

## Mei Kwan (LKKAUTO)

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**From:** venessa.chan@fwd.com  
**Sent:** Tuesday, 15 October, 2019 10:37 AM  
**To:** KSBEARSG@GMAIL.COM  
**Cc:** motorclaims.sg@fwd.com; eileen.bay@fwd.com; service.sg@fwd.com  
**Subject:** ACCIDENT INVOLVING SLV820S & SJV9236T ON 12.10.2019

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Mr Leong Yoke Peng,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 12.10.2019 involving your vehicle SLV820S and third party vehicle SJV9236T at/along Keppel Bay View towards Telok Blangah Road.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

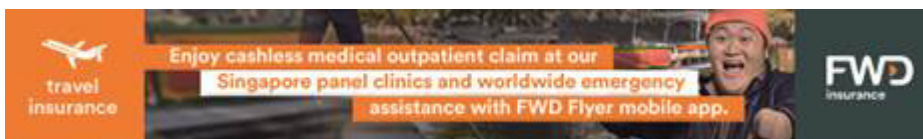


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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