Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Friday, 14 February, 2020 10:46 AM

To: Claims Dept of CTI

Cc: Tan Kah Leong; Chee So Chow; Vic (LKKAuto); Admin A; Alfred Toh

Subject: <SEEK MANDATE> RE: OUR REF: SNM19D204929/GBG4537G/TKL - Accident

Involving GBG4537G (OI: CTI-TBA) AND PC3382Y (TP: LKK REF-

CC6/CTI19018044/Uha3) on 13/10/2019

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

CTI REF – SNM19D204929/GBG4537G/TKL LKK REF – CC6/CTI19018044/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBG 4537G(OI) AND PC 3382Y (TP) ON 13/10/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended TP vehicle. A letter was sent out to the Insured to notify TP claim.

As such under BOLA scenario 27, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

| TP CLAIMED | | REVISED - TO OFFER |
|------------------------------|--------------|----------------------------|
| Cost of Repair (w/gst) | \$ 12,844.80 | \$ 6,580.50 |
| Loss of Use (\$250 x 5 days) | \$ 1,250.00 | \$ 750.00 (\$150 x 5 days) |
| GIA Search Fee | \$ 2.00 | \$ 2.00 |
| TOTAL | \$ 14,096.80 | \$ 7,332.50 |

TP VEHICLE DETAILS:

MARKET VALUE : \$ 45,000.00 (est)
LTA REBATE : \$ 29,197.00 (est)
NETT VALUE : \$ 15,803.00 (est)

Breakdown of days is as follows:

| Recommended Days | 5 days |
|------------------|--------|
| TOTAL | 5days |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Monday, 16 December, 2019 2:14 PM

To: Tan Kah Leong; Chee So Chow; Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: OUR REF: SNM19D204929/GBG4537G/TKL - Accident Involving GBG4537G (OI: CTI - TBA) AND PC3382Y

(TP: LKK REF - CC6/CTI19018044/Uha3) on 13/10/2019

Dear Kah leong,

Please revert LKK.

Note: Officer in charge - Kah Leong 63896193.

*** Kindly quote our reference number when replying.

Thank You.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 13 December, 2019 6:57 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG4537G (OI: CTI - TBA) AND PC3382Y (TP: LKK REF -

CC6/CTI19018044/Uha3) on 13/10/2019

Dear all,

Resend with attachment.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 13 December, 2019 6:56 PM

To: claimsdept@sg.cntaiping.com

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG4537G (OI: CTI - TBA) AND PC3382Y (TP: LKK REF -

CC6/CTI19018044/Uha3) on 13/10/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 3382Y at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- OI GIA report
- Preliminary advice
- Estimated cost of repair

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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