PAYMENT ADVICE

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 OCTOBER 2019

DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD 1 GATEWAY DRIVE #15-08 WESTGATE TOWER SINGAPORE 608531 ATTN: THE CLAIMS DEPT

BY POST & BY EMAIL

Dear Sir/Madam,

OUR REF

: CC3/AIG19018136/T1hb3

YOUR REF : SKR 2162C

ACCIDENT INVOLVING SKR 2162C AND SGT 301T ALONG HARBOUR FRONT **AVENUE ON 11.10.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SGT 301T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD - if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should not be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX: (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vić Alpeh Case Handler DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

> Derrick.lee@daimler.com (Email)

Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Monday, 21 October, 2019 5:03 PM

To: Cc: Derrick.lee@daimler.com Admin A: Vic (LKKAuto)

Subject:

YOUR REF: SKR 2162C - ACCIDENT INVOLVING SKR 2162C AND SGT 301T ALONG

HARBOUR FRONT AVENUE ON 11:10:2019



Auto Consultants Pte Lta

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

21 OCTOBER 2019

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: CC3/AIG19018136/T1hb3

YOUR REF

: SKR 2162C

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If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

INIK Save the Earth- Print only when necessary-

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

to my claim to my vehicle or affect or preclude me damages for my personal injuries sustained in the same accident

Provide always that this discharge of my claim folor damages relating to the damage to my vehicle stahall not prejudice or affect or procludenese from making a further claim for general and special damages for my personal injuries as a same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, <u>Te</u>	O WEEK	WAN, EDWAL	10011	(the	third	party	claimant") c
14 UPPEK	BON K	thy Roa	p #17-0			(address),	owner of \$6730 1+
(vehicle no.) hereby	authorize _		Volkswag	en Centre	Singapo	re ("the workshop"
to act for me	e with res	spect to my	laim for	repair costs	s and/or ren	tal and/or lo	oss of use ("claim") fo
my vehicle	no St	73017 th	at was	damaged p	oursuant to	the accide	nt which occurred o
11/10/19	(dat	te) along	TURNIN	h OFF TEL	LUK BLAM	194 ED TO	HABMAGILIN' ANG
involving ve							- Medical men
I further aut	horize the	workshop t	o settle :	my above m	entioned of	aim in a ma	nner that they deem fi
and the work	kshop is	further author	orized to	receive pa	yment furth	ner to settler	nent of my claim with
payment che	que/s be	ing made in	favour o	f the worksl	nop.		
		2011 24 18 2 1 1 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1					
I further ack	inowledg	e that any s	ettlemen	t the works	hop may re	ach on my	behalf is on a withou
prejudice an	d withou	t admission	of liabil	ity basis ins	ofar as the	driver/own	er/insurers of the othe
vehicle/s is o	concerned	1.					
	· Circuit III C	-					
	12	MI III 2	ACI		10		
Dated this _	1,5	_(day) of	,0.0	(month)	20_17 (ye	ar)	
						West	22.0
						GROU	OEN

Signed by "the third party claimant" (with chop if applicable) Signed by "the workshop"
(with chop)

81030001

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I
have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd
LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed
for S\$5,554.56 (Repair Cost), S\$ 256.80 (Loss of Use/Rental), S\$ 7-45 (Disbursement)
for vehicle no. SAT 301T that was damaged pursuant to the accident which occurred
on 111-119 (date) alongPREMING APF_ TELON SLAWARH ED TO HAKSHMEFR ANT (location)
involving vehicle no/s free This is pursuant to the inspection conducted on thiolig (date)
at "the workshop".
(SHANG MEIGHAN EDMAKED
We/I confirm that we/I are/am authorized by the owner to wer work, EDWARD ("the
third party claimant") of vehicle no. Set soft make the claim as set out in the above paragraph
and we'll have full authority to settle the matter on his/her behalf in a manner that we'll deem fit.
We/I enclose herein the letter of authority given by "the third party claimant".
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages,
loss and/or expense that they will or have already incurred in the event that "the third party
claimant" after the above said agreement lodges a further claim against the former for any loss and
expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the
damage to (vehicle no.) as a result of the accident.
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the
third party claimant" pursuant to the accident and that further this settlement is reached on a
without prejudice and without admission of liability basis.
This agreement is subject to the application of Singapore law and the Singapore Courts have
exclusive jurisdiction over any dispute arising out of the same.
Dated this
VCHERWISEN
SING
(CL)
(4)
81630
Signed by appointed surveyor Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue Singapore 639176

Biz. Reg. No.: 199101494Z GST No.: M200985052







Tax invoice

Company AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120

Customer Details: Mr TEO WEE KWAN, EDWARD 14 UPPER BOON KENG ROAD #17-959 Singapore 380014 Page 1/2 12333901646 Document no. Document date 19-11-2019 Customer no. 5211043795 Customer GST-ID 201009404M Dealer 39999 Job order number 2019002453/1 24-10-2019 Job order date Service Advisor EDMUND, HUI HUANG GOH

License plate SGT301T	1 1 1007	del code 13HZ	First registration 14-10-2016	VIN WVWZ	ZZAUZHV	V055322	Model Golf 1.4 CLBM	92 TSI D7F		Mileage 54,581
Position no.		Description	n		Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	
		Diagnostic	and Programming		1	pcs.	480.00	#1	480.00	513.60
		Check Sho	ort Circuit / Harness Re	epair	1	pos	280.00	#1	280.00	299.60
5G6807417AF	GRU	Cover For XR-24/10/2	Bumper Primed 2019		1	pcs	1,080.14	#1	1,080.14	1,155.75
5G0998492 G	HU	1 Set Sens XR-24/10/2	sor Brackets Pri 2019		1	pos	19.87	#1	19.87	21.26
5G0919491		Sensor Bri XR-24/10/2			2	pcs	13,21	#1	26.42	28.27
5G0919491A		Sensor Bra XR-24/10/2			1	pcs	13.21	#1	13.21	14.13
5G0919492A		Sensor Bra XR-24/10/2			1	pcs	13.21	#1	13.21	14.13
D 822150A1		Bonding A	gent For Plastic 2019		1	pos	56.90	#1	56.90	60.88
D 180KU2A1		2k-Plastic / XR-24/10/2			1	pos	74.29	#1	74.29	79.49
5Q0919275B	GRU	Sensor Pri	() () () () () () () () () ()		1	pcs	164.62	#1	164.62	176.14
5G0853687 2	ZZ		Bright Chrome -24/10/2019		1	pes	66 63	#1	66.63	71.29
5G0853675AT	277	Action to the second se	Bright Chrome		t	pcs	58.66	#1	58.66	62.77
		LABOUR			1.5	pos.	840.00	#1	1,260.00	1,348.20
		D.O.A 11/1	CT SETTLEMENT		2	pcs	800 00	#1	1,600.00	1,712.00
Tax Code	Lal	oour	Material		GST	%	GST	To	excl. GST	Total amount incl. GST
#1	76	0.00	4,433.95		7%	3	63 58		5,193.95	5,557.53

Total 780.00 4.433.95 363.58 5,193.95 5,557.53

Customer

Service Movisor 8 1 0 3 0 0 0 1

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue Singapore 539176

Biz. Reg. No.: 199101494Z GST No.: M200985052







Tax invoice

Page

Company AIG ASIA PACIFIC INSURANCE P/L 78 Shenton Way #07-16 AIG Building Singapore 079120

Customer Details: Mr TEO WEE KWAN, EDWARD 14 UPPER BOON KENG ROAD #17-959 Singapore 380014 Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date

Service Advisor

5211043795 201009404M 39999 2019002453/1 24-10-2019 EDMUND, HUI HUANG

12333901646

19-11-2019

GOH

License plate SGT301T Model code 5G13HZ

First registration 14-10-2016 VIN WVWZZZAUZHW055322 Model Golf 1.4 CLBM 92 TSI D7F Mileage 54,581

----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



TAX INVOICE

GST REG. NO.: 200106276D

001 100, 110.	200100270D
DATE	INVOICE NO.
22-Nov-2019	P 2881

INVOICE TO

AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT

C/O: LKK AUTO CONSULTANT PTE LTD

	VHA NO.	DUE DATE	VEH. NO.
	P 2881	22-Nov-2019	SMP 916 U
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 11 NOVEMBER 2019 TO 14 NOVEMBER 2019 YOUR REF: SGT301T & SKR2162C (VOLKSWAGEN)	3	80.00	240.0
GST @ 7%			\$16.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666







BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

VHA No: P 2881 ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE: 6223 1122 VEHICLE HIRING AGREEMENT

Workshop VW - LK

HIRER'S PARTICULARS	Hirer's Own Vehicle No: SG-T 301 T Replace Veh No:	
Name (as in ic) TEO WEE KWAN EPWARP	Loan Vehicle No: SMP 916 W VR No:	
NRIC/Passport No: S 7234151 A Date of Birth: 20 69 72	Make & Model: H. AVANTE Auto/Manua	al Group:
Address: 14 MPPLET BOOK KING RD Age 47	CHARGES :	\$ cts
# 17-959 st310014)	Daily 3 day @\$ 80 Per day	240 00
Name & Address of Employer	Weekly/Monthly week @\$ Per week/Monthly	
Occupation Driving Exp:	Others	
Driving Licence No: Passed Date: 13/02/95	CDW/PAI @\$ Per day/Monthly	
D/L Type: Local/Int'VOthers:	Delivery/Collection Svc	
Tel(O) (R) HP 9737 3292	GST	
DRIVER'S PARTICULARS	OR No: (A) SUB-TOTAL	
Name (as in I/C)	Petrol Level OUT E 10 1/2 3/4 F	
NRIC/Passport No Date of Birth	Surpharger IN	
Address:Age:	Firstkm FREE per day GST 7 %	16 80
s()	Excess mileage is chargeable	
Occupation Driving Exp: Yrs	at perits per km TOTAL CHARGES	256 80
Driving Licence No: Passed / Expiry Date:	Security Deposit : \$ Bank:	OCRC
D/L Type: Local/Int1/Others: Contact No:	CASHINETS/ (SAMC/AMEX/CHO No: 4] 49 2202	1012 7385
	Expiry Date: 08/23 Card ID No: 927	
	Name as in Card: GDWARD TEO NON WAIVER EXCESS (Subject to GST): \$ 2000 /- ACCESSORIES CHECK Data Cards Camera Systems Hub Cap Radio Jack Tyre Opener Petrol Cap Spare	
INDICATE: A - Accidents D - Derris S - Scrutches	Hirer's Signature : Additional Drive	r's Signature :
X - Crack	SINGAPORE Use Only	
have read and agree to the terms and condition on both sides of this agreeme payable under this agreement and for parking and traffic infringements may be made on the charge/credit card voucher. All information I have been gi	billed to that account and my signature above will be considered	ed to have been
MPORTANT 1 The Hiner and the authorized driver must be over 23 years of age and under 55 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Faiture to interview stipulation may return all damages costs to be Borne by the Hirerithe Authorized Driver. 2 All vehicles are supplied with petrol and should returned with petrol linewise. A service charge of \$5 on too of a petrol surcharge is payable by the titler stands.	legal costs on a full indemnity basis), whatsoever and however is suffered or incurred by you in respect of the vehicle or the use or the vehicle. Full exceed amount have to be peed immediately in the even. The owner reserve the right out to replace an replacement vehicle occurred. Any damage to the car will be repair at ERVV authorized will. Show or perhat smoking and transport of pets in the vehicle are offensive smell a group grant to difference are not offensive smell a group grantle, during no pet is timed, the niner anglor.	orbught against. It operation of the ret of an accident if an accident workshop of allowed. Any

he fall to return the vehicle at the appropriate period level. No return for early return of vehicle. The hiner shall be sable for additional charges for any late veturn at the rate above per hour per day, inclusive of CDW and/or PAU where applicable. Any returns after our operation hours will be charged as a full

Use of the vehicle for diegal purpose (Fig. instance, in connection with theft, drug-

pedding or trafficking, sanugging), a strictly pranities of connection with their, and Vehicle strictly for Singapore use only and may not be driven out of Singapore eithout once written consent of BKW Rent A Car Pse Ltd. The times is liable for a penalty fee of \$250 in additional to the appropriate insurance top up in the case.

of non-disclosure of filelaysia usage.
The hirst and/or disser shall be responsible for all comages or losses howsoever. caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in convection with it's use or spenation

The firer and/or driver shall be responsible for all claims, damages, losses. nos premis no, non-wavier excess and cost expense (including e-cost of removing the offensive ameli or pet's hair between \$200 - \$400.

The Hirer agrees that a conctured tyre, empty petrol tank, issue of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per hip.

in case of accident, the liver shall report to rental office immediately. An accident report must be made within 34 hours. Failure to comply, the liver will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident

The hirerClover also have the responsibility to ensure that the raidator water level in the car is sufficient and do not drive when the vehicle is utall and does not have sufficient water. Any damage to the engine will be bear by the Inscidnive

12 All customers data will be kept smobly combonities and in solely used for the purpose of completing the sales fransactions and other reliating matters.

Understand and agree to the personal dista collection statement stated on the Terms and Conditions Page

Date Out Time Out Mileage Check By Remarks 1766 11 11 17 0915 John Hirer MDriver Signature Return Of Vehicle: The Hirer Driver Is Required To Sign in The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or

Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.) Date In Time In Mileage Check By Remarks /11/19 1758 Abolet 1100

Hirer stDriver Signature

> Back to OneMotoring

Land Transport Authority

8473017.

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

14 Oct 2019 / 12:28:06

Receipt Date/Time: 14 Oct 2019 / 12:28:06

Tax Invoice/Receipt

Receipt No.: ITNET-00000-191014-001360

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Resu	It of Insurance Enquiry - SKR2162C			1	()
	11 Oct 2019/12:55:00				
Insur	ance Co: AIG ASIA PACIFIC INSURAN	NCE PTE. LTD.			
1	Insurance Enquiry - SKR2152C				
	Enquiry Fee 20191014122700809760		7.00	0.49	7.49
		Sub-Total	7 00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		10000000000003250	Credit Card: Visa/MasterCard		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.