

ASS. REC. BY:

REF: CS/CTI19017951/Ktd3

Special Instruction:

Surname: Kenneth  
Mehner

## ASSIGNMENT (Office)

From (Person): Elaine Cheong

of

CTE

Date/Time: 10/10/2019 @ 4.56pm

Estimated Cost:

Bill to:

OD / ~~IR~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLR 8620X

Insured:

SNH 3997H

at Workshop m/s

H.C. Auto

Tel:

6457 0678.

of

160 Sin Ming Drive # 05-09

Policy No: 60014287

Claim No:

SNM19D204699C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 07/10/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 943am @ 11/10/19

Person Contacted:

Mr. pe

Vehicle IN / OUT

Date/Time

Action/Instruction

Follow up

7/11 6/1 Pm @ 5100 email & confirm  
(Red: 90 25 05; 63%)

ASS. REC. BY:

REF: 6721

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

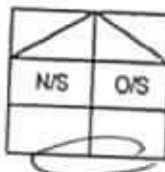
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 07 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLR 8620X Yr Regn: 08 17

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Vios c.c. 1496

Colour: M. Grey A/C: Insured / Std / NI / NA

Sp. Reading: 191920 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MHFB 29F 3102014426

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/50R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A. 7/10/19 D.O.I. 18/10/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 07 NOV 2019

Date/Time, File Pass to?

1) The Typist

Date/Time, File Return to?

☐ : Prell. Report☒ : Final Report

Days Of Repair: 7

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS SI

Fuel/OS

Others

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Report Format:

Lump Sum / I.B.I. (\$)

5100/-

TOTAL

220

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019		10 Oct 2019 16:56 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	NG ENG TECK, ID: S0122172H		
Main Claimant:	PRIVILEGE LEASING PTE LTD		
Vehicle Reg. No.:	SLR8620X	Date of Loss:	07/10/2019 15:00 - :59
Claim Type:	TP / SNM19D204699C02	Policy/Cover Note No.:	60014287 (Comprehensive)
Vehicle Reg. No. (Insured):	SMH3997H	Policy No. (Claimant):	
		Excess:	S\$1,000.00
Repairer:	H C Auto Pte Ltd (HQ) 160 Sin Ming Drive, #05-09 Sin Ming Auto City, 575722 Sin Ming - Tel: 64570678		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Final Rpt due 21/10/2019]</b>		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Thursday, 10 October 2019 4:48 PM  
**To:** 'Elaine Toh'; assignments  
**Cc:** Tan Kah Leong  
**Subject:** RE: OUR REF: SNM19D204699-SMH3997H-CML - PRE-REPAIR SURVEY --- YOUR REF: SMH 3997 H --- ACCIDENT INVOLVING SLR 8620 X AND SMH 3997 H ON 7 OCTOBER 2019 ALONG EU TONG SEN STREET FILTER LANE TO OUTRAM ROAD AT ABOUT 1500 HOURS

### WITHOUT PREJUDICE

Dear Elaine,

We refer to your email of 10.10.19.

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please refer to the email below and proceed to survey the third party vehicle.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Elaine Toh [mailto:[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)]  
**Sent:** Thursday, 10 October, 2019 3:59 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM19D204699-SMH3997H-CML - PRE-REPAIR SURVEY --- YOUR REF: SMH 3997 H --- ACCIDENT INVOLVING SLR 8620 X AND SMH 3997 H ON 7 OCTOBER 2019 ALONG EU TONG SEN STREET FILTER LANE TO OUTRAM ROAD AT ABOUT 1500 HOURS  
**Importance:** High

Our Ref: SLR 8620 X (et)  
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our email of 9 October 2019.

We were informed by our client's repairer that the appointed SJE has not contacted them for purpose of pre repair survey.

Kindly expedite at your end.

Thank you.

Regards,  
Elaine Toh (Secretary)  
Vision Law LLC  
Tel: 65342811 (Ext. 122)  
Fax: 65356802

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**From:** Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]  
**Sent:** Wednesday, 9 October, 2019 8:40 AM  
**To:** 'Tan Kah Leong'  
**Cc:** 'Elaine Cheong'  
**Subject:** RE: OUR REF: SNM19D204699-SMH3997H-CML - PRE-REPAIR SURVEY --- YOUR REF: SMH 3997 H --- ACCIDENT INVOLVING SLR 8620 X AND SMH 3997 H ON 7 OCTOBER 2019 ALONG EU TONG SEN STREET FILTER LANE TO OUTRAM ROAD AT ABOUT 1500 HOURS  
**Importance:** High

**Our Ref: SLR 8620 X (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email of 8 October 2019 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **KENNETH KONG** as the Single Joint Expert for this matter.

**Venue:** H C Auto Pte Ltd  
160 Sin Ming Drive  
#05-09 Sin Ming Auto City  
Singapore 575722  
**Contact:** Mr. Joe @ 9457-0678 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
Vision Law LLC  
Tel: 65342811 (Ext. 122)  
Fax: 65356802



**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

cc: SLR 8620 X – By fax: 64578287 only

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Tuesday, 8 October, 2019 3:27 PM

**To:** Elaine Toh

**Cc:** Elaine Cheong

**Subject:** RE: OUR REF: SNM19D204699-SMH3997H-CML - PRE-REPAIR SURVEY --- YOUR REF: SMH 3997 H --- ACCIDENT INVOLVING SLR 8620 X AND SMH 3997 H ON 7 OCTOBER 2019 ALONG EU TONG SEN STREET FILTER LANE TO OUTRAM ROAD AT ABOUT 1500 HOURS

Without Prejudice

Dear Sirs,

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI

**Sent:** Tuesday, October 8, 2019 2:39 PM

**To:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** OUR REF: SNM19D204699-SMH3997H-CML - PRE-REPAIR SURVEY --- YOUR REF: SMH 3997 H --- ACCIDENT INVOLVING SLR 8620 X AND SMH 3997 H ON 7 OCTOBER 2019 ALONG EU TONG SEN STREET FILTER LANE TO OUTRAM ROAD AT ABOUT 1500 HOURS

Dear Kah leong,

Please assist to conduct PRS for SLR8620X.

Note : officer in charge – Elaine Cheong 63896530.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]

**Sent:** Tuesday, October 08, 2019 9:44 AM

**To:** Claims Dept of CTI

**Cc:** Chong Boon Sen; Ong Chin Kiat; Chee So Chow; Elaine Cheong; Alfred Toh; Tan Kah Leong; Irene Tay; Angie Foo

**Subject:** PRE-REPAIR SURVEY --- YOUR REF: SMH 3997 H --- ACCIDENT INVOLVING SLR 8620 X AND SMH 3997 H ON 7 OCTOBER 2019 ALONG EU TONG SEN STREET FILTER LANE TO OUTRAM ROAD AT ABOUT 1500 HOURS

**Importance:** High

Our Ref: SLR 8620 X (et)  
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **PRIVILEGE LEASING PTE LTD** to notify you of a road traffic accident on 7 October 2019 at about 1500 hours along Eu Tong Sen Street filter lane to Outram Road involving our client's motor vehicle registration number SLR 8620 X and motor vehicle registration number SMH 3997 H driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
Vision Law LLC  
Tel: 65342811 (Ext. 122)  
Fax: 65356802

cc: SLR 8620 X – By fax: 64578287 only

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413  
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	11/10/2019 09:07
Date Of Accident	07/10/2019 15:00
Exact Location Of Accident	EU TONG SEN STREET FILTER LANE TO OUTRAM ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLR8620X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PRIVILEGE LEASING PTE. LTD.
Co Reg No	201308268W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-98445997

### Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS 1.5E
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5112088155 (CLASSIC)
Cover Note Number	

### Driver

Name of Driver	TAN SHYR DER
NRIC No	S7317344B
Date Of Birth	16/05/1973
Occupation	OUTDOOR
Date Of Driving Pass	29/09/1997
Driving Experience	22 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98445997
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 662A EDGEDALE PLAINS #07-666
Postcode	S821662
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : CHEONG ZHI QIANG GENDER: : MALE
Passenger 2	NAME: : GEETHA L.D. GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMH3997H
Vehicle Make/Model/Colour	TOYOTA LEXUS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG ENG TECK
NRIC/Passport Number	S0122172H
Contact Number	96511111
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

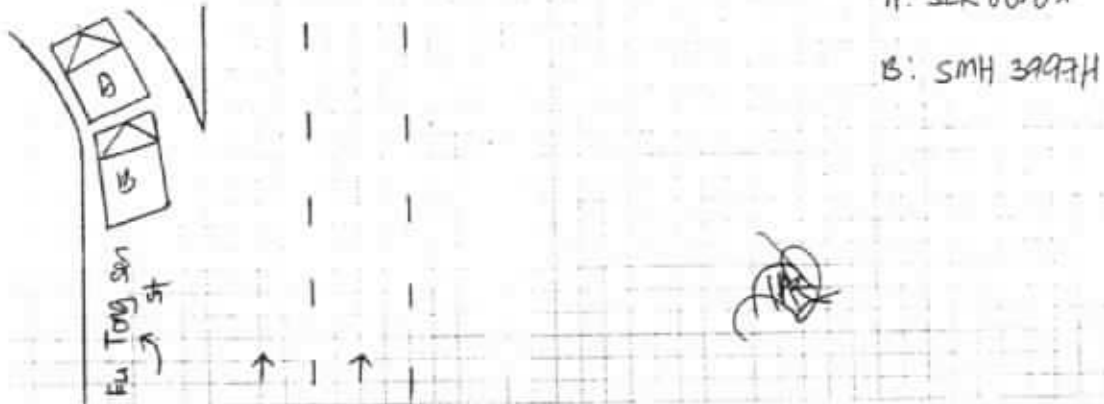


Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

**IDAC SIN MING (VAC)**  
385 Sin Ming Drive  
Singapore 575718  
Tel: 6455 5358 (ARC)  
Fax: 6452 6621

Reporting Centre Personnel's Signature  
Name:  
Type of work:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 07/10/19 at about 1500 hours, while I was stopped my motor vehicle A SLR 8620X along Eu Tong Sen St Filter lane to allow Road to give way to on-coming vehicles from my right. Suddenly I felt an impact from behind. Afterwards, I realised that was motor vehicle B SMH 3997H hit me from behind. His front portion hit onto my stationary vehicle A SLR 8620X rear portion. I'm lodging this report to claims against the insurer of SMH 3997H.

DECLARATION

We declare the foregoing particulars are true in every respect.

  
Reporting Person's Signature

  
Driver's Signature

IDAC SIN MING (VAC)  
385 Sin Ming Drive  
Singapore 575718  
Tel: 6455 5358 (ARC)  
Fax: 6452 6621

  
Reporting Centre Personnel's Signature

# H C AUTO PTE LTD

160 Sin Ming Drive #05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

Date : 07 / 10 / 2019

## ESTIMATE COSTS OF REPAIR

M/s Privilege Leasing Pte Ltd

C/o 160 Sin Ming Drive

# 05-09 Sin Ming Auto City

Singapore 575722

Dear Sir / Madam ,

Vehicle no. : SLR 8620 X - Toyota Vios 1.5 E

Accident date : 07 / 10 / 2019

*Not Notified  
61 Days @ 5100p  
Permy After Repair*

*7 days*

Quantity	Descriptions	Amount ( S\$ )
1	1 pc rear windscreen glass molding	\$ <i>NA</i> 78.80 <i>X</i>
2	1 pc boot lid	\$ <i>R</i> 658.70 <i>✓</i>
3	1 pc boot lid inner lock	\$ <i>nd</i> 100.82 <i>✓</i>
4	1 pc boot lid inner lock catch	\$ <i>n</i> 14.40 <i>X</i>
5	1 pc boot lid inner trim	\$ <i>Reform</i> 150.70 <i>✓</i>
6	1 pc boot lid ' VIOS 'emblem	\$ <i>na</i> 47.70 <i>✓</i>
7	1 pc boot lid ' Toyota ' logo	\$ <i>na</i> 50.20 <i>✓</i>
8	1 pc boot lid ' VVT-I ' emblem	\$ <i>na</i> 38.40 <i>✓</i>
9	1 pc boot lid ' E ' emblem	\$ <i>na</i> 36.60 <i>✓</i>
10	2 pcs boot lid hinge 1 @ 112.80	\$ <i>n</i> 225.60 <i>X</i>
11	1 pc boot lid outer garnish	\$ <i>way</i> 161.60 <i>✓</i>
12	1 pc boot lid key lock switch	\$ <i>na</i> 94.80 <i>X</i>
13	2 pcs boot lid no plate lamp 1 @ 62.00	\$ <i>na</i> 124.00 <i>X</i>
14	1 pc rear bumper fascia	\$ <i>R</i> 452.00 <i>✓</i>
15	1 pc rear bumper reinforcement	\$ <i>R</i> 301.00 <i>✓</i>
16	10 pcs rear bumper clip 1 @ 3.50	\$ <i>na</i> 35.00 <i>✓</i>
17	2 pcs rear bumper side retainer ---1 1 @ 113.90	\$ <i>na</i> 227.80 <i>✓</i>
18	2 pcs rear bumper side retainer ---2 1 @ 21.80	\$ <i>na</i> 43.60 <i>✓</i>
19	2 pcs rear bumper bracket 1 @ 66.90	\$ <i>R</i> 133.80 <i>✓</i>
20	2 pcs rear bumper air duct 1 @ 124.70	\$ <i>na</i> 249.40 <i>X</i>
21	2 pcs rear bumper reflector 1 @ 179.80	\$ <i>na</i> 359.60 <i>X</i>
22	2 pcs rear fender 1 @ 892.10	\$ <i>na</i> 1,784.20 <i>X</i>
23	2 pcs rear fender inner garnish 1 @ 355.90	\$ <i>CM</i> 711.80 <i>✓</i>
24	10 pcs rear fender inner garnish clip 1 @ 3.50	\$ <i>na</i> 35.00 <i>✓</i>
25	1 pc rear end panel	\$ <i>R</i> 620.00 <i>✓</i>
	Balance C/FD	\$ 6,735.52

# H C AUTO PTE LTD

160 Sin Ming Drive #05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

Balance B/FD (SLR 8620 X)

26	1 pc	rear end panel garnish
27	2 pcs	tail lamps 1 @ 277.62
28	1 pc	rear exhaust box
29	3 pcs	rear exhaust box mounting 1 @ 35.30
30	1 pc	rear exhaust aluminium cover
31	1 pc	rear spare tyre board
32	1 pc	n/s rear side tool box
33	1 pc	o/s rear side tool box
34	1 pc	rear floor panel
35	1 pc	rear weather strip
36	1 pc	rear reverse sensor wire harness
37	1 pc	rear reverse sensor cover

Less 25 %

\$ 6,735.52

\$	Di's	232.00	✓
\$	CM	555.24	✓
\$	R	595.10	X
\$	Sn	70.60	X
\$	R	133.55	X
\$	CM	206.90	✓
\$	Return	140.80	✓
\$	✓	180.70	✓
\$	R	708.20	X
\$	Di's	184.70	✓
\$	Sn	450.00	X
\$	Sn	48.00	X
\$		10,241.31	
\$		2,560.33	
\$		7,680.98	

38	1 set	rear reverse sensor
39	1 pc	rear panel inner seal
40	1 pc	rear windscreen inner seal
41	1 pc	rear windscreen inner gum
42	1 pc	rear no. plate

\$	Shor	200.00	sn	✓
\$	nn	250.00	sn	30sn
\$	nn	60.00	sn	X
\$	nn	60.00	sn	X
\$	Ref	70.00	sn	45sn
\$		8,320.98		

Labour charges  
To putty and spray painting  
To check wiring  
To re-seal anti rust  
To transfer boot lid  
Remove and refix rear windscreen glass  
Remove and refix reverse sensor  
Remove and refix cushion seat, garnish, carpet, etc

\$		2,400.00	900L
\$		1,600.00	1000L
\$		180.00	20L
\$		120.00	60L
\$		120.00	50L
\$	nn	160.00	X
\$		120.00	50L
\$		180.00	100L
\$		13,200.98	
\$		924.07	
\$		14,125.05	

Plus 7% GST  
Sub\_Total

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: *Page 2 of 2*  
Date:

# H C AUTO PTE LTD

160 Sin Ming Drive #05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

Date : 07 / 10 / 2019

## ESTIMATE COSTS OF REPAIR

### M/s Privilege Leasing Pte Ltd

C/o 160 Sin Ming Drive

# 05-09 Sin Ming Auto City

Singapore 575722

Dear Sir / Madam ,

Vehicle no. : SLR 8620 X - Toyota Vios 1.5 E

Accident date : 07 / 10 / 2019

*Not authorized  
6/10/19  
Please see Paim  
Today*

Quantity	Descriptions	Amount ( S\$ )
1	1 pc rear windscreen glass molding <i>X</i>	
2	1 pc boot lid <i>By</i>	
3	1 pc boot lid inner lock <i>By</i>	
4	1 pc boot lid inner lock catch <i>R X</i>	
5	1 pc boot lid inner trim <i>Return</i>	
6	1 pc boot lid ' VIOS 'emblem <i>new</i>	
7	1 pc boot lid ' Toyota ' logo <i>new</i>	
8	1 pc boot lid ' VVT-I ' emblem <i>new</i>	
9	1 pc boot lid ' E ' emblem <i>new</i>	
10	2 pcs boot lid hinge 1 @ <i>R X</i>	
11	1 pc boot lid outer garnish <i>new</i>	
12	1 pc boot lid key lock switch <i>?</i>	
13	2 pcs boot lid no plate lamp 1 @ <i>By X</i>	
14	1 pc rear bumper fascia <i>By</i>	
15	1 pc rear bumper reinforcement <i>By</i>	
16	10 pcs rear bumper clip 1 @ <i>new</i>	
17	2 pcs rear bumper side retainer ---1 1 @ <i>new</i>	
18	2 pcs rear bumper side retainer ---2 1 @ <i>new</i>	
19	2 pcs rear bumper bracket 1 @ <i>?</i>	
20	2 pcs rear bumper air duct 1 @ <i>?</i>	
21	2 pcs rear bumper reflector 1 @ <i>By X</i>	
22	2 pcs rear fender 1 @ <i>R X</i>	
23	2 pcs rear fender inner garnish 1 @ <i>?</i>	
24	10 pcs rear fender inner garnish clip 1 @ <i>?</i>	
25	1 pc rear end panel <i>By</i>	
	Balance C/FD	\$ -



# H C AUTO PTE LTD

160 Sin Ming Drive #05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

Balance B/FD (SLR 8620 X)

\$ -

26	1 pc	rear end panel garnish	Di ✓
27	2 pcs	tail lamps 1 @	CM
28	1 pc	rear exhaust box	Rx
29	3 pcs	rear exhaust box mounting 1 @	Sur x
30	1 pc	rear exhaust aluminium cover	Rx
31	1 pc	rear spare tyre board	✓
32	1 pc	n/s rear side tool box	✓
33	1 pc	o/s rear side tool box	✓
34	1 pc	rear floor panel	Rx
35	1 pc	rear weather strip	Di / Rd ✓

Less 25 %

\$ -

\$ -

\$ -

37	1 set	rear reverse sensor	✓	sn
38	1 pc	rear panel inner seal	3m ✓	sn
39	1 pc	rear windscreen inner seal	x	sn
40	1 pc	rear windscreen inner gum	x	sn
41	1 pc	rear no. plate	✓	sn

\$ -

Labour charges

\$ 2,400.00 90d

To putty and spray painting

\$ 1,600.00 100d

To check wiring

\$ 180.00 20d

To re-seal anti rust

\$ 120.00 60d

To transfer boot lid

\$ 120.00 50d

Remove and refix rear windscreen glass

\$ ~ 160.00 x

Remove and refix reverse sensor

\$ 120.00 50d

Remove and refix cushion seat, garnish, carpet, etc

\$ 180.00 100d

\$ 4,880.00

Plus 7% GST

\$ 341.60

Sub\_Total

\$ 5,221.60

LHC Auto Consultants hence notify the Repairer of the following:

- To remove labour/spray painting
- To display damaged parts during recovery
- Parts given are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No second modification(s) is allowed
- Any necessary work(s) must be recovered and
- To be approved by Insurance Company

We are pleased to receive:

Page 2 of 2

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19017951/KTD3N2

Date: 11/11/2019

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	60014287
Claimant Vehicle No :	SLR8620X	Insured Vehicle No :	SMH3997H
Date of Loss:	07/10/2019	Nature of Claim:	TP
		Claim No:	SNM19D204699C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLR8620X	Engine No:	2NRX181545
Make & Model:	TOYOTA VIOS, 1.5 (A)	Chassis No:	MHFB29F3102014426
Reg. Date:	30/08/2017 (Man. Year: 2017)	Odometer:	191920 km
Colour:	Metallic Grey		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195/50R16	Rear Tyre Size:	195/50R16
Front Left Side:	West Lake 7 mm	Rear Left Side:	West Lake 7 mm
Front Right Side:	West Lake 7 mm	Rear Right Side:	West Lake 7 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	8,320.98	4,253.79	4,067.19	48.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,880.00	2,180.00	2,700.00	55.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,200.98</b>	<b>6,433.79</b>	<b>6,767.19</b>	<b>51.26</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>5,100.00</b>		
<b>(S\$)</b>	13,200.98	5,100.00	8,100.98	61.37
<b>+ GST 7.00/7.00% (S\$)</b>	924.07	357.00	567.07	61.37
<b>Nett Amount (S\$)</b>	<b>14,125.05</b>	<b>5,457.00</b>	<b>8,668.05</b>	<b>61.37</b>

## INSPECTION

Date of Assignment:	10/10/2019	
Date Inspected:	11/10/2019	Inspected At:
		H C Auto Pte Ltd (HQ)
		160 Sin Ming Drive, #05-09 Sin Ming
		Auto City
		Singapore 575722

Estimated Period of Repair: 7.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 11 Nov 2019)
<b>Parts:</b>	143	TOYOTA VIOS 1.5 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLR8620X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN GLASS MOLDING	Not Necessary	78.80 FL	*- FL
2	1		*BOOT LID	Bent	658.70 FL	*658.70 FL
3	1		*BOOT LID INNER LOCK	Dented	100.82 FL	*100.82 FL
4	1		*BOOT LID INNER LOCK CATCH	Repair	14.40 FL	*- FL
5	1		*BOOT LID INNER TRIM	Deformed	150.70 FL	*150.70 FL
6	1		*BOOT LID VIOS EMBLEM	Necessary	47.70 FL	*47.70 FL
7	1		*BOOT LID TOYOTA LOGO	Necessary	50.20 FL	*50.20 FL
8	1		*BOOT LID VVT-I EMBLEM	Necessary	38.40 FL	*38.40 FL
9	1		*BOOT LID E EMBLEM	Necessary	36.60 FL	*36.60 FL
10	2		*BOOT LID HINGE	Repair	225.60 FL	*- FL
11	1		*BOOT LID OUTER GARNISH	Warped	161.60 FL	*161.60 FL
12	1		*BOOT LID KEY LOCK SWITCH	Serviceable	94.80 FL	*- FL
13	2		*BOOT LID NO PLATE LAMP	Serviceable	124.00 FL	*- FL
14	1		*REAR BUMPER FASCIA	Bent	452.00 FL	*452.00 FL
15	1		*REAR BUMPER REINFORCEMENT	Bent	301.00 FL	*301.00 FL
16	10		*REAR BUMPER CLIP	Necessary	35.00 FL	*35.00 FL
17	2		*REAR BUMPER SIDE RETAINER-1	Distorted	227.80 FL	*227.80 FL
18	2		*REAR BUMPER SIDE RETAINER-2	Distorted	43.60 FL	*43.60 FL
19	2		*REAR BUMPER BRACKET	Bent	133.80 FL	*133.80 FL
20	2		*REAR BUMPER AIR DUCT	Serviceable	249.40 FL	*- FL
21	2		*REAR BUMPER REFLECTOR	Serviceable	359.60 FL	*- FL
22	2		*REAR FENDER	Repair	1,784.20 FL	*- FL
23	2		*REAR FENDER INNER GARNISH	Cracked	711.80 FL	*711.80 FL
24	10		*REAR FENDER INNER GARNISH CLIP	Necessary	35.00 FL	*35.00 FL
25	1		*REAR END PANEL	Bent	620.00 FL	*620.00 FL
26	1		*REAR END PANEL GARNISH	Distorted	232.00 FL	*232.00 FL
27	2		*TAIL LAMPS	Cracked	555.24 FL	*555.24 FL
28	1		*REAR EXHAUST BOX	Repair	595.10 FL	*- FL
29	3		*REAR EXHAUST BOX MOUNTING	Serviceable	70.60 FL	*- FL
30	1		*REAR EXHAUST ALUMINIUM COVER	Repair	133.55 FL	*- FL
31	1		*REAR SPARE TYRE BOARD	Cracked	206.90 FL	*206.90 FL
32	1		*N/S REAR SIDE TOOL BOX	Deformed	140.80 FL	*140.80 FL
33	1		*O/S REAR SIDE TOOL BOX	Deformed	180.70 FL	*180.70 FL
34	1		*REAR FLOOR PANEL	Repair	708.20 FL	*- FL
35	1		*REAR WEATHER STRIP	Distorted/Dented	184.70 FL	*184.70 FL
36	1		*REAR REVERSE SENSOR WIRE HARDNESS	Serviceable	450.00 FL	*- FL
37	1		*REAR REVERSE SENSOR COVER	Serviceable	48.00 FL	*- FL
38	1		*SET REAR REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS
39	1		*REAR PANEL INNER SEAL	Necessary	250.00 FS	*30.00 FS
40	1		*REAR WINDSCREEN INNER SEAL	Not Necessary	60.00 FS	*- FS
41	1		*REAR WINDSCREEN INNER GUM	Not Necessary	60.00 FS	*- FS
42	1		*REAR NO PLATE	Dented	70.00 FS	*45.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 10,881.31 5,580.06

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
- List Item Discount on L Items 25.00/25.00% (S\$)					2,560.33	1,326.27
Total Parts (S\$)					8,320.98	4,253.79

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR CHARGES	New	2,400.00	900.00
2	TO PUTTY AND SPRAY PAINTING	New	1,600.00	1,000.00
3	TO CHECK WIRING	New	180.00	20.00
4	TO RE-SEAL ANTI RUST	New	120.00	60.00
5	TO TRANSFER BOOT LID	New	120.00	50.00
6	REMOVE AND REFIX REAR WINDSCREEN GLASS	New	160.00	0.00
7	REMOVE AND REFIX REVERSE SENSOR	New	120.00	50.00
8	REMOVE AND REFIX CUSHION SEAT,GARNISH,CARPET,ETC	New	180.00	100.00
<b>Gross Labour Cost (S\$)</b>			<b>4,880.00</b>	<b>2,180.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;