



25 November 2019

FINAL REMINDER

SYSTEMATIC AIRCONDITIONING PTE LTD

29 SENOKO WAY,
SINGAPORE 758059

Dear Sirs,

OUR REF : CC4/ASM19017915/Apa3 // S9M0236S

YOUR REF : YN 6392J

ACCIDENT INVOLVING YN 6392J AND JRQ 3816 ALONG/AT BUKIT TIMAH EXPRESSWAY // PIE ON 05/10/2019

We refer to our letters of **11/10/2019, 24/10/2019, 01/11/2019 & 13/11/2019** to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 03 December 2019.**

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that Section II of the Motor Insurance Policy is attached, and capped, with an excess of **\$2,000.00** for third party claim settlements.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we have already informed the **Traffic Police** of the non-reporting.

As you are aware, the owner of the vehicle **JRQ 3816** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **03 December 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Hsiao Tong

Claims

Tel : 6742 3197

Fax: 6741 4108

Email : chewht@lkkauto.com

This is a computer-generated letter and no signature is required.

*Cc AXA Insurance Pte Ltd
(Motor Claims Dept)*