

ASS. REC. BY:

REF: CS/CTZ19018074/KYF3

n2
Special Instruction:

Surveyor: Kenneth ASSIGNMENT (Office)

From (Person): Tan Kah Leong of CTI Date/Time: 14.10.19 4.05pm

Merimen

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMN 4587V Insured: GBJ 5735D

at Workshop m/s Estreem Performance Tel: 87990066

of 385 Sin ning Drive

Policy No: DMCVSN 1244419000 Claim No: SNM1A0204826

Sum Insured: Excess:

Make of Veh: D.O.A. 11.10.2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 14.10.19 4.05pm Person Contacted: Curman Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	GBJ 5735D : X
	SMN 4587V : X
27/11	@ 3307-76 Confirmed. (Red \$1870-80, 36%)

photo 01*

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Oct 2019		14 Oct 2019 16:12 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:			
Main Claimant:	PHV LEASING PTE. LTD., Co. Reg. No.: 201918386R		
Vehicle Reg. No.:	SMN4587U	Date of Loss:	11/10/2019 09:00 - :59
Claim Type:	TP / SNM19D204826C02	Policy/Cover Note No.:	DMCVSN19244419000
Vehicle Reg. No. (Insured):	GBJ5735D	Policy No. (Claimant):	5110578772 (CLASSIC)
		Excess:	S\$350.00
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel: 64841221		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 23/10/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.



ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 14 October 2019 4:05 PM
To: Carmen Lim; assignments
Subject: RE: OUR REF: SNM19D204826-GBJ5735D-TKL- REQUEST FOR PRI SURVEY SMN4587U

WITHOUT PREJUDICE

Dear Carmen,

We refer to your email dated 14.10.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Monday, October 14, 2019 3:43 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM19D204826-GBJ5735D-TKL- REQUEST FOR PRI SURVEY SMN4587U

Dear Kah Leong,

We prefer **Kenneth Kong** to survey the car.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

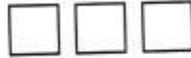
E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Mon, Oct 14, 2019 at 3:36 PM Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs,

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Monday, October 14, 2019 2:31 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; carmen@esteemperf.com.sg

Subject: OUR REF: SNM19D204826-GBJ5735D-TKL- REQUEST FOR PRI SURVEY SMN4587U

Dear Kah leong,

Please conduct PRS for SMN4587U.

Note : officer in charge – Kah Leong 63896193.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Carmen Lim [<mailto:carmen@esteemperf.com.sg>]

Sent: Friday, October 11, 2019 5:49 PM

To: Claims Dept of CTI

Cc: serence ctc; jenny chong

Subject: Re: REQUEST FOR PRI SURVEY SMN4587U

Dear Sir / Mdm,

Attached herewith GIA.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Fri, Oct 11, 2019 at 2:22 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Hi,

Please send us a copy of the GIA report.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Carmen Lim [mailto:carmen@esteemperf.com.sg]
Sent: Friday, 11 October, 2019 1:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>
Subject: REQUEST FOR PRI SURVEY SMN4587U

Dear Sir / Madam,

Accident involving SMN4587U & GBJ 5735 D on 11.10.2019.

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for PHV Leasing Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SMN 4587 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 Sin Ming Drive (Inside Vicom) Pte Ltd

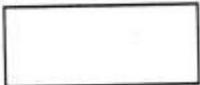
Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

We will email the GIA report to you once received

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



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*Ching Tapping
* Kenneth.*



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SMN 4587 U

*Not Authorized
Resurvey By paint*

Parts	(a) Cost / List Price Items	\$	<u>3,535.70</u>
	Plus/Less 20%	\$	<u>707.14</u>
	Total of Cost / List	\$	<u><u>2,828.56</u></u>
	(b) Nett Price Items		_____
	Less		_____
	Total of Nett Item		_____
	(c) Special Nett Items		_____
Total Parts Cost		\$	<u><u>2,828.56</u></u>
Labour		\$	<u><u>2,350.00</u></u>
Total		\$	<u><u>5,178.56</u></u>

LKK Auto Consultant's hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No other modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : LKK

Survey conducted on : 15/10/19 at 10.35am

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 05 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : Ke Date: 15/10/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
 Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SMN 4587 U
 Make & Model : HONDA FREED
 Chassis No : GB71076029

Submit By : Carmen Lim
 Year Manufacture : 2018
 Engine No. : _____

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	LH wing mirror assy	1	\$680.20		✓
2	LH wing mirror (cover)	1	\$109.50		✓
3	LH front door	1	\$998.00		X
4	LH front door hinge top	1	\$68.60		X
5	LH front door hinge bottom	1	\$68.60		X
6	LH front door checker	1	\$65.00		X
7	LH front door weatherstip	1	\$150.80		X
8	LH rear sliding door	1	\$1,205.00		✓
9	LH rear sliding door outer handle	1	\$115.00		✓
10	LHR sliding door outer handle side cover	1	\$75.00		✓
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19018074/KYF3N2
Date: 02/12/2019

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd.	Policy No: DMCVSN19244419000	
Claimant Vehicle No : SMN4587U	Insured Vehicle No : GBJ5735D	
Date of Loss: 11/10/2019	Nature of Claim: TP	Claim No: SNM19D204826C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMN4587U	Engine No: LEB5611360
Make & Model: HONDA FREED, 1.5 (A)	Chassis No: GB71076029
Reg. Date: 13/08/2019 (Man. Year: 2018)	Odometer: 13157 km
Colour: Metallic Grey	
Engine Capacity: 1496 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65R15	Rear Tyre Size: 185/65R15
Front Left Side: Yokohama 9 mm	Rear Left Side: Yokohama 9 mm
Front Right Side: Yokohama 9 mm	Rear Right Side: Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,828.56	1,747.76	1,080.80	38.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,350.00	1,560.00	790.00	33.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,178.56	3,307.76	1,870.80	36.13
+ GST 7.00/7.00% (S\$)	362.50	231.54	130.96	36.13
Nett Amount (S\$)	5,541.06	3,539.30	2,001.76	36.13

INSPECTION

Date of Assignment: 14/10/2019	
Date Inspected: 15/10/2019	Inspected At: 385 Sin Ming Drive Repairer: Esteem Performance Pte Ltd Blk 5033 Ang Mo Kio Ind Park 2, #01-259 Singapore 569536
Estimated Period of Repair: 5.0 days	

Adjuster: KENNETH KONG

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 02 Dec 2019)
Parts: M1-MPV HONDA FREED 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMN4587U)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*LH WING MIRROR ASSY	Broken	680.20 FL	*680.20 FL
2	1	*LH WING MIRROR (COVER)	Missing	109.50 FL	*109.50 FL
3	1	*LH FRONT DOOR	Repair	998.00 FL	*- FL
4	1	*LH FRONT DOOR HINGE TOP	Repair	68.60 FL	*- FL
5	1	*LH FRONT DOOR HINGE BOTTOM	Repair	68.60 FL	*- FL
6	1	*LH FRONT DOOR CHECKER	Serviceable	65.00 FL	*- FL
7	1	*LH FRONT DOOR WEATHERSTRIP	Serviceable	150.80 FL	*- FL
8	1	*LH REAR SLIDING DOOR	Bent	1,205.00 FL	*1,205.00 FL
9	1	*LH REAR SLIDING DOOR OUTER HANDLE	Dented	115.00 FL	*115.00 FL
10	1	*LHR SLIDING DOOR OUTER HANDLE SIDE COVER	Dented	75.00 FL	*75.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	3,535.70	2,184.70
- List Item Discount on L Items 20.00/20.00% (S\$)	707.14	436.94
Total Parts (S\$)	2,828.56	1,747.76

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(LH SIDE MIRROR,LHF DOOR,LHR SLIDING DOOR,LHF FENDER)	New	1,000.00	600.00
2	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(LH SIDE MIRROR,LHF DOOR,LHR SLIDING DOOR,LHF FENDER)	New	1,000.00	850.00
3	TO CHECK WIRING	New	50.00	20.00
4	TO TUFF COAT	New	150.00	30.00
5	TO REMOVE & REFIT DOOR TRIM,DOOR GLASS,WINDOW REGULATOR,DOOR LOCK TO ASSIST WORK LOAD	New	150.00	60.00
Gross Labour Cost (\$\$)			2,350.00	1,560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >