

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 6 March, 2020 9:04 AM
To: KENNY LIM CHING GHEE
Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vehicle GBD201S DOA: 01.10.2019 - LKK REF CC4/LPC19017922/Kha3 [External Confidential]
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 18/19/19/VC00/022453

Our Ref: CC4/LPC19017922/Kha3

Dear Mr Kenny,

ACCIDENT INVOLVING VEHICLES GBD 201S (OI) AND SKR 1992E (TP) ON 01/10/2019

We refer to the subject matter and to the assignment dated 9th October 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was changing lane when collided to the TP vehicle.

As such, in view of BOLA 15, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**S & H MOTOR PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 9,195.05	\$ 4,494.00
Loss of Rental (\$150 x 8 days)	\$ 1,200.00	\$ 800.00 (\$100 x 8 days)
TOTAL	\$ 10,395.05	\$ 5,294.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
Weekend / Downtime	1 day
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]

Sent: Thursday, 27 February, 2020 2:10 PM

To: Vic (LKKAuto); Mei Kwan (LKKAuto)

Cc: Admin A; MT_Claim_SG

Subject: RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 - LKK REF CC4/LPC19017922/Kha3 [External Confidential]

Lonpac External - Confidential

Dear Vic

No problem. Just checking.

Thanks.

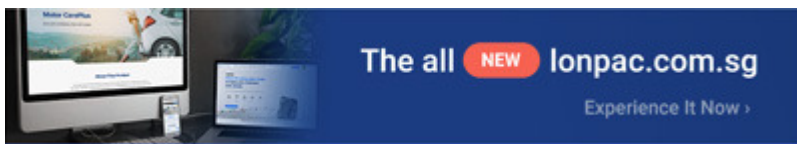
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 27 February 2020 1:35 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential] - LKK REF CC4/LPC19017922/Kha3

Dear Mr Kenny,

We refer to your below email.

This a direct settlement case and we are currently preparing report for mandate approval.

We will get back to you for a mandate request approval asap.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Thursday, 27 February, 2020 11:25 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A; MT_Claim_SG

Subject: RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential]

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Dear Mei Kwan

Can we on the status of the above matter and is there any direct settlement being negotiated?

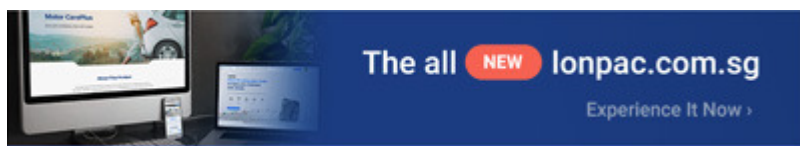
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Monday, 20 January 2020 11:07 am

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

We refer to the above matter and attach herewith the LOD from S&H Motor.

Please assist to do direct settlement with the workshop.

Thank you.

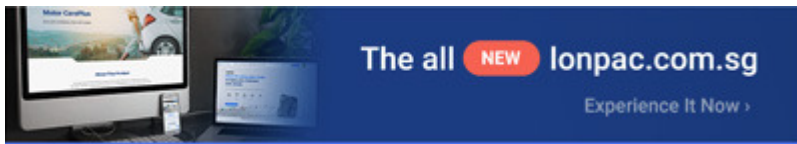
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto)

Sent: Friday, 25 October 2019 11:12 am

To: KENNY LIM CHING GHEE

Cc: Vic (LKKAuto) ; Admin A ; MT_Claim_SG

Subject: RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC REF: 18/19/19/VC00/022453

LKK REF: CC4/LPC19017922/Kha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKR 1992E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE

Sent: Thursday, 10 October, 2019 6:26 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto) ; Admin A ; MT_Claim_SG

Subject: RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for Insured's GIA report as requested.

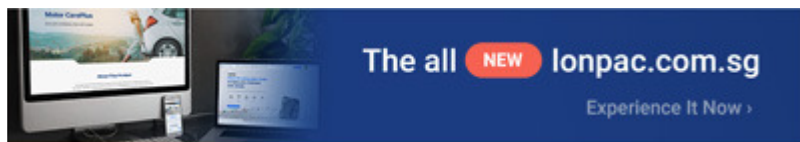
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 10 October, 2019 5:23 PM

To: MT_Claim_SG

Cc: Vic (LKKAuto); Admin A

Subject: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential]

LPC ref: 18/19/19/VC00/022453

LKK REF: CC4/LPC19017922/ha3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 9 October, 2019 2:46 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 9 October 2019 2:18 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Kindly arrange survey for our vehicle SKR1992E claiming T/party vheicle GBD201S DOA: 01.10.2019 [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/VC00/022453

Dear Nivitha,

Please liaise with the workshop for the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Wednesday, 9 October, 2019 1:49 PM

To: GERALD POH WEE BIN

Subject: Kindly arrange survey for our vehicle SKR1992E claiming T/party vehicle GBD201S DOA: 01.10.2019

Dear Gerald,

Kindly arrange survey for our vehicle SKR1992E claiming T/party DOA: 01.10.2019

Thank you & Best Regards,

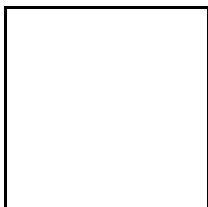
Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sing Ming AutoCity Singapore 575722

Tel: 6453 4730 Fax: 64571931



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