

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 25 October 2019 11:58 AM
To: eileen.bay@fwd.com
Cc: motorclaims.sg@fwd.com; Admin A
Subject: RE: REQUEST FOR PRI SURVEY SLH9037B FWD VEH NO: SJZ4463R DOA: 13.10.2019 //LKK REF: CC4/FWD19018158/Kpb3
Attachments: SLH9037B vs SJZ4463R - TP VIDEO.mp4

Hi Eileen,

Attached is a copy of video footage from third party for your easy reference.

Kindly review and let us have your instruction if we may proceed DS. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 14 October 2019 12:01 PM
To: venessa.chan@fwd.com; assignments <assignments@lkkauto.com>
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY SLH9037B FWD VEH NO: SJZ4463R DOA: 13.10.2019

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venessa.chan@fwd.com [<mailto:venessa.chan@fwd.com>]
Sent: Monday, 14 October 2019 11:44 AM
To: admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com
Subject: REQUEST FOR PRI SURVEY SLH9037B FWD VEH NO: SJZ4463R DOA: 13.10.2019

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

I will upload the documents accordingly.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

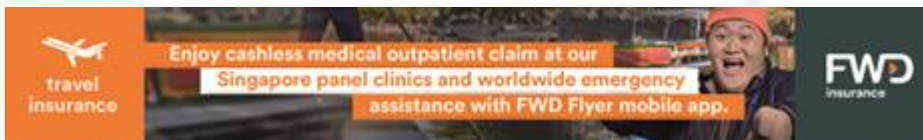


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: serence ctc [<mailto:serence@esteemperf.com.sg>]
Sent: Monday, October 14, 2019 11:38 AM
To: Motor Claims SG - SG Common
Cc: Carmen Lim; jenny chong
Subject: REQUEST FOR PRI SURVEY SLH9037B

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no. SLH 9037 B.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 Sin Ming Drive (inside VICOM) S 575718

Tel : 8799 0066

Fax : 6451 0394

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6566 2112

E: serence@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)
(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



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www.avg.com