

ASS. REC. BY:

REF: CSJ/MSG/19017919/229f3k2

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

Monter

From (Person): Jasmine Lok

of MSG

Date/Time: 10/10/2019 4:14pm

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJL 92522

Insured:

XE 224K

at Workshop m/s

A Auto Services

Tel:

8569 7181 / 8100 9614 (Eric)

of

5 Soon Lee Street #06-31

Policy No:

29067573Mkf

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 9/10/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 4:48pm 10/10/19

Person Contacted:

Eric

Vehicle IN/OUT

Date/Time	Action/Instruction
	Polimold (X)
	SJL 92522
	XE 224K - CSJ/MSG/18005216/AqLn2
	ROA - 06/02/2018
	After print = 12/10/19
	Submit PRS.

ASS. REC. BY: PRR

REF: MS19

339D

ASSIGNMENT

COE - 2028/000

From: \_\_\_\_\_ Date: 14.10.2019

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJL 92522

at Workshop m/s: A Auto Services

of 5 Soon Lee street # 06-31

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

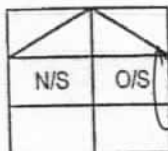
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: After 2.00 p.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 40K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SJL 92522 Yr Regn: 2008 / Dec

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Corolla Altis 1.6A c.c. 1598

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 202992 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MR053 ZEE 106129118

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 09/10/19 D.O.I. 14/10/19

Survey held at A Auto Svc

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or \*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Repair / days - 3K-4K- / 4 days

Date/Time, File Pass to?

☐

: Preli. Report

1) m10 tmr

☐

: Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

S + RS. \$ \_\_\_\_\_

Photos

Others

TOTAL

Report Format: PRR

Lump Sum / I.B.I. (%) \_\_\_\_\_

120

11

131

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Oct 2019		10 Oct 2019 16:14 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	<b>Ben Foods (S) Pte Ltd</b> , Co. Reg. No.: 196900017H		
Main Claimant:	<b>A MOTOR LEASING LLP</b> , Co. Reg. No.: T18LL1339D		
Vehicle Reg. No.:	<b>SJL9252Z</b>	Date of Loss:	09/10/2019 07:00 - :59 [20 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP</b>	Policy/Cover Note No.:	29067573MKF (Comprehensive) Coverage: 01/01/2018 - 31/12/2019
Vehicle Reg. No. (Insured):	<b>XE224K</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>A Auto Services (HQ)</b> A AUTO SERVICES, 5 SOON LEE STREET #06-31 PIONEER POINT, 627607 Jurong East - Tel:		
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jasmine Lok Kheng Kwei</b> - 6594 2550]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... <b>[Imm.Advice due 11/10/2019]</b>		
Adj Asg. Remarks:	on WP Manual assigned to LKK via email on 10/10/19. (Manual Assign). Liab: NR. Disagree on SJE. Contact: Ah Zhong @ 8569 7181.		

### ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Thursday, 10 October 2019 1:39 PM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** A Auto Services - Pre-Repair Notice (MSIG)(SJL9252Z).pdf

### Our client's vehicle no. SJL 9252Z (AAS); Your insured's vehicle no. XE224K (MSIG) - PRI

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Helene Phua  
**Sent:** Thursday, 10 October, 2019 10:10 AM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: Our client's vehicle no. SJL 9252Z (AAS); Your insured's vehicle no. XE224K (MSIG) - PRI

Have a great week ahead!

Helene Phua  
Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Helene Phua

**Sent:** Thursday, 10 October, 2019 10:10 AM

**To:** 'Pam Cheong' <[pam@crossbordersllc.com](mailto:pam@crossbordersllc.com)>

**Cc:** Jasmine Lok Kheng Kwei <[jasmine\\_lok@sg.msig-asia.com](mailto:jasmine_lok@sg.msig-asia.com)>; Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>

**Subject:** RE: Our client's vehicle no. SJL 9252Z (AAS); Your insured's vehicle no. XE224K (MSIG) - PRI

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Pam Cheong [<mailto:pam@crossbordersllc.com>]

**Sent:** Wednesday, 9 October, 2019 5:02 PM

**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Cc:** Jasmine Lok Kheng Kwei <[jasmine\\_lok@sg.msig-asia.com](mailto:jasmine_lok@sg.msig-asia.com)>; Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Subject:** RE: Our client's vehicle no. SJL 9252Z (AAS); Your insured's vehicle no. XE224K (MSIG) - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

---

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

1. We refer to your email dated 9.10.2019.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-
  - a) Dennis Yap PAL'S Appraiser Pte Ltd
  - b) Yap Teck Lee LCW Appraiser Pte Ltd
  - c) Yap Teck Chye MC-Coy Appraiser Pte Ltd
  - d) Dixon Yeo Treasure Appraiser Pte Ltd
  - e) Marc Ananda United Appraisal and Management Pte Ltd
  - f) Andrew How Prominent Appraiser Services
  - g) Alan Cheong K.H. C L Appraiser Pte Ltd
  - h) T.T. Rajan ST Appraisal Services
  - i) Sebastian Lim Constanct Appraiser Services
  - j) Aeon Auto Consultants LLP
4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Regards

Pam

TEL: 6438 1323 ext 2020

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

**CONFIDENTIALITY NOTICE**

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

**CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL**

**From:** Helene Phua <helene\_phua@sg.msig-asia.com>

**Sent:** Wednesday, 9 October 2019 4:45 pm

**To:** pàm@crossbordersllc.com

**Cc:** Jasmine Lok Kheng Kwei <jasmine\_lok@sg.msig-asia.com>; Corene Chong <corene@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>

**Subject:** RE: Our client's vehicle no. SJL9252Z (AAS); Your insured's vehicle no. XE224K (MSIG) - PRI

Hi,

We refer to your email dated 09/10/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Calvin Ang	6) Chow Bo Xiong
2. Kenneth Kong	7) Siew Meng Hui
3. Marcus Chua	8) Daniel Chan
4. Ng You Han	9) Victor Png
5. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. **\*Fast lane settlement is not applicable for cases that liability is in dispute\***

- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Pam Cheong [<mailto:pam@crossbordersllc.com>]

**Sent:** Wednesday, 9 October 2019 3:53 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** Re: Our client's vehicle no. SJL 9252Z (AAS); Your insured's vehicle no. XE 224K - PRI

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sir/ Madam,

1. Please find attached our PRI notice dated 9 October 2019 for your kind attention.
2. Please reply email to [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) & [huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com) & [pam@crossbordersllc.com](mailto:pam@crossbordersllc.com) & [celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)

With regards,

Pam

TEL: 6438 1323 ext 2020

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313



**CONFIDENTIALITY NOTICE**

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

**CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL**

---

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

# CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.AAS (SJL9252Z)  
Your Ref: XE224K

9 October 2019

**MSIG Insurance (Singapore) Pte Ltd**  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807  
**Attn: Motor Claims Department**

URGENT

**BY FAX: 6827 7800 & EMAIL**

MAIN OFFICE  
133 NEW BRIDGE ROAD  
#23-03/04/05  
CHINATOWN POINT  
SINGAPORE 059413  
TEL: 6438 1323  
FAX: 6438 2313

BRANCH OFFICE  
1 JALAN BERSEH  
#03-12 NEW WORLD CENTRE  
SINGAPORE 209037

PLEASE SEND ALL  
CORRESPONDENCES TO  
THE MAIN OFFICE

WE DO NOT ACCEPT  
SERVICE BY FAX

Dear Sirs

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION**  
**CLAIMANT: A MOTOR LEASING LLP**  
**TRAFFIC ACCIDENT ON 9 OCTOBER 2019 AT 07:45 HRS ALONG JURONG WEST AVE**  
**2 INVOLVING VEHICLES NO. SJL9252Z & XE224K**

We are instructed by A Motor Leasing LLP to notify you of a road accident on 9 October 2019 at about 07:45 hrs along Jurong West Ave 2 involving our client's vehicle registration number SJL9252Z and vehicle registration number XE224K driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: A Auto Services  
Address: 5 Soon Lee Street  
Pioneer Point  
#06-31  
Singapore 627607  
Contact: Ah Zhong (8569 7181)

Please liaise with the above workshop directly.

Yours faithfully

  
CrossBorders LLC

Email: [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) /  
[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)

encs

**PLEASE LET US KNOW THE DATE  
OF THE PRE-REPAIR INSPECTION**

.....

CONFIDENTIALITY CAUTION  
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE  
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

**CrossBORDERS LLC**

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K  
GST REGISTRATION NUMBER 201305284K

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Limited Liability Partnership
Owner ID:	339D
Vehicle Details	
Vehicle No.:	SJL9252Z
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Oct 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	3ZZ4830408
Chassis No.:	MR053ZEE106129118
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,084.00
Original Registration Date:	16 Dec 2008
First Registration Date:	16 Dec 2008
Transfer Count:	2
Actual ARF Paid:	\$16,084.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	15 Dec 2028
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$27,571.00
COE Rebate Amount:	\$25,273.00
Total Rebate Amount:	\$25,273.00

The information contained herein is correct as at 15 Oct 2019

OK

40,000  
25,273  

---

14,727

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/10/2019 14:17
Date Of Accident	09/10/2019 07:45
Exact Location Of Accident	JURONG WEST AVE 2
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJL9252Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	A MOTOR LEASING LLP
Co Reg No	T18LL1339D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81009614
Alternative Phone No	OFFICE-81009614

### Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5105692274 (CLASSIC)
Cover Note Number	

### Driver

Name of Driver	TAN KIET HILL
NRIC No	S7316623C
Date Of Birth	12/05/1973
Occupation	INDOOR
Date Of Driving Pass	23/06/1993
Driving Experience	26 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90778739
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 411A FERNVALE ROAD #05-84
Postcode	791411
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : FRIEND GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER STATEMENT (ATTENDED BY: JAMES NG)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	CANNOT BE UPLOADED
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE224K
Vehicle Make/Model/Colour	RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MUHAMMAD FRHAN BIN KAMIS
NRIC/Passport Number	S9344494I
Contact Number	91642159
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

09 OCT 2019

*[Signature]*

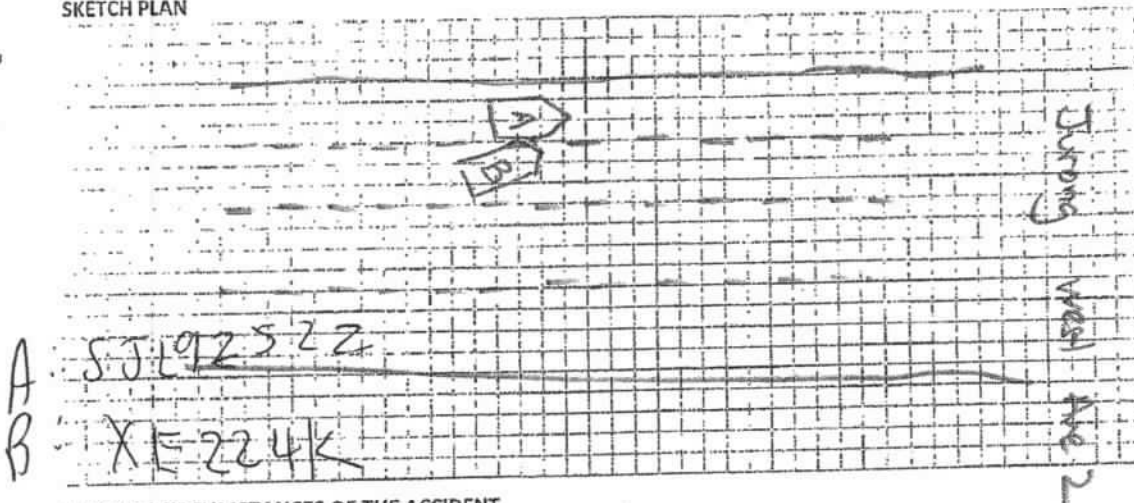
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name:  
NRIC No.:

**NG WING KIN JAMES**  
admin.vac@vicom.com.sg

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Juncus West Ave 2 at the most left lane. Vehicle B (XB 224K) cut into my lane and hit into my car from driver door to the passenger door.

DECLARATION  
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

09 OCT 2019

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:

NG WING KIN JAMES  
admin.vac@vicom.com.sg



Accident Photo



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019		10 Oct 2019 16:14 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>Ben Foods (S) Pte Ltd</b> , Co. Reg. No.: 196900017H								
Main Claimant:	<b>A MOTOR LEASING LLP</b> , Co. Reg. No.: T18LL1339D								
Vehicle Reg. No.:	<b>SJL9252Z</b>	Date of Loss:	09/10/2019 07:00 - :59 [129 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP</b>	Policy/Cover Note No.:	29067573MKF (Comprehensive) Coverage: 01/01/2018 - 31/12/2019						
Vehicle Reg. No. (Insured):	<b>XE224K</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>A Auto Services (HQ)</b> A AUTO SERVICES, 5 SOON LEE STREET #06-31 PIONEER POINT, 627607 Jurong East - Tel:								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jasmine Lok Kheng Kwei</b> - 6594 2550]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Imm.Advice due 11/10/2019]								
Adj Asg. Remarks:	on WP Manual assigned to LKK via email on 10/10/19. (Manual Assign). Liab: NR. Disagree on SJE. Contact: Ah Zhong @ 8569 7181.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJL9252Z  
[XE224K]  
TP  
A MOTOR LEASING LLP  
Oct 9 2019 7:00AM  
[Ben Foods (S) Pte Ltd]  
A Auto Services

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
2	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
3	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
4	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
5	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
6	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
7	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
8	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
9	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
10	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
11	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
12	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
13	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
14	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
15	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
16	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
17	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
18	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
19	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
20	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
21	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
22	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
23	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
24	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
25	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
26	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
27	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
28	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
29	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
30	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
31	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
32	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
33	15/10/19 14:23	General View						Load JPG	<input checked="" type="checkbox"/>	
34	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
35	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
36	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
37	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
38	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
39	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
40	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
41	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
42	21/10/19 14:54	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	10/10/19 10:32	PRI & THIRD PARTY REPORT	Load PDF	
2	10/10/19 15:36	Disagree on SJE	Load PDF	
3	10/10/19 15:38	Workshop Details	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	10/10/19 16:13	Survey Request - Manual Assigned	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19017919/T1QF3E2

Date: 23/10/2019

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No: 29067573MKF
<b>Claimant</b>	
<b>Vehicle No :</b> SJL9252Z	<b>Insured Vehicle No :</b> XE224K
Date of Loss: 09/10/2019	Nature of Claim: TP Claim No: N/A

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SJL9252Z</b>	Engine No:	3ZZ4830408
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 (A)	Chassis No:	MR053ZEE106129118
Reg. Date:	16/12/2008 (Man. Year: 2008)	Odometer:	202992 km
Colour:	Grey		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Toyo 5 mm	Rear Left Side:	Toyo 5 mm
Front Right Side:	Toyo 5 mm	Rear Right Side:	Toyo 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

### INSPECTION

Date of Assignment:	10/10/2019	
Date Inspected:	14/10/2019 Inspected At:	A Auto Services (HQ) A AUTO SERVICES, 5 SOON LEE STREET #06-31 PIONEER POINT Singapore 627607
Estimated Period of Repair:	4.0 days	

**Adjuster:** MOHD RASUL

**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 23 Oct 2019)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJL9252Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >