

## Mei Kwan (LKKAuto)

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**From:** venessa.chan@fwd.com  
**Sent:** Monday, 14 October, 2019 1:08 PM  
**To:** Admin A; Admin-D (LKKAuto)  
**Cc:** motorclaims.sg@fwd.com; lionel.tan@fwd.com  
**Subject:** SLV3310C & FBQ1237P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS DOA: 11.10.2019

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

I will upload the documents accordingly.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

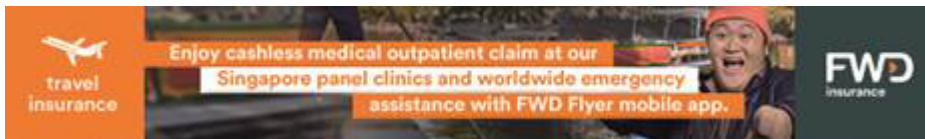


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser  
**Sent:** Monday, October 14, 2019 1:07 PM  
**To:** 'Chio Ziting'  
**Cc:** Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser  
**Subject:** (RESEND) SLV3310C & FBQ1237P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS DOA: 11.10.2019

WITHOUT PREJUDICE

Dear Zi Ting,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s **LKK Auto Consultants Pte Ltd**, to conduct the pre-repair survey (PRS) on your client's vehicle, **SLV3310C**. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).***

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

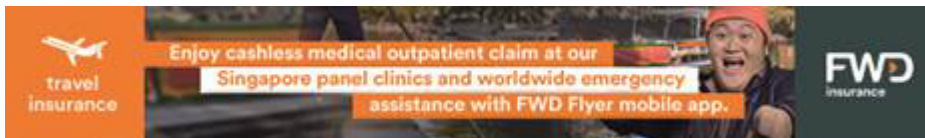


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Chio Ziting [<mailto:ziting@n51.com.sg>]

**Sent:** Monday, October 14, 2019 12:50 PM

**To:** Venessa Chan - SGUser

**Cc:** Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser

**Subject:** Re: SLV3310C & FBQ1237P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS DOA: 11.10.2019

Dear Sir / Madam,

We refer to your list of motor surveyors proposed.

We do not agree to your list of motor surveyors.

Please see attached.

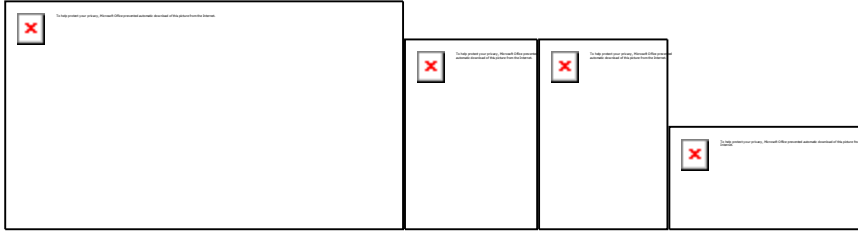
Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051



On Mon, Oct 14, 2019 at 11:37 AM <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Zi Ting,

We refer to your email dated on 14.10.2019 of the PRI Notice of your client's vehicle SLV3310C.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

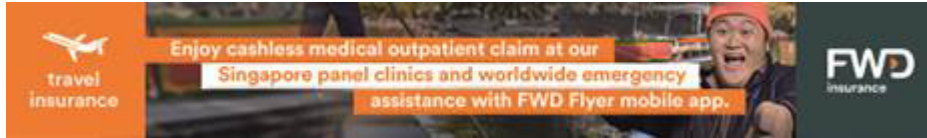


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Chio Ziting [mailto:[ziting@n51.com.sg](mailto:ziting@n51.com.sg)]

**Sent:** Monday, October 14, 2019 11:21 AM

**To:** Motor Claims SG - SG Common

**Subject:** SLV3310C & FBQ1237P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

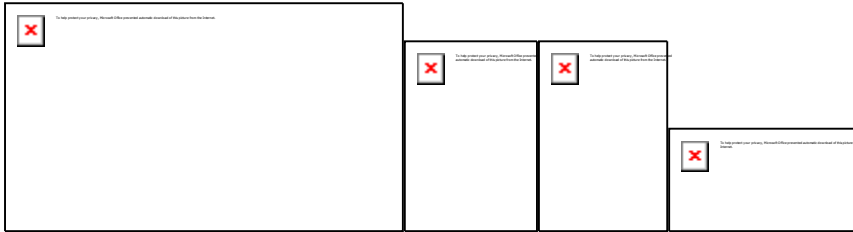
Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)



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