# View Received Message

This mail is associated with:

\*SLP8208P (4960439546SG)

OD Oct 5 2019 2:15PM [RENGARAJ RANGANATHAN] Premium Automobiles Pte Ltd

rom	AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/12/2019 14:28 PM.
То	LKK HO
Subject	Alert - Adj Mandate Maintained - SLP8208P - Claim Handler: Nadaraja, Deeban

# View Received Message

This mail is associated with:

\*SLP8208P (4960439546SG)

OD Oct 5 2019 2:15PM [RENGARAJ RANGANATHAN] Premium Automobiles Pte Ltd

Reply	Reply All Mark as Unread	Print Message	Delete Message	Forward	
From	AIG Asia Pacific Insurar	nce Pte. Ltd. (A	IG_SG), sent on :	18/11/2019 18:07 PM.	

To LKK\_HQ Alert - Adj Mandate Maintained - SLP8208P - Claim Handler: Nadaraja, Deeban Subject

Maintained: To commence repairs. To review check items. All awarded parts and labour to be justified with clear photographs. NOTE: Photo require on Structural Panel Replacement, Photo require On Bench Repair

#### **DOCUMENTS SUMMARY**

There are no documents.

# Denise Tay (LKKAuto)

From:

Taufikh (LKKAuto)

Sent:

Thursday, 14 November 2019 10:30 AM

To:

'Claims Dept'

Cc:

Veron Chen (LKKAuto); SUR

Subject:

RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Hi Tony,

Additional of 8 days for the repair.

Regards Taufikh Lkk Auto

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 13 November 2019 1:39 PM

To: Claims Dept; SUR Cc: Taufikh (LKKAuto)

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Dear Tony,

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg> Sent: Wednesday, 13 November 2019 1:24 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Dear Veron,

Surveyor Taufikh recommendation is 25day on initial estimate.

Kindly assist check with Taufikh, resurvey found gearbox mechatronics dmg, rear both fender dmg (repair back), chassis need re-alignment and etc.

How many no. of day can increase?

We need to extend LOU replacement car no. of day.

# Veron Chen (LKKAuto)

From:

Claims Dept <claims@premiumauto.com.sg>

Sent:

Wednesday, 13 November 2019 1:24 PM

To:

Veron Chen (LKKAuto); SUR

Cc:

'Claims'

Subject:

RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

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Kindly assist check with Taufikh, resurvey found gearbox mechatronics dmg, rear both fender dmg (repair back), chassis need re-alignment and etc.

How many no. of day can increase?

We need to extend LOU replacement car no. of day.

Thank you.

Best Regards,

**Tony Foong** 

Claims Advisor

Additional Soleys. E-meil to Tony 14/11

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 11 October 2019 4:51 PM

To: Claims Dept; SUR

Cc: nora.khai@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Dear Kee Siang,

# As instructed by our client, please proceed to repair the insured vehicle SLP 8208P NOT EXCEEDING REPAIR COST \$55,000/-, (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

NOTE: To review check items. All awarded parts and labour to be justified with clear photographs.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 11 October 2019 8:29 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: nora.khai@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Dear Kee Siang,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 11 October 2019 7:56 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com >; SUR < sur@lkkauto.com > Cc: nora.khai@premiumauto.com.sg; 'Claims Dept' < claims@premiumauto.com.sg >

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Dear Veron,

Please assist to check on approval for this vehicle.

Thank you.

Best Regards, Kee Siang Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 10 October 2019 5:41 PM

To: Claims; SUR

Cc: (nora.khai@premiumauto.com.sg)

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Dear TRoy,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg >

Sent: Thursday, 10 October 2019 4:40 PM

To: Veron Chen (LKKAuto) < <a href="mailto:veronchen@lkkauto.com">"> SUR < <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a> >

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN

Dear Veron,

Attached is the amended GIA.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg

WELCOME TO THE 8TH DIMENSION.

THE ALL-NEW AUDI Q8.

FIND OUT MORE

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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Thursday, 10 October 2019 3:35 PM

To: Claims Dept < claims@premiumauto.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN

Dear Tony,

Wa piang eh...

Addendum GIA report?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Thursday, 10 October 2019 3:27 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' < claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN

Dear all,

Approval please.

Thank you.

Best Regards, Tony Foong Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W) 55 Ubi Road 1 Singapore 408699 **p.** +65 6366 2323, **d.** +65 67689911

e.mailto:claims@premiumauto.com.sg
 w. www.audi.com.sg
 Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938
 p. +65 6836 2223



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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 10 October 2019 8:47 AM

To: 'SUR'

Cc: 'Claims Dept'

Subject: OD CLAIM FOR SLP 8208 P - VEHICE IN

Importance: High

Dear All,

Kindly assist on OD claim approval URGENTLY.

Attached document for your perusal

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

# Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 11 October 2019 4:51 PM

To:

Claims Dept; SUR

Cc:

nora.khai@premiumauto.com.sg

Subject:

RE: OD CLAIM FOR SLP 8208 P - VEHICE IN-DOA: 5/10/2019

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SLP 8208P NOT EXCEEDING REPAIR COST \$55,000/-, (Excess \$0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

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LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Friday, 11 October 2019 8:29 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: nora.khai@premiumauto.com.sg

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Please assist to check on approval for this vehicle.

Thank you.

Best Regards, Kee Siang Claims Advisor

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55 Ubi Road 1 Singapore 408699 p. +65 6366 2323, d. +65 67689911

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From: Claims Dept < claims@premiumauto.com.sg>

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To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' < <a href="mailto:claims@premiumauto.com.sg">claims@premiumauto.com.sg</a> Subject: RE: OD CLAIM FOR SLP 8208 P - VEHICE IN

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Best Regards, Tony Foong Claims Advisor

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55 Ubi Road 1 Singapore 408699 p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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Importance: High

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Attached document for your perusal

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# View Received Message

This mail is associated with :

\*SLP8208P

OD
Oct 5 2019 2:15PM
[RENGARAJ RANGANATHAN]
Premium Automobiles Pte Ltd

From	AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/10/2019 16:00 PM.
То	LKK_HQ
Subject	Alert - Adj Mandate Approved (S\$55000.00) - SLP8208P - Claim Handler: Nadaraja, Deeban

#### **DOCUMENTS SUMMARY**

There are no documents.

# Veron Chen (LKKAuto)

From:

Do-Not-Reply <do-not-reply@merimen.com>

Sent:

Friday, 11 October 2019 3:40 PM

To:

Taufikh (LKKAuto)

Subject:

SLP8208P / OD / 05/10/2019 / Coverage & Excess update

This mail is associated with:

\*SLP8208P

OD

Oct 5 2019 2:15PM

[RENGARAJ RANGANATHAN]

Premium Automobiles Pte Ltd

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$0.00

Thank you

Nadaraja, Deeban

This is an auto-generated email. Do not reply to this email.

Sent by: Nadaraja, Deeban (AIG Asia Pacific Insurance Pte. Ltd.)



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# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

AIG Asia Pacific Insurance Pte. Ltd. To:

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Nadaraja, Deeban

Date:

18 Nov 2019

# **Preliminary Advice**

: SLP8208P Vehicle No

Accident Date

: 05/10/2019

Make

: AUDI Q2

Policy No. : 1700018472-02

Assignment Date

: 10/10/2019 : 09/10/2019

: \$\$0.00 Excess : 33.00 Est. Duration of Repair

Date of Inspection

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

# Point of Impact / General Description of Damages

The vehicle sustained impact / damages front and rear portion and parts claimed are consistent to the accident.

:S\$	102,445.00 (in	cl.supplementary \$7571)
:S\$	56,548.00	
:S\$	30,637.00	
:S\$	87,185.00 (in	cl.supplementary \$7571)
:S\$		
	:S\$ :S\$ :S\$	:S\$ 56,548.00 :S\$ 30,637.00 :S\$ 87,185.00 (in

### **Total Loss Consideration**

New for Old Value	:S\$	140,000.00	
Pre-Accident Value	:S\$	87,000.00	
COE / PARF Rebate	:S\$	48,643.00	
Salvage Value	:S\$		
Margin for Repair (New for Old Value)	:S\$	91,357.00	
Margin for Repair (Pre-Accident Value)	:S\$	38,357.00	

#### Remarks

The vehicle is repairable at our adjusted amount.	We have	also	confirmed	excess	and p	oolicy	coverage.	Kindly
let us have your authorisation								

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X )

Other comments :Kindly approved on the supplementary.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Buildin	Way #08-16	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933		
Attn:			Date:	10	Oct 2019	
		Preliminar	y Adv	rice		
/ehicle	e No	: SLP8208P		Accid	lent Date	: 05/10/2019
Make		: AUDI Q2		Polic	y No.	: 1700018472-02
Assign	ment Date	: 10/10/2019		Exce	SS	: S\$0.00
Date o	f Inspection	: 09/10/2019		Est. [	Ouration of Repair	: 25.00
nspec	tion At	: PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699	(UBI)			
		eneral Description of Damages ed impact / damages front and rear portion	n and pa	arts c	laimed are consister	nt to the accident.
		Repairer's Estimate (Gross)	1.	S\$	94,874.00	
		Revised Amount		S\$	48,977.00	
		Check Items (Estimated)		S\$	30,637.00	
		Total	:	S\$	79,614.00	
		Lump Sum Repair		S\$		
		Total Loss Consideration				
		New for Old Value		S\$	140,000.00	
		Pre-Accident Value		S\$	87,000.00	
		COE / PARF Rebate		S\$	48,643.00	
		Salvage Value		S\$		
		Margin for Repair (New for Old Value)		S\$	91,357.00	
		Margin for Repair (Pre-Accident Value)	15	S\$	38,357.00	
Rema	rks				× .	
( )		e is repairable at our adjusted amount. We your authorisation.	/e have	also	confirmed excess ar	nd policy coverage. Kin
( )	The vehicle	e is uneconomical to be repaired, you are	advise	d to ir	nvite tender for the w	reck.
( X )	Other con	nments :Please note that the margin of	repair (	Pre-A	ccident Value) is \$	38,357.00 and Margin

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	710Z	
Vehicle Details		
Vehicle No.:	SLP8208P	
Vehicle to be Exported:	No	
Intended Deregistration Date:	10 Oct 2019	
Vehicle Make:	AUDI	
Vehicle Model:	Q2 1.0 TFSI S TRONIC	
Primary Colour:	White	
Manufacturing Year:	2017	
Engine No.:	CHZ401661	
Chassis No.:	WAUZZZGA3HA052306	
Maximum Power Output:	85.0 kW (113 bhp)	
Open Market Value:	\$26,085.00	
Original Registration Date:	19 Jun 2017	
First Registration Date:	19 Jun 2017	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate D	\$18,519.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	18 Jun 2027	
PARF Rebate Amount: ntended COE Rebate De	\$13,889.00 etails	
COE Expiry Date:	18 Jun 2027	
COE Category:	A - Car up to 1600cc & 97kW (130bhp)	
COE Period(Years):	10	
QP Paid:	\$45,201.00	
COE Rebate Amount:	\$34,754.00	
Total Rebate Amount:	\$48,643.00	

The information contained herein is correct as at 10 Oct 2019

OK

Available

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Audi Q2 1.0A TFSI S-tronic \$98,800 \$11,120 /yr 25-Oct-2017 999 cc 37,000 km SUV

First Owner, Interest Rate 2.48% Only! Agent Unit 5 Years Warranty 3 Years Servicing, Secured And Well Maintained By Fussy Owner.

Immaculate Condition Inside And Outside. Give Yourself A Peace Of Mind! Buy It From Us! A Company With Professional Sal...

Car Search

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Details Distributor

**Premium Automobiles** 68362223

Hotline

Germany (launched 2017)

**Built** in

Pricelist

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Submodel

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Select The Make First

1.0 TFSI S tronic (A)

Price \$140,776

(3 reviews)

Depreciation \$12,800 /vr

19.2km/L

**Detailed Info** 

Transmission 114bhp 7-speed (A) S tronic Specs | Features

Price updated 12-Sep-2019

#### **Related Articles**



The Perfect 10 of this year's COTY



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# Car Review - Audi Q2 1.0 TFSI S-tronic (A)

23 Aug 2017 | Audi Reviews

It may be the littlest baby of the family, but the Audi Q2 1.0 makes better sense with its cheerful personality and more financially-prudent pricing.

#### Comparison Tests:

Audi Q2 vs Jeep Renegade vs MINI Cooper Countryman

#### CONSUMER REVIEWS

The most fun and cool car I've ever driv...

Bought my white Audi Q2 1.4 turbo TFSI engine last month and it appeared to be one of the best decisions I've made. Traded in my 5 year old BMW 5 series for this and to be very honest, I was initially concerned with the space. I owned a Mini Cooper and 3 s... Read More ×

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#### Quirky design, surprisingly good handlin...

Check out this quirky looking hatch. To be honest, when I first laid eyes on it I wasn't sure what I felt about its design. It looks so weird. But the more I look at it, the more I'm starting to love it. Beneath its exterior, the Q2 really surprised me. I expected it to... Read More

+ View All 3 Consumer Reviews

Items for Audi



# CERTIFICATE OF INSURANCE

### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: RENGARAJ RANGANATHAN

Period of Insurance

: 19 Jun 2019 To 18 Jun 2020

Engine No. Chassis No. : CHZ401661 : WAUZZZGA3HA052306 Vehicle No.

: SLP8208P

Policy No.

: 1700018472-02

Endorsement No.

Issued Date

: 13 Jun 2019

#### ABOUT THE COVER

Make/Model

: AUDI Q2/ Q2 Sport 1.0 TFSI S tronic

Engine Capacity/Tonnage: 999.00 CC

Off Peak Car : No

Sum Insured : Market Value

First Year of Registration : 2017

Insuring with COE/PARF : Yes

**Driver Restriction** : NA Person or Classes of Persons Entitled to Drive\*:

a) I ne Policynoider b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition

: 40 years old and above

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

#### **EXCESS**

Section 1 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

RENGARAJ RANGANATHAN - \$800 (Own Damage)

# APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6338 6200. Alternatively, you may refer to AIG website www aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125260

PREMIUM LEASING -CHB

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. **AUTHORISED REPRESENTATIVE** 

AIG Asia Pacific Insurance Pte. Ltd.

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT	
Date Of Report	07/10/2019 13:28	
Date Of Accident	05/10/2019 14:15	
Exact Location Of Accident	ALONG PIE TOWARDS AIRPORT BEFORE EXIT 11A	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLP8208P	
Insured/Policyholder		
Name Of Registered Owner	RENGARAJ RANGANATHAN	
NRIC No	S7684710Z	

 Email Address
 RANGASG@GMAIL.COM

 Mobile Phone No
 (LOCAL) +65-81574100

 Alternative Phone No
 OFFICE-81574100

Vehicle Particulars

Manufacturer AUDI

Model Q2 1.0 TFSI S TRONIC

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

**Insurance Company** 

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 1700018472-02

Cover Note Number

Driver

Name of Driver RENGARAJ RANGANATHAN

 NRIC No
 S7684710Z

 Date Of Birth
 02/11/1976

 Occupation
 INDOOR

 Date Of Driving Pass
 17/07/2008

Driving Experience 11 YEARS AND 2 MONTHS

Gender MAL

Mobile Number (LOCAL) +65-81574100

Fax Number

Contact Number OFFICE-81574100

EMail Address RANGASG@GMAIL.COM

Address

103 HILLVIEW RISE

#09-18

Postcode

667982

NO Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

TOA PAYOH NEIGHBOURHOOD POLICE CENTRE

Police Station Address

ROAD: 93 TOA PAYOH CENTRAL TOA PAYOH COMMUNITY BUILDING,

POSTCODE: 319194, COUNTRY: SINGAPORE

Police Station Contact

TEL NO: 1800-2519999 - FAX NO: 63548749

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT NO: T/20191005/2088

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

Vehicle Registration Number

SHC7918L

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

SMK9424P

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### **DETAILS OF OTHER VEHICLE PROPERTY 3**

Vehicle Registration Number

SJU4920P

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF OTHER VEHICLE PROPERTY 4**

Vehicle Registration Number

SKZ1075K

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF OTHER VEHICLE PROPERTY 5**

Vehicle Registration Number

SKD319E

Vehicle Make/Model/Colour

**Details Of Properties** 

PRIVATE CAR

Vehicle Category Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF INJURED PERSON 1**

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SJU4920P

Were seat belts worn?

Was this injured conveyed to hospital by

YES

ambulance?

Address Postcode

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Month

Policyholder's Signature Date & Time: 07/10/14 Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: Tally Files

NRIC/FIN NO : 650401974

# Sketch Plan #2

n .	ACCIDENT to the	
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0	ien to the	0 1
0		e folice
Kepit: N	0: T/20191005	2088
/		

GIARNIC StetchPlanForm\_VB





Police Station Of Origin: Toe Payoh N.P.C 93 Toe Payoh Central #01-02 Toe Payoh Community Building SINGAPORE 319194 Tel No: 1800-2519999 1 at 5 Report No. T/20191005/2088

#### REPORT OF A TRAFFIC ACCIDENT

	me Report M 019 17:29	Made:	Vide Report No.: E/20191005/0113	Station Diary No. 141
Informa	nt's Parlic	ulars		LEEPER AND THE PERSON
D. V T2 VA 10 (17)	f Informant RAJ RANG	ANATHAN	Address: 103 HILLVIEW RISE #09-18	SINGAPORE 667982
Section of the Control of the Contro	/ ID No.: 0 / S76847	10Z	Contact No.: Harne/Office:	Mobile: 81574100
National INDIAN	ity:		Email:	
Sex: Male	Age: 42	Date of Birth: 02/11/1978	Type of Informant: Driver	
Race: Indian			Lenguage: English	Institution / School Name:
Cocupat SENIOR	ion: MANAGEI	₹	Driving Licence Information Class: 3A	Date of Expiry:

Type of Altended by Police Location:		Drink Drive: No	Date/Time of Accident 05/10/2019 14:15	Type of Location Straight Road	
Along Road 1 PAN ISLAND KIM KEAT LII Along PIE tov Weather:	Traveling Toward Roa EXPRESSWAY NK vards Airport before Exi		and Lorong 6 Top Pay	oh. Road Speed Limit:	
Clear Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Moderate	
Type of Collis	ion: ing Vehicles - Head To	Desc		Anyone conveyed by ambulance:	

Details of V	ehicle Invo	lved			Training & The	
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenge
SHC7981L	Car	HYUNDAI	A SOLUTION OF THE PARTY OF THE	Yellow	Seriously Damaged	1
SJU4920P	Car	HYUNDAI	AVANTE	White	Seriously Damaged	1
SKD319E	Car	TOYOTA	COROLLA	Grey	Seriously Damaged	-51
SKZ1075K	Car	HONDA	VEZEL.	White	Seriously Damaged	F-5.15
SLP8208P	Car	AUDI	Q2 1.0 TFSI S TRONIC	White	Seriously Damaged	Ó





Police Station Of Origin:
Tos Payoh N.P.C
93 Toe Payoh Central #01-02 Toe Payoh
Community Building SINGAPORE 319194 CONTINUATION OF REPORT
Tel No: 1800-2519999

2 ct 5 Report No. Tr20191006/2088

Details of V	ehisle invo	Ived	THE REAL PROPERTY.			VI
Vehicle No.	a manufacture of the second se	Make	Magel	Color	Condition	No of Passenge
SMK9424P		HYUNDAI	AVANTE	Black	Seriously	3
SWINDSEAL	Cope	111.011.01			Damaged	

Details of V	shicle Insurance			1
Vehicle No	Insurance Company	Insurance No		Expliny Date
SLP8208P	AIG ASIA PACIFIC INSURANCE PTE.	1700018472-02	19/08/2019	18/06/2020

Details of Perso						
Any Pedestrian In No. of Pedestrian			Use of Per	destriar	Cross	ing: NA
No. of Pedesolar Driver	is injured, IVIC	47425				
Name	TAY			ID No		NIL
Related Vehicle	SHC7981L (Car)	-	-	Conta	ct No.	97735867
Hospital/Clinic	NIL			Class Drivin Licens Expiry	9	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Disc	harge	NIL	
No. of Days gran		NIL	Degree of			STATE AND ADDRESS.
Driver				DE LE	201	
Name	CHU	-		ID No		S9573068Z
Related Vehicle	SJU4920P (Car)			Conta	ct No.	84980548
Hospital/Clinic	NIL			Class Drivin Licens Expiry	9	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Disc	harge		
		NIL.	Degree of	Injury	NIL	





Police Station Of Origin:
Toe Payofi N.P.C
93 Toe Payofi Central #01-02 Toe Payofi
Community Building SINGAPORE 319194 CONTINUATION OF REPORT
Tel No: 1800-2519989

3 of 6 Report No. T/20191005/2088

Oriver		MINISTER AND THE			
Name	Unknown Driver		D No.	NIL	
Related Vehicle	SKD319E (Car)	4	Contact No.	NIL	
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL	
Date Treatment	NIL	Date Discha	rge NIL		
	ted Medical Leave NIL		ee of Injury NIL		
Oriver					
Name	Unknown Driver		D No.	NIL	
Related Vehicle	SKZ1075K (Car)	4	Contact No.	NIL	
Hospital/Clinic	NIL	i	Class of Oriving Licence & Expiry Date	Class; NIL Date of Expiry: NIL	
Date Treatment	NIL	Date Discha	Discharge NIL		
No. of Days grant	ted Medical Leave NIL		egree of Injury NIL		
Driver			no de la Vier		
Name	RENGARAJ RANGANATHAN	1	D No.	S7684710Z	
Related Vehicle	SLP8208P (Car)	,	Contact No.	81574100	
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 3A Date of Expiry: NIL	
Date Treatment	NIL	Date Discha	rge NIL		
	ted Medical Leave NIL	Degree of In			
Driver					
Name	EUGENE	20-01	D No.	NIL	
Related Vehicle	SMK9424P (Car)		Contact No.	87528712	
Hospital/Clinic	NIL	1	Class of Driving Icence & Expiry Date	Class: NIL Date of Expiry; NIL	
Date Treatment	Nit	Date Discha	Discharge NIL		
CARRIED THE SHALL BE SHALL BE			Degree of Injury   NIL		





Police Station Of Origin: Toe Payon N.P.C 93 Toa Payoh Central #01-02 Toa Payon Community Building SINGAPORE 319194 CONTINUATION OF REPORT

Report No. T/20191005/2068

Tel No: 1800-2519999

#### **Brief Details**

On 05/10/2019 at about 1415hrs, I was alone driving my car (white Audi Q2, bearing vehicle registration number SLP8208P) along PIE towards Airport on the 1st lane from the most right. Before the Exit 16A to Kim Keat Link and Lorong 6 Toa Payoh, I noticed that a car (black Hyundai Avante, bearing vehicle registration number SMK9424P) which was 2 cars in front of mine applied sudden brakes.

Initially, a black car was in front of me and managed to swerve to the 2nd lane to avoid colliding with the said black Hyundai Avante. Thereafter It drove off, As the said Hyundai Avante came to a stop, I also applied my brakes to avoid collision and stopped. After a few seconds, I noticed from my rear mirror that the car (black Hyundai Avante, bearing vehicle registration number SJU4920P) behind me was nearing me very quickly hence I slowly inched forward to give him more space to brake. However, the carcollided into the rear of my car. The force caused my car to move forward and I collided into the rear of the car in front (SMK9424P).

Subsequently, I heard and felt 2 other collisions from the rear, I alighted from my vehicle and realised that it was a chain collision between 5 cars and 1 taxl, I was the 3rd vehicle in the chain. Soon after, Traffic Police and ambulance came. The car driver behind me was conveyed by ambulance.

I have a front and rear carnera installed in my car which recorded the incident. I then handed over the memory card for my camera to the TP officer. I was given an acknowledgement slip and a case card (E/20191005/0113, IO Chaini tel: 65476187). I was advised to lodge a Police report.

The chain collision was in this order (SHC7981L, SMK9424P, SLP8208P, SJU4920P, SKZ1075K, SKD319E), There was a 7th vehicle (black Lexus, bearing vehicle registration number SDQ8484X) who stopped behind the chain collision but I am unsure if it was involved in the accident.

After the accident, I drove the car myself to the nearest carperk at Toa Paych Stadium. Due to the accident I did not sustain any injuries and do not feel any pain except for a bit of screness on my left calve.

Due to the accident, my car's front bumper was dented in and out of alignment. The 2 front bottom lights came out. The front licence plate and the front hood was dented. The right portion of the car covering my tire came out. The rear bumper was dented and came out. The boot was dented in and out of alignment. The rear licence plate was dented





Police Station Of Origin: Toa Payoh N.P.C 93 Toa Payoh Central #01-02 Toa Payoh Community Building SINGAPORE 319194 CONTINUATION OF REPORT Tel No: 1800-2519999 Report No. T/20191005/2088

### Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer R E / Sgt 3 WEE SHUN QU	ear you very 10 con requiring	Signature Of Informant:  //www.tw/  Date/Time: 05/10/2019 17:29  Classification Of Case:		
Signature Of Interprete Not applicable	s:			
Officer in Charge Of C TP / GIT / Contact No.:	ase			
Authentication Stamp		SN 168		
	H	2		

#### **Addendum Sheet**



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE B Haffies Guay #12 00 Singapore 945540
Jai 195] 1274 0310 F Fac (85) 9224 0310
Develop House: Manage to 8 (65), 0206 - 27 00
UN MASSONAGE (45) Fag. No. 1948-0317780

IMPORTANT NOTE: Please submit the completed Addendum form to the <u>same</u> Authorised Reporting Centre with whom you submitted the Original Report.

		ADD	ENDUM						
(A)	PARTICULARS OF P	PERSONMAKINGTHEAMEND	MENTS:						
	Original Report No : MPA119132455		Vehicle Registration No: SLP8208P						
	Nameus showns ner		THAN NRIC/FIN/Passport No : \$7684710Z						
	(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate								
	Address	1	Singapore( )						
	Contact (Tel)	ž	Mobile No.: 81574100						
	Email Address	48							
	Date of Accident	05/10/2019	Time of Accident: 14:15						
	Place of Accident	ALONG PIE TOWARDS	S AIRPORT BEFORE EXIT 11A						
		pany; AIG ASIA PACIFIC INSURANCE PTE, LTD.							
			- Tues						
	moth	W	(5(1))						
1	Policyholder / Driver's	Charles	Reporting Centre Personnel's Signature						