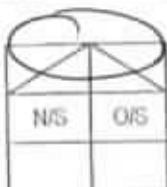


Date/Time	STAGE	DATE / PIC
2/1/19 JMY	Non-Reporting (1st) Non-Reporting (2nd) Non-Reporting (Final) Notification (if non-pickup) Call OI	
23/02/19	After call (1st to OI)	23/02/19 - VIC
09/12/19	Documentation Check List: Handler Typist	
17/01/2020	Notification (if non-pickup)	
21/01/2020	After call (1st to OI)	
18/02/2020	Authorisation To Act	
20/02/2020	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	
PRELIMINARY ADVICE Date/Time:	Sent By:	Confirm by:
FINALIZATION Date/Time:	Confirm with:	Confirm by:
Repair Cost: L16	\$5 9,300.00 (8 days) Reduction: 60 %	Email ☐ Call ☐
FINAL SETTLEMENT Date/Time: 17/02/2020	Confirm with: DESMOND	Email ☒ Call ☐
Final Liability: \$ 100 (Agreed / Assessed)	BOLA S/N No.: 116	If NO or B 28, Ass. Lia: (OLD U-TURN)
Repair Cost: (with LOR) \$5 9,951.00		
Loss of Rental (LOR): \$5 1,200.00 (12 days) x \$100.00		
Loss of Use (LOU): \$5 - (5 x days)		
Loss of Income (LOI): \$5 - (5 x days)		
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search: \$5 7.45		
Medical: \$5 -		
Disbursement: \$5 -	(e.g. Tow/Independent)	
Legal Cost: \$5 -		
Total: \$5 11,158.45	Global Sum \$5: -	
FINAL PAYMENT Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1: \$5 11,158.45	Name 1: TEAMWORK GARAGE PTB LTD	
Payee 2: (Strike if N.A.) \$5 -	Name 2: -	
Payee 3: (Strike if N.A.) \$5 -	Name 3: -	

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s: _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Report Consistent? : Yes or No
 GIA / PR Seen: Consistent? : Yes or No
 Est. Repairs: 8 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLV 8532X Yt Regn: 2018 Jan
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A3 C.C. 999
 Colour: Red A/C: Insured / Std / NI / NA
 Sp.Reading: 28767 T/Radio: Insured / Std / NI / NA
 Eng/No: CH2593861
 C/No: WAAZZZ8V7J1028453
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size F: 205/55 R16
 R: — 11 —
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Goodyear
 Front Rear
 R/Bal: 5 mm R/Bal: 5 mm
 L/Bal: 5 mm L/Bal: 5 mm
 D.O.A. 24/12/2018 D.O.I. 28/12/2018
 Survey held at Technic Park Raya ubi
 Des. of Damages: Frt / Rear O/S / N/S / UIC / Rooftop or
Rev
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>AIG SFA 3389H</u>
<u>11/11/2019</u>	<u>Inspect 2/S 9300/- with 8 days of rev</u>
	<u>CRAB: 412,045.52 (60%1.)</u>
	<u>VIC</u>

Date/Time, File Pass 1st

☐ : Prelim. Report
☐ : Final Report

1)

Date/Time, File Return 1st

2)

Exp. Forms:

Lump Sum / P.R. / C.

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech. Invs (\$) ☐ : Weekend (\$)

Survey Fee:

Transportation

S + RS. \$

Photos

Notes

Total



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18023249/Djb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 28-12-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFA 3389H	Veh. Inspected	SLV 8532X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/12/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	24/12/2018	Inspection Date
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

AIG Aisa Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way #07-16

Singapore 079120

3RD PARTY CLAIM ESTIMATION

Vehicle number	SLV8532X
Make / Model	AUDI / A3
Chassis number	WAUZZZ8V7J1028453
Accident date	24 December 2018
Reference	1812-38

Qty Particulars

Unit Price - SGD \$

PARTS REPLACEMENT - LIST ITEMS			
1	FRONT BONNET <i>1st</i>	2659.85 ✓	2501.00
2	FRONT BONNET ABSORBER <i>new</i>	187.35 X	
1	BONNET LOCK <i>Down</i>	187.20 ✓	
1	BONNET INSULATOR <i>new</i>	184.00 X	
2	BONNET HINGE <i>new</i>	90.40 X	
1	BONNET SAFETY LOCK <i>new</i>	56.66 X	
1	BONNET RUBBER <i>new</i>	38.95 X	
2	FRONT HEADLAMP ASSY <i>SVC</i>	5667.85 X	
2	FRONT HEADLAMP BRACKET <i>new</i>	493.05 X	
1	FRONT BUMPER <i>Dented / distorted</i>	1814.50 ✓	1667.00
1	FRONT BUMPER INNER PAD <i>replacement</i>	239.90 ✓	
1	FRONT BUMPER SIDE RETAINER <i>SVC</i>	54.00 X	
1	FRONT BUMPER REINFORCEMENT BRACKET <i>Dented</i>	622.65 ✓	
2	FRONT BUMPER SIDE COVER <i>new</i>	327.90 X	
1	FRONT GRILLE <i>broken</i>	1277.99 ✓	1040.80
1	FRONT GRILLE EMBLEM <i>crack</i>	103.94 ✓	
1	AIR CON CONDENSER <i>1st / punctured</i>	691.74 ✓	
1	AIRCON FAN ASSY <i>new</i>	1571.94 X	
1	RADIATOR <i>1st / punctured</i>	775.75 ✓	
		17045.62	
Less 10 %		1704.56	
Subtotal		15342.06	
PARTS REPLACEMENT - SPECIAL NETT ITEMS			
Balance B/F		15341.06	
1	FRONT NUMBER PLATE WITH CASING <i>1st</i>	80.00 45/-	
1 SET	FRONT BUMPER CLIP <i>new</i>	50.00 20/-	
1 SET	FRONT GRILLE CLIP <i>new</i>	40.00 20/-	
1 BOT	COOLANT <i>SVC</i>	50.00 X	
Subtotal		220.00	
Balance C/F		15561.06	
LABOUR AND MISCELLANEOUS CHARGES			
Balance B/F		15561.06	
1	CHECK FRONT WIRING AND LIGHTNING SYSTEM	60.00 30/-	
2	REMOVE, RENEW CONDENSER AND TOP UP GAS	200.00 80/-	
3	REMOVE, RENEW RADIATOR AND TOP UP COOLANT	200.00 50/-	
4	DIAGNOIS CHECK AND CLEAR FAULT CODE	500.00 <i>new</i>	
5	PANEL BEATING ON AFFECTED AREAS	1200.00 800/-	
6	SPRAY PAINTING ON AFFECTED AREAS	1000.00 600/-	
7	APPLY ANTI RUST ON AFFECTED AREAS	150.00 40/-	
Subtotal		3310.00	
Grand total		18871.06	

28/12/2018 @ 12:00pm

Not Antimal 8 days

L/Sun LKK Auto

T. Nam

22,945.52



TeamWork Garage Pte Ltd
 53 Ubi Avenue 1 #01-23/24 Spore 408934
 Paya Ubi Industrial Park
 Tel : 6844 2475
 E-mail : claims@teamworkgarage.com
 ROC: 201015366H
 3RD PARTY SUPPLEMENTARY

AIG Aisa Pacific Insurance Pte Ltd
 AIG Building
 78 Shenton Way #07-16
 Singapore 079120

Vehicle number	SLV8532X
Make / Model	AUDI / A3
Chassis number	WAUZZZ8V7J1028453
Accident date	24 December 2018
Reference	1812-38

Qty	Particulars	Unit Price - SGD \$
<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	HOSE JOINT <i>horn</i>	30.66 ✓
1	RADIATOR SIDE BRACKET <i>crack</i>	54.12 ✓
1	RADIATOR GRILLE <i>repaint</i>	1293.54 X
1	SUPPORT PANEL <i>broken</i>	690.12 ✓
1	FRONT BUMPER LOWER GRILLE <i>broken</i>	140.94 ✓
1	FRONT BUMPER SPONGE <i>1st / 2nd</i>	107.04 ✓
1	FRONT BUMPER UNDERCOVER <i>horn</i>	471.66 ✓
1	ENGINE LOWER COVER <i>horn</i>	236.58 ✓
1	AIRCON PIPE <i>broken</i>	652.86 ✓
1	AIRCON PIPE HOSE <i>1st</i>	849.66 ✓
		4527.18
		Less 10 %
		452.72
		Subtotal
		4074.46

28/12/2018
ryan

LKK Auto

8731.98

Supp 2910.27

11642.25

[Handwritten signature]

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

4/9300/-

- Pre repair inspection request - SLV8532X VS SFA3389H (OI) DOA 24/12/2018

From: Aqlan, Syazairdina
To: admin-a@kkauto.com, assignments@kkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariessa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Hor, Yinnul, Chan, Yoke Shi, Kaur, Baljit
Sent: 28/12/2018 9:53:02 AM
Attachments: 2018122814520772.pdf

Hi,

Please refer to the enclosed request from **Teamwork Garage Pte Ltd**.

Claim no: 9633704284SQ003
Case Owner: WAN NUR SALIHA BINTE SYED YUSOFF

If you have any queries/concerns, please let us know

Thanks and regards,

Syaza Irdina Aqlan
AIG
Express Claims Adjuster II, Singapore FNGE, Claims Operations - Auto
SG Claims Operations | AIG Shared Services

Syazairdina.Aqlan@aig.com | www.aig.sg

From: TEAMWORK GARAGE CLAIMS [mailto:claims@teamworkgarage.com]

Sent: Friday, December 28, 2018 9:44 AM

To: Aqlan, Syazairdina

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariessa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Hor, Yinnul; Chan, Yoke Shi; Kaur, Baljit; claims@teamworkgarage.com

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFA3389H AND SLV8532X ON 24/12/2018

Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected

LKK

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

*Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop

Darren Ng
Teamwork Garage Pte Ltd
51 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: Aqlan, Syazairdina [mailto:Syazairdina.Aqlan@aig.com]

Sent: Friday, December 28, 2018 8:45 AM

To: claims@teamworkgarage.com

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariessa <NoorMariessa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <imran.ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Hor, Yinnul <Yinnul.Hor@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFA3389H AND SLV8532X ON 24/12/2018

Importance: High

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如需阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อความที่เข้ารหัสลับ เพื่ออ่านมันได้โปรดเปิดไฟล์แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-01-04 08:44 +08 to read your message.
After that, open the attachment.

9:55am @ 28/12/18
vehicle in
person @ Darren
sure @ Bryan

[More info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the individual named. If you have received this email in error or simply delete it.

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From: Syazairina Azlan@sig.com

To: claims@teamworkgarage.com

Cc: Andy-SY Fong@sig.com; Lee-

Ying Chin@sig.com; NoorManessa AbuKassim@sig.com; Imran Ishak@sig.com; ShengYang Lim@sig.com; Aashweenjeetkaur Mitthoosingh@sig.com; Yinnul Hor@sig.com; yokeeshi.chen@sig.com; Jia-

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFA3389H AND SLV8532X ON 24/12/2018

Date: Fri, 28 Dec 2018 00:44:35 +0000

Without Prejudice

Your Reference : 1812-38

Our Reference : 9633704284SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client's/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Intina Azlan

AIG

Express Claims Adjuster II, Singapore FNOI, Claims Operations – Auto
SG Claims Operations | AIG Shared Services

Syazairina.Azlan@sig.com | [www.aig.sg](tel:+653100284)

From: Lim, Sheng Yang

Sent: Thursday, December 27, 2018 4:25 PM

To: Azlan, Syazairina

Subject: FW: OUR REF: 1812-38 YOUR REF: SFA3389H PRE-REPAIR INSPECTION FOR SLV8532X

Importance: High

From: TEAMWORK GARAGE CLAIMS (mailto:claims@teamworkgarage.com)

Sent: Thursday, December 27, 2018 4:24 PM

To: Abu Kassim, Noor Manessa; lililong@axa.com.sg; Chan, Yoke Shi; Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Supramaniam, Darshene

Cc: claims@teamworkgarage.com

Subject: OUR REF: 1812-38 YOUR REF: SFA3389H PRE-REPAIR INSPECTION FOR SLV8532X

Importance: High

WITHOUT PREJUDICE

OUR REF: 1812-38

YOUR REF: SFA3389H

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SLV8532X
ACCIDENT INVOLVING SLV8532X AND SFA3389H

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction – Amendment No. 1 of 2016 of 2016 of Pre-repair inspection for your attention.

Regards,

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

Print Received Message

This mail is associated with :

***SLV8532X (9633704284SG)**
[SFA3389H]

TP

HITACHI CAPITAL ASIA PACIFIC PTE LTD

Dec 24 2018 8:00PM

[LAY JACKSON KUET NHANG]

Teamwork Garage Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 21/01/2020 14:54 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11158.45) - SLV8532X - Claim Handler: Syed-Yusoff, Saliha

Approved:11158.45:COR- \$9951.00 LOR-\$1200.00 (12 days) mandate approval is subject to final repair bill & ATA

SATISFACTION & DISCHARGE OF VEHICLE (AFTER REPAIR)

I/We MOHD HOZIR BIN MOHD ISMAIL owner/driver* of vehicle no. SLV 8532X

declare that the repairs of my/our vehicle has been completed and to my/our satisfaction and I/we agree that I/We hereby irrevocable absolutely accept the settlement amount and the liability from the 3rd party on the repair costs and/or rental and/or loss of use which are final and that the sum of amount are to be release and payment to TEAMWORK GARAGE PTE LTD for such repairs are in full

discharge of my/our claim in respect of the damages caused in the accident at/along JUNCTION BETWEEN PUNGOL ROAD TOWARDS
HOUGANG AVENUE 10

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Dated this 21 day of Jan (month) 2019 (year) @ 1900hrs.

Signature of owner/ *driver (on behalf of owner vehicle) 

Name of owner of vehicle / *driver (on behalf of owner vehicle)

NRIC Number of owner/ *driver (on behalf of owner vehicle).....

* Please note that by signing of this document, the driver's signature will represent the decision/approval and on behalf of the owner which is final and irrevocable.

* Any amendments made in this form will not be valid unless approved and endorsed by the management of the workshop

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 0399N

Vehicle Details

Vehicle No.: SLV8532X

Vehicle to be Exported: Yes

Intended Deregistration Date: 28 Dec 2018

Vehicle Make: AUDI

Vehicle Model: A3 SEDAN 1.0 TFSI S TRONIC (LED & NAV)

Primary Colour: Red

Manufacturing Year: 2017

Engine No.: CHZ593861

Chassis No.: WAUZZZ8V7J1028453

Maximum Power Output: 85.0 kW (113 bhp)

Open Market Value: \$24,749.00

Original Registration Date: 18 Jan 2018

First Registration Date: 18 Jan 2018

Transfer Count: 0

Actual ARF Paid: \$26,649.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 17 Jan 2028

PARF Rebate Amount: \$19,986.00

Intended COE Rebate Details

COE Expiry Date: 17 Jan 2028

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$41,400.00

COE Rebate Amount: \$33,120.00

Total Rebate Amount: \$53,106.00

The information contained herein is correct as at 27 Dec 2018

OK



CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPX/P2075911 Account No. : 13075
Coverage : Comprehensive
Sum Insured : Market Value At The Time Of Loss
Name of Policy Holder : HITACHI CAPITAL ASIA PACIFIC PTE LTD
Vehicle Registration No. : SLV8532X
Period of Insurance : From 18/01/2018 To 17/01/2019 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

Any person who is driving on the Hirer's order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

- (a) Use for the carriage of passengers or goods in connection with the hirer's business
(b) Use for social, domestic and pleasure purposes and business purpose of any person to whom the vehicle is hired
The Policy does not cover
(a) Use for racing, pace making, reliability trial or speed-testing
(b) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle
(c) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired

(04)

EXCESS :

Sect I - Any Authorised Driver : SGD 400.00

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOSFBA on 27/02/2018

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Dec 2018 Edit Reg		28 Dec 2018 00:00 Edit Adj Rpt	\$59,300.00 Edit Estimates	\$59,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LAY JACKSON KUET NHANG , ID: 52186375J									
Main Claimant: HITACHI CAPITAL ASIA PACIFIC PTE LTD , Co. Reg. No.: 199400399N									
Vehicle Reg. No.: SLV8532X		Date of Loss: 24/12/2018 20:00 - :59	[11 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type: TP / 9633704284SG		Policy/Cover Note No.: 2100402638 (Comprehensive)							
Vehicle Reg. No. (Insured): SFA3389H		Policy No. (Claimant): P2075911							
		Excess:							
Repairer: Teamwork Garage Pte Ltd (HQ) 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 09/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (21/01/2020): Alert - Adj Mandate Approved (\$11158.45) - SLV8532X - Claim Handler: Syed-Yusof...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV8532X (9633704284SG)
[SFA3389H]

TP

HITACHI CAPITAL ASIA PACIFIC PTE LTD

Dec 24 2018 8:00PM

[LAY JACKSON KUET NHANG]

Teamwork Garage Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		v	☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown														Edit				
															3 per page		v	☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	04/11/19 13:03	Front View Right														Load JPG	☒			
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/12/18 13:18	EMAIL FROM AIG DD 28122018		☒
2	28/12/18 13:18	TP GIA REPORT		☒
3	23/07/19 15:25	EMAIL TO OI		☒
4	24/07/19 09:27	LETTER TO OI		☒
5	13/11/19 19:18	TP ESTIMATE - FINALIZED		☒
6	15/01/20 11:25	RENTAL RECEIPT		☒
7	15/01/20 11:25	LTA SEARCH		☒
8	15/01/20 11:25	LOD		☒
9	19/02/20 15:11	EMAIL TO TP		☒
10	25/02/20 10:08	WORKSHOP INVOICE		☒
11	25/02/20 10:08	AUTHORISATION TO ACT FORM		☒
12	25/02/20 10:08	Release Voucher		☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	02/01/19 11:14	OI GIA REPORT		☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFA3389H (Insd veh)	Model:	AUDI A3 999CC SEDAN
	SLV8532X (TP veh)		TFSI (A)
Date of Accident:	24/12/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		24,551.71
Final Repair Cost	: \$		9,951.00
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		1,200.00 12 days
LTA / GIA Search Fee	: \$		7.45
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		11,158.45

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Teamwork Garage Pte Ltd	: \$	11,158.45
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

25 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18023249/DHS3Q2

Date: 25/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100402638
 Claimant Vehicle No: SLV8532X Insured Vehicle No: SFA3389H
 Date of Loss: 24/12/2018 Nature of Claim: TP Claim No: 9633704284SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLV8532X
 Make & Model: AUDI A3, 999cc SEDAN TFSI (A) Engine No: CHZ593861
 Reg. Date: 18/01/2018 (Man. Year: 2017) Chassis No: WAUZZZ8V7J1028453
 Colour: Red Odometer: 28767 km
 Engine Capacity: 999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Goodyear 5 mm Rear Left Side: Goodyear 5 mm
 Front Right Side: Goodyear 5 mm Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	19,635.52	10,042.26	9,593.26	48.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,310.00	1,600.00	1,710.00	51.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,945.52	11,642.26	11,303.26	49.26
Approved Total (Overridden) (S\$)		9,300.00		
(S\$)	22,945.52	9,300.00	13,645.52	59.47
+ GST 7.00/7.00% (S\$)	1,606.19	651.00	955.19	59.47
Nett Amount (S\$)	24,551.71	9,951.00	14,600.71	59.47
+ Car Rental (12.0 x S\$100.00/day) (S\$)		1,200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		11,158.45		

INSPECTION

Date of Assignment: 28/12/2018
 Date Inspected: 28/12/2018 Inspected At: Teamwork Garage Pte Ltd (HQ)
 53 Ubi Ave 1 #01-24, Paya Ubi
 Industrial Park
 Singapore 408934
 Estimated Period of Repair: 8.0 days

Adjuster: BRYAN TANI**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Bent	2,659.85 FL	*2,501.00 FL
2	2		*FRONT BONNET ABSORBER	Not Necessary	187.35 FL	*- FL
3	1		*BONNET LOCK	Damaged	187.20 FL	*187.20 FL
4	1		*BONNET INSULATOR	Not Necessary	184.00 FL	*- FL
5	2		*BONNET HINGE	Not Necessary	90.40 FL	*- FL
6	1		*BONNET SAFETY LOCK	Not Necessary	56.66 FL	*- FL
7	1		*BONNET RUBBER	Not Necessary	38.95 FL	*- FL
8	2		*FRONT HEADLAMP ASSY	Serviceable	5,667.85 FL	*- FL
9	2		*FRONT HEADLAMP BRACKET	Not Necessary	493.05 FL	*- FL
10	1		*FRONT BUMPER	Dented / Distorted	1,814.50 FL	*1,667.00 FL
11	1		*FRONT BUMPER INNER PAD	Deformed	239.90 FL	*239.90 FL
12	1		*FRONT BUMPER SIDE RETAINER	Serviceable	54.00 FL	*- FL
13	1		*FRONT BUMPER REINFORCEMENT	Dented	622.65 FL	*622.65 FL
14	2		*FRONT BUMPER SIDE COVER	Not Necessary	327.90 FL	*- FL
15	1		*FRONT GRILLE	Broken	1,277.99 FL	*1,040.80 FL
16	1		*FRONT GRILLE EMBLEM	Cracked	103.94 FL	*103.94 FL
17	1		*AIR CON CONDENSER	Bent / Punctured	691.74 FL	*691.74 FL
18	1		*AIRCON FAN ASSY	Not Necessary	1,571.94 FL	*- FL
19	1		*RADIATOR	Bent / Punctured	775.75 FL	*775.75 FL
20	1		*FRONT NUMBER PLATE WITH CASING	Bent	80.00 FS	*45.00 FS
21	1		*SET FRONT BUMPER CLIP	Necessary	50.00 FS	*20.00 FS
22	1		*SET FRONT GRILLE CLIP	Necessary	40.00 FS	*20.00 FS
23	1		*BOT COOLANT	Serviceable	50.00 FS	*- FS
24	1		*HOSE JOINT	Torn	30.66 FL	*30.66 FL
25	1		*RADIATOR SIDE BRACKET	Cracked	54.12 FL	*54.12 FL
26	1		*RADIATOR GRILLE	Repeated	1,293.54 FL	*- FL
27	1		*SUPPORT PANEL	Broken	690.12 FL	*690.12 FL
28	1		*FRONT BUMPER LOWER GRILLE	Broken	140.94 FL	*140.94 FL
29	1		*FRONT BUMPER SPONGE	Bent / Deformed	107.04 FL	*107.04 FL
30	1		*FRONT BUMPER UNDERCOVER	Torn	471.66 FL	*471.66 FL
31	1		*ENGINE LOWER COVER	Torn	236.58 FL	*236.58 FL
32	1		*AIRCON PIPE	Broken	652.86 FL	*652.86 FL
33	1		*AIRCON PIPE HOSE	Bent	849.66 FL	*849.66 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	21,792.80	11,148.62
- List Item Discount on L Items 10.00/10.00% (\$\$)	2,157.28	1,106.36

Total Parts (\$\$)	19,635.52	10,042.26
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK FRONT WIRING AND LIGHTING SYSTEM	New	60.00	30.00
2	REMOVE ,RENEW CONDENSER AND TOP UP GAS	New	200.00	80.00
3	REMOVE,RENEW RADIATOR AND TOP UP COOLANT	New	200.00	50.00
4	DIAGNOIS CHECK AND CLEAR FAULT CODE	New	500.00	0.00
5	PANEL BEATING ON AFFECTED AREAS	New	1,200.00	800.00
6	SPRAY PAINTING ON AFFECTED AREAS	New	1,000.00	600.00
7	APPLY ANTI RUST ON AFFECTED AREAS	New	150.00	40.00
Gross Labour Cost (S\$)			3,310.00	1,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >