

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 14 October 2020 11:18 AM
To: Veron Chen (LKKAUTO); SUR; Taufikh (LKKAUTO); Admin A; Admin-D (LKKAUTO); CS A Team
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FNAL REVISION - SLP8208P - OD AIG - SURVEYED 09 OCT 2019
Attachments: SLP 8208 P - OD LOD.pdf

Dear Veron,

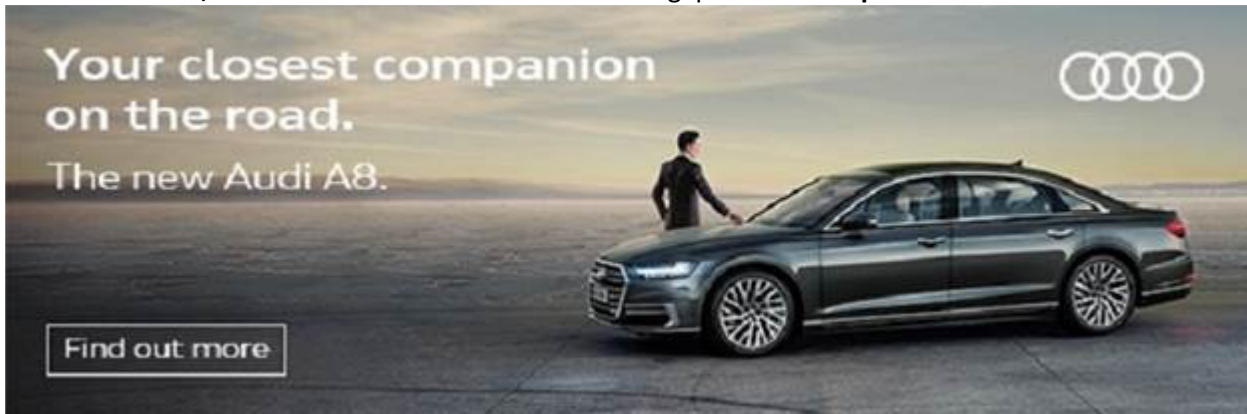
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 22 May, 2020 5:19 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: boojohnny@gmail.com; 'Chang Chee Sing' <claims@premiumauto.com.sg>; nora.khai@premiumauto.com.sg; jiajee.yap@premiumauto.com.sg
Subject: RE: FNAL REVISION - SLP8208P - OD AIG - SURVEYED 09 OCT 2019

Dear Carrine,

Confirm LIMIT repair cost of \$55,000.00 before GST @ **33 days of repairs.**

We have informed Tony 33 days.

Kindly send us invoice and discharge voucher for us to close file.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Thursday, 21 May 2020 5:59 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: boojohnny@gmail.com; 'Chang Chee Sing' <claims@premiumauto.com.sg>; nora.khai@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg
Subject: RE: FNAL REVISION - SLP8208P - OD AIG - SURVEYED 09 OCT 2019

Dear Veron,

Please find attachment photo for your attention as per your request.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 21 May, 2020 4:26 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: (boojohnny@gmail.com) <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FW: FNAL REVISION - SLP8208P - OD AIG - SURVEYED 09 OCT 2019

Dear Carrine,

Please provides Wheel alignment report.

Provides photos-

SEAT FRAME WITH HEIGHT ADJUSTMENT-\$1688.

Labour- TO REMOVE AND REINSTALL DRIVER SEAT-\$180

Labour- TO DISMANTLE AND REINSTALL DRIVER SEAT BACKREST, DRIVER LEATER SEAT. TO RENEW SEAT FRAME-\$300

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong [<mailto:carrine.leong@premiumauto.com.sg>]
Sent: Thursday, 14 May 2020 6:40 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FNAL REVISION - SLP8208P - OD AIG - SURVEYED 09 OCT 2019

Dear Taufikh,

Revised estimate is attached.

Please confirm LIMIT repair cost of \$55,000.00 @ 34 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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