

Jia Le (LKK Auto)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 28 November 2019 5:18 PM
To: Jia Le (LKK Auto)
Cc: Chee Steven (VGS - SG/Singapore)
Subject: RE: [EXT] RE: request direct settlement for SLQ6867U & SMD7933L on 10/10/2019

Hi,

Please note that customer had reverted to OD.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 28 November 2019 12:00 PM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: [EXT] RE: request direct settlement for SLQ6867U & SMD7933L on 10/10/2019

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SMD 7933L(AIG) AND SLQ 6867U ON 10/10/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Friday, 11 October 2019 5:20 PM

To: CS A Team; Admin A; SUR; Admin-D (LKKAuto)

Cc: Chee Steven (VGS - SG/Singapore)

Subject: request direct settlement for SLQ6867U & SMD7933L on 10/10/2019

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502

Mobile: +65 9386-7833

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 11 October 2019 5:09 PM
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: Scan Image

Internal