

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Oct 2019 14:38	<b>Cim Dtl Modified</b>	Claimant's Name: -> TOH TEONG CHOON. Claimant's ID: -> S7244241E.	[A] Lau Shu Pei
2	15 Oct 2019 14:38	<b>Cim Veh Model Changed</b>	(204395) TOYOTA ESTIMA 2.4 AERAS (A).	[A] Lau Shu Pei
3	15 Oct 2019 14:38	<b>Cim Created</b>	Reg No: SKG2261H. Acct Date: 2019/10/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Teamwork Garage Pte Ltd (HQ)	[A] Lau Shu Pei
4	15 Oct 2019 14:38	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	15 Oct 2019 14:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/24	[A] Lau Shu Pei
6	15 Oct 2019 14:38	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	15 Oct 2019 14:38	<b>Cim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	15 Oct 2019 14:38	<b>Label Added</b>	(19):Fastlane.	[A] Lau Shu Pei
9	15 Oct 2019 14:38	<b>Adj Adjuster Assigned</b>	[None] -> BRYAN TANI	[A] Lau Shu Pei
10	16 Oct 2019 13:57	<b>Adj Adjuster Assigned</b>	BRYAN TANI -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
11	31 Oct 2019 10:40	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] VIC ALPEH
12	31 Oct 2019 10:40	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] VIC ALPEH
13	31 Oct 2019 16:50	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Ler, Bernard-JQ
14	10 Feb 2020 10:05	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/10/24	[A] VIC ALPEH
15	10 Feb 2020 10:06	<b>Adj Mandate Request</b>	Cur.Req:7255.95:BOLA 24- OID reversed out	[A] VIC ALPEH
16	20 Feb 2020 14:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/24. Mandate Remarks: Cost of Repairs (w/gst) \$ 6,259.50 Loss of Rental \$ 960 LTA Search Fee \$ 7.45 GIA Search Fee \$ 29 TOTAL \$ 7,255.95	[I] Ler, Bernard-JQ
17	20 Feb 2020 14:46	<b>Adj Mandate Set</b>	Approved:7255.95:Cost of Repairs (w/gst) \$ 6,259.50 Loss of Rental \$ 960 LTA Search Fee \$ 7.45 GIA Search Fee \$ 29 TOTAL \$ 7,255.95	[I] Ler, Bernard-JQ

Date From  Date To  Audit Type

**ACTIVITY**

[24/02/2020 09:00] VIC ALPEH:  
 SETTLED @ \$7,255.95 payable to TEAMWORK GARAGE PTE LTD  
 [22/02/2020 11:10] VIC ALPEH:  
 Alert - Adj Mandate Approved (\$7255.95) - SKG2261H - Claim Handler: Ler, Bernard-JQ  
 Approved:7255.95:Cost of Repairs (w/gst) \$ 6,259.50 Loss of Rental \$ 960 LTA Search Fee \$ 7.45 GIA Search Fee \$ 29 TOTAL \$ 7,255.95  
 [10/02/2020 09:43] VIC ALPEH:  
 TP LOD IN. Seek mandate IA approval.  
 [10/02/2020 09:43] VIC ALPEH:  
 FINALIZED COR L/S \$5,850.00 with 5 DAYS  
 [01/11/2019 10:16] VIC ALPEH:  
 OI called in and received letter. Informed him of liability not on his favour as per BOLA. He noted and aware NCD will be affected  
 [31/10/2019 10:16] VIC ALPEH:  
 FILE REVIEWED. OID Mr Chew Chin Hui (91831805) reported that he was reversing out from the c/p lot when hit by TP. Send letter and email to OI to notify TP claim and NCD issues. OID reported got video footage.

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2313647	15 Oct 2019 14:42:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKG2261H	SBA30J	11.77

2329626	31 Oct 2019 10:34:40	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKG2261H	Hor, Yinrul	xx.xx
2432469	10 Feb 2020 10:05:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKG2261H	SBA30J	11.77