Vic (LKKAuto)

From:	Vic (LKKAuto)
Sent:	Thursday, 16 April, 2020 3:34 PM
To:	Aunteng
Cc:	Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)
Subject:	RE: Your ref: SMF1531S Our ref: 0402/SJG751K/TP/PC/1019 (DOA: 13/10/2019) - LKK ERF CC6/AIG19018135/Ahb3
Attachments:	SJG751K lod.pdf

Without Prejudice

Dear Aun Teng,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

==Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.==

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

From: Aunteng [mailto:aunteng@premiumcarz.com.sg]
Sent: Thursday, 16 April, 2020 1:51 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: Your ref: SMF1531S Our ref: 0402/SJG751K/TP/PC/1019 (DOA: 13/10/2019)

Dear Vic

Attached LOD for your perusal.

Please expedite with the settlement.

Regards
Aun Teng

Premium Carz Services Pte Ltd
Tel: 6636 9100   Fax: 6636 9113
1 Kaki Bukit Avenue 6
#01-90 Autobay@Kaki Bukit
Singapore 417883

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: 16 December 2019 13:31
To: Aunteng <aunteng@premiumcarz.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Your ref: SMF1531S Our ref: 0402/SJG751K/TP/PC/1019 (DOA: 13/10/2019)

WITHOUT PREJUDICE

Dear Aun Teng,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd   *Save the Earth. Print only when necessary.*

From: Aunteng [mailto:aunteng@premiumcarz.com.sg]
Sent: Monday, 16 December, 2019 9:53 AM
To: Vic (LKKAuto)
Subject: Your ref: SMF1531S Our ref: 0402/SJG751K/TP/PC/1019 (DOA: 13/10/2019)

Dear Vic

Refer to the above matter.

Please forward us a copy of your insured's report and advise us on the liability.

Regards
Aun Teng
Premium Carz Services Pte Ltd
Tel: 6636 9100   Fax: 6636 9113
1 Kaki Bukit Avenue 6
#01-90 Autobay@Kaki Bukit
Singapore 417883