

ASS. REC. BY:

REF: MSG19017918/ Gv d307 Special Instruction:Sender: GA

ASSIGNMENT (Office)

From (Person): Nur Azlan Bt Hudaib MSLADate/Time: 10/10/2019 @ 3:55pm

Estimated Cost:

Bill to:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.: SLN 3069S

Insured:

at Workshop m/s: Jack CarsTel: 91701900of G1 Ubi Ave nua 2 #01-20Policy No: A28918718 QMXClaim No: 608062

Sum Insured:

Excess: \$500.00

Make of Veh:

D.O.A. 6/10/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 4:59pm @ 10/10/19Person Contacted: Ms. ThanaVehicle IN / OUT

Date/Time	Action/Instruction
	Inspected ✓ Insp. Blk 3007 ubi Rd 1 #01-450
	SLN 3069S - CS / MSG19017635 / AGV d3
	Due: 6/10/2019
14/10/19	Revert via merimen
14/10/19	Rece approved \$4105 from Azlan by merimen
15/10/19	Informed Thana c/A ex \$500 by email

REP: **MSIA**

ASSIGNMENT

From: **Enl.** Date: **11/10/19**

Estimated Cost: **SLN 3069S**

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No: **SLN 3069S**

at Workshop n/s: **Jack Cars**

of **BLK 2007 Ubi Road 1 # 01-450**

Insured: **SLN 7895H**

Policy No: **SLN 7895H**

Claims No:

Sum Insured: **\$ 500.00**

(Client's Record)

Make of Veh: **After 2pm**

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **\$67k.**

IDAC Accident Report: Consistent? : Yes or No

GA / PR Seen: Consistent? : Yes or No

Est. Repairs: **4** days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA **REV** / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Veh No: **SLN 3069S** yr Regn: **28 Apr 2017**

Type: **M Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Honda Vezel 1.5X** **1496**

Colour: **Black** A/C: Insured / Std / NI / NA

Sp. Reading: **43883** T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: **RU112/08 28**

Gen. Cond: Good / Fair / Poor / Burnt

Steering: **In order** / Jammed / Leaked / Burnt or

Brake: **In order** / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/A/Rim or

Tyre Size: F: **215/60 R16**

R: **17**

BS / **BUN** EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. **6** mm R/Bal. **6** mm

L/Bal. **6** mm L/Bal. **6** mm

D.O.A. D.O.I. **11-10-19**

Survey held at **n/s** **4pm**

Des. of Damages **Fr** / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time	Action / Instruction
	Vehicle is under paralla import scheme and under manufacturer warranty to within 36 months from date of registration.
3/12/19	Final fig \$ 3083.50 confirmed by email (Ref 7394, 719)
RECEIVED 8 DEC 2019	

Date/Time, File Pass to: ☐ : Preli. Report

ii) ☐ : Final Report

Date/Time, File Return to: **3/12 - typst**

Report From: **menimen**

Final Sum / U/C: **3083.50**

Days Of Repair: **4**

Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp (\$) ☐ Interview (\$) ☐ Tech. Insp (\$) ☐ Material (\$)

Survey Fee: **200**

Transportation: **11**

TOTAL: **211**

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019		10 Oct 2019 15:55 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: HUANG LINGBO , ID: S8082853E, Tel: +6591157878	
Vehicle Reg. No.: SLN3069S	Date of Loss: 06/10/2019 14:00 - :59 [29 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type: OD / 608062	Policy/Cover Note No.: A28948718QMX (Comprehensive) Coverage: 28/04/2019 - 27/04/2020
	Excess: S\$500.00
Repairer: Jack Cars Enterprise Pte Ltd (HQ) 61 Ubi Avenue 2, #01-20 Automobile Megamart, 408898 Ubi - Tel: 67441900	
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Nor Azian Binte Noordin - 6594 2558]	
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 11/10/2019]	
Driver/Custodian: WANG YIJING (42 / Male), NRIC: S7665516B, Tel: +6591082230 Email: WYIJING@GMAIL.COM	
Adj Asg. Remarks: Car in on 11/10/2019 after 2PM. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert. Vehicle is under paralla import scheme and under manufacturer warranty & within 36 months from date of registration.	

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

***SLN3069S (608062)**

OD

Oct 6 2019 2:00PM

[HUANG LINGBO]

Jack Cars Enterprise Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **02/12/2019 17:08 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3083.50) - SLN3069S - Claim Handler: Nor Azian Binte Noordin

Approved:3083.50:A if C

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Nor Azian Binte Noordin	Date: 02 Dec 2019

Preliminary Advice

Vehicle No	: SLN3069S	Accident Date	: 06/10/2019
Make	: HONDA VEZEL	Policy No.	: 28948718QMX
Assignment Date	: 10/10/2019	Excess	: S\$500.00
Date of Inspection	: 11/10/2019	Est. Duration of Repair	: 4.00
Inspection At	: JACK CARS ENTERPRISE PTE LTD (HQ) 61 UBI AVENUE 2, #01-20 AUTOMOBILE MEGAMART SINGAPORE 408898		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,477.50
Revised Amount	:S\$	3,083.50
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,083.50

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	67,000.00
COE / PARF Rebate	:S\$	45,679.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,321.00

Remarks
☒ (X) The vehicle is economical for repair.

☐ () The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 15 October 2019 9:02 AM
To: thana (thana@jackcars.com.sg); SUR
Subject: SLN 3069S-DOA: 6/10/2019 (MSIG OD)

Dear Thana,

As instructed by our client , please proceed to repair the **insured vehicle SLN 3069S on part by part (Excess S500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLN3069S (608062)**

OD

Oct 6 2019 2:00PM

[HUANG LINGBO]

Jack Cars Enterprise Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 14/10/2019 18:15 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$4105.00) - SLN3069S - Claim Handler: Nor Azian Binte Noordin

Approved:4105,00:A if C. Check items to be verified and confirmed.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Nor Azian Binte Noordin

Date: 14 Oct 2019

Preliminary Advice

Vehicle No	: SLN3069S	Accident Date	: 06/10/2019
Make	: HONDA VEZEL	Policy No.	: 28948718QMX
Assignment Date	: 10/10/2019	Excess	: S\$500.00
Date of Inspection	: 11/10/2019	Est. Duration of Repair	: 4.00
Inspection At	: JACK CARS ENTERPRISE PTE LTD (HQ) 61 UBI AVENUE 2, #01-20 AUTOMOBILE MEGAMART SINGAPORE 408898		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,477.50
Revised Amount	:S\$	4,105.00
Check Items (Estimated)	:S\$	1,947.00
Total	:S\$	6,052.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	67,000.00
COE / PARF Rebate	:S\$	45,679.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,321.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	853E
Vehicle Details	
Vehicle No.:	SLN3069S
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Oct 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	L15B4410830
Chassis No.:	RU11210828
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$19,816.00
Original Registration Date:	28 Apr 2017
First Registration Date:	28 Apr 2017
Transfer Count:	0
Actual ARF Paid:	\$9,816.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Apr 2027
PARF Rebate Amount:	\$7,362.00
Intended COE Rebate Details	
COE Expiry Date:	27 Apr 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,789.00
COE Rebate Amount:	\$38,317.00
Total Rebate Amount:	\$45,679.00

The information contained herein is correct as at 11 Oct 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/10/2019 12:20
Date Of Accident	06/10/2019 14:00
Exact Location Of Accident	TOA PAYOH LORONG 2 TOWARDS PIE CHANGI
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN3069S
Insured/Policyholder	
Name Of Registered Owner	HUANG LINGBO
NRIC No	S8062853E
Email Address	WYIJING@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91157878
Alternative Phone No	OFFICE-91157878
Vehicle Particulars	
Manufacturer	HONDA
Model	VEZEL-1.5 1.5X CVT (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28948718
Cover Note Number	
Driver	
Name of Driver	WANG YIJING
NRIC No	S7665516B
Date Of Birth	12/12/1976
Occupation	OUTDOOR
Date Of Driving Pass	24/08/2010
Driving Experience	9 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-91082230
Fax Number	
Contact Number	
Email Address	WYIJING@GMAIL.COM

Address 3 ELIZABETH DRIVE
#08-01

Postcode 669744

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 4

Passenger 1 NAME: : WIFE
GENDER: : FEMALE

Passenger 2 NAME: : CHILD
GENDER: : FEMALE

Passenger 3 NAME: : CHILD
GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJT8768S

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to renew policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries from;
- (iv) administering my claims (including the mailing of correspondence, statements, notices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and

(c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

(e) the information so collected under (d) above may be shared / disclosed

- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders

7/10/19 @ 1400HRS

Page 4 of 12

PIE CHANGI

A - 2LN30693
B - 5JT87608

For Page 2

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 6/10/2019 at about 2pm I was driving my car
SLN 3069S along the slip road of tea parish laney 2 towards
PIE change.

I was about to join into the main Road when the
car in front of me SJT 8768S stop suddenly I was not able to
stop in time and hit the rear of his car.

I was traveling with my wife and two kids
and we did not sustain any injury.

I/we declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

7/10/19 @ 1400 hrs

BLK 3007 UOI ROAD 1
#01-448 / 450 / 452
SINGAPORE 408701

1-800-875-8885 FAX: 914-836-0004
 Attn: Data Center Personnel

THE
JOURNAL OF THE
ROYAL ANTHROPOLOGICAL INSTITUTE

ESTIMATE

DATE OF ACCIDENT : 06/10/2019
VEHICLE : SLN3069S
MAKE & MODEL : HONDA VEZEL
INSURANCE : MSIG INSURANCE
SURVEYOR : MSIG INSURANCE

PARTS		CONDITION	AMOUNT
1.	FRONT BONNET X Repair.		\$ 890
2.	FRONT BONNET HINGE - LEFT X Repair.		\$ 55
3.	FRONT BUMPER / Re.	280	\$ 420
4.	FRONT BUMPER GARNISH ✓ BR	230	\$ 260
5.	FRONT BUMPER LOWER GRILLE X NN		\$ 180
6.	FRONT BUMPER LOWER LIPS / Re.	/	\$ 110
7.	FRONT BUMPER CENTRE BRACKET ✓ BR	20	\$ 95
8.	FRONT BUMPER GRILLE X X		\$ 310
9.	FRONT BUMPER BRACKET - LEFT X NN		\$ 55
10.	FRONT BUMPER TOP COVER X		\$ 180
11.	HEADLAMP - LEFT / CAA	880	\$ 1960
12.	HEADLAMP UPPER BRACKET - LEFT ✓	10	\$ 95
13.	HEADLAMP LOWER BRACKET - LEFT ✓ CAA	10	\$ 95
14.	FOG LAMP COVER - LEFT / Re.	15	\$ 75



JACK CARS

15.	FENDER - LEFT X repair		\$ 430
16.	WHEELARCH - LEFT / re.	50	\$ 95
17.	FRONT SUPPORT BEAM ✓ BT	180	\$ 680
		20	
	SPECIAL NETT	20 +10%	
1.	CLIPS / re.		\$ 100
2.	NUMBER PLATE COVER X NN		\$ 35
	LABOUR		
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	600	\$ 1200
2.	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS	400	\$ 2000
3.	TO CHECK LIGHTING SYSTEM, WIRING & REWIRE	30	\$ 150
4.	PROGRAMMING OF HEADLAMP	NN X	\$ 300
5.	ANTI RUST TREATMENT	60	\$ 120
			1090
		PARTS + 10% :	\$ 6,572.50
		SPECIAL NETT :	\$ 135
		LABOUR :	\$ 3,770
		TOTAL :	\$ 10,477.50
		7% GST :	\$ 733.42
		GRAND TOTAL :	\$ 11,210.92

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

15/10/19
P/P lamp repair.
before/After repair photos.
Gino Riano - 82880282
11/10/19.

Excess \$ 500
Not Authorised.

3083.5

6mo Rep.
14/10/19.

ESTIMATE

DATE OF ACCIDENT : 06/10/2019
VEHICLE : SLN3069S
MAKE & MODEL : HONDA VEZEL
INSURANCE : MSIG INSURANCE
SURVEYOR : MSIG INSURANCE

	PARTS	CONDITION	AMOUNT
1.	FRONT BONNET X Repair.		\$ 890
2.	FRONT BONNET HINGE - LEFT x Repair.		\$ 55
3.	FRONT BUMPER / ee.		\$ 420
4.	FRONT BUMPER GARNISH ✓ BR.		\$ 260
5.	FRONT BUMPER LOWER GRILLE X		\$ 180
6.	FRONT BUMPER LOWER LIPS / ee.		\$ 110
7.	FRONT BUMPER CENTRE BRACKET ? ✓ BR.		\$ 95
8.	FRONT BUMPER GRILLE X X		\$ 310
9.	FRONT BUMPER BRACKET - LEFT X } NN		\$ 55
10.	FRONT BUMPER TOP COVER X		\$ 180
11.	HEADLAMP - LEFT / CAA		\$ 1950
12.	HEADLAMP UPPER BRACKET - LEFT ? ✓		\$ 95
13.	HEADLAMP LOWER BRACKET - LEFT ? ✓ CAA		\$ 95
14.	FOG LAMP COVER - LEFT / ee.		\$ 75

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 3 December 2019 8:37 AM
To: Thanaletchumi Santerashigaram
Cc: SUR
Subject: RE: SLN 3069S-DOA: 6/10/2019 (MSIG OD)

Dear Thana,

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Wednesday, 27 November 2019 10:40 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: SLN 3069S-DOA: 6/10/2019 (MSIG OD)

Greetings Ms. Veron ,

For an amicable settlement would agree with COR @ \$3,083.50 B4 GST @ 4 days.

Kindly advise on the submission of LOD & it's documents.

Kindly reply.

Thank You.

Best Regards ,
S.Thanaletchumi (Ms)
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 91701900
Fax : 67488834
Email : thana@jackcars.com.sg

On Fri, Nov 1, 2019 at 1:47 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Thana,

Finalize amount \$3083.50 before excess \$500 @ 4 working days.

PARTS-\$1785 + 10%=\$1963.50

SN-\$30
LABOUR-\$1090
TOTAL-\$3083.50

Please check and confirm

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 15 October 2019 9:02 AM
To: thana (thana@jackcars.com.sg) <thana@jackcars.com.sg>; SUR <sur@lkkauto.com>
Subject: SLN 3069S-DOA: 6/10/2019 (MSIG OD)

Dear Thana,

As instructed by our client , please proceed to repair the insured vehicle SLN 3069S on part by part (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2019		10 Oct 2019 15:55 Edit Adj Rpt	S\$3,083.50 Edit Estimates	S\$3,083.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: HUANG LINGBO , ID: S8082853E, Tel: +6591157878									
Vehicle Reg. No.: SLN3069S		Date of Loss: 06/10/2019 14:00 - :59 [29 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 608062		Policy/Cover Note No.: 28948718QMX (Comprehensive) Coverage: 28/04/2019 - 27/04/2020							
		Excess: S\$500.00							
Repairer: Jack Cars Enterprise Pte Ltd (HQ) 61 Ubi Avenue 2, #01-20 Automobile Megamart, 408898 Ubi - Tel: 67441900									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Nor Azian Binte Noordin - 6594 2558]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 09/11/2019]									
Driver/Custodian: WANG YIJING (42 / Male), NRIC: S76655168, Tel: +6591082230 Email: WYIJING@GMAIL.COM									
Adj Asg. Remarks: Car in on 11/10/2019 after 2PM. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert. Vehicle is under parallel import scheme and under manufacturer warranty & within 36 months from date of registration.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (02/12/2019): Alert - Adj Mandate Approved (S\$3083.50) - SLN3069S - Claim Handler: Nor Azian B... - MSIG_SG (14/10/2019): Alert - Adj Mandate Approved (S\$4105.00) - SLN3069S - Claim Handler: Nor Azian B...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN3069S (608062)
 OD
 Oct 6 2019 2:00PM
 [HUANG LINGBO]
 Jack Cars Enterprise Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports					1 per page	☒
No	Finalized On	Jack Cars Enterprise Pte Ltd (HQ)		Thumbnail	Print	
1	08/10/19 12:31	Accident Statement		Load HTM	☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	14/10/19 10:58	Adjuster Immediate Advice		Load HTM	☒	
2	02/12/19 15:50	Adjuster Immediate Advice		Load HTM	☒	

Photos/Images					1 per page	☒
No	Finalized On	Jack Cars Enterprise Pte Ltd (HQ)		Thumbnail	Print	
1	08/10/19 12:30	Accident Photo 1 [Linked Accident Report Documents]		Load JPG	☒	
2	08/10/19 12:30	Accident Photo 2 [Linked Accident Report Documents]		Load JPG	☒	
3	08/10/19 12:30	Accident Photo 3 [Linked Accident Report Documents]		Load JPG	☒	
4	08/10/19 12:30	Accident Photo 4 [Linked Accident Report Documents]		Load JPG	☒	
5	08/10/19 12:30	Accident Photo 5 [Linked Accident Report Documents]		Load JPG	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	14/10/19 10:58	General View		Load JPG	☒	
2	14/10/19 10:58	General View		Load JPG	☒	
3	14/10/19 10:58	General View		Load JPG	☒	
4	14/10/19 10:58	General View		Load JPG	☒	
5	14/10/19 10:58	General View		Load JPG	☒	
6	14/10/19 10:58	General View		Load JPG	☒	
7	14/10/19 10:58	General View		Load JPG	☒	
8	14/10/19 10:58	General View		Load JPG	☒	
9	14/10/19 10:58	General View		Load JPG	☒	
10	14/10/19 10:58	General View		Load JPG	☒	
11	14/10/19 10:59	General View		Load JPG	☒	
12	14/10/19 10:59	General View		Load JPG	☒	
13	14/10/19 10:59	General View		Load JPG	☒	
14	14/10/19 10:59	General View		Load JPG	☒	
15	14/10/19 10:59	General View		Load JPG	☒	
16	14/10/19 10:59	General View		Load JPG	☒	
17	14/10/19 10:59	General View		Load JPG	☒	
18	14/10/19 10:59	General View		Load JPG	☒	
19	14/10/19 10:59	General View		Load JPG	☒	
20	14/10/19 10:59	General View		Load JPG	☒	
21	14/10/19 10:59	General View		Load JPG	☒	
22	14/10/19 10:59	General View		Load JPG	☒	
23	14/10/19 10:59	General View		Load JPG	☒	
24	14/10/19 10:59	General View		Load JPG	☒	
25	14/10/19 10:59	General View		Load JPG	☒	
26	14/10/19 10:59	General View		Load JPG	☒	
27	14/10/19 10:59	General View		Load JPG	☒	
28	14/10/19 10:59	General View		Load JPG	☒	
29	14/10/19 10:59	General View		Load JPG	☒	
30	14/10/19 10:59	General View		Load JPG	☒	
31	14/10/19 10:59	General View		Load JPG	☒	

Assessment Reports				1 per page	☒
No	Finalized On	Jack Cars Enterprise Pte Ltd (HQ)		Thumbnail	Print
32	14/10/19 10:59	General View		Load JPG	☒
33	14/10/19 10:59	General View		Load JPG	☒
34	14/10/19 10:59	General View		Load JPG	☒
35	14/10/19 10:59	General View		Load JPG	☒
36	14/10/19 10:59	General View		Load JPG	☒
37	14/10/19 10:59	General View		Load JPG	☒
38	14/10/19 10:59	General View		Load JPG	☒
39	14/10/19 10:59	General View		Load JPG	☒
40	14/10/19 10:59	General View		Load JPG	☒
41	14/10/19 10:59	General View		Load JPG	☒
42	14/10/19 10:59	General View		Load JPG	☒
43	14/10/19 10:59	General View		Load JPG	☒
44	14/10/19 10:59	General View		Load JPG	☒
45	02/12/19 15:40	Reinspection Photo		Load JPG	☒
46	02/12/19 15:40	Reinspection Photo		Load JPG	☒
47	02/12/19 15:40	Reinspection Photo		Load JPG	☒
48	02/12/19 15:40	Reinspection Photo		Load JPG	☒
49	02/12/19 15:40	Reinspection Photo		Load JPG	☒
50	02/12/19 15:40	Reinspection Photo		Load JPG	☒
51	02/12/19 15:40	Reinspection Photo		Load JPG	☒
52	02/12/19 15:40	Reinspection Photo		Load JPG	☒
53	02/12/19 15:40	Reinspection Photo		Load JPG	☒
54	02/12/19 15:40	Reinspection Photo		Load JPG	☒
55	02/12/19 15:40	Reinspection Photo		Load JPG	☒
56	02/12/19 15:40	Reinspection Photo		Load JPG	☒
57	02/12/19 15:40	Reinspection Photo		Load JPG	☒
58	02/12/19 15:40	Reinspection Photo		Load JPG	☒
59	02/12/19 15:40	Reinspection Photo		Load JPG	☒
60	02/12/19 15:40	Reinspection Photo		Load JPG	☒
61	02/12/19 15:40	Reinspection Photo		Load JPG	☒
62	02/12/19 15:40	Reinspection Photo		Load JPG	☒
63	02/12/19 15:40	Reinspection Photo		Load JPG	☒
64	02/12/19 15:40	Reinspection Photo		Load JPG	☒
65	02/12/19 15:40	Reinspection Photo		Load JPG	☒
66	02/12/19 15:40	Reinspection Photo		Load JPG	☒
67	02/12/19 15:40	Reinspection Photo		Load JPG	☒
68	02/12/19 15:40	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	09/10/19 16:41	for vehicle under manufacturer warranty and within 36 months from date of registration		Load PDF	
2	09/10/19 16:43	Estimate from Jack Cars		Load PDF	
3	09/10/19 16:43	Certificate of Insurance		Load TIFF	
4	10/10/19 14:05	Driving Licence - Valid		Load PDF	
5	11/10/19 13:49	Log card (If available)		Load PDF	
No	Finalized On	Jack Cars Enterprise Pte Ltd (HQ)		Thumbnail	Print
1	08/10/19 12:29	Sketch Plan [Linked Accident Report Documents]		Load TIFF	
2	08/10/19 12:29	Sketch Plan #2 [Linked Accident Report Documents]		Load TIFF	
3	08/10/19 12:29	Sketch Plan #3 [Linked Accident Report Documents]		Load TIFF	
4	08/10/19 12:29	Sketch Plan #4 [Linked Accident Report Documents]		Load TIFF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	09/10/19 16:52	email-survey appointment		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	14/10/19 11:01	MARK ESTIMATE		Load PDF	

Linked Accident Report Documents

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	Jack Cars Enterprise Pte Ltd (HQ)		Thumbnail	Print
1	08/10/19 12:31	Accident Statement		Load HTM	

Photos/Images				1 per page	☒
No	Finalized On	Jack Cars Enterprise Pte Ltd (HQ)		Thumbnail	Print
1	08/10/19 12:30	Accident Photo 1		Load JPG	☒
2	08/10/19 12:30	Accident Photo 2		Load JPG	☒
3	08/10/19 12:30	Accident Photo 3		Load JPG	☒
4	08/10/19 12:30	Accident Photo 4		Load JPG	☒
5	08/10/19 12:30	Accident Photo 5		Load JPG	☒

Documentation				1 per page	☒
No	Finalized On	Jack Cars Enterprise Pte Ltd (HQ)		Thumbnail	Print
1	08/10/19 12:29	Sketch Plan		Load TIFF	
2	08/10/19 12:29	Sketch Plan #2		Load TIFF	
3	08/10/19 12:29	Sketch Plan #3		Load TIFF	
4	08/10/19 12:29	Sketch Plan #4		Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19017918/GVD3E2

Date: 03/12/2019

REFERENCE

Insured/Claimant:	HUANG LINGBO	Policy No:	28948718QMX	Claim No:	608062
Date of Loss:	06/10/2019	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLN3069S	Engine No:	L15B4410830
Make & Model:	HONDA VEZEL, 1.5 1.5X CVT (A)	Chassis No:	RU11210828
Reg. Date:	28/04/2017 (Man. Year: 2016)	Odometer:	43883 km
Colour:	Black		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	S\$67,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,707.50	1,993.50	4,714.00	70.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,770.00	1,090.00	2,680.00	71.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,477.50	3,083.50	7,394.00	70.57
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	9,977.50	2,583.50	7,394.00	74.11
+ GST 7.00/7.00% (S\$)	698.43	180.85	517.58	74.11
Nett Amount (S\$)	10,675.93	2,764.35	7,911.58	74.11

INSPECTION

Date of Assignment: 10/10/2019

Date Inspected: 11/10/2019 Inspected At:

Blk 3007 Ubi Road 1 #01-450
Repairer : Jack Cars Enterprise Pte
Ltd (HQ)

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 03 Dec 2019)

Parts: M1-SUV HONDA VEZEL 1.5 1.5X CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLN3069S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET (WCP)	Repair	890.00 F	*- F
2	1		*FRONT BONNET HINGE - LEFT (WCP)	Repair	55.00 F	*- F
3	1		*FRONT BUMPER (WCP)	Deformed	420.00 F	*280.00 F
4	1		*FRONT BUMPER GARNISH (WCP)	Broken	260.00 F	*230.00 F
5	1		*FRONT BUMPER LOWER GRILLE (WCP)	Not Necessary	180.00 F	*- F
6	1		*FRONT BUMPER LOWER LIPS (WCP)	Deformed	110.00 F	*110.00 F
7	1		*FRONT BUMPER CENTRE BRACKET (WCP)	Broken	95.00 F	*20.00 F
8	1		*FRONT BUMPER GRILLE (WCP)	Not Necessary	310.00 F	*- F
9	1		*FRONT BUMPER BRACKET - LEFT (WCP)	Not Necessary	55.00 F	*- F
10	1		*FRONT BUMPER TOP COVER (WCP)	Not Necessary	180.00 F	*- F
11	1		*HEADLAMP - LEFT (WCP)	Cracked	1,950.00 F	*880.00 F
12	1		*HEADLAMP UPPER BRACKET - LEFT (WCP)	Cracked	95.00 F	*10.00 F
13	1		*HEADLAMP LOWER BRACKET - LEFT (WCP)	Cracked	95.00 F	*10.00 F
14	1		*FOG LAMP COVER - LEFT (WCP)	Deformed	75.00 F	*15.00 F
15	1		*FENDER - LEFT (WCP)	Repair	430.00 F	*- F
16	1		*WHEELARCH - LEFT (WCP)	Deformed	95.00 F	*50.00 F
17	1		*FRONT SUPPORT BEAM (WCP)	Bent	680.00 F	*180.00 F
18	1		*CLIPS	Necessary	100.00 FS	*30.00 FS
19	1		*NUMBER PLATE COVER	Not Necessary	35.00 FS	*- FS

F=Franchise part. S=SpcNett.

Sub Total (\$\$)	6,110.00	1,815.00
+ Margin on L,N Items 10.00/10.00% (\$\$)	597.50	178.50
Total Parts (\$\$)	6,707.50	1,993.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	New	1,200.00	600.00
2	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS	New	2,000.00	400.00
3	TO CHECK LIGHTING SYSTEM, WIRING & REWIRE	New	150.00	30.00
4	PROGRAMMING OF HEADLAMP	New	300.00	0.00
5	ANTI RUST TREATMENT	New	120.00	60.00
Gross Labour Cost (S\$)			3,770.00	1,090.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

15.	FENDER - LEFT X Repa [REDACTED]		\$ 430
16.	WHEELARCH - LEFT / [REDACTED]		\$ 95
17.	FRONT SUPPORT BEAM ✓ B1.		\$ 680
	SPECIAL NETT		
1.	CLIPS / Acc.		\$ 100
2.	NUMBER PLATE COVER X NN		\$ 35
	LABOUR		
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	600	\$ 1200
2.	TO PANEL BEAT & RENEWAL OF ALL NECESSARY DAMAGED BODY PARTS	400	\$ 2000
3.	TO CHECK LIGHTING SYSTEM , WIRING & REWIRE	30	\$ 150
4.	PROGRAMMING OF HEADLAMP	NN X	\$ 300
5.	ANTI RUST TREATMENT	60.	\$ 120
		PARTS + 10% :	\$ 6,572.50
		SPECIAL NETT :	\$ 135
		LABOUR :	\$ 3,770
		TOTAL :	\$ 10,477.50
		7% GST :	\$ 733.42
		GRAND TOTAL :	\$ 11,210.92

Jack Auto Consultants hereby notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

4 Days.
 P/P topsim repair.
 After repair photos.
 Gino Riang - 82880282
 11/10/19.

Excess \$ 500
 Not Authorised.