

Surveyor: GG

ASSIGNMENT (Office)

From (Person): Chong Boon Sen

of

CTC

Date/Time: 11/10/2019 @ 1:40pm

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMN 2969P

Insured:

GBH 816/A

at Workshop n/s

Somo Motor

Tel:

9221 3150

of

2 punch Crescent

Policy No:

Claim No:

SNM19D204744

Sum Insured:

Excess:

Make of Veh:

D.O.A.

7/12/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2:25pm @ 11/10/19

Person Contacted:

Raymond

Vehicle IN ☒ OUT

Date/Time

Action/Instruction

13thmald /

SMN 2969P - X

GBH 816/A -

20/12/19

Final fig \$ 2980.70 Confirmed by email (Ref 14, 866-70, 837)

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 11 October 2019 1:40 PM
To: June Choo PTCBC
Cc: assignments
Subject: RE: OUR REF: SNM19D204744-GBH8161A-CBS - Direct Settlement (RS) - Accident involving SMN2969P & GBH8161A DOA: 07/10/2019

WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK AUTO CONSULTANTS to survey your client's vehicle.

Aside to LKK AUTO CONSULTANTS,

Please proceed to survey the third party vehicle on WP basis. Please merimen.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chong Boon Sen

Sent: Wednesday, October 9, 2019 5:38 PM

To: June Choo PTCBC <June.Choo@inchcape.com.sg>

Subject: RE: OUR REF: SNM19D204744-GBH8161A-CBS - Direct Settlement (RS) - Accident involving SMN2969P & GBH8161A DOA: 07/10/2019

Without prejudice

Dear Sir,

LKK

STA

LBS

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI
Sent: Wednesday, October 9, 2019 5:16 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; June Choo PTCBC <June.Cho@inchcape.com.sg>
Subject: OUR REF: SNM19D204744-GBH8161A-CBS - Direct Settlement (RS) - Accident involving SMN2969P & GBH8161A DOA: 07/10/2019

Dear Boon Sen,

Please conduct PRS for SMN2969P.

Note : officer in charge – Boon Sen 63896171.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: June Choo PTCBC [<mailto:June.Cho@inchcape.com.sg>]
Sent: Wednesday, 9 October, 2019 4:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (RS) - Accident involving SMN2969P & GBH8161A DOA: 07/10/2019

Hi,

My apologies....please find attached the Accident Report, Damaged Photos & Estimation of Repair for your kind perusal.

Thank you.

Regards,

JUNE CHOO

Manager, Claims Service
MAIN LINE +65 6631 1855 | DIRECT LINE +65 6631 1868 | FAX +65 6872 7260
Borneo Motors (Singapore) Pte Ltd
Mailing Address: Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 9 October 2019 3:37 PM

To: June Choo PTCBC <June.Choos@inchcape.com.sg>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (RS) - Accident involving SMN2969P & GBH8161A DOA: 07/10/2019

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi,

No attachment of the accident report.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: June Choo PTCBC [<mailto:June.Choos@inchcape.com.sg>]

Sent: Tuesday, 8 October, 2019 4:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: Direct Settlement (RS) - Accident involving SMN2969P & GBH8161A DOA: 07/10/2019

Importance: High

Dear PIC,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimation of Repairs for your kind perusal.

As our client is claiming against your Insured GBH8161A thus would appreciate if you could revert to us on the liability urgently and could we settle the case under Direct Settlement with LOR @ \$150.00 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claims Assessor, Raymond Seah @ 9221 3150 / 6631 1865 which he is located at 17 Ubi Road 4 (Level 2) for an appointment to inspect our client's vehicle (currently the vehicle is **Not** in our workshop).

For liability clearance, please revert via this email.

Your kind attention is greatly appreciated.

Thank you,

Regards,

JUNE CHOO

Manager, Claims Service

MAIN LINE +65 6631 1855 | DIRECT LINE +65 6631 1868 | FAX +65 6872 7260

Borneo Motors (Singapore) Pte Ltd

Mailing Address: Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg

**THE ALL-NEW LEXUS LS
WITHOUT PRECEDENT**



UNBOX BOLD

THE FIRST-EVER LEXUS LC



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• **Veron Chen (LKKAUTO)**

From: Veron Chen (LKKAUTO)
Sent: Friday, 20 December 2019 10:17 AM
To: Raymond Seah PTCBC; Guo Qiang (LKKAUTO); SUR
Subject: RE: FINALIZR FOR SMN2969P

Dear Raymond,

WITHOUT PREJUDICE

Confirmed amount \$2982.70 before GST @ 3 working days.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond Seah PTCBC <Raymond.Seah@borneomotors.com.sg>
Sent: Thursday, 19 December 2019 6:20 PM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Subject: FINALIZR FOR SMN2969P

Dear Guo Qiang,
Attach are photos and document of SMN2969P to finalize.
Thanks
Raymond

From: Ubi ToyotaBP@inchcape.com.sg <Ubi ToyotaBP@inchcape.com.sg>
Sent: Thursday, December 19, 2019 6:17 PM
To: Raymond Seah PTCBC
Subject: Scan Data from [FX20FF88]

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	489Z
Vehicle No.:	SMN2969P
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER M GRADE
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	8ARZ160543
Chassis No.:	JTEZB3GH80J004642
Maximum Power Output:	170.0 kW (227 bhp)
Open Market Value:	\$30,806.00
Original Registration Date:	31 Jul 2019
First Registration Date:	31 Jul 2019
Transfer Count:	0
Actual ARF Paid:	\$35,129.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2029
PARF Rebate Amount:	\$26,346.00
COE Expiry Date:	30 Jul 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,406.00
COE Rebate Amount:	\$37,912.00
Total Rebate Amount:	\$64,258.00

The information contained herein is correct as at 16 Dec 2019

OK

Read Only - You can't save changes to t...



AIG

CERTIFICATE OF INSURANCE

TOYOTA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TEO SIOK LING (EUNICE (ZHANG SHUREN EUNICE))
Period of Insurance : 31 Jul 2019 To 06 Apr 2020
Engine No. : 8ARZ160543
Chassis No. : JTEZB3GH80J004642

Vehicle No. : SMN2969P
Policy No. : 1900130621
Endorsement No. : 000000000308053
Issued Date : 07 Oct 2019

ABOUT THE COVER

Make/Model : TOYOTA HARRIER 2.0

Engine Capacity/Tonnage : 1,998.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2019

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 **Own Damage** - \$800 **Theft** - \$0 **Flood Cover** - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TEO SIOK LING, EUNICE (ZHANG SHUREN, EUNICE) - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Toyota Bodycare Centre (For accident repair & accident reporting) Add: 17 Ubi Road 4 Singapore 408611 Tel: 6631 1688

2. Toyota Bodycare Centre (For accident repair & accident reporting) Add: 2 Pandan Crescent Singapore 128462 Tel: 6631 1188

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/10/2019 12:19
Date Of Accident	07/10/2019 21:00
Exact Location Of Accident	1 SENGKANG EAST AVE RIVERSOUND RESIDENCE C/P(B2)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN2969P
Insured/Policyholder	
Name Of Registered Owner	TEO SIOK LING, EUNICE
NRIC No	S8209489Z
Email Address	SEAN.NGT@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90075447
Alternative Phone No	OFFICE-83667643

Vehicle Particulars

Manufacturer	TOYOTA
Model	HARRIER-2.0 ELEGANCE (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900130621
Cover Note Number	

Driver

Name of Driver	NG SONG TECK
NRIC No	S7816651G
Date Of Birth	17/06/1978
Occupation	INDOOR
Date Of Driving Pass	14/04/2015
Driving Experience	4 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83667643
Fax Number	
Contact Number	
Email Address	SEAN.NGT@GMAIL.COM

Address	1 SENGKANG EAST AVENUE #04-03
Postcode	544811
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH8161A
Vehicle Make/Model/Colour	TOYOTA SILVER
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SAHRI BIN ABBAS
NRIC/Passport Number	S8726978G
Contact Number	88512773
Address	9002 TAMPINES ST 93 #01-44 BAK CHWEE AUTO PTE LTD
Postcode	528836
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

Passenger 1

NAME: :

GENDER: :

MOTOR ACCIDENT REPORT

Date Of Report: 8 Oct 2019	Time: 0925	Date Of Accident: 7 Oct 2019	Time: 202100
Exact Location Of Accident: 1 Sengkang East Ave, Riverside Residence carpark (B2)			
Country/State of Loss: Singapore <input checked="" type="checkbox"/> / Wilayah Persekutuan <input type="checkbox"/> / Selangor Darul Ehsan <input type="checkbox"/> / Negeri Sembilan <input type="checkbox"/> / Melaka <input type="checkbox"/> / Pahang <input type="checkbox"/> /			
OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)			
Vehicle Registration Number: SMN 2969 P		Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No: 58209409.2	
Name Of Registered Owner: Teo Sook Ling, Eunice			
Mobile Number: 90075447		Alternative No: 83667643 Email Address: sean.nst@gmail.com	
Vehicle Particulars			
Manufacturer: Toyota <input checked="" type="checkbox"/> Lexus <input type="checkbox"/> Suzuki <input type="checkbox"/> Hino <input type="checkbox"/>		Model: Harrier	
Exact Purpose for which vehicle was being used at time of accident: Normal Usage <input type="checkbox"/> Other <input checked="" type="checkbox"/> (please specify): Park @ carpark			
Are you claiming under your own insurance policy for repair to your vehicle? Yes <input type="checkbox"/> Reporting Only <input type="checkbox"/> Third Party <input checked="" type="checkbox"/> DL			
Vehicle Category: Private Car <input checked="" type="checkbox"/> Commercial Vehicle <input type="checkbox"/> Others <input type="checkbox"/>			
Insurance Company			
Name of Insurance Company: AIG			
Type Of Coverage: Comprehensive <input checked="" type="checkbox"/> Third Party <input type="checkbox"/> Third Party Fire and/or Theft <input type="checkbox"/>		Fleet Policy: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
		Policy / Cover Note No: 1900130621	
DRIVER DETAILS AT POINT OF ACCIDENT			
Name of Driver: Ng Song Teck		NRIC/ Passport / FIN No: 318166516	
Date Of Birth: 17/06/78		Occupation: Indoor <input checked="" type="checkbox"/> Outdoor <input type="checkbox"/>	
Date Of Driving Pass: 14 Apr 2015		Gender: Male <input checked="" type="checkbox"/> Female <input type="checkbox"/>	
Mobile Number: 83667643		Fax No: Alternative No: 90075447	
Address: 1 Sengkang East Ave, #04-03 (S) 544811		Postal Code: 544811	
Email Address: sean.nst@gmail.com			
Was driver an employee of the Insured's Company? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> State relationship of the driver with the insured: spouse			
Vehicle Registration Number of Driver's Own Vehicle (if applicable): -			
Insurance Company of Driver's Own Vehicle (if applicable): -			
GENERAL INFORMATION OF THE ACCIDENT			
Type Of Accident: Front to Front CRP HIT (Naked)			
Number of Passengers in the above vehicle (Including Driver): 0 / If more than 2 Pax Please fill ANNEX B			
PASSENGER 1			
Name:		Gender: Male <input type="checkbox"/> Female <input type="checkbox"/>	
Weather Conditions: Clear <input checked="" type="checkbox"/> Raining <input type="checkbox"/> Others <input type="checkbox"/> (if others, please state condition):			
Road Surface: Wet <input type="checkbox"/> Dry <input checked="" type="checkbox"/> Others <input type="checkbox"/> (if others, please state condition):			
Was any body injured in the Accident? No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>			
Was any injured conveyed to hospital by ambulance? No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>			
Was any foreign vehicle involved in this accident? No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>		Vehicle No: Vehicle type:	
Number of vehicles involved in the accident: 2			
Was there any witness? No <input type="checkbox"/> Yes <input type="checkbox"/> If yes, please furnish witness details column below			
Witness Name:		Contact No.: Email:	
Was there any other vehicle or property damaged? No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>			
Was there any video captured by Car Camera? No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>		Are accident scene photos available for attachment? No <input type="checkbox"/> Yes <input checked="" type="checkbox"/>	
Was the accident reported to the police? No <input type="checkbox"/> Yes <input type="checkbox"/> (if yes, please state which Police Station):			
Was notice of intended Prosecution given? No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> (if yes, please state against whom):			
I have been approached by unknown person(s) soliciting/offering accident claims assistance. No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>			
DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)			
Vehicle Registration Number: GBH 8161A		Vehicle Make/Model/Colour: Toyota, silver	
Details Of Properties Damage in Accident:			
Vehicle Category:			
Name of Driver: 88 Sahry bin Abbas		Contact Number: 88512773	
NRIC/Passport/FIN Number: S87269786		Postal Code: 528836	
Address: Rak Chiew Auto Rte Ltd, 9002 Tampines 9193 #01-44			
Insurance Company Name:			
Nature Of Damage:		No. Of Passenger (Including Driver): 2	

SKETCH PLAN

IMPORTANT NOTICE

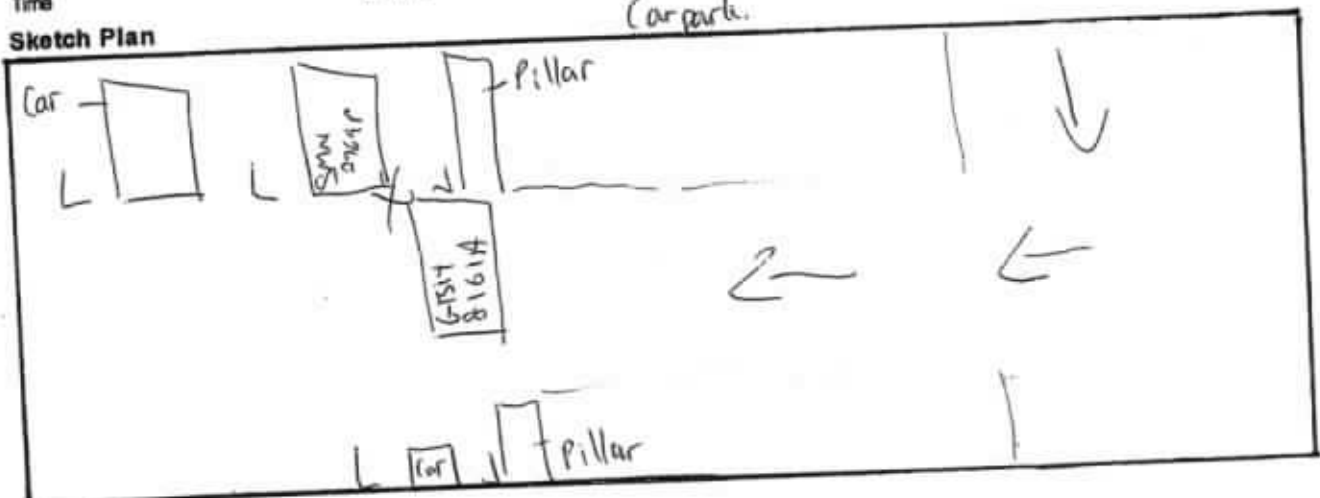
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan




Describe Circumstances of the Accident

Received a call from my Condo Security that my car was hit at around 2100hrs.
A van (GBH 8161A) somehow made a right turn and skidded and hit a pillar
and my car

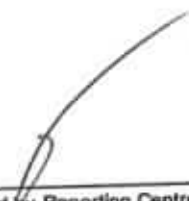
Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date &
Time



Driver's Signature (If driver is not the policyholder) / Date
& Time



Witnessed by Reporting Centre
Personnel



MOTOR ACCIDENT INTERVIEW FORM

NAME (DRIVER) : Ng Song Teck
VEHICLE NUMBER : SMN2969 P
DATE/TIME OF ACCIDENT : 7 Oct 2019, 2100hr
PLACE OF ACCIDENT : Riversand Residence, Basement 2 Carpark.
THIRD PARTY VEHICLE (IF ANY) : GSH8161 A

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Stationary in my condo carpark.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT IS THE RESULT?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

FRONT 20 FRONT (TO HIT WAREHOUSE)

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

Ng Song Teck
Name:

I Affirmed The Above Information Is Given To My Best Knowledge.

Read Only - You can't save changes to t...

AUTHORIZATION LETTER

Date: 8/10/2019

To: _____

Cc: Borneo Motors (S) Pte Ltd

Attn: To Whom It May Concern

Dear Sir / Madam,

RE: **Authorization to Act on Behalf for Insurance Claims Documentation**


I/we: (Full name) Teo Sioe Ling Eunice NRIC No. SP2094892
hereby authorized my/our (relationship) husband (Full name)
Ng Song Teck NRIC No. S78166516 to drive my
vehicle at time of accident.

He / She is also authorize to exercise and execute to sign all / any necessary transaction
documentation pertaining to my registration vehicle number SMA2969P as I am
currently having tight official business schedules / away from Singapore on duty overseas travel.

Please do not hesitate to contact me should you require any further clarification on the above.

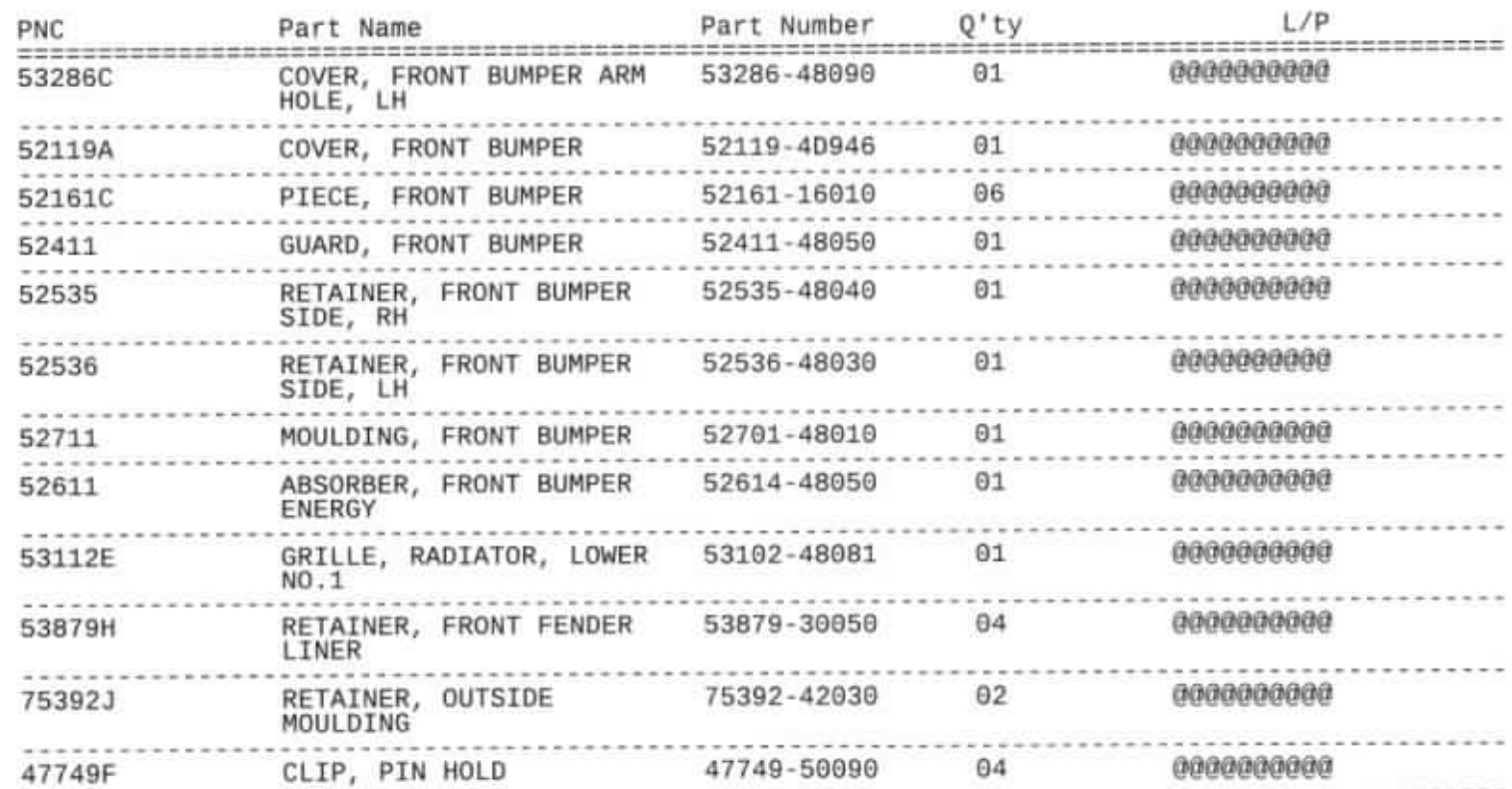
Thank You

Yours truly,

Signature : 

Name : Teo Sioe

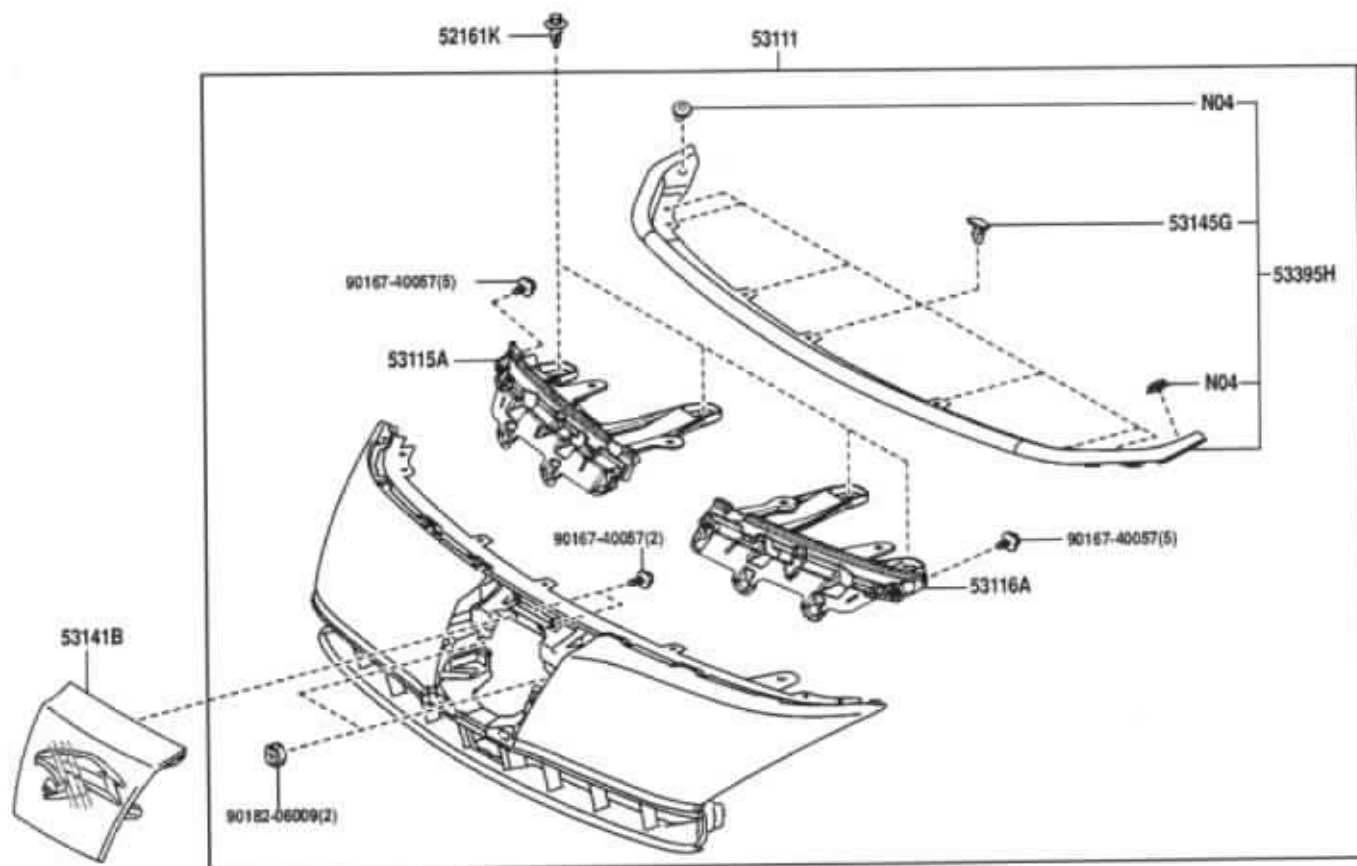
Contact No : 90075447



Model Name HARRIER
 Model-----ASU60R-ANTMT
 VIN/VDS (Frame No)--JTEZB3GH80J004642
 (1705-)

Catalog Code (521340)
 (ASU60R-ANTMT
 (ASU60 -J004642)

Prod. Date (YYYYMM) 201904
 Fig-No. 53-01



N04 この部品については補給していません
 This part is not available for service

535266B

PNC	Part Name	Part Number	Q'ty	L/P
53111	GRILLE, RADIATOR	53101-48920	01	0000000000
53141B	GARNISH, RADIATOR GRILLE, NO.1	53141-48130	01	0000000000



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

dec 7p/05
ESTIMATE

Borneo Motors (Singapore) Pte Ltd
Online Service Booking:
www.toyota.com.sg
Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no: 6631 1188

Download "My Toyota 5G" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM <i>Christy</i> <i>Liability</i>	S1000020/TPCLAIM	Mdm Teo Siok Ling Eunice (Zhang Shuren Eunice) 1 Sengkang East Avenue #04-03 Singapore 544811 Mobile: 90075447
	Document No	
	0	
	Document Date	
	08/10/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT	E1	31/07/2019	SMN2969P	0	19129	:9DS/SMN2969P-07101
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH80J004642	8ARZ160543	60	Raymond Seah L M	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	2	BP-SUNDRY SUNDRIES / AC TP VEH:GBH8161A ACC DATE:07/10/2019 TP INS: NO OF REPAIR DAYS: DATE-IN: DATE SURVEY: BY: AUTHORIZED ON: -TP/DS CLAIM				✓ 30.00
2	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				✓ 180.00
3	B	BP-LAB2 TO CHECK WIRING AND LIGHTING. TO FOCUS HEADLAMP.				✓ 122.40
4	B	BP-LAB2 TO REPLACE FRONT ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.				✓ 720 2880.00
5	B	BP-RES2 TO SPRAY PAINT ON FRONT ACCIDENT AFFECTED AREAS.				✓ 590 2360.00
6	1	T81185-48E40 UNIT, HEADLAMP	1.00	6714.50		6714.50
7	2	T52701-48010 MOULDING SUB-ASSY,	1.00	465.60		465.60
8	3	T52411-48050 GUARD, FR BUMPER	1.00	340.20		340.20
9	4	T53286-48090 COVER, FR BUMPER ARM	1.00	38.80		38.80
10	5	T53102-48081 GRILLE SUB-ASSY,	1.00	417.70		417.70
11	6	T52119-4D946 COVER, FR BUMPER	1.00	811.30		811.30
12	7	S52161-OK040 CLIPS / AC	6.00	4.10		24.60

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
<i>[Signature]</i>	Please acknowledge receipt of vehicle:	Parts	Less
		Labour	
		Materials	
		Lubrication/Fluid	Amount Due
		Others	

PLEASE TEAR ALONG PERFORATED LINE

4037058

TO SECURITY GUARD

4037058

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 08/10/2019
TIME 11:15

VEHICLE NO SMN2969P

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking
www.toyota.com.sg

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631-1188

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mdm Teo Siok Ling Eunice (Zhang Shuren Eunice) 1 Sengkang East Avenue #04-03 Singapore 544811 Mobile: 90075447
	Document No	
	0	
	Document Date	
	08/10/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT	E1	ASU60R	31/07/2019	SMN2969P	0	19129 .9DS/SMN2969P-07101!
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH80J004642	8ARZ160543	60	Raymond Seah L M	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
13	8	T52535-48040 RETAINER, FR BUMPER X	1.00	115.20		115.20
14	9	T52536-48030 RETAINER, FR BUMPER X	1.00	115.20		115.20
15	0	T75392-42030 RETAINER, OUTSIDE X	2.00	11.20		22.40
16	1	L47749-50090 CLIP X	4.00	1.80		7.20
17	2	L53879-30050 RETAINER, FR FENDER X	4.00	16.80		67.20
18	3	T52614-48050 ABSORBER, FR BUMPER X	1.00	112.20		112.20
19	4	T53101-48920 GRILLE SUB-ASSY, X	1.00	1351.40		1351.40
20	5	T53141-48130 GARNISH, RADIATOR X	1.00	1673.50		1673.50

3 Days

before and After paint photos.
Gino Giam - 82880282
16/12/19.

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle Parts		17,849.40
		Labour 12,277.00	GST 7.00% 1,249.46
		Materials 5,572.40	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	
		0.00	Amount Due 19,098.86

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be reviewed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

DATE

08/10/2019

Date:

TIME

11:15

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES

VEHICLE NO

SMN2969P

CUSTOMER

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

inchcape

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

ESTIMATE

www.toyota.com.sg


Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mdm Teo Siok Ling Eunice (Zhang Shuren Euni) 1 Sengkang East Avenue #04-03 Singapore 544811 Mobile: 90075447
	Document No 0	
	Document Date 18/12/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	ANTMT	E1	ASU60R	31/07/2019	SMN2969P	0	19129 :9DS/SMN2969P-07101
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTEZB3GH80J004642	8ARZ160543	60	Raymond Seah L M	16/12/2019 11.08	--/--/----	0.00	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP VEH:GBH8161A ACC DATE:07/10/2019 TP INS:CHINA TAIPING NO OF REPAIR DAYS:03 DATE-IN:16/12/2019 DATE SURVEY:16/12/2019 BY:LKK-GUO QIANG AUTHORISED ON:22/11/2019 -TP/DS CLAIM				30.00
2	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				180.00
3	S	BP-SUBLET TO CHECK WIRING AND LIGHTING. TO FOCUS HEADLAMP.	A45			122.40
4	S	BP-SUBLET TO REPLACE FRONT ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.	A45			720.00
5	S	BP-SUBLET TO SPRAY PAINT ON FRONT ACCIDENT AFFECTED AREAS.	A45			590.00
6	1	T52701-48010 MOULDING SUB-ASSY,	1.00	465.60		465.60
7	2	T53286-48090 COVER, FR BUMPER ARM	1.00	38.80		38.80
8	3	T52119-4D946 COVER, FR BUMPER	1.00	811.30		811.30
9	4	S52161-OK040 PIECE, RR BUMPER	6.00	4.10		24.60

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	1,340.30
		Labour	210.00
		Materials	1,432.40
		Lubrication/Fluid	0.00
		Others	0.00
			GST 7.00%
			Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

4038609

TO SECURITY GUARD

4038609

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPOUND.

DATE 18/12/2019
TIME 13:35

VEHICLE NO

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motor

JTEZB3GH80J004642

19/12/2019 3:31:30 PM

[illegible]

JTEZB3GH80J004642

19/12/2019 3:33:04 PM

Enhanced

System	DTC Related Information						RoB	Calibration
	FFD	DTC	Curr Conf	Pend	Hist	Test Failed		
Radar Cruise2							-	-
Stop and Start							-	-
Engine							-	8926348050
Transmission							-	8966348T5000
Radar Cruise1							-	896654846000
ABS/VSC/TRC							-	-
EMPS							-	F152648571
Electric Parking Brake							-	8965B48191
LKA/LDA (Sub)							-	895DF48021
LKA/LDA							-	-
Front Recognition Camera							-	-
							-	8646F4804100
Air Conditioner							-	8646G3302101
Combination Meter							-	8865048B4001
							-	8380048X4005
Main Body							-	8380048Z1002
D-Door Motor							-	892214857001
Entry&Start							-	-
P-Door Motor							-	-
RR-Door Motor							-	-
RL-Door Motor							-	-
Master Switch							-	-
Tilt&Telescopic							-	-
AHS							-	-
IPA/ICS/Clearance Sonar							-	8994F4805002
SRS Airbag							-	8934F482002
Pre-Collision 2							-	8917F48171
Front Radar Sensor							-	881514805100
Starting Control							-	8821F4702300
Power Source Control							-	-
Central Gateway							-	-
							-	8911F4703001

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119017976/GVD3N2

Date: 30/12/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN18402618000
Claimant Vehicle No :	SMN2969P	Insured Vehicle No :	GBH8161A
Date of Loss:	07/10/2019	Nature of Claim:	TP
		Claim No:	SNM19D204744C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMN2969P	Engine No:	8ARZ160543
Make & Model:	TOYOTA HARRIER, 2.0 (A)	Chassis No:	JTEZB3GH80J004642
Reg. Date:	31/07/2019 (Man. Year: 2019)	Odometer:	8567 km
Colour:	White		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55R18	Rear Tyre Size:	235/55R18
Front Left Side:	Bridgestone 8 mm	Rear Left Side:	Bridgestone 8 mm
Front Right Side:	Bridgestone 8 mm	Rear Right Side:	Bridgestone 8 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,307.00	1,370.30	10,936.70	88.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,542.40	1,612.40	3,930.00	70.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	17,849.40	2,982.70	14,866.70	83.29
+ GST 7.00/7.00% (S\$)	1,249.46	208.79	1,040.67	83.29
Nett Amount (S\$)	19,098.86	3,191.49	15,907.37	83.29

INSPECTION

Date of Assignment:	30/12/2019	
Date Inspected:	16/12/2019	Inspected At: 17 Ubi Road 4 Singapore 409611 Repairer: Borneo Motors (S) Pte Ltd
Estimated Period of Repair:	3.0 days	

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 30 Dec 2019)
Parts:	M1-SUV	TOYOTA HARRIER 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMN2969P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*UNIT,HEADLAMP	Not Necessary	6,714.50 FS	*- FS
2	1		*MOULDING SUB-ASSY	Scratched	465.60 FS	*465.60 FS
3	1		*GUARD,FR BUMPER	Not Necessary	340.20 FS	*- FS
4	1		*COVER,FR BUMPER ARM	Missing	38.80 FS	*38.80 FS
5	1		*GRILLE SUB-ASSY	Not Necessary	417.70 FS	*- FS
6	1		*COVER,FR BUMPER	Deformed	811.30 FS	*811.30 FS
7	6		*CLIPS	Necessary	24.60 FS	*24.60 FS
8	1		*RETAINER,FR BUMPER	Not Necessary	115.20 FS	*- FS
9	1		*RETAINER,FR BUMPER	Not Necessary	115.20 FS	*- FS
10	2		*RETAINER,OUTSIDE	Not Necessary	22.40 FS	*- FS
11	4		*CLIP	Not Necessary	7.20 FS	*- FS
12	4		*RETAINER,FR FENDER	Not Necessary	67.20 FS	*- FS
13	1		*ABSORBER,FR BUMPER	Not Necessary	112.20 FS	*- FS
14	1		*GRILLE SUB-ASSY	Not Necessary	1,351.40 FS	*- FS
15	1		*GARNISH,RADIATOR	Not Necessary	1,673.50 FS	*- FS
16	1		*SUNDRIES	Necessary	30.00 FS	*30.00 FS
Total Parts (S\$)					12,307.00	1,370.30

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RESET ECU AND REPROGRAMME	New	180.00	180.00
2	TO CHECK WIRING AND LIGHTING,TO FOCUS HEADLAMP	New	122.40	122.40
3	TO REPLACE FRONT ACCIDENT DAMAGE PARTS.STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS	New	2,880.00	720.00
4	TO SPRAY PAINT ON FRONT ACCIDENT AFFECTED AREAS	New	2,360.00	590.00
Gross Labour Cost (S\$)			5,542.40	1,612.40

Report was unsubmitted during this print-out.

< END OF ESTIMATES >