

22/03/2019

ASS. REC. BY:

REF: CS31MSG1901278 | Gvd37

Special Instruction:

ASSIGNED

GA

ASSIGNMENT (Office)

From (Person): Christina Wong of MSG Date/Time: 11/10/2019

Estimated Cost: Bill to:

OD / TP / WS / TPRES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBE 2808 Z Insured: GBE 1937X

at Workshop m/s Orion Automotive Tel: 91444476 / 93290012

of NO 25 LBT RP 4 +03-31

Policy No: 22984598MCC Claim No: M591829

Sum Insured: Excess:

Make of Veh: D.O.A. 87-19
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 10/11/19 9:52am Person Contacted: Janice

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate	03-3439
	GBE 1937X NA/MX/11/12/14/14	D.O.A. 08/12/19
	GBE 2808Z NA/MX/11/12/14/14	D.O.A. 08/12/19
	Submit	
7/11/19	LS \$ 13500, 13 Days (Red 8550, 3990)	

Do Not Finalise

RECEIVED 07 NOV 2019

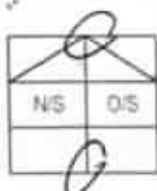
PRS
62

REF: MSG

C3385W

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s: **Orion Autoclinic**
 of _____
 Insured _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt.: _____ Consistent? Yes or No
 GIA / PR Seen: _____ Consistent? Yes or No
 Est. Repairs: **12** days Res: Yes or No
 Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: **GBE2808Z** Yr Regn: **20 Oct 2015**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: **Merce CITAN** ¹⁰⁹ C.C. **1461**
 Colour: **Black** A/C: Insured / Std / NI / NA
 Sp. Reading: **118616** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WDF 4156052-4166054**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **Ins** / Jammed / Leaked / Burnt or
 Brake: **Ins** / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD / ARim or
 Tyre Size: F: **195/65R15**
 R: **11**
 BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A. _____ D.O.I: **10-07-19**
 Survey held at: **W/S** **3:30pm**
 Des. of Damages: **Frnt** / **Rear** / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	\$ 8000 - \$ 10K

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report

Days Of Repair: **10**
 Resurvey No. of Trip: **-**

Date/Time, File Return to?
 2) _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)
☐ Weekend (\$)

Survey Fee: _____
 Transportation: _____
 Phone: _____
 Other: _____
 TOTAL: _____

Report Format: **PRS**
 Lump Sum / I.B.I: (\$ _____)

120
11
131

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 11 October 2019 4:56 PM
To: assignments
Subject: FW: Our ref:M599829 Your ref:GBE2808Z -Please do paper survey

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong <Christina_Wong@sg.msig-asia.com>
Sent: Friday, 11 October 2019 4:24 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Our ref:M599829 Your ref:GBE2808Z -Please do paper survey

Dear Veron

Please do paper survey

Best Regards





Christina Wong

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

A member of **MS&AD** INSURANCE GROUP

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PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St.3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg 201404434D

INVOICE

M/s. Green Apple Foot Spa Pte Ltd
C/o. 25 Kaki Bukit Road 4
Synergy@KB #03-31
Singapore 417800

Invoice No. : HA/1909-54

Date : 20/09/2019

Descriptions	Amount (SGD)
Services rendered for appraiser / inspection report :-	
Survey Fee	
Photographs	
Transport Fees	
Re-inspection Fees	
Total :	SGD : \$ 1,062.00
SGD Dollar : One Thousand Sixty Two Dollars Only.	
Our Reference : PAS/TP/0120719	
Vehicle No. : GBE2808Z	
Make & Model : M/Benz Citan	
Your Claim No. : Third Party Claim	

Notes:

All cheque payment should be Crossed and made payable to "PROMINENT APPRAISER SERVICES PTE LTD".

Please indicate our "INVOICE NO." on the reverse side of the cheque.

Should you have any enquiries, please do not hesitate to contact us.

For PROMINENT APPRAISER SERVICES PTE LTD



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Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

VEHICLE INSPECTION REPORT

Report No. : PAS/TP/0120719

Date of Report : 20/09/2019

To : M/s. Green Apple Foot Spa Pte Ltd
C/o. 25 Kaki Bukit Road 4
Synergy@KB #03-31
Singapore 417800

Date of Assignment : 09/07/2019
Report requested by : M/s. Green Apple Foot Spa P
Date of Accident : 08/07/2019
Date of Inspection : 09/07/2019
Claim No. : Third Party Claim
Policy No. : -

PARTICULARS OF DAMAGED VEHICLE

Vehicle Registration No. : GBE2808Z
Make & Model : M/Benz Citan
Date of Registration : 20/10/2015
Colour : Met. Black

Engine Capacity (cc) : 1461cc
Mileage (km) : 118612km
Chassis / Frame No. : WDF4156052U166054
Engine No. : K9KB608D553307

TYRE CONDITION

Front LH : 8 mm
Make : Continental

Front RH : 8 mm
Make : Continental

Rear LH : 8 mm
Make : Continental

Rear RH : 8 mm
Make : Continental

Road wheels Type : Alloy

(The above represents the approximate remaining life of tyre treads)

PRE-ACCIDENT CONDITION OF DAMAGED VEHICLE (Static tests only)

General Bodywork : Good
Paintwork : Good
Handbrake : Serviceable
Footbrake : Serviceable
Steering : Serviceable
Apparent Engine Modification : Nil

PLACE OF REPAIRER OFFICE/WORKSHOP

Location : M/s. Orion Autoclinic Pte Ltd
25, Kaki Bukit Road 4, Synergy@KB, #03-31, Singapore 417800

ASSESSMENT

Repairer's Estimate : \$ 30,689.80
Revised Amount : \$ 27,548.50
Less Excess : \$ -
Recommended Reserve : \$ 22,050.00 (Lump Sum)

Estimated Normal Period of Repairs : 24 Working Days

Disclaimer: This report is intended for the exclusive use of the addressee solely in relation to the loss event covered by the insured policy. It is not to be used for any other purpose.



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Correspondence Address: 1 Simel St.3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvos@hotmail.com

Business Reg. 201404434U

Vehicle No : GBE2808Z

Report No. : PAS/TP/0120719

GENERAL REMARKS

WITHOUT PREJUDICE

THE ASSIGNMENT

The survey was conducted at M/s. Orion Autoclinic Pte Ltd, 25, Kaki Bukit Road 4, Synergy@KB, #03-31, Singapore 417800.

(Subsequent inspections have been conducted)

POINT OF IMPACT

At the front and rear portions.

DAMAGES

The bonnet, front bumper, front support panel, front fenders, headlamps, front grilles, both rear doors, both rear door glass, rear bumpers, rear end panels, rear floor panel, rear chassis members, rear body panels, rear body inner panels, taillamps, LHR reflector, etc.

Other parts were also found damaged. (See schedule for details)

ADJUSTMENT / RECOMMENDATION

We have inspected thoroughly each and every item on the repairer's estimate against the actual damaged found on the vehicle. We list the breakdown of our findings and our recommendation as per schedule attached.

Our adjusted amount for the cost of repairs is SGD \$27,548.50.

CONCLUSION

The repairer has agreed to undertake the repairs at a lump sum of SGD \$22,050.00.


This inspection was conducted entirely on a 'Without Prejudice' basis. We have not given an authorization and/or instruction to the repairer to proceed with the repairs.

We hereby reverting the matter to you for your discretion on repairs.

Assuring you of our best services always.

Yours Truly,

Prominent Appraiser Services Pte Ltd


Andrew How
Automobile Appraiser
MSAAA
Licensed Appraiser



PROMINENT APPRAISER SERVICES PTE LTD

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Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

Vehicle No.: GBE2808Z

Report No.: PAS/TP/0120719

APPRAISEMENT SCHEDULE

S/No.	Qty	Parts Descriptions	Condition		Repairer's Estimate (\$\$)	Our Assessment (\$\$)
1	2 pcs	Headlamp R/L @ 430	Cracked/Broken	\$ 413.00	\$ 826.00	\$ / 826.00
2	1 pc	Frt grille trim	Dented/Cracked		\$ 285.00	\$ / 285.00
3	1 pc	Frt grille base	Dented/Cracked		\$ 190.00	\$ X 190.00 SVC
4	1 pc	Frt grille chrome trim set	Cracked/Necessary		\$ 419.00	\$ / 419.00 248
5	1 pc	Frt grille base bracket	Cracked		\$ 136.00	\$ X 136.00 SVC
6	1 pc	Frt grille logo	Dented/Cracked		\$ 82.00	\$ / 82.00 62.5
7	1 pc	Frt grille logo bracket	Dented/Cracked		\$ 65.00	\$ X 65.00 SVC
8	1 pc	Frt bumper emblem	Necessary		\$ 77.00	\$ / 77.00
9	1 pc	Frt bumper	Dented 1150		\$ 1,859.00	\$ / 1,859.00 1150
10	1 pc	Frt bumper tow cover	Broken/Dislodged/Missing		\$ 34.00	\$ / 34.00
11	1 pc	Frt bumper grille	Dented/Cracked		\$ 83.00	\$ / 83.00
12	2 pcs	Frt bumper fog lamp cover R/L	RH Cracked	\$ 134.00	\$ 268.00	\$ X 134.00 SVC
13	2 pcs	Frt bumper fog lamp R/L	Refit	\$ 144.00	\$ 288.00	\$ / - SVC
14	2 pcs	Frt bumper side guide R/L	Cracked/Necessary	\$ 52.00	\$ 104.00	\$ / 104.00
15	1 pc	Frt bumper reinforcement	Dented		\$ 716.00	\$ X 716.00 SVC
16	1 pc	Frt support panel	Realign		\$ 755.00	\$ / - 142
17	1 pc	Rr door RH	Dented		\$ 1,085.00	\$ / 1,085.00
18	1 pc	Rr door glass RH	Broken/Shattered		\$ 220.00	\$ / 220.00 SVC
19	2 pcs	Rr door hinge RH	Dented/Bent	\$ 265.00	\$ 530.00	\$ X 530.00
20	1 pc	Rr door inner trim RH	Cracked/Distorted		\$ 118.00	\$ / 118.00 148
21	1 pc	Rr door seal RH	Torn/Necessary		\$ 194.00	\$ / 194.00
22	1 pc	Rr door top lock RH	Dented/Jammed		\$ 275.00	\$ / 275.00 261
23	1 pc	Rr door bottom lock RH	Dented/Jammed		\$ 275.00	\$ / 275.00
24	1 pc	Rr door LH	Dented 1545		\$ 1,606.00	\$ / 1,606.00 1545
25	1 pc	Rr door glass LH	Broken/Shattered		\$ 296.00	\$ / 296.00
26	2 pcs	Rr door hinge LH	Dented/Bent	\$ 265.00	\$ 530.00	\$ / 530.00 263
27	1 pc	Rr door outer handle LH	Dented/Cracked		\$ 154.00	\$ X 154.00 151
28	1 pc	Rr door handle inner bracket LH	Cracked		\$ 332.00	\$ X 332.00 151
29	1 pc	Rr door no.plate trim LH	Dented/Cracked		\$ 201.00	\$ / 201.00 148
30	1 pc	Rr door inner trim LH	Cracked/Distorted		\$ 136.00	\$ / 136.00
31	1 pc	Rr door weatherstrip	Torn/Necessary		\$ 252.00	\$ / 252.00
32	1 pc	Rr door wiper blade LH	Cut/Torn		\$ 52.00	\$ / 52.00
33	1 pc	Rr door wiper arm LH	Dented/Bent		\$ 116.00	\$ / 116.00
34	1 pc	Rr door wiper motor LH	Dented/Damaged		\$ 977.00	\$ X 977.00 151
35	1 pc	Rr door top lock LH	Dented/Jammed		\$ 449.00	\$ X 449.00 151
36	1 pc	Rr door bottom lock LH	Dented/Jammed		\$ 449.00	\$ / 449.00
37	1 pc	Rr door center lock LH	Dented/Jammed		\$ 487.00	\$ / 487.00
38	1 pc	Rr door center lock striker LH	Bent		\$ 289.00	\$ X 289.00 151
39	1 pc	Rr emblem (Logo)	Necessary		\$ 68.00	\$ / 68.00
40	1 pc	Rr emblem (Citan)	Necessary		\$ 56.00	\$ / 56.00
41	1 pc	Rr emblem (108 CDi)	Necessary		\$ 62.00	\$ / 62.00
42	2 pcs	Taillamp top garnish R/L	LH Cracked	\$ 162.00	\$ 324.00	\$ X 162.00 91
43	2 pcs	Taillamp R/L	Cracked/Broken	\$ 220.00	\$ 440.00	\$ / 440.00
44	1 pc	Rr taillamp panel LH	Dented/Distorted		\$ 808.00	\$ X 808.00 151
45	1 pc	Rr pillar member LH	Dented/Distorted		\$ 598.00	\$ X 598.00 151
					\$ 17,566.00	\$ 16,227.00



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Correspondence Address: 1 Simel St 3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvos@hotmail.com

Business Reg. 201404434D

Vehicle No. : GBE2808Z

Report No. : PAS/TP/0120719

S/No.	Qty	Parts Descriptions	Condition	Repairer's Estimate (\$)	Our Assessment (\$)
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				\$ 17,566.00	\$ 16,227.00
46	1 pc	Rr body panel LH	Dented/Distorted	\$ 1,053.00	\$ 1,053.00 ✓
47	1 pc	Rr body inner panel LH	Dented/Repair	\$ 948.00	\$ -
48	1 pc	Rr body panel cowling LH	Torn/Deformed	\$ 334.00	\$ 334.00 ✓
49	1 pc	Rr bumper	Dented 1170	\$ 1,216.00	\$ 1,216.00 1170
50	1 pc	Rr bumper top trim	Dented/Cracked	\$ 567.00	\$ 567.00 485
51	2 pcs	Rr bumper reflector R/L	LH Cracked \$ 120.00	\$ 240.00	\$ 120.00 65
52	1 pc	Rr bumper center guide	Dented/Broken 41-000	\$ 296.00	\$ 296.00 26
53	2 pcs	Rr bumper side guide R/L	Cracked/Necessary \$ 191.00	\$ 382.00	\$ 382.00 60
54	1 pc	Rr bumper reinforcement	Dented 241 x 500	\$ 557.00	\$ 557.00 268
55	1 pc	Rr end panel (outer)	Dented/Distorted 414	\$ 713.00	\$ 713.00 685
56	1 pc	Rr end panel (inner)	Dented/Distorted 282	\$ 457.00	\$ 457.00 R
57	1 pc	Rr end panel top trim	Cracked/Deformed	\$ 241.00	\$ 241.00 210
58	1 pc	Rr floor panel	Dented/Distorted	\$ 752.00	\$ 752.00 XR
59	1 pc	Bonnet	Dented/Repair	(Refer labour no. 4 & 5)	
60	1 pc	Frt support panel	Realign	(Refer labour no. 3, 4 & 5)	
61	2 pcs	Frt fender R/L	Dented/Repair	(Refer labour no. 4 & 5)	
62	1 pc	Rr taillamp panel RH	Dented/Repair	(Refer labour no. 11, 14 & 16)	
63	1 pc	Rr pillar member RH	Dented/Repair	(Refer labour no. 11, 14 & 16)	
64	1 pc	Rr body panel RH	Dented/Repair	(Refer labour no. 11, 14 & 16)	
65	1 pc	Rr body inner panel LH	Dented/Repair	(Refer labour no. 11, 14 & 16)	
66	1 pc	Rr wheel house LH	Dented/Repair	(Refer labour no. 11, 14, 15 & 16)	
67	2 pcs	Rr chassis member R/L	Dented/Repair	(Refer labour no. 11, 14, 15 & 16)	

\$ 25,322.00	\$ 22,915.00
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Less Discount : 10%

\$ 2,532.20	10% \$ 2,291.50
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List Parts Sub-Total :

\$ 22,789.80	\$ 20,623.50
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1	1 set	Frt no.plate (w/bracket)	Dented/Cracked	S/N	\$ 50.00	\$ 50.00 40
2	1 set	Rr no.plate (w/bracket)	Dented/Cracked	S/N	\$ 50.00	\$ 50.00 40
3	1 set	Rr reverse sensor	Dented/Broken	S/N	\$ 250.00	\$ 220.00 200
4	1 pc	Rr door glass sealant RH	Necessary	S/N	\$ 40.00	\$ 40.00 80
5	1 pc	Rr door glass solar film RH	Necessary	S/N	\$ 150.00	\$ 150.00 80
6	1 pc	Rr door glass sealant LH	Necessary	S/N	\$ 40.00	\$ 40.00 80
7	1 pc	Rr door glass solar film LH	Necessary	S/N	\$ 150.00	\$ 150.00 80
8	1 pc	Rr body panel sealant LH	Necessary	S/N	\$ 40.00	\$ 40.00 30
9	1 pc	Rr end panel sealant	Necessary	S/N	\$ 40.00	\$ 40.00 30
10	1 pc	Rr floor panel sealant	Necessary	S/N	\$ 40.00	\$ 40.00 30
11	1 pc	Rr door sticker (4pax)	Necessary	S/N	\$ 20.00	\$ 20.00 15
12	1 pc	Rr door sticker (70km/h)	Necessary	S/N	\$ 20.00	\$ 20.00 15

Special Nett Sub-Total :

\$ 890.00	\$ 860.00
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Parts Total :

\$ 23,679.80	\$ 21,483.50
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Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

Vehicle No. : GBE2808Z

Report No. : PAS/TP/0120719

S/No.	Labour Descriptions	Repairer's Estimate (S\$)	Our Assessment (S\$)
1	Towing.	\$ 100.00	\$ 85.00 60
2	To check front electrical system and focus headlamp.	\$ 60.00	\$ 50.00 30
3	To remove, reinstall radiator, a/c condenser and pipings for necessary repairs. (Include pressure test cooling system and vacuum, recharge a/c gas)	\$ 180.00	\$ 160.00 X
4	To straighten, repair, realign on front affected area and replace damaged parts.	\$ 800.00	\$ 660.00 400
5	To spray painting, blending on front affected and adjacent area.	\$ 1,000.00	\$ 800.00 600
6	To check rear electrical wiring system.	\$ 80.00	\$ 50.00 30
7	To transfer rear RH door component parts to new door.	\$ 100.00	\$ 80.00 40
8	To install rear RH door glass to new door.	\$ 80.00	\$ 80.00 40
9	To transfer rear LH door component parts to new door.	\$ 100.00	\$ 80.00 40
10	To install rear LH door glass to new door.	\$ 80.00	\$ 80.00 40
11	To remove and reinstall rear interior trims, carpet, seats, etc. for necessary repairs.	\$ 100.00	\$ 80.00 40
12	To remove, replace and reinstall rear reverse sensors & control unit.	\$ 50.00	\$ 50.00 30
13	To remove and reinstall exhaust silencer for necessary repairs.	\$ 60.00	\$ 60.00 X
14	To straighten, repair, realign on rear affected area and replace damaged parts.	\$ 2,000.00	\$ 1,760.00 1400
15	To conduct chassis alignments.	\$ 300.00	\$ 300.00 X
16	To spray painting, blending on rear affected and adjacent area.	\$ 1,800.00	\$ 1,600.00 1200
17	To spray anti-rust coating on new and affected panels.	\$ 120.00	\$ 90.00
Labour Total :		\$ 7,010.00	\$ 6,065.00
Total (Parts & Labour) :		\$ 30,689.80	\$ 27,548.50

For Lump Sum Repairs

The final adjusted Lump Sum contract amount is \$ 22,050.00

Under normal circumstances, the repairs should be completed within a reasonable period of 24 Working Days. (Exclude waiting days of PRI, Sunday, Public Holiday and awaiting of shipment for spare parts)

252 Photographs were taken at the time of inspection.

N.B: By accepting to carry out the repairs on a contract Lump Sum basis, the repairer shall has the prerogative and discretion to replace the damaged parts with new, used, OEM or reconditioned parts and/or to repair the vehicle on a roadworthy condition to the entire satisfaction of owner.

Nivitha (LKK Auto)

From: Accounts (LKKAuto) <account@lkkauto.com>
Sent: Monday, 14 October 2019 9:22 AM
To: Admin-D (LKKAuto)
Cc: Accounts (LKKAuto)
Subject: RE: Report Send Back Alerts - SMC8565P (TP)

Dear Nivitha,

FYNA Please...

Pending for Survey Report-CS3/MSG19008593/GCD3E2

11 Oct 2019 08:23	Ins Send Back Adj Rpt	Please do paper resurvey	[I] NG CHEN HOW
11 Oct 2019 08:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/10/15	[I] Merimen Administrator
11 Oct 2019 08:23	Adj Mandate Set	Maintained.	[I] Merimen Administrator

Best Regards,



SuthaShelia (Shelia) | Accounts Dept.

LKK Auto Consultants Pte Ltd

Phone: 6841 1891 | email: account@lkkauto.com | fax: 6844-8805

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Friday, 11 October 2019 8:40 AM
To: account@lkkauto.com
Subject: Report Send Back Alerts - SMC8565P (TP)

Dear Sir / Madam,

Please login to Merimen Online at www.merimen.com.sg for more information.

Thanks,
The Merimen Team



This email has been checked for viruses by AVG antivirus software.
www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	3385W
Vehicle No.:	GBE2808Z
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jul 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITAN 109 CDI VAN EXTRA-LONG - 2 SEATERS
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	K9KB608D553307
Chassis No.:	WDF4156052U166054
Maximum Power Output:	-
Open Market Value:	\$24,963.00
Original Registration Date:	20 Oct 2015
First Registration Date:	20 Oct 2015
Transfer Count:	0
Actual ARF Paid:	\$1,249.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Expiry Date:	19 Oct 2025
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$5,009.00
COE Rebate Amount:	\$3,142.00
Total Rebate Amount:	\$3,142.00

The information contained herein is correct as at 10 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/07/2019 11:32
Date Of Accident	08/07/2019 12:30
Exact Location Of Accident	PIE TWDS CHANGI
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBD1937X
Insured/Policyholder	
Name Of Registered Owner	SINDECON AIRCON & BUILDING SERVICES PTE LTD
Co Reg No	-
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	Office-62141671

Vehicle Particulars

Manufacturer	NISSAN
Model	CABSTAR
Exact Purpose for which vehicle was being used at time of accident	WORKING

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28984598 MKC
Cover Note Number	-

Driver

Name of Driver	CHOW AH HOONG
NRIC No	S2562419Z
Date Of Birth	13/04/1956
Occupation	OUTDOOR
Date Of Driving Pass	06/11/1979

Driving Experience	39 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91294706
Fax Number	
Contact Number	
EMail Address	NOEMAIL
Address	BLK 10C LOR 12 GEYLANG
Postcode	398991
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG THE LOCATION AS MENTIONED, VEH B WHICH WAS INFRONT OF ME APPLY BRAKE, I MANAGE TO STOP BUT CANNOT STOP IN TIME, AS THE RESULT, MY VEH HIT ONTO VEH B REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE2808Z
Vehicle Make/Model/Colour	
Details Of Properties	

Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time


Driver's Signature
(If driver is not the policyholder)
Date & Time


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No:

Accident Sketch Plan

SKETCH PLAN



A. 500 1000 1500 2000 2500 3000 3500 4000 4500 5000 5500 6000 6500 7000 7500 8000 8500 9000 9500 10000 10500 11000 11500 12000 12500 13000 13500 14000 14500 15000 15500 16000 16500 17000 17500 18000 18500 19000 19500 20000 20500 21000 21500 22000 22500 23000 23500 24000 24500 25000 25500 26000 26500 27000 27500 28000 28500 29000 29500 30000 30500 31000 31500 32000 32500 33000 33500 34000 34500 35000 35500 36000 36500 37000 37500 38000 38500 39000 39500 40000 40500 41000 41500 42000 42500 43000 43500 44000 44500 45000 45500 46000 46500 47000 47500 48000 48500 49000 49500 50000 50500 51000 51500 52000 52500 53000 53500 54000 54500 55000 55500 56000 56500 57000 57500 58000 58500 59000 59500 60000 60500 61000 61500 62000 62500 63000 63500 64000 64500 65000 65500 66000 66500 67000 67500 68000 68500 69000 69500 70000 70500 71000 71500 72000 72500 73000 73500 74000 74500 75000 75500 76000 76500 77000 77500 78000 78500 79000 79500 80000 80500 81000 81500 82000 82500 83000 83500 84000 84500 85000 85500 86000 86500 87000 87500 88000 88500 89000 89500 90000 90500 91000 91500 92000 92500 93000 93500 94000 94500 95000 95500 96000 96500 97000 97500 98000 98500 99000 99500 100000 100500 101000 101500 102000 102500 103000 103500 104000 104500 105000 105500 106000 106500 107000 107500 108000 108500 109000 109500 110000 110500 111000 111500 112000 112500 113000 113500 114000 114500 115000 115500 116000 116500 117000 117500 118000 118500 119000 119500 120000 120500 121000 121500 122000 122500 123000 123500 124000 124500 125000 125500 126000 126500 127000 127500 128000 128500 129000 129500 130000 130500 131000 131500 132000 132500 133000 133500 134000 134500 135000 135500 136000 136500 137000 137500 138000 138500 139000 139500 140000 140500 141000 141500 142000 142500 143000 143500 144000 144500 145000 145500 146000 146500 147000 147500 148000 148500 149000 149500 150000 150500 151000 151500 152000 152500 153000 153500 154000 154500 155000 155500 156000 156500 157000 157500 158000 158500 159000 159500 160000 160500 161000 161500 162000 162500 163000 163500 164000 164500 165000 165500 166000 166500 167000 167500 168000 168500 169000 169500 170000 170500 171000 171500 172000 172500 173000 173500 174000 174500 175000 175500 176000 176500 177000 177500 178000 178500 179000 179500 180000 180500 181000 181500 182000 182500 183000 183500 184000 184500 185000 185500 186000 186500 187000 187500 188000 188500 189000 189500 190000 190500 191000 191500 192000 192500 193000 193500 194000 194500 195000 195500 196000 196500 197000 197500 198000 198500 199000 199500 200000 200500 201000 201500 202000 202500 203000 203500 204000 204500 205000 205500 206000 206500 207000 207500 208000 208500 209000 209500 210000 210500 211000 211500 212000 212500 213000 213500 214000 214500 215000 215500 216000 216500 217000 217500 218000 218500 219000 219500 220000 220500 221000 221500 222000 222500 223000 223500 224000 224500 225000 225500 226000 226500 227000 227500 228000 228500 229000 229500 230000 230500 231000 231500 232000 232500 233000 233500 234000 234500 235000 235500 236000 236500 237000 237500 238000 238500 239000 239500 240000 240500 241000 241500 242000 242500 243000 243500 244000 244500 245000 245500 246000 246500 247000 247500 248000 248500 249000 249500 250000 250500 251000 251500 252000 252500 253000 253500 254000 254500 255000 255500 256000 256500 257000 257500 258000 258500 259000 259500 260000 260500 261000 261500 262000 262500 263000 263500 264000 264500 265000 265500 266000 266500 267000 267500 268000 268500 269000 269500 270000 270500 271000 271500 272000 272500 273000 273500 274000 274500 275000 275500 276000 276500 277000 277500 278000 278500 279000 279500 280000 280500 281000 281500 282000 282500 283000 283500 284000 284500 285000 285500 286000 286500 287000 287500 288000 288500 289000 289500 290000 290500 291000 291500 292000 292500 293000 293500 294000 294500 295000 295500 296000 296500 297000 297500 298000 298500 299000 299500 300000 300500 301000 301500 302000 302500 303000 303500 304000 304500 305000 305500 306000 306500 307000 307500 308000

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to statement 7

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Center Personnel's Signature
Name: _____
NYRC/PIA No: _____

DRIVING DOC

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



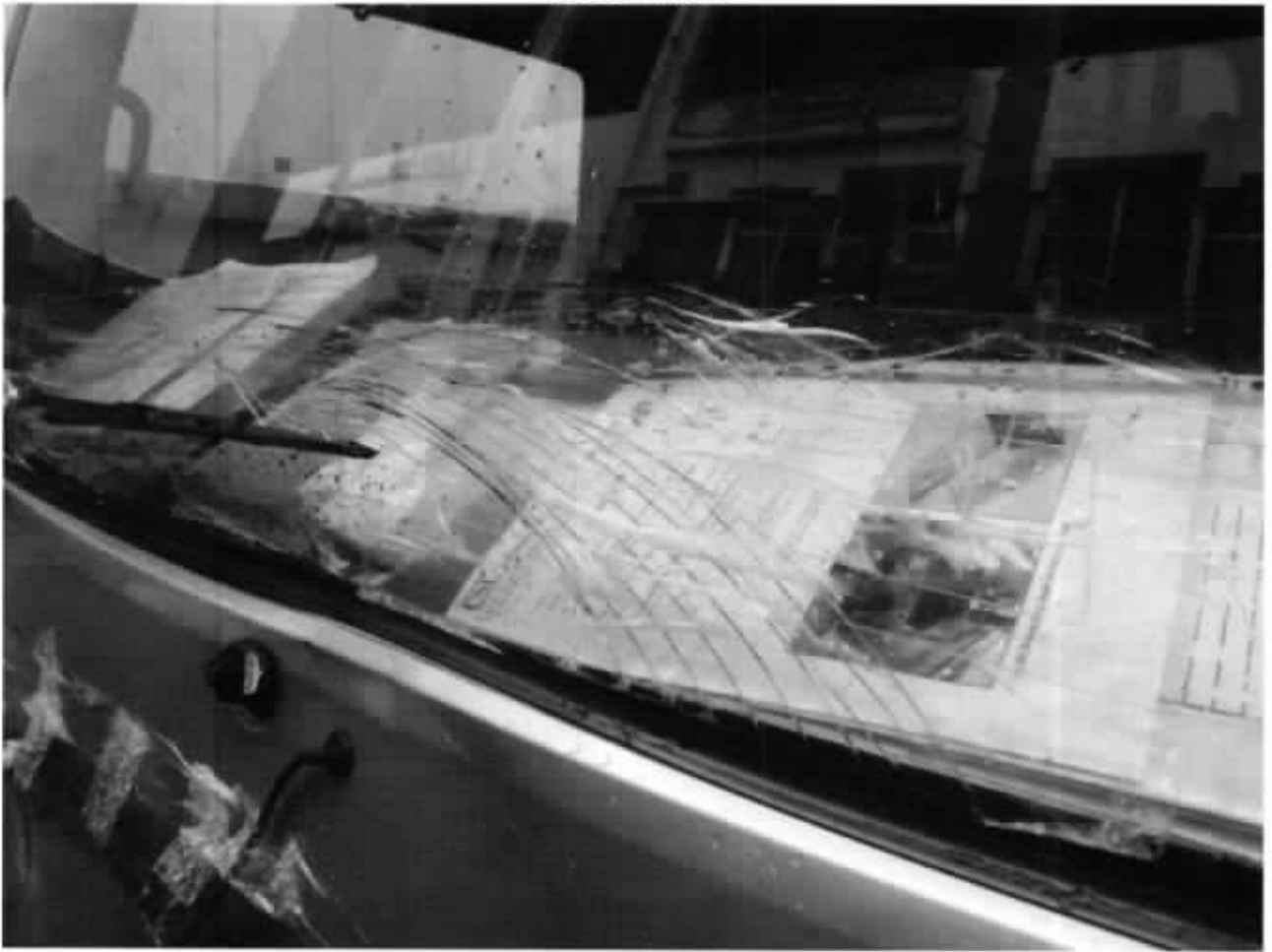
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

CHASSIS NO: JN1SC2F24Z0855956
U.L.W : 1780 KGS
M.L.W : 3500 KGS
P. CAP : F: 1 DRIVER, 2 OTHERS
R: 00
TYRE SIZE : F: 175 x 80 15PLY
R: 175 x 80 15PLY (D)

Veron Chen (LKKAUTO)

From: Christina Wong <Christina_Wong@sg.msig-asia.com>
Sent: Monday, 4 November 2019 11:50 AM
To: Veron Chen (LKKAUTO)
Subject: FW: Our ref:M599829 Your ref:GBE2808Z -Please do paper survey-URGENT URGENT

Dear Veron

The TP lawyers has given ten days notice the TP lawyer are NASTY lawyer will not hesitated to issue Writ.

Please let me have the survey report latest by 6.11.2019.





If it is ready in Merimen please let me know.

Appreciated your assistance on this matter, please please expedite report.

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

A member of  INSURANCE GROUP

From: Christina Wong
Sent: Friday, 11 October, 2019 4:24 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Our ref:M599829 Your ref:GBE2808Z -Please do paper survey





Dear Veron

Please do paper survey

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2019		09 Jul 2019 17:10 Edit Adj Rpt	S\$13,500.00 Edit Estimates	S\$13,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Sindecon Aircon & Building Services Pte Ltd, Co. Reg. No.: 199804099K		
Main Claimant:	GREEN APPLE FOOT SPA PTE. LTD., Co. Reg. No.: 201333385W		
Vehicle Reg. No.:	GBE2808Z	Date of Loss:	08/07/2019 12:00 - :59 [44 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 599829	Policy/Cover Note No.:	A28984598MKC (Comprehensive) Coverage: 16/07/2018 - 15/07/2019
Vehicle Reg. No. (Insured):	GBD1937X	Policy No. (Claimant):	
		Excess:	S\$600.00
Repairer:	Orion Autoclinic (HQ) NO.25 K BT RD 4 #03-31 SYNERGY @ KBT, 417800 Kaki Bukit - Tel: 91444476		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 15/10/2019]		
Adj Asg. Remarks:	on WP. Liab: dispute (OI NR) TP lawyer disagree on SJE - assign LKK. Contact: Janice @ 9328 0092.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG_SG (11/10/2019): Report Send Back Alerts - GBE2808Z (TP)

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBE2808Z (599829)

[GBD1937X]

TP

GREEN APPLE FOOT SPA PTE. LTD.

Jul 8 2019 12:00PM

[Sindecon Aircon & Building Services Pte Ltd]

Orion Autoclinic

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
View [View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	03/08/19 15:02	Accident Statement From: OD - Reg. No: GBD1937X, Claimant: SINDECON AIRCON & BUILDING SERVICES PTE LTD		Load HTML	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
2	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
3	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
4	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
5	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
6	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
7	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
8	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
9	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
10	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
11	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
12	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
13	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
14	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
15	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
16	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
17	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
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19	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
20	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
21	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
22	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
23	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
24	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
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37	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
38	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
39	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
40	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
41	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
42	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
43	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
44	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
45	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
46	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
47	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
48	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
49	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
50	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
51	24/07/19 11:38	General View		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/07/19 14:57	TP list of surveyors & Workshop details.		Load PDF	
2	09/07/19 14:57	Disagree on SJE		Load PDF	
3	03/08/19 15:02	Valid DL From:OD - Reg. No: G801937X, Claimant: SINDECON AIRCON & BUILDING SERVICES PTE LTD		Load PDF	
4	11/10/19 16:03	TPD GBE2808Z - SURVEY REPORT		Load PDF	
5	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
6	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
7	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
8	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
9	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
10	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
11	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
12	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
13	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
14	11/10/19 16:03	TPD GBE2808Z - COLOUR PHOTO		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/11/19 13:55	Colour Photo1		Load PDF	
2	07/11/19 13:55	Colour Photo2		Load PDF	
3	07/11/19 13:55	Colour Photo3		Load PDF	
4	07/11/19 13:55	PRS Invoice		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19012178/GVD3E2-1

Date: 07/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

A28984598MKC

Claimant

Vehicle No : GBE2808Z

Insured Vehicle No :

GBD1937X

Date of Loss: 08/07/2019

Nature of Claim:

TP

Claim No: 599829

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GBE2808Z

Make & Model:

MERCEDES-BENZ CITAN 109 CDI VAN, 1.5
EXTRA LONG 2 SEATERS (A)

Engine No:

K9KB608D553307

Reg. Date:

20/10/2015 (Man. Year: 2015)

Chassis No:

WDF4156052U166054

Colour:

Black

Odometer:

118616 km

Engine Capacity:

1461 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	23,679.80	12,935.75	10,744.05	45.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,010.00	4,040.00	2,970.00	42.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	30,689.80	16,975.75	13,714.05	44.69
Approved Total (Overridden) (S\$)		13,500.00		
Nett Amount (S\$)	30,689.80	13,500.00	17,189.80	56.01

INSPECTION

Date of Assignment:

09/07/2019

Date Inspected:

10/07/2019 Inspected At:

Orion Autoclinic (HQ)

NO.25 K BT RD 4 #03-31 SYNERGY

@ KBT

Singapore 417800

Estimated Period of Repair:

13.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 07 Nov 2019)	
Parts:	N/A	MERCEDES-BENZ CITAN 109 CDI VAN 1.5 EXTRA LONG 2 SEATERS (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBE2808Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*HEADLAMP R/L	Cracked / Broken	826.00 FL	*826.00 FL
2	1		*FRT GRILLE TRIM	Dented / Cracked	285.00 FL	*285.00 FL
3	1		*FRT GRILLE BASE	Serviceable	190.00 FL	*- FL
4	1		*SET FRT GRILLE CHROME TRIM	Cracked / Necessary	419.00 FL	*248.00 FL
5	1		*FRT GRILLE BASE BRACKET	Serviceable	136.00 FL	*- FL
6	1		*FRT GRILLE LOGO	Dented / Cracked	82.00 FL	*68.50 FL
7	1		*FRT GRILLE LOGO BRACKET	Serviceable	65.00 FL	*- FL
8	1		*FRT BUMPER EMBLEM	Necessary	77.00 FL	*77.00 FL
9	1		*FRT BUMPER	Dented	1,859.00 FL	*1,150.00 FL
10	1		*FRT BUMPER TOW COVER	Broken / Dislodged / Missing	34.00 FL	*34.00 FL
11	1		*FRT BUMPER GRILLE	Dented / Cracked	83.00 FL	*83.00 FL
12	2		*FRT BUMPER FOG LAMP COVER R/L	Serviceable	268.00 FL	*- FL
13	2		*FRT BUMPER FOG LAMP R/L	Serviceable	288.00 FL	*- FL
14	2		*FRT BUMPER SIDE GUIDE R/L	Cracked / Necessary	104.00 FL	*104.00 FL
15	1		*FRT BUMPER REINFORCEMENT	Serviceable	716.00 FL	*- FL
16	1		*FRT SUPPORT PANEL	Repair	755.00 FL	*- FL
17	1		*RR DOOR RH	Dented	1,085.00 FL	*1,085.00 FL
18	1		*RR DOOR GLASS RH	Shattered / Broken	220.00 FL	*220.00 FL
19	2		*RR DOOR HINGE RH	Serviceable	530.00 FL	*- FL
20	1		*RR DOOR INNER TRIM RH	Serviceable	118.00 FL	*- FL
21	1		*RR DOOR SEAL RH	Torn / Necessary	194.00 FL	*194.00 FL
22	1		*RR DOOR TOP LOCK RH	Serviceable	275.00 FL	*- FL
23	1		*RR DOOR BOTTOM LOCK RH	Dented / Jammed	275.00 FL	*275.00 FL
24	1		*RR DOOR LH	Dented	1,606.00 FL	*1,545.00 FL
25	1		*RR DOOR GLASS LH	Shattered / Broken	296.00 FL	*296.00 FL
26	1		*RR DOOR HINGE LH (2PCS)	Dented/Bent (1Pc Only)	530.00 FL	*265.00 FL
27	1		*RR DOOR OUTER HANDLE LH	Serviceable	154.00 FL	*- FL
28	1		*RR DOOR HANDLE INNER BRACKET LH	Serviceable	332.00 FL	*- FL
29	1		*RR DOOR NO. PLATE TRIM LH	Dented / Cracked	201.00 FL	*148.00 FL
30	1		*RR DOOR INNER TRIM LH	Cracked / Distorted	136.00 FL	*136.00 FL
31	1		*RR DOOR WEATHERSTRIP	Torn / Necessary	252.00 FL	*252.00 FL
32	1		*RR DOOR WIPER BLADE LH	Cut / Torn	52.00 FL	*52.00 FL
33	1		*RR DOOR WIPER ARM LH	Dented / Bent	116.00 FL	*116.00 FL
34	1		*RR DOOR WIPER MOTOR LH	Serviceable	977.00 FL	*- FL
35	1		*RR DOOR TOP LOCK LH	Serviceable	449.00 FL	*- FL
36	1		*RR DOOR BOTTOM LOCK LH	Dented / Jammed	449.00 FL	*449.00 FL
37	1		*RR DOOR CENTER LOCK LH	Dented / Jammed	487.00 FL	*487.00 FL
38	1		*RR DOOR CENTER LOCK STRIKER LH	Serviceable	289.00 FL	*- FL
39	1		*RR EMBLEM (LOGO)	Necessary	68.00 FL	*68.00 FL
40	1		*RR EMBLEM (CITAN)	Necessary	56.00 FL	*56.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
41	1		*RR EMBLEM (108 CDI)	Necessary	62.00 FL	*62.00 FL
42	2		*TAILLAMP TOP GARNISH R/L	Serviceable	324.00 FL	*- FL
43	2		*TAILLAMP R/L	Cracked / Broken	440.00 FL	*440.00 FL
44	1		*RR TAILLAMP PANEL LH	Repair	808.00 FL	*- FL
45	1		*RR PILLAR MEMBER LH	Repair	598.00 FL	*- FL
46	1		*RR BODY PANEL LH	Distorted / Dented	1,053.00 FL	*1,053.00 FL
47	1		*RR BODY INNER PANEL LH	Repair	948.00 FL	*- FL
48	1		*RR BODY PANEL COWLING LH	Torn/ Deformed	334.00 FL	*334.00 FL
49	1		*RR BUMPER	Dented	1,216.00 FL	*1,170.00 FL
50	1		*RR BUMPER TOP TRIM	Dented / Cracked	567.00 FL	*485.00 FL
51	1		*RR BUMPER REFLECTOR R/L	N/S Cracked	240.00 FL	*65.00 FL
52	1		*RR BUMPER CENTER GUIDE	Dented / Broken	296.00 FL	*266.00 FL
53	1		*RR BUMPER SIDE GUIDE R/L	N/S Cracked / O/S Serviceable	382.00 FL	*60.00 FL
54	1		*RR BUMPER REINFORCEMENT	Dented	557.00 FL	*368.00 FL
55	1		*RR END PANEL (OUTER)	Dented / Distorted	713.00 FL	*685.00 FL
56	1		*RR END PANEL (INNER)	Repair	457.00 FL	*- FL
57	1		*RR END PANEL TOP TRIM	Cracked / Deformed	241.00 FL	*210.00 FL
58	1		*RR FLOOR PANEL	Repair	752.00 FL	*- FL
59	1		*BONNET (NPA)	Repair	0.00 FL	*- FL
60	1		*FRT SUPPORT PANEL (NPA)	Realign	0.00 FL	*- FL
61	2		*FRT FENDER R/L (NPA)	Repair	0.00 FL	*- FL
62	1		*RR TAILLAMP PANEL RH (NPA)	Repair	0.00 FL	*- FL
63	1		*RR PILLAR MEMBER RH (NPA)	Repair	0.00 FL	*- FL
64	1		*RR BODY PANEL RH (NPA)	Repair	0.00 FL	*- FL
65	1		*RR BODY INNER PANEL LH (NPA)	Repair	0.00 FL	*- FL
66	1		*RR WHEEL HOUSE LH (NPA)	Repair	0.00 FL	*- FL
67	2		*RR CHASSIS MEMBER R/L (NPA)	Repair	0.00 FL	*- FL
68	1		*SET FRT NO. PLATE (W/BRACKET)	Dented / Cracked	50.00 FS	*40.00 FS
69	1		*SET RR NO. PLATE (W/BRACKET)	Dented / Cracked	50.00 FS	*40.00 FS
70	1		*SET RR REVERSE SENSOR	Dented / Broken	250.00 FS	*200.00 FS
71	1		*RR DOOR GLASS SEALANT RH	Necessary	40.00 FS	*30.00 FS
72	1		*RR DOOR GLASS SOLAR FILM RH	Necessary	150.00 FS	*80.00 FS
73	1		*RR DOOR GLASS SEALANT LH	Necessary	40.00 FS	*30.00 FS
74	1		*RR DOOR GLASS SOLAR FILM LH	Necessary	150.00 FS	*80.00 FS
75	1		*RR BODY PANEL SEALANT LH	Necessary	40.00 FS	*30.00 FS
76	1		*RR END PANEL SEALANT	Necessary	40.00 FS	*30.00 FS
77	1		*RR FLOOR PANEL SEALANT	Serviceable	40.00 FS	*- FS
78	1		*RR DOOR STICKER (4PAX)	Necessary	20.00 FS	*15.00 FS
79	1		*RR DOOR STICKER (70KM/H)	Necessary	20.00 FS	*15.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 26,212.00 14,307.50
- List Item Discount on L Items 10.00/10.00% (\$\$) 2,532.20 1,371.75
Total Parts (\$\$) 23,679.80 12,935.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING	New	100.00	80.00
2	TO CHECK FRONT ELECTRICAL SYSTEM AND FOCUS HEADLAMP	New	60.00	30.00
3	TO REMOVE, REINSTALL RADIATOR, A/C CONDENSER AND PIPINGS FOR NECESSARY REPAIRS. (INCLUDE PRESSURE TEST COOLING SYSTEM AND VACUUM, RECHARGE A/C GAS)	New	180.00	0.00
4	TO STRAIGHTEN, REPAIR, REALIGN ON FRONT AFFECTED AREA AND REPLACE DAMAGED PARTS	New	800.00	400.00
5	TO SPRAY PAINTING, BLENDING ON FRONT AFFECTED AND ADJACENT AREA	New	1,000.00	600.00
6	TO CHECK REAR ELECTRICAL WIRING SYSTEM	New	80.00	30.00
7	TO TRANSFER REAR RH DOOR COMPONENT PARTS TO NEW DOOR	New	100.00	40.00
8	TO INSTALL REAR RH DOOR GLASS TO NEW DOOR	New	80.00	40.00
9	TO TRANSFER REAR LH DOOR COMPONENT PARTS TO NEW DOOR	New	100.00	40.00
10	TO INSTALL REAR LH DOOR GLASS TO NEW DOOR	New	80.00	40.00
11	TO REMOVE AND REINSTALL REAR INTERIOR TRIMS, CARPET, SEATS, ETC. FOR NECESSARY REPAIRS	New	100.00	40.00
12	TO REMOVE, REPLACE AND REINSTALL REAR REVERSE SENSORS & CONTROL UNIT	New	50.00	30.00
13	TO REMOVE AND REINSTALL EXHAUST SILENCER FOR NECESSARY REPAIRS	New	60.00	0.00
14	TO STRAIGHTEN, REPAIR, REALIGN ON REAR AFFECTED AREA AND REPLACE DAMAGED PARTS	New	2,000.00	1,400.00
15	TO CONDUCT CHASSIS ALIGNMENTS	New	300.00	0.00
16	TO SPRAY PAINTING, BLENDING ON REAR AFFECTED AND ADJACENT AREA	New	1,800.00	1,200.00
17	TO SPRAY ANTI-RUST COATING ON NEW AND AFFECTED PANELS	New	120.00	90.00
Gross Labour Cost (\$\$)			7,010.00	4,040.00

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< END OF ESTIMATES >