Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Monday, 9 December, 2019 4:09 PM

To: shimin poh

Cc: Shu Pei (LKKAuto); Kelvin Teo; Admin A; Vic (LKKAuto); Suwanna (LKK Auto) RE: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE Subject:

SLL517X AND SJS7361T ON 03/10/2019 | 1471859759SG-003

WITHOUT PREJUDICE

Dear Shimin,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: shimin poh [mailto:shimin@jhk.com.sg] Sent: Monday, 9 December, 2019 3:57 PM

To: Suwanna (LKK Auto)

Cc: Shu Pei (LKKAuto); Kelvin Teo; Ler, Bernard-JQ; Admin A; Vic (LKKAuto)

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL517X AND SJS7361T ON

03/10/2019 | 1471859759SG-003

Dear Suwanna:

Any news for this case?

Thank You!

Bridget Poh (Shimin) Joo Hak Kee Auto Pte Ltd Blk 3007 Ubi Road 1 #01-406 Singapore 408701

Office: 67431913

On Mon, Nov 18, 2019 at 11:08 AM shimin poh <shimin@jhk< th=""></shimin@jhk<>

Dear Suwanna:

Thanks for your reply. will inform our client.

Thank You! Bridget Poh (Shimin) Joo Hak Kee Auto Pte Ltd Blk 3007 Ubi Road 1 #01-406 Singapore 408701 Office: 67431913

On Mon, Nov 18, 2019 at 9:20 AM Suwanna (LKK Auto) <Suwanna@lkkauto.com> wrote:

Dear Shimin,

Up till now we haven't receive OI GIA Report, we have sent Final Reminder plus Traffic Police for non-reporting. Will update you again later.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: shimin poh <<u>shimin@jhk.com.sg</u>>
Sent: Thursday, 14 November 2019 1:52 PM

To: Suwanna (LKK Auto) < Suwanna@lkkauto.com>

Cc: Shu Pei (LKKAuto) <<u>shupei@lkkauto.com</u>>; Kelvin Teo <<u>kelvin@jhk.com.sg</u>>; Ler, Bernard-JQ

<Bernard-JQ.Ler@aig.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICL SLL517X AND SJS7361T ON 03/10/2019 1471859759SG-003
Dear All;
Has your OI reported yet?
we have been notified by the owner that he would have to submit thru lawyer as it is unfair that unless your OI reports then he can proceed with his claim.
Please expedite to chase for your OI to submit and not delay any further.
Thank You!
Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913
On Tue, Nov 5, 2019 at 2:00 PM shimin poh < <u>shimin@jhk.com.sg</u> > wrote:
Dear Suwanna:
Has your OI reported yet? please advise the liability for this case,.
Thank You!

Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913
On Thu, Oct 24, 2019 at 11:45 AM Suwanna (LKK Auto) < Suwanna@lkkauto.com > wrote:
Dear Shimin,
Up till now OI not yet reporting. I have sent the reminder to OI. Will get back to you when OI reported. Thank you
mank you
Best Regards,
Suwanna Te-Uttaruang Admin support
LKK Auto Consultants Pte Ltd
Email <u>Suwanna@lkkauto.com</u> fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: shimin poh < <u>shimin@jhk.com.sg</u> > Sent: Thursday, 24 October 2019 11:33 AM
From: shimin poh < <u>shimin@jhk.com.sg</u> > Sent: Thursday, 24 October 2019 11:33 AM To: Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u> >; Suwanna (LKK Auto) < <u>Suwanna@lkkauto.com</u> >
From: shimin poh < <u>shimin@jhk.com.sg</u> > Sent: Thursday, 24 October 2019 11:33 AM To: Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u> >; Suwanna (LKK Auto) < <u>Suwanna@lkkauto.com</u> > Cc: Kelvin Teo < <u>kelvin@jhk.com.sg</u> >; Ler, Bernard-JQ < <u>Bernard-JQ.Ler@aig.com</u> >; Admin A < <u>admin-a@lkkauto.com</u> >; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u> >
From: shimin poh < <u>shimin@jhk.com.sg</u> > Sent: Thursday, 24 October 2019 11:33 AM To: Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u> >; Suwanna (LKK Auto) < <u>Suwanna@lkkauto.com</u> > Cc: Kelvin Teo < <u>kelvin@jhk.com.sg</u> >; Ler, Bernard-JQ < <u>Bernard-JQ.Ler@aig.com</u> >; Admin A
From: shimin poh < <u>shimin@jhk.com.sg</u> > Sent: Thursday, 24 October 2019 11:33 AM To: Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u> >; Suwanna (LKK Auto) < <u>Suwanna@lkkauto.com</u> > Cc: Kelvin Teo < <u>kelvin@jhk.com.sg</u> >; Ler, Bernard-JQ < <u>Bernard-JQ.Ler@aig.com</u> >; Admin A < <u>admin-a@lkkauto.com</u> >; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u> > Subject: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

Any update?
Thank You!
Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913
On Tue, Oct 22, 2019 at 9:32 AM Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u> > wrote:
Dear Shimin,
Thank you for your email.
Dear Suwanna,
Kindly assist to follow up.
Thank you
Best Regards,
Shu Peil Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 email: <u>shupei@lkkauto.com</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

From: shimin poh <shimin@jhk.com.sg> Sent: Monday, 21 October 2019 5:29 PM To: Shu Pei (LKKAuto) <shupei@lkkauto.com> Cc: Kelvin Teo <kelvin@jhk.com.sg>; Ler, Bernard-JQ <bernard-jq.ler@aig.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Suwanna (LKK Auto) <suwanna@lkkauto.com> Subject: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL517X AND SJS7361T ON 03/10/2019 1471859759SG-003</suwanna@lkkauto.com></vicalpeh@lkkauto.com></admin-a@lkkauto.com></bernard-jq.ler@aig.com></kelvin@jhk.com.sg></shupei@lkkauto.com></shimin@jhk.com.sg>
Dear Shu Pei:
Please advise has your OI reported this case yet?
Thank You!
Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913
On Wed, Oct 16, 2019 at 5:46 PM Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u> > wrote:
Dear Sir / Madam,
Please be informed that our insured haven't reporting the said accident.
We had send letter to our insured and informed him to fill the accident report as soonest possible.
Our respective case handler will look into the matter and revert to you in due course.

Thank you
To check availability of the case handler , you may contact the undersigned.
Best Regards,
Shu Pei Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 email: shupei@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com > Sent: Wednesday, 16 October 2019 11:54 AM To: shimin poh < shimin@jhk.com.sg >; Admin A < admin-a@lkkauto.com > Cc: Kelvin Teo < kelvin@jhk.com.sg > Subject: RE: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL517X AND SJS7361T ON 03/10/2019 1471859759SG-003
HI Bridget,
Case is under LKK. Please reach out to them in future.
Hi LKK,
Fyna please.
Thanks.
Best Regards,

Bernard Ler AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd 78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1946 Bernard-JQ.Ler@aig.com | www.aig.com.sg From: shimin poh [mailto:shimin@jhk.com.sg] **Sent:** 16 October 2019 11:47 To: Ler, Bernard-JQ < Bernard-JQ.Ler@aig.com > Cc: Kelvin Teo <kelvin@jhk.com.sg> Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL517X AND SJS7361T ON 03/10/2019 This message is from an external sender; be cautious with links and attachments. Dear Bernard: Kindly advise the liability for this case please. Thank You! Bridget Poh (Shimin) Joo Hak Kee Auto Pte Ltd Blk 3007 Ubi Road 1 #01-406 Singapore 408701 Office: 67431913

On Wed, Oct 16, 2019 at 11:39 AM Parthiban, Theerthan < Theerthan.Parthiban@aig.com > wrote:





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<u>Click here</u> by 2019-10-23 11:39 +08 to read your message. After that, open the attachment.

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