

INS. CASE OWNER:

CC 4/III1901 8143, Tip

LKK:
IDAC:

Surveyor:

Tau Aik

DOI:

ASSIGNMENT

4/11/19

Date / Time:

15/10/19

Registered in Merimen:

4/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 702R

Claim No.:

MFLW90000004

Name of Insured:

SINGAPORE - MARS EXPRESS P/L

Policy No.:

019 MFL000003

Insured Tel No.:

HP:

Make / Model:

MAN

Excess Sec II :\$5

D.O.A.:

12/10/19

Place of Accident:

CG LANSBURY TMS YB

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: UFE MND 31W 183/50/67

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SGW 7412X

INSRS:
WSP:
Tel:
Liability:
RMKS:

MOVA

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SGW 7412X - 1

M732R - 1

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 15

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

1177.00

Loss of Rental (LOR):

S\$

385.20

(3 days)

X 15120.00

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

1569.65

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1569.65

Name 1:

MOVA Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

JP \$350.00

COPY SENT
2/2/2020

ASS. REQ. BY:

Tanpin

REF:

TH

ASSIGNMENT

WE 2022 Aug.

From: _____ Date: 4. 11. 2019

Estimated Cost: _____

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJW 7417X

at Workshop m/s: MOVA Automotive

of 15 Fan Yang Road

Insured: _____

Policy No: _____

Claims No: _____

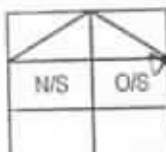
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: Before 12.00 p.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \$22K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No:

SJW 7417X

Yr Regn: 2027 Aug.

Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Wish

c.c. 1794

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

147423

T/Radio: Insured / Std / NI / NA

Eng/No:

ZNE 100560097

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195 / 65 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.L

4/11/14

Survey held at

MOVA Fan Yang

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Vehicle: 774, 058

Date / Time: _____ Action / Instruction

45 \$ 1100 (Reel \$ 319.75 / 23%)

Date/Time, File Pass to?

☐

: Prell, Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

3 + PS \$

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Wash and (\$



Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: (65) 6476 3333 Fax: (65) 6271 5881

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/06/08/115, Singapore 159722
Tel: (65) 6476 3333 (6 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M3-0088854-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)
0

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	12/10/2019
Vehicle Reg. No.:	SJW7417X	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	JOHARI BIN JAMIL		
Make/Model:	TOYOTA WISH, 1.8 (A)	Vehicle Reg. Date:	10/08/2007
Vehicle Colour:	GREY		
Engine No:	1ZZ2874054	Chassis No:	ZNE100360097
Odometer:	0 KM		
Paint Type:			
List Item Discount:	25.00 %	Nett Item Discount:	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Description of Accident/Loss:	PLEASE REFER TO STATEMENT ON THE SKETCH PLAN.		
Present Location:	MOVA AUTOMOTIVE PTE LTD (FAN YOONG)		

COST OF CLAIMS	Amount
Parts	1,008.75
Miscellaneous Items	11.00
Labour	400.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,419.75
+ GST 7.00% (S\$)	99.38
Nett Amount (S\$)	1,519.13

This claim is handled by: BILLY

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 14 Oct 2019)**Parts:** M1-MPV TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SJW7417X)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk ***Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT DOOR RH	25.00	0.00	*1,345.00 FL
Sub Total (\$\$)						1,345.00
- List Item Discount on L Items (\$\$)						336.25
Total Parts (\$\$)						1,008.75

F=Franchise part, L=ListItemDisc

Report was unsubmitted during this print-out.
Generated using **Merimen e-Claims IEAS**

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	11.00 ✓
Sub Total (S\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REMOVE AND REPLACE ACCIDENT DAMAGED PARTS. REALIGN ALL CONNECTION.	New	200.00 ✓
2	SPRAY PAINT FRONT DOOR RH	New	200.00 ✓
Gross Labour Cost (S\$)			400.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Tanphun 97495749
 'wp'
 04/11/19 @ 1145
 Lumpsum
 Resurvey after repair
 02 days
 Sur @ 1145000

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey below after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAUTO)

From: Billy <billy@moval.com.sg>
Sent: Wednesday, 13 November 2019 10:42 AM
To: Taufikh (LKKAUTO)
Cc: SUR; CS A Team
Subject: Re: SJW7417X
Attachments: SJW7417X Toyota Wish 2007.pdf; 20191106_115954.jpg; 20191106_115959.jpg; 20191106_120004.jpg; 20191106_120011.jpg

Hi Sir,

Attach with Finalization Report and after repair photos, Please advice. Thank you.

Best Regard's
Billy Liaw

MOVA Automotive Pte Ltd
Tel: +65 62623377
Fax: +65 62643151



Connect with us on  



Main Office: No. 22, Jalan Klang, Singapore 159419
Tel: 6470 3333 Fax: 6271 0891

Service Centre: Block 1000, Bukit Merah Lane 3,
#01-04/05/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8374
www.mova.com.sg
GST Reg. No. M2-0066504-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing In New/Used Cars, Hire Purchase & Insurance



TP INSURER: India International Insurance Pte Ltd (HQ)

0

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	12/10/2019
Vehicle Reg. No.:	SJW7417X	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	JOHARI BIN JAMIL		
Make/Model:	TOYOTA WISH, 1.8 (A)	Vehicle Reg. Date:	10/08/2007
Vehicle Colour:	GREY		
Engine No:	1Z22874054	Chassis No:	ZNE100360097
Odometer:	0 KM		
Paint Type:			
List Item Discount:	25.00 %	Nett Item Discount:	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Description of Accident/Loss	PLEASE REFER TO STATEMENT ON THE SKETCH PLAN.		
Present Location:	MOVA AUTOMOTIVE PTE LTD (FAN YOONG)		

COST OF CLAIMS

	Amount
Parts	1,008.75
Miscellaneous Items	11.00
Labour	400.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,419.75
+ GST 7.00% (S\$)	99.38
Nett Amount (S\$)	1,519.13

This claim is handled by: BILLY

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Oct 2019)
 Parts: M1-MPV TOYOTA WSH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJW7417X)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT DOOR RH	25.00	0.00	*1,345.00 FL <i>51</i>
Sub Total (\$\$)						1,345.00
- List Item Discount on L Items (\$\$)						336.25
Total Parts (\$\$)						<i>1</i> 1,008.75

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	11.00 ✓
Sub Total (S\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REMOVE AND REPLACE ACCIDENT DAMAGED PARTS. REALIGN ALL CONNECTION.	New	200.00 ✓
2	SPRAY PAINT FRONT DOOR RH	New	200.00 ✓
Gross Labour Cost (S\$)			2) 400.00

Report was unsubmitted during this print-out
Generated using Merimen e-Claims IEAS
< END OF ESTIMATES >

1) PARTS 1008.75
 2) MISC 11.00
 3) LABOUR 400.00
 1419.75
 - 283.95 10% GST
 1135.80.

Lump sum \$ 1100.00

Please advice. Thank You
 Biny Lian.

Tan Kah 97495749
 'wp'
 04/11/19 @ 1145

Lumpsum
 Recovery after repair.
 02 days
 sure / handle with

Claim Audit

AUDIT TRAIL					
No	On	Audit	Remarks	By	
1	14 Oct 2019 16:30	Clm Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[R] Goh Jia Yu	
2	14 Oct 2019 16:30	Clm Created	Reg No: SJW7417X. Acct Date: 2019/10/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Mova Automotive Pte Ltd (Bukit Merah). Created from SAS:MMOV19135989	[R] Goh Jia Yu	
3	14 Oct 2019 16:33	Clm Submitted	1419.75.	[R] Goh Jia Yu	
4	15 Oct 2019 08:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee	
5	15 Oct 2019 08:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24	[I] Gabriel Wee	
6	15 Oct 2019 08:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee	
7	15 Oct 2019 08:54	Assignment 1st Accessed		[A] LEE SU THING	
8	15 Oct 2019 14:09	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei	
9	15 Oct 2019 14:09	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei	
10	25 Oct 2019 11:25	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG	
11	29 Oct 2019 09:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24	[I] Lalitha Krishnan	
12	29 Oct 2019 09:11	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan	

Date From



Date To



Audit Type None

Go

ACTIVITY

[15/10/2019 09:03] LEE SU THING:

Please be informed vehicle not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2312307	14 Oct 2019 16:30:11	OD/TP Case (Repairer)	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SJW7417X		XX.XX
2312779	15 Oct 2019 08:25:11	TP Case (Insurer)	Motor	Mova Automotive Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJW7417X		XX.XX

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 30 October 2019 12:41 PM
To: Nabilah
Cc: billy@nova.com.sg; nitha@nova.com.sg; Admin A; assignments
Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019 //LKK REF: CC4/III19018147/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****KINDLY ARRANGE FOR SURVEY.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nabilah <nabilah@nova.com.sg>
Sent: Wednesday, 30 October 2019 11:35 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: billy@nova.com.sg; nitha@nova.com.sg
Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019

Your Ref : SH702R

Dear Hsiao Tong,

Kindly assist to advise on liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Friday, 25 October 2019 11:12 AM
To: 'Hsiao Tong (LKKAuto)'
Cc: 'billy@nova.com.sg'; 'nitha@nova.com.sg'
Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019

Your Ref : SH702R

Dear Hsiao Tong,

Kindly assist to advise on liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Friday, 25 October 2019 9:18 AM
To: Nabilah
Cc: billy@nova.com.sg; nitha@nova.com.sg; assignments; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019

Dear Sir /Madam,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nabilah <nabilah@nova.com.sg>
Sent: Thursday, 24 October 2019 3:41 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: billy@nova.com.sg; nitha@nova.com.sg
Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019

Your Ref : SH702R

Dear Sir/Mdm,

Kindly assist to advise on the case handler and revert on liability of accident.

Thank you.

Best Regards,
Nabilah Senin
NOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151





From: Lalitha Krishnan - III [<mailto:lalitha@iii.com.sg>]
Sent: Wednesday, 23 October 2019 1:33 PM
To: Nabilah
Cc: billy@moval.com.sg; nitha@moval.com.sg
Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019

Dear Nabilah

Kindly check with the surveyors on liability.

Best Regards

Lalitha Krishnan

Motor and Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6139 Fax: 6224 4174



From: Nabilah [<mailto:nabilah@moval.com.sg>]
Sent: Wednesday, October 23, 2019 11:16 AM
To: Lalitha Krishnan - III <lalitha@iii.com.sg>
Cc: billy@moval.com.sg; nitha@moval.com.sg
Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019
Importance: High

Your Ref : SH702R

Dear Lalitha,

Kindly assist to advise on the liability of accident of accident.

Thank you.

Best Regards,

Nabilah Senin

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



Connect with us on



From: Nabilah [<mailto:nabilah@movacom.sg>]

Sent: Thursday, 17 October 2019 10:22 AM

To: 'Lalitha Krishnan - III'

Cc: 'billy@movacom.sg'; 'nitha@movacom.sg'

Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019

Your Ref : SH702R

Dear Lalitha,

Kindly assist to advise on the liability of accident of accident.

Thank you.

Best Regards,

Nabilah Senin

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



Connect with us on



From: Nabilah [<mailto:nabilah@movacom.sg>]

Sent: Wednesday, 16 October 2019 10:24 AM

To: 'Lalitha Krishnan - III'

Cc: 'billy@movacom.sg'; 'nitha@movacom.sg'

Subject: RE: TP Claim - SJW7417X - DOA : 12/10/2019

Your Ref : SH702R

Dear Lalitha,

Kindly assist to advise on the liability of accident of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Nabilah [<mailto:nabilah@nova.com.sg>]
Sent: Tuesday, 15 October 2019 9:15 AM
To: 'Lalitha Krishnan - III'
Cc: 'billy@nova.com.sg'; 'nitha@nova.com.sg'
Subject: TP Claim - SJW7417X - DOA : 12/10/2019

Your Ref : SH702R

Dear Lalitha,

Kindly assist to advise on the liability of accident of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



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this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Hsiao Tong (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Thursday, 14 November 2019 10:38 AM
To: 'Billy'
Cc: Hsiao Tong (LKKAuto)
Subject: RE: SJW7417X

Hi Billy,

COR l/s \$1100 , 2 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Billy [mailto:billy@moval.com.sg]
Sent: Wednesday, 13 November 2019 10:42 AM
To: 'Taufikh (LKKAuto)'
Cc: sur@lkkauto.com; cs-a@lkkauto.com
Subject: Re: SJW7417X

Hi Sir,

Attach with Finalization Report and after repair photos, Please advice. Thank you.

Best Regard's
Billy Liaw

MOVA Automotive Pte Ltd
Tel: +65 62623377
Fax: +65 62643151



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www.avg.com

Hsiao Tong (LKKAUTO)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 21 November 2019 6:49 PM
To: Hsiao Tong (LKKAUTO); Admin A
Subject: SJW7417X & SH702R ON 12/10/19
Attachments: 21112019184204.pdf; TP Enquiry.pdf

Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst, Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Oct 2019 16:30	Clim Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[R] Goh Jia Yu
2	14 Oct 2019 16:30	Clim Created	Reg No: SJW7417X. Acct Date: 2019/10/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Mova Automotive Pte Ltd (Bukit Merah). Created from SAS:MMOV19135989	[R] Goh Jia Yu
3	14 Oct 2019 16:33	Clim Submitted	1419.75.	[R] Goh Jia Yu
4	15 Oct 2019 08:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	15 Oct 2019 08:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24	[I] Gabriel Wee
6	15 Oct 2019 08:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	15 Oct 2019 08:54	Assignment 1st Accessed		[A] LEE SU THING
8	15 Oct 2019 14:09	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
9	15 Oct 2019 14:09	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
10	25 Oct 2019 11:25	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSTIAO TONG
11	29 Oct 2019 09:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24	[I] Lalitha Krishnan
12	29 Oct 2019 09:11	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
13	06 Dec 2019 14:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	09 Dec 2019 12:41	Adj Mandate Request	Cur.Req:1633.89:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,177.00 + (b)LO Rw/GST(3days x \$140.00): \$449.40 + (c)LTA/GIA search fee: \$7.49 = Total: \$1,633.89 *Vehicle Model: Toyota Wish (1794cc)-COE expiry:09/08/2022 *8 recommendation repair da	[A] CHEW HSTIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

[15/10/2019 09:03] LEE SU THING:

Please be informed vehicle not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Billing Ref No	Billing Date	Billing Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2312307	14 Oct 2019 16:30:11	OD/TP Case (Repairer)	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SJW7417X		xx.xx
2312779	15 Oct 2019 08:25:11	TP Case (Insurer)	Motor	Mova Automotive Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJW7417X		xx.xx
2369757	06 Dec 2019 14:38:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJW7417X	SH702R	11.77

Print Received Message

This mail is associated with :

SJW7417X (MFL2019D0001224)
[SH702R]

TP

JOHARI BIN JAMIL

Oct 12 2019 11:00AM

[0]

Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/12/2019 09:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1312.89) - SJW7417X - Claim Handler: Lalitha Krishnan

Approved:1312.89:Offer LOR at \$120 per day for 3 days + 7% GST as it is a 1794cc only

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	14 Oct 2019 16:30	Clim Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[R]	Goh Jia Yu
2	14 Oct 2019 16:30	Clim Created	Reg No: SJW7417X. Acct Date: 2019/10/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV19135989	[R]	Goh Jia Yu
3	14 Oct 2019 16:33	Clim Submitted	1419.75.	[R]	Goh Jia Yu
4	15 Oct 2019 08:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I]	Gabriel Wee
5	15 Oct 2019 08:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24	[I]	Gabriel Wee
6	15 Oct 2019 08:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I]	Gabriel Wee
7	15 Oct 2019 08:54	Assignment 1st Accessed		[A]	LEE SU THING
8	15 Oct 2019 14:09	Label Added	(30653):Direct Settlement.	[A]	Lau Shu Pei
9	15 Oct 2019 14:09	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A]	Lau Shu Pei
10	25 Oct 2019 11:25	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A]	CHEW HSIAO TONG
11	29 Oct 2019 09:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/24	[I]	Lalitha Krishnan
12	29 Oct 2019 09:11	Adj Mandate Set	Approved:0.00.	[I]	Lalitha Krishnan
13	06 Dec 2019 14:38	Adj Rpt Initiated		[A]	JOANNE LEE KHANG MIN
14	09 Dec 2019 12:41	Adj Mandate Request	Cur.Req:1633.89:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,177.00 + (b)LORw/GST(3days x \$14 0.00): \$449.40 + (c)LTA/GIA search fee: \$7.49 = Total: \$1,633.89 *Vehicle Model: Toyota Wish (1794cc)-COE expiry:09/08/2022 *8 recommendation repair da	[A]	CHEW HSIAO TONG
15	10 Dec 2019 09:02	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/10/24, Mandate Remarks: Offer LOR at \$120 per day for 3 days + 7% GST as it is a 1794cc only	[I]	Lalitha Krishnan
16	10 Dec 2019 09:02	Adj Mandate Set	Approved:1312.89:Offer LOR at \$120 per day for 3 days + 7% GST as it is a 1794cc only	[I]	Lalitha Krishnan
17	02 Jan 2020 12:34	Adj Mandate Request	Cur.Req:1569.69:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,177.00 + (b)LORw/GST(3days x \$12 0.00): \$385.20 + (c)LTA/GIA search fee: \$7.49 = Total: \$1,569.69*Vehicle Model: Toyota Wish (1794cc)-C OE expiry:09/08/2022. For your approval.	[A]	CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[15/10/2019 09:03] LEE SU THING:

Please be informed vehicle not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2312307	14 Oct 2019 16:30:11	OD/TP Case (Repairer)	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SJW7417X		xx.xx
2312779	15 Oct 2019 08:25:11	TP Case (Insurer)	Motor	Mova Automotive Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJW7417X		xx.xx
2369757	06 Dec 2019 14:38:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJW7417X	SH702R	11.77

Print Received Message

This mail is associated with :

SJW7417X (MFL2019D0001224)

[SH702R]

TP

JOHARI BIN JAMIL

Oct 12 2019 11:00AM

[0]

Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/01/2020 14:30 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1569.69) - SJW7417X - Claim Handler: Lalitha Krishnan

Approved:1569.69.

Hsiao Tong (LKKAUTO)

From: Suann <suann@moval.com.sg>
Sent: Wednesday, 19 February 2020 11:41 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SJW7417X & SH702R ON 12/10/19 //LKK REF: CC4/III19018147/T1pb3

Dear Hsiao Tong

We accept your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 17 February 2020 9:33
To: Suann
Cc: Admin A
Subject: RE: SJW7417X & SH702R ON 12/10/19 //LKK REF: CC4/III19018147/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 22/01/2020.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 22 January 2020 5:00 PM

To: Suann <suann@moval.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SJW7417X & SH702R ON 12/10/19 //LKK REF: CC4/III19018147/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,177.00
2. Loss of Rental (3days x \$120.00)(w/GST)	\$ 385.20
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 1,569.65

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>

Sent: Saturday, 28 December 2019 2:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: SJW7417X & SH702R ON 12/10/19

Dear Hsiao Tong

Please check outcome.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Suann [<mailto:suann@moval.com.sg>]

Sent: Thursday, 21 November 2019 18:49

To: 'Hsiao Tong (LKKAuto)'; 'Admin A'

Subject: SJW7417X & SH702R ON 12/10/19

Dear sir / mdm

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : SH702R
Our Ref : SJW7417X / T101119

Date : 25 February 2020

LKK AUTO CONSULTANT PTE LTD
51, Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT (Hsiao Tong)

Dear Sir / Madam,

**ACCIDENT INVOLVING SJW7417X & SH702R ON 12/10/2019 ALONG
CAUSEWAY TOWARDS JOHOR BAHRU IMMIGRATION CIQ**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Enny, enny@moval.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@moval.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Oct 2019 Sendback Est	14 Oct 2019 16:33 S\$1,419.75	15 Oct 2019 08:25 Edit Adj Rpt	S\$1,100.00 Edit Estimates	S\$1,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:	SINGAPORE-JOHORE EXPRESS (PTE) LTD, Co. Reg. No.: -		
Main Claimant:	JOHARI BIN JAMIL, ID: S7533479F		
Vehicle Reg. No.:	SJW7417X	Date of Loss:	12/10/2019 11:00 - :59 [146 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MFL2019D0001224	Policy/Cover Note No.:	D19MFL0000003
Vehicle Reg. No. (Insured):	SH702R	Policy No. (Claimant):	5111222706
		Excess:	
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 24/10/2019]		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

- III_SG (02/01/2020): Alert - Adj Mandate Approved (S\$1569.69) - SJW7417X - Claim Handler: Lalitha Kri...
- III_SG (10/12/2019): Alert - Adj Mandate Approved (S\$1312.89) - SJW7417X - Claim Handler: Lalitha Kri...
- III_SG (29/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SJW7417X - Claim Handler: Lalitha Krishn...

ALL ASSOCIATED TASKS
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SJW7417X (MFL2019D0001224)
[SH702R]
TP
JOHARI BIN JAMIL
Oct 12 2019 11:00AM
[SINGAPORE-JOHORE EXPRESS (PTE) LTD]
Mova Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	14/10/19 16:33	Repairer Estimates	 Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/12/19 12:31	Odometer Reading	 Load JPG	☒
2	09/12/19 12:31	Chassis Number	 Load JPG	☒
3	09/12/19 12:31	General View	 Load JPG	☒
4	09/12/19 12:31	General View	 Load JPG	☒
5	09/12/19 12:31	General View	 Load JPG	☒
6	09/12/19 12:31	General View	 Load JPG	☒
7	09/12/19 12:31	General View	 Load JPG	☒
8	09/12/19 12:31	General View	 Load JPG	☒
9	09/12/19 12:31	General View	 Load JPG	☒
10	09/12/19 12:31	General View	 Load JPG	☒
11	09/12/19 12:31	General View	 Load JPG	☒
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14	09/12/19 12:31	General View	 Load JPG	☒
15	09/12/19 12:31	General View	 Load JPG	☒
16	09/12/19 12:31	General View	 Load JPG	☒
17	09/12/19 12:31	Reinspection Photo	 Load JPG	☒
18	09/12/19 12:31	Reinspection Photo	 Load JPG	☒
19	09/12/19 12:31	Reinspection Photo	 Load JPG	☒
20	09/12/19 12:31	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/10/19 13:52	Singapore Accident Statement	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/11/19 16:36	TP ESTIMATE- MARKED	 Load PDF	
2	09/12/19 12:32	LOD	 Load PDF	
3	09/12/19 12:32	RENTAL BILL	 Load PDF	
4	09/12/19 12:32	LTA Search Fee	 Load PDF	
5	09/12/19 12:48	PARF COE REBATE	 Load PDF	
6	05/03/20 10:30	WORKSHOP INVOICE	 Load PDF	
7	05/03/20 10:30	DISCHARGE VOUCHER	 Load PDF	
8	05/03/20 10:30	AUTHORISATION TO ACT FORM	 Load PDF	

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	06/12/19 18:29	Accident Statement	 Load HTM	
2	06/12/19 18:29	Accident Statement	 Load HTM	
3	06/12/19 18:30	Accident Statement	 Load HTM	

Assessment Reports				1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
4	06/12/19 18:30	Accident Statement		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	14/10/19 15:58	Accident Photo		Load JPG	☒
2	14/10/19 15:58	Accident Photo		Load JPG	☒
3	14/10/19 15:58	Driving License		Load JPG	☒
4	14/10/19 15:58	Accident Photo		Load JPG	☒
5	14/10/19 15:58	Accident Photo		Load JPG	☒
6	14/10/19 15:58	Accident Photo		Load JPG	☒
7	14/10/19 15:58	Accident Photo		Load JPG	☒
8	14/10/19 15:58	Accident Photo		Load JPG	☒
9	14/10/19 15:58	ACCIDENT SCENE PHOTO		Load JPG	☒
10	14/10/19 15:58	ACCIDENT SCENE PHOTO		Load JPG	☒
11	14/10/19 15:58	ACCIDENT SCENE PHOTO		Load JPG	☒
12	14/10/19 15:58	ACCIDENT SCENE PHOTO		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	14/10/19 15:52	Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19018147/T1PS3Q2

Date: 05/03/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MFL0000003
Claimant Vehicle No :	SJW7417X	Insured Vehicle No :	SH702R
Date of Loss:	12/10/2019	Nature of Claim:	TP
		Claim No:	MFL2019D0001224

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJW7417X	Engine No:	1ZZ2874054
Make & Model:	TOYOTA WISH, 1.8 (A)	Chassis No:	ZNE100360097
Reg. Date:	10/08/2007 (Man. Year: 2007)	Odometer:	197423 km
Colour:	Silver		
Engine Capacity:	1794 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,008.75	1,008.75	0.00	0.00
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	400.00	400.00	0.00	0.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,419.75	1,419.75	0.00	0.00
Approved Total (Overridden) (S\$)		1,100.00		
(S\$)	1,419.75	1,100.00	319.75	22.52
+ GST 7.00/7.00% (S\$)	99.38	77.00	22.38	22.52
Nett Amount (S\$)	1,519.13	1,177.00	342.13	22.52
+ Car Rental (3.0 x S\$120.00/day + 7.00% GST) (S\$)		385.20		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,569.69		

INSPECTION

Date of Assignment:	15/10/2019 Present Location:	Mova Automotive Pte Ltd (Bukit Merah)
Date Inspected:	04/11/2019 Inspected At:	15 FAN YONG ROAD SINGAPORE 629792
		Repairer: Mova Automotive Pte Ltd (Bukit Merah)

Estimated Period of Repair: 2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Please note that third party COE expiry date is 09 Aug 2022.

Market Value: \$22,000.00(est) less LTA Rebate: \$13,592.00(est) = Nett Value :\$8,408.00(est)

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Dec 2019)
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJW7417X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Bent	1,345.00 FL	*1,345.00 FL
						F=Franchise part. L=ListItemDisc.
					Sub Total (S\$)	1,345.00
					- List Item Discount on L Items 25.00/25.00% (S\$)	336.25
					Total Parts (S\$)	1,008.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	OD/TP Case (Insurer)	11.00	11.00
Sub Total (S\$)			11.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REPLACE ACCIDENT DAMAGED PARTS. REALIGN ALL CONNECTION.	New	200.00	200.00
2	SPRAY PAINT FRONT DOOR RH	New	200.00	200.00
Gross Labour Cost (S\$)			400.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >