

Veron Chen (LKKAUTO)

From: Vikneswaran Naidu <vicky@bisauto.com.sg>
Sent: Friday, 15 November 2019 9:16 AM
To: 'Claims Dept of CTI'; assignments; Veron Chen (LKKAUTO)
Cc: 'Ben Tang'; 'Alfred Toh'; 'Chee So Chow'; finance@munichauto.com.sg
Subject: RE: OUR REF: SNM19D204748-SGK9789H-CML - Own Damage Claim SGK9789H
Attachments: 15112019091150-0001.pdf

Dear OIC,

Please find the Attached Satisfaction Voucher signed by customer.

Thank you
Best Regards

BIS Automobiles Pte Ltd

Vikneswaran Naidu
Customer Service Advisor

30 Teban Gardens Crescent
Singapore 608927

Main: +65 6896 3933

Fax: +65 6561 1763

Website: <https://www.bmw.com.sg/en/topics/fascination-bmw/about-ma.html>



From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Thursday, November 14, 2019 3:27 PM
To: Vikneswaran Naidu; finance@munichauto.com.sg; assignments; veronchen@lkkauto.com
Cc: Ben Tang; Alfred Toh; Chee So Chow
Subject: OUR REF: SNM19D204748-SGK9789H-CML - Own Damage Claim SGK9789H

Claim No: **SNM19D204748C01/cml/bt**

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Please return the attached Satisfaction Voucher duly signed by Insured for our next course of action.

Aside to M/s LKK Auto Consultants Pte Ltd, please upload your report and bill for services rendered in Merimen at your earliest convenience.

Aside to Ben, please assist to keep track on the matter.

p.s. **Elaine Cheong no longer in service with CTPIS.**

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vikneswaran Naidu [mailto:vicky@bisauto.com.sg]
Sent: Thursday, 14 November, 2019 2:03 PM
To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; finance@munichauto.com.sg
Subject: RE: OUR REF: SNM19D204748-SGK9789H-CML - Own Damage Claim SGK9789H

Dear Elaine,

Please find the final invoice and DV for case above.

Thank you
Best Regards
BIS Automobiles Pte Ltd
Vikneswaran Naidu
Customer Service Advisor

30 Teban Gardens Crescent
Singapore 608927

Main: +65 6896 3933
Fax: +65 6561 1763
Website: <https://www.bmw.com.sg/en/topics/fascination-bmw/about-ma.html>



From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]
Sent: Thursday, October 10, 2019 10:49 AM
To: Elaine Cheong; Alfred Toh; Chee So Chow; vicky@bisauto.com.sg
Subject: OUR REF: SNM19D204748-SGK9789H-CML - Own Damage Claim SGK9789H

Dear Elaine,

Please assist OD claim.

Note : officer in charge – Elaine Cheong 63896530.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vikneswaran Naidu [<mailto:vicky@bisauto.com.sg>]

Sent: Wednesday, 9 October, 2019 2:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Vikneswaran Naidu' <vicky@bisauto.com.sg>

Subject: Own Damage Claim SGK9789H

Hi ,

As per attached are Own Damage Claim submission on behalf of owner. Car is in for survey

Thank you

Best Regards

BIS Automobiles Pte Ltd

Vikneswaran Naidu

Customer Service Advisor

30 Teban Gardens Crescent

Singapore 608927

Main: +65 6896 3933

Fax: +65 6561 1763

Website: <https://www.bmw.com.sg/en/topics/fascination-bmw/about-ma.html>



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