# Re: OD CLAIM FOR SME 365 S ON 8/10/2019

# Shirley Hiew (LKK Auto)

Tue 15/10/2019 5:16 PM

To: Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

1 attachments (717 KB)

ESTIMATE.pdf;

Hi Syafiq,

As instructed by our client, please proceed to repair the insured vehicle SME 365S (Excess \$ 1,600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 11 October 2019 5:49 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SME 365 S ON 8/10/2019

Dear Shirley,

As requested attached is the interview and undertaking letter.

Best Regards, Syafiq

**Claims Admin Assistant** 

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e.<u>claims@premiumauto.com.sg</u> w.<u>www.audi.com.sg</u>

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Friday, 11 October 2019 3:29 PM

To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: OD CLAIM FOR SME 365 S ON 8/10/2019

# Undertaking & interview form?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

## **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>

Sent: Friday, 11 October 2019 3:20 PM

To: Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>; Admin-D (LKKAuto) < <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>;

Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com">sur@lkkauto.com</a>

Cc: 'Claims' < <a href="mailto:claims@premiumauto.com.sg">claims@premiumauto.com.sg</a>

Subject: RE: OD CLAIM FOR SME 365 S ON 8/10/2019

Dear all,

Attached is the DL and CI.

Best Regards, Syafiq

**Claims Admin Assistant** 

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55 Ubi Road 1 Road Singapore 408699

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From: Shirley Hiew (LKK Auto) < <a href="mailto:ShirleyHiew@lkkauto.com">ShirleyHiew@lkkauto.com</a>>

Sent: Friday, 11 October 2019 3:11 PM

To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: OD CLAIM FOR SME 365 S ON 8/10/2019

# Driving & CI?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

# **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < <a href="mailto:claims@premiumauto.com.sg">claims@premiumauto.com.sg</a> Sent: Tuesday, 8 October 2019 6:32 PM

To: Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>; SUR <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>; SUR <a href="mailto:sur@lkkauto.com">sur@lkkauto

Cc: 'Claims' < <a href="mailto:com.sg">claims@premiumauto.com.sg</a>
Subject: OD CLAIM FOR SME 365 S ON 8/10/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 11/10/2019, 1pm. Owner waiting.

Best Regards,

Syafiq

**Claims Admin Assistant** 

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55 Ubi Road 1 Road Singapore 408699

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