

INS. CASE OWNER:

PRIYA

CC6/III19018149/Aka3

LKK:

IDAC:

ASSIGNMENT

Surveyor: ADRIAN

DOI: 14/10/2019

Date / Time: 14/10/2019

Registered in Merimen: 15/10/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SHC 1745S

Claim No.:

Name of Insured: COMFORT TRANSPORTATION PTE LTD

Policy No.: MCOM0015

Insured Tel No.:

HP:

Make / Model: HYUNDAI IONIQ

Excess Sec II :SS

D.O.A: 11/10/2019 20:50

Place of Accident: MARYMOUNT RD > AMK AVE 1

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: ONG HENG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: +65-98616838

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SLQ 7636M

INSRS:
WSP: MG SOLUTION

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
	SHC 1745S - CC3/QBE18005438/R1ea3q2; DOA: 15/3/18	Non-Reporting ltr (1st):	
	- NBA/QBE18004991/Y; DOA: 15/3/18	Non-Reporting ltr (2nd):	
	- CC3/AXA13013937/Yv1y3c3; DOA: 31/7/13	Non-Reporting ltr (Final):	
	SLQ 7636M - X	Notification ltr (if non-pickup):	
		Call OE:	
		After call ltr to OE:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	☐
		After call ltr to OE:	☐
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☐
		Towing Invoice:	☐
		LTA / GIA:	☒
		Medical Bill:	☐
		PIC:	☐
		Mandate/Reject Instruction:	☒
		LOD:	☐
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	SS 6524.00		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS 360.00	(60 x 6 days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only ☐ LOU only ☒		LOR + LOU ☐ LOR + LOI ☐ [Tick only one]	
GIA/LTA Search:	SS 7.45		
Medical:	SS		
Dishurement:	SS	(e.g. Tow/ Independent)	
Legal Cost:	SS		
Total:	SS 6894.45	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	SS 6894.45	Name 1:	MG SOLUTION PTE LTD
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

18149 / MC ASSIGNMENT

Form: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s: _____

of: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLQ 7636M Yr Page: 2017 July

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mazda 2 C.C. 1496

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 39093 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: Jm6DJ2HAA012aw080

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/65R15

R: 185/65R15

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 14/10/19

Survey held at MG Solution

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP III
	US \$ 61W Creel \$ 10395.76 / 637.1
	MV:
	PV:
	Nett:

Order/Time, File Path to:

☐ : Prel. Report

1)

☐ : Final Report

Order/Time, File Path to:

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

3 + PS 31

Phone:

DEAL

TOTAL

Report Format: _____

Temp. Temp. / B. B. G

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Workshop (\$)

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: INDIA	DATE	: 14/10/2019
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>		JM6DJ2HAA01200080	
VEHICLE NO	: SLQ7636M		
MODEL	: MAZDA 2	Xiao Tony	
CHASSIS NO			
<u>ACCIDENT DETAILS</u>	DATE : 11-Oct-19		
	TIME : 20:50HRS		
THIRD PARTY REQUESTOR / CONTACT	: JACK LI		

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	TAIL GATE Dented	1	\$ 1,050.80	\$ 1,050.80
2	TAIL GATE LOGO 2	1	\$ 60.00	\$ 60.00
3	TAIL GATE EMBLEM 'MAZDA' New	1	\$ 55.00	\$ 55.00
4	TAIL GATE EMBLEM '2'	1	\$ 42.00	\$ 42.00
5	TAIL GATE EMBLEM 'SKYACTIV'	1	\$ 70.50	\$ 70.50
6	TAIL GATE TOP LOCK Dented	1	\$ 286.70	\$ 286.70
7	TAIL GATE LOWER LOCK Not New	1	\$ 88.00	\$ 88.00
8	TAIL GATE ALTERNATIVE Not New	1	\$ 155.20	\$ 155.20
9	TAIL AGTE WEATHERSTRIP Ltr	1	\$ 190.00	\$ 190.00
10	TAIL GATE WINDSCREEN MOULDING New	1	\$ 103.00	\$ 103.00
11	NUMBER PLATE LAMP Cracked	2	\$ 80.00	\$ 160.00
12	REAR BUMPER Deformed	1	\$ 920.50	\$ 920.50
13	REAR BUMPER SIDE RETAINER RH Dented	2	\$ 42.50	\$ 85.00
14	REAR BUMPER HOLDER New Dented	2	\$ 95.70	\$ 191.40
15	REAR BUMPER UNDER COVER Deformed	1	\$ 450.60	\$ 450.60
16	TAILLAMP RH Cracked	2	\$ 650.50	\$ 1,301.00
17	TAILLAMP INNER PANEL Repair	2	\$ 320.00	\$ 640.00
18	REAR FENDER Repair	2	\$ 955.80	\$ 1,911.60
19	REAR FENDER INNER TRIM RH Deformed	2	\$ 580.00	\$ 1,160.00
20	REAR FENDER INNER COWLING RH Cracked	1	\$ 180.00	\$ 180.00
21	REAR END PANEL Dented	1	\$ 530.00	\$ 530.00

22	REAR END PANEL TOP BRACKET <i>Del'd</i>	1	\$ 80.00	\$ 80.00	✓
23	REAR END PANEL TOP GARNISH <i>Del'd</i>	1	\$ 180.00	\$ 180.00	✓
24	REAR SPARE TYRE COVER TRAY <i>Not Nec</i>	1	\$ 320.00	\$ 320.00	X
25	REAR FLOOR PANEL <i>Regr</i>	1	\$ 955.60	\$ 955.60	X
26	REAR FLOOR PANEL TOP BOARD <i>Not Nec</i>	1	\$ 355.00	\$ 355.00	X
27	REAR EXHAUST PIPE <i>Bent</i>	1	\$ 1,080.50	\$ 1,080.50	✓
28	REAR EXHAUST MOUNTING <i>Not Nec</i>	2	\$ 37.40	\$ 74.80	X
29	REAR EXHAUST INSULATOR <i>Not Nec</i>	1	\$ 190.00	\$ 190.00	X

5957-70

4766/16.

TOTAL PRICE \$ 12,867.20

LESS 20% \$ 2,573.44

SUB TOTAL PRICE \$ 10,293.76

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT	
1	REAR NUMBER PLATE <i>Del'd</i>	1	\$ 50.00	\$ 50.00	✓
2	TAIL GATE WINDSCREEN INNER SEAL <i>Nec</i>	1	\$ 60.00	\$ 60.00	30
3	TAIL GATE WINDSCREEN SEALANT <i>Nec</i>	1	\$ 80.00	\$ 80.00	40
4	REAR BUMPER CLIP(SET) <i>Nec</i>	1	\$ 20.00	\$ 20.00	✓
5	TAIL LAMP CLIP <i>Nec</i>	1	\$ 20.00	\$ 20.00	10
6	REAR FENDER INNER TRIM CLIPS(SET) <i>Nec</i>	1	\$ 22.00	\$ 22.00	✓
7	REAR END PANEL TOP GARNISH CLIPS(SET) <i>Nec</i>	1	\$ 20.00	\$ 20.00	10
8	REAR END PANEL INSULATION SEAL <i>Nec</i>	1	\$ 120.00	\$ 120.00	60
9	REAR FLOOR PANEL INSULATION SEAL <i>Nec</i>	1	\$ 150.00	\$ 150.00	+
10	REVERSE SENSOR <i>Damaged</i>	1	\$ 220.00	\$ 220.00	200
11	REVERSE CAMERA <i>Damaged</i>	1	\$ 450.00	\$ 450.00	350

792

TOTAL \$ 1,212.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 1,800.00	800	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,800.00	800	
3	TUFF COAT	\$ 250.00	60	
4	WIRING CHECK	\$ 150.00	30	
5	REMOVE AND REFIX CUSHION SEAT/UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR	\$ 150.00	60	
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 80.00	50	
7	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	\$ 150.00	50	

8	TRANSFER TAILGATE MECHANISM	\$ 80.00	✓	
9	REMOVE AND REFIX TAILGATE WINDSCREEN	\$ 120.00	✓	
10	CONDUCT WATER LEAKAGE TEST	\$ 80.00	X	
11	REMOVE AND REFIX REAR EXHAUST PIPE	\$ 150.00	80	
12	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	X	

TOTAL 2130 \$4,990.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 11,505.76
TOTAL LABOUR COST : \$ 4,990.00
TOTAL REPAIR COST : \$ 16,495.76

APPROVED DETAILS

SURVEYOR :
CONTACT NO :
PART BY PART / LUMP SUM :
NO OF DAYS :

FAX :

Adrian King -
h/s 14/10/19.
06 Days.

total: 7888/16.
h/s: 6.1K

6.1K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Friday, 20 December 2019 10:14 AM
To: Hsiao Tong (LKKAUTO); Admin A
Subject: 3rd Party Claim for Accident involving Vehicle SLQ7636M & SHC1745S on 11/10/2019
Attachments: SMG198403 for SLQ7636M.pdf

Your Ref: CC6/III19018149/Apa3 (SHC1745S)

Our Ref: SLQ7636M

Dear Hsiao Tong,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**. Please feel free to contact the under mentioned should you require any further information. Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Nov 28, 2019 at 8:25 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$6,100.00**(before GST) with **06** repair days.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#05-02 IOB BUILDING

SINGAPORE 049711

Bill No : 198403

Date : 20-December-2019

Vehicle Number : **SLQ 7636M**

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 6,100.00
BEFORE GST		6,100.00
7% GST		427.00
TOTAL		\$ 6,527.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

MIG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: Yu Rui Qi
CAR/ LORRY/CYCLE: REG NO: SLG 7636M POLICY NO: -
ACCIDENT CLAIM NO: -

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle

Registered No. SLG 7636M from the repairers,
Messrs MIG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was Involved on or
about the 11 day of 10 2019 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature: [Signature]

Co's Stamp: NRIC No:

10/10/2019

Vehicle Ins - 28/10/2019

Vehicle Ins - 19/10/2019

LOR - 2 days x \$200

= \$400

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	15 Oct 2019 14:26	Cim Dtl Modified	Claimant's Name: -> YU RUI QI, Claimant's ID: -> S8101294F.		[A] HOW MEI KWAN
2	15 Oct 2019 14:26	Cim Veh Model Changed	(205500) MAZDA 2 1.5 (A).		[A] HOW MEI KWAN
3	15 Oct 2019 14:26	Cim Created	Reg No: SLQ7636M, Acct Date: 2019/10/11, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: HL Assurance Pte Ltd (HQ), Workshop: MG Solution Pte Ltd (HQ)		[A] HOW MEI KWAN
4	15 Oct 2019 14:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
5	15 Oct 2019 14:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24		[A] HOW MEI KWAN
6	15 Oct 2019 14:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
7	15 Oct 2019 14:26	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
8	15 Oct 2019 14:26	Adj Adjuster Assigned	[None] -> ADRIAN LING		[A] HOW MEI KWAN
9	26 Oct 2019 09:15	Adj Mandate Request	Cur.Req:0.00:PODS Liability:100% (BOLA 28) Remark: 3 vehicles chain collision whereby insured was 2nd car.		[A] CHEW HSIAO TONG
10	29 Oct 2019 09:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24		[I] Priya
11	29 Oct 2019 09:59	Adj Mandate Set	Approved:0.00.		[I] Priya
12	20 Nov 2019 13:53	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
13	20 Nov 2019 13:53	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -.		[A] JOANNE LEE KHANG MIN
14	20 Nov 2019 13:53	Cim Dtl Modified	JPI Reg. Date: -> 2017/07/21.		[A] JOANNE LEE KHANG MIN
15	20 Nov 2019 13:53	Cim Details Notified			[A] JOANNE LEE KHANG MIN
16	24 Dec 2019 11:08	Adj Mandate Request	Cur.Req:6894.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$6,527.00 + (b)LOU(6days x \$60.00): \$360.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$6,894.45 *Vehicle Model: Mazda 2 (1496cc) *6recommen dation repair days *For your approval please.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2314282	16 Oct 2019 08:38:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLQ7636M	SHC17455	11.77
2351316	20 Nov 2019 13:53:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ7636M	SHC17455	11.77

Print Received Message

This mail is associated with :

***SLQ7636M (MCT19100247)**
[SHC1745S]

TP

YU RUI QI

Oct 11 2019 8:00PM

[-]

MG Solution Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/12/2019 16:54 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6894.45) - SLQ7636M - Claim Handler: Priya

Approved:6894.45:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 2 January 2020 11:22 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: 3rd Party Claim for Accident Involving Vehicle SLQ7636M & SHC1745S on 11/10/2019 //LKK REF: CC6/III19018149/Apa3

Your Ref: **CC6/III19018149/Apa3 (SHC1745S)**
Our Ref: **SLQ7636M**

Dear Hsiao Tong,

We refer to below, we are pleased to accept the offer at \$6,894.45.
Please kindly let us have your **DV** soonest.

Best Regards,

Ms Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Thu, Jan 2, 2020 at 10:54 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,527.00
2. Loss of Use (6days x \$60.00)	\$ 360.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 6,894.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 20 December 2019 10:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: 3rd Party Claim for Accident involving Vehicle SLQ7636M & SHC1745S on 11/10/2019

Your Ref: **CC6/III19018149/Apa3 (SHC1745S)**

Our Ref: **SLQ7636M**

Dear Hsiao Tong,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**.
Please feel free to contact the under mentioned should you require any further information.
Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Nov 28, 2019 at 8:25 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$6,100.00**(before GST) with **06** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

X

PROFORMA BILL

Bill To:

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#05-02 IOB BUILDING

SINGAPORE 049711

Bill No : 198403

Date : 20-December-2019

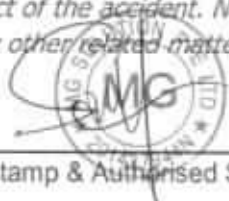
Vehicle Number : SLQ 7636M

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 6,100.00
BEFORE GST		6,100.00
7% GST		427.00
TOTAL		\$ 6,527.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

[Handwritten mark]

MOTOR CLAIM DISCHARGE

INSURED: YU Rui Qi
CAR/ LORRY/CYCLE: REG NO: SLQ 7636M POLICY NO: -
ACCIDENT CLAIM NO: -

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle

Registered No. SLQ 7636M from the repairers,
Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was Involved on or
about the 11 day of 10 2019 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature: *[Signature]*

Co's Stamp: NRIC No:

14/10/2019 - PRI

Vehicle In - 14/10/2019
Vehicle Out - 19/10/2019
LOA - 6 days x \$ 200
= \$ 1,200

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Oct 2019 Edit Reg		14 Oct 2019 00:00 Edit Adj Rpt	\$56,100.00 Edit Estimates	\$56,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	YU RUI QI, ID: 58101294F								
Vehicle Reg. No.:	SLQ7636M	Date of Loss:	11/10/2019 20:00 - :59 [26 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19100247	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC1745S	Policy No. (Claimant):	MP311045						
		Excess:							
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	HL Assurance Pte Ltd (HQ) - Tel: 69226030								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (24/12/2019): Alert - Adj Mandate Approved (\$56894.45) - SLQ7636M - Claim Handler: Priya - III_SG (29/10/2019): Alert - Adj Mandate Approved (\$50.00) - SLQ7636M - Claim Handler: Priya									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ7636M (MCT19100247)
[SHC1745S]
TP
YU RUI QI
Oct 11 2019 8:00PM
[COMFORT TRANSPORTATION PTE LTD]
MG Solution Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/10/19 09:14	General View	 Load JPG	☒
2	26/10/19 09:14	Chassis Number	 Load JPG	☒
3	26/10/19 09:14	General View	 Load JPG	☒
4	26/10/19 09:14	General View	 Load JPG	☒
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43	14/11/19 15:38	Reinspection Photo	 Load JPG	☒

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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72	14/11/19 15:39	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
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3	24/12/19 11:06	LOD.		Load PDF	
4	24/12/19 11:06	Authorisation to Act		Load PDF	
5	24/12/19 11:06	LTA Search Fee		Load PDF	
6	13/01/20 08:43	WORKSHOP INVOICE		Load PDF	
7	13/01/20 08:43	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	16/10/19 08:37	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19018149/APA3Q2

Date: 13/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLQ7636M Insured Vehicle No: SHC1745S
 Date of Loss: 11/10/2019 Nature of Claim: TP Claim No: MCT19100247

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLQ7636M Engine No: P520462391
 Make & Model: MAZDA 2, 1.5 (A) Chassis No: JM6DJ2HAA01200080
 Reg. Date: 21/07/2017 (Man. Year: 2017) Odometer: 39093 km
 Colour: Grey
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/65 R15 Rear Tyre Size: 185/65 R15
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,505.76	5,558.16	5,947.60	51.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,990.00	2,130.00	2,860.00	57.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,495.76	7,688.16	8,807.60	53.39
Approved Total (Overridden) (S\$)		6,100.00		
(S\$)	16,495.76	6,100.00	10,395.76	63.02
+ GST 7.00/7.00% (S\$)	1,154.70	427.00	727.70	63.02
Nett Amount (S\$)	17,650.46	6,527.00	11,123.46	63.02
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,894.45		

INSPECTION

Date of Assignment: 14/10/2019
 Date Inspected: 14/10/2019 Inspected At: MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B,
 VICOM Inspection Centre
 Singapore 415933
 Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Nov 2019)
Parts:	143	MAZDA 2 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLQ7636M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL GATE	Dented	1,050.80 FL	*957.00 FL
2	1		*TAIL GATE LOGO	Necessary	60.00 FL	*60.00 FL
3	1		*TAIL GATE EMBLEM MAZDA	Necessary	55.00 FL	*55.00 FL
4	1		*TAIL GATE EMBLEM 2	Necessary	42.00 FL	*42.00 FL
5	1		*TAIL GATE EMBLEM SKYACTIV	Necessary	70.50 FL	*70.50 FL
6	1		*TAIL GATE TOP LOCK	Damaged	286.70 FL	*286.70 FL
7	1		*TAIL GATE LOWER LOCK	Not Necessary	88.00 FL	*- FL
8	1		*TAIL GATE ALTERNATIVE	Not Necessary	155.20 FL	*- FL
9	1		*TAIL GATE WEATHERSTRIP	Cut	190.00 FL	*190.00 FL
10	1		*TAIL GATE WINDSCREEN MOULDING	Necessary	103.00 FL	*103.00 FL
11	2		*NUMBER PLATE LAMP	Cracked	160.00 FL	*160.00 FL
12	1		*REAR BUMPER	Deformed	920.50 FL	*851.00 FL
13	1		*REAR BUMPER SIDE RETAINER	O/S Damaged	85.00 FL	*42.50 FL
14	2		*REAR BUMPER HOLDER	Damaged	191.40 FL	*25.00 FL
15	1		*REAR BUMPER UNDER COVER	Deformed	450.60 FL	*92.00 FL
16	1		*TAIL LAMP	O/S Cracked	1,301.00 FL	*650.50 FL
17	2		*TAIL LAMP INNER PANEL	Repair	640.00 FL	*- FL
18	2		*REAR FENDER	Repair	1,911.60 FL	*- FL
19	1		*REAR FENDER INNER TRIM	O/S Deformed	1,160.00 FL	*322.00 FL
20	1		*REAR FENDER INNER COWLING RH	Cracked	180.00 FL	*180.00 FL
21	1		*REAR END PANEL	Dented	530.00 FL	*530.00 FL
22	1		*REAR END PANEL TOP BRACKET	Deformed	80.00 FL	*80.00 FL
23	1		*REAR END PANEL TOP GARNISH	Deformed	180.00 FL	*180.00 FL
24	1		*REAR SPARE TYRE COVER TRAY	Not Necessary	320.00 FL	*- FL
25	1		*REAR FLOOR PANEL	Repair	955.60 FL	*- FL
26	1		*REAR FLOOR PANEL TOP BOARD	Not Necessary	355.00 FL	*- FL
27	1		*REAR EXHAUST PIPE	Bent	1,080.50 FL	*1,080.50 FL
28	2		*REAR EXHAUST MOUNTING	Not Necessary	74.80 FL	*- FL
29	1		*REAR EXHAUST INSULATOR	Not Necessary	190.00 FL	*- FL
30	1		*REAR NUMBER PLATE	Deformed	50.00 FS	*50.00 FS
31	1		*TAIL GATE WINDSCREEN INNER SEAL	Necessary	60.00 FS	*30.00 FS
32	1		*TAIL GATE WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
33	1		*SET REAR BUMPER CLIP	Necessary	20.00 FS	*20.00 FS
34	1		*TAIL LAMP CLIP	Necessary	20.00 FS	*10.00 FS
35	1		*SET REAR FENDER INNER TRIM CLIPS	Necessary	22.00 FS	*22.00 FS
36	1		*SET REAR END PANEL TOP GARNISH CLIPS	Necessary	20.00 FS	*10.00 FS
37	1		*REAR END PANEL INSULATION SEAL	Necessary	120.00 FS	*60.00 FS
38	1		*REAR FLOOR PANEL INSULATION SEAL	Not Necessary	150.00 FS	*- FS
39	1		*REVERSE SENSOR	Damaged	220.00 FS	*200.00 FS
40	1		*REVERSE CAMERA	Damaged	450.00 FS	*350.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **14,079.20** **6,749.70**
 - List Item Discount on L Items 20.00/20.00% (S\$) **2,573.44** **1,191.54**

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Total Parts (S\$)	11,505.76	5,558.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,REMOVING AND REPLACING PARTS	New	1,800.00	800.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,800.00	800.00
3	TUFF COAT	New	250.00	60.00
4	WIRING CHECK	New	150.00	30.00
5	REMOVE AND REFIX CUSHION SEAT /UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR	New	150.00	60.00
6	REMOVE AND REFIT REVERSE SENSOR AND DISTANCE SETTING	New	80.00	50.00
7	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	New	150.00	50.00
8	TRANFER TAILGATE MECHANISM	New	80.00	80.00
9	REMOVE AND REFIX TAILGATE WINDSCREEN	New	120.00	120.00
10	CONDUCT WATER LEAKAGE TEST	New	80.00	0.00
11	REMOVE AND REFIX REAR EXHAUST PIPE	New	150.00	80.00
12	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO SPECIFICATION ETC	New	180.00	0.00
Gross Labour Cost (\$\$)			4,990.00	2,130.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >