

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 7 November, 2019 11:02 AM  
**To:** Hock Wah Motor Pte Ltd  
**Cc:** Admin A; Vic (LKKAUTO); Cecilia Chong (LKK Auto)  
**Subject:** RE: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019 \*\*\* LKK REF: CC6/AIG19017929/Uha3  
**Attachments:** SGH5702Z\_LOD.PDF

Without Prejudice

Dear Anysia,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]  
**Sent:** Thursday, 7 November, 2019 10:18 AM  
**To:** Vic (LKKAUTO); Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019 \*\*\* LKK REF: CC6/AIG19017929/ha3

Dear Vic / Cecilia

Please find attach as LOD with supporting documents for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 21 October, 2019 9:33 AM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019 \*\*\* LKK REF: CC6/AIG19017929/ha3

WITHOUT PREJUDICE

Dear Anysia,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

**Sent:** Monday, 21 October, 2019 9:17 AM

**To:** Vic (LKKAUTO)

**Subject:** RE: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019 \*\*\* LKK REF: CC6/AIG19017929/ha3

Dear Vic

Please revert on liability for above mention claim ASAP as my client's keep chasing on this matter.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hock Wah Motor Pte Ltd

**Sent:** Wednesday, 16 October, 2019 9:17 AM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019 \*\*\* LKK REF: CC6/AIG19017929/ha3

Dear Vic

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hock Wah Motor Pte Ltd

**Sent:** Monday, 14 October, 2019 3:41 PM

**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019 \*\*\* LKK REF: CC6/AIG19017929/ha3

Dear Vic

Please refer below link as scene video.

<https://www.dropbox.com/s/1gwy35cknrttk8i/VID20191009105720.mp4?dl=0>

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 14 October, 2019 3:27 PM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019 \*\*\* LKK REF: CC6/AIG19017929/ha3

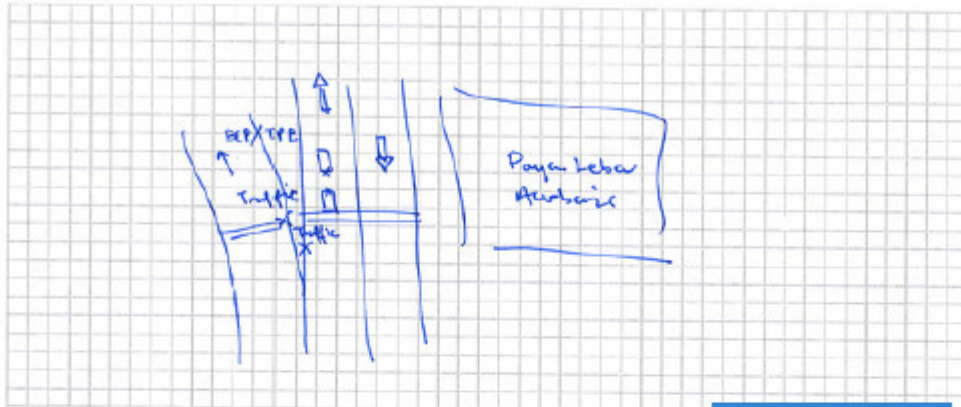
**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

|  |                            |
|--|----------------------------|
| ACCIDENT DATE: 9/10/19   | LICENSE PLATE: A A         |
| ACCIDENT TIME: 0540  | CONTACT NUMBER: [REDACTED] |
| LOCATION: Along Airport Rd, near Payu Lebar Airbase  | EMAIL: ykcs620@gmail.com   |
| I was driving along Airport Rd, toward ST Aerospace. At the Payu Lebar Airbase Traffic junction, the car in front of me suddenly braked. I was tried to brake but was not able to avoid the collision. The traffic light was "Green", in our favor. Driver claim he was unaware that other traffic |                            |

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Sent:** Monday, 14 October, 2019 3:14 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019

Dear sir/madam

Attached herewith our client's SAS report that claim against AIG's insured SGH5020J.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hock Wah Motor Pte Ltd

**Sent:** Friday, 11 October, 2019 9:42 AM

**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Subject:** FW: TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019

Dear sir/madam

Attached herewith our client's SAS report that claim against AIG's insured SGH5020J.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Hock Wah Motor Pte Ltd

**Sent:** Thursday, 10 October, 2019 11:09 AM

**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Subject:** TP CLAIM\_SKD5702Z & SGH5020J (AIG)\_DOA: 09/10/2019

Dear sir/madam

Attached herewith our client's SAS report that claim against AIG's insured SGH5020J.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977  
Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)