

INS. CASE OWNER:

LOH CHOE HONG

CC 3 / AIG1901

S136

T163

LKK:
IDAC:

Surveyor:

TAUMIKH

DOI:

ASSIGNMENT

17/10/19

Date / Time:

15/10/19

Registered in Merimen:

15/10/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 2162C

Claim No.:

886106263296

Name of Insured:

DPIMLER FLEET MANAGEMENT
SINGAPORE PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

11/10/19

Place of Accident:

Is driver the owner?

(YES NO)

Nature of Accident:

If NO, Driver Name / Age: NGAIM YI LING

OI GIA REPORT YES NO

YES

NO

TP GIA REPORT YES NO

YES

NO

Driver Tel No.:

(V/L YES NO)

Insured Liability: %

Final ? Yes / No

SGT 301T



INSRS:

WSP:

Tel:

Liability:

RMKS:

VOLKSWAGEN



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

15/10/19

SGR 2162C

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

21/10/19

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice: EXW

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

S\$ 5,193.95

(4 days)

Reduction:

40 %

Email

Call

FINAL SETTLEMENT

Date/Time:

21/12/19

Confirm with:

CHARTERHOUSE

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost: (w/gst)

S\$ 5,557.53

Loss of Rental (LOR) (w/gst)

S\$ 256.80

(3 days)

x 80.00

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Norm/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$210.00

Total:

S\$ 5,821.78

Global Sum S\$:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 5,564.98

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$ 256.80

Name 2:

BIW RENT A CAR PTE LTD

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

-

ASS. REC. BY: Taufik

REF: AI9

ASSIGNMENT

From: _____ Date: 17-10-2019

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGT 301T

at Workshop m/s Volkswagen

of 247 Alexandra Road

Insured: _____

Policy No _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 9am - 11am

Veh No: SGT 301T Yr Regn: 2016, Oct

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volkswagen Golf 1.4 C.C. 1395

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 52976 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVWE2744 2HW055322

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 225/40R18

R: L -

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or _____

Front 6 mm R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. _____ D.O.I. 17/10/19

Survey held at 247 Alexandra Rd

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Plp 25,193.95

Crash: 4,868.97 (40%)

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

Report Format: _____

Lump Sum / IB / B / S

☐ : Prel. Report

☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee: _____

Transportation _____

\$ + P.S. \$

Photos _____

Others _____

TOTAL

17/10

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No. 199101494Z
GST No.: M200985052



Quotation Non binding - Preview

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
TEO
WEE KWAN, EDWARD
14 UPPER BOON KENG ROAD
#17-959
Singapore 380014

Document no
Document date 14-10-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002328/ 1
Job order date 14-10-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SGT301T	5G13HZ	14-10-2016	WVWZZZAUZHWO55322	Golf 1.4 CLBM 92 TSI D7F	2,121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs	200.00	#1	200.00	214.00
5G6807417APGRU	Cover For Bumper Primed	1	pcs	1,080.14	#1	1,080.14	1,155.75
5G0998492 GRU	1 Set Sensor Brackets Pri	1	pcs	19.87	#1	19.87	21.26
5G0919491	Sensor Bracket	2	pcs	13.21	#1	26.42	28.27
5G0919491A	Sensor Bracket	1	pcs	13.21	#1	13.21	14.13
5G0919492A	Sensor Bracket	1	pcs	13.21	#1	13.21	14.13
D 822150A1	Bonding Agent For Plastic	1	pcs	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs	74.29	#1	74.29	79.49
5G0807305D	Bumper (REINFORCEMENT)	1	pcs	572.31	#1	572.31	612.37
5G6807393	Guide Piece (BUMPER BRACKET LHS)	1	pcs	34.51	#1	34.51	36.93
5G6807394	Guide Piece (BUMPER BRACKET RHS)	1	pcs	34.51	#1	34.51	36.93
5G6807394A	Guide Piece (BUMPER RETAINER LHS)	1	pcs	34.51	#1	34.51	36.93
5G0919275B GRU	Sensor Primed	1	pcs	164.62	#1	329.24	352.29
5G0853675BA2ZZ	Inscription Bright Chrome	1	pcs	58.66	#1	58.66	62.77
5G0853687 ZZZ	Inscription Bright Chrome (GOLF)	1	pcs	66.63	#1	66.63	71.29
5G0945096M	Taillight (RIGHT OUTER)	1	pcs	276.08	#1	276.08	295.41
5G0945094AD	Taillight With Rear Fog L (RIGHT INNER)	1	pcs	252.43	#1	252.43	270.10
	LABOUR	15	hrs	840.00	#1	3,360.00	3,595.20
	Spray Painting	2	hrs	800.00	#1	3,200.00	3,424.00

Quotation valid till 21-10-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	9,502.92	7%	704.40	10,062.92	10,767.32
Total	560.00	9,502.92		704.40	10,062.92	10,767.32

FLP 25,193.95

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-18 AIG Building
Singapore 079120

Customer Details:
Mr
TEO
WEE KWAN, EDWARD
14 UPPER BOON KENG ROAD
#17-959
Singapore 380014

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

14-10-2019
5211043795
201009404M
39999
2019002328/ 1
14-10-2019
EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage
SGT301T	5G13HZ	14-10-2016	WVWZZZAUZH055322	Golf 1.4 CLBM 92 TSI D7F	2,121

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Tanpin 97495744
up
17/10/19 e 11am
Resurvey before paint
04days
sure/khant.com

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-18 AIG Building
Singapore 079120

Customer Details:
Mr
TEO
WEE KWAN, EDWARD
14 UPPER BOON KENG ROAD
#17-959
Singapore 380014

Document no.
Document date 19-11-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002453/ 1
Job order date 24-10-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate SGT301T	Model code 5G13HZ	First registration 14-10-2016	VIN WWWZZZAUZH055322	Model Golf 1.4 CLBM 92 TSI D7F	Mileage 54,581		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6807417APGRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14	1,155.75
5G0998492 GRU	XR-24/10/2019 1 Set Sensor Brackets Pri	1	pcs.	19.87	#1	19.87	21.26
5G0919491	XR-24/10/2019 Sensor Bracket	2	pcs.	13.21	#1	26.42	28.27
5G0919491A	XR-24/10/2019 Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
5G0919492A	XR-24/10/2019 Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
D 822150A1	XR-24/10/2019 Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
D 180KU2A1	XR-24/10/2019 2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
5Q0919275B GRU	XR-24/10/2019 Sensor Primed	1	pcs.	164.62	#1	164.62	176.14
5G0853687 ZZZ	XR-24/10/2019 Inscription Bright Chrome	1	pcs.	66.63	#1	66.63	71.29
5G0853675AT2ZZ	(GOLF)XR-24/10/2019 Inscription Bright Chrome	1	pcs.	58.66	#1	58.66	62.77
	C/D-12/11/2019 LABOUR	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT D.O.A 11/10/2019 SURVEYED BY TAUFIQ						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,433.95	7%	363.58	5,193.95	5,557.53
Total	760.00	4,433.95		363.58	5,193.95	5,557.53

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200965052



Tax invoice Preview

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Document no.	
Document date	19-11-2019
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2019002453/ 1
Job order date	24-10-2019
Service Advisor	EDMUND, HUI HUANG GOH

Company	Customer Details:
AIG ASIA PACIFIC INSURANCE P/L	Mr
76 Shenton Way	TEO
#07-16 AIG Building	WEE KWAN, EDWARD
Singapore 079120	14 UPPER BOON KENG ROAD
	#17-959
	Singapore 380014

License plate	Model code	First registration	VIN	Model	Mileage
SGT301T	5G13HZ	14-10-2016	WWWZZZAUZH055322	Golf 1.4 CLBM 92 TSI D7F	54,581

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr.
TED
WEE KWAN, EDWARD
14 UPPER BOON KENG ROAD
#17-959
Singapore 380014

Document no.
Document date 14-10-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002328/ 1
Job order date 14-10-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage		
SGT301T	5G13HZ	14-10-2018	WWWZZZAUZH055322	Golf 1.4 CLBM 92 TSI D7F	2,121		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	360.00 ✓	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs	200.00 ✓	#1	200.00	214.00
5G6807417APGRU	Cover For Bumper Primed	1	pcs	1,080.14 ✓	#1	1,080.14	1,155.75
5G0998492 GRU	1 Set Sensor Brackets Pri	1	pcs	19.87 ✓	#1	19.87	21.26
5G0919491	Sensor Bracket	2	pcs	13.21 ✓	#1	26.42	28.27
5G0919491A	Sensor Bracket	1	pcs	13.21 ✓	#1	13.21	14.13
5G0919492A	Sensor Bracket	1	pcs	13.21 ✓	#1	13.21	14.13
D 822150A1	Bonding Agent For Plastic	1	pcs	56.90 ✓	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs	74.29 ✓	#1	74.29	79.49
5G0807305D	Bumper (REINFORCEMENT)	1	pcs	572.31 ✓	#1	572.31	612.37
5G6807393	Guide Piece (BUMPER BRACKET LHS)	1	pcs	34.51 ✓	#1	34.51	36.93
5G6807394	Guide Piece (BUMPER BRACKET RHS)	1	pcs	34.51 ✓	#1	34.51	36.93
5G6807394A	Guide Piece (BUMPER RETAINER LHS)	1	pcs	34.51 ✓	#1	34.51	36.93
5G0919275B GRU	Sensor Primed	1 ✓	pcs	164.62 ✓	#1	329.24	352.29
5G0853675BA2ZZ	Inscription Bright Chrome	1	pcs	58.66 ✓	#1	58.66	62.77
5G0853687 2ZZ	Inscription Bright Chrome (GOLF)	1	pcs	66.63 ✓	#1	66.63	71.29
5G0945096M	Taillight (RIGHT OUTER)	1	pcs	276.08 ✓	#1	276.08	295.41
5G0945094AD	Taillight With Rear Fog L (RIGHT INNER)	1	pcs	252.43 ✓	#1	252.43	270.10
	LABOUR	15 ✓	pcs	840.00 / 1260	#1	3,360.00	3,595.20
	Spray Painting	2 ✓	pcs	800.00 / 1600	#1	3,200.00	3,424.00

Quotation valid till 21-10-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	9,502.92	7%	704.40	10,062.92	10,767.32
Total	560.00	9,502.92		704.40	10,062.92	10,767.32

Customer

Service Advisor



MCL6 (WINNER): 7/11/19

* SENG VIDEO *

Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer TEO HEE KWAN, EDWARD
NRIC S7234151A insured of vehicle SGT 301T against
your insured vehicle number SKR 2162 C (ALG)

On the accident dated on 11-10-19 (ddmmyyyy) along TURNING OFF
TELUK BLANGAH RD TO HARBOURFRONT AVE.

Dated this 14 OCT 2019 (day) of _____ (month) 2019.

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
TEO
WEE KWAN, EDWARD
14 UPPER BOON KENG ROAD
#17-959
Singapore 380014

Document no.
Document date 14-10-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002328/ 1
Job order date 14-10-2019
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SGT301T	5G13HZ	14-10-2016	WVWZZZAUZH055322	Golf 1.4 CLBM 92 TSI D7F	2,121

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14	1,155.75
5G0998492 GRU	1 Set Sensor Brackets Pri	1	pcs.	19.87	#1	19.87	21.26
5G0919491	Sensor Bracket	2	pcs.	13.21	#1	26.42	28.27
5G0919491A	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
5G0919492A	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
5G0807305D	Bumper (REINFORCEMENT)	1	pcs.	572.31	#1	572.31	612.37
5G6807393	Guide Piece (BUMPER BRACKET LHS)	1	pcs.	34.51	#1	34.51	36.93
5G6807394	Guide Piece (BUMPER BRACKET RHS)	1	pcs.	34.51	#1	34.51	36.93
5G6807394A	Guide Piece (BUMPER RETAINER LHS)	1	pcs.	34.51	#1	34.51	36.93
5Q0919275B GRU	Sensor Primed	2	pcs.	164.62	#1	329.24	352.29
5G0853675BA2ZZ	Inscription Bright Chrome	1	pcs.	58.66	#1	58.66	62.77
5G0853667 2ZZ	Inscription Bright Chrome (GOLF)	1	pcs.	66.63	#1	66.63	71.29
5G0945096M	Taillight (RIGHT OUTER)	1	pcs.	276.08	#1	276.08	295.41
5G0945094AD	Taillight With Rear Fog L (RIGHT INNER)	1	pcs.	252.43	#1	252.43	270.10
	LABOUR	4	pcs.	840.00	#1	3,360.00	3,595.20
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Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



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Non binding - Preview

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Job order number	2019002328/ 1
Job order date	14-10-2019
Service Advisor	EDMUND, HUI HUANG GOH

Company	Customer Details:
AIG ASIA PACIFIC INSURANCE P/L	Mr
78 Shenton Way	TEO
#07-16 AIG Building	WEE KWAN, EDWARD
Singapore 079120	14 UPPER BOON KENG ROAD
	#17-959
	Singapore 380014

License plate	Model code	First registration	VIN	Model	Mileage
SGT301T	5G13HZ	14-10-2016	WVWZZZAUZHWO55322	Golf 1.4 CLBM 92 TSI D7F	2,121

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

Print Received Message

This mail is associated with :

***SGT301T (8861062632SG)
[SKR2162C]**

TP

TEO WEE KWAN, EDWARD (ZHANG WEIQUAN,EDWARD)

Oct 11 2019 10:00AM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 23/12/2019 10:15 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5821.78) - SGT301T - Claim Handler: Loh, Chee-Heng

Approved:5821.78.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2019 Edit Reg		17 Oct 2019 00:00 Edit Adj Rpt	\$55,193.95 Edit Estimates	\$55,193.95 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD., Co. Reg. No.: -								
Main Claimant:	TEO WEE KWAN, EDWARD (ZHANG WEIQUAN, EDWARD), ID: S7234151A								
Vehicle Reg. No.:	SGT301T	Date of Loss:	11/10/2019 10:00 - :59 [35 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8861062632SG	Policy/Cover Note No.:	0999994157 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKR2162C	Policy No. (Claimant):	A28839532AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 24/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (23/12/2019): Alert - Adj Mandate Approved (\$55821.78) - SGT301T - Claim Handler: Loh, Chee-He...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGT301T (8861062632SG)
[SKR2162C]

TP

TEO WEE KWAN, EDWARD (ZHANG WEIQUAN, EDWARD)

Oct 11 2019 10:00AM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD]

Volkswagen Centre Singapore

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
					1 per page	☒
Video					Thumbnail	Print
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				
1	17/10/19 14:01	Video - Accident TP VIDEO FOOTAGE	1	Load MP4		
					1 per page	☒
Letters/Correspondences					Thumbnail	Print
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit		
					1 per page	☒
Assessment Reports					Thumbnail	Print
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				
1	20/12/19 19:30	Adjuster Immediate Advice	1	Load HTM		
					3 per page	☒
Photos/Images					Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				
1	22/11/19 11:39	Odometer Reading	1	Load JPG	☒	
2	22/11/19 11:39	Chassis Number	1	Load JPG	☒	
3	22/11/19 11:39	General View	1	Load JPG	☒	
4	22/11/19 11:39	General View	1	Load JPG	☒	
5	22/11/19 11:39	General View	1	Load JPG	☒	
6	22/11/19 11:39	General View	1	Load JPG	☒	
7	22/11/19 11:39	General View	1	Load JPG	☒	
8	22/11/19 11:39	General View	1	Load JPG	☒	
9	22/11/19 11:39	General View	1	Load JPG	☒	
10	22/11/19 11:39	General View	1	Load JPG	☒	
11	22/11/19 11:39	General View	1	Load JPG	☒	
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13	22/11/19 11:39	General View	1	Load JPG	☒	
14	22/11/19 11:39	General View	1	Load JPG	☒	
15	22/11/19 11:39	General View	1	Load JPG	☒	
16	22/11/19 11:39	General View	1	Load JPG	☒	
17	22/11/19 11:39	General View	1	Load JPG	☒	
18	22/11/19 11:39	General View	1	Load JPG	☒	
19	22/11/19 11:39	General View	1	Load JPG	☒	
20	22/11/19 11:39	General View	1	Load JPG	☒	
21	22/11/19 11:39	General View	1	Load JPG	☒	
22	22/11/19 11:39	General View	1	Load JPG	☒	
23	22/11/19 11:39	General View	1	Load JPG	☒	
24	17/12/19 10:10	Reinspection Photo	1	Load JPG	☒	
25	17/12/19 10:10	Reinspection Photo	1	Load JPG	☒	
26	17/12/19 10:10	Reinspection Photo	1	Load JPG	☒	
					1 per page	☒
Documentation					Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				
1	15/10/19 12:56	TP ESTIMATE	1	Load PDF		
2	15/10/19 12:56	TP GIA REPORT.	1	Load PDF		
3	18/10/19 17:33	TP ESTIMATE- MARKED	1	Load PDF		
4	21/10/19 17:04	EMAIL TO OI	1	Load PDF		
5	21/10/19 17:04	LETTER TO OI	1	Load PDF		

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
6	22/11/19 17:56	RENTAL RECEIPT.		Load PDF
7	17/12/19 10:04	TP ESTIMATE - FINALIZED		Load PDF
8	20/12/19 19:18	TP LOD		Load PDF
9	02/01/20 12:18	WORKSHOP INVOICE		Load PDF
10	02/01/20 12:18	AUTHORISATION TO ACT FORM		Load PDF
11	02/01/20 12:18	Release Voucher		Load PDF
12	02/01/20 12:18	LTA SEARCH		Load PDF
13	02/01/20 12:18	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	17/10/19 09:21	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKR2162C (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SGT301T (TP veh)		(A7) TSI (A)
Date of Accident:	11/10/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	10,981.32
Final Repair Cost	:	\$	5,557.53
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	256.80 3 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,821.78

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 5,564.98
2)	BKW Rent-A-Car Pte Ltd	:	\$ 256.80
3)		:	\$

JOANNE LEE KHANG MIN

02 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19018136/T1HB3Q2

Date: 02/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994157
 Claimant SGT301T Insured Vehicle No : SKR2162C
 Vehicle No : SGT301T Nature of Claim: TP Claim No: 8861062632SG
 Date of Loss: 11/10/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGT301T
 Make & Model: VOLKSWAGEN GOLF, 1.4 (A7) TSI (A) Engine No: CZC140894
 Reg. Date: 14/10/2016 (Man. Year: 2016) Chassis No: VWWZZZAUZHW055322
 Colour: Black Odometer: 52976 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,942.92	1,573.95	1,368.97	46.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	3,620.00	3,700.00	50.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,262.92	5,193.95	5,068.97	49.39
+ GST 7.00/7.00% (S\$)	718.40	363.58	354.82	49.39
Nett Amount (S\$)	10,981.32	5,557.53	5,423.79	49.39
+ Car Rental (3.0 x S\$80.00/day + 7.00% GST) (S\$)		256.80		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		5,821.78		

INSPECTION

Date of Assignment: 17/10/2019
 Date Inspected: 17/10/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Deformed	1,080.14 FS	*1,080.14 FS
2	1		*SET SENSOR BRACKETS PRI	Necessary	19.87 FS	*19.87 FS
3	2		*SENSOR BRACKET	Necessary	26.42 FS	*26.42 FS
4	1		*SENSOR BRACKET	Necessary	13.21 FS	*13.21 FS
5	1		*SENSOR BRACKET	Necessary	13.21 FS	*13.21 FS
6	1		*BONDING AGENT FOR PLASTIC	Necessary	56.90 FS	*56.90 FS
7	1		*2K-PLASTIC ADHESIVE	Necessary	74.29 FS	*74.29 FS
8	1		*BUMPER (REINFORCEMENT)	Not Necessary	572.31 FS	*- FS
9	1		*GUIDE PIECE (BUMPER BRACKET LHS)	Not Necessary	34.51 FS	*- FS
10	1		*GUIDE PIECE (BUMPER BRACKET RHS)	Not Necessary	34.51 FS	*- FS
11	1		*GUIDE PIECE (BUMPER RETAINER LHS)	Not Necessary	34.51 FS	*- FS
12	2		*SENSOR PRIMED	Missing (1 PCS ONLY)	329.24 FS	*164.62 FS
13	1		*INSCRIPTION BRIGHT CHROME	Necessary	58.66 FS	*58.66 FS
14	1		*INSCRIPTION BRIGHT CHROME (GOLF)	Necessary	66.63 FS	*66.63 FS
15	1		*TAILLIGHT (RIGHT OUTER)	Not Necessary	276.08 FS	*- FS
16	1		*TAILLIGHT WITH REAR FOG L (RIGHT INNER)	Not Necessary	252.43 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	2,942.92	1,573.95
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	1,260.00
2	SPRAY PAINTING	New	3,200.00	1,600.00
3	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
4	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	280.00
Gross Labour Cost (S\$)			7,320.00	3,620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >