94.20	50.00% #1	47.10	50.40
5G4837461H	Window Regulator Without SEA-29/10/2019	1	pcs.	371.62	50.00% #1	185.81	198.82
5G4867911A	Door Seal Inner (LHF inner door seal) SEA-29/10/2019	1	pcs.	177.54	50.00% #1	88.77	94.98
5G6867913A	Door Seal Inner (LHR inner door seal)A/O-25/10/2019	1	pcs.	77.64	50.00% #1	38.82	41.54
5G4833055AD	Door (LHR DOOR)XR-24/10/2019	1	pcs.	2,005.29	50.00% #1	1,002.65	1,072.84
5G0837205Q GRU	Door Handle Outer Primed SEA-29/10/2019	1	pcs.	618.65	50.00% #1	309.33	330.98
5K2837015H	Door Latch	1	pcs.	327.09	50.00% #1	163.55	175.00
5G6839431J 5AP	Glass Channel Black C/D-14/11/2019	1	pcs.	218.59	50.00% #1	109.30	118.95
	LABOUR	5.5	pcs.	475.00	15.00% #1	2,220.63	2,376.07
	Spray Painting + Repair Rim	5	pcs.	500.00	15.00% #1	2,125.00	2,273.75
	TRANSFER DOOR PARTS	1	pcs.	475.00	15.00% #1	403.75	432.01
	MSIG WINNER OD TRY RECO SURVEYED BY RASUL EXCESS \$500 REPAIR LIMIT @ \$8500						

Tax Code	Labour	Labour Discount	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	713.00	197.00	7,783.25	3,871.94	7%	594.74	4,068.94	8,496.25	9,090.99
Total	713.00	197.00	7,783.25	3,871.94		594.74	4,068.94	8,496.25	9,090.99

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Preview

Page	2/2
Document no.	
Document date	21-11-2019
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2019002480/ 1
Job order date	24-10-2019
Service Advisor	PEARLYN CHEONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
PRINCE
HUGUES MAURICE
44 CORONATION ROAD WEST
#03-02 ASTRID MEADONS
Singapore 269260

License plate	Model code	First registration	VIN	Model	Mileage
SKS8867H	5G13GZ	13-05-2015	WVWZZZAUZFW048381	Golf 1.4 CLBMT 90 TSI D7F	43,147

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUT5GSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2019		15 Oct 2019 14:30 Edit Adj Rpt	S\$8,496.25 Edit Estimates	S\$8,496.25 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Prince Hugues Maurice Jacques Marie, ID: S2669716F, Tel: +6596394783, Email: princehugues.1@gmail.com								
Vehicle Reg. No.:	SKS8867H	Date of Loss:	11/10/2019 18:00 - :59 [52 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 608369	Policy/Cover Note No.:	80432066AVW (Comprehensive) Coverage: 13/05/2019 - 12/05/2020						
		Excess:	S\$500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd (Alexandra) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jeannie Cheng Jin Rong - 6594 2537]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 14/11/2019]								
Driver/Custodian:	Prince Hugues Maurice Jacques Marie (62 / Male) , NRIC: S2669716F, Tel: +6596394783 Email: princehugues.1@gmail.com								
Adj Asg. Remarks:	Survey appt 16/10/19, 11am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert with market value, thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
MSIG_SG (23/10/2019): Alert - Adj Mandate Approved (S\$8500.00) - SKS8867H - Claim Handler: Jeannie Che...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKS8867H (608369)
 OD
 Oct 11 2019 6:00PM
 [Prince Hugues Maurice Jacques Marie]
 Volkswagen Group Singapore Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

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Assessment Reports				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	12/10/19 10:48	Accident Statement	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/10/19 14:01	Adjuster Immediate Advice	1	Load HTM	

Photos/Images				3 per page	☒
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Assessment Reports			1 per page	☒
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77	18/12/19 15:02	Reinspection Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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2	15/10/19 10:28	Transfer Fee Enquiry	Load PDF	
3	15/10/19 10:28	PARF_COE Rebate Enquiry	Load PDF	
4	15/10/19 10:28	Email to arrange survey	Load PDF	
5	15/10/19 10:46	Estimate	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	15/10/19 13:29	Email - Survey Appt 16/10/19	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/10/19 14:10	ESTIMATE	Load PDF	
2	18/12/19 14:54	Supplementary	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	12/10/19 10:48	Accident Statement	Load HTM	

Assessment Reports				1 per page	☒
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Photos/Images				3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
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Documentation				1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	12/10/19 10:30	Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19018170/RIYF3E2

Date: 18/12/2019

REFERENCE

Insured/Claimant: Prince Hugues Maurice Jacques Marie

Policy No: 80432066AVW

Date of Loss: 11/10/2019

Nature of Claim: OD

Claim No: 608369

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKS8867H

Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A7) (5G13GZ) (A)

Engine No: CXS218847

Reg. Date: 13/05/2015 (Man. Year: 2014)

Chassis No: VVWZZZAUZFW048381

Colour: Black

Odometer: 42619 km

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$49,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40Z R18

Rear Tyre Size: 225/40Z R18

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,157.26	3,033.87	5,123.39	62.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,660.00	5,462.38	4,197.62	43.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,817.26	8,496.25	9,321.01	52.31
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	17,317.26	7,996.25	9,321.01	53.82
+ GST 7.00/7.00% (S\$)	1,212.21	559.74	652.47	53.82
Nett Amount (S\$)	18,529.47	8,555.99	9,973.48	53.82

INSPECTION

Date of Assignment: 15/10/2019

Date Inspected: 16/10/2019 Inspected At:

Volkswagen Group Singapore Pte Ltd
(Alexandra)
247 ALEXANDRA ROAD
Singapore 159934

Estimated Period of Repair: 9.0 days

Adjuster: MOHD RASUL

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Dec 2019)
Parts:	144	VOLKSWAGEN GOLF 1.4 TSI (A7) (5G13GZ) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKS8867H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR (LHS FRONT DOOR)	Bent	2,005.29 FS	*1,002.65 FS
2	1		*DOOR SEAL (LHS FRT DOOR)	Necessary	94.20 FS	*47.10 FS
3	1		*SOUND ABSORBER LAMINATED (2PCS)	Necessary	77.58 FS	*38.79 FS
4	1		*DOOR SEAL OUTER (LHR REAR DOOR SEAL)	Necessary	94.20 FS	*47.10 FS
5	1		*WINDOW REGULATOR WITHOUT	Necessary	371.62 FS	*185.81 FS
6	1		*DOOR SEAL INNER (LHF INNER DOOR SEAL)	Necessary	177.54 FS	*88.77 FS
7	1		*DOOR SEAL INNER (LHR INNER DOOR SEAL)	Necessary	77.64 FS	*38.82 FS
8	2		*HINGE (LHR LOWER & UPPER HINGE)	Serviceable	83.20 FS	*- FS
9	1		*COVER FOR BUMPER PRIMED	Repair	1,080.14 FS	*- FS
10	1		*SET SENSOR BRACKETS PRI	Serviceable	19.87 FS	*- FS
11	2		*SENSOR BRACKET	Serviceable	26.42 FS	*- FS
12	1		*SENSOR BRACKET	Serviceable	13.21 FS	*- FS
13	1		*BONDING AGENT FOR PLASTIC	Serviceable	56.90 FS	*- FS
14	1		*2K-PLASTIC ADHESIVE	Serviceable	74.29 FS	*- FS
15	1		*DOOR (LHR DOOR)	Bent	2,005.29 FS	*1,002.65 FS
16	1		*ALLOY WHEEL GALVANO GREY	Serviceable	1,314.47 FS	*- FS
17	1		*RUBBER VALVE	Serviceable	3.22 FS	*- FS
18	1		*DOOR HANDLE OUTER	Scratched	309.33 FS	*309.33 FS
19	1		*DOOR LATCH	Bent	163.55 FS	*163.55 FS
20	1		*GLASS CHANNEL BLACK	Cut	109.30 FS	*109.30 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	8,157.26	3,033.87
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	WHEEL ALIGNMENT	New	300.00	225.00
2	DIAGNOSTIC AND PROGRAMMING	New	360.00	288.00
3	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	200.00	160.00
4	TYRE BALANCING	New	50.00	40.00
5	LABOUR	New	3,800.00	2,220.63
6	SPRAY PAINTING	New	4,000.00	2,125.00
7	TRANSFER DOOR PARTS	New	950.00	403.75
Gross Labour Cost (S\$)			9,660.00	5,462.38

Report was unsubmitted during this print-out.

< END OF ESTIMATES >